

Enforcement Undertaking Summary

Electric Vehicles (Smart Charge Points) Regulations 2021

An Enforcement Undertaking is a commitment by a business to undertake specific actions within a specified timeframe.

The Office for Product Safety and Standards ('OPSS') has accepted an Enforcement Undertaking under paragraph 20, Schedule 2 to the Electric Vehicles (Smart Charge Points) Regulations 2021 ('the Regulations') as summarised below:

Date Enforcement Undertaking starts	30 December 2022
Date by which all actions specified in the Enforcement Undertaking must be completed	1 June 2028

Name of business:	Chargemaster (trading as BP Pulse)
Company registration number: (if applicable)	06720009
Address: (including postcode)	Breckland Linford Wood Milton Keynes MK14 6GY

Model(s) or type(s) of charge point covered by the Enforcement Undertaking
1. BP Pulse Home Smart
2. BP Pulse Pro-Lite
3. BP Pulse Pro-Smart
4. BP Pulse Public Lite
Technical requirement(s) addressed in the Enforcement Undertaking
1. Regulation 5 (Smart functionality)

2. Regulation 7 (Loss of communications network access)
3. Regulation 9 (Measuring system)
4. Regulation 10 (Off-peak charging)
5. Regulation 11 (Randomised delay)
6. Regulation 13 (Assurance)
7. Regulation 14 (Register o sales)
8. Schedule 1- Part

Enforcement Undertaking

Model or Type of charge point	Breach(es)	Action(s)	Completion Date
Action(s) to secure that the breach(es) do not continue or recur.			
All listed	1-7	Software Update	Feb 2023
	8-11	Hardware plus Software Update	Sept 2023
Action(s) to secure the restoration of the position, in so far as possible, to what it would have been if the breach(es) had not been committed.			
All listed	1-7	Software Update	Feb 2023
	8-11	Software Update	Sept 2023
Action(s) (including the payment of any sums of money) to benefit any third parties affected by the breach(es).			
N/A	N/A	Continued monitoring of impact on customers as and when the enforcement periods arise.	Ongoing
How the statement of compliance will reflect the areas of compliance with the Regulations, and any areas of non-compliance, for the respective charge point:			
We will produce a statement of compliance which will be made publicly available to the customer and updated as actions are completed. This will refer to the enforcement undertaking.			