



Google Pixel 4a Smartphone

Aspect	Details
Images	 A black Google Pixel 4a smartphone is shown from the back and front. The back view shows the camera module and the Google logo. The front view shows the screen with a large, colorful '4a' graphic and the date 'Tuesday, May 11, 2021'.
PSD Number	2509-0316
Product Type	Communication and media equipment – Mobile Phones/Smartphones
Product Identifiers	Affected products were manufactured between 2020 and May 2021 and sold between August 2020 and September 2022, but other distributors may have sold products beyond this date.
Product Description	Smartphone running on the Android operating system with a rechargeable lithium-ion battery.
Country of Origin	Vietnam
Counterfeit	No
Risk Level	Low
Risk Type	Fire
Risk Description	The product has been identified as presenting a risk of fire as the batteries may overheat during normal use. The product does not meet the requirements of the Electrical Equipment (Safety) Regulations 2016.
Corrective Measures	This corrective action has been ongoing since January 2025. Google initiated a remote firmware update in January 2025. Consumers with impacted units received email and on-device notifications of the firmware update, which was rolled out remotely and automatically to impacted devices. The update reduced the risk of the battery overheating by reducing its battery capacity and charging speed. Consumers with impacted products may be eligible for a free repair, cash payment or Google Store hardware discount credit, depending on location. Access the Google website for further information, and to access the Registration Page, at the following link: g.co/pixel/4abattery You do not need to contact Google if: • You have already received an appeasement • Google has already confirmed you do not have an impacted product
Notifier	Office for Product Safety and Standards