

# The sponsorship management system (SMS) manuals

Step by step guide for sponsors

Manual 7 of 12: Bulk data transfer (BDT) of CAS

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### **Additional SMS manuals**

There are 12 SMS manuals available, plus two supplementary policy guides for completing a CAS. The manuals are grouped into three categories: common, CAS and CoS. The table below describes the purpose and audience of each manual.

You should read all manuals applicable to your licence before contacting the relevant helpdesk.

In addition, this manual explains who should use SMS and for what purpose. The manual features a full introduction to SMS as well as a comprehensive troubleshooting section.  To help sponsors manage their key personnel, change their licence details, manage PAYE references, and apply for allocations of CoS/CAS.  Apply for Basic Compliance  To help sponsors apply for Basic Compliance	Manual reference	Manual title	Туре	Purpose	Audience
Manual 2 Managing your licence Common personnel, change their licence details, manage PAYE references, and apply for allocations of CoS/CAS.  Apply for Basic Compliance Assessment and manage Action Common Assessment and manage action plans  All sponsors  To help sponsors apply for Basic Compliance Assessment and manage action plans  All sponsors	Manual 1	Introduction to SMS	Common	password, manage SMS users and view important messages posted by the Home Office.  In addition, this manual explains who should use SMS and for what purpose. The manual features a full introduction to SMS as well as	All sponsors
Manual 3 Assessment and manage Action Common Assessment and manage action plans All sponsors	Manual 2	Managing your licence	Common	personnel, change their licence details, manage PAYE references, and apply for	All sponsors
	Manual 3	Assessment and manage Action	Common		All sponsors

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Manual reference	Manual title	Туре	Purpose	Audience
Manual 4	Creating and assigning CAS	CAS	To help sponsors create and assign individual and batches of CAS.	Sponsors licensed in the Student Route
Manual 4a	Creating a CAS – guide for education sponsors	CAS	This manual contains supplementary information on completing a CAS. Use this guide to determine what information is necessary in each field of the CAS.	Sponsors licensed in the Student Route
Manual 5	Reporting student activity	CAS	To help sponsors report student activity, for example if a student's circumstances change. This manual also contains help with reporting fee updates and adding sponsor notes to CAS that have already been assigned.	Sponsors licensed in the Student Route
Manual 6	Miscellaneous CAS functions	CAS	To help sponsors complete all other functions of CAS, such as managing batches of CAS, managing pre-stored addresses for use when creating CAS, transferring ownership of CAS, printing CAS and exporting CAS.	Sponsors licensed in the Student Route
Manual 7	Bulk Data Transfer of CAS	CAS	To help sponsors use the bulk data transfer (BDT) functions of SMS, including graduate notifications. You must have a bespoke IT system in place to use BDT.	Sponsors licensed in the Student Route

Manual reference	Manual title	Туре	Purpose	Audience
Manual 8	Creating and assigning CoS	CoS	To help sponsors create and assign individual and batches of CoS.	Sponsors licensed in any Worker or Temporary Worker route
Manual 9	Reporting worker activity	CoS	To help sponsors report worker activity, for example if a worker's circumstances change. This manual also contains help with adding sponsor notes to CoS that have already been assigned.	Sponsors licensed in any Worker or Temporary Worker route
Manual 10	Miscellaneous CoS functions	CoS	To help sponsors complete all other functions of CoS, such as managing batches of CoS, managing pre-stored addresses for use when creating CoS, transferring ownership of CoS, and printing CoS.	Sponsors licensed in any Worker or Temporary Worker route

Manual reference	Manual title	Туре	Purpose	Audience
Manual 11	Temporary Work – Creative Worker  Group of CoS	CoS	To help sponsors create and manage groups of CoS. Groups of CoS are only available to sponsors licensed in Temporary Work - Creative Worker	Sponsors licensed in the Temporary Work - Creative Work Route
Manual 12	Defined CoS	CoS	To help sponsors apply for defined CoS, track applications for defined CoS and once granted, create defined CoS.	Sponsors licensed in Skilled Worker

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# Glossary

Term	Meaning
SMS	Sponsorship Management System
CoS	Certificate of Sponsorship
CAS	Confirmation of Acceptance for Studies
AO	Authorising Officer
KC	Key Contact
BDT	Bulk Data Transfer
SELT	Secure English Language Test
.XML	Extensible Mark-up Language
.PDF	Portable Document Format
Automation	On 6 April 2014 we introduced new functionality in SMS to automatically renew CoS allocations and to apply changes to your organisation address, or the address of your AO and KC. We will write to you if you meet the criteria and automation has been set.

# **CAS** status

The table below shows each status which can apply to a CAS.

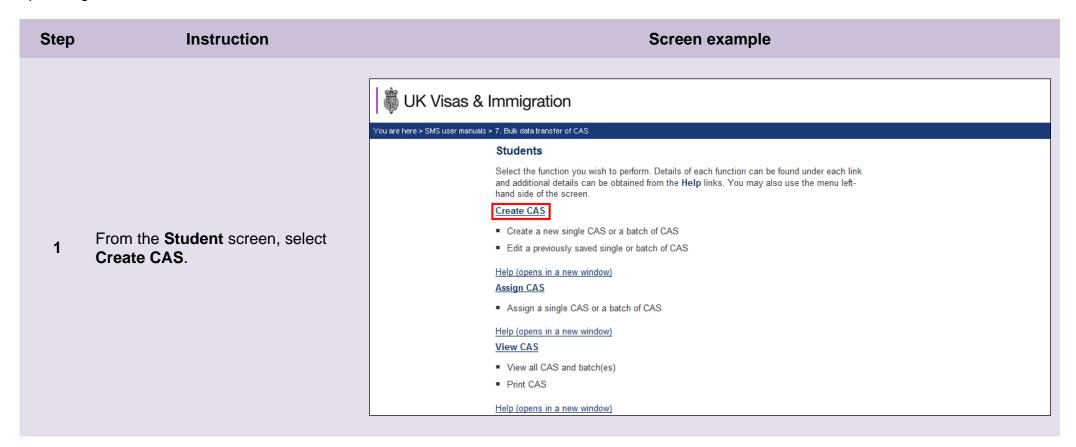
As seen in SMS	Meaning
WORK IN PROGRESS	The CAS is still 'in draft' as one or more mandatory fields are yet to be completed.
READY TO GO	All mandatory fields are complete and the CAS is ready to be assigned to an individual.
ASSIGNED	The CAS has been assigned to an individual and is ready to be used in support of an application for leave to enter/remain in the UK.
WITHDRAWN	You have used the 'Manage live CAS' function in SMS to withdraw the CAS.
OBSOLETE	SMS has automatically changed the CAS status to 'Obsolete' as it has detected that another CAS assigned to the same individual has been marked as 'Used' within the validity period of this CAS.
USED	The CAS has been used in support of an individual's application for leave to enter or remain.
EXPIRED	EITHER: The individual has not made an application for leave to enter or remain before the expiry date of the CAS. A new CAS is required.  OR: The individual has applied by the CAS expiry date but we have not considered their application before that date. In this case, no action is required on your part; we will change the status of the CAS from EXPIRED to USED when the application is considered.
CANCELLED	The CAS has been cancelled as your licence has been revoked or has expired, or you have surrendered the relevant route / your whole licence prior to the CAS being used.

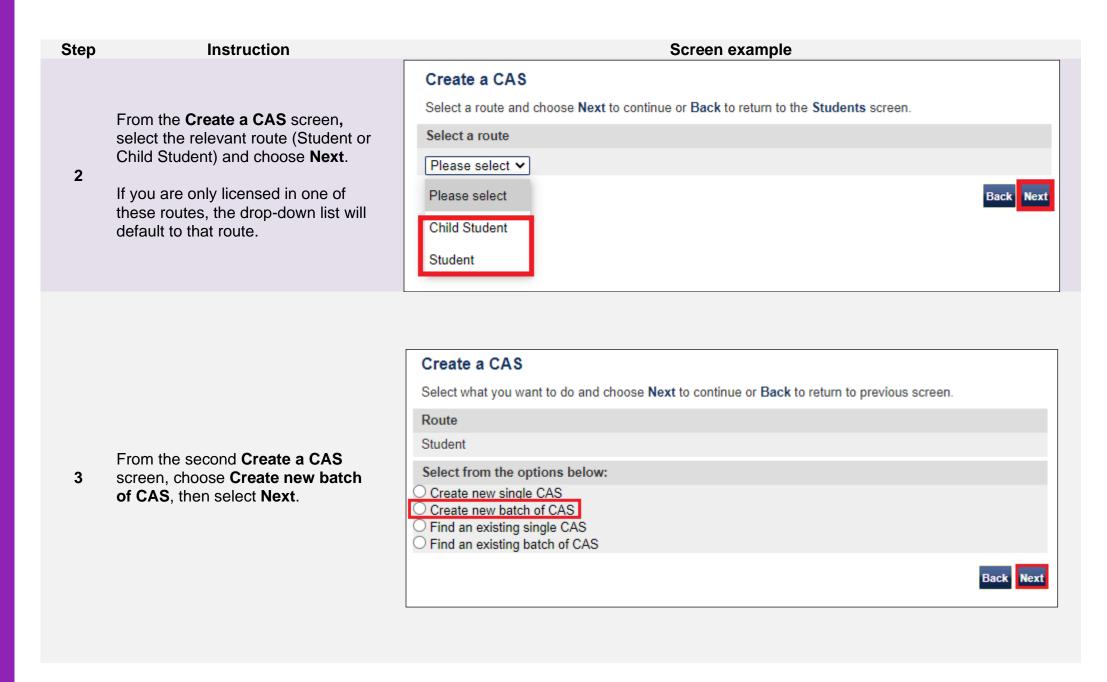
# **SMS** guides

# Guide 1: How to upload a batch of CAS using Bulk Data Transfer (BDT)

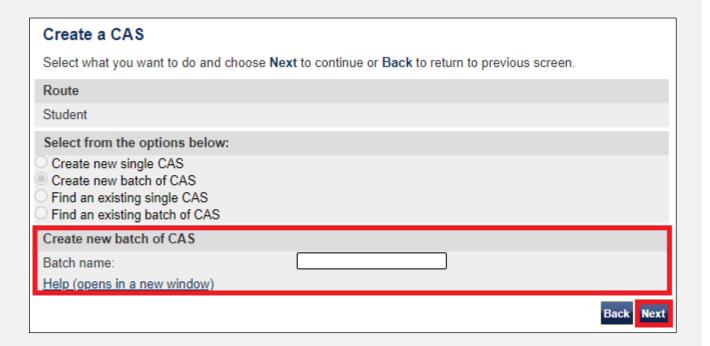
Follow the step by step instructions to upload a batch CAS records using BDT. This function is useful if you wish to transfer a large number of records from your IT systems directly into SMS. You must have installed a bespoke IT system on your network to create the .XML files required to use the BDT function.

You should read the <u>Sponsorship policy guidance</u>, <u>SMS guide 4a – Creating a CAS – guide for education sponsors</u> and the <u>BDT toolkit</u> before uploading a batch of CAS.

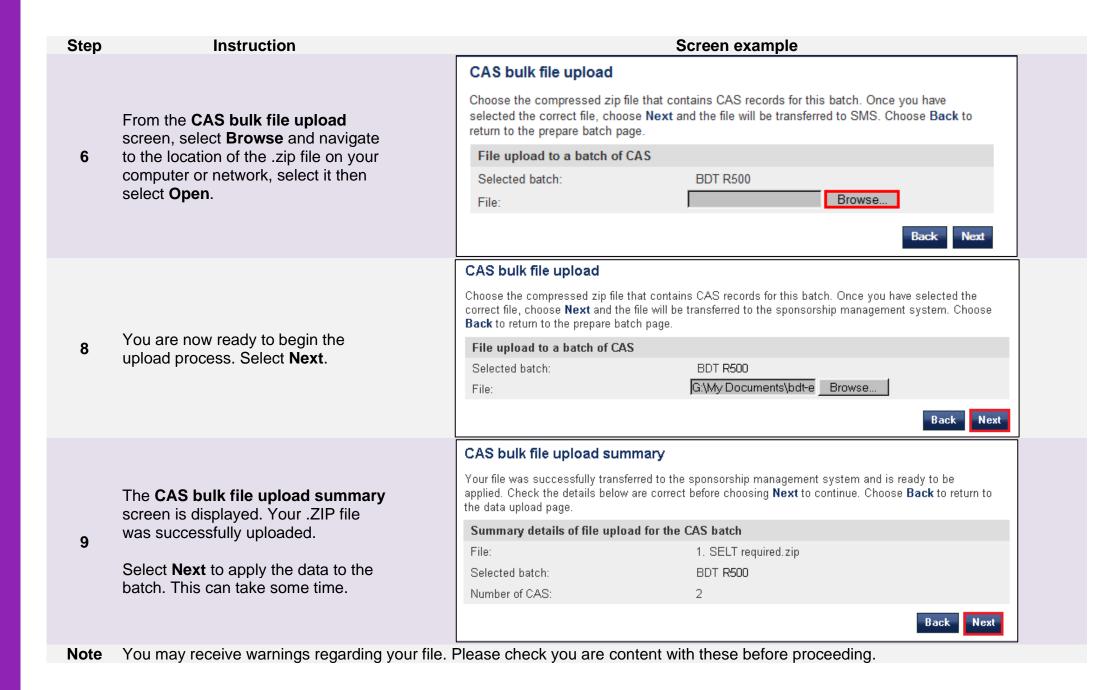




From the final **Create a CAS**, enter the name of the batch, then select **Next**.



**Note** The name of the batch should be something memorable as you might need to retrieve it later.



The CAS bulk file upload successful screen is displayed.

Your upload was successful. You can now see the number of CAS records that have been added to your new batch. Select **OK** to return to the **Batch details** screen.

10

If you have received any warning messages, please check the details as you may have accidentally used a CAS number that is associated with another CAS.

## CAS bulk file upload successful

The CAS bulk file was successfully uploaded. Once payment for these records has been confirmed CAS numbers will be issued. Choose **OK** to continue.

### Upload successful

File: 1. SELT required.zip

Selected batch: BDT R500

Number of CAS: 2

OK

Exit Delete all Assign

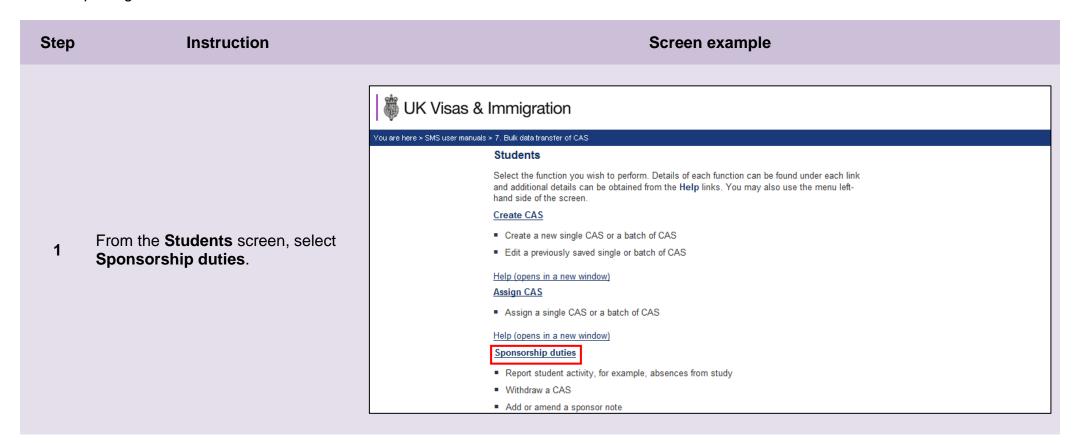
Step Instruction Screen example Batch details saved The batch has been saved with the details shown below. Choose to OK continue. From the **Batch details saved** screen, select **OK**. Route Student 12 Your batch has now been saved. Batch details You are now ready to either add Test Batch Batch name: more CAS to the batch, or assign and pay for the batch. Number of CAS in batch: ок

# Guide 2: How to report multiple student 'no-shows' in bulk using BDT

Follow the step by step instructions below to report student 'no-shows' (i.e. the individuals have not arrived for enrolment) using the BDT functionality. This function is useful if you have had multiple student 'no-shows'.

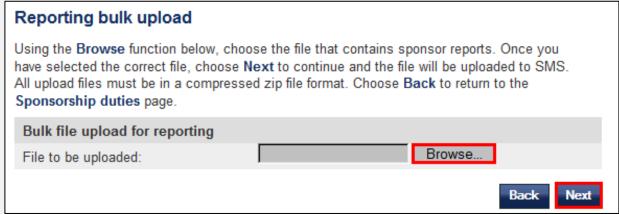
If you need to report another type of activity, or if you need to provide further details about a student not arriving for enrolment, you should use the **Report Activity by CAS Search** or **Report Activity by CAS Number** functions to submit the appropriate details to us.

You should read the <u>Sponsorship policy guidance</u> and <u>SMS guide 4a – Creating a CAS – guide for education sponsors</u> and the <u>BDT toolkit</u> before reporting student no shows in bulk.



Screen example Step Instruction Sponsorship duties As a sponsor, you have responsibilities to manage the students to whom you have assigned CAS. This section allows you to fulfil these responsibilities by reporting student activity and managing live CAS. Please note, Level 2 users can only report on CoS which they personally created and assigned, or which have been transferred to them. From the Sponsorship duties screen, select Report bulk student 2 Report activity by CAS number activity. · Report student activity with a known CAS number Help (opens in a new window) Report bulk student activity Report student activity by bulk upload Reporting bulk upload

From the Reporting bulk upload screen, select Browse.

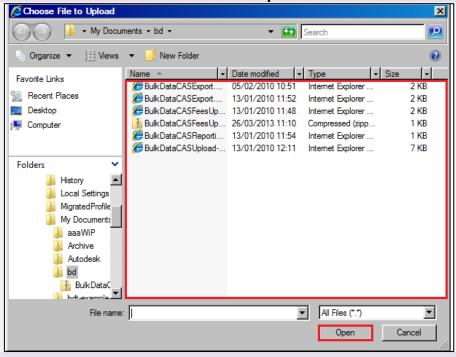


From the **Choose File to Upload**dialogue box, navigate to the file you
wish to upload, select it and choose **Open**. This must be a compressed
(.ZIP) file.

5

Note

The **CAS** bulk file upload summary screen is displayed, which indicates that your file is in the correct format. Select **Next**.



CAS bulk file upload summary

Your file was successfully transferred to the sponsorship management system and is ready to be applied.
Check the details below are correct before choosing Next to continue. Choose Back to return to the data upload page.

Summary details of file upload for the CAS batch

File:

oneBasicCAS\_v2.1-CompleteReadyToGo.zip

Selected batch:
Tester

Number of CAS:

1

You may receive warnings regarding your file. Please check you are content with these before proceeding, as you may have uploaded the same file previously.

The **CAS bulk file upload successful** screen is displayed. Your data has now been successfully uploaded.

You may receive a warning if your file contains errors. In this example, none of the errors were critical and the upload was successful. If your file contains a critical error, please see below.

Select **OK** to return to the **Sponsorship duties** screen.

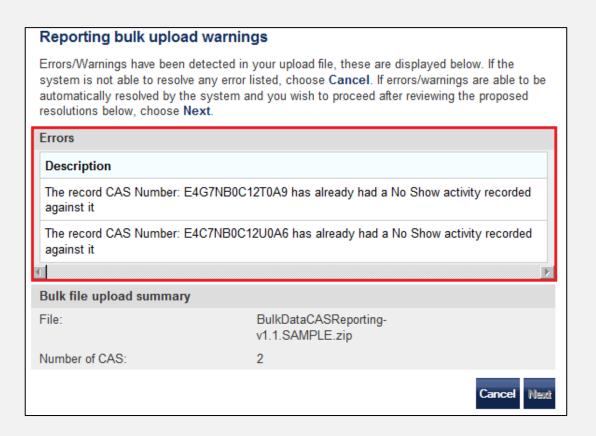
#### CAS bulk file upload successful The CAS bulk file was successfully uploaded. Once payment for these records has been confirmed CAS numbers will be issued. Choose OK to continue. Upload successful oneBasicCAS v2.1-Complete-File: ReadyToGo.zip Selected batch: Tester Number of CAS: Warnings Actual resolution Description The bulk file ID is already in use. The CAS data was uploaded successfully with a Bulk ID that was already identified in the system. The record applicant ID: 987654321ABCDEFG and The CAS data was uploaded successfully, CAS Application ID: 123456789 has a duplicate within the records now exist that are duplicates of some already in the system. database.

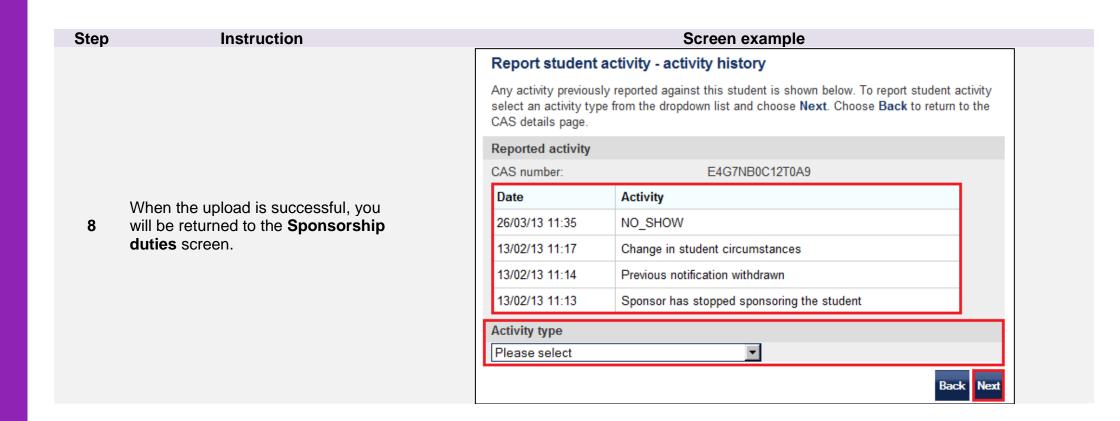
### Warnings:

You may receive a critical error, which will prevent you from being able to progress; the **Next** button will be unavailable (greyed out).

The most common problem when uploading bulk data is that the .XML file does not conform to the BDT schema, as set out in the BDT Toolkit.

You will need to edit your file to ensure the data is correct, for which you might need to contact your IT provider. Once complete, compress the file (.ZIP format) and try the upload again.



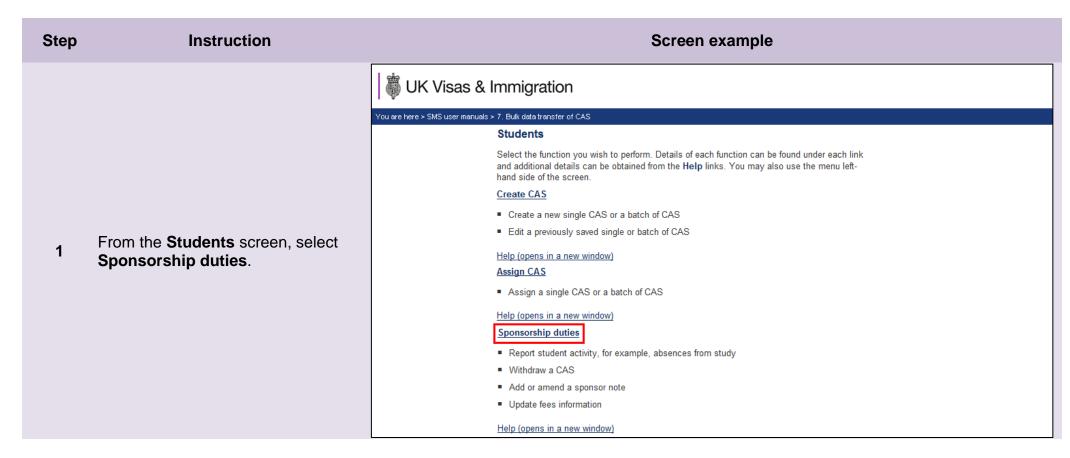


# Guide 3: How to provide bulk fee updates using BDT

Follow the step by step instructions below to report bulk fee information using the BDT functionality. This function is useful if multiple students pay their fees after you have applied for a CAS, but before the students' have submitted their applications to us.

You can only use this function if the CAS has a status of ASSIGNED. Once the CAS has been marked as USED, you will no longer be able to update the fee-related information. It is important to keep SMS updated with any fees charged or paid.

You should read the <u>Sponsorship policy guidance</u> and <u>SMS guide 4a – Creating a CAS – guide for education sponsors</u> and details of the <u>BDT toolkit</u> before reporting bulk fee updates.



From the Sponsorship duties
2 screen, select Provide bulk fee update.

Provide fees update for multiple CAS records by bulk upload

Help (opens in a new window)

Help (opens in a new window)

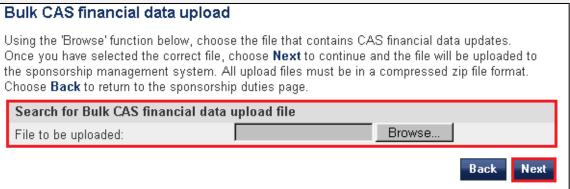
Manage live CAS by CAS number

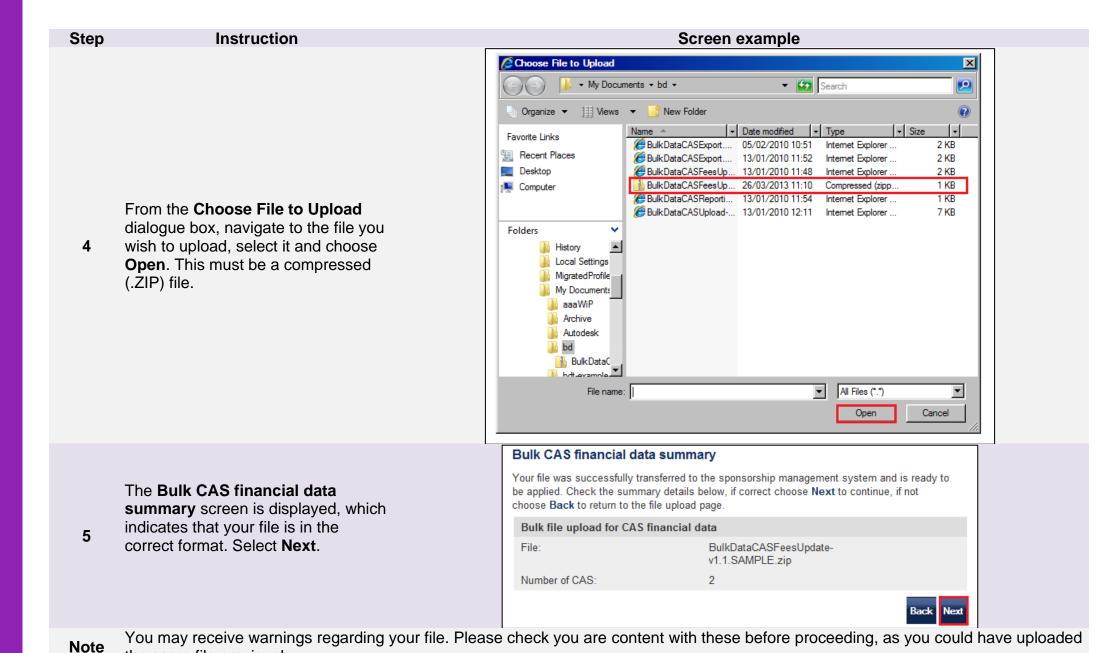
Access the manage a live CAS functions where the CAS number is known

Add or edit a sponsor note, update fees or withdraw a CAS

Bulk CAS financial data upload

From the Bulk CAS financial data upload screen, select Browse.





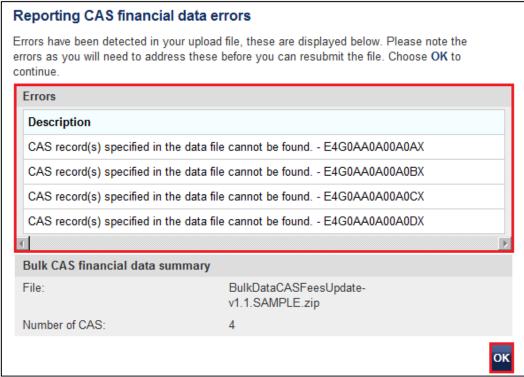
the same file previously.

You may receive a critical error, which will prevent you from being able to progress.

A common problem, as in this case, is when the data does not match any CAS records.

You will need to edit your file to ensure the data is correct. Once complete, compressed the file (.ZIP format) and try the upload again.

When the upload is successful, you will be directed to the Bulk CAS
financial data upload successful screen. Select OK to return to the Sponsorship duties screen.



### Bulk CAS financial data upload successful

The bulk CAS financial data file, as detailed below, was successfully imported to the sponsorship management system; the information will be updated shortly. Choose **OK** to continue.

Upload successful

File: BulkDataCASFeesUpdate-

v1.1.SAMPLE.zip

Number of CAS:

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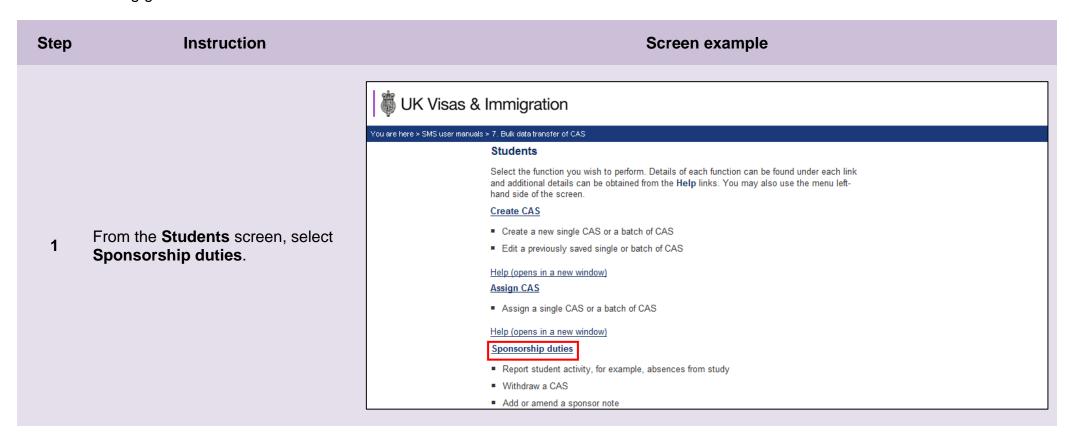
Step Instruction Screen example CAS details The full details of the CAS are displayed below. Select from the options below, choose: • CAS activity to transfer the CAS to another user (where permissions allow) or link/unlink the CAS to/from a batch, then select Next to continue; • Print to save or print a .pdf of the CAS; or Back to return to the previous screen. Please note, if you want to amend and/or assign a CAS, you can do so by selecting the Create CAS function, then Find an existing single CAS. Tier and category Tier 4 (General) If you wish to check that the fees CAS details have been updated as intended, Sponsor licence number: QHDGHB91X navigate to Sponsorship Test Org 1 Sponsor name: duties/Report activity by CAS Accommodation and fees number and search for the CAS you just reported against. Course fees charged for first year of 100.00 the course (in pounds sterling): Course fees paid to date (in pounds 123.00 sterling): Boarding or accommodation fees 500.0 charged for the first year or current year (in pounds sterling): Accommodation fees paid to date (in pounds sterling): Boarding fees paid to date (in pounds sterling): Fees last updated: 06/04/2014

# Guide 4: How to submit graduate notifications in bulk using BDT

Follow the step by step instructions below to submit graduate notifications (i.e. the individuals successfully completed their courses in line with the qualifying criteria of the Graduate Route) using the BDT functionality. This function is useful if you need to submit multiple graduate notifications. This function is only available to sponsor who are registered in the Student Route with a track record of compliance.

If you need to report another type of activity, or if you need to provide further details about a student who qualifies for the Graduate Route, you should use the **Report Activity by CAS Search** or **Report Activity by CAS Number** functions to submit the appropriate details to us.

You should read the <u>Sponsorship policy guidance</u> and <u>SMS guide 4a – Creating a CAS – guide for education sponsors</u> and the <u>BDT toolkit</u> before submitting graduate notifications in bulk.



Step Instruction Screen example

From the Sponsorship duties
screen, select Report bulk student activity.

### Sponsorship duties

As a sponsor, you have responsibilities to manage the students to whom you have assigned CAS. This section allows you to fulfil these responsibilities by reporting student activity and managing live CAS.

Please note, Level 2 users can only report on CAS which they own.

### Report activity by CAS number

- · Report student activity with a known CAS number
- · Notify of students who meet the qualifying crtiera of the Graduate Route with a known CAS number

Help (opens in a new window)

#### Report activity by CAS search

- · Report student activity by searching on student details
- · Notify of students who meet the qualifying crtiera of the Graduate Route by searching on student details

Help (opens in a new window)

#### Report bulk student activity

- · Report student 'no shows' by bulk upload
- Notify of students who meet the qualifying crtiera of the Graduate Route by bulk upload

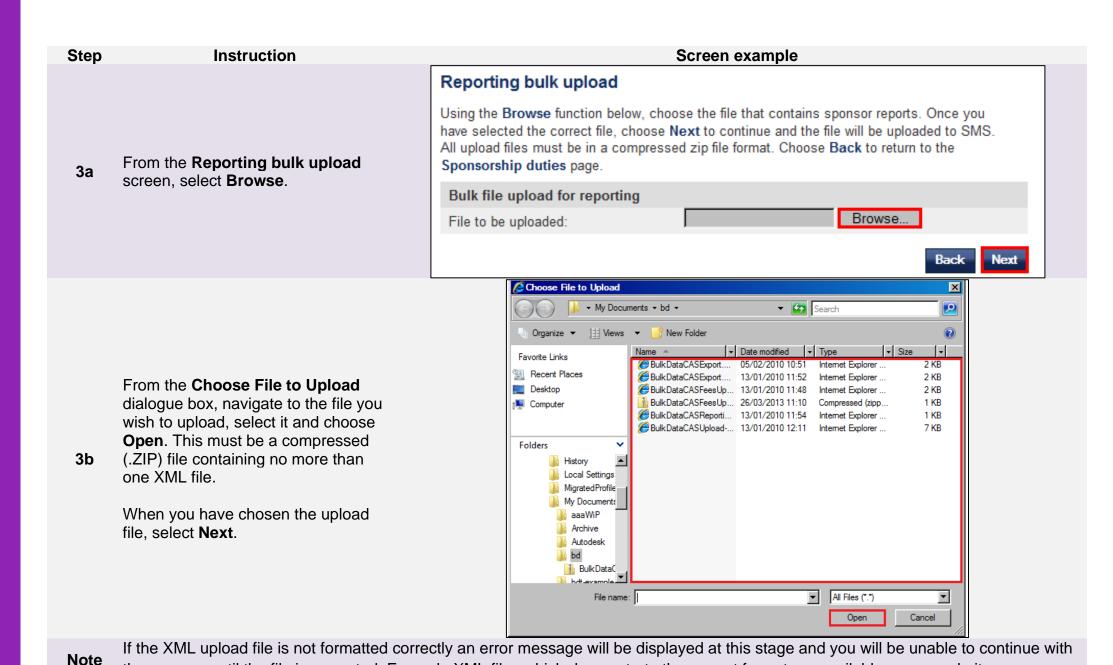
Help (opens in a new window)

### Provide bulk fee update

· Provide fees update for multiple CAS records by bulk upload

Help (opens in a new window)

Manage live CAS by CAS number



the process until the file is corrected. Example XML files which demonstrate the correct format are available on our website.

Instruction Step Screen example Reporting bulk upload summary Your file was successfully transferred to SMS and is ready to be applied. Check the summary details below, If the upload file is formatted if correct choose Next to continue, if not choose Back to return to the file upload page. correctly, the CAS bulk file upload summary screen is displayed. Bulk file upload for reporting summary Select Next. File: Grad notifications UAT 1.zip Number of CAS: 6 Back Next

If the data in the upload file is valid, the **CAS bulk file upload successful** screen is displayed. Your graduate notifications have now been submitted.

Select **OK** to return to the **Sponsorship duties** screen.

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### Reporting bulk upload successful

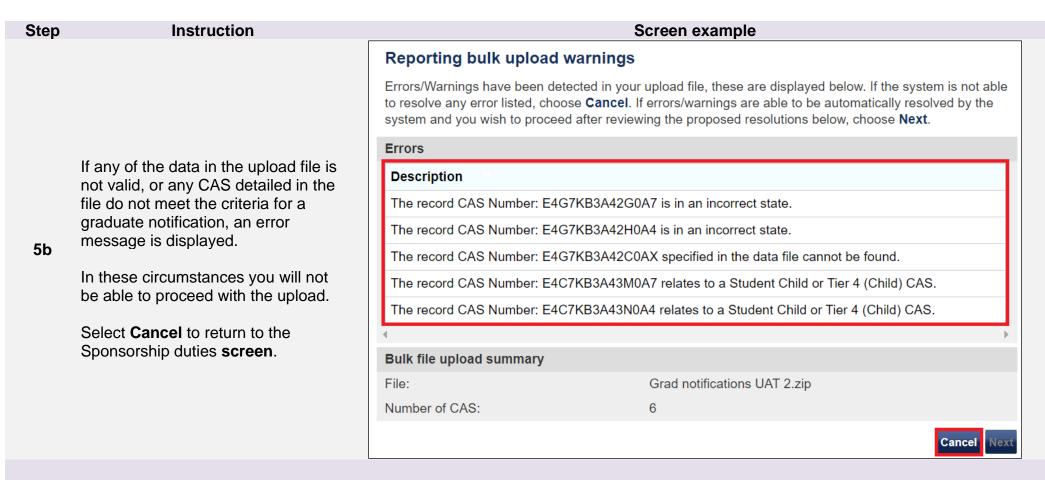
The bulk reporting upload file, as detailed below, was successfully imported to SMS; your sponsor information will be updated shortly. Choose **OK** to continue.

#### Upload successful

File: Grad notifications UAT 1.zip

Number of CAS: 6

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An error will occur when attempting a graduate notification upload in the following circumstances:

### Note

- if any CAS in the upload file do **not** have status 'USED';
- if any CAS in the upload file were not issued against your sponsor licence;
- if any CAS in the upload file relate to a Student Child, or Tier 4 (General), CAS; and,
- if your sponsor licence is not rated 'Student Sponsor Track Record' in the Student category of the Student Route.

In all of the above circumstances the upload will be prevented, and **no** notifications will be submitted.

## Report student activity - activity history

Any activity previously reported against this student is shown below. To report student activity select an activity type from the drop-down list and choose **Next** to continue or choose **Back** to return to the previous screen.

#### Reported activity

CAS number:

E4G8KA5A34M0A3

6a

Date	Activity
12/05/21 12:58	Student has successfully completed course in line with qualifying criteria for the Graduate Route
12/05/21 10:46	Student has successfully completed course in line with qualifying criteria for the Graduate Route
11/05/21 15:12	Student has successfully completed course in line with qualifying criteria for the Graduate Route
14/04/21 11:34	Doctorate Extension Scheme
13/04/21 14:11	Student is delayed

### **Activity type**

Student has successfully completed course in line with qualifying criteria for the Graduate Route >





Step	Instruction	Screen example		
	Details of the most recently submitted graduate notification are recorded on a student's CAS, and displayed in the section with the heading "Graduate Route	Graduate Route Notifications		
6b		Successful course completion notification submitted?	Y	
		Date of notification	12/05/2021	
	Notifications"	Notification comments	Passed with distinction	

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