





Stromer ST3, ST5 and ST7 Bicycles fitted with WREN Front Suspension Forks

Aspect	Details
Images	 
PSD Number	2512-0123
Product Type	Hobby/sports equipment – Cycles (Powered)
Product Identifiers	Brand: Stromer Bike Models: ST3, ST5 and ST7 S-Pedelecs Fork Brand: WREN
Product Description	Bikes with automatic pedal support fitted with WREN suspension forks.
Country of Origin	Switzerland
Counterfeit	No
Risk Level	Medium
Risk Type	Injuries
Risk Description	<p>The product presents a risk of injuries as the suspension forks can fail prematurely and crack, break or separate during use. This means that the rider may lose control of the bike, leading to injuries.</p> <p>The product does not meet the requirements of the General Product Safety Regulations 2005.</p>
Corrective Measures	<p>The product has been recalled from end users.</p> <p>Stromer have contacted affected customers and advised that they stop using the bikes immediately. Replacement parts are in production. Consumers will be notified once parts become available and advised to take their bike to their nearest authorised dealer.</p> <p>Please contact safety@stromerbike.com for further information, or visit: https://www.stromerbike.com/en/voluntary-recall.</p>
Online Marketplace	N/A
Notifier	Office for Product Safety and Standards