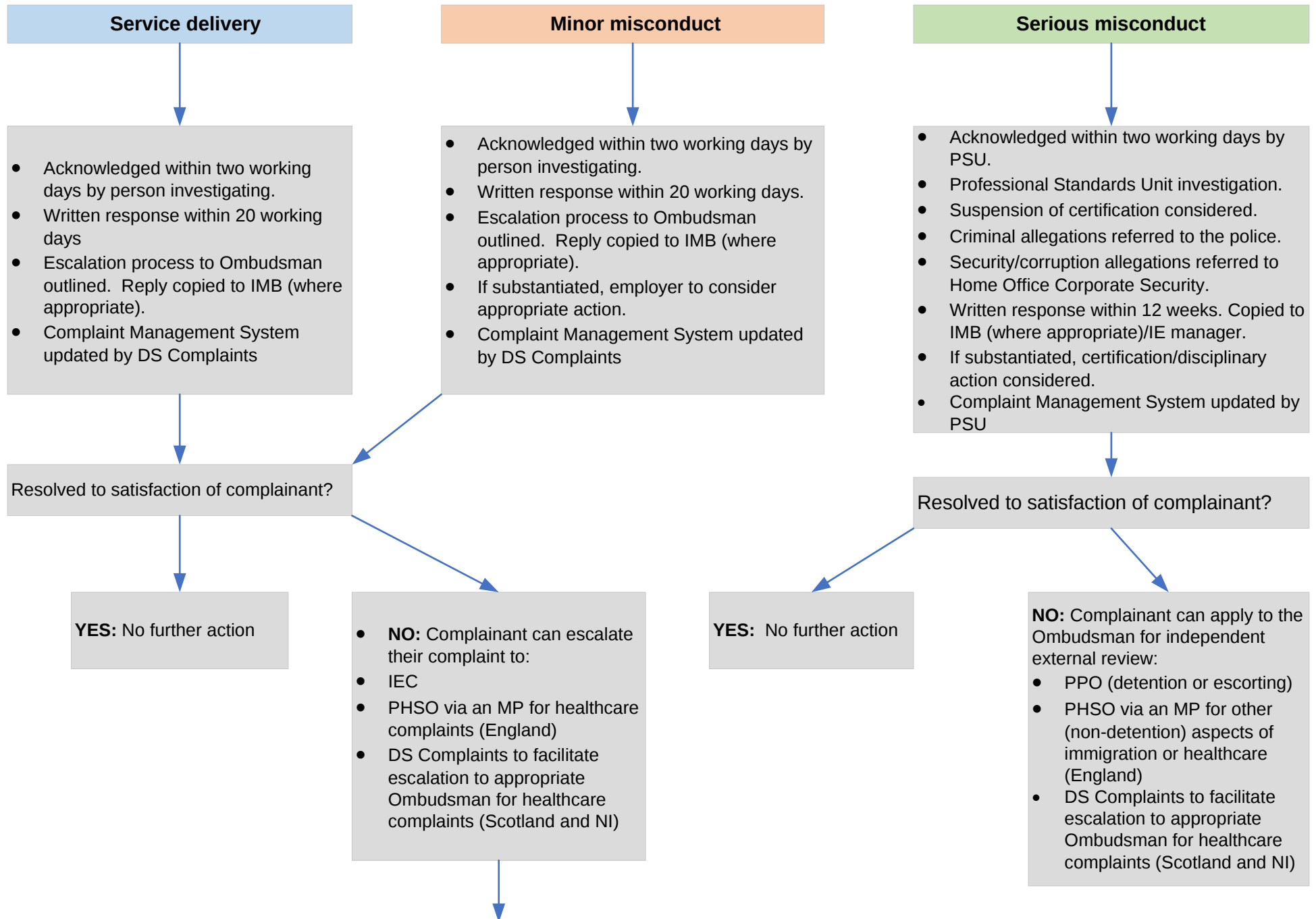




The complainant contacts the HO Independent Examiner of Complaints (IEC) Team. This is done via email or post and must be within 3 months of the response received date

