

Ian Gargan
Chief Executive
PHIN

From: Daniel Turnbull
Senior Director, Markets

10 October 2025

Dear Ian,

Private Healthcare Market Investigation Order 2014 – Silver milestone

The Competition and Markets Authority (CMA) welcomes the continued progress made by PHIN and the private healthcare sector on their way to achieving full compliance with the CMA's Private Healthcare Market Investigation Order 2014 (the Order).

We congratulate PHIN and the hospitals and consultants who have worked with you to achieve the 'Silver milestone'. It means that many thousands of patients now have more information to help them make informed choices regarding their private treatment.

We are very pleased to endorse PHIN's achievement in completing all the steps required to meet this important milestone, including:

- Further developing the architecture required to collect and publish the relevant data – including the capability to publish on the PHIN website Anaesthetic fees, a Deep Dive data report for hospitals to help with compliance, a PROMs Site Participation report and a new Patient Insights Explorer to help patients better understand what their experience might be.
- Engaging with the sector, to facilitate compliance with the Order so that:
 - 96% of consultants publish their consultation fees for self-pay patients, exceeding PHIN's 90% target. Currently, 96% of all private procedures are carried out by consultants whose fees are on the PHIN website.
 - 82% of private hospitals are submitting volume, length of stay, adverse events and patient feedback, exceeding PHIN's 80% target. Currently, 97% of all private hospital procedures are carried out by those hospitals.

With this milestone realised, we look forward to the 'Gold milestone' being successfully delivered in June 2026, marking the full implementation of the Order, appreciating that there remains hard work to be done by the sector to achieve this. Full compliance will address the CMA's original concern that there was not enough

information available to patients on both consultant fees and the performance of consultants and private hospitals.

The CMA will continue to work with PHIN to ensure that hospitals and consultants provide the information required by the Order. For example, we have previously published the [Action Plans](#) of 91 hospital groups or trusts which explain how they will achieve full compliance with the Order.

Additionally, the CMA has today published on its website a link to the [PHIN hospital compliance report](#), so patients can see, at a glance, which hospital is complying in full with the Order.

Once again, we are pleased that this significant step in the progress of the Order has been completed and acknowledge the contribution of everyone involved in making this happen.

Yours sincerely,

Daniel Turnbull

Senior Director, Markets