

Product Recall

Henry Quick Corded Vacuum	
Aspect	Details
Images	MODEL HEC.100 SERIAL NO. 000000000 220-240V~ 50-60Hz 500W Name of EU importer in manual Designed & tested in the UK by Numatic International. Manufacturer. Kingclean Electric Co. Ltd. Made in PRC.
PSD Number	2510-0171
Product Type	Electrical appliances and equipment – Household Vacuum Cleaners
Product Identifiers	Brand: Numatic International Limited Model: HEC.100 Barcode: 5028965881910 Sales period: 1st August 2025 – 17th October 2025 Affected products: Serial numbers beginning with 7524 followed by: 00001 – 03998. Serial numbers beginning with 7527 followed by: 03751, 03793, 03795, 03799, 03801, 03804, 03805, 03809, 03812, 03819, 03826, 03829, 03832, 03834, 03839, 03843, 03851, 05905, 05951
Product Description	Red and black vacuum cleaner.
Country of Origin	China
Counterfeit	No
Risk Level	Serious
Risk Type	Electric shock
Risk Description	The product presents a serious risk of electric shock as it is possible for an external screw to be in contact with live internal parts. If a user accesses the screw while the product is in use, they may receive an electric shock. The product does not meet the requirements of the Electrical Equipment (Safety) Regulations 2016.
Corrective Measures	The product has been recalled from end users. We recommend you stop using the product immediately and ensure it is unplugged. Please access the My Henry website to register for a free return and replacement.
Online Marketplace	N/A
	Local Authority Trading Standards

The OPSS Product Safety Alerts, Reports and Recalls Site can be accessed at the following link: https://www.gov.uk/guidance/product-recalls-and-alerts