

Bury St Edmunds HLPAS-Specific Information

This document contains:

1. Acts of assistance for In-Court Duty Schemes
2. Corresponding and neighbouring Housing and Debt Procurement Areas
3. HLPAS Area Guide

1. ACTS OF ASSISTANCE FOR IN COURT DUTY SCHEMES

HLPAS Area	Courts Covered in HLPAS	Acts of assistance available for In Court Duty Scheme for 12 months
Bury St Edmunds	Bury St Edmunds	26

2. CORRESPONDING AND NEIGHBOURING HOUSING AND DEBT PROCUREMENT AREAS

HLPAS Area	Corresponding LAA Housing and Debt Procurement Area	Local Authorities included in the Procurement Area	Neighbouring Housing and Debt Procurement Areas
Bury St Edmunds	Suffolk	Babergh District Council East Suffolk Council Ipswich City Council Mid Suffolk District Council West Suffolk Council	Norfolk East Essex West Essex Cambridgeshire

3. HLPAS AREA GUIDES

Housing Loss Prevention Advice Service (HLPAS): Bury St Edmunds

This HLPAS Area Guide provides information on the In-Court Duty Scheme stage of the Bury St Edmunds HLPAS from 3 December 2025.

About the court location(s) in this HLPAS Area

The court location(s) to be served in this HLPAS Area:

Court covered by the HLPAS Area	Address	Current Possession Listing Days
Bury St Edmunds County Court and Family Court	Triton House St Andrew's Street North Bury St. Edmunds IP33 1TR	Every other Monday

Applicants will be awarded a number of Matter Starts to deliver Early Legal Advice in each full Schedule period. For this Contract and Schedules, the volume of Matter starts to be issued are as follows:

Schedule dates	Volume of Early Legal Advice Matter Starts
3 December 2025 – 31 August 2026	112
1 September 2026 – 30 June 2027	125

Details of the Acts of Assistance which will be issued to Providers to deliver the In-Court Duty Scheme for this HLPAS area are set out in Section 1 of this HLPAS Specific Information.

Early Legal Advice volumes of Clients advised by the HLPAS Provider:

Time Period	Early Legal Advice Claims	
	1 Aug 2023 – 31 Aug 2024	1 Sep 2024 – 31 Aug 2025
Volume of cases	2	Unavailable*

*Currently unable to access the relevant data due to the cyber incident

In-Court volumes in this HLPAS Area¹

The table below indicates historical data for Bury St Edmunds:

Acts of Assistance are numbers of Clients advised by the HLPAS Provider:

Scheme	Acts of assistance undertaken by the previous HLPAS provider	
Time Period	Aug 2023 – Aug 2024	Sept 2024 – Aug 2025
Bury St Edmunds County Court and Family Court	17	46

Current Possession Listing Information is the number of possession cases listed at each sitting. Possession cases are listed at Bury St Edmunds every other Monday morning. These figures represent the overall number of clients that could be eligible for HLPAS advice per month. ²

Court	Time period	Total number of Listings ³	Listing Information – Types of Hearing		
			Mortgage Possessions	Private Landlord Rentals	Social Landlord Rentals
Bury St Edmunds County Court and Family Court	Per month	N/A	8 (listed for 10 mins)	8 (listed for 15 mins)	16 (listed for 10 mins)

All information relating to the volume and value of work included within this HLPAS Area Guide is based on information available to the LAA including information that has been reported by HLPAS Providers. This information should not be relied upon by prospective bidders. The LAA gives no guarantees or warranties regarding the accuracy of any information or regarding the actual volume or value of any HLPAS Contract Work during the contract term.

¹ Acts of Assistance data is drawn from the Legal Aid Agency's internal Management Information. Listing information has been provided by HMCTS

² The number of matters is indicative of footfall in the court and clients eligible for the HLPAS service. However, clients may opt to not utilise the HLPAS service for a variety of reasons.

³ Claims listed and warrants