



HM Prison & Probation Service

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10 October 2025

Dear Martin,

HMIP reports on the inspection of Cwm Taf Morgannwg Probation Delivery Unit (PDU), Wales Region – August 2025

Thank you for your inspection reports for Cwm Taf Morgannwg PDU, where you made a total of five recommendations.

In respect of the recommendations, I can confirm that all have been carefully considered and the Heads of PDU with the support of the Regional Probation Director will ensure steps will be taken to address them as appropriate. This will include the following.

- Implementation of the management oversight framework, ensuring supervision is delivered with sufficient frequency and quality, with senior leaders monitoring impact through observation.
- Embedding Keeping People Safe Audits as a Tier 1 assurance mechanism to strengthen practice in assessing, planning, and reviewing risk of harm.
- Launch of a structured 'Professional Curiosity in Practice' package to build practitioner skills and confidence in challenging conversations and risk analysis.
- Strengthened multi-agency arrangements with police and children's services, including revised information-sharing processes and Multi-Agency Public Protection Arrangements (MAPPA) Level 1 governance with new quality metric.

Whilst I acknowledge that there is still much work to be carried out at Cwm Taf Morgannwg PDU, I am encouraged that positive outcomes were reported and note the following.

- The leadership team was recognised as visible, compassionate, and strategically focused, with a strong grasp of both operational pressures and community needs.
- Inspectors noted the development of a robust quality improvement plan, the embedding of a human factors approach, and proactive engagement with partners and stakeholders.
- Staff across all grades reported feeling supported, listened to, and valued, with a clear sense of optimism about the direction of travel.

- Leadership was awarded a 'Good' rating, reflecting confidence in the team's strategic focus and early progress against standards.

I remain committed to ensuring progress against HMIP recommendations and I can assure you that through my operational assurance functions and the support of the HMPPS Performance, Assurance and Risk Group (PAR) we will continue to closely monitor progress in line with your findings.

Yours sincerely

Ian Barrow

Area Executive Director HMPPS Wales and Community Accommodation Services

CC: Private Office

Kim Thornden-Edwards, HMPPS Chief Probation Officer

Nicola Davies, Regional Probation Director, Wales