

Product Safety Report

Product Safety Report	
GBP-FLO 6M Head Circulating Pump	
Aspect	Details
Images	GBP FLO S/N: D3211233 b 1 The state of the
PSD Number	2512-0291
Product Type	Electrical appliances and equipment – Circulating pumps for heating systems
Product Identifiers	Brand: GBP-FLO Manufacturing Date: 2023 – November 2024 Any serial number beginning: S/N D32 11233b or earlier
Product Description	Circulating pumps manufactured by Tucson Pumps Ltd between 2017 and November 2024. GBP FLO circulating pumps manufactured after November 2024 include a redesigned mains electrical coupling and are not impacted by this modification programme.
Country of Origin	China
Counterfeit	No
Risk Level	Serious
Risk Type	Electric shock
Risk Description	The product presents a serious risk of electric shock. The mains cable can be connected to the pump in reverse, allowing the live pin to connect to the earth pin and causing accessible metal parts to become live. The product does not meet the requirements of the Electrical Equipment (Safety) Regulations 2016.
Corrective Measures	An installed pump can remain in operation, but you must take care not to handle affected pumps as there is a serious risk of electrocution. If you think you have an affected GBP-FLO circulating pump installed in your premises, contact Tucson immediately via email at productsafety@tucsonpumps.ie or phone +(44) 800 044 3258 to arrange for a replacement pump to be installed. The affected pumps can be identified by the serial number (S/N) on the label affixed to the pump as indicated above. The Product Replacement Programme is free of charge. Installed units should only be replaced by an approved Tucson technician or Tucson service agent. Homeowners in Northern Ireland who have had heating system work completed or who have moved house within the last 8 years should check if their property contains one of the specified pump models. This is an important safety check that requires immediate attention. For further information, please see the Product Safety Information Notice on TucsonPumps.ie.
Notifier	Northern Ireland Environmental Health

The OPSS Product Safety Alerts, Reports and Recalls Site can be accessed at the following link: https://www.gov.uk/guidance/product-recalls-and-alerts