



The Insolvency
Service

Information Rights Team
The Insolvency Service
Cannon House
18 Priory Queensway
Birmingham
B4 6FD

Tel: 0300 678 0015

foi@insolvency.gov.uk

www.gov.uk/insolvency-service

Our ref: FOI25/26-079

Date: 01/08/2025

Dear [REDACTED]

Re: Freedom of Information Act 2000 (FOIA) Request

Thank you for your email of 9 July 2025 in which you requested from the Insolvency Service (the agency):

"I am conducting a research project into how public sector organisations procure cyber security services and enterprise software platforms. As part of this, I would be grateful if you could provide the most recent contract information you hold for the following areas:

1. Standard Firewall (Network)

Firewall services that protect the organisation's network from unauthorised access and other internet security threats.

2. Anti-virus Software Application

Programs designed to prevent, detect, and remove viruses, malware, trojans, adware, and related threats.

3. Microsoft Enterprise Agreement

A volume licensing agreement that may include:

- *Microsoft 365 (Office, Exchange, SharePoint, Teams)*
- *Windows Enterprise*
- *Enterprise Mobility + Security (EMS)*
- *Azure services (committed or pay-as-you-go)*

4. Microsoft Power BI

Or any alternative business intelligence platform used for data connectivity, dashboards, and reporting.

For each of the above areas, I kindly request the following:

1. *Who is the existing supplier for this contract?*
2. *What is the annual spend for each contract?*
3. *What is the description of the services provided?*
4. *Primary brand (where applicable)*
5. *What is the start date of the contract?*
6. *What is the expiry date of the contract?*
7. *What is the total duration of the contract?*

8. *Who is the responsible contract officer?*

• *Please include at least their job title, and where possible, name, contact number, and direct email address*

9. *How many licences or users are included (where applicable)?*

Important Notes

- *I do not request any technical specifications such as device models, serial numbers, IP ranges, or site-level infrastructure details that may pose a security or operational risk.*
- *If full disclosure of named personnel is not possible under Section 40 of the FOI Act, I would still appreciate disclosure of job titles and generic contact information, such as a team inbox or switchboard extension.*
- *If any commercial sensitivities under Section 43 apply, I respectfully request a clear explanation of the specific harm expected from disclosing aggregated annual spend or supplier names, especially where the contract has already been awarded.*
- *This request is made in line with the principles of the Procurement Act 2023, which reinforces the importance of transparency and public access to contract information, particularly around supplier identity, contract value, and duration. If any part of this request is likely to exceed the cost/time limits, I would be grateful if you could prioritise the information that can be provided within the statutory threshold."*

Your request has been dealt with under the Freedom of Information Act 2000 (FOIA).

I can confirm the agency holds the information that you have requested, and I have provided answers to your questions below.

1. Standard Firewall (Network)

Firewall services that protect the organisation's network from unauthorised access and other internet security threats.

1a. Who is the existing supplier for this contract?

The existing supplier for these contracts can be found at the following links:

Nine23 Ltd - [MWT - Secure Internet Access & PSN - Contracts Finder](#)

Silver Lining Convergence Ltd - [Provision of Modern Workplace Technology Network Management Services - Contracts Finder](#)

The Insolvency Service is not obliged to provide you with a separate copy of information it holds where that information is reasonably accessible to the applicant. As such, the response to questions 1a, 1b, 1c, 1d, 1e, 1f, and 1g is exempt from disclosure under section 21 of the Freedom of Information Act 2000.

1b. What is the annual spend for each contract?

The Contract Value can be found at the following links:

[MWT - Secure Internet Access & PSN - Contracts Finder](#)

[Provision of Modern Workplace Technology Network Management Services - Contracts Finder](#)

1c. What is the description of the services provided?

The description of the services can be found at the following links:

[MWT - Secure Internet Access & PSN - Contracts Finder](#)

[Provision of Modern Workplace Technology Network Management Services - Contracts Finder](#)

1d. Primary brand (where applicable)

The primary brand can be found at the following links:

[MWT - Secure Internet Access & PSN - Contracts Finder](#)

[Provision of Modern Workplace Technology Network Management Services - Contracts Finder](#)

1e. What is the start date of the contract?

The start date can be found at the following links:

[MWT - Secure Internet Access & PSN - Contracts Finder](#)

[Provision of Modern Workplace Technology Network Management Services - Contracts Finder](#)

1f. What is the expiry date of the contract?

The expiry date can be found at the following links:

[MWT - Secure Internet Access & PSN - Contracts Finder](#)

[Provision of Modern Workplace Technology Network Management Services - Contracts Finder](#)

1g. What is the total duration of the contract?

The total duration of the contract can be found at the following links:

[MWT - Secure Internet Access & PSN - Contracts Finder](#)

[Provision of Modern Workplace Technology Network Management Services - Contracts Finder](#)

1h. Who is the responsible contract officer?

I can confirm the agency holds the information that you have requested however, it is exempt from disclosure under section 40(2) of the FOIA, because it constitutes personal data. Personal data can only be released if to do so would not contravene any of the data protection principles set out in Article 5(1) of the UK General Data Protection Regulation. This is an absolute exemption and does not require a public interest test.

The individuals to whom the information relates would not have reasonably expected the information to be released outside of the Insolvency Service. The release of the requested personal information in this instance would be unlawful and therefore in contravention of the lawfulness principle at Article 5(1)(a) of the UK GDPR.

1i. How many licences or users are included (where applicable)?

The agency has 2300 users on the Secure Internet Access & PSN contract with Nine23 Ltd.

The agency has 14 licenses with Silver Lining Convergence Ltd. These are devices managed by Silver Lining Convergence Ltd that provide a firewalling function from a networking level.

2. Anti-virus Software Application

Programs designed to prevent, detect, and remove viruses, malware, trojans, adware, and related threats.

2a. Who is the existing supplier for this contract?

The existing supplier for this contract is e2e-assure Ltd. This information can be found at the following link:

[Security Operations Centre \(SOC\) - Contracts Finder](#)

The Insolvency Service is not obliged to provide you with a separate copy of information it holds where that information is reasonably accessible to the applicant. As such, the response to questions 2a, 2b, 2c, 2d, 2e, 2f, and 2g is exempt from disclosure under section 21 of the Freedom of Information Act 2000.

2b. What is the annual spend for each contract?

The annual spend for the contract can be found at the following link:

[Security Operations Centre \(SOC\) - Contracts Finder](#)

2c. What is the description of the services provided?

The description of the services provided can be found at the following link:

[Security Operations Centre \(SOC\) - Contracts Finder](#)

2d. Primary brand (where applicable)

The primary brand can be found at the following link:

[Security Operations Centre \(SOC\) - Contracts Finder](#)

2e. What is the start date of the contract?

The start date of the contract can be found at the following link:

[Security Operations Centre \(SOC\) - Contracts Finder](#)

2f. What is the expiry date of the contract?

The expiry date of the contract can be found at the following link:

[Security Operations Centre \(SOC\) - Contracts Finder](#)

2g. What is the total duration of the contract?

The total duration of the contract can be found at the following link:

[Security Operations Centre \(SOC\) - Contracts Finder](#)

2h. Who is the responsible contract officer?

I can confirm the agency holds the information that you have requested however, it is exempt from disclosure under section 40(2) of the FOIA, because it constitutes personal data. Personal data can only be released if to do so would not contravene any of the data protection principles set out in Article 5(1) of the UK General Data Protection Regulation. This is an absolute exemption and does not require a public interest test.

The individuals to whom the information relates would not have reasonably expected the information to be released outside of the Insolvency Service. The release of the requested personal information in this instance would be unlawful and therefore in contravention of the lawfulness principle at Article 5(1)(a) of the UK GDPR.

2i. How many licences or users are included (where applicable)?

Not applicable.

3. Microsoft Enterprise Agreement

A volume licensing agreement that may include:

- **Microsoft 365 (Office, Exchange, SharePoint, Teams)**
- **Windows Enterprise**
- **Enterprise Mobility + Security (EMS)**
- **Azure services (committed or pay-as-you-go)**

3a. Who is the existing supplier for this contract?

The existing supplier for this contract is Phoenix Software Ltd. This information can be found at the following link:

[Microsoft Software, Services and Support Reseller - Contracts Finder](#)

The Insolvency Service is not obliged to provide you with a separate copy of information it holds where that information is reasonably accessible to the applicant. As such, the response to questions 3a, 3b, 3c, 3d, 3e, 3f, and 3g is exempt from disclosure under section 21 of the Freedom of Information Act 2000.

3b. What is the annual spend for each contract?

The annual spend for the contract can be found at the following link:

[Microsoft Software, Services and Support Reseller - Contracts Finder](#)

3c. What is the description of the services provided?

The description of the services provided can be found at the following link:

[Microsoft Software, Services and Support Reseller - Contracts Finder](#)

3d. Primary brand (where applicable)

The primary brand can be found at the following link:

[Microsoft Software, Services and Support Reseller - Contracts Finder](#)

3e. What is the start date of the contract?

The start date of the contract can be found at the following link:

[Microsoft Software, Services and Support Reseller - Contracts Finder](#)

3f. What is the expiry date of the contract?

The expiry date of the contract can be found at the following link:

[Microsoft Software, Services and Support Reseller - Contracts Finder](#)

3g. What is the total duration of the contract?

The total duration of the contract can be found at the following link:

[Microsoft Software, Services and Support Reseller - Contracts Finder](#)

3h. Who is the responsible contract officer?

I can confirm the agency holds the information that you have requested however, it is exempt from disclosure under section 40(2) of the FOIA, because it constitutes personal data. Personal data can only be released if to do so would not contravene any of the data protection principles set out in Article 5(1) of the UK General Data Protection Regulation. This is an absolute exemption and does not require a public interest test.

The individuals to whom the information relates would not have reasonably expected the information to be released outside of the Insolvency Service. The release of the requested personal information in this instance would be unlawful and therefore in contravention of the lawfulness principle at Article 5(1)(a) of the UK GDPR.

3i. How many licences or users are included (where applicable)?

Various licences that cover up to 2375 users.

4. Microsoft Power BI

Or any alternative business intelligence platform used for data connectivity, dashboards, and reporting.

4a. Who is the existing supplier for this contract?

The existing supplier for this contract can be found at the following link:

[Microsoft Software, Services and Support Reseller - Contracts Finder](#)

The Insolvency Service is not obliged to provide you with a separate copy of information it holds where that information is reasonably accessible to the applicant. As such, the response to questions 4a, 4b, 4c, 4e, 4f, and 4g is exempt from disclosure under section 21 of the Freedom of Information Act 2000.

4b. What is the annual spend for each contract?

The annual spend for the contract can be found at the following link:

[Microsoft Software, Services and Support Reseller - Contracts Finder](#)

4c. What is the description of the services provided?

The description of the services provided can be found at the following link:

[Microsoft Software, Services and Support Reseller - Contracts Finder](#)

4d. Primary brand (where applicable)

Not applicable.

4e. What is the start date of the contract?

The start date of the contract can be found at the following link:

[Microsoft Software, Services and Support Reseller - Contracts Finder](#)

4f. What is the expiry date of the contract?

The expiry date of the contract can be found at the following link:

[Microsoft Software, Services and Support Reseller - Contracts Finder](#)

4g. What is the total duration of the contract?

The total duration of the contract can be found at the following link:

[Microsoft Software, Services and Support Reseller - Contracts Finder](#)

4h. Who is the responsible contract officer?

I can confirm the agency holds the information that you have requested however, it is exempt from disclosure under section 40(2) of the FOIA, because it constitutes personal data. Personal data can only be released if to do so would not contravene any of the data protection principles set out in Article 5(1) of the UK General Data Protection Regulation. This is an absolute exemption and does not require a public interest test.

The individuals to whom the information relates would not have reasonably expected the information to be released outside of the Insolvency Service. The release of the requested personal information in this instance would be unlawful and therefore in contravention of the lawfulness principle at Article 5(1)(a) of the UK GDPR.

4i. How many licences or users are included (where applicable)?

Various licences that cover up to 2375 users.

Complaints

If you are not satisfied with the response we have provided to you and would like us to reconsider our decision by way of an internal review (IR), please contact our Information Rights team within 40 working days of this letter at foi@insolvency.gov.uk or by post at:

Information Rights Team
The Insolvency Service
3rd Floor
Cannon House
18 Priory Queensway
Birmingham
B4 6FD
United Kingdom

You also have the right to contact the Information Commissioner's Office (ICO) if you wish for them to investigate any complaint you may have regarding our handling of your request. However, please note that the ICO is likely to expect an IR to have been completed in the first instance.

Yours sincerely

Information Rights Team
The Insolvency Service

The Department for Business and Trade, Official Receivers and the Adjudicator are Data Controllers in respect of personal data processed by the Insolvency Service. For the details about how personal data is processed by the agency, please see the full Insolvency Service Personal Information Charter here:
<https://www.gov.uk/government/organisations/insolvency-service/about/personal-information-charter>