

## Newsletter October 2025

The latest information about the Local Land Charges (LLC) Programme and local authorities' data migration to the central LLC Register.

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## Recent migrations to live service

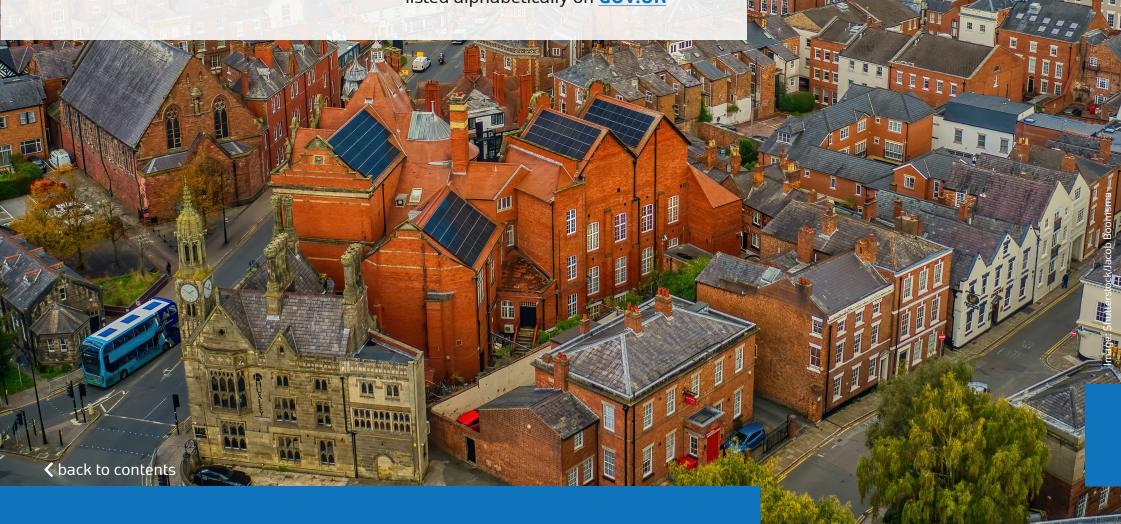
Two local authorities successfully migrated since our September publication.

### These include:

Castle Point Council 23 September 2025

Wrexham County Borough Council 24 September 2025

132 migrated local authorities are listed alphabetically on **GOV.UK** 

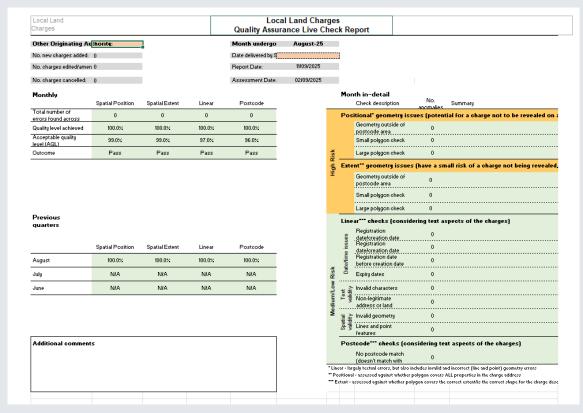


## Originating authorities get data-quality reports

Originating authorities are now receiving local land charges (LLC) data quality reports for the registrations they submit. These bi-annual reports are designed to help them better understand the quality of their LLC registrations and edits.

The move to provide originating authorities (OAs) with the same information that is available to local authorities will help them strengthen data registration accuracy. Identifying data quality trends and issues earlier will support continuous improvement in registration practices. Furthermore, it will ensure customers' searches consistently deliver high-quality results.

With ongoing support from HM Land Registry, we hope each OA can confidently deliver first-rate data that contributes to a smoother, more reliable homebuying process.



### Support for common challenges

We understand that beginning your local land charges (LLC) migration can be daunting, but we are here to help you. **Since 2018, 132 local** authorities have successfully migrated. **Using their insight** we have collated the common concerns, unexpected challenges and resolutions, to make your journey smoother.

#### Staffing or resource gaps

Worried about capacity? Your transition payments can be used to obtain temporary support or fund overtime for existing staff. If you are not yet eligible for a transition payment, early payments may be available. Contact your Delivery Manager for information.

### Concerned about data quality

We do not expect perfection and won't judge the quality of your data when you begin the migration process. Many local authorities have started migrations with data challenges that we helped to resolve. Our Data Dashboard tool can perform gap analysis and help to identify data issues and suggested fixes, while the Migration Helper can be used to support the practical steps of data transformation.

Mid Devon District Council experienced similar concerns at the start of their migration process.

You can read their story here.

### **Getting your IT systems ready**

We work with five major software suppliers: Idox, Arcus Global, DEF and NEC who have contracts with the Local Land Charges Programme. Our team of experienced Technical Delivery Managers can also offer advice to help you find the best approach for your system setup.

### **Using the User Interface (UI)**

Our step-by-step **video** will guide you through how to use it.

If you have any questions or need support, please contact your Delivery Manager. Or read the case studies of migrated local authorities on **GOV.UK.** 



## Reminder: November regional workshops

Spaces are filling up for our in-person regional workshops. Secure your place today – register now.

These interactive workshops offer:

- the latest updates on the Local Land Charges Programme and the MHCLG Property Data Pilot
- live system demonstrations
- practical guidance that will ensure a smooth migration
- opportunities to network with peers in your region and share best practice and much more.

Refreshments and lunch will be provided.

Please register for one event by 31 October to secure your seat.

Thursday 6 November 10.00am – 3.00pm

DoubleTree by Hilton Hotel Manchester - Piccadilly 1 Auburn Street, Manchester M1 3DG

**Register here for the Northern event** 

**Tuesday 11 November** 10.00am – 3.00pm

The Birmingham Conference & Events Centre Hill Street, Birmingham B5 4EW

**Register here for the Midlands event** 

Thursday 20 November 10.00am to 3.00pm

De Vere Grand Connaught Rooms, 61- 65 Great Queen Street, London WC2B 5DA

Register here for the Southern event



# Local authorities to get new branded gold standard banners

New HM Land Registry email and website banners will be sent to local authorities who achieve gold standard management of their local land charges (LLC) data, helping them to promote their excellence.

Since January 2024, we've publicly recognised gold status migrated local authorities on GOV.UK for their high-quality LLC data. In response to requests from these authorities, we've created branded digital assets to help them publicise their gold status.

The banners will enable local authorities to:

- Showcase their achievement and commitment to data excellence.
- Build public trust and confidence in local service data, and
- Highlight their contribution to improving the homebuying and selling process.

Distribution of the banners will begin soon. We look forward to seeing local authorities use them across their websites, email signatures, and relevant communications.

Bedford Borough Council said:

"No matter how good our products are, a stranger won't believe us because we are biased. The easiest way to overcome that is social proof, and the banner is an easy tactic to display it. We're adding it to our homepage and emails to help build trust, boost conversions, and further prove that our searches are worth their weight in GOLD."

## Mid Sussex District Council

Recognised for delivering gold standard service from July 2025 – Sept 2025

- committed to outstanding quality.



### **Upcoming events**

We are looking forward to meeting customers and stakeholders at the upcoming events listed here. Our team will answer your questions and demonstrate the local land charges live search service and its new enhancements.

To register your attendance at any of these events, visit the event organiser's website.



Event	Date	Location
For Legal - A Conveyancing Law Update	21 October 2025	London
The Annual GovTech Show and Exhibition	22 October 2025	Manchester
For Legal - A Conveyancing Law Update	28 October 2025	Lincoln
EA Masters Conference	4 November 2025	London
IQ Legal - Residential Conveyancing and Commercial Property Conference	11 November 2025	Leeds
IQ Legal - Residential Conveyancing and Commercial Property Conference	24 November 2025	Exeter
Propertymark Regional Conference	26 November 2025	Newmarket
Mortgage Advice Bureau Conference	27 November 2025	Birmingham
The Negotiator	28 November 2025	London
IQ Legal - Residential Conveyancing and Commercial Property Conference	9 December 2025	Peterborough



## Digital Planning Improvement Fund: Open for applications

Transform your planning services through digital innovation with the Ministry of Housing, Communities and Local Government (MHCLG).

The MHCLG's Digital Planning Improvement Fund is accepting applications from local planning authorities across England.
Applications close at noon on 30 October 2025. Successful applicants will start in February 2026.

A question and answer session is taking place on 20 October at 11.30am to help potential applicants.

The £50,000 grant opportunity will enable local planning authorities to:

- understand your organisation's digital planning maturity to baseline a starting point
- create an action plan to help improve your organisation's digital planning maturity
- identify, prepare and publish planning datasets to thePlanning Data Platform
- join <u>Open Digital Planning</u>
   (ODP), a collaborative community
   of forward-thinking planning
   authorities
- access tailored training and improvement opportunities

For more information visit the <u>Digital Planning Improvement Fund</u> <u>webpage</u>.





### Collaborating across government

We are actively working with departments across government, and private sector organisations to drive innovation and develop solutions that enhance the conveyancing process. Together with the Ministry of Housing, Communities and Local Government (MHCLG), we are tackling inefficiencies and reducing work duplication through smarter, more integrated approaches.

As part of our commitment to encouraging innovation, Rhonda Griffiths, Head of Local Land Charges Programme Management and Policy, attended the Planning Innovation Summit. Industry experts and government leaders used the event to focus on how digital transformation and cross-sector collaboration can stimulate innovation and partnership across sectors to improve the homebuying and selling process.

#### Rhonda said:

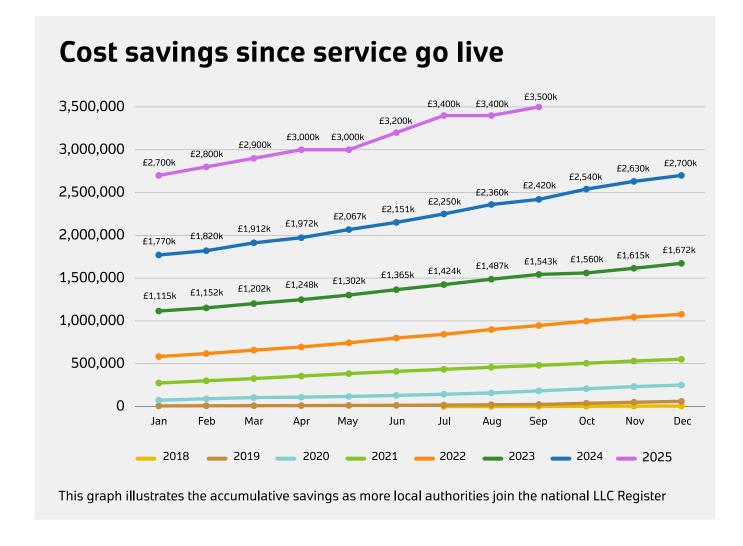
"I was delighted to attend the summit to support the ongoing work in this space, sharing ideas with like-minded colleagues across government and the private sector. In working together, sharing data and lessons learned on digitisation projects like the LLC Programme and MHCLG's Digital Planning Programme we are making a crucial difference to the conveyancing process."



### The national LLC Register cost savings

## Since it launched in 2018, the LLC Register has

- saved customers over
   £3.5 million for searches
   made in migrated areas
- saved customers an average of 12.31 days to obtain an LLC search result
- migrated more than
   7.9 million charges from
   132 local authorities
   to the register.



### The national LLC Register – total number of searches

Since July 2018, we have recorded

343,829 official searches 1,556,594 personal (free) searches 1.900.423 total searches on the register

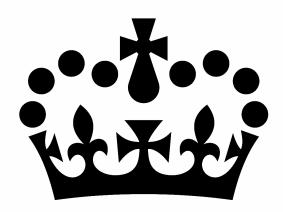
Search figures accurate up to the end of September 2025

### **Useful links**

- The <u>Local Land Charges</u>
   <u>Programme</u> page provides details about the programme.
- Migrating your local land charges service provides all the migration information you need.
- Live service <u>Practice guide 79:</u>
   <u>Local Land Charges</u> explains
   how to change the register, obtain
   searches and the compensation
   protocol.
- For migrated areas, you can search for local land charges on land and property.

The <u>local land charges news</u> page will keep you updated on:

- important updates
- monthly newsletters
- case studies
- blogs
- webinars



GOV.UK