

Product Recall

Kelly Hoppen Debossed Cappuccino Cups				
Aspect	Details			
Images				
PSD Number	2512-0159			
Product Type	Kitchen/Cooking Accessories – Mugs/Cups (Non Disposable)			
Product Identifiers	Brand: Kelly Hoppen For a full list of product identifiers, please see Annex A.			
Product Description	Ceramic mugs for hot drinks in white, black and taupe.			
Country of Origin	Thailand			
Counterfeit	No			
Risk Level	Not provided			
Risk Type	Injuries and burns			
Risk Description	The base of the ceramic cup may crack or break unexpectedly during normal use, particularly when filled with hot liquids. This sudden failure can result in sharp ceramic fragments, posing a risk of cuts or lacerations to the user. Additionally, the breakage may cause hot liquid to spill, increasing the risk of burns or scalds. The product does not meet the requirements of the General Product Safety Regulations 2005.			
Corrective Measures	The products have been recalled from end users. We recommend that consumers stop using the product immediately and return it to any M&S store for a full refund. Please visit Product Recalls - M&S for further information, or contact Customer Services via the M&S website or on 0333 014 8555.			
Online Marketplace	N/A			
Notifier	Local Authority Trading Standards			

The OPSS Product Safety Alerts, Reports and Recalls Site can be accessed at the following link: https://www.gov.uk/guidance/product-recalls-and-alerts



Product Recall

Annex A

Image	Colour	Product Code	Barcode
	White	T34/1332B	5242504
8	Taupe	T34/1332B	5310845
	Black	T34/1332B	5312375