



DT Swiss ERC/CRC/HEC/ARC Wheels

Aspect	Details
Images	
PSD Number	2511-0243
Product Type	Hobby / Sports Equipment – Cycle Parts – Tyres/Wheels
Product Identifiers	Brand: DT Swiss AG / Swiss Side Models: For a list of affected models please see the annex below. Sales period: 1 August 2024 –28 July 2025
Product Description	Bicycle wheels for road bikes. The products were sold either as parts of a complete bicycle or as individual components via online retailers or specialist shops. This recall only affects products with carbon fiber composite rims and a DT Swiss ID number of 2740000 or higher.
Country of Origin	Vietnam
Counterfeit	No
Risk Level	Not provided
Risk Type	Injuries
Risk Description	The product presents a risk of injuries as the outer carbon layers of the bicycle wheels can delaminate during use. This structural weakening may cause the wheel rim to fail, leading to falls and injuries. The product does not meet the requirements of the General Product Safety Regulations 2005.
Corrective Measures	The product has been recalled from end users. It is recommended that owners stop using the product immediately and visit the DT Swiss recall website for further information, including on how to identify if you own an affected product: https://www.swisside.com/pages/hadron-product-recall . Madison Cycles UK, the UK supplier for these products can also be contacted via DTSwissService@madison.co.uk or +44 1908 326000.
Online Marketplace	N/A
Notifier	Local Authority Trading Standards



Annex 1:

DT Swiss products:

ARC 1100, 1400, 1600 DICUT 50 / 55 / 65
ARC 1600 SPLINE 50 / 55 / 65
ERC 1100, 1400, 1600 DICUT 35 / 45
ERC 1600 SPLINE 35 / 45
ERC LOG CLASSIC 45
CRC 1100 DICUT 45
CRC 1400, 1600 SPLINE 35 / 45
HEC 1400 SPLINE 45

Swiss Side products:

HADRON² All road 450
HADRON² All road Ultimate 450
HADRON² Classic 500
HADRON² Ultimate 500
HADRON³ Classic 550
HADRON³ Classic 650