

List of Brexit Helplines

THEME	KEY ACTIONS FOR BUSINESS	HELPLINE
BORDERS (IMPORTING + EXPORTING)	Customs declarations Simplified customs procedures Duties and tariffs	Customs & International Trade Helpline TEL: 0300 322 9434 – UK Wide Opening hours: M-F 08.00-20.00, S-S 08.00-16.00
	New Computerised Transit System	New Computerised Transit System Helpline TEL: 0300 322 7095 Opening hours: M-F 8.00 to 17.00
	Trader import & export licences and certificates of free sale	Rural Payments Agency Trader Team TEL: 03300 416500 Opening hours: M-F 8.30-17:00
	For exporting food, drink & agricultural products	Animal, Plant and Health Agency TEL: 0300 020 0301 Opening hours: M-F: 8:30 - 17:00
	Import & export of timber	Cross-Border Plant Health Service TEL: 0300 067 5155 Or email you query to this address .

	Plants & plant products	Animal, Plant and Health Agency Import TEL: 0300 1000 313 Opening hours: M-Sun: 6:00 - 24:00 Animal, Plant and Health Agency Export TEL: 0300 020 0301 Opening hours: M-F: 8:30 - 17:00
	Importing & exporting of waste	Environment Agency TEL: 03708 506 506 Opening hours M-F: 8.00-18:00
	Licensing for the export or international trade in military items, dual-use items, firearms, or items controlled under trade sanctions	Go to this link - you will be taken to a short questionnaire to help direct your query.
	Vehicles enquiries Driving licences & International driving permits Importing & exporting vehicle & trailer registration	Driver and Vehicle Licensing Agency Contact Centre TEL: 0300 790 6802 Opening hours: M-F: 8-8, Sat 8-4
	Operator licence & permits	Driver and Vehicle Standards Agency TEL: 0300 123 9000 Opening hours: M- F 07:30 -18:00 International Road Haulage Permits team TEL: 020 4591 1123 Opening hours: M-F 9.00 - 16.00

	Certificate of Professional Competence (CPC) - RPQ issue	Driver and Vehicle Standards Agency TEL: 0300 123 9000 Opening hours: M- F 07:30 -18:00
	Border Operating Model	HMG operates an e-forum here .
ECONOMY	Competition Company mergers	Competition and Market Authority TEL: 020 3738 6000 Opening hours: M-F 8.00-18.00
	Regulation of manufactured goods CE / UKCA marking	The Office for Product Safety and Standards TEL: 0121 345 1201 Opening hours: M-F 8.00-17.00
	Regulation of medicines and medical devices	Medicines and Healthcare products Regulatory Agency Customer Service Centre TEL: 020 3080 6000 Opening hours: M-F 09:00 -17:00
	Supply of medicinal products	National Supply Disruption Centre TEL: 0800 915 9964 Opening hours: 24/7

	<p>European Timber Regulations</p> <p>Forest Law Enforcement Governance and Trade Regulation</p>	<p>The Office for Product Safety and Standards</p> <p>TEL: 0121 345 1201</p> <p>Opening hours: M-F 8.00-17.00</p>
	<p>Tariffs</p>	<p>Department for International Trade Brexit Enquiry Service</p> <p>Go to this link - you will be taken to a short questionnaire to help direct your query.</p>
ENERGY	<p>EU Emissions Trading System</p> <p>Electricity & Gas suppliers & systems</p> <p>Allowances & Carbon emissions</p> <p>UK energy markets</p> <p>Single Electricity Market</p> <p>Civil nuclear (Euratom)</p> <p>Electricity & Gas suppliers & systems</p>	<p>Department for Business, Energy & Industrial Strategy Enquiry Line</p> <p>TEL: 020 7215 5000</p> <p>Opening hours: M-F 9.00-17.00</p>
FISH	<p>Fish Exports</p> <p>Catch certificates</p> <p>Processing statements storage documents</p> <p>Prior notification or pre landing declarations</p>	<p>Fish Exports Helpline</p> <p>TEL: 0330 159 1989</p> <p>Opening hours: 24/7</p>

ANIMALS	<p>Exporting of equines (horses and ponies)</p> <p>Import & export of animals, endangered species & animal products</p>	<p>Animal, Plant and Health Agency Import</p> <p>TEL: 0300 1000 313</p> <p>Opening hours: M-Sun: 6:00 - 24:00</p> <p>Animal, Plant and Health Agency Export</p> <p>TEL: 0300 020 0301</p> <p>Opening hours: M-F: 8:30 - 17:00</p>
DATA AND INTELLECTUAL PROPERTY	<p>Using & sharing data</p> <p>Personal data</p>	<p>Information Commissioner's Office</p> <p>TEL: 0303 123 1113</p> <p>Opening hours: M-F 9.00-17:00</p> <p>Or use ICO Info Hub or live chat on the website.</p>
	<p>Geo-blocking</p>	<p>Business Support Helpline (England)</p> <p>TEL: 0800 998 1098</p> <p>Opening hours: M-F 9.00-18.00</p>
	<p>Intellectual property copyright</p> <p>Patents</p> <p>Designs</p> <p>Trade marks</p> <p>IP-protected goods</p>	<p>The Intellectual Property Office</p> <p>TEL: 0300 300 2000</p> <p>Opening hours: M-F 9.00-17.00</p>
PEOPLE	<p>Establishing / operating a business</p>	<p>Business Support Helpline (England)</p> <p>TEL: 0800 998 1098</p> <p>Opening hours: M-F 9.00-18.00</p>

	Company restructuring & registration	Companies House TEL: 0303 1234 500 Opening hours: M-F 9.30-18.00
	Accounting Auditing Mutual Recognition of Professional Qualifications	Business Support Helpline (England) TEL: 0800 998 1098 Opening hours: M-F 9.00-18.00
	Consumer rights	Citizen Advice TEL: 0808 223 1133 (England & Wales) TEL: 0808 223 1144 (Welsh language option) Opening hours: M-F 9.00-17.00
PROGRAMMES	COSME Nuclear Fission Fusion 4 Energy EUROfusion	Department for Business, Energy & Industrial Strategy Enquiry Line TEL: 020 7215 5000 Opening hours: M-F 9.00-17.00
DEVOLVED ADMINISTRATIONS	Scotland	Find Business Support Scotland Get business support online , TEL: 0300 303 0660 Textphone: 0800 023 2071 Opening hours: M-F 8:30 - 17:30
	Wales	Business Wales Get help with your business online

	Northern Ireland	<p>TEL: 0300 060 3000</p> <p>Opening hours: M-F 8:30- 17:30</p> <p>Invest Northern Ireland</p> <p>Find business advice and support</p> <p>TEL: 0800 181 4422</p> <p>Opening hours: M-F 8:30-17:30</p>
OTHER	<p>EU Transition education related</p> <p>Department for International Trade - Brexit Enquiry Service</p>	<p>Department of Education Helpline</p> <p>TEL: 0370 000 2288 or use this contact form</p> <p>Opening hours: M-F 9.00-17.00</p> <p>Go to this link here to complete the enquiry form.</p>