



HM Prison & Probation Service

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06 October 2025

Dear Martin,

HMIP reports on the inspection of Swansea Neath Port Talbot (SNPT) Probation Delivery Unit (PDU), Wales Region – August 2025

Thank you for your inspection reports for SNPT PDU, where you made a total of six recommendations.

In respect of the recommendations, I can confirm that all have been carefully considered and the Head of PDU with the support of the Regional Probation Director will ensure steps will be taken to address them as appropriate. This will include the following.

- Implementation of the new management oversight framework, ensuring effective and consistent supervision, with senior leaders regularly observing practice.
- Embedding Keeping People Safe Audits as part of Tier 1 assurance, to drive improvement in assessing, managing, and reviewing risk of harm.
- Delivery of a targeted Continuous Professional Development programme aligned with Professional Registration Standards, including reinforcing guidance around domestic abuse and safeguarding enquiries.
- Strengthened partnership arrangements with police and children's services, including revised information-exchange forms and the development of Multi-Agency Public Protection Arrangements (MAPPA) Level 1 quality metrics.

Whilst I acknowledge that there is still much work to be carried out at SNPT PDU, I am encouraged that positive outcomes were reported and note the following.

- Inspectors recognised strong and impressive leadership, a positive organisational culture, and a clear commitment to staff wellbeing, learning, and development.
- The PDU has championed innovation, leading and participating in projects designed to improve outcomes for both staff and people on probation.

- Evidence of encouraging engagement with people on probation, particularly in relation to desistance and the quality of assessments and planning.
- A clear understanding of the profile of the caseload, with specialist teams (such as the women's team) and effective co-location with service providers contributing to more tailored delivery.

I remain committed to ensuring progress against HMIP recommendations and I can assure you that through my operational assurance functions and the support of the HMPPS Performance, Assurance and Risk Group (PAR) we will continue to closely monitor progress in line with your findings.

Yours sincerely

Ian Barrow

Area Executive Director HMPPS Wales and Community Accommodation Services

CC: Private Office

Kim Thornden-Edwards, HMPPS Chief Probation Officer

Nicola Davies, Regional Probation Director, Wales