

Approved Gate Check (AGC) status application

(new application or following cancellation on grounds of performance)

Service details:

|  |  |
| --- | --- |
| Port of embarkation |  |
| UK port(s) of entry |  |
| Number of services each week to UK |  |
| The date service on this route started |  |

Check in procedures:

|  |  |
| --- | --- |
| Do you have a full passport and visa check at check in? |  |
| Who conducts this check? (If not carrier, provide details of handling agent) |  |
| Can passengers check in at self-service kiosks? If so, is this service available to all passengers? |  |
| Can passengers check in online?  (If yes, can boarding cards be printed too?) If so, is this service available to all passengers? |  |
| If passengers check in online or at a self-service kiosk, what additional procedures are in place to ensure documents are fully checked prior to boarding? |  |

Final gate check procedures:

|  |  |
| --- | --- |
| Do you have full passport and visa checks at the boarding gate? |  |
| Who conducts this check? (If not carrier, provide details of handling agent) |  |
| Are gate staff requesting that passengers remove their face-coverings for the required level of passenger scrutiny? |  |
| Is the check at the boarding gate carried out in a secure/sterile area? (If the answer is no, please describe where and how final document check is carried out) |  |

Training:

|  |  |
| --- | --- |
| Have staff at this station received training in UK passport and visa requirements? (If yes, when was training and who conducted it?) |  |

Engagement with Home Office:

|  |  |
| --- | --- |
| In the last 6 months of operation, have you made any referrals to Home Office International Operations or the Carrier Support Hub for passenger-specific advice? |  |
| In the last 6 months of operation, has there been any wider engagement with Home Office International Operations or the Carrier Support Hub? If yes, please provide details. |  |
| In the last 6 months of operation, have any new or emerging threats been identified? If yes, please provide details. |  |

Additional information:

Suggested dates for inspection/dates of non-availability/any other comments…

Once all sections have been completed, please e-mail this form to:

[CarriersLiaisonSection@homeoffice.gov.uk](mailto:CarriersLiaisonSection@homeoffice.gov.uk)