

## **Product Safety Report**

Borg & Overstrom E4 Range Water Dispenser	
Aspect	Details
Images	
PSD Number	2510-0228
Product Type	Electrical appliances and equipment – Water Dispenser
Product Identifiers	Brand: Borg & Overstrom Model: E4  Affected model numbers are as follows:  - 754000 E4 240V Chilled, Ambient - Black - 754020 E4 240V Chilled, Ambient - Silver - 754005 E4 240V Chilled, Ambient, Hot - Black - 754025 E4 240V Chilled, Ambient, Hot - Silver - 754010 E4 240V Chilled, Sparkling, Ambient - Black - 754030 E4 240V Chilled, Sparkling, Ambient - Silver - 754015 E4 240V Chilled, Sparkling, Hot - Black - 754035 E4 240V Chilled, Sparkling, Hot - Black
Product Description	Black and silver water dispensers
Country of Origin	United Kingdom
Counterfeit	No
Risk Level	Low
Risk Type	Fire
Risk Description	The product presents a risk of fire as a compressor relay can fail whilst the dispenser is in use. In some circumstances, the protective fuse cannot deescalate this issue, resulting in an escalated overcurrent and thermal fire risk.  The product does not meet the requirements of the Electrical Equipment (Safety) Regulations 2016.
Corrective Measures	The manufacturer has initiated a modification programme for affected appliances. Owners are advised to switch off the dispensers immediately. Consumers can access further information by contacting <a href="mailto:support@borgandoverstrom.com">support@borgandoverstrom.com</a> or accessing: <a href="https://send.borgandoverstrom.com/en/notices">https://send.borgandoverstrom.com/en/notices</a>
Online Marketplace	N/A
Notifier	Local Authority Trading Standards

The OPSS Product Safety Alerts, Reports and Recalls Site can be accessed at the following link: <a href="https://www.gov.uk/guidance/product-recalls-and-alerts">https://www.gov.uk/guidance/product-recalls-and-alerts</a>