

Product Recall

Q'STRAINT	Wheelchair Securement Retractors
Aspect	Details
Images	Image not available.
PSD Number	2510-0101
Product Type	Motor vehicles (including spare parts) - Locking Devices
Product Identifiers	Brand: QSTRAINT Models: QRT-MAX (Q8-6209) and QRT-DELUXE (Q8-6200) Production dates: 16 th June 2025 – 10 th September 2025
Product Description	Wheelchair securement device for use in vehicles.
Country of Origin	United States
Counterfeit	No
Risk Level	Not provided
Risk Type	Injuries
Risk Description	The product presents a risk of injuries as the retractor may not lock as designed. This could lead to the wheelchair moving during transit and injuring the user. The product does not meet the requirements of the General Product Safety Regulations 2005.
Corrective Measures	The product has been recalled from end users. Users are advised that they may continue to use the retractor while awaiting replacement, providing a pre-trip inspection is performed to assure that the product is fully locked. Product distributors have been notified and will inspect and replace affected retractors free of charge. For further information, please contact technicalsupport@qstraint.co.uk or +44(0)1227 773035.
Online Marketplace	N/A
Notifier	Driver and Vehicle Standards Agency

The OPSS Product Safety Alerts, Reports and Recalls Site can be accessed at the following link: https://www.gov.uk/guidance/product-recalls-and-alerts