



HM Prison &  
Probation Service

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23 October 2025

Dear Martin,

### **HMIP reports on the inspection of Dyfed Powys PDU, Wales Region – August 2025**

Thank you for your inspection reports for Dyfed Powys PDU, where you made a total of five recommendations.

In respect of the recommendations, I can confirm that all have been carefully considered and the Heads of PDU with the support of the Regional Probation Director will ensure steps will be taken to address them as appropriate. This will include the following.

- A review of interview facilities to ensure they are safe, private, and conducive to engagement. Urgent health and safety issues are being addressed immediately, with the PDU Head continuing to work with MoJ Estates to prioritise estate improvements in line with the national strategy.
- The Introduction of a targeted Continuous Professional Development programme linked to Professional Registration Standards, supported by a skills audit, to ensure training meets identified needs and learning is consolidated into practice.
- Embedding Keeping People Safe Audits as a Tier 1 assurance mechanism to drive improvements in assessing, planning, and reviewing risk of harm.
- Strengthening partnership arrangements with Dyfed Powys Police and other agencies, including exploring the implementation of a Robotic Automated System to process domestic abuse enquiries consistently and efficiently.

Whilst I acknowledge that there is still much work to be carried out at Dyfed Powys PDU, I am encouraged that positive outcomes were reported and note the following.

- Inspectors recognised the motivation and commitment of the leadership team, with staff demonstrating strong skills in engaging people on probation throughout their sentence.
- The Head of PDU's visibility across a vast geographical area was commended, alongside the embedding of a human factors approach that supports transparency, challenge, and staff voice.

- Engagement with people on probation was consistently a strength across sentence management, with practitioners demonstrating fairness, flexibility, and strong planning practice.
- Planning activity was described as some of the strongest observed, reflecting the professionalism and dedication of staff.

I remain committed to ensuring progress against HMIP recommendations and I can assure you that through my operational assurance functions and the support of Performance, Assurance and Risk Group (PAR) we continue to closely monitor progress in line with your findings.

Yours sincerely

Ian Barrow  
Area Executive Director HMPPS Wales

CC: Private Office  
Kim Thornden-Edwards, HMPPS Chief Probation Officer  
Nicola Davies, Regional Probation Director, Wales