



The Insolvency
Service

Information Rights Team
The Insolvency Service
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foi@insolvency.gov.uk

www.gov.uk/insolvency-service

Our ref: FOI25/26-151
Date: 21 October 2025

Dear [REDACTED]

Re: Freedom of Information Act 2000 (FOIA) Request

Thank you for your email of 23 September 2025 in which you requested from the Insolvency Service (the agency):

“For each of the past three full calendar years (2022 - 2024) and the current year (1st January 2025 - 31st August 2025), please provide a monthly breakdown of:

- The number of redundancy payment claims received by the Redundancy Payments Service (RPS).*
- The number of claims approved.*
- The value (£) of approved claims.*

Please also provide the breakdown of approved claims for the same time periods by:

- Region (using standard UK government regions)*
- Broad industry sector (e.g. retail, hospitality, construction, manufacturing, professional services).*

If possible, please provide the information in an open, machine-readable format such as Excel or CSV.”

Your request has been dealt with under the Freedom of Information Act 2000 (FOIA).

I can confirm the agency holds some of the information that you have requested, and it is attached to this email.

For each of the past three full calendar years (2022 - 2024) and the current year (1st January 2025 - 31st August 2025), please provide a monthly breakdown of:

The number of redundancy payment claims received by the Redundancy Payments Service (RPS).

Information held; please see the attached document.

The number of claims approved.

Information held; please see the attached document.

The value (£) of approved claims.

Information held; please see the attached document.

Please also provide the breakdown of approved claims for the same time periods by:

Region (using standard UK government regions)

Information held; please see the attached document.

Please note that while the agency does accept claims from individuals whose primary residence is in Northern Ireland, this is only applicable if they work in Great Britain. If this is the case, the agency processes these claims under the Employment Rights Act 1996.

The information disclosed is based on the claimant's postcode rather than their workplace location. However, to provide a complete picture, the agency does not process claims from companies based in Northern Ireland. This responsibility falls under the jurisdiction of the Northern Ireland Assembly, in accordance with the Employment Rights (Northern Ireland) Order 1996.

Broad industry sector (e.g. retail, hospitality, construction, manufacturing, professional services).

The agency does not hold the information you have requested.

Please note FOIA only applies to recorded information, it does not require public authorities to create information in order to answer a question.

Complaints

If you are not satisfied with the response we have provided to you and would like us to reconsider our decision by way of an internal review (IR), please contact our Information Rights team within 40 working days of this letter at foi@insolvency.gov.uk or by post at:

Information Rights Team
The Insolvency Service
3rd Floor
Cannon House
18 Priory Queensway
Birmingham
B4 6FD
United Kingdom

You also have the right to contact the Information Commissioner's Office (ICO) if you wish for them to investigate any complaint you may have regarding our handling of your request. However, please note that the ICO is likely to expect an IR to have been completed in the first instance.

Yours sincerely

Information Rights Team
The Insolvency Service

The Department for Business and Trade, Official Receivers and the Adjudicator are Data Controllers in respect of personal data processed by the Insolvency Service. For the details about how personal data is processed by the agency, please see the full Insolvency Service Personal Information Charter here:
<https://www.gov.uk/government/organisations/insolvency-service/about/personal-information-charter>