

Enforcement Undertaking Summary

Electric Vehicles (Smart Charge Points) Regulations 2021

An Enforcement Undertaking is a commitment by a business to undertake specific actions within a specified timeframe.

The Office for Product Safety and Standards ('OPSS') has accepted an Enforcement Undertaking under paragraph 20, Schedule 2 to the Electric Vehicles (Smart Charge Points) Regulations 2021 ('the Regulations') as summarised below:

Date Enforcement Undertaking starts	14 July 2025
Date by which all actions specified in the Enforcement Undertaking must be completed	1 June 2028

Name of business:	Chargemaster (trading as BP Pulse)
Company registration number: (if applicable)	06720009
Address: (including postcode)	Breckland Linford Wood Milton Keynes MK14 6GY

Model(s) or type(s) of charge point covered by the Enforcement Undertaking
1. BP Pulse F7 – Floor mounted 7kW charger
2. BP Pulse F22 – Floor mounted 22kW charger
3. BP Pulse W7 – Wall mounted 7kW charger
4. BP Pulse W22 – Wall mounted 22kW charger
Technical requirement(s) addressed in the Enforcement Undertaking
1. Regulation 5 (Smart Functionality)

2. Regulation 9 (Measuring System)
3. Regulation 10 (Off-peak Charging)
4. Regulation 11 (Randomised Delay)
5. Regulation 12 (Security)
6. Regulation 13 (Assurance)

Enforcement Undertaking

Model or Type of charge point	Breach(es)	Action(s)	Completion Date
Action(s) to secure that the breach(es) do not continue or recur.			
bp pulse F7 – Floor mounted 7kW charger bp pulse F22 – Floor mounted 22kW charger bp pulse W7 – Wall mounted 7kW charger bp pulse W22 – Wall Mounted 22kw charger	As defined within Part 2, Section B	Cease selling, offering and advertising the following models for use cases which fall within the scope of the Electric Vehicles (Smart Charge Points) Regulations 2021 (the Regulations): bp pulse F7 – Floor mounted 7kW charger bp pulse F22 – Floor mounted 22kW charger bp pulse W7 – Wall mounted 7kW charger bp pulse W22 – Wall mounted 22kW charger bp pulse has implemented further risk controls to better manage regulatory requirements.	This action took place on 5th December 2024
Action(s) to secure the restoration of the position, in so far as possible, to what it would have been if the breach(es) had not been committed.			
Not applicable	Not applicable	Not applicable	Not applicable
Action(s) (including the payment of any sums of money) to benefit any third parties affected by the breach(es).			
Models listed above	As defined within Part 2, Section B	Following the agreement of this Enforcement. Undertaking with the OPSS, as a gesture of goodwill bp pulse will offer customers a retrospective 5% refund on the affected charging unit(s) sold. This offer would be made on the basis that it is not, and is not to	Commence from undertaking acceptance

		be represented or construed as, an admission of liability or wrongdoing by bp pulse in respect of the contract with its customer(s).	
Models listed above	As defined within Part 2, Section B	<p>Replacement. In the event of product failing in the field bp pulse will continue to repair or replace products which are covered within terms of warranty and maintenance agreements.</p> <p>Products will be replaced on a like for like basis. On the basis of historic data this suggests around approximately one charger per month until the agreements expire. This only applies to chargers already deployed.</p>	June 2028
How the statement of compliance will reflect the areas of compliance with the Regulations, and any areas of non-compliance, for the respective charge point:			
[Not applicable – bp pulse has ceased selling new chargers]			