



## Enforcement Undertaking Summary

### Electric Vehicles (Smart Charge Points) Regulations 2021

An Enforcement Undertaking is a commitment by a business to undertake specific actions within a specified timeframe.

The Office for Product Safety and Standards ('OPSS') has accepted an Enforcement Undertaking under paragraph 20, Schedule 2 to the Electric Vehicles (Smart Charge Points) Regulations 2021 ('the Regulations') as summarised below:

|  |                  |
|--|------------------|
| Date Enforcement Undertaking starts  | 30 December 2022 |
| Date by which all actions specified in the Enforcement Undertaking must be completed | 1 June 2028      |

|   |  |
|---|--|
| <b>Name of business:</b>                            | Chargemaster (trading as BP Pulse)                     |
| <b>Company registration number:</b> (if applicable) | 06720009   |
| <b>Address:</b> (including postcode)                | Breckland<br>Linford Wood<br>Milton Keynes<br>MK14 6GY |

| <b>Model(s) or type(s) of charge point covered by the Enforcement Undertaking</b> |
|---|
| 1. BP Pulse Home Smart  |
| 2. BP Pulse Pro-Lite  |
| 3. BP Pulse Pro-Smart   |
| 4. BP Pulse Public Lite   |
| <b>Technical requirement(s) addressed in the Enforcement Undertaking</b>          |
| 1. Regulation 5 (Smart functionality)   |

|   |
|---|
| 2. Regulation 7 (Loss of communications network access) |
| 3. Regulation 9 (Measuring system)                      |
| 4. Regulation 10 (Off-peak charging)                    |
| 5. Regulation 11 (Randomised delay)                     |
| 6. Regulation 13 (Assurance)                            |
| 7. Regulation 14 (Register o sales)                     |
| 8. Schedule 1- Part                                     |

# Enforcement Undertaking

| Model or Type of charge point   | Breach(es) | Action(s)  | Completion Date |
|---|------------|--|-----------------|
| <b>Action(s) to secure that the breach(es) do not continue or recur.</b>  |            |  |                 |
| All listed  | 1-7        | Software Update  | Feb 2023        |
|   | 8-11       | Hardware plus Software Update  | Sept 2023       |
| <b>Action(s) to secure the restoration of the position, in so far as possible, to what it would have been if the breach(es) had not been committed.</b>                               |            |  |                 |
| All listed  | 1-7        | Software Update  | Feb 2023        |
|   | 8-11       | Software Update  | Sept 2023       |
| <b>Action(s) (including the payment of any sums of money) to benefit any third parties affected by the breach(es).</b>  |            |  |                 |
| N/A   | N/A        | Continued monitoring of impact on customers as and when the enforcement periods arise. | Ongoing         |
| <b>How the statement of compliance will reflect the areas of compliance with the Regulations, and any areas of non-compliance, for the respective charge point:</b>                   |            |  |                 |
| We will produce a statement of compliance which will be made publicly available to the customer and updated as actions are completed. This will refer to the enforcement undertaking. |            |  |                 |