

Reference: 2025-086

Thank you for your email in which you requested the following information under the Freedom of Information Act 2000 (FOIA):

- 1. Access records – The number of SFO staff accounts (per month) that have been registered for, authorised for, or given official access to any generative AI tools, including but not limited to ChatGPT (both free and paid versions), Claude, Bard/Gemini, and Microsoft Copilot.**
- 2. Expenditure records – The total cost to the SFO (per month) for any subscriptions, licences, or other payments for generative AI tools.**
- 3. Usage records – Any management information, internal logs, or reports showing official use of generative AI tools, including:**
 - **The total number of prompts/queries submitted per month**
 - **The total number of unique user accounts active per month**
 - **Any aggregated data on the purposes or categories of use (if held).**

Response

Please see below our response to your questions in the order asked.

Question 1

A total of 11 SFO Communication staff members have been given access to a bespoke generative AI tool, Assist. This is provided by Government Communication Service (GCS). More information about Assist can be found on GOV.UK website: [Cabinet Office: Assist - GOV.UK](#)

In addition, 11 staff members are currently testing Microsoft Copilot with a view to rolling this out to other staff members.

Question 2

The SFO incurs no costs for generative AI tools, as access is provided through existing licensing arrangements.

Question 3

The SFO does not hold this information.