Chapter 8   Appendix A2: Questionnaire changes made in 2024

8.1   Household interview

Block	Question	Summary	Details of change	Notes
BHComp QTHCOMP.INC	Sexfw	Amended variable name and response option ordering	Question now asked directly with a show card, rather than interviewer administered. Code ordering has been revised to alphabetical order: 1 is now Female, 2 is now Male. Code 3 introduced for 2024 to now accept spontaneous refusals to the question. Extensive guidance now also provided in the helpscreen.	Sex question changed to align with ONS guidelines. Question name has been changed from 'Sex' to 'Sexfw' to indicate that the question is asked in a different manner.

The version of the question for 2024 is shown below:

ASK ALWAYS
Sexfw
NAME
SHOW CARD 1
What is your/their sex?
INTERVIEWER: if asking the respondent themselves, use "your";
if asking by proxy, use "their"
INTERVIEWER: please refer to the Helpscreen where necessary
1. Female
2. Male
3. Refused [SPONTANEOUS – not shown on show card)

No Don't Know, No Refusal

Helpscreen:
If a participant has a query about this question,
please read the guidance below and
choose the most suitable reply.

If a participant asks you how they should answer
e.g. should they give their sex or their gender:
Please say: "If you are considering how to answer,
please tell me the sex recorded on your birth certificate
or Gender Recognition Certificate."

If a participant asks you how they should answer
on behalf of someone else:
Please say: "Where possible we would like you to ask
that person how they themselves would answer.
If that is not possible then please just tell me
the answer you think that they would give here."

If a participant queries why you are asking
this question in a survey about travel:
Please say: "Your answer is key to understanding trends
in personal travel patterns in the population.
It also helps your local community by allowing local
and central government to understand
if personal travel patterns differ between females and males
and how well both groups are having their needs
met by current transport provision
and what provision both groups might need in the future.

If a participant asks why we are asking for sex rather
than gender, or why a 'non-binary' option has not been provided:
Please say: The question is the same as that
used in the Census in England and Wales,
and we need to keep some of
our questions consistent with the Census
due to how we analyse our results.

Block	Question	Summary	Details of change	Notes
			However, if a particular respondent wishes to be referred to using pronouns "they/them" during the interview (rather than "he/him" or "she/her"), then please reassure them that you will use their preferred pronouns when asking the questions – this will only come into play when asking questions about this person **by proxy**, because when they are answering for themselves the questions will be read out in the first person anyway (e.g. Do **you** ride bike?).	

Block	Question	Summary	Details of change	Notes
BHComp **QTHCOMP.INC**	**EthGroupB**	Amended answer categories	New response option: code 4 "Roma" added. **The version of the question for 2024 is shown below:** ASK ALWAYS **EthGroupB** SHOW CARD 3 What is your ethnic group? Please choose one option from this card that best describes your ethnic group or background… **White** 1. English, Welsh, Scottish, Northern Irish or British 2. Irish 3. Gypsy or Irish Traveller 4. Roma 5. Any other White background **Mixed or multiple ethnic groups** 6. White and Black Caribbean 7. White and Black African 8. White and Asian 9. Any other Mixed or multiple ethnic background **Asian or Asian British** 10. Indian 11. Pakistani 12. Bangladeshi 13. Chinese 14. Any other Asian background **Black, Black British, Caribbean or African** 15. Caribbean 16. African 17. Any other Black, Black British, or Caribbean background **Other ethnic groups** 18. Arab 19. Any other ethnic group Helpscreen: We need to know what ethnic group the respondent thinks they are in (or, if you are taking proxy information, what group the respondent thinks another household member is in). Never attempt any judgement of your own	Ethnicity question changed to align with ONS guidelines. Question name has been changed from 'EthGroup' to 'EthGroupB' to indicate that the question has an updated set of response options.

Block	Question	Summary	Details of change	Notes
BHComp **QTHCOMP.INC**	**OthWht,** **OthMxd,** **OthAsn,** **OthBlk** **and OthEth**	Routing change	Routing to subsequent ethnicity questions amended to accommodate new codeframe in previous question EthGroupB. **The questions are shown below:** IF ethnic group = another white background (Ethgroup = 5) **OthWht** Please can you describe your ethnic group? ENTER DESCRIPTION OF ETHNIC GROUP. IF ethnic group = any other mixed background (Ethgroup = 9) **OthMxd** Please can you describe your ethnic group? ENTER DESCRIPTION OF ETHNIC GROUP. IF ethnic group = any other asian background (Ethgroup = 14) **OthAsn** Please can you describe your ethnic group? ENTER DESCRIPTION OF ETHNIC GROUP. IF ethnic group = any other black background (Ethgroup = 17) **OthBlk** Please can you describe your ethnic group? ENTER DESCRIPTION OF ETHNIC GROUP. IF ethnic group = any other (Ethgroup = 19) **OthEth** Please can you describe your ethnic group? ENTER DESCRIPTION OF ETHNIC GROUP.	No further notes

Block	Question	Summary	Details of change	Notes
BAccom / **QACCOM.INC**	**Accom**	Question rotated back in	This question has been added back as part of a 4-year rotation. **The question is shown below:** [ROTATING QUESTION REINSTATED FOR 2024: ASK EVERY 4 YEARS ONLY] RECORD ALWAYS **Accom** INTERVIEWER CODE: IS THE HOUSEHOLD'S ACCOMMODATION: 1. a house or bungalow 2. a self-contained flat, maisonette or apartment 3. a room or rooms (e.g. bedsit or flatlet) 4. other? **Helpscreen:** If the household occupies a flat in a converted house, code 2 For a household to be included in category 3, it has to share either kitchen, bath/shower or WC with another household space	No further notes

Block	Question	Summary	Details of change	Notes
BAccom / QACCOM.INC	**HseType**	Question rotated back in	This question has been added back as part of a 4-year rotation. **The question is shown below:** [ROTATING QUESTION REINSTATED FOR 2024: ASK EVERY 4 YEARS ONLY] IF Household accommodation is a house or bungalow (Accom = 1) **HseType** INTERVIEWER CODE: IS THE HOUSE/BUNGALOW: 1. detached 2. semi-detached 3. terraced (including end–terrace)? **Helpscreen:** A semi-detached house is one of a pair which are joined together. A house at the end of a terrace must be coded 3 even if there are only three houses in the terrace. Houses which are joined only by a garage (link-detached) should be coded as detached.	No further notes

Block	Question	Summary	Details of change	Notes
BAccom / QACCOM.INC	**FltTypN**	Question rotated back in	This question has been added back as part of a 4-year rotation. **The question is shown below:** [ROTATING QUESTION REINSTATED FOR 2024: ASK EVERY 4 YEARS ONLY] IF Household accommodation is a flat or maisonette (Accom = 2) **FltTypN** INTERVIEWER CODE: IS THE FLAT/MAISONETTE: 4. Purpose-built (including in block or tenement or over shops) 5. Part of a converted house 6. Part of other converted building (e.g. former school, church or warehouse) 7. In a commercial building (e.g. in an office building or hotel)	Codes run from 4 to 7 (rather than 1 to 4), as this mirrors how the question was previously programmed the last time it was included in the survey in 2019.

Block	Question	Summary	Details of change	Notes
BAccom / QACCOM.INC	**AccOth**	Question rotated back in	This question has been added back as part of a 4-year rotation. **The question is shown below:** [ROTATING QUESTION REINSTATED FOR 2024: ASK EVERY 4 YEARS ONLY] IF Household accommodation is another type (Accom = 4) **AccOth** INTERVIEWER CODE: IS THE ACCOMMODATION A: 1. caravan, mobile home or houseboat 2. or some other kind of accommodation?	No further notes

Block	Question	Summary	Details of change	Notes
BResLen / QRESLen.INC	**HLongA**	Question rotated back in	This question has been added back (previously on a 4-year rotation, now asked every year). **The question is shown below:** [TO BE ASKED EVERY YEAR – WAS PREVIOUSLY A 4 YEAR ROTATING QUESTION, BUT REINSTATED AS AN EVERY YEAR QUESTION FOR 2024 ONWARDS] ASK ALL **HLongA** RECORDED FOR HOUSEHOLD REFERENCE PERSON [HRP NAME] ONLY How long have you (has [Name]) lived at this address? … 1. Less than 12 months 2. 12 months but less than 2 years 3. 2 years but less than 3 years 4. 3 years but less than 5 years 5. 5 years but less than 10 years 6. 10 years but less than 20 years 7. 20 years or longer **Helpscreen:** Enter the number of completed years at the address. Note that the question relates to address rather than place. It may be possible that an individual is living at a different address from 12 months ago but is living in the same town and county. We are interested in knowing whether people have moved house recently because that could affect their travel behaviour, especially if they have moved out of the immediate neighbourhood.	No further notes

Block	Question	Summary	Details of change	Notes
BHDShop / QHDShop.INC	**OrderA**	Made into non-rotating question	Previously asked on rotation every odd year, but as of 2024 onwards will now be asked every year. **The question is shown below:** [OrderA to be asked every year (for 2024 survey onwards), rather than odd years only] ASK ALL **OrderA** SHOW CARD 6 (HELP) I'd now like to ask a few questions about things which [you/your household] might have had delivered. We ask this question because we want to see to what extent shopping online, over the phone or by post reduces people's need to travel. Nowadays, do you/does anyone in your household ever order any of these things online, over the phone or by post? Do not include letters, milk, newspapers or magazines ONLY INCLUDE THINGS FOR DOMESTIC USE CODE ALL THAT APPLY IF YOU NEED HELP ABOUT WHAT COUNTS AS SHOPPING BY PHONE, BY POST OR ON THE INTERNET PRESS F9. 1. Food and drink 2. Takeaway meals 3. Clothes or footwear 4. Books/CDs/DVDs/software 5. Furniture 6. Soft furnishings/bedding 7. Electrical appliances or items (e.g. computer/fridge/TV/kettle) 8. Holiday/travel tickets 9. Any other tickets (not for travel) 10. Plants/bulbs/flowers/seeds 11. Health goods and toiletries 12. DIY/garden equipment 96. Anything else 97. (None of these) **Helpscreen:** We ask this question because we want to see to what extent shopping by phone/post/internet reduces people's need to travel. INCLUDE: Any items ordered online (on the internet) and delivered to home or work Any items ordered on the phone and delivered to home or work Any items ordered by post and delivered to home or work DO NOT INCLUDE: Magazine / newspaper subscriptions (regardless of how you ordered them) Letters, milk Items ordered but not yet delivered Items ordered in the shop, which are to be delivered afterwards Items where a special journey is made to collect them	No further notes

Block	Question	Summary	Details of change	Notes
BHDShop / QHDShop.INC	Deliv	Split original question and amended routing	The pre-existing question Deliv has been split into two questions: Deliv1 and Deliv2. The original question Deliv was routed to off all valid responses to OrderA (excluding the response code 97. "None of these"). The first of the new questions, Deliv1, is routed to off OrderA if code 1 "food/drinks shopping items" or code 2 "takeaway meals" are selected. The second of the new questions, Deliv2, is routed to off all other responses to OrderA, from code 3 to code 96, which represent other types of deliveries that are not food or drinks related. These new questions are also asked every year (instead of in odd years only, as was the case for the old question Deliv) to align with OrderA also now being asked every year.	Question split so that responses to frequency of deliveries are easier to interpret – that is, do responses relate to food or drinks deliveries, or other types of deliveries.

The versions of these questions for 2024 are shown below:

Asked if respondent orders food/drink or takeaway meals online,
over the phone or by post (OrderA=1,2)
Deliv1
SHOW CARD 7
Can you tell me [IF OrderA=1 and 2: ", in total,"]
how often [you have/your household has]
[IF OrderA=1: "food/drinks shopping items"]
[IF OrderA=1 and 2: " and "]
[IF OrderA=2: "takeaway meals"] delivered,
which have been ordered online,
over the phone or by post?
(HELP)
ONLY INCLUDE THINGS FOR DOMESTIC USE
EXCLUDE MILK
1. 3 or more times a week
2. Once or twice a week
3. Less than that but more than twice a month
4. Once or twice a month
5. Less than that but more than twice a year
6. Once or twice a year
7. Less than once a year

Helpscreen:
If a self-employed person gets things for their business
delivered to home, don't count this unless
the items are primarily for personal use.
Items don't have to be ordered from or delivered to home.

Asked if respondent orders other goods
(excluding orders food and drink or takeaway meals) online,
over the phone or by post
(OrderA=3,4,5,6,7,8,9,10,11,12,96)
Deliv2
SHOW CARD 7
Can you tell me how often [you have/your household has]
any [IF OrderA=1,2: "non-food shopping items" /
IF OrderA<>1 and OrderA<>2: "of these things"] delivered,
which have been ordered online, over the phone or by post?
(HELP)
ONLY INCLUDE THINGS FOR DOMESTIC USE
EXCLUDE LETTERS/ NEWSPAPERS/ MAGAZINES
1. 3 or more times a week
2. Once or twice a week
3. Less than that but more than twice a month
4. Once or twice a month
5. Less than that but more than twice a year
6. Once or twice a year
7. Less than once a year

Block	Question	Summary	Details of change	Notes
			Helpscreen: If a self-employed person gets things for their business delivered to home, don't count this unless the items are primarily for personal use. Items don't have to be ordered from or delivered to home.	

Block	Question	Summary	Details of change	Notes
BVehNum / **QVEHNUM.INC**	**CarPool**	Question rotated back in	This question has been added back as part of a 4-year rotation. **The question is shown below:** [ROTATING QUESTION REINSTATED FOR 2024: ASK EVERY 4 YEARS ONLY] IF a household member is in paid employment (IchEmp = 1) **CarPool** Some companies have a car-pool from which employees take a car when they need one. Does your household use cars from a company car-pool? NOTE: AS A DRIVER 1. Yes 2. No **Helpscreen:** Company pool cars are cars which are taken from an employer run pool and not necessarily the same one is taken each day. They are not counted as household vehicles and are not routed through the rest of the questionnaire.	No further notes

Block	Question	Summary	Details of change	Notes
BVehTab/ **QTVEHTAB.INC**	**PrivVcl**	Helptext updated	Helptext updated to clarify that private ownership of a household vehicle also includes leased vehicles. **The version of the question for 2024 is shown below:** FOR EACH HOUSEHOLD VEHICLE IF household vehicle is a car, minibus, motor-caravan, dormobile, or van (TypeVcl3=1, 2, 3, 4, or 5) **PrivVcl** Is the [Vehicle Make] [Vehicle Model]… 1. privately owned 2. or is it a company vehicle? **Helpscreen:** PRIVATELY OWNED includes vehicles: - being leased or bought on hire purchase - used continuously, i.e. for private as well as business purposes, by a self-employed respondent who owns the business and uses the vehicle as if owned, although the respondent may state that it is owned by the company A COMPANY car is any car for which someone in the household pays company vehicle tax. It includes: - cars supplied by an employer, spouse's employer etc. Company cars provided exclusively for company business, i.e. where no private usage is permitted, should be excluded (at the first question on vehicle ownership or continuous use). Cars purchased from an employer should be coded as privately owned.	Change made to ensure that respondents are correctly routed to the new set of questions shown below (PrivVclOwn1 to XPrivVclOwn5).

Block	Question	Summary	Details of change	Notes
BVehTab/ QTVEHTAB.INC	**PrivVclOwn1**	New question added	**The question is shown below:** FOR EACH PRIVATELY OWNED HOUSEHOLD VEHICLE IF household vehicle is a car, minibus, motor-caravan, dormobile, or van (TypeVcl3=1, 2, 3, 4, or 5) AND privately owned (PrivVcl=1) **PrivVclOwn1** From the following options, what best describes the [Vehicle Make] [Vehicle Model] when you **first** got it? Was it… READ OUT… INTERVIEWER: If question is being answer by **proxy**, please ensure they answer on behalf of the **main driver**. INTERVIEWER: see Helpscreen for clarification if needed. 1. … a new vehicle, 2. a used vehicle, 3. or, you don't know? **HELPSCREEN:** The question concerns when the **main driver first** got the vehicle – usually this will be the person answering the question, but if the question is being asked by proxy (i.e. not the main driver) then they should answer on behalf of the main driver. If the vehicle was first acquired via a **lease (or similar)** and it was new when the lease started, and the respondent now owns the vehicle outright at the end of the lease, then this should still be considered a "new" vehicle. If the vehicle was **gifted** to the main driver (for example, by a relative), then we are interested in when the main driver themselves acquired the vehicle as a gift, not when the relative got the vehicle, e.g. it would be a "used" vehicle if the relative was the owner/driver of the vehicle previously before gifting it to the main driver.	This question is part of a new set of questions running from PrivVclOwn1 to XPrivVclOwn5. These questions record information on how respondents own or have acquired use of their household vehicles (including leasing, for example). The filter question to this set new questions is PrivVcl. To be routed to this set of new questions, the household vehicle must be privately owned (PrivVcl=1), and therefore excludes company vehicles.

Block	Question	Summary	Details of change	Notes
BVehTab/ QTVEHTAB.INC	**PrivVclOwn2**	New question added	**The question is shown below:** FOR EACH PRIVATELY OWNED HOUSEHOLD VEHICLE IF household vehicle is a car, minibus, motor-caravan, dormobile, or van (TypeVcl3=1, 2, 3, 4, or 5) AND privately owned (PrivVcl=1) **PrivVclOwn2** And also, from the following options, what best describes the [Vehicle Make] [Vehicle Model] **currently**? Is it… READ OUT… INTERVIEWER: If question is being answer by **proxy**, please ensure they answer on behalf of the **main driver**. INTERVIEWER: see Helpscreen for clarification if needed, and check before selecting **CODE 3**. 1. … owned outright, 2. currently being paid for with a loan or a credit card, 3. or, leased or owned in another way? **HELPSCREEN:** By "**owned outright**" we mean that the vehicle is **privately** owned, in full, and not owned by a leasing or finance company. This would include a single household member owning the vehicle on their own, or joint ownership with a spouse/partner, or even joint ownership with a sibling or other individual that could reside outside the household (e.g. a parent living somewhere else). By "**loan**" we mean finance from an official lender (not a relative), and we do **not** mean hire purchase or any kind of leasing agreement (if so, select CODE 3 instead). If paying for lease/hire purchase costs using a loan or credit card, please still select CODE 3).	Additional notes: same as PrivVclOwn1, as shown above

Block	Question	Summary	Details of change	Notes
BVehTab/ QTVEHTAB.INC	PrivVclOwn3	New question added	A follow up question to PrivVclOwn2 if the respondent selected that the household vehicle was "owned outright". **The question is shown below:** If vehicle is owned outright (PrivVclOwn2 = 1) **PrivVclOwn3** SHOW CARD 13 You have said that you own the [Vehicle Make] [Vehicle Model] outright. Was it… READ OUT… INTERVIEWER: If question is being answer by **proxy**, please ensure they answer on behalf of the **main driver**. INTERVIEWER: see Helpscreen for clarification if needed, and check before selecting **CODE 5.** 1. … paid for up front with your own money, 2. paid for entirely or partly with a loan or a credit card, 3. given to you as a gift or as an inheritance, 4. transferred into your ownership after leasing the vehicle previously or at the end of a hire purchase agreement, 5. or, paid for or acquired in a different way? **HELPSCREEN:** By "**your own money**" we would include any value obtained from part exchanging another vehicle. By "**loan**" we mean finance from an official lender (not a relative). By "**leasing**" we would include leasing through the Motability Scheme or through a personal contract purchase agreement (PCP). **DEFINITIONS:** **Motability Scheme**: a scheme offered by the Motability charity, enabling those who receive certain mobility-related benefits to lease a vehicle at a reduced rate. In some cases, it is possible to buy the vehicle at the end of the lease agreement. **Personal contract purchase agreement (PCP)**: typically involves paying a deposit, making regular payments, and having the option to either (a) return the vehicle or (b) purchase it outright at the end of the term using a "balloon payment". **Hire purchase (HP)**: typically involves paying a deposit and making regular payments until you own the car outright at the end of the HP agreement. **NOTE**: Deposits needed for HP are typically larger than for PCP. Sometimes you can get a deposit contribution from the dealer or structure a lease deal to pay nothing upfront.	Additional notes: same as PrivVclOwn1, as shown above

Block	Question	Summary	Details of change	Notes
BVehTab/ QTVEHTAB.INC	**XPrivVclOwn3**	New question added	A follow up question to PrivVclOwn3 if the respondent selected "paid or acquired in a different way". **The question is shown below:** If vehicle is owned outright but paid for acquired in a different way (PrivVclOwn3 = 5) **XPrivVclOwn3** Please describe the other way in which the [Vehicle Make] [Vehicle Model] was paid for or acquired. :STRING[120]	Additional notes: same as PrivVclOwn1, as shown above

Block	Question	Summary	Details of change	Notes
BVehTab/ QTVEHTAB.INC	**PrivVclOwn4**	New question added	**The question is shown below:** A follow up question to PrivVclOwn3 if the respondent selected "ownership after lease/hire purchase". If vehicle transferred into respondent's ownership after lease/hire purchase (PrivVclOwn3 = 4) **PrivVclOwn4** You have said that the ownership of the [Vehicle Make] [Vehicle Model] was transferred to you after leasing the vehicle or at the end of a hire purchase agreement. Was it **previously**… READ OUT… INTERVIEWER: If question is being answer by **proxy**, please ensure they answer on behalf of the **main driver**. INTERVIEWER: see Helpscreen for clarification if needed, and check before selecting **CODE 4**. 1. …leased through the Motability Scheme, 2. leased through a personal contract purchase agreement (PCP), 3. leased through a hire purchase agreement (HP), 4. or, leased in a different way? **HELPSCREEN:** **Motability Scheme**: a scheme offered by the Motability charity, enabling those who receive certain mobility-related benefits to lease a vehicle at a reduced rate. In some cases, it is possible to buy the vehicle at the end of the lease agreement. **Personal contract purchase agreement (PCP)**: typically involves paying a deposit, making regular payments, and having the option to either (a) return the vehicle or (b) purchase it outright at the end of the term using a "balloon payment". **Hire purchase (HP)**: typically involves paying a deposit and making regular payments until you own the car outright at the end of the HP agreement. **NOTE**: Deposits needed for HP are typically larger than for PCP. Sometimes you can get a deposit contribution from the dealer or structure a lease deal to pay nothing upfront.	Additional notes: same as PrivVclOwn1, as shown above

Block	Question	Summary	Details of change	Notes
BVehTab/ QTVEHTAB.INC	**XPrivVclOwn4**	New question added	**The question is shown below:** A follow up question to PrivVclOwn4 if the respondent selected "leased in a different way". If vehicle transferred into respondent's ownership after leasing in a different way (PrivVclOwn4 = 4) **XPrivVclOwn4** Please describe the other way in which the [Vehicle Make] [Vehicle Model] was leased. :STRING[120]	Additional notes: same as PrivVclOwn1, as shown above

Block	Question	Summary	Details of change	Notes
BVehTab/ QTVEHTAB.INC	**PrivVclOwn5**	New question added	**The question is shown below:** A follow up question if the respondent answered that they lease or own the car "in a different way" at PrivVclOwn2. If vehicle not owned outright or currently being paid for on loan or credit card (PrivVclOwn2 = 3) **PrivVclOwn5** You have said that you lease or own the [Vehicle Make] [Vehicle Model] in another way. Is it… READ OUT… INTERVIEWER: If question is being answer by **proxy**, please ensure they answer on behalf of the **main driver**. INTERVIEWER: see Helpscreen for clarification if needed, and check before selecting **CODE 5**. 1. …leased through the Motability Scheme, 2. leased through a personal contract purchase agreement (PCP), 3. leased through a hire purchase agreement (HP), 4. leased without the option to buy, 5. or, leased or owned in a different way? **HELPSCREEN:** **Motability Scheme**: a scheme offered by the Motability charity, enabling those who receive certain mobility-related benefits to lease a vehicle at a reduced rate. In some cases, it is possible to buy the vehicle at the end of the lease agreement. **Personal contract purchase agreement (PCP)**: typically involves paying a deposit, making regular payments, and having the option to either (a) return the vehicle or (b) purchase it outright at the end of the term using a "balloon payment". **Hire purchase (HP)**: typically involves paying a deposit and making regular payments until you own the car outright at the end of the HP agreement. **Lease without the option to buy**: sometimes known as personal contract hire (PCH) **NOTE**: Deposits needed for HP are typically larger than for PCP. Sometimes you can get a deposit contribution from the dealer or structure a lease deal to pay nothing upfront.	Additional notes: same as PrivVclOwn1, as shown above

Block	Question	Summary	Details of change	Notes
BVehTab/ QTVEHTAB.INC	XPrivVclOwn5	New question added	**The question is shown below:** A follow up question if the respondent answered that they lease or own the car "in a different way" at PrivVclOwn5. If vehicle is leased or owned in a different way from Motability/PCP/HP/PCH (PrivVclOwn5 = 5) **XPrivVclOwn5** Please describe the other way in which the [Vehicle Make] [Vehicle Model] is leased or owned. :STRING[120]	Additional notes: same as PrivVclOwn1, as shown above

8.2 Individual interview

Block	Question	Summary	Details of change	Notes
BAttitud / QATTITUD.INC	CASIInt to CASIEndY	Routing amended for all CASI questions	Routing for the CASI (self-completion) module was improved for 2024. Prior to NTS 2024, if the respondent refused to complete the CASI module (CASIInt=3), then the interviewer would still have to navigate through and refuse each individual question in the CASI module. From 2024 onwards, if the respondent refuses then the CASI module is simply bypassed. **Question CASIInt (which itself was unchanged for 2024) is shown below for reference:** ASK ALL **CASIInt** I now have some questions for you to answer yourself, on the computer. The questions are about your personal opinions on transport services, as well as some broader questions about your feelings on aspects of your life. Instructions about which keys to press will be shown on the computer screen. If you press the wrong key I can tell you how to change the answer. Before we start, I'll show you how to use the computer programme. Please remember you can answer "don't know" or "prefer not to say" at any question. When you get to the end, please tell me and we will complete the rest of the interview with me asking you questions again. INTERVIEWER: IF ASKED, THIS SECTION SHOULD TAKE AROUND 5 MINUTES PER PERSON TO COMPLETE. INTERVIEWER: IF ASKED, THESE QUESTIONS ARE ASKED BY SELF-COMPLETION BECAUSE THEY ARE ABOUT YOUR PERSONAL OPINIONS AND VIEWS SO WE'D LIKE RESPONDENTS TO COMPLETE THEM IN PRIVATE. INTERVIEWER: Only where necessary, ask respondent if they would like you to read the questions out to them. INTERVIEWER: PLEASE CODE WHETHER SELF-COMPLETION ACCEPTED. 1. Self-completion by respondent 2. Self-completion by interviewer 3. Self-completion refused	No further notes

Block	Question	Summary	Details of change	Notes

Block	Question	Summary	Details of change	Notes
BAttitud / QATTITUD.INC	**CarStyle**	Reinstated and amended answer categories	This question was first added in 2017 but removed for 2018. It was then reinstated for 2024, but the response options where revised slightly: Firstly, the old code "Size of engine" was split in two: code 3 "Small engine" and code 4 "Large engine". Secondly, the old code "Brand or model" was split in two: code 6 "Image of brand / brand preference" and code 7 "Image of model / model preference". Thirdly, the old code "Interior space / boot size" was updated to "Interior space / functionality / boot size" (code 8). Fourthly, the old code for "Features" was updated with new contemporary examples for 2024: the response option now reads as "Features – e.g. automated parking, adaptive cruise control, in-car Wi-Fi connection, etc." (code 13). Fifthly, some of the old response options were removed for 2024: code 11 "Colour", code 13 "Mileage", code 14 "Proximity of dealership to me", and code 15 "I don't have any say in which car or van to buy". Finally, the "Other" response option was changed to "Other (please specify at the next question)" (code 14) for 2024. **The version of the question for 2024 is shown below**: IF CASI section consented to (CASIInt=1,2) If the household owns or has continuous use of at least one vehicle (UseVcl=Yes) **CarStyle** Looking at this list, which of these things are important to you when buying a car or van? PLEASE SELECT ALL THAT APPLY You can type in more than one number by pressing the space bar between each number. When you have given all of your answers, press the 'Enter' key to move on. 1. Comfort 2. Costs – purchase / running / resale value / tax / insurance 3. Small engine 4. Large engine 5. Environmentally friendly / low CO2 emissions 6. Image of brand / brand preference 7. Image of model / model preference 8. Interior space / functionality / boot size 9. Reliability 10. Safety 11. Speed / performance 12. Style / design 13. Features – e.g. automated parking, adaptive cruise control, in-car Wi-Fi connection, etc. 14. Other (please specify at the next question) 15. Don't know [exclusive] HARD CHECK: IF exclusive code "Don't know" is selected with other codes: "The "Don't know" option is exclusive and should only be selected on its own – please de-select options as necessary to progress to the next question. Please ask your interviewer to help if needed."	No further notes

Block	Question	Summary	Details of change	Notes

Block	Question	Summary	Details of change	Notes
BAttitud / **QATTITUD.INC**	**XCarStyle**	New question added	This is a new follow up question to CarStyle. It was not asked on NTS 2017 as the "Other" response in the previous version of CarStyle did not require specifying. **The question is shown below:** IF CASI section consented to (CASIInt=1,2) IF "other" important thing when buying a car or van (CarStyle = 14) **XCarStyle** Please specify the other thing(s) that are important to you when buying a car or van. :STRING[120]	No further notes

Block	Question	Summary	Details of change	Notes
BIntUse / **QTIntUse.INC**	**InTrSer**	Revised routing	Routing to this question was improved for 2024 to ensure that fewer respondents are unnecessarily excluded from answering it. Previously, if any of the filter questions HomeIUse, WorkIuse, OnGoIUse or ElseIUse were answered "Never", then the respondent would not be routed to InTrSer. For 2024 onwards, the respondent would need to answer "Never" at all four filter questions so as not to be routed to InTrSer, thereby maximising the number of respondents that will answer this question. **The version of the question for 2024 is shown below:** ASK IF NOT ((HomeIUse=Never) AND (WorkIuse=Never) AND (OnGoIUse=Never) AND (ElseIUse=Never)) **InTrSer** SHOW CARD28 Have you used any of the following transport-related online services in the last year for personal use, including either for yourself or on behalf of friends or family? INTERVIEWER: Please include booking for travel overseas CODE ALL THAT APPLY. 1. Planning a journey in advance 2. Accessing real-time journey information while on the move 3. Purchasing mainline train tickets 4. Purchasing tube, tram, metro or London Overground train tickets, or topping up travel cards 5. Purchasing ferry tickets 6. Purchasing coach/bus tickets 7. Purchasing airline tickets 8. Online check-in for flights 9. Using online administrative transport services (for example, taxing a car, renewing a driving licence or applying for a disabled parking badge) 10. Booking taxis or private hire vehicles via a website or an app 11. Booking car parking either in advance, or at the time of parking 12. Hiring an car 13. None of the above 97. Other (please specify)	The filter questions HomeIUse, WorkIuse, OnGoIUse and ElseIUse all concern how often the respondent accesses the internet for personal use (each question asks about internet access in a different context). Therefore, if they answered "Never" at all four questions, then question InTrSer becomes moot because they would not have used any online services.

Block	Question	Summary	Details of change	Notes
BTrEmp / **QTTrEmp.INC**	PrbJobN	Question rotated back in	This question has been added back as part of a 4-year rotation. **The question is shown below:** [ROTATING QUESTION REINSTATED FOR 2024: ASK EVERY 4 YEARS ONLY] If respondent is aged 16-70 (DVAge16-70) **PrbJobN** NAME In the past 12 months have you / has [name] turned down a job or decided not to apply for a job you were interested in due to problems with transport? 1. Yes - turned down a job 2. Yes - decided not to apply for a job 3. No	No further notes

Block	Question	Summary	Details of change	Notes
BTrEmp / **QTTrEmp.INC**	PrbTyp1	Question rotated back in	This question has been added back as part of a 4-year rotation. **The question is shown below:** [ROTATING QUESTION REINSTATED FOR 2024: ASK EVERY 4 YEARS ONLY] If turned down job or decided not to apply for a job because of transport problems (PrbJobN = 1 or 2) **PrbTyp1** NAME What sort of problems with transport were these? CODE ALL THAT APPLY 1. Too far 2. Car not available 3. Don't have a current driving licence/can't drive 4. Cost of petrol 5. Lack of parking facilities 6. Cost of parking 7. Traffic congestion/roadworks 8. Inadequate public transport 9. Cost of using public transport 10. Personal physical difficulties/disability 11. Personal safety concerns 97. Other (specify)	No further notes

Block	Question	Summary	Details of change	Notes
BTrEmp / **QTTrEmp.INC**	XPrbTyp1	Question rotated back in	This question has been added back as part of a 4-year rotation. **The question is shown below:** [ROTATING QUESTION REINSTATED FOR 2024: ASK EVERY 4 YEARS ONLY] IF respondent had other problem with transport (PrbTyp1=97) **XPrbTyp1** NAME Please specify other answer. : STRING[60]	No further notes

Block	Question	Summary	Details of change	Notes
BWkMeth / QTWkMeth.INC	**WkTrFo**	Question rotated back in	This question has been added back as part of a 4-year rotation. **The question is shown below:** [ROTATING QUESTION REINSTATED FOR 2024: ASK EVERY 4 YEARS ONLY] If usually travel to work on foot (WkTrav=8) **WkTrFo** SHOW CARD 36 What are the reasons why you/Name walk/s to work? CODE ALL THAT APPLY. DO NOT PROMPT. PROBE FULLY [ANYTHING ELSE?] 1. It is quick 2. It is cheap / the cheapest way / free 3. It is the most convenient way 4. I enjoy walking 5. To keep fit / exercise 6. There is a choice of routes / can take routes which I couldn't otherwise 7. It's better for the environment / reduces CO2 emissions 8. Flexibility / freedom / no waiting around 9. I don't own / have access to a car 10. No parking where I need to go 11. I can't cycle where I need to go 12. Public transport services don't meet my needs 13. No particular reason 97. Other (please specify)	No further notes

Block	Question	Summary	Details of change	Notes
BWkMeth QTWkMeth.INC	**WkTrFoO**	Question rotated back in	This question has been added back as part of a 4-year rotation. **The question is shown below:** [ROTATING QUESTION REINSTATED FOR 2024: ASK EVERY 4 YEARS ONLY] If other reason why usually travels on foot (If WkTrvFo=97) **WkTrFoO** PLEASE SPECIFY OTHER REASON. :STRING[60]	No further notes

Block	Question	Summary	Details of change	Notes
BWkMeth / QTWkMeth.INC	**WkTrBi**	Question rotated back in	This question has been added back as part of a 4-year rotation. **The question is shown below:** [ROTATING QUESTION REINSTATED FOR 2024: ASK EVERY 4 YEARS ONLY] If usually travels to work by pedal cycle (WkTrav=7) **WkTrBi** SHOW CARD 37 What are the reasons why you/Name cycle/s to work? CODE ALL THAT APPLY. DO NOT PROMPT. PROBE FULLY [ANYTHING ELSE?] 1. It is quick 2. It is cheap / the cheapest way / free 3. It is the most convenient way 4. It is easy to park / lock up 5. I enjoy cycling 6. I use my pedal cycle for work 7. To keep fit / exercise 8. There is a choice of routes / can take routes which I couldn't otherwise 9. It's better for the environment / reduces CO2 emissions 10. Flexibility / freedom / no waiting around 11. I don't own / have access to a car 12. No parking where I need to go 13. I can't walk where I need to go 14. Public transport services don't meet my needs 15. No particular reason 97. Other (please specify)	No further notes

Block	Question	Summary	Details of change	Notes
BWkMeth / QTWkMeth.INC	**WkTrBiO**	Question rotated back in	This question has been added back as part of a 4-year rotation. **The question is shown below:** [ROTATING QUESTION REINSTATED FOR 2024: ASK EVERY 4 YEARS ONLY] If other reason why usually travels by pedal cycle (If WkTravBi=97) **WkTrBiO** PLEASE SPECIFY OTHER REASON. :STRING[60]	No further notes

Block	Question	Summary	Details of change	Notes
BWhoLDJ / QTWhoLDJ.INC	**IntPlane**	New soft check added	This soft check was added to help avoid erroneous responses to IntPlane for respondents aged under 18. If the respondent claimed they made 100 or more plane trips, then the soft check would trigger. The new soft check is shown below underneath an existing soft check (that remains unchanged) which applied to all respondents regardless of age. **The version of the question for 2024 is shown below:** ASK ALWAYS **IntPlane** How many times have you left the country by plane in the last 12 months? INTERVIEWER: ONLY INCLUDE OUTWARD JOURNEYS GOING ABROAD. DO NOT INCLUDE INTERNAL FLIGHTS WITHIN GREAT BRITAIN OR FLIGHTS ORIGINATING IN OTHER COUNTRIES. ACCEPT BEST ESTIMATE IF NECESSARY. CODE 'NONE' AS 0. SOFT CHECK: IF IntPlane>=30 "INTERVIEWER: That seems rather a lot. Please double check." SOFT CHECK: IF (respondent age<18) and (IntPlane>=100) "INTERVIEWER: This respondent is UNDER 18 and has made 100+ flights in the past 12 months. That seems like too many. Please double check."	This soft check was added part way through the survey year, and will have taken effect from sometime in June 2024.

8.3 Vehicle Questionnaire

Block	Question	Summary	Details of change	Notes
BVehInt / QVehInt.INC	FuelTyp	Routing change	Routing modified for 2024 so that the question is asked for all vehicles, rather than only for vehicles where the registration number has not been given (as was the case before 2024). **The version of the question for 2024 is shown below:** Ask for all vehicles: **FuelTyp** VEHICLE SHOW CARD 51 What fuel does the [VEHICLE]'s engine use? INTERVIEWER Bi-fuel is a combination of any two of petrol or diesel or ethanol with national gas or LPG. 1. Petrol 2. Diesel 3. Electric/Battery only 4. Hybrid 5. Plug-in hybrid 6. Liquefied Petroleum Gas (LPG) 7. Bi-fuel (combination of two fuels) 97. Other (SPECIFY) **Helpscreen:** **Electric/battery** vehicle relies entirely on electricity for fuel and can be plugged into the mains. It has a battery pack and electric motor. The vehicle cannot be filled up with any type of fuel. **Hybrid** vehicle is mostly powered by an internal combustion engine and uses electricity to help drive the wheels. The battery is only recharged when the vehicle is in use and cannot be plugged into the mains. The vehicle requires petrol or diesel to fuel the internal combustion engine. **Plug-in hybrid** vehicle combines both a battery pack and electric motor with an internal combustion engine. Both the electric motor and the internal combustion engine can drive the wheels. The battery is recharged by plugging it into the mains, though it can also be partly recharged when in use. The vehicle requires petrol or diesel to fuel the internal combustion engine.	This change was made so as to enable routing to the new questions about electric vehicle and plug-in hybrid vehicle charging (DomCha, DCSma and DCAcc).

Block	Question	Summary	Details of change	Notes
BVehInt / QVehInt.INC	XFuelTyp	Routing change	This is a follow up question to FuelTyp, asked if the response to FuelTyp is code 97 "Other (SPECIFY)". The question itself remains unchanged, although will now come on route more frequently due to the change to the routing of FuelTyp (asked of all vehicles) as described above. **The question is shown below:** IF Some other fuel type is used (FuelTyp = 97) **XFuelTyp** VEHICLE PLEASE SPECIFY THE OTHER ANSWER.	No further notes

Block	Question	Summary	Details of change	Notes
BPark / QPark.INC	**DomCha**	New question added	A new question added to ask about domestic chargepoints for those who own electric or plug-in hybrid vehicles. **The question is shown below:** ASK IF any vehicle is an electric/battery only or plug-in hybrid (FuelTyp=3,5) **DomCha** VEHICLE Do you own a domestic chargepoint for charging your [IF FuelTyp=3 "electric vehicle" / IF FuelTyp=5 "plug-in hybrid vehicle"] for your household's own personal use? INTERVIEWER: by "domestic chargepoint" we mean a dedicated vehicle charging unit, either fitted to an external wall of a home or a floor-mounted standalone unit on the grounds of the household's property INTERVIEWER: this is for charging electric/battery only vehicles or plug-in hybrid vehicles 1. Yes, 2. No **Helpscreen:** By "**domestic chargepoint**" we mean a dedicated vehicle charging unit, either fitted to an external wall of a home or a floor-mounted standalone unit on the grounds of the household's property. These units can provide charge to an electric/plug-in vehicle's battery at a quicker rate than charging via a UK-standard three-pin plug socket (i.e. the plug sockets you would find in your home or garage to power normal household appliances). If the household has a private arrangement to **share** a domestic chargepoint **with a neighbour** then Record "No".	No further notes

Block	Question	Summary	Details of change	Notes
BPark / QPark.INC	**DCSma**	New question added	A new follow-up question to DomCha added to ask respondents with domestic chargepoints if those chargepoints are "smart" devices. **The question is shown below:** ASK IF DomCha=1 **DCSma** VEHICLE Is your domestic chargepoint a "smart" device? INTERVIEWER: "smart" devices are capable of connecting to the internet or communicating directly with the power grid. Many smart devices can optimise vehicle charging based on certain things such as time of day, electricity price and the state of charge of the battery, and can also be controlled remotely by an app or online portal. 1. Yes, 2. No	No further notes

Block	Question	Summary	Details of change	Notes
BPark / QPark.INC	DCAcc	New question added	A new follow-up question to DomCha added to ask respondents without domestic chargepoints how they typically charge their electric or plug-in hybrid vehicles at home, or close to their home. **The question is shown below:** ASK IF DomCha=2, to be asked of each vehicle individually IF vehicle is an electric/battery only or plug-in hybrid (FuelTyp=3,5) **DCAcc** SHOW CARD 55 VEHICLE How do you typically charge your [IF FuelTyp=3 "electric vehicle" / IF FuelTyp=5 "plug-in hybrid vehicle"] **at home, or close to your home**? CODE ALL THAT APPLY. 1. Through a communal chargepoint for residents 2. Through a domestic chargepoint that I share with a neighbour 3. Using an extension-cable to plug into a three-pin socket in my home or garage 4. Through an on-street public chargepoint (within 100 metres of my home) 5. Other (such as at a workplace or supermarket car park) 6. I do not charge my vehicle at home or close to my home {EXCLUSIVE}	No further notes

8.4   Admin Block

Block	Question	Summary	Details of change	Notes
BIOut/QADMIN.INC	MemJog	New question added	A new question added to ask interviewers if a memory jogger was provided or not. **The question is shown below:** ALWAYS RECORD **MemJog** Did you provide a memory jogger to anyone in the household? 1. Yes 2. No	No further notes
BIOut/QADMIN.INC	MemJogUse	New question added	A new follow-up question to MemJog to ask interviewers whether the respondents used the memory joggers or not. **The question is shown below:** IF MemJog=1 **MemJogUse** Were you aware that the memory jogger(s) you provided was(were) used by the respondent(s)? 1. Yes, **all** were used 2. Yes, **some** were used (or at least some of them) 3. No, none were used 4. Unsure	No further notes