

Product Recall

Specialized Turbo Como IGH, Como SL IGH and Vado IGH Chain Guard	
Aspect	Details
Images	
PSD Number	2510-0241
Product Type	Hobby / Sports Equipment – Cycle Parts - Chains
Product Identifiers	Brand: Specialized Affected Models: COMO SL 5.0, COMO 3.0 IGH, COMO 4.0 IGH, COMO 5.0 IGH, VADO 3.0 IGH, VADO 3.0 IGH STEP THROUGH, VADO 4.0 IGH, VADO 4.0 IGH STEP THROUGH, VADO 5.0 IGH STEP THROUGH, VADO S IGH, VADO S IGH STEP THROUGH
Product Description	Multiple models of Specialized e-bikes purchased between 2019 and 2024. If the e-bike has a rear derailleur, it is not a gear hub equipped e-bike and is not affected by the recall.
Country of Origin	Unknown
Counterfeit	No
Risk Level	Not provided
Risk Type	Injuries
Risk Description	The product presents a risk of injuries as loose clothing may become entrapped in the drivetrain. If this occurs during use, the rider could fall and receive injuries. The product does not meet the requirements of the Supply of Machinery (Safety) Regulations 2008.
Corrective Measures	The product has been recalled from end users. Owners of Specialized e-bikes should check if their e-bike is affected by

The OPSS Product Safety Alerts, Reports and Recalls Site can be accessed at the following link: https://www.gov.uk/guidance/product-recalls-and-alerts



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	using the images and product list provided on the Specialized website at: https://www.specialized.com/gb/en/27-march-2025-safety-notice
	Specialized and authorised retailers have contacted known/registered owners via email/mail. Riders using the Specialized app will receive a recall notification when the app is opened and the bike is paired and switched on. If your bike is affected, make a service appointment with your nearest Authorised Specialized retailer. They will inspect your bike and fit an updated chain guard at no cost.
Online Marketplace	N/A
Lead Authority	Local Authority Trading Standards