



Offshore Petroleum Regulator for Environment & Decommissioning

Dear Industry Stakeholders,

We would like to inform you of an update to the central OPRED inbox coverage, effective from **22nd December 2025**.

In alignment with DESNZ core working hours, the OPRED inbox will be formally monitored between **10:00am and 4:00pm on business days**. While OPRED colleagues with responsibility for managing the inbox may be working outside of these hours and may respond to queries, coverage beyond this period cannot be guaranteed and your query may not be handled until the following working day.

We appreciate your understanding and continued cooperation. Where you expect to require assistance outside of the stated coverage hours, we kindly ask that you provide advanced notice where possible so we can consider additional resourcing. Unforeseen issues where there is an urgent need for support outside these hours should be raised with your named EM/inspector or (if appropriate) via OPRED's out of hours emergency contact system.

Thank you

OPRED