

## **Product Recall**

MCOHome Technology Multi Sensor	
Aspect	Details
Images	
PSD Number	2509-0273
Product Type	Electrical appliances and equipment – Smart Home/Home Automation Equipment – Power Monitoring Device
Product Identifiers	Brand: MCOHome Technology Model: MCO A8 Barcode: 10065001082443 Sales period: 01/03/2018 - 24/10/2024
Product Description	Air quality sensor fitted with three-pin plug.
Country of Origin	China
Counterfeit	No
Risk Level	Not provided
Risk Type	Electric shock
Risk Description	The product presents a risk of electric shock as the internal circuitry may fail whilst in use, damaging the plastic and exposing live parts. If a user touches these live parts, they may receive an electric shock.  The product does not meet the requirements of the Electrical Equipment (Safety) Regulations 2016.
Corrective Measures	The product has been recalled from end users.  Switchee Limited have de-activated the units and are providing free replacements to affected consumers. Consumers with affected products are advised to turn them off and unplug them from the wall immediately. This should not impact heating and hot water supplies.  For further information, please see: Recall   Switchee
Online Marketplace	N/A
Notifier	Office for Product Safety and Standards

The OPSS Product Safety Alerts, Reports and Recalls Site can be accessed at the following link: <a href="https://www.gov.uk/guidance/product-recalls-and-alerts">https://www.gov.uk/guidance/product-recalls-and-alerts</a>