

Product Safety Report

Audio-Technica Wireless Headphones ATH-CKS50TW2	
Aspect	Details
Images	ALLOS STONES
PSD Number	2507-0028
Product Type	Communication and media equipment – Mobile Phone/Smartphone Accessories
Product Identifiers	Brand: Audio Technica Model: ATH-CKS50TW2BK, ATH-CKS50TW2GR Barcodes: 4961310162696, 4961310162719 Affected batches: Batch numbers before 2526
Product Description	Wireless earbuds available in black and grey.
Country of Origin	Vietnam
Counterfeit	No
Risk Level	Not provided
Risk Type	Non-compliance and Psychological Harm
Risk Description	The product presents a risk of non-compliance and psychological harm as a vulnerability has been identified in the Bluetooth System-on-Chip (SoC). This vulnerability could enable individuals in close proximity to the user to take control of the device. The product does not meet the requirements of the General Product Safety Regulations 2005.
Corrective Measures	The manufacturer is warning consumers of the risk and has contacted affected customers directly. A firmware update has been released which will patch the vulnerability on the product. Affected customers have been instructed to use their app to update the product with this firmware. For further guidance on updating your product firmware, please visit: https://www.audio-technica.com/en-us/support/audio-solutions-question-of-the-week-how-do-i-update-the-firmware-on-my-headphones-with-the-audio-technica-connect-app
Online Marketplace	N/A
Notifier	Local Authority Trading Standards

The OPSS Product Safety Alerts, Reports and Recalls Site can be accessed at the following link: https://www.gov.uk/guidance/product-recalls-and-alerts



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