



Enforcement Undertaking Summary

Electric Vehicles (Smart Charge Points) Regulations 2021

An Enforcement Undertaking is a commitment by a business to undertake specific actions within a specified timeframe.

The Office for Product Safety and Standards ('OPSS') has accepted an Enforcement Undertaking under paragraph 20, Schedule 2 to the Electric Vehicles (Smart Charge Points) Regulations 2021 ('the Regulations') as summarised below.

Where an Enforcement Undertaking includes technical requirements in Schedule 1 of the Regulations, the actions will not take effect until after 30 December 2022, when Schedule 1 comes into force.

Date Enforcement Undertaking starts	30 June 2022
Date by which all actions specified in the Enforcement Undertaking must be completed	01 July 2025

Name of business:	Juuce Limited (Trading as EO Charging Limited)
Company registration number: (if applicable)	09314212
Address: (including postcode)	Tomo House Tomo Industrial Estate Stowmarket Suffolk IP14 5AY

Model(s) or type(s) of charge point covered by the Enforcement Undertaking
1. Genius 1 EG002 and EO Hub EH001
Technical requirement(s) addressed in the Enforcement Undertaking
1. Regulation 10 (Off-Peak Charging)

2. Regulation 11 (Randomised Delay)

3. Regulation 12 (Security) – Part

Enforcement Undertaking

Model or Type of charge point	Breach(es)	Action(s)	Completion Date
Action(s) to secure that the breach(es) do not continue or recur.			
Genius 1 and Hub	Regulation 10, 11, 12	Stop the sale of EO Genius 1 units on 1 July and sell EO Genius 2 units to new customers. However, where necessary, replace any faulty customer EO Genius 1 units with new Genius 1 units.	01 July 2025
Action(s) to secure the restoration of the position, in so far as possible, to what it would have been if the breach(es) had not been committed.			
Genius 1 and Hub	Regulation 10, 11, 12	Stop the sale of EO Genius 1 units on 1 July and sell EO Genius 2 units to new customers. However, where necessary, replace any faulty customer EO Genius 1 units with new Genius 1 units.	01 July 2025
Action(s) (including the payment of any sums of money) to benefit any third parties affected by the breach(es).			
Genius 1 and Hub	Regulation 10, 11, 12	Not applicable at this point in time.	N/A
How the statement of compliance will reflect the areas of compliance with the Regulations, and any areas of non-compliance, for the respective charge point:			
A statement of compliance can be made for the EO Genius 1 if required. The EO Genius 2 shall of course have a full compliance statement.			

The following installers/distributors have Enforcement Undertakings in place for charge points within scope of the actions outlined above.

Name of business	Company Registration No. (if applicable)	Registered Address	Date Enforcement Undertaking in effect
City Electrical Factors Limited	336408	Georgina Mackie House 141 Farmer Ward Road Kenilworth Warwickshire CV8 2SU	17 November 2022 to 30 June 2023

