



Department for
Energy Security
& Net Zero

Smart Metering Policy Framework – Post 2025

Annex B: Proposed Amendments to
Electricity Supply Standard Licence
Condition, Gas Supply Standard Licence
Condition and DCC Licence



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Proposed Amendments to Electricity Supply Standard Licence Condition

Electricity Supply Standard Licence Condition 39: Smart Metering System – Roll-out, Installation and Maintenance

PART A - ROLL-OUT DUTY AND EXCEPTIONS TO THE DUTY

The roll-out duty to the end of 2021 (for both Domestic Premises and Designated Premises)

39.1 The licensee must take all reasonable steps to ensure that a Relevant Smart Metering System is installed on or before the ARS Specified Date at each Domestic Premises or Designated Premises in respect of which it is the Relevant Electricity Supplier.

Domestic Premises Only - roll-out duty from 2025

39.2 The licensee must take all reasonable steps to ensure that a Relevant Smart Metering System is installed on or before the Domestic Roll-out Date at each Domestic Premises in respect of which it is the Relevant Electricity Supplier.

Exceptions

~~39.2~~39.2A The requirement in paragraph 39.1 is subject to the exceptions in paragraphs 39.3, 39.4, 39.5 and 39.6. The requirement in paragraph 39.2 is subject to the exception in paragraph 39.3.

Exception for Domestic and Designated Premises – Current Transformer Meters

39.3 The requirements in paragraphs 39.1 and 39.2 does not apply in respect of any Domestic Premises or Designated Premises at which either:

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- (a) the existing Electricity Meter is a Current Transformer Electricity Meter;
or
 - (b) any New Electricity Meter or Replacement Electricity Meter installed or arranged to be installed by the licensee is a Current Transformer Electricity Meter,

and where in either case:

- (c) that Current Transformer Electricity Meter meets any requirements which apply to it by virtue of paragraph 12.24 or 12.26 of standard condition 12 (Matters relating to Electricity Meters).

Exception for Designated Premises - Advanced Meter Arrangements

39.4 The requirement in paragraph 39.1 does not apply in respect of any Designated Premises:

- (a) where:
 - (i) the licensee or any other person has, prior to the Relevant Date, made arrangements for an Advanced Meter to be installed at that Designated Premises; and
 - (ii) the obligation under those arrangements to install an Advanced Meter is to be satisfied by a date which is also prior to the Relevant Date; and
- (b) where either:
 - (i) the Relevant Date has not yet occurred; or
 - (ii) the Relevant Date has occurred and the Electricity Meter installed at the Designated Premises is an Advanced Meter that was installed prior to that date.

Exception for Designated Premises - Advanced Meter Contract

39.5 The requirement in paragraph 39.1 does not apply in respect of any Designated Premises:

(a) where:

- (i) the licensee or any other person has, prior to 6 April 2016, entered into a contract with the Customer at the Designated Premises to install or arrange the installation of an Advanced Meter at that Designated Premises; and
- (ii) the obligation under that contract is for the Advanced Meter to be installed on or before the ARS Specified Date; and

(b) where either:

- (i) the date which falls immediately after the ARS Specified Date has not yet occurred; or
- (ii) the date which falls immediately after the ARS Specified Date has occurred and the Electricity Meter installed at the Designated Premises is the Advanced Meter that was first installed, pursuant to the contract, on or before the ARS Specified Date.

Exception for Designated Premises – Non-Domestic, Non-Micro Business Consumers

39.6 The requirement in paragraph 39.1 does not apply in respect of any Designated Premises:

(a) that are Designated Premises of a Non-MB Consumer; and

(b) where:

- (i) the licensee or any other person has either made arrangements for an Advanced Meter to be installed at the Designated Premises or entered into a contract with the Non-MB Consumer to install or

arrange the installation of an Advanced Meter at the Designated Premises;

- (ii) the licensee has communicated, in plain and intelligible language, the Relevant Information to the Non-MB Consumer; and
- (iii) the Non-MB Consumer has chosen not to have a Smart Metering System installed at the Designated Premises.

PART B - DUTY IN RELATION TO REPLACEMENT METERS AND NEW CONNECTIONS AND EXCEPTIONS FROM THE DUTY

The duty in relation to replacement meters and new connections

39.7 The licensee must take all reasonable steps to ensure that at each Domestic Premises or Designated Premises in respect of which:

- (a) it is the Relevant Electricity Supplier, any Replacement Electricity Meter which is installed or is arranged to be installed forms part of a Relevant Smart Metering System;
- (b) it is to be the first Relevant Electricity Supplier, any New Electricity Meter which is installed or is arranged to be installed forms part of a Relevant Smart Metering System.

39.8 The requirement in paragraph 39.7 is subject to paragraphs 39.10, 39.11, 39.12 and 39.13.

39.9 The requirement in paragraph 39.7 and paragraphs 39.10, 39.11, 39.12 and 39.13 apply only with effect from any date specified by the Secretary of State in a direction issued to the licensee in accordance with this paragraph.

Exception for Domestic and Designated Premises – Current Transformer Meters

39.10 The requirement in paragraph 39.7 does not apply in respect of any Domestic Premises or Designated Premises at which either:

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- (a) the existing Electricity Meter is a Current Transformer Electricity Meter;
or
 - (b) any New Electricity Meter or Replacement Electricity Meter installed or arranged to be installed by the licensee is a Current Transformer Electricity Meter,

and where in either case:

- (c) that Current Transformer Electricity Meter ~~is an Advanced Meter meets any requirements which apply to it by virtue of paragraph 12.24 or 12.26 of standard condition 12 (Matters relating to Electricity Meters).~~

Exception for Designated Premises - Advanced Meter Arrangements

39.11 The requirement in paragraph 39.7 does not apply in respect of any Designated Premises where:

- (a) the licensee or any other person has, prior to the Relevant Date, made arrangements for an Advanced Meter to be installed at that Designated Premises;
- (b) the obligation under those arrangements to install an Advanced Meter is to be satisfied by a date which is also prior to the Relevant Date; and
- (c) the Relevant Date has not yet occurred.

Exception for Designated Premises - Advanced Meter Contract

39.12 The requirement in paragraph 39.7 does not apply in respect of any Designated Premises:

- (a) where:
 - (i) the licensee or any other person has, prior to 6 April 2016, entered into a contract with the Customer at the Designated Premises to install or arrange the installation of an Advanced Meter at that Designated Premises; and

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- (ii) the obligation under that contract is for the Advanced Meter to be installed on or before the ARS Specified Date; and
 - (b) where both:
 - (i) the Advanced Meter has not yet been installed at the Designated Premises pursuant to the contract; and
 - (ii) the date which falls immediately after the ARS Specified Date has not yet occurred.

Exception for Designated Premises – Non-Domestic, Non-Micro Business Consumers

39.13 The requirement in paragraph 39.7 does not apply in respect of any Designated Premises:

- (a) that are Designated Premises of a Non-MB Consumer; and
- (b) where:
 - (i) the licensee or any other person has either made arrangements for an Advanced Meter to be installed at the Designated Premises or entered into a contract with the Non-MB Consumer to install or arrange the installation of an Advanced Meter at the Designated Premises;
 - (ii) the licensee has communicated, in plain and intelligible language, the Relevant Information to the Non-MB Consumer;
 - (iii) the Non-MB Consumer has chosen not to have, or where there is installed at the Designated Premises a Smart Metering System has chosen not to continue to have, a Smart Metering System installed at the Designated Premises; and
 - (iv) the Replacement Electricity Meter or New Electricity Meter installed or arranged to be installed at the Designated Premises is an Advanced Meter.

PART C – DUTIES AFTER INSTALLATION AND DEFINITIONS

The duties after installation – maintenance and replacement of Smart Metering Systems

39.14 Paragraphs 39.15 to 39.20 apply to the licensee in respect of each Domestic Premises and Designated Premises at which:

- (a) it is the Relevant Electricity Supplier; and
 - (b) there is installed a Smart Metering System,
- (the **relevant premises**).

Maintenance of Smart Metering Systems

39.15 Where this paragraph applies, the licensee must take all reasonable steps to ensure that the Smart Metering System at the relevant premises is maintained so that at all times it satisfies the requirements of a Version of the ESME Technical Specification which is:

- (a) within its Maintenance Validity Period;
- (b) the same Version in respect of all devices (but excluding for this purpose a Communications Hub) comprised within that Smart Metering System;
- (c) where the Smart Metering System at the premises includes a Communications Hub, Compatible with the Version of the CH Technical Specification in accordance with which that Communications Hub is maintained by the DCC;
- (d) where there is installed at the relevant premises a PPMID, Compatible with the Version of the PPMID Technical Specification in accordance with which that PPMID is maintained by the licensee;
- (e) where there is installed at the relevant premises a HCALCS, Compatible with the Version of the HCALCS Technical Specification in accordance with which that HCALCS is maintained by the licensee;

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- (f) where there is provided at the relevant premises an IHD, Compatible with the Version of the IHD Technical Specification in accordance with which that IHD is maintained by the licensee during the period which it is required to be maintained;
 - (g) where there is provided at the relevant premises a SAPC, Compatible with the Version of the SAPC Technical Specification in accordance with which that SAPC is maintained by the licensee during the period in which it is required to be maintained; and
 - (h) where there is provided at the relevant premises an Additional Electricity Smart Meter, Compatible with the Version of the ESME Technical Specification in accordance with which that Additional Electricity Smart Meter is maintained by the licensee during the period in which it is required to be maintained.

39.16 The requirement in paragraph 39.15 is subject to paragraphs 39.17, 39.19 and 39.20.

39.17 Where on any given date a Smart Metering System is maintained by the licensee such that it satisfies the requirements of a particular Version of the ESME Technical Specification, the licensee must take all reasonable steps to ensure that the Smart Metering System is not subsequently maintained by the licensee so as to satisfy the requirements of an earlier Version (as indicated by a lower Principal Version number and/or a lower Sub-Version number) of the ESME Technical Specification notwithstanding that any such earlier Version may otherwise meet the requirements of paragraph 39.15.

Replacement of Smart Metering Systems

39.18 Paragraph 39.19 applies where:

- (a) paragraph 39.15 applies to the licensee in respect of a Smart Metering System at relevant premises;
- (b) the licensee removes or arranges to remove that Smart Metering System from the relevant premises in its entirety; and

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- (c) the licensee installs or arranges to be installed at the relevant premises, by way of replacement (whether in accordance with the requirement of paragraph 39.7(a) or otherwise), a new Smart Metering System.

39.19 Where this paragraph applies the licensee must ensure that any Smart Metering System that is installed or arranged to be installed by it at the relevant premises, by way of replacement, satisfies the requirements in a Version of the ESME Technical Specification which is:

- (a) the same Version in respect of all devices (but excluding for this purpose a Communications Hub) comprised in the Smart Metering System; and
- (b) compliant with paragraph 39.20.

39.20 A Version of the ESME Technical Specification is compliant with this paragraph where it is not earlier than the latest Version in accordance with which the licensee was required to maintain the Smart Metering System previously installed at the relevant premises by virtue of paragraph 39.17 (and, for these purposes, an earlier Version of the ESME Technical Specification is indicated by a lower Principal Version and/or Sub-Version number, and a later Version by a higher Principal Version and/or Sub-Version number).

Exception

39.21 The requirement in paragraph 39.15 does not apply in respect of any part of a Smart Metering System which consists of a Communications Hub.

Definitions

39.22 For the purposes of Part A and Part B of this condition:

Relevant Smart Metering System	means, in respect of any Domestic Premises or Designated Premises a system installed at such premises for the purposes of the supply of electricity to those premises which on the Installation Date:
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- (a) consists of an Electricity Meter and any associated or ancillary devices identified in a Version of the ESME Technical Specification which is:
 - (i) within its Installation Validity Period; and
 - (ii) the same Version in respect of all such devices;
 - (b) as a minimum, has the functional capability specified by and complies with the other requirements of that Version of the ESME Technical Specification; and
 - (c) where the premises is a Domestic Premises, except where that Version of the ESME Technical Specification has a Principal Version number of 1, includes a Relevant Communications Hub.

39.23 For the purposes of this condition:

Advanced Meter	means an Electricity Meter which satisfies the definition of 'advanced meter' in paragraph 12.19 of standard condition 12 (Matters relating to Electricity Meters) but which does not form part of a Smart Metering System.
Domestic Energy Premises	means premises which (with respect to the supply of electricity) are Domestic Premises, or (with respect to the supply of gas) satisfy the definition of 'Domestic Premises' at standard condition 6 of the Gas Supply Licence.

Domestic Roll-out Date	means 31 December 2030, or such later date as may be specified in a direction issued by the Secretary of State.
Energy Supplier	means the holder of an Electricity Supply Licence and/or a Gas Supply Licence.
Large Energy Supplier	means an Energy Supplier which is not a Small Energy Supplier.
Micro Business Energy Consumer	<p>means a consumer of electricity or gas (or both) that is a Micro Business Consumer in accordance with:</p> <ul style="list-style-type: none"> (a) the meaning given to the term Micro Business Consumer in standard condition 7A (Supply to Micro Business Consumers); or (b) the meaning given to the term Micro Business Consumer in standard condition 7A of the Gas Supply Licence.
New Electricity Meter	means the Electricity Meter that is the first Electricity Meter to be installed or arranged to be installed at the relevant premises.
Non-MB Consumer	means a Non-Domestic Customer that is not a Micro Business Energy Consumer.
Relevant Date	<p>means:</p> <ul style="list-style-type: none"> (a) where the licensee is a Large Energy Supplier, 28 April 2017; and (b) where the licensee is a Small Energy Supplier, 17 August 2017,

	or (in either case) such later date as the Secretary of State may direct.
Relevant Information	means information, which shall be accurate, comprehensive and not misleading, on the factors the Non-MB Consumer should reasonably take into account in deciding whether to have an Advanced Meter or a Smart Metering System installed at the Designated Premises.
Replacement Electricity Meter	means an Electricity Meter that replaces an Electricity Meter previously installed at the relevant premises.
Small Energy Supplier	means an Energy Supplier which supplied (whether with electricity, or gas, or both) fewer than 250,000 (two hundred and fifty thousand) Domestic Energy Premises on 15 February 2015.

Condition 39A: Qualifying Metering Systems – ~~Post-2020~~ Roll-out and Installation 2022-2025

The ~~Post-2020~~ 2022-2025 Roll-out Duty

39A.1 Paragraph 39A.2 applies in respect of a Rollout Year where the Secretary of State has, in accordance with paragraph 39A.7(a) or (b), specified the value, or the methodology for calculating the value, of T_y , $DOMT_3$, $DEST_3$, $DOMT_4$ or $DEST_4$ (as the case may be) for that Rollout Year.

39A.2 Where this paragraph applies in respect of a Rollout Year, the licensee must ensure that, the number of Qualifying Metering Systems that are installed in:

- (a) Qualifying Relevant Premises in:
 - (i) the First Rollout Year is greater than or equal to the target number determined for that Rollout Year in accordance with paragraph 39A.5(a);
 - (ii) the Second Rollout Year is greater than or equal to the target number determined for that Rollout Year in accordance with paragraph 39A.5(b);
- (b) Qualifying Relevant Domestic Premises in:
 - (i) the Third Rollout Year is greater than or equal to the target number determined for that Rollout Year in accordance with paragraph 39A.5(c);
 - (ii) the Fourth Rollout Year is greater than or equal to the target number determined for that Rollout Year in accordance with paragraph 39A.5(e);
- (c) Qualifying Relevant Designated Premises in:
 - (i) the Third Rollout Year is greater than or equal to the target number determined for that Rollout Year in accordance with paragraph 39A.5(d);

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- (ii) in the Fourth Rollout Year is greater than or equal to the target number determined for that Rollout Year in accordance with paragraph 39A.5(f).

Qualifying Metering Systems

39A.3 For the purposes of this condition, a **Qualifying Metering System** means any of the following:

- (a) in respect of any Rollout Year, a Smart Metering System;
- (b) in respect of only the First Rollout Year and the Second Rollout Year, an Advanced Meter installed in the Designated Premises of a Non-MB Consumer in accordance with the requirements of paragraph 39.13(b) of standard condition 39 (Smart Metering System – Roll-out, Installation and Maintenance);
- (c) in respect of only the Third Rollout Year and the Fourth Rollout Year, an Advanced Meter installed in a Designated Premises in accordance with any of the requirements of standard condition 39 (Smart Metering System – Roll-out, Installation and Maintenance);
- (d) in respect of any Rollout Year, a Current Transformer Electricity Meter, installed in either Designated Premises or Domestic Premises, that is an Advanced Meter.

Qualifying Relevant Premises, Qualifying Relevant Domestic Premises and Qualifying Relevant Designated Premises

39A.4 For the purposes of this condition, **Qualifying Relevant Premises** means:

- (a) a Domestic Premises in respect of which the licensee is the Relevant Electricity Supplier and at which there is installed neither:
 - (i) a Smart Metering System; nor

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- (ii) an Advanced Meter installed in accordance with the requirements of standard condition 39 (Smart Metering System – Roll-out, Installation and Maintenance),

(and for the purposes of this condition any such Domestic Premises is a **Qualifying Relevant Domestic Premises**), and

- (b) a Designated Premises in respect of which the licensee is the Relevant Electricity Supplier and at which there is installed neither:

- (i) a Smart Metering System; nor
- (ii) an Advanced Meter installed in accordance with the requirements of standard condition 39 (Smart Metering System – Roll-out, Installation and Maintenance),

(and for the purposes of this condition any such Designated Premises is a **Qualifying Relevant Designated Premises**).

The Target

39A.5 For the purposes of this condition:

- (a) the target number referred to in paragraph 39A.2(a)(i) shall in relation to the First Rollout Year be calculated in accordance with the following formula:

$$N_y = \left(\frac{1}{a_y} RSMS_y \right) - T_y$$

where:

N_y means the target number for the First Rollout Year;

a_y means a number which is used to calculate a proportion, and shall be equal for the First Rollout Year to the number specified for that Rollout Year in the table at paragraph 39A.6;

RSMS_y means, in relation to the First Rollout Year, the number of Qualifying Relevant Premises at which a Qualifying Metering System had not been installed by the date which immediately precedes the start date of that Rollout Year;

T_y means a number representing a tolerance level, which shall have the value that is determined in accordance with paragraph 39A.7(a); and

y means the First Rollout Year;

- (b) the target number referred to in paragraph 39A.2(a)(ii) shall in relation to the Second Rollout Year be the lower of the numbers resulting from the calculation of the following formulas:

$$(i) \quad N_y = \left(\frac{1}{3} \left(TMS_y - (S_1 + NQ_1) \right) \right) - T_y ; \text{ and}$$

$$(ii) \quad N_y = \left(\frac{1}{3} RSMS_y \right) - T_y$$

where:

N_y means the target number for the Second Rollout Year (but where when calculated in accordance with either of the above formulas N_y would be a negative number, it shall be deemed to be zero for the purposes of this condition);

RSMS_y means the number of Qualifying Relevant Premises at which a Qualifying Metering System had not been installed by the date which immediately precedes the start date of the Second Rollout Year;

TMS_y means the number of Domestic Premises and Designated Premises in respect of which the licensee is the Relevant Electricity Supplier at the start date of the Second Rollout Year,

S₁ means:

(i) the number of Domestic Premises and Designated Premises in respect of which the licensee was the Relevant Electricity Supplier on, and at which a Qualifying Metering System was installed by, the date which immediately precedes the start date of the First Rollout Year; plus

(ii) where applicable, the number of Last Resort Supply Premises;

NQ₁ means the number of Qualifying Relevant Premises at which the licensee installed a Qualifying Metering System during the First Rollout Year;

T_y means a number representing a tolerance level for the Second Rollout Year, which shall have the value that is determined in accordance with paragraph 39A.7(a); and

y means the Second Rollout Year,

save that with regard to the terms S₁ and NQ₁ the number of Domestic Premises and Designated Premises in respect of which the licensee ceased to be the Relevant Electricity Supplier during the First Rollout Year by virtue of a Supplier-Led Transfer shall not be counted for the purposes of the calculation.

(c) the target number referred to in paragraph 39A.2(b)(i) shall in relation to the Third Rollout Year be calculated in accordance with the following formula:

$$N_3 = \left(\frac{1}{2} DOMRSMS_3 \right) - DOMT_3$$

where:

N₃ means the target number for the Third Rollout Year for Qualifying Relevant Domestic Premises (but where when calculated in accordance with the above formula

N_3 would be a negative number, it shall be deemed to be zero for the purposes of this condition);

DOMRSMS₃ means the number of Qualifying Relevant Domestic Premises at which a Qualifying Metering System had not been installed by the date which immediately precedes the start date of the Third Rollout Year; and

DOMT₃ means a number representing a tolerance level for the Third Rollout Year which shall have the value that is determined in accordance with paragraph 39A.7(b);

- (d) the target number referred to in paragraph 39A.2(c)(i) shall in relation to the Third Rollout Year be the lower of the numbers resulting from the calculation of the following formulas:

$$(i) \quad N_3 = \left(\frac{1}{2} (DESTMS_3 - (DESS_2 + DESNQ_2)) \right) - DEST_3;$$

and

$$(ii) \quad N_3 = \left(\frac{1}{2} DESRSMS_3 \right) - DEST_3$$

where:

N_3 means the target number for the Third Rollout Year for Qualifying Relevant Designated Premises (but where when calculated in accordance with either of the above formulas N_3 would be a negative number, it shall be deemed to be zero for the purposes of this condition);

DESRMS₃ means the number of Qualifying Relevant Designated Premises at which a Qualifying Metering System had not been installed by the date which immediately precedes the start date of the Third Rollout Year;

DESTMS₃ means the number of Designated Premises in respect of which the licensee is the Relevant Electricity Supplier at the start date of the Third Rollout Year,

DESS₂ means:

- (i) the number of Designated Premises in respect of which the licensee was the Relevant Electricity Supplier on, and at which a Qualifying Metering System was installed by, the date which immediately precedes the start date of the Second Rollout Year; plus
- (ii) where applicable, the number of Last Resort Supply Premises;

DESNQ₂ means the number of Qualifying Relevant Designated Premises at which the licensee installed a Qualifying Metering System during the Second Rollout Year; and

DEST₃ means a number representing a tolerance level for the Third Rollout Year which shall have the value that is determined in accordance with paragraph 39A.7(b),

save that with regard to the terms DESS₂ and DESNQ₂:

- (i) the number of Designated Premises in respect of which the licensee ceased to be the Relevant Electricity Supplier during the Second Rollout Year by virtue of a Supplier-Led Transfer; and
- (ii) the number of Designated Premises which during the Second Rollout Year were reclassified as Domestic Premises and in respect of which the licensee continued to be the Relevant Electricity Supplier for the remainder of the Second Rollout Year;

shall not be counted for the purposes of the calculation;

- (e) the target number referred to in paragraphs 39A.2(b)(ii) shall in relation to the Fourth Rollout Year be calculated in accordance with the following formula:

$$N_4 = \text{DOMRSMS}_4 - \text{DOMT}_4$$

where:

N_4 means the target number for the Fourth Rollout Year for Qualifying Relevant Domestic Premises (but where when calculated in accordance with the above formula N_4 would be a negative number, it shall be deemed to be zero for the purposes of this condition);

DOMRSMS_4 means the number of Qualifying Relevant Domestic Premises at which a Qualifying Metering System had not been installed by the date which immediately precedes the start date of the Fourth Rollout Year; and

DOMT_4 means a number representing a tolerance level for the Fourth Rollout Year which shall have the value that is determined in accordance with paragraph 39A.7(b); and

- (f) the target number referred to in paragraph 39A.2(c)(ii) shall in relation to the Fourth Rollout Year be calculated in accordance with the following formula:

$$N_4 = \text{DESRMS}_4 - \text{DEST}_4$$

where:

N_4 means the target number for the Fourth Rollout Year for Qualifying Relevant Designated Premises (but where when calculated in accordance with the above formula N_4 would be a negative number, it shall be deemed to be zero for the purposes of this condition);

DESRMS₄ means the number of Qualifying Relevant Designated Premises at which a Qualifying Metering System had not been installed by the date which immediately precedes the start date of the Fourth Rollout Year; and

DEST₄ means a number representing a tolerance level for the Fourth Rollout Year which shall have the value that is determined in accordance with paragraph 39A.7(b).

39A.6 For the purposes of paragraph 39A.5(a), in the First Rollout Year, the value of a_y shall be that which is set out in respect of that Rollout Year in the table immediately below:

Rollout Year	Value of a_y
First Rollout Year	4
Second Rollout Year	N/A
Third Rollout Year	N/A
Fourth Rollout Year	N/A

39A.7 For the purposes of:

- (a) paragraphs 39A.5(a) and (b) the value of T_y , for the Rollout Year in respect of which each such paragraph applies, shall be equal to the value (for that term) which is specified in, or calculated in accordance with a methodology specified in, a document published and issued by the Secretary of State for the purposes of this Condition 39A, following consultation with all holders of Gas Supply Licences and Electricity Supply Licences and such other persons as the Secretary of State considers appropriate;
- (b) paragraphs 39A.5(c), (d), (e) and (f) the value of DOMT₃, DEST₃, DOMT₄ and DEST₄ (as the case may be for the Rollout Year in respect

of which each such paragraph applies), shall be equal to the value (for that term) which is specified in, or calculated in accordance with a methodology specified in, any one or more document published and issued by the Secretary of State for the purposes of this Condition 39A, following consultation (which may be undertaken prior to or after the date on which this paragraph comes into force) with all holders of Gas Supply Licences and Electricity Supply Licences and such other persons as the Secretary of State considers appropriate.

39A.8 The provisions of:

- (a) paragraph 39A.7(a) may be relied upon by the Secretary of State on more than one occasion by means of any document which, from time to time, expressly replaces the previous value that is specified for, or previous methodology for calculating, T_y in accordance with that paragraph;
- (b) paragraph 39A.7(b) may be relied upon by the Secretary of State on more than one occasion by means of any one or more document which, from time to time, expressly replaces the previous value that is specified for, or previous methodology for calculating (as the case may be) $DOMT_3$, $DEST_3$, $DOMT_4$, and $DEST_4$ in accordance with that paragraph.

Definitions

39A.9 For the purposes of this condition:

Advanced Meter	has the meaning given to it in standard condition 39 (Smart Metering System – Roll-out, Installation and Maintenance).
First Rollout Year	means the twelve-month period beginning on the date immediately following the ARS Specified Date.

Fourth Rollout Year

means the twelve-month period beginning on the date immediately following the last date of the Third Rollout Year.

Last Resort Supply Premises

means:

- (a) for the purposes of paragraph 39A.5(b), any Domestic Premises or Designated Premises at which:
 - (i) the licensee became the Relevant Electricity Supplier during the First Rollout Year by virtue of a Last Resort Supply Direction issued by the Authority to the licensee pursuant to standard condition 8 (Obligations under Last Resort Supply Direction); and
 - (ii) there was installed a Qualifying Metering System by the date immediately prior to the date on which the Last Resort Supply Direction had effect; and
- (b) for the purposes of paragraph 39A.5(d), any Designated Premises at which:
 - (i) the licensee became the Relevant Electricity Supplier during the Second Rollout Year by virtue of a Last Resort Supply Direction issued by the Authority to the licensee pursuant to standard condition 8 (Obligations

under Last Resort Supply Direction);
and

(ii) there was installed a Qualifying Metering System by the date immediately prior to the date on which the Last Resort Supply Direction had effect.

Non-MB Consumer has the meaning given to that expression in standard condition 39 (Smart Metering System – Roll-out, Installation and Maintenance).

Qualifying Metering System has the meaning given to that expression in paragraph 39A.3.

Qualifying Relevant Designated Premises has the meaning given to that expression in paragraph 39A.4(b).

Qualifying Relevant Domestic Premises has the meaning given to that expression in paragraph 39A.4(a).

Qualifying Relevant Premises has the meaning given to that expression in paragraph 39A.4.

Rollout Year means each of the following:

- (a) First Rollout Year;
- (b) Second Rollout Year;
- (c) Third Rollout Year; and
- (d) Fourth Rollout Year.

Second Rollout Year means the twelve-month period beginning on the date immediately following the last date of the First Rollout Year.

Supplier-Led Transfer

means in relation to the supply of electricity to a Domestic Premises or a Designated Premises, the transfer of responsibility for that supply from the licensee to an Affiliate Electricity Licensee where the transfer was not initiated by or at the request of the Customer at the premises).

Third Rollout Year

means the twelve-month period beginning on the date immediately following the last date of the Second Rollout Year.

Condition 43: Roll-out Reporting and Provision of Information to the Secretary of State

Introduction

43.1 This condition provides for the Secretary of State to be able to obtain from the licensee information in respect of matters relating to the provision, installation, operation, maintenance, and use of meters **and applies in respect of Domestic Premises and Non-Domestic Premises.**

Purposes

43.2 The purposes of this condition are to ensure that the Secretary of State may obtain such information as he may reasonably require to enable him, from time to time, to:

- (a) examine and assess the readiness of the licensee to comply with any Relevant SMS Condition;
- (b) monitor and review the steps taken, or to be taken, by the licensee to:
 - (i) install, arrange for the installation of, or provide (as the case may be) Smart Metering Systems and In-Home Displays in accordance with the requirements of any Relevant SMS Condition;
 - (ii) promote awareness and understanding by Energy Consumers of the use of Smart Metering Systems and In-Home Displays (and information that may be obtained through them);
- (c) evaluate:
 - (i) the scope and effectiveness of the licensee's consumer engagement activities; and
 - (ii) the implementation of the Consumer Engagement Plan;
- (d) identify and evaluate the costs associated with, and benefits attributable to, the provision, installation, operation, maintenance, and use of Smart Metering Systems and In-Home Displays, including in particular:

-
- (i) energy savings made as a result of Energy Consumers being able to better manage their energy consumption and expenditure;
 - (ii) cost savings and improvements in services resulting from changes made to energy industry activities and procedures;
- (e) decide whether or when there may be a need for him to exercise any of his powers under any Relevant SMS Condition or section 88 of the Energy Act 2008; and
- (f) publish information in respect of the matters set out in paragraphs (a) – (e).

Information Request

43.3 The Secretary of State may, for the purposes of this condition, from time to time issue a request for Information to be provided to him (an **Information Request**).

43.4 An Information Request (or any part of it) may be addressed to the licensee alone, to all Electricity Suppliers or to a category of Electricity Suppliers.

43.5 An Information Request may in particular, where the licensee is a Relevant Supplier, require the licensee to provide:

- (a) on an annual basis (and at such other times as may be specified in the Information Request) Information in respect of:
 - (i) its proposals, plans and projections for meeting its duties in relation to the provision, installation, operation, and maintenance of Smart Metering Systems and In-Home Displays; and
 - (ii) its progress against the proposals, plans and projections included in the previous year's roll-out report,

(together the **roll-out report**); and
- (b) for such periods and at such frequency as may be specified in the Information Request, Information which sets out the licensee's progress

against the proposals, plans and projections included in its latest roll-out report (the **monitoring report**).

43.6 An Information Request may in particular, where the licensee is not a Relevant Supplier, require it to provide on an annual basis (and at such other times as may be specified in the Information Request) Information in respect of its proposals for and progress towards meeting its duties in relation to the provision, installation, operation, and maintenance of Smart Metering Systems and In-Home Displays (the **progress report**).

43.6A An Information Request may in particular, where standard condition 44 applies to the licensee, require the licensee to provide:

(a) on an annual basis (and at such other times as may be specified in the Information Request) Information in respect of:

(i) its proposals, plans and projections for meeting its duties in relation to the provision, installation, operation, and maintenance of Smart Metering Systems and In-Home Displays at Domestic Premises; and

(ii) its progress against the proposals, plans and projections included in a previous deployment report,

(together the **deployment report**); and

(b) for such periods and at such frequency as may be specified in the Information Request, Information which sets out the licensee's progress against the proposals, plans and projections included in its latest deployment report (the **deployment monitoring report**).

43.7 An Information Request may in particular specify:

(a) the type and nature of Information to be provided, including in particular the type and nature of Information to be provided in a roll-out report, monitoring report, ~~and~~ progress report, **deployment report**, and **deployment monitoring report**;

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- (b) that the Information is to be accompanied by such supporting documents or data as may be described;
 - (c) that all or some of the specified Information must continue to be provided at the intervals specified until such date as specified or until the Secretary of State issues a subsequent Information Request to the licensee or the category of Electricity Suppliers of which it is a member; and
 - (d) the form and manner in which, and the date by which, the specified Information is to be provided.

43.8 The licensee must comply with an Information Request addressed to it or to a category of Electricity Suppliers of which it is a member.

43.9 The licensee must ensure that the Information it provides in response to an Information Request is complete and accurate.

43.10 The licensee is not required under this condition to provide any Information which it could not be compelled to produce or give in evidence in civil proceedings before a court.

Cessation

43.11 This condition shall cease to apply to the licensee from the date which is five years after the ~~ARS Specified Date~~ Domestic Roll-out Date, as defined in standard condition 39 (Smart Metering System – Roll-out, Installation and Maintenance).

Interpretation and Definitions

43.12 In this condition:

**Consumer Engagement
Plan**

has:

- (a) prior to the date that standard condition 45A (Smart Metering Consumer Engagement) takes effect, the meaning given to it in

	standard condition 45 (Smart Metering Consumer Engagement); and
	(b) on and after the date that standard condition 45A (Smart Metering Consumer Engagement) takes effect, the meaning given to it in standard condition 45A (Smart Metering Consumer Engagement).
Energy Consumer	means a consumer of gas or electricity (or both).
Energy Supplier	has the meaning given to it in standard condition 39 (Smart Metering System – Roll-out, Installation and Maintenance).
Information	includes information in any form or medium and of any description specified by the Secretary of State and includes any documents, accounts, estimates, returns, records or reports and data of any kind, whether or not prepared specifically at the request of the Secretary of State.
Relevant SMS Condition	means any condition of this licence which imposes obligations or contains provisions in respect of any matter relating to the provision, installation, operation, maintenance, or use of a Smart Metering System or an In-Home Display.
Relevant Supplier	means an Energy Supplier which supplies either electricity or gas (or both) to at least 150,000 Energy Consumers.

Condition 44. Domestic Premises - Roll-out and Operation of Smart Metering Systems – Reporting, Setting and Achieving Annual Milestones, and Provision of Information to the Authority

Introduction

- 44.1 This condition does not apply to the licensee where the licensee, together with its Affiliates, supplies gas or electricity to Customers at Domestic Energy Premises via, in each case, less than 20,000 Energy Meter Points.
- 44.2 This condition applies in relation to Domestic Premises for which the licensee is the Relevant Electricity Supplier.
- 44.3 This condition:
- (a) provides that the licensee must prepare and provide to the Authority a Deployment Plan, must set Annual Milestones in its Deployment Plan and must report against its Deployment Plan;
 - (b) provides that the licensee must achieve the Annual Roll-out Milestones, the Annual SMETS1 Milestones, and the Annual CH Milestones set out in its Deployment Plan; and
 - (c) enables the Authority to obtain from the licensee information in respect of matters relating to the provision, installation, operation, maintenance and use of Smart Metering Systems and In-Home Displays and the licensee's achievement of the Annual Milestones.

Purposes

- 44.4 The purposes of this condition are to:
- (a) require the licensee to prepare a Deployment Plan which includes Annual Milestones;
 - (b) requires the licensee to achieve the Annual Roll-out Milestones, the Annual SMETS1 Milestones, and the Annual CH Milestones set out in the Deployment Plan; and

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- (c) ensure that the Authority may obtain such information as it may reasonably require to enable it, from time to time, to:
- (i) examine and assess the readiness of the licensee to achieve the Annual Milestones set out in the Deployment Plan;
 - (ii) monitor and review the steps taken (or to be taken) by the licensee to comply with the requirements of each Relevant SMS Condition; and
 - (iii) monitor the licensee's achievement of the Annual Milestones set out in the Deployment Plan.

Deployment Plans

Licensee's Deployment Plan

- 44.5 The licensee must, by no later than 30 June 2026 (or such later date as may be specified in a direction issued by the Authority), prepare and submit to the Authority, a document (the **Deployment Plan**), in such format as may be specified by the Authority in a direction issued to the licensee, which has been approved by the licensee's board of directors and signed by a director of the licensee.
- 44.6 The licensee must ensure that its Deployment Plan contains the licensee's proposals, plans and projections for how the licensee will, in each Relevant Period, meet its obligations in respect of Domestic Premises under:
- (a) standard licence condition 39 (Smart Metering System – Roll-out, Installation and Maintenance); and
 - (b) standard licence condition 49 (Smart Metering Systems and In-Home Displays – Operational Requirements).
- 44.7 The licensee must ensure that its Deployment Plan demonstrates how the licensee will:
- (a) comply with the obligations referred to in paragraph 44.6; and

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- (b) achieve the Annual Milestones in its Deployment Plan.

44.8 The licensee must ensure that its Deployment Plan contains:

- (a) Annual Milestones set by the licensee for each Relevant Period;
- (b) a detailed explanation of the licensee's reasons and justifications for each of the Annual Milestones set out in the Deployment Plan, including any assumptions made by the licensee and basis for any such assumptions (including, in respect of the Annual Roll-out Milestones, the Annual SMETS1 Milestones, and the Annual CH Milestones, if the licensee has not set the Annual Milestones on the basis of a Straight-line Trajectory, a detailed explanation of the licensee's reasons for not doing so);
- (c) details on the numbers of meter operatives which the licensee determines it will need to engage for the purposes of meeting the Annual Milestones and the licensee's proposals for deploying the required level of meter operatives;
- (d) the licensee's proposals for developing and implementing consumer engagement measures, which:
 - (i) take account of and complement the Central Delivery Body's Consumer Engagement plan; and
 - (ii) take account, in a manner which is effective and appropriate, of the interests and needs of Domestic Customers on the basis of their Personal Characteristics and/or vulnerable situation;
- (e) such other Information as may be specified in a direction issued by the Authority.

Revisions to the Deployment Plan

44.9 The licensee:

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- (a) must submit a revised Deployment Plan to the Authority on (or within seven days following) each anniversary of the date specified in paragraph 44.5 (or such later date as may be specified in a direction issued by the Authority); and
 - (b) may submit an updated Deployment Plan where the Authority has agreed that the licensee may submit a revised Deployment Plan (in response to a request from the licensee).

44.10 Where, in accordance with paragraph 44.9, the licensee submits a revised Deployment Plan, the licensee must ensure that the revised Deployment Plan:

- (a) takes account of the difference in the number of Domestic Premises supplied (or predicted to be supplied) by the licensee in each remaining Relevant Period (as compared to its previous Deployment Plan);
- (b) otherwise complies with the requirements of paragraphs 44.6, 44.7 and 44.8); and
- (c) be approved by the licensee's board of directors and signed by a director of the licensee.

Authority Consideration

44.11 The Authority will consider the licensee's Deployment Plan (including any revised Deployment Plan) and may, within [40 days] of receipt, confirm in writing to the licensee with reasons that it has been rejected by the Authority.

44.12 Where the Authority rejects the submitted Deployment Plan, the Authority will provide the licensee with reasons for its rejection and the licensee must submit, by such date as the Authority specifies, a further Deployment Plan which the Authority will consider in accordance with paragraph 44.11.

Guidance

44.13 The Authority may issue, and may from time to time revise, guidance regarding the manner in which it will exercise its powers under paragraphs 44.11 and 44.12.

44.14 Guidance issued under paragraph 44.13 may, in particular set out:

- (a) the process to be followed by electricity and gas suppliers for submitting Deployment Plans;
- (b) the type of information that is likely to be required by the Authority as part of that process; and
- (c) the criteria the Authority would have regard to in considering whether to reject a Deployment Plan.

44.15 The licensee must have regard to the guidance that may be issued, and from time to time revised, by the Authority under paragraph 44.13.

Achieving the Annual Roll-out Milestones, the Annual SMETS1 Milestones and the Annual CH Milestones

44.16 The licensee must, in respect of each Relevant Period commencing on and after 1 January 2027, achieve the Annual Roll-out Milestones, the Annual SMETS1 Milestones, and the Annual CH Milestones set out in its Deployment Plan.

Progress Reports

44.17 The licensee must prepare and submit to the Authority, in such format, for such periods and at such frequency as may be specified in a direction issued by the Authority, a report (the **Progress Report**) which sets out the licensee's progress and performance against its Deployment Plan.

44.18 The licensee must:

- (a) where the Authority has not rejected a Deployment Plan submitted to it by the licensee, no later than 2 working days after 1 January in each calendar year starting from calendar year commencing on 1 January

2027, publish prominently on its website the Annual Milestones set out in that Deployment Plan for each Relevant Period covered by that Deployment Plan;

- (b) no later than 2 working days after it has submitted a Progress Report to the Authority, publish prominently on its website the licensee's performance, in respect of each Relevant Period covered by the Progress Report, against the Annual Milestones it set for that Relevant Period in the Deployment Plan or revised Deployment Plan.

Directions

44.19 The licensee must comply with any directions the Authority may issue for the purposes of this condition. A direction issued by the Authority may, in particular, specify:

- (a) the format of , including the format of any information which must under this condition be included in, the Deployment Plan and the Progress Report;
- (b) the date, which may be a revision to any date specified in this condition, by which a Deployment Plan, including any revised Deployment Plan, must be submitted to the Authority;
- (c) the form and manner in which the information which must under this condition be included in the Deployment Plan and the Progress Report, including in respect of Annual Milestones, must be included in the Deployment Plan and the Progress Report;
- (d) the Information the licensee must include in the Progress Report;
- (e) requirements in relation to the submission of the Deployment Plan and Progress Reports to the Authority; and
- (f) the manner and method by which any specified Information from the Deployment Plan and any Progress Report must be published by the licensee.

Information Request

44.20 Where the licensee receives a request for Information from the Authority for the purposes of this condition (an **Information Request**), it must provide that Information to the Authority within the time and in the form requested.

44.21 An Information Request issued by the Authority may in particular specify the type and nature of Information to be provided by the licensee, including in particular in respect of:

- (a) the readiness of the licensee to comply with any Relevant SMS Condition; and
- (b) the steps taken or to be taken by the licensee to install, arrange for the installation of, or provide (as the case may be) Smart Metering Systems and In-Home Displays in accordance with the requirements of any Relevant SMS Condition.

44.22 The licensee must ensure that the Information it provides in response to an Information Request is complete and accurate.

44.23 The licensee is not required under this condition to provide any Information which it could not be compelled to produce or give in evidence in civil proceedings before a court.

Interpretation

44.24 In this condition:

2G/3G Smart Metering Premises	means Domestic Premises at which there is installed a Smart Metering System which includes one or more devices which are designed to be capable of using only second generation (2G) and/or third generation (3G) mobile cellular radio technology to connect to the SM WAN.
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Annual Milestone	means the Annual Roll-out Milestone, the Annual Operational Milestone, the Annual SMETS1 Milestone, and the Annual CH Milestone.
Annual CH Milestone	means, in respect of each Relevant Period, the total number of 2G/3G Smart Metering Premises in respect of which the licensee is the Relevant Electricity Supplier, at which the Communications Hub, and any other device, forming part of the installed Smart Metering System is to be replaced for the purposes of meeting the licensee's obligation under paragraph 49.30 of standard licence condition 49 (Smart Metering Systems and In-Home Displays — Operational Requirements).
Annual Operational Milestone	means, in respect of each Relevant Period, the licensee's proposed reduction, in that Relevant Period, in the number of SMS Domestic Premises, in respect of which the licensee is the Relevant Electricity Supplier, at which a Smart Connection is not established and maintained.
Annual Roll-Out Milestone	means, in respect of each Relevant Period up to and including the Domestic Roll-out Date, the total number of Domestic Premises in respect of which the licensee is the Relevant Electricity Supplier, at which a Smart Metering System is to be installed in the Relevant Period for the purposes of meeting the licensee's obligation under paragraph 39.2 of standard licence condition 39 (Smart Metering System – Roll-out, Installation and Maintenance).
Annual SMETS1 Milestone	means, in respect of each Relevant Period, the total number of SMETS1 Domestic Premises in respect of which the licensee is the Relevant Electricity Supplier,

	at which a device forming part of the installed Smart Metering System is to be replaced for the purposes of meeting the licensee's obligation in paragraph 49.30 of standard licence condition 49 (Smart Metering Systems and In-Home Displays — Operational Requirements)
Deployment Plan	means the licensee's plan submitted in accordance with paragraph 44.5 or 44.9, and not rejected by the Authority under paragraph 44.11.
Domestic Energy Premises	means premises which (with respect to the supply of electricity) are Domestic Premises, or (with respect to the supply of gas) satisfy the definition of 'Domestic Premises' at standard condition 6 of the Gas Supply Licence.
Domestic Roll-out Date	has the meaning given in standard licence condition 39 (Smart Metering System – Roll-out, Installation and Maintenance).
Energy Meter Point	has the meaning given to it in standard licence condition 45A (Smart Metering Consumer Engagement).
Enrolment Service	means the service operated by the DCC pursuant to the requirements of paragraphs 17.14 and 17.15 of Part D of Condition 17 of the DCC Licence for the purposes of enrolling a Smart Metering System in accordance with the provisions of the Smart Energy Code.
Progress Report	means a report submitted in accordance with paragraph 44.17.
Relevant Period	means:

	<p>(a) the period 1 July 2026 to 31 December 2026 (inclusive – the 'First Relevant Period');</p> <p>(b) for the purposes of matters relating to Annual CH Milestones, Annual Operational Milestones, and Annual SMETS1 Milestones, each calendar year commencing after the end of the First Relevant Period up to and including the calendar year ending 31 December 2033 (or such later date as may be specified in a direction by the Secretary of State); and</p> <p>(c) for the purposes of matters relating to Annual Roll-out Milestones, each calendar year commencing after the end of the First Relevant Period up to and including the calendar year ending on the Domestic Roll-out Date.</p>
Relevant SMS Condition	means any condition of this licence which imposes obligations or contains provisions in respect of any matter relating to the provision, installation, operation, maintenance, or use of a Smart Metering System or an In-Home Display.
Smart Connection	has the meaning given to it in standard licence condition 49 (Smart Metering Systems and In-Home Displays – Operational Requirements).
SMS Domestic Premises	means Domestic Premises at which there is installed a Smart Metering System.
Straight-line Trajectory	<p>means, for the remaining Relevant Periods from time to time:</p> <p>(a) for each Annual Roll-out Milestone, that the licensee will by the end of each Relevant Period</p>

(other than the First Relevant Period) install $1/x$ of the total number of Smart Metering Systems which the licensee is required to take all reasonable steps to install under paragraph 39.2 of licence condition 39 (Smart Metering System – Roll-out, Installation and Maintenance), where 'x' is the number of Relevant Periods remaining until the Domestic Roll-out Date;

(b) for each Annual CH Milestone, that the licensee will by the end of each Relevant Period (other than the First Relevant Period, replace $1/y$ of the total number of Communications Hubs which are to be replaced by the licensee for the purposes of complying with its obligation in paragraph 49.30 of standard licence condition 49 (Smart Metering Systems and In-Home Displays – Operational Requirements), where 'y' is the number of Relevant Periods remaining until the end of the last Relevant Period; and

(c) for each Annual SMETS1 Milestone, that that the licensee will by the end of each Relevant Period (other than the First Relevant Period), replace devices in $1/z$ of the total number of SMETS1 Smart Metering Systems in respect of which devices are to be replaced by the licensee for the purposes of complying with its obligation in paragraph 49.30 of standard licence condition 49 (Smart Metering Systems and In-Home Displays – Operational Requirements), where 'z' is the number of Relevant Periods remaining until the end of the last Relevant Period.

Condition 44: Roll-out Reporting, Setting and Achieving Annual Milestones, and Provision of Information to the Authority

Introduction

44.1 This condition provides for:

- (a) the licensee to be required to prepare and provide to the Authority a Roll-out Plan, to report against the Roll-out Plan, and to set and achieve Annual Milestones, and
- (b) the Authority to be able to obtain from the licensee information in respect of matters relating to the provision, installation, operation, maintenance and use of Smart Metering Systems, In-Home Displays and Relevant Electricity Meters and the licensee's achievement of the Annual Milestones.

Purposes

44.2 The purposes of this condition are to:

- (a) provide that the Authority may require the licensee to prepare a Roll-out Plan which includes Annual Milestones;
- (b) require the licensee to achieve the Annual Milestones set out in the Roll-out Plan; and
- (c) ensure that the Authority may obtain such information as it may reasonably require to enable it, from time to time, to:
 - (i) examine and assess the readiness of the licensee to comply with any Relevant SMS Condition;
 - (ii) monitor and review the steps taken or to be taken by the licensee to install, arrange for the installation of, or provide (as the case may be) Smart Metering Systems, In-Home Displays and Relevant Electricity Meters in accordance with the requirements of any Relevant SMS Condition; and

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- ~~(iii) — monitor the licensee’s achievement of the Annual Milestones set out in the Roll-out Plan.~~

Roll-out Plan and Progress Reports

~~44.3 — Where directed by the Authority, the licensee must prepare and submit to the Authority, by a date specified in a direction issued by the Authority, a document (the **Roll-out Plan**) which contains:~~

- ~~(a) — where the licensee is required to provide a roll-out report to the Secretary of State under standard condition 43 (Roll-out Reporting and Provision of Information to the Secretary of State), such parts of the roll-out report as are specified in the direction;~~
- ~~(b) — Annual Milestones, set by the licensee for such period as may be specified in the direction, for the purposes of the licensee complying with its duties in relation to the provision, installation, operation, maintenance and use of Smart Metering Systems, In-Home Displays and Relevant Electricity Meters;~~
- ~~(c) — a detailed explanation of the licensee’s reasons, which reasons must be duly justified, for the Annual Milestones set by it; and~~
- ~~(d) — such other Information as may be specified in the direction.~~

~~44.4 — The licensee must achieve the Annual Milestones set out in its Roll-out Plan.~~

~~44.5 — For the purposes of paragraph 44.4, the licensee shall be considered to have achieved an Annual Milestone set out in its Roll-out Plan where, by the end of the calendar year to which that Annual Milestone relates, it has reached at least 95% (or such lower percentage as may be specified in any direction issued to the licensee by the Authority) of that Annual Milestone.~~

~~44.6 — The licensee may submit a revised Roll-out Plan to the Authority only:~~

- ~~(a) — on, or in the seven days immediately following, each anniversary, occurring prior to 31 March 2018, of the date specified in the direction issued by the Authority in accordance with paragraph 44.3; or~~

~~(b) — where in response to a request from the licensee, the Authority has agreed that it may submit a revised Roll-out Plan.~~

~~44.7 — Where, in accordance with paragraph 44.6, the licensee submits a revised Roll-out Plan, it must also set out its reasons, which reasons must be duly justified, for making the revisions together with such supporting Information as may be required by the Authority.~~

~~44.8 — The licensee must prepare and submit to the Authority, in accordance with any direction issued to the licensee by the Authority and for such periods and at such frequency as may be specified in the direction, a report (the **Progress Report**) which sets out the licensee's progress and performance against the Roll-out Plan.~~

~~44.9 — The licensee must publish its Roll-out Plan and any Progress Report, or such Information contained in the Roll-out Plan and any Progress Report, where it is directed to do so by the Authority.~~

Directions

~~44.10 — The licensee must comply with any directions the Authority may issue for the purposes of this condition and which are addressed to it or to a category of Electricity Suppliers of which it is a member.~~

~~44.11 — A direction issued by the Authority may, in particular, specify:~~

- ~~(a) — the format of the Roll-out Plan and the Progress Report;~~
- ~~(b) — the form and manner in which the Annual Milestones need to be included in the Roll-out Plan;~~
- ~~(c) — the Information the licensee must include in the Progress Report, which may, where the licensee is required to provide a roll-out report to the Secretary of State under standard condition 43 (Roll-out Reporting and Provision of Information to the Secretary of State), include such parts of the roll-out report as are specified in the direction;~~

~~(d) requirements in relation to the submission of the Roll-out Plan and Progress Reports to the Authority; and~~

~~(e) the manner and method by which any specified Information from the Roll-out Plan and any Progress Report must be published by the licensee.~~

Information Request

~~44.12 Where the licensee receives a request for Information from the Authority for the purposes of this condition (an **Information Request**), it must provide that Information to the Authority within the time and in the form requested.~~

~~44.13 An Information Request issued by the Authority may in particular specify the type and nature of Information to be provided by the licensee, including in particular in respect of:~~

~~(a) the readiness of the licensee to comply with any Relevant SMS Condition; and~~

~~(b) the steps taken or to be taken by the licensee to install, arrange for the installation of, or provide (as the case may be) Smart Metering Systems, In-Home Displays and Relevant Electricity Meters in accordance with the requirements of any Relevant SMS Condition.~~

~~44.14 The licensee must ensure that the Information it provides in response to an Information Request is complete and accurate.~~

~~44.15 The licensee is not required under this condition to provide any Information which it could not be compelled to produce or give in evidence in civil proceedings before a court.~~

Cessation

~~44.16 This condition shall cease to apply to the licensee from the date which is 12 months after the date specified in paragraph 39.1 of standard condition 39 (Smart Metering System—Roll-out, Installation and Maintenance).~~

Interpretation

44.17 In this condition:

Annual Milestone	means a percentage of the total number of Domestic Premises and Designated Premises: (a) in respect of which the licensee is the Relevant Electricity Supplier; and (b) at which a Smart Metering System or Relevant Electricity Meter is to be installed by the end of each calendar year falling within the period specified in a direction issued by the Authority under paragraph 44.3.
Progress Report	means a report submitted in accordance with paragraph 44.8.
Relevant Electricity Meter	means any Electricity Meter installed or arranged to be installed by the licensee pursuant to paragraphs 39.3, 39.4, 39.5, 39.7, 39.11, 39.12 or 39.13 of standard condition 39 (Smart Metering System — Roll out, Installation and Maintenance).
Relevant SMS Condition	means any condition of this licence which imposes obligations or contains provisions in respect of any matter relating to the provision, installation, operation, maintenance, or use of a Smart Metering System or an In-Home Display.
Roll-out Plan	means a plan submitted in accordance with paragraph 44.3, as it may be revised in accordance with paragraph 44.6.

Condition 49: Smart Metering Systems and In-Home Displays — Operational Requirements

PART A: SMART METERING SYSTEMS

Application of Part A

49.1 Part A of this Condition applies to the licensee in respect of any Domestic Premises and any Designated Premises of ~~Micro-Business Consumers~~ at which:

- (a) it is the Relevant Electricity Supplier; and
 - (b) there is installed a Smart Metering System,
- (a **relevant premises**).

49.2 Part A of this Condition ~~does not apply to relevant premises which are Designated Premises where applies from:~~

- ~~(a) the Effective Date in respect of any relevant premises where:~~
 - ~~(i) the Installation Date of the Smart Metering System is a date after the Effective Date; or~~
 - ~~(ii) the Installation Date of the Smart Metering System is a date on or prior to the Effective Date and the Smart Metering System is enrolled in accordance with the Enrolment Service; and~~
- ~~(b) the date specified in paragraph 39.1 of standard condition 39 (Smart Metering System — Roll-out, Installation and Maintenance) in respect of any relevant premises which are Domestic Premises and where:~~
 - (a) the Installation Date of the Smart Metering System is a date on or prior to the Effective Date; and
 - (b) the Smart Metering System is not enrolled in accordance with the Enrolment Service.

Application of Part B

~~49.3 Not used Part B of this Condition applies to the licensee from the Effective Date in respect of any Domestic Premises at which:~~

- ~~(a) it is the Relevant Electricity Supplier;~~
- ~~(b) there is installed a Smart Metering System; and~~
- ~~(c) the Installation Date of the Smart Metering System is a date on or after the Effective Date;~~

~~(a relevant IHD premises).~~

PART A: SMART METERING SYSTEMS

Smart Metering System — Operational Requirement

49.4 In respect of each relevant premises, the licensee must take all reasonable steps to ensure that:

- (a) a connection is established that enables the exchange of information between the Smart Metering System at those premises and the licensee's Communications System (either directly to the licensee's Communications System or indirectly through the DCC's Communications System or another Communications System);
- (b) where the connection established in accordance with paragraph (a):
 - (i) is not through the DCC's Communications System, it maintains that connection;
 - (ii) is through the DCC's Communications System, it does not act in a manner that compromises the maintenance of that connection;
- (c) the Smart Metering System is configured, and where necessary the Alt HAN Services (or any other services of equivalent purpose and effect which have been acquired by the licensee) are utilised, so that:

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- (i) the HAN extends into at least one part of the relevant premises which:
 - (A) if the relevant premises is a Domestic Premises, is a part located within the main dwelling area of the premises;
 - (B) if the relevant premises is a Designated Premises of a Micro Business Consumer, is a part located within the main business area of the premises; and
 - (ii) where a connection is established in accordance with paragraph (d), the Smart Metering System, together where necessary with the Alt HAN Equipment (or other equipment of equivalent purpose and effect) which is being used by the licensee in respect of the relevant premises, enables the Customer Information referred to in paragraph (e) to be sent to the Relevant Consumer Device for the purposes referred to in paragraph (e);
 - (d) on request of the Customer at the relevant premises, it both establishes and thereafter maintains a connection through the HAN Interfaces between the Smart Metering System and each Relevant Consumer Device that is located within a part of the premises to which the HAN extends and is the subject of the request; and
 - (e) the connection established in accordance with paragraph (d) enables that Customer to access (at any time and, in the case of a Domestic Customer, free of charge) by means of each Relevant Consumer Device, the Customer Information that:
 - (i) is capable of being stored in or held by the Smart Metering System (or any part of it); and
 - (ii) the Smart Metering System (or any part of it) is capable of sending to the Relevant Consumer Device.

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- 49.5 Where, in respect of any premises, the licensee uses Alt HAN Equipment or any other equipment of equivalent purpose and effect for the purposes of paragraph 49.4(c), it shall ensure that it does not seek to recover costs from a Domestic Customer in relation to the provision, installation, operation, maintenance, modification, decommissioning or replacement of that equipment except to the extent that they are borne by the licensee's Domestic Customers generally as an increment of charges for electricity or gas supplied to them.
- 49.6 Where, in respect of any relevant premises, the licensee does not use Alt HAN Equipment but uses other equipment of equivalent purpose and effect for the purposes of paragraph 49.4(c), it shall ensure that:
- (a) the equipment that is being used by it does not interfere with the location, operation or maintenance of any Alt HAN Equipment which has previously been installed in respect of those premises;
 - (b) neither that equipment nor any arrangements under which it is provided, installed, operated or maintained interfere with effective competition between Gas Suppliers and Electricity Suppliers or between persons engaged in commercial activities that are connected with the supply of gas or electricity; and
 - (c) where it (or any Representative) is installing that equipment for the first time, it takes all reasonable steps to communicate to the Customer at those premises in plain and intelligible language a statement to the effect that if that Customer changes their Electricity Supplier they may not be able to receive the same services in respect of the functionality of the Smart Metering System installed at those premises without the installation of additional equipment.
- 49.7 The obligations in paragraph 49.4 are subject to paragraphs 49.8, 49.9, 49.12, 49.13, 49.15, 49.16, 49.17 and 49.18.

Exception to SMS Operational Requirement – All Premises

Proactive Install and Leave

49.8 The obligations in paragraph 49.4 do not apply in respect of a relevant premises where:

- (a) the Smart Metering System at the relevant premises:
 - (i) is installed or arranged to be installed by the licensee; and
 - (ii) meets the requirements of a Version of the ESME Technical Specification, other than a Version with a Principal Version number of 1;
- (b) the Electricity Meter forming part of the Smart Metering System is:
 - (i) a New Electricity Meter; or
 - (ii) a Mandatory Replacement Electricity Meter; and
- (c) the SM WAN Coverage Database indicates that the SM WAN is not (or will not be) available in respect of the relevant premises on the Installation Date of the Smart Metering System but will be available in respect of such premises on a date that is prior to 1 January 2021.

49.9 The exception in paragraph 49.8 applies only until the date from which the SM WAN is available in respect of the relevant premises (as indicated by the SM WAN Coverage Database).

49.10 Where the exception in paragraph 49.8 applies in respect of a relevant premises, the licensee shall not take the steps described in paragraph 49.4(c) in respect of that relevant premises unless it ascertains, at any time during the 30 days prior to the Applicable Date, that the SM WAN Coverage Database indicates that the SM WAN is (or will be) available in respect of the relevant premises on the Applicable Date.

49.11 Paragraph 49.12 applies where:

- (a) pursuant to paragraph 49.10 the licensee takes, or attempts to take, the steps described in paragraph 49.4(c) on the Applicable Date; and

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- (b) the SM WAN is not available in respect of the relevant premises on the Applicable Date.

49.12 Where this paragraph applies, the licensee must:

- (a) as soon as reasonably practicable, and in accordance with the relevant provisions of the Smart Energy Code, notify the DCC that the SM WAN was not available in respect of the relevant premises on the Applicable Date; and
- (b) where it has not taken the steps described in paragraph 49.4(c) in respect of that relevant premises prior to the Notified Date, take all reasonable steps to fulfil the obligation at paragraph 49.4(c) in respect of the relevant premises as soon as reasonably practicable after the Notified Date.

Reactive Install and Leave

49.13 The obligations in paragraph 49.4 do not apply in respect of a relevant premises where:

- (a) the Smart Metering System at the relevant premises:
 - (i) is installed or arranged to be installed by the licensee; and
 - (ii) meets the requirements of a Version of the ESME Technical Specification, other than a Version with a Principal Version number of 1;
- (b) the licensee ascertains, at any time during the 30 days prior to the Installation Date of the Smart Metering System, that the SM WAN Coverage Database indicates that the SM WAN is (or will be) available in respect of the relevant premises on the Installation Date; and
- (c) the SM WAN is not available in respect of the relevant premises on the Installation Date.

49.14 Where the exception in paragraph 49.13 applies in respect of a relevant premises the licensee must, as soon as reasonably practicable and in accordance with the relevant provisions of the Smart Energy Code, notify the DCC that the SM WAN was not available in respect of the relevant premises on the Installation Date of the Smart Metering System.

49.15 The exception in paragraph 49.13 applies only until the Notified Date.

49.16 Where:

- (a) paragraph 49.13 applies in respect of a relevant premises; and
- (b) the licensee has not taken the steps described in paragraph 49.4(c) in respect of that relevant premises prior to the Notified Date,

the licensee must take all reasonable steps to fulfil the obligation at paragraph 49.4(c) in respect of the relevant premises as soon as reasonably practicable after the Notified Date.

Exception to SMS Operational Requirement — Premises of Micro Business Consumers

49.17 The obligations in paragraph 49.4 do not apply in respect of a Designated Premises of a Micro Business Consumer where the Smart Metering System at the premises is not enrolled in accordance with the Enrolment Service.

49.18 ~~Not used Subject to paragraph 49.19, the obligations in paragraph 49.4 do not apply in respect of a Domestic Premises where:~~

- ~~(a) the Smart Metering System at the premises was not installed or arranged to be installed by the licensee; or~~
- ~~(b) the licensee replaces any apparatus forming part of the Smart Metering System pursuant to paragraph 50.9 of standard condition 50 (Smart Metering — Continuation of Arrangements on Change of Supplier).~~

49.19 ~~Not used The exceptions in paragraph 49.18 apply only until the earlier of:~~

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- ~~(a) the date that the Smart Metering System installed at the premises is enrolled in accordance with the Enrolment Service; or~~
 - ~~(b) the date specified in paragraph 39.1 of standard condition 39 (Smart Metering System Roll-out, Installation and Maintenance).~~

Customer Information

49.20 In this Condition, '**Customer information**' is information which provides details of or relates to:

- (a) the quantity of electricity measured by the Electricity Meter as having been supplied by the licensee to the customer at the relevant premises;
- (b) where applicable, the quantity of electricity measured by the Export Meter as having been Exported from the relevant premises or an installation at the relevant premises onto a distribution system or transmission system;
- (c) Charges for the Supply of Electricity (including the standing charge (where applicable) and the unit rate (expressed where applicable in pence per kWh);
- (d) where the Electricity Meter forming part of the Smart Metering System is a Prepayment Meter:
 - (i) the amount of credit (by reference to sums of money) that at any given time remains available for use by the customer;
 - (ii) the amount of Outstanding Charges (if any and by reference to sums of money being recovered through calibration of the Prepayment Meter), the level of such Outstanding Charges, and the period within which such Outstanding Charges are to be recovered.

Virtual WAN Devices

49.20A Where the licensee provides a Virtual WAN Device to a Customer at a relevant premises, the licensee must (and must do so Free of Charge):

(a) install a Virtual WAN Communications Hub for the relevant premises (if one is not already installed); and

(b) connect the Virtual WAN Device to the Virtual WAN Communications Hub.

49.20B In respect of any relevant premises at which there is a Virtual WAN Device which is connected to a Virtual WAN Communications Hub (whether or not that Virtual WAN Device was provided by the licensee), the licensee must take all reasonable steps to maintain the connection between the Virtual WAN Device and the Virtual WAN Communications Hub, and not do anything that compromises the connection between the Virtual WAN Communications Hub and the DCC (while the Customer consents to its internet being used for the purpose of such connection).

[The text highlighted represents licence changes that were consulted upon in April 2025 [1] in relation to Virtual WAN. The changes were laid before parliament in accordance with the requirements of section 89 of the 2008 Energy Act following the publication of the conclusions in June 2025 [2]. Subject to the parliamentary process, the changes are expected to take effect in early September 2025.]

[1] <https://smartenergycodecompany.co.uk/desnz-conclusions-on-policy-proposals-for-vwan-and-further-consultation-on-licence-and-sec-changes/>

[2] <https://smartenergycodecompany.co.uk/desnz-published-conclusions-document-on-policy-proposals-for-vwan/>

PART B: IN-HOME DISPLAYS

Application of Part B

49.20C Part B of this Condition applies to the licensee in respect of any Domestic Premises at which:

- (a) it is the Relevant Electricity Supplier;
- (b) there is installed a Smart Metering System; and
- (c) the Installation Date of the Smart Metering System is a date on or after the Effective Date,

(a relevant IHD premises).

In-Home Display — Operational Requirement

49.21 The licensee must:

- (a) ensure that any In-Home Display provided by it, pursuant to its obligations in standard condition 40 (Provision of an In-Home Display), to a Domestic Customer at any relevant IHD premises is during the Relevant Period configured to operate in such a manner as to comply with the requirement of paragraph 49.23;
- (b) take all reasonable steps to ensure that it both establishes and thereafter maintains a connection through the HAN between the Smart Metering System and any In-Home Display provided by it to the Domestic Customer at the relevant IHD premises that is located within a part of the premises to which the HAN extends; and
- (c) where the In-Home Display is of a type that is capable of being connected through the HAN to the Smart Metering System at the premises at the Specified Frequency Band, ensure that the connection is established and thereafter maintained at the Specified Frequency Band.

49.22 The obligation in paragraph 49.21 is subject to paragraph 49.25.

49.23 Subject to paragraph 49.24, the requirement of this paragraph is that the Domestic Customer can, at any time during the Relevant Period and free of charge, access by means of the In-Home Display all information:

- (a) which is communicated to it from the Smart Metering System across the HAN; and
- (b) which the In-Home Display is required to be capable of displaying in accordance with the requirements of the Version of the IHD Technical Specification in accordance with which the In-Home Display is maintained pursuant to the requirements of paragraph 40.13 of standard condition 40 (Provision of an In-Home Display).

49.24 Except where the Electricity Meter forming part of the Smart Metering System is a Prepayment Meter, the In-Home Display need not be configured to operate so as to enable the Domestic Customer to access information which provides details of or relates to:

- (a) the amount of credit (by reference to a sum of money) that may be, or is, available to the Domestic Customer; or
- (b) Outstanding Charges.

Exception to IHD Operational Requirement

49.25 Where the Smart Metering System at the relevant IHD premises:

- (a) was not installed or arranged to be installed by the licensee, the obligation in paragraph 49.21 applies only from such date as is specified in a direction issued by the Secretary of State under this paragraph;
- (b) was installed or arranged to be installed by the licensee, the obligation in paragraph 49.21 applies from the date the licensee is required to fulfil the obligations in paragraph 49.4(c).

PART C: ESTABLISHING AND MAINTAINING A COMMUNICATIONS CONNECTION

Application of Part C

49.26 Part C of this Condition applies, in addition to Part A of this Condition, to the licensee in respect of any Domestic Premises and any Designated Premises at which:

- (a) it is the Relevant Electricity Supplier; and
 - (b) there is an installed Smart Metering System,
- (a **SMS premises**).

Establishing and Maintaining a Smart Connection

49.27 Paragraph 49.28 applies where, in respect of any SMS premises, the licensee becomes aware, including, without limitation, through its internal monitoring and reporting processes and procedures, or having received information from the customer at that SMS premises or the DCC, that a Smart Connection:

- (a) has not been established; or
- (b) that had previously been established is no longer being maintained.

49.28 Where this paragraph applies, the licensee must take all reasonable steps to ensure that a Smart Connection is established:

- (a) promptly after the date on which it first became aware of the circumstances described in paragraph 49.27; and
- (b) in any event, within 90 days from such date.

SMS Premises – Additional Requirements

49.29 Paragraph 49.30 applies in respect of any SMS premises:

- (a) at which the installed Smart Metering System is:

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- (i) a SMETS1 Smart Metering System; or
 - (ii) a 2G/3G Smart Metering System; and
- (b) in respect of which a connection is established and maintained in accordance with the requirements of paragraph 49.4 or paragraph 49.28; and
- (c) where:
- (i) the DCC has published a Communication Services Availability Statement which provides that the communication services provided by the DCC in respect of the type of Communications Hub specified in the statement (the **relevant communications services**) will not be available from the date specified in the statement (the **specified date**); and
 - (ii) the type of Communications Hub specified in the statement forms part of the Smart Metering System at the SMS premises.

49.30 Where this paragraph applies, the licensee must take all reasonable steps, including, without limitation, by way of the replacement of any existing device forming part of the Smart Metering System at the SMS premises, to ensure that either the Smart Connection is re-established and maintained or that a new Smart Connection is established and maintained, notwithstanding that the relevant communications services will not be available from the specified date in respect of the Communications Hub (forming part of Smart Metering System at the SMS premises).

PART D G: DEFINITIONS

Definitions and Interpretation

49.31 In this Condition:

2G/3G Smart Metering System	means a Smart Metering System which includes a Communications Hub which is designed to be
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capable of using only second generation (2G) and/or third generation (3G) mobile cellular radio technology to connect to the SM WAN.

Alt HAN Equipment

means any equipment which:

- (a) satisfies the definition of 'Alt HAN Equipment' in standard condition 55 (Smart Metering – The Alt HAN Arrangements); and
- (b) is installed and maintained at premises under and in accordance with the arrangements set out at Section Z of the Smart Energy Code.

Alt HAN Services

means any services which:

- (a) satisfy the definition of 'Alt HAN Services' in standard condition 55 (Smart Metering – The Alt HAN Arrangements); and
- (b) are provided to the licensee under and in accordance with the arrangements set out at Section Z of the Smart Energy Code.

Applicable Date

means, in respect of a relevant premises, the date on which the licensee arranges to fulfil the obligation in paragraph 49.4(c).

Consumer Device

means either:

- (a) an In-Home Display located at the relevant premises; or
- (b) any other device located at those premises which:

	<p>(ii) is capable of providing the Customer with access (whether directly or indirectly) to Customer Information; and</p> <p>(iii) is capable of connecting through the HAN to a device forming part of the Smart Metering System, and that capability has been so enabled.</p>
Communications System	means a system (or part of it) that can generate, send, receive, store, or otherwise process electronic communications from and to the Smart Metering System.
Communication Services Availability Statement	has the meaning given to it in paragraph 17.33A of Condition 17 of the DCC Licence.
Customer Information	has the meaning given in paragraph 49.20.
Effective Date	means 14 July 2013.
Enrolment Service	means the service operated by the DCC pursuant to the requirements of paragraphs 17.14 and 17.15 of Part D of Condition 17 of the DCC Licence for the purposes of enrolling a Smart Metering System in accordance with the provisions of the Smart Energy Code.
Mandatory Replacement Electricity Meter	means an Electricity Meter that replaces an Electricity Meter previously installed at the relevant premises (the 'first meter') where the replacement of the first meter is required for the purposes of complying with any statutory requirement or any provision (other than a

		provision in standard condition 39) of an Electricity Supply Licence.
Micro Business Consumer		has the meaning given to it in standard condition 7A (Supply to Micro Business Consumers).
New Electricity Meter		has the meaning given to it in standard condition 39 (Smart Metering System – Roll-out, Installation and Maintenance).
Notified Date		means, in respect of a relevant premises, the date the licensee receives confirmation from the DCC that the SM WAN is available in respect of the relevant premises.
Relevant Consumer Device		means a Consumer Device to which devices forming part of the Smart Metering System are capable of being connected by virtue of the technical capability and functionality of those devices.
Relevant Period		means: <ul style="list-style-type: none"> (a) the period which commences on the Installation Date of the Smart Metering System at the relevant IHD premises and ends 12 months after that date; or (b) where the HAN Date is later than the Installation Date of the Smart Metering System, the period which commences on the HAN Date and ends 12 months after that date.

Smart Connection

means a connection of the type referred to in paragraph 49.4(a) and/or 49.4(d) (as the case may be), such that:

- (a) the Smart Metering System can be enrolled under the Enrolment Service;
- (b) communications services are able to be provided under the Smart Energy Code by the DCC, in respect of the Smart Metering System at the SMS premises, such that the licensee is able to:
 - (i) remotely access, from time to time and at any given time, the consumption data held by or stored in the Smart Metering System at the SMS premises; and
 - (ii) enable the Customer at the SMS premises to access the Customer information referred to in paragraph 49.4(e).

Proposed Amendments to Gas Supply Standard Licence Condition

Gas Supply Standard Licence Condition 33: Smart Metering System – Roll-out, Installation and Maintenance

PART A - ROLL-OUT DUTY AND EXCEPTIONS TO THE DUTY

The roll-out duty to the end of 2021 (for both Domestic Premises and Designated Premises)

33.1 The licensee must take all reasonable steps to ensure that a Relevant Smart Metering System is installed on or before the ARS Specified Date at each Domestic Premises or Designated Premises in respect of which it is the Relevant Gas Supplier.

Domestic Premises Only – roll-out duty from 2025

33.2 The licensee must take all reasonable steps to ensure that a Relevant Smart Metering System is installed on or before the Domestic Roll-out Date at each Domestic Premises in respect of which it is the Relevant Gas Supplier.

Exceptions

~~33.2~~ 33.2A The requirement in paragraph 33.1 is subject to the exceptions in paragraphs 33.3, 33.4, 33.5 and 33.6. The requirement in paragraph 39.2 is subject to the exception in paragraph 33.3.

Exception for Domestic and Designated Premises – Large Gas Meters

39.1 The requirements in paragraphs 33.1 and 33.2 does not apply in respect of any Domestic Premises or Designated Premises at which either:

- (a) the existing Gas Meter is a Large Gas Meter; or

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- (b) any New Gas Meter or Replacement Gas Meter installed or arranged to be installed by the licensee is a Large Gas Meter,

and where in either case:

- (c) that Large Gas Meter meets any requirements which apply to it by virtue of paragraph 12.27 or 12.29 of standard condition 12 (Matters relating to Gas Meters).

Exception for Designated Premises - Advanced Meter Arrangements

33.4 The requirement in paragraph 33.1 does not apply in respect of any Designated Premises:

- (a) where:
 - (i) the licensee or any other person has, prior to the Relevant Date, made arrangements for an Advanced Meter to be installed at that Designated Premises; and
 - (ii) the obligation under those arrangements to install an Advanced Meter is to be satisfied by a date which is also prior to the Relevant Date; and
- (b) where either:
 - (i) the Relevant Date has not yet occurred; or
 - (ii) the Relevant Date has occurred and the Gas Meter installed at the Designated Premises is an Advanced Meter that was installed prior to that date.

Exception for Designated Premises - Advanced Meter Contract

33.5 The requirement in paragraph 33.1 does not apply in respect of any Designated Premises:

- (a) where:

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- (i) the licensee or any other person has, prior to 6 April 2016, entered into a contract with the Customer at the Designated Premises to install or arrange the installation of an Advanced Meter at that Designated Premises; and
 - (ii) the obligation under that contract is for the Advanced Meter to be installed on or before the ARS Specified Date; and
- (b) where either:
- (i) the date which falls immediately after the ARS Specified Date has not yet occurred; or
 - (ii) the date which falls immediately after the ARS Specified Date has occurred and the Gas Meter installed at the Designated Premises is the Advanced Meter that was first installed, pursuant to the contract, on or before the ARS Specified Date.

Exception for Designated Premises – Non-Domestic, Non-Micro Business Consumers

33.6 The requirement in paragraph 33.1 does not apply in respect of any Designated Premises:

- (a) that are Designated Premises of a Non-MB Consumer; and
- (b) where:
 - (i) the licensee or any other person has either made arrangements for an Advanced Meter to be installed at the Designated Premises or entered into a contract with the Non-MB Consumer to install or arrange the installation of an Advanced Meter at the Designated Premises;
 - (ii) the licensee has communicated, in plain and intelligible language, the Relevant Information to the Non-MB Consumer; and

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- (iii) the Non-MB Consumer has chosen not to have a Smart Metering System installed at the Designated Premises.

PART B - DUTY IN RELATION TO REPLACEMENT METERS AND NEW CONNECTIONS AND EXCEPTIONS FROM THE DUTY

The duty in relation to replacement meters and new connections

33.7 The licensee must take all reasonable steps to ensure that at each Domestic Premises or Designated Premises in respect of which:

- (a) it is the Relevant Gas Supplier, any Replacement Gas Meter which is installed or is arranged to be installed forms part of a Relevant Smart Metering System;
- (b) it is to be the first Relevant Gas Supplier, any New Gas Meter which is installed or is arranged to be installed forms part of a Relevant Smart Metering System.

33.8 The requirement in paragraph 33.7 is subject to paragraphs 33.10, 33.11, 33.12 and 33.13.

33.9 The requirement in paragraph 33.7 and paragraphs 33.10, 33.11, 33.12 and 33.13 apply only with effect from any date specified by the Secretary of State in a direction issued to the licensee in accordance with this paragraph.

Exception for Domestic and Designated Premises – Large Gas Meters

33.10 The requirement in paragraph 33.7 does not apply in respect of any Domestic Premises or Designated Premises at which either:

- (a) the existing Gas Meter is a Large Gas Meter; or
- (b) any New Gas Meter or Replacement Gas Meter installed or arranged to be installed by the licensee is a Large Gas Meter,

and where in either case:

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- (c) that Large Gas Meter ~~is an Advanced Meter meets any requirements which apply to it by virtue of paragraph 12.27 or 12.29 of standard condition 12 (Matters relating to Gas Meters).~~

Exception for Designated Premises - Advanced Meter Arrangements

33.11 The requirement in paragraph 33.7 does not apply in respect of any Designated Premises where:

- (a) the licensee or any other person has, prior to the Relevant Date, made arrangements for an Advanced Meter to be installed at that Designated Premises;
- (b) the obligation under those arrangements to install an Advanced Meter is to be satisfied by a date which is also prior to the Relevant Date; and
- (c) the Relevant Date has not yet occurred.

Exception for Designated Premises - Advanced Meter Contract

33.12 The requirement in paragraph 33.7 does not apply in respect of any Designated Premises:

- (a) where:
 - (i) the licensee or any other person has, prior to 6 April 2016, entered into a contract with the Customer at the Designated Premises to install or arrange the installation of an Advanced Meter at that Designated Premises; and
 - (ii) the obligation under that contract is for the Advanced Meter to be installed on or before the ARS Specified Date; and
- (b) where both:
 - (i) the Advanced Meter has not yet been installed at the Designated Premises pursuant to the contract; and

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- (ii) the date which falls immediately after the ARS Specified Date has not yet occurred.

Exception for Designated Premises – Non-Domestic, Non-Micro Business Consumers

33.13 The requirement in paragraph 33.7 does not apply in respect of any Designated Premises:

- (a) that are Designated Premises of a Non-MB Consumer; and
- (b) where:
 - (i) the licensee or any other person has either made arrangements for an Advanced Meter to be installed at the Designated Premises or entered into a contract with the Non-MB Consumer to install or arrange the installation of an Advanced Meter at the Designated Premises;
 - (ii) the licensee has communicated, in plain and intelligible language, the Relevant Information to the Non-MB Consumer;
 - (iii) the Non-MB Consumer has chosen not to have, or where there is installed at the Designated Premises a Smart Metering System has chosen not to continue to have, a Smart Metering System installed at the Designated Premises; and
 - (iv) the Replacement Gas Meter or New Gas Meter installed or arranged to be installed at the Designated Premises is an Advanced Meter.

PART C – DUTIES AFTER INSTALLATION AND DEFINITIONS

The duties after installation – maintenance and replacement of Smart Metering Systems

33.14 Paragraphs 33.15 to 33.20 apply to the licensee in respect of each Domestic Premises and Designated Premises at which:

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- (a) it is the Relevant Gas Supplier; and
 - (b) there is installed a Smart Metering System,
- (the **relevant premises**).

Maintenance of Smart Metering Systems

33.15 Where this paragraph applies, the licensee must take all reasonable steps to ensure that the Smart Metering System at the relevant premises is maintained so that at all times it satisfies the requirements of a Version of the GSME Technical Specification which is:

- (a) within its Maintenance Validity Period;
- (b) the same Version in respect of all devices (but excluding for this purpose a Communications Hub) comprised within that Smart Metering System;
- (c) where the Smart Metering System at the premises includes a Communications Hub, Compatible with the Version of the CH Technical Specification in accordance with which that Communications Hub is maintained by the DCC;
- (d) where there is installed at the relevant premises a PPMID, Compatible with the Version of the PPMID Technical Specification in accordance with which that PPMID is maintained by the licensee; and
- (e) where there is provided at the relevant premises an IHD, Compatible with the Version of the IHD Technical Specification in accordance with which that IHD is maintained by the licensee during the period which it is required to be maintained.

33.16 The requirement in paragraph 33.15 is subject to paragraphs 33.17, 33.19 and 33.20.

33.17 Where on any given date a Smart Metering System is maintained by the licensee such that it satisfies the requirements of a particular Version of the GSME Technical Specification, the licensee must take all reasonable steps

to ensure that the Smart Metering System is not subsequently maintained by the licensee so as to satisfy the requirements of an earlier Version (as indicated by a lower Principal Version number and/or a lower Sub-Version number) of the GSME Technical Specification notwithstanding that any such earlier Version may otherwise meet the requirements of paragraph 33.15.

Replacement of Smart Metering Systems

33.18 Paragraph 33.19 applies where:

- (a) paragraph 33.15 applies to the licensee in respect of a Smart Metering System at relevant premises;
- (b) the licensee removes or arranges to remove that Smart Metering System from the relevant premises in its entirety; and
- (c) the licensee installs or arranges to be installed at the relevant premises, by way of replacement (whether in accordance with the requirement of paragraph 33.7(a) or otherwise), a new Smart Metering System.

33.19 Where this paragraph applies the licensee must ensure that any Smart Metering System that is installed or arranged to be installed by it at the relevant premises, by way of replacement, satisfies the requirements of a Version of the GSME Technical Specification which is:

- (a) the same Version in respect of all devices (but excluding for this purpose a Communications Hub) comprised in the Smart Metering System; and
- (b) compliant with paragraph 33.20.

33.20 A Version of the GSME Technical Specification is compliant with this paragraph where it is not earlier than the latest Version in accordance with which the licensee was required to maintain the Smart Metering System previously installed at the relevant premises by virtue of paragraph 33.17 (and, for these purposes, an earlier Version of the GSME Technical Specification is indicated by a lower Principal Version and/or Sub-Version

number, and a later Version by a higher Principal Version and/or Sub-Version number).

Exception

33.21 The requirement in paragraph 33.15 does not apply in respect of any part of a Smart Metering System which consists of a Communications Hub.

Definitions

33.22 For the purposes of Part A and Part B of this condition:

**Relevant Smart
Metering System**

means, in respect of any Domestic Premises or Designated Premises a system installed at such premises for the purposes of the supply of gas to those premises which on the Installation Date:

(a) consists of a Gas Meter and any associated or ancillary devices identified in a Version of the GSME Technical Specification which is:

(i) within its Installation Validity Period;
and

(ii) the same Version in respect of all such devices;

(b) as a minimum, has the functional capability specified by and complies with the other requirements of that Version of the GSME Technical Specification; and

-
- (c) where the premises is a Domestic Premises, except where that Version of the GSME Technical Specification has a Principal Version number of 1, includes a Relevant Communications Hub.

33.23 For the purposes of this condition:

Advanced Meter	means a Gas Meter which satisfies the definition of 'advanced meter' in paragraph 12.22 of standard condition 12 (Matters relating to Gas Meters) but which does not form part of a Smart Metering System.
Domestic Energy Premises	means premises which (with respect to the supply of gas) are Domestic Premises, or (with respect to the supply of electricity) satisfy the definition of 'Domestic Premises' at standard condition 6 of the Electricity Supply Licence
Domestic Roll-out Date	means 31 December 2030, or such later date as may be specified in a direction issued by the Secretary of State.
Energy Supplier	means the holder of an Electricity Supply Licence and/or a Gas Supply Licence.
Large Energy Supplier	means an Energy Supplier which is not a Small Energy Supplier.
Micro Business Energy Consumer	means a consumer of gas or electricity (or both) that is a Micro Business Consumer in accordance with:

	<p>(c) the meaning given to the term Micro Business Consumer in standard condition 7A (Supply to Micro Business Consumers); or</p> <p>(d) the meaning given to the term Micro Business Consumer in standard condition 7A of the Electricity Supply Licence.</p>
New Gas Meter	means the Gas Meter that is the first Gas Meter to be installed or arranged to be installed at the relevant premises.
Non-MB Consumer	means a Non-Domestic Customer that is not a Micro Business Energy Consumer.
Relevant Date	<p>means:</p> <p>(a) where the licensee is a Large Energy Supplier, 28 April 2017¹; and</p> <p>(b) where the licensee is a Small Energy Supplier, 17 August 2017,</p> <p>or (in either case) such later date as the Secretary of State may direct.</p>
Relevant Information	means information, which shall be accurate, comprehensive and not misleading, on the factors the Non-MB Consumer should reasonably take into account in deciding whether to have an Advanced Meter or a Smart Metering System installed at the Designated Premises.

¹ SofS has directed (see direction dated 11 April 2011) that this date shall be 12 November 2017.

Replacement Gas Meter	means a Gas Meter that replaces a Gas Meter previously installed at the relevant premises.
Small Energy Supplier	means an Energy Supplier which supplied (whether with electricity, or gas, or both) fewer than 250,000 (two hundred and fifty thousand) Domestic Energy Premises on 15 February 2015.

Condition 33A: Qualifying Metering Systems –~~Post-2020~~ Roll-out and Installation ~~2022-2025~~

The ~~Post-2020~~ 2022-2025 Roll-out Duty

33A.1 Paragraph 33A.2 applies in respect of a Rollout Year where the Secretary of State has, in accordance with paragraph 33A.7(a) or (b), specified the value, or the methodology for calculating the value, of T_y , $DOMT_3$, $DEST_3$, $DOMT_4$ or $DEST_4$ (as the case may be) for that Rollout Year.

33A.2 Where this paragraph applies in respect of a Rollout Year, the licensee must ensure that, the number of Qualifying Metering Systems that are installed in:

- (a) Qualifying Relevant Premises in:
 - (i) the First Rollout Year is greater than or equal to the target number determined for that Rollout Year in accordance with paragraph 33A.5(a);
 - (ii) the Second Rollout Year is greater than or equal to the target number determined for that Rollout Year in accordance with paragraph 33A.5(b);
- (b) Qualifying Relevant Domestic Premises in:
 - (i) the Third Rollout Year is greater than or equal to the target number determined for that Rollout Year in accordance with paragraph 33A.5(c);
 - (ii) the Fourth Rollout Year is greater than or equal to the target number determined for that Rollout Year in accordance with paragraph 33A.5(e);
- (c) Qualifying Relevant Designated Premises in:
 - (i) the Third Rollout Year is greater than or equal to the target number determined for that Rollout Year in accordance with paragraph 33A.5(d);

-
- (ii) in the Fourth Rollout Year is greater than or equal to the target number determined for that Rollout Year in accordance with paragraph 33A.5(f).

Qualifying Metering Systems

33A.3 For the purposes of this condition, a **Qualifying Metering System** means any of the following:

- (a) in respect of any Rollout Year, a Smart Metering System;
- (b) in respect of only the First Rollout Year and the Second Rollout Year, an Advanced Meter installed in the Designated Premises of a Non-MB Consumer in accordance with the requirements of paragraph 33.13(b) of standard condition 33 (Smart Metering System – Roll-out, Installation and Maintenance);
- (c) in respect of only the Third Rollout Year and the Fourth Rollout Year, an Advanced Meter installed in a Designated Premises in accordance with any of the requirements of standard condition 33 (Smart Metering System – Roll-out, Installation and Maintenance);
- (d) in respect of any Rollout Year, a Large Gas Meter, installed in either Designated Premises or Domestic Premises, that is an Advanced Meter.

Qualifying Relevant Premises, Qualifying Relevant Domestic Premises and Qualifying Relevant Designated Premises

33A.4 For the purposes of this condition, **Qualifying Relevant Premises** means:

- (a) a Domestic Premises in respect of which the licensee is the Relevant Gas Supplier and at which there is installed neither:
 - (i) a Smart Metering System; nor

-
- (ii) an Advanced Meter installed in accordance with the requirements of standard condition 33 (Smart Metering System – Roll-out, Installation and Maintenance),

(and for the purposes of this condition any such Domestic Premises is a **Qualifying Relevant Domestic Premises**), and

- (b) a Designated Premises in respect of which the licensee is the Relevant Gas Supplier and at which there is installed neither:

- (i) a Smart Metering System; nor
- (ii) an Advanced Meter installed in accordance with the requirements of standard condition 33 (Smart Metering System – Roll-out, Installation and Maintenance),

(and for the purposes of this condition any such Designated Premises is a **Qualifying Relevant Designated Premises**).

The Target

33A.5 For the purposes of this condition:

- (a) the target number referred to in paragraph 33A.2(a)(i) shall in relation to the First Rollout Year be calculated in accordance with the following formula:

$$N_y = \left(\frac{1}{a_y} RSMS_y \right) - T_y$$

where:

N_y means the target number for the First Rollout Year;

a_y means a number which is used to calculate a proportion, and shall be equal for the First Rollout Year to the number specified for that Rollout Year in the table at paragraph 33A.6;

RSMS_y means, in relation to the First Rollout Year, the number of Qualifying Relevant Premises at which a Qualifying Metering System had not been installed by the date which immediately precedes the start date of that Rollout Year;

T_y means a number representing a tolerance level, which shall have the value that is determined in accordance with paragraph 33A.7(a); and

y means the First Rollout Year;

- (b) the target number referred to in paragraph 33A.2(a)(ii) shall in relation to the Second Rollout Year be the lower of the numbers resulting from the calculation of the following formulas:

$$(i) \quad N_y = \left(\frac{1}{3} \left(TMS_y - (S_1 + NQ_1) \right) \right) - T_y; \text{ and}$$

$$(ii) \quad N_y = \left(\frac{1}{3} RSMS_y \right) - T_y$$

where:

N_y means the target number for the Second Rollout Year (but where when calculated in accordance with either of the above formulas N_y would be a negative number, it shall be deemed to be zero for the purposes of this condition);

RSMS_y means the number of Qualifying Relevant Premises at which a Qualifying Metering System had not been installed by the date which immediately precedes the start date of the Second Rollout Year;

TMS_y means the number of Domestic Premises and Designated Premises in respect of which the licensee is the Relevant Gas Supplier at the start date of the Second Rollout Year,

S₁ means:

- (i) the number of Domestic Premises and Designated Premises in respect of which the licensee was the Relevant Gas Supplier on, and at which a Qualifying Metering System was installed by, the date which immediately precedes the start date of the First Rollout Year; plus
- (ii) where applicable, the number of Last Resort Supply Premises;

NQ₁ means the number of Qualifying Relevant Premises at which the licensee installed a Qualifying Metering System during the First Rollout Year;

T_y means a number representing a tolerance level for the Second Rollout Year, which shall have the value that is determined in accordance with paragraph 33A.7(a); and

y means the Second Rollout Year,

save that with regard to the terms S₁ and NQ₁ the number of Domestic Premises and Designated Premises in respect of which the licensee ceased to be the Relevant Gas Supplier during the First Rollout Year by virtue of a Supplier-Led Transfer shall not be counted for the purposes of the calculation.

- (c) the target number referred to in paragraph 33A.2(b)(i) shall in relation to the Third Rollout Year be calculated in accordance with the following formula:

$$N_3 = \left(\frac{1}{2} DOMRSMS_3 \right) - DOMT_3$$

where:

N₃ means the target number for the Third Rollout Year for Qualifying Relevant Domestic Premises (but where when calculated in accordance with the above formula

N_3 would be a negative number, it shall be deemed to be zero for the purposes of this condition);

DOMRSMS₃ means the number of Qualifying Relevant Domestic Premises at which a Qualifying Metering System had not been installed by the date which immediately precedes the start date of the Third Rollout Year; and

DOMT₃ means a number representing a tolerance level for the Third Rollout Year which shall have the value that is determined in accordance with paragraph 33A.7(b);

- (d) the target number referred to in paragraph 33A.2(c)(i) shall in relation to the Third Rollout Year be the lower of the numbers resulting from the calculation of the following formulas:

$$(i) \quad N_3 = \left(\frac{1}{2} (DESTMS_3 - (DESS_2 + DESNQ_2)) \right) - DEST_3;$$

and

$$(ii) \quad N_3 = \left(\frac{1}{2} DESRSMS_3 \right) - DEST_3$$

where:

N_3 means the target number for the Third Rollout Year for Qualifying Relevant Designated Premises (but where when calculated in accordance with either of the above formulas N_3 would be a negative number, it shall be deemed to be zero for the purposes of this condition);

DESRSMS₃ means the number of Qualifying Relevant Designated Premises at which a Qualifying Metering System had not been installed by the date which immediately precedes the start date of the Third Rollout Year;

DESTMS₃ means the number of Designated Premises in respect of which the licensee is the Relevant Gas Supplier at the start date of the Third Rollout Year,

DESS₂ means:

- (i) the number of Designated Premises in respect of which the licensee was the Relevant Gas Supplier on, and at which a Qualifying Metering System was installed by, the date which immediately precedes the start date of the Second Rollout Year; plus
- (ii) where applicable, the number of Last Resort Supply Premises;

DESNQ₂ means the number of Qualifying Relevant Designated Premises at which the licensee installed a Qualifying Metering System during the Second Rollout Year; and

DEST₃ means a number representing a tolerance level for the Third Rollout Year which shall have the value that is determined in accordance with paragraph 33A.7(b),

save that with regard to the terms DESS₂ and DESNQ₂:

- (i) the number of Designated Premises in respect of which the licensee ceased to be the Relevant Gas Supplier during the Second Rollout Year by virtue of a Supplier-Led Transfer; and
- (ii) the number of Designated Premises which during the Second Rollout Year were reclassified as Domestic Premises and in respect of which the licensee continued to be the Relevant Gas Supplier for the remainder of the Second Rollout Year;

shall not be counted for the purposes of the calculation;

-
- (e) the target number referred to in paragraphs 33A.2(b)(ii) shall in relation to the Fourth Rollout Year be calculated in accordance with the following formula:

$$N_4 = \text{DOMRSMS}_4 - \text{DOMT}_4$$

where:

N_4 means the target number for the Fourth Rollout Year for Qualifying Relevant Domestic Premises (but where when calculated in accordance with the above formula N_4 would be a negative number, it shall be deemed to be zero for the purposes of this condition);

DOMRSMS_4 means the number of Qualifying Relevant Domestic Premises at which a Qualifying Metering System had not been installed by the date which immediately precedes the start date of the Fourth Rollout Year; and

DOMT_4 means a number representing a tolerance level for the Fourth Rollout Year which shall have the value that is determined in accordance with paragraph 33A.7(b); and

- (f) the target number referred to in paragraph 33A.2(c)(ii) shall in relation to the Fourth Rollout Year be calculated in accordance with the following formula:

$$N_4 = \text{DESRMS}_4 - \text{DEST}_4$$

where:

N_4 means the target number for the Fourth Rollout Year for Qualifying Relevant Designated Premises (but where when calculated in accordance with the above formula N_4 would be a negative number, it shall be deemed to be zero for the purposes of this condition);

DESRMS₄ means the number of Qualifying Relevant Designated Premises at which a Qualifying Metering System had not been installed by the date which immediately precedes the start date of the Fourth Rollout Year; and

DEST₄ means a number representing a tolerance level for the Fourth Rollout Year which shall have the value that is determined in accordance with paragraph 33A.7(b).

33A.5A For the purposes of assessing the attainment by the Licensee of the target number for the Third Rollout Year and the Fourth Rollout Year, the installation by the Licensee at a Gas Only Premises of a Qualifying Metering System which is a SMETS2+ Smart Metering System shall be counted as having a number value of Z, where Z is:

- (a) 1.5; or
- (b) such other number (equal to or greater than 1) as may be specified in or calculated in accordance with a document issued by the Secretary of State for the purposes of changing the value of Z as specified in subparagraph (a), as revised from time to time by the Secretary of State following consultation with all holders of Gas Supply Licences and such other persons as the Secretary of State considers appropriate.

33A.6 For the purposes of paragraph 33A.5(a), in the First Rollout Year, the value of a_y shall be that which is set out in respect of that Rollout Year in the table immediately below:

Rollout Year	Value of a_y
First Rollout Year	4
Second Rollout Year	N/A
Third Rollout Year	N/A
Fourth Rollout Year	N/A

33A.7 For the purposes of:

- (a) paragraphs 33A.5(a) and (b) the value of T_y , for the Rollout Year in respect of which each such paragraph applies, shall be equal to the value (for that term) which is specified in, or calculated in accordance with a methodology specified in, a document published and issued by the Secretary of State for the purposes of this Condition 33A, following consultation with all holders of Gas Supply Licences and Electricity Supply Licences and such other persons as the Secretary of State considers appropriate;
- (b) paragraphs 33A.5(c), (d), (e) and (f) the value of $DOMT_3$, $DEST_3$, $DOMT_4$ and $DEST_4$ (as the case may be for the Rollout Year in respect of which each such paragraph applies), shall be equal to the value (for that term) which is specified in, or calculated in accordance with a methodology specified in, any one or more document published and issued by the Secretary of State for the purposes of this Condition 33A, following consultation (which may be undertaken prior to or after the date on which this paragraph comes into force) with all holders of Gas Supply Licences and Electricity Supply Licences and such other persons as the Secretary of State considers appropriate.

33A.8 The provisions of:

- (a) paragraph 33A.7(a) may be relied upon by the Secretary of State on more than one occasion by means of any document which, from time to time, expressly replaces the previous value that is specified for, or previous methodology for calculating, T_y in accordance with that paragraph;
- (b) paragraph 33A.7(b) may be relied upon by the Secretary of State on more than one occasion by means of any one or more document which, from time to time, expressly replaces the previous value that is specified

for, or previous methodology for calculating (as the case may be) DOMT₃, DEST₃, DOMT₄, and DEST₄ in accordance with that paragraph.

Definitions

33A.9 For the purposes of this condition:

Advanced Meter	has the meaning given to it in standard condition 33 (Smart Metering System – Roll-out, Installation and Maintenance).
Electricity SMETS2+ Smart Metering System	means a Smart Metering System that meets the requirements of a Version of the ESME Technical Specification with a Principal Version number that is greater than 1.
ESME Technical Specification	has the meaning given to 'Electricity Smart Metering Equipment Technical Specification (or ESMETS)' in the Smart Energy Code.
First Rollout Year	means the twelve month period beginning on the date immediately following the ARS Specified Date.
Fourth Rollout Year	means the twelve month period beginning on the date immediately following the last date of the Third Rollout Year.
Gas Only Premises	means a Qualifying Relevant Premises at which: (a) neither the Licensee nor an Affiliate is the Relevant Electricity Supplier; and (b) there is not installed an Electricity SMETS2+ Smart Metering System.

Last Resort Supply Premises means:

- (a) for the purposes of paragraph 33A.5(b), any Domestic Premises or Designated Premises at which:
 - (i) the licensee became the Relevant Gas Supplier during the First Rollout Year by virtue of a Last Resort Supply Direction issued by the Authority to the licensee pursuant to standard condition 8 (Obligations under Last Resort Supply Direction); and
 - (ii) there was installed a Qualifying Metering System by the date immediately prior to the date on which the Last Resort Supply Direction had effect; and
- (b) for the purposes of paragraph 33A.5(d), any Designated Premises at which:
 - (i) the licensee became the Relevant Gas Supplier during the Second Rollout Year by virtue of a Last Resort Supply Direction issued by the Authority to the licensee pursuant to standard condition 8 (Obligations under Last Resort Supply Direction); and
 - (ii) there was installed a Qualifying Metering System by the date

immediately prior to the date on which the Last Resort Supply Direction had effect.

Non-MB Consumer		has the meaning given to that expression in standard condition 33 (Smart Metering System – Roll-out, Installation and Maintenance).
Qualifying Metering System		has the meaning given to that expression in paragraph 33A.3.
Qualifying Relevant Designated Premises		has the meaning given to that expression in paragraph 33A.4(b).
Qualifying Relevant Domestic Premises		has the meaning given to that expression in paragraph 33A.4(a).
Qualifying Relevant Premises		has the meaning given to that expression in paragraph 33A.4.
Relevant Electricity Supplier		in relation to any premises, means the Electricity Supplier that is supplying electricity to the premises.
Rollout Year		means each of the following: (a) First Rollout Year; (b) Second Rollout Year; (c) Third Rollout Year; and (d) Fourth Rollout Year.
Second Rollout Year		means the twelve month period beginning on the date immediately following the last date of the First Rollout Year.

Supplier-Led Transfer

means, in relation to the supply of gas to a Domestic Premises or a Designated Premises, the transfer of responsibility for that supply from the licensee to an Affiliate Gas Licensee where the transfer was not initiated by or at the request of the Customer at the premises.

Third Rollout Year

means the twelve month period beginning on the date immediately following the last date of the Second Rollout Year.

Condition 37: Roll-out Reporting and Provision of Information to the Secretary of State

Introduction

37.1 This condition provides for the Secretary of State to be able to obtain from the licensee information in respect of matters relating to the provision, installation, operation, maintenance, and use of meters **and applies in respect of Domestic Premises and Non-Domestic Premises.**

Purposes

37.2 The purposes of this condition are to ensure that the Secretary of State may obtain such information as he may reasonably require to enable him, from time to time, to:

- (a) examine and assess the readiness of the licensee to comply with any Relevant SMS Condition;
- (b) monitor and review the steps taken, or to be taken, by the licensee to:
 - (i) install, arrange for the installation of, or provide (as the case may be) Smart Metering Systems and In-Home Displays in accordance with the requirements of any Relevant SMS Condition;
 - (ii) promote awareness and understanding by Energy Consumers of the use of Smart Metering Systems and In-Home Displays (and information that may be obtained through them);
- (c) evaluate:
 - (i) the scope and effectiveness of the licensee's consumer engagement activities; and
 - (ii) the implementation of the Consumer Engagement Plan;

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- (d) identify and evaluate the costs associated with, and benefits attributable to, the provision, installation, operation, maintenance, and use of Smart Metering Systems and In-Home Displays, including in particular:
 - (i) energy savings made as a result of Energy Consumers being able to better manage their energy consumption and expenditure;
 - (ii) cost savings and improvements in services resulting from changes made to energy industry activities and procedures;
 - (e) decide whether or when there may be a need for him to exercise any of his powers under any Relevant SMS Condition or section 88 of the Energy Act 2008; and
 - (f) publish information in respect of the matters set out in paragraphs (a) - (e).

Information Request

- 37.3 The Secretary of State may, for the purposes of this condition, from time to time issue a request for Information to be provided to him (an **Information Request**).
- 37.4 An Information Request (or any part of it) may be addressed to the licensee alone, to all Gas Suppliers or to a category of Gas Suppliers.
- 37.5 An Information Request may in particular, where the licensee is a Relevant Supplier, require the licensee to provide:
- (a) on an annual basis (and at such other times as may be specified in the Information Request) Information in respect of:
 - (i) its proposals, plans and projections for meeting its duties in relation to the provision, installation, operation, and maintenance of Smart Metering Systems and In-Home Displays; and

-
- (ii) its progress against the proposals, plans and projections included in the previous year's roll-out report,

(together the **roll-out report**); and

- (b) for such periods and at such frequency as may be specified in the Information Request, Information which sets out the licensee's progress against the proposals, plans and projections included in its latest roll-out report (the **monitoring report**).

37.6 An Information Request may in particular, where the licensee is not a Relevant Supplier, require it to provide on an annual basis (and at such other times as may be specified in the Information Request) Information in respect of its proposals for and progress towards meeting its duties in relation to the provision, installation, operation, and maintenance of Smart Metering Systems and In-Home Displays (the **progress report**).

37.6A An Information Request may in particular, where standard condition 38 applies to the licensee, require the licensee to provide:

- (a) on an annual basis (and at such other times as may be specified in the Information Request) Information in respect of:

- (i) its proposals, plans and projections for meeting its duties in relation to the provision, installation, operation, and maintenance of Smart Metering Systems and In-Home Displays at Domestic Premises; and

- (ii) its progress against the proposals, plans and projections included in a previous deployment report,

(together the **deployment report**); and

- (b) for such periods and at such frequency as may be specified in the Information Request, Information which sets out the licensee's progress against the proposals, plans and projections included in its latest deployment report (the **deployment monitoring report**).

37.7 An Information Request may in particular specify:

- (a) the type and nature of Information to be provided, including in particular the type and nature of Information to be provided in a roll-out report, monitoring report, ~~and—progress report, deployment report, and deployment monitoring report;~~
- (b) that the Information is to be accompanied by such supporting documents or data as may be described;
- (c) that all or some of the specified Information must continue to be provided at the intervals specified until such date as specified or until the Secretary of State issues a subsequent Information Request to the licensee or the category of Gas Suppliers of which it is a member; and
- (d) the form and manner in which, and the date by which, the specified Information is to be provided.

37.8 The licensee must comply with an Information Request addressed to it or to a category of Gas Suppliers of which it is a member.

37.9 The licensee must ensure that the Information it provides in response to an Information Request is complete and accurate.

37.10 The licensee is not required under this condition to provide any Information which it could not be compelled to produce or give in evidence in civil proceedings before a court.

Cessation

37.11 This condition shall cease to apply to the licensee from the date which is five years after the ~~ARS-Specified-Date~~ Domestic Roll-out Date, as defined in standard condition 33 (Smart Metering System – Roll-out, Installation and Maintenance).

Interpretation and Definitions

37.12 In this condition:

Consumer Engagement Plan	<p>has:</p> <ul style="list-style-type: none"> (a) prior to the date that standard condition 39A (Smart Metering Consumer Engagement) takes effect, the meaning given to it in standard condition 39 (Smart Metering Consumer Engagement); and (b) on and after the date that standard condition 39A (Smart Metering Consumer Engagement) takes effect, the meaning given to it in standard condition 39A (Smart Metering Consumer Engagement).
Energy Consumer	means a consumer of gas or electricity.
Energy Supplier	Has the meaning given to it in standard condition 33 (Smart Metering System – Roll-out, Installation and Maintenance).
Information	includes information in any form or medium and of any description specified by the Secretary of State and includes any documents, accounts, estimates, returns, records or reports and data of any kind, whether or not prepared specifically at the request of the Secretary of State.
Relevant SMS Condition	means any condition of this licence which imposes obligations or contains provisions in respect of any matter relating to the provision, installation, operation,

maintenance, or use of a Smart Metering System or an In-Home Display.

Relevant Supplier

Means an Energy Supplier which supplies either gas or electricity (or both) to at least 150,000 Energy Customers.

Condition 38. Domestic Premises - Roll-out and Operation of Smart Metering Systems – Reporting, Setting and Achieving Annual Milestones, and Provision of Information to the Authority

Introduction

- 38.1 This condition does not apply to the licensee where the licensee, together with its Affiliates, supplies gas or electricity to Customers at Domestic Energy Premises via, in each case, less than 20,000 Energy Meter Points.
- 38.2 This condition applies in relation to Domestic Premises for which the licensee is the Relevant Gas Supplier.
- 38.3 This condition:
- (a) provides that the licensee must prepare and provide to the Authority a Deployment Plan, must set Annual Milestones in its Deployment Plan and must report against its Deployment Plan;
 - (b) provides that the licensee must achieve the Annual Roll-out Milestones, the Annual SMETS1 Milestones, and the Annual CH Milestones set out in its Deployment Plan; and
 - (c) enables the Authority to obtain from the licensee information in respect of matters relating to the provision, installation, operation, maintenance and use of Smart Metering Systems and In-Home Displays and the licensee's achievement of the Annual Milestones.

Purposes

- 38.4 The purposes of this condition are to:
- (a) require the licensee to prepare a Deployment Plan which includes Annual Milestones;
 - (b) requires the licensee to achieve the Annual Roll-out Milestones, the Annual SMETS1 Milestones, and the Annual CH Milestones set out in the Deployment Plan; and

-
- (c) ensure that the Authority may obtain such information as it may reasonably require to enable it, from time to time, to:
- (i) examine and assess the readiness of the licensee to achieve the Annual Milestones set out in the Deployment Plan;
 - (ii) monitor and review the steps taken (or to be taken) by the licensee to comply with the requirements of each Relevant SMS Condition; and
 - (iii) monitor the licensee's achievement of the Annual Milestones set out in the Deployment Plan.

Deployment Plans

Licensee's Deployment Plan

- 38.5 The licensee must, by no later than 30 June 2026 (or such later date as may be specified in a direction issued by the Authority), prepare and submit to the Authority, a document (the **Deployment Plan**), in such format as may be specified by the Authority in a direction issued to the licensee, which has been approved by the licensee's board of directors and signed by a director of the licensee.
- 38.6 The licensee must ensure that its Deployment Plan contains the licensee's proposals, plans and projections for how the licensee will, in each Relevant Period, meet its obligations in respect of Domestic Premises under:
- (a) standard licence condition 33 (Smart Metering System – Roll-out, Installation and Maintenance); and
 - (b) standard licence condition 43 (Smart Metering Systems and In-Home Displays – Operational Requirements).
- 38.7 The licensee must ensure that its Deployment Plan demonstrates how the licensee will:
- (a) comply with the obligations referred to in paragraph 38.6; and

-
- (b) achieve the Annual Milestones in its Deployment Plan.

38.8 The licensee must ensure that its Deployment Plan contains:

- (a) Annual Milestones set by the licensee for each Relevant Period;
- (b) a detailed explanation of the licensee's reasons and justifications for each of the Annual Milestones set out in the Deployment Plan, including any assumptions made by the licensee and basis for any such assumptions (including, in respect of the Annual Roll-out Milestones, the Annual SMETS1 Milestones, and the Annual CH Milestones, if the licensee has not set the Annual Milestones on the basis of a Straight-line Trajectory, a detailed explanation of the licensee's reasons for not doing so);
- (c) details on the numbers of meter operatives which the licensee determines it will need to engage for the purposes of meeting the Annual Milestones and the licensee's proposals for deploying the required level of meter operatives;
- (d) the licensee's proposals for developing and implementing consumer engagement measures, which:
 - (i) take account of and complement the Central Delivery Body's Consumer Engagement plan; and
 - (ii) take account, in a manner which is effective and appropriate, of the interests and needs of Domestic Customers on the basis of their Personal Characteristics and/or vulnerable situation;
- (e) such other Information as may be specified in a direction issued by the Authority.

Revisions to the Deployment Plan

38.9 The licensee:

-
- (a) must submit a revised Deployment Plan to the Authority on (or within seven days following) each anniversary of the date specified in paragraph 38.5 (or such later date as may be specified in a direction issued by the Authority); and
 - (b) may submit an updated Deployment Plan where the Authority has agreed that the licensee may submit a revised Deployment Plan (in response to a request from the licensee).

38.10 Where, in accordance with paragraph 38.9, the licensee submits a revised Deployment Plan, the licensee must ensure that the revised Deployment Plan:

- (a) takes account of the difference in the number of Domestic Premises supplied (or predicted to be supplied) by the licensee in each remaining Relevant Period (as compared to its previous Deployment Plan);
- (b) otherwise complies with the requirements of paragraphs 38.6, 38.7 and 38.8; and
- (c) be approved by the licensee's board of directors and signed by a director of the licensee.

Authority Consideration

38.11 The Authority will consider the licensee's Deployment Plan (including any revised Deployment Plan) and may, within [40 days] of receipt, confirm in writing to the licensee with reasons that it has been rejected by the Authority.

38.12 Where the Authority rejects the submitted Deployment Plan, the Authority will provide the licensee with reasons for its rejection and the licensee must submit, by such date as the Authority specifies, a further Deployment Plan which the Authority will consider in accordance with paragraph 38.11.

Guidance

38.13 The Authority may issue, and may from time to time revise, guidance regarding the manner in which it will exercise its powers under paragraphs 38.11 and 38.12.

38.14 Guidance issued under paragraph 38.13 may, in particular set out:

- (a) the process to be followed by electricity and gas suppliers for submitting Deployment Plans;
- (b) the type of information that is likely to be required by the Authority as part of that process; and
- (c) the criteria the Authority would have regard to in considering whether to reject a Deployment Plan.

38.15 The licensee must have regard to the guidance that may be issued, and from time to time revised, by the Authority under paragraph 38.13.

Achieving the Annual Roll-out Milestones, the Annual SMETS1 Milestones and the Annual CH Milestones

38.16 The licensee must, in respect of each Relevant Period commencing on and after 1 January 2027, achieve the Annual Roll-out Milestones, the Annual SMETS1 Milestones, and the Annual CH Milestones set out in its Deployment Plan.

Progress Reports

38.17 The licensee must prepare and submit to the Authority, in such format, for such periods and at such frequency as may be specified in a direction issued by the Authority, a report (the **Progress Report**) which sets out the licensee's progress and performance against its Deployment Plan.

38.18 The licensee must:

- (a) where the Authority has not rejected a Deployment Plan submitted to it by the licensee, no later than 2 working days after 1 January in each calendar year starting from calendar year commencing on 1 January

2027, publish prominently on its website the Annual Milestones set out in that Deployment Plan for each Relevant Period covered by that Deployment Plan;

- (b) no later than 2 working days after it has submitted a Progress Report to the Authority, publish prominently on its website the licensee's performance, in respect of each Relevant Period covered by the Progress Report, against the Annual Milestones it set for that Relevant Period in the Deployment Plan or revised Deployment Plan.

Directions

38.19 The licensee must comply with any directions the Authority may issue for the purposes of this condition. A direction issued by the Authority may, in particular, specify:

- (a) the format of, including the format of any information which must under this condition be included in, the Deployment Plan and the Progress Report;
- (b) the date, which may be a revision to any date specified in this condition, by which a Deployment Plan, including any revised Deployment Plan, must be submitted to the Authority;
- (c) the form and manner in which the information which must under this condition be included in the Deployment Plan and the Progress Report, including in respect of Annual Milestones, must be included in the Deployment Plan and the Progress Report;
- (d) the Information the licensee must include in the Progress Report;
- (e) requirements in relation to the submission of the Deployment Plan and Progress Reports to the Authority; and
- (f) the manner and method by which any specified Information from the Deployment Plan and any Progress Report must be published by the licensee.

Information Request

38.20 Where the licensee receives a request for Information from the Authority for the purposes of this condition (an **Information Request**), it must provide that Information to the Authority within the time and in the form requested.

38.21 An Information Request issued by the Authority may in particular specify the type and nature of Information to be provided by the licensee, including in particular in respect of:

- (a) the readiness of the licensee to comply with any Relevant SMS Condition; and
- (b) the steps taken or to be taken by the licensee to install, arrange for the installation of, or provide (as the case may be) Smart Metering Systems and In-Home Displays in accordance with the requirements of any Relevant SMS Condition.

38.22 The licensee must ensure that the Information it provides in response to an Information Request is complete and accurate.

38.23 The licensee is not required under this condition to provide any Information which it could not be compelled to produce or give in evidence in civil proceedings before a court.

Interpretation

38.24 In this condition:

**2G/3G Smart
Metering
Premises**

means Domestic Premises at which there is installed a Smart Metering System which includes one or more devices which are designed to be capable of using only second generation (2G) and/or third generation (3G) mobile cellular radio technology to connect to the SM WAN.

Annual Milestone	means the Annual Roll-out Milestone, the Annual Operational Milestone, the Annual SMETS1 Milestone, and the Annual CH Milestone.
Annual CH Milestone	means, in respect of each Relevant Period, the total number of 2G/3G Smart Metering Premises in respect of which the licensee is the Relevant Gas Supplier, at which the Communications Hub, and any other device, forming part of the installed Smart Metering System is to be replaced for the purposes of meeting the licensee's obligation under paragraph 43.30 of standard licence condition 43 (Smart Metering Systems and In-Home Displays — Operational Requirements).
Annual Operational Milestone	means, in respect of each Relevant Period, the licensee's proposed reduction, in that Relevant Period, in the number of SMS Domestic Premises, in respect of which the licensee is the Relevant Gas Supplier, at which a Smart Connection is not established and maintained.
Annual Roll-Out Milestone	means, in respect of each Relevant Period up to and including the Domestic Roll-out Date, the total number of Domestic Premises in respect of which the licensee is the Relevant Gas Supplier, at which a Smart Metering System is to be installed in the Relevant Period for the purposes of meeting the licensee's obligation under paragraph 33.2 of standard licence condition 33 (Smart Metering System – Roll-out, Installation and Maintenance).
Annual SMETS1 Milestone	means, in respect of each Relevant Period, the total number of SMETS1 Domestic Premises in respect of which the licensee is the Relevant Gas Supplier, at

	<p>which a device forming part of the installed Smart Metering System is to be replaced for the purposes of meeting the licensee's obligation in paragraph 43.30 of standard licence condition 43 (Smart Metering Systems and In-Home Displays — Operational Requirements)</p>
Deployment Plan	<p>means the licensee's plan submitted in accordance with paragraph 38.5 or 38.9, and not rejected by the Authority under paragraph 38.11.</p>
Domestic Energy Premises	<p>means premises which (with respect to the supply of gas) are Domestic Premises, or (with respect to the supply of electricity) satisfy the definition of 'Domestic Premises' at standard condition 6 of the Electricity Supply Licence</p>
Domestic Roll-out Date	<p>has the meaning given in standard licence condition 33 (Smart Metering System – Roll-out, Installation and Maintenance).</p>
Energy Meter Point	<p>has the meaning given to it in standard licence condition 39A (Smart Metering Consumer Engagement).</p>
Enrolment Service	<p>means the service operated by the DCC pursuant to the requirements of paragraphs 17.14 and 17.15 of Part D of Condition 17 of the DCC Licence for the purposes of enrolling a Smart Metering System in accordance with the provisions of the Smart Energy Code.</p>
Progress Report	<p>means a report submitted in accordance with paragraph 38.17.</p>
Relevant Period	<p>means:</p>

	<p>(a) the period 1 July 2026 to 31 December 2026 (inclusive – the 'First Relevant Period');</p> <p>(b) for the purposes of matters relating to Annual CH Milestones, Annual Operational Milestones, and Annual SMETS1 Milestones, each calendar year commencing after the end of the First Relevant Period up to and including the calendar year ending 31 December 2033 (or such later date as may be specified in a direction by the Secretary of State); and</p> <p>(c) for the purposes of matters relating to Annual Roll-out Milestones, each calendar year commencing after the end of the First Relevant Period up to and including the calendar year ending on the Domestic Roll-out Date.</p>
Relevant SMS Condition	means any condition of this licence which imposes obligations or contains provisions in respect of any matter relating to the provision, installation, operation, maintenance, or use of a Smart Metering System or an In-Home Display.
Smart Connection	has the meaning given to it in standard licence condition 43 (Smart Metering Systems and In-Home Displays – Operational Requirements)
SMS Domestic Supplier	means Domestic Premises at which there is installed a Smart Metering System.
Straight-line Trajectory	<p>means, for the remaining Relevant Periods from time to time:</p> <p>(a) for each Annual Roll-out Milestone, that the licensee will by the end of each Relevant Period</p>

(other than the First Relevant Period) install $1/x$ of the total number of Smart Metering Systems which the licensee is required to take all reasonable steps to install under paragraph 33.2 of licence condition 33 (Smart Metering System – Roll-out, Installation and Maintenance), where 'x' is the number of Relevant Periods remaining until the Domestic Roll-out Date;

(b) for each Annual CH Milestone, that the licensee will by the end of each Relevant Period (other than the First Relevant Period, replace $1/y$ of the total number of Communications Hubs which are to be replaced by the licensee for the purposes of complying with its obligation in paragraph 43.30 of standard licence condition 43 (Smart Metering Systems and In-Home Displays – Operational Requirements), where 'y' is the number of Relevant Periods remaining until the end of the last Relevant Period; and

(c) for each Annual SMETS1 Milestone, that that the licensee will by the end of each Relevant Period (other than the First Relevant Period), replace devices in $1/z$ of the total number of SMETS1 Smart Metering Systems in respect of which devices are to be replaced by the licensee for the purposes of complying with its obligation in paragraph 43.30 of standard licence condition 43 (Smart Metering Systems and In-Home Displays – Operational Requirements), where 'z' is the number of Relevant Periods remaining until the end of the last Relevant Period.

Condition 38: Roll-out Reporting, Setting and Achieving Annual Milestones, and Provision of Information to the Authority

Introduction

38.1—This condition provides for:

- (a) ~~the licensee to be required to prepare and provide to the Authority a Roll-out Plan, to report against the Roll-out Plan and to set and achieve Annual Milestones; and~~
- (b) ~~the Authority to be able to obtain from the licensee information in respect of matters relating to the provision, installation, operation, maintenance and use of Smart Metering Systems, In-Home Displays and Relevant Gas Meters and the licensee's achievement of the Annual Milestones.~~

Purposes

38.2—The purposes of this condition are to:

- (a) ~~provide that the Authority may require the licensee to prepare a Roll-out Plan which includes Annual Milestones;~~
- (b) ~~require the licensee to achieve the Annual Milestones set out in the Roll-out Plan; and~~
- (c) ~~ensure that the Authority may obtain such information as it may reasonably require to enable it, from time to time, to:~~
 - (i) ~~examine and assess the readiness of the licensee to comply with any Relevant SMS Condition;~~
 - (ii) ~~monitor and review the steps taken or to be taken by the licensee to install, arrange for the installation of, or provide (as the case may be) Smart Metering Systems, In-Home Displays~~

~~and Relevant Gas Meters in accordance with the requirements of any Relevant SMS Condition; and~~

~~(iii) monitor the licensee's achievement of the Annual Milestones set out in the Roll-out Plan.~~

Roll-out Plan and Progress Reports

~~38.3 Where directed by the Authority, the licensee must prepare and submit to the Authority, by a date specified in a direction issued by the Authority, a document (the **Roll-out Plan**) which contains:~~

~~(a) where the licensee is required to provide a roll-out report to the Secretary of State under standard condition 37 (Roll-out Reporting and Provision of Information to the Secretary of State), such parts of the roll-out report as are specified in the direction;~~

~~(b) Annual Milestones, set by the licensee for such period as may be specified in the direction, for the purpose of the licensee complying with its duties in relation to the provision, installation, operation, maintenance and use of Smart Metering Systems, In-Home Displays and Relevant Gas Meters;~~

~~(c) a detailed explanation of the licensee's reasons, which reasons must be duly justified, for the Annual Milestones set by it; and~~

~~(d) such other Information as may be specified in the direction.~~

~~38.4 The licensee must achieve the Annual Milestones set out in its Roll-out Plan.~~

~~38.5 For the purposes of paragraph 38.4, the licensee shall be considered to have achieved an Annual Milestone set out in its Roll-out Plan where, by the end of the calendar year to which that Annual Milestone relates, it has reached at least 95% (or such lower percentage as may be specified in any direction issued to the licensee by the Authority) of that Annual Milestone.~~

~~38.6 The licensee may submit a revised Roll-out Plan to the Authority only:~~

~~(a) on, or in the seven days immediately following, each anniversary, occurring prior to 31 March 2018, of the date specified in the direction issued by the Authority in accordance with paragraph 38.3; or~~

~~(b) where in response to a request from the licensee, the Authority has agreed that it may submit a revised Roll-out Plan.~~

~~38.7 Where, in accordance with paragraph 38.6, the licensee submits a revised Rollout Plan, it must also set out its reasons, which reasons must be duly justified, for making the revisions together with such supporting Information as may be required by the Authority.~~

~~38.8 The licensee must prepare and submit to the Authority, in accordance with any direction issued to the licensee by the Authority and for such periods and at such frequency as may be specified in the direction, a report (the **Progress Report**) which sets out the licensee's progress and performance against the Roll-out Plan.~~

~~38.9 The licensee must publish its Roll-out Plan and any Progress Report, or such Information contained in the Roll-out Plan and any Progress Report, where it is directed to do so by the Authority.~~

Directions

~~38.10 The licensee must comply with any directions the Authority may issue for the purposes of this condition and which are addressed to it or to a category of Gas Suppliers of which it is a member.~~

~~38.11 A direction issued by the Authority may, in particular, specify:~~

~~(a) the format of the Roll-out Plan and the Progress Report;~~

~~(b) the form and manner in which the Annual Milestones need to be included in the Roll-out Plan;~~

~~(c) the Information the licensee must include in the Progress Report, which may, where the licensee is required to provide a roll-out report to the Secretary of State under standard condition 37 (Roll-out Reporting and~~

~~Provision of Information to the Secretary of State), include such parts of the roll-out report as are specified in the direction;~~

~~(d) requirements in relation to the submission of the Roll-out Plan and Progress Reports to the Authority; and~~

~~(e) the manner and method by which any specified Information from the Roll-out Plan and any Progress Report must be published by the licensee.~~

Information Request

~~38.12 Where the licensee receives a request for Information from the Authority for the purposes of this condition (an **Information Request**), it must provide that Information to the Authority within the time and in the form requested.~~

~~38.13 An Information Request issued by the Authority may in particular specify the type and nature of Information to be provided by the licensee, including in particular in respect of:~~

~~(a) the readiness of the licensee to comply with any Relevant SMS Condition; and~~

~~(b) the steps taken or to be taken by the licensee to install, arrange for the installation of, or provide (as the case may be) Smart Metering Systems, In-Home Displays and Relevant Gas Meters in accordance with the requirements of any Relevant SMS Condition.~~

~~38.14 The licensee must ensure that the Information it provides in response to an Information Request is complete and accurate.~~

~~38.15 The licensee is not required under this condition to provide any Information which it could not be compelled to produce or give in evidence in civil proceedings before a court.~~

Cessation

~~38.16 This condition shall cease to apply to the licensee from the date which is 12 months after the date specified in paragraph 33.1 of standard condition 33 (Smart Metering System Roll-out, Installation and Maintenance).~~

Interpretation

~~38.17 In this condition:~~

Annual Milestone	means a percentage of the total number of Domestic Premises and Designated Premises: <ul style="list-style-type: none">(a) in respect of which the licensee is the Relevant Gas Supplier; and(b) at which a Smart Metering System or Relevant Gas Meter is to be installed by the end of each calendar year falling within the period specified in a direction issued by the Authority under paragraph 38.3.
Progress Report	means a report submitted in accordance with paragraph 38.8.
Relevant Gas Meter	means any Gas Meter installed or arranged to be installed by the licensee pursuant to paragraphs 33.3, 33.4, 33.5, 33.7, 33.11, 33.12 or 33.13 of standard condition 33 (Smart Metering System Roll-out, Installation and Maintenance).
Relevant SMS Condition	means any condition of this licence which imposes obligations or contains provisions in respect of any matter relating to the provision, installation, operation, maintenance or use of a Smart Metering System or an In-Home Display.

Roll-out Plan

~~means a plan submitted in accordance with paragraph 38.3, as it may be revised in accordance with paragraph 38.6.~~

Condition 43: Smart Metering Systems and In-Home Displays — Operational Requirements

PART A: SMART METERING SYSTEMS

Application of Part A

43.1 Part A of this Condition applies to the licensee in respect of any Domestic Premises and any Designated Premises ~~of Micro-Business Consumers~~ at which:

- (a) it is the Relevant Gas Supplier; and
 - (b) there is installed a Smart Metering System,
- (a **relevant premises**).

43.2 Part A of this Condition ~~does not apply to relevant premises which are Designated Premises where: applies from:~~

- ~~(i) the Effective Date in respect of any relevant premises where:~~
- ~~(ii) the Installation Date of the Smart Metering System is a date after the Effective Date; or~~
- ~~(iii) the Installation Date of the Smart Metering System is a date on or prior to the Effective Date and the Smart Metering System is enrolled in accordance with the Enrolment Service; and~~
- ~~(iv) the date specified in paragraph 33.1 of standard condition 33 (Smart Metering System — Roll-out, Installation and Maintenance) in respect of any relevant premises which are Domestic Premises and where:~~

- (a) the Installation Date of the Smart Metering System is a date on or prior to the Effective Date; and
- (b) the Smart Metering System is not enrolled in accordance with the Enrolment Service.

Application of Part B

~~43.3 Not used Part B of this Condition applies to the licensee from the Effective Date in respect of any Domestic Premises at which:~~

- ~~(a) it is the Relevant Gas Supplier;~~
 - ~~(b) there is installed a Smart Metering System; and~~
 - ~~(c) the Installation Date of the Smart Metering System is a date on or after the Effective Date,~~
- ~~(a relevant IHD premises).~~

PART A: SMART METERING SYSTEMS

Smart Metering System — Operational Requirement

43.4 In respect of each relevant premises, the licensee must take all reasonable steps to ensure that:

- (a) a connection is established that enables the exchange of information between the Smart Metering System at those premises and the licensee's Communications System (either directly to the licensee's Communications System or indirectly through the DCC's Communications System or another Communications System);
- (b) where the connection established in accordance with paragraph (a):
 - (i) is not through the DCC's Communications System, it maintains that connection;
 - (ii) is through the DCC's Communications System, it does not act in a manner that compromises the maintenance of that connection;
- (c) the Smart Metering System is configured, and where necessary the Alt HAN Services (or any other services of equivalent purpose and effect which have been acquired by the licensee) are utilised, so that:

-
- (i) the HAN extends into at least one part of the relevant premises which:
 - (A) if the relevant premises is a Domestic Premises, is a part located within the main dwelling area of the premises;
 - (B) if the relevant premises is a Designated Premises of a Micro Business Consumer, is a part located within the main business area of the premises; and
 - (ii) where a connection is established in accordance with paragraph (d), the Smart Metering System, together where necessary with the Alt HAN Equipment (or other equipment of equivalent purpose and effect) which is being used by the licensee in respect of the relevant premises, enables the Customer Information referred to in paragraph (e) to be sent to the Relevant Consumer Device for the purposes referred to in paragraph (e);
 - (d) on request of the Customer at the relevant premises, it both establishes and thereafter maintains a connection through the HAN Interfaces between the Smart Metering System and each Relevant Consumer Device that is located within a part of the premises to which the HAN extends and is the subject of the request; and
 - (e) the connection established in accordance with paragraph (d) enables that Customer to access (at any time and, in the case of the Domestic Customer, free of charge) by means of each Relevant Consumer Device, the Customer Information that:
 - (i) is capable of being stored in or held by the Smart Metering System (or any part of it); and
 - (ii) the Smart Metering System (or any part of it) is capable of sending to the Relevant Consumer Device.

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- 43.5 Where, in respect of any premises, the licensee uses Alt HAN Equipment or any other equipment of equivalent purpose and effect for the purposes of paragraph 43.4(c), it shall ensure that it does not seek to recover costs from a Domestic Customer in relation to the provision, installation, operation, maintenance, modification, decommissioning or replacement of that equipment except to the extent that they are borne by the licensee's Domestic Customers generally as an increment of charges for electricity or gas supplied to them.
- 43.6 Where, in respect of any relevant premises, the licensee does not use Alt HAN Equipment but uses other equipment of equivalent purpose and effect for the purposes of paragraph 43.4(c), it shall ensure that:
- (a) the equipment that is being used by it does not interfere with the location, operation or maintenance of any Alt HAN Equipment which has previously been installed in respect of those premises;
 - (b) neither that equipment nor any arrangements under which it is provided, installed, operated or maintained interfere with effective competition between Gas Suppliers and Electricity Suppliers or between persons engaged in commercial activities that are connected with the supply of gas or electricity; and
 - (c) where it (or any Representative) is installing that equipment for the first time, it takes all reasonable steps to communicate to the Customer at those premises in plain and intelligible language a statement to the effect that if that Customer changes their Gas Supplier they may not be able to receive the same services in respect of the functionality of the Smart Metering System installed at those premises without the installation of additional equipment.
- 43.7 The obligations in paragraph 43.4 are subject to paragraphs 43.8, 43.9, 43.12, 43.13, 43.15, 43.16, 43.17 and 43.18.

Exception to SMS Operational Requirement – All Premises

Proactive Install and Leave

43.8 The obligations in paragraph 43.4 do not apply in respect of a relevant premises where:

- (a) the Smart Metering System at the relevant premises:
 - (i) is installed or arranged to be installed by the licensee; and
 - (ii) meets the requirements of a Version of the GSME Technical Specification, other than a Version with a Principal Version number of 1;
- (b) the Gas Meter forming part of the Smart Metering System is:
 - (i) a New Gas Meter; or
 - (ii) a Mandatory Replacement Gas Meter; and
- (c) the SM WAN Coverage Database indicates that the SM WAN is not (or will not be) available in respect of the relevant premises on the Installation Date of the Smart Metering System but will be available in respect of such premises on a date that is prior to 1 January 2021.

43.9 The exception in paragraph 43.8 applies only until the date from which the SM WAN is available in respect of the relevant premises (as indicated by the SM WAN Coverage Database).

43.10 Where the exception in paragraph 43.8 applies in respect of a relevant premises the licensee shall not take the steps described in paragraph 43.4(c) in respect of that relevant premises unless it ascertains, at any time during the 30 days prior to the Applicable Date, that the SM WAN Coverage Database indicates that the SM WAN is (or will be) available in respect of the relevant premises on the Applicable Date.

43.11 Paragraph 43.12 applies where:

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- (a) pursuant to paragraph 43.10 the licensee takes, or attempts to take, the steps described in paragraph 43.4 (c) on the Applicable Date; and
 - (b) the SM WAN is not available in respect of the relevant premises on the Applicable Date.

43.12 Where this paragraph applies, the licensee must:

- (a) as soon as reasonably practicable, and in accordance with the relevant provisions of the Smart Energy Code, notify the DCC that the SM WAN was not available in respect of the relevant premises on the Applicable Date; and
- (b) where it has not taken the steps described in paragraph 43.4(c) in respect of that relevant premises prior to the Notified Date, take all reasonable steps to fulfil the obligation at paragraph 43.4(c) in respect of the relevant premises as soon as reasonably practicable after the Notified Date.

Reactive Install and Leave

43.13 The obligations in paragraph 43.4 do not apply in respect of a relevant premises where:

- (a) the Smart Metering System at the relevant premises:
 - (i) is installed or arranged to be installed by the licensee; and
 - (ii) meets the requirements of a Version of the GSME Technical Specification, other than a Version with a Principal Version number of 1;
- (b) the licensee ascertains, at any time during the 30 days prior to the Installation Date of the Smart Metering System, that the SM WAN Coverage Database indicates that the SM WAN is (or will be) available in respect of the relevant premises on the Installation Date; and

-
- (c) the SM WAN is not available in respect of the relevant premises on the Installation Date.

43.14 Where the exception in paragraph 43.13 applies in respect of a relevant premises the licensee must, as soon as reasonably practicable and in accordance with the relevant provisions of the Smart Energy Code, notify the DCC that the SM WAN was not available in respect of the relevant premises on the Installation Date of the Smart Metering System.

43.15 The exception in paragraph 43.13 applies only until the Notified Date.

43.16 Where:

- (a) paragraph 43.13 applies in respect of a relevant premises; and
- (b) the licensee has not taken the steps described in paragraph 43.4(c) in respect of that relevant premises prior to the Notified Date,

the licensee must take all reasonable steps to fulfil the obligation at paragraph 43.4(c) in respect of the relevant premises as soon as reasonably practicable after the Notified Date.

Exception to SMS Operational Requirement — Premises of Micro Business Consumers

43.17 The obligations in paragraph 43.4 do not apply in respect of a Designated Premises of a Micro Business Consumer where the Smart Metering System at the premises is not enrolled in accordance with the Enrolment Service.

~~Exception to SMS Operational Requirement — Domestic Premises~~

43.18 ~~Not used Subject to paragraph 43.19, the obligations in paragraph 43.4 do not apply in respect of a Domestic Premises where:~~

- ~~(a) the Smart Metering System at the premises was not installed or arranged to be installed by the licensee; or~~

~~(b) the licensee replaces any apparatus forming part of the Smart Metering System pursuant to paragraph 44.9 of standard condition 44 (Smart Metering—Continuation of Arrangements on Change of Supplier).~~

43.19 ~~Not used The exceptions in paragraph 43.18 apply only until the earlier of~~

~~(a) the date that the Smart Metering System installed at the premises is enrolled in accordance with the Enrolment Service; or~~

~~(b) the date specified in paragraph 33.1 of standard condition 33 (Smart Metering System—Roll-out, Installation and Maintenance).~~

Customer Information

43.20 In this Condition, '**Customer Information**' is information which provides details of or relates to:

- (a) the quantity of gas measured by the Gas Meter as having been supplied by the licensee to the customer at the relevant premises;
- (b) Charges for the Supply of Gas (including the standing charge (where applicable) and the unit rate (expressed where applicable in pence per kWh);
- (c) where the Gas Meter forming part of the Smart Metering System is a Prepayment Meter:
 - (i) the amount of credit (by reference to sums of money) that at any given time remains available for use by the customer;
 - (ii) the amount of Outstanding Charges (if any and by reference to sums of money being recovered through calibration of the Prepayment Meter), the level of such Outstanding Charges, and the period within which such Outstanding Charges are to be recovered.

Virtual WAN Devices

43.20A Where the licensee provides a Virtual WAN Device to a Customer at a relevant premises, the licensee must (and must do so Free of Charge):

(a) install a Virtual WAN Communications Hub for the relevant premises (if one is not already installed); and

(b) connect the Virtual WAN Device to the Virtual WAN Communications Hub.

43.20B In respect of any relevant premises at which there is a Virtual WAN Device which is connected to a Virtual WAN Communications Hub (whether or not that Virtual WAN Device was provided by the licensee), the licensee must take all reasonable steps to maintain the connection between the Virtual WAN Device and the Virtual WAN Communications Hub, and not do anything that compromises the connection between the Virtual WAN Communications Hub and the DCC (while the Customer consents to its internet being used for the purpose of such connection).

[The text highlighted represents licence changes that were consulted upon in April 2025 [1] in relation to Virtual WAN. The changes were laid before parliament in accordance with the requirements of section 89 of the 2008 Energy Act following the publication of the conclusions in June 2025 [2]. Subject to the parliamentary process, the changes are expected to take effect in early September 2025.]

[1] <https://smartenergycodecompany.co.uk/desnz-conclusions-on-policy-proposals-for-vwan-and-further-consultation-on-licence-and-sec-changes/>

[2] <https://smartenergycodecompany.co.uk/desnz-published-conclusions-document-on-policy-proposals-for-vwan/>

PART B: IN-HOME DISPLAYS

Application of Part B

43.20C Part B of this Condition applies to the licensee in respect of any Domestic Premises at which:

- (d) it is the Relevant Gas Supplier;
 - (e) there is installed a Smart Metering System; and
 - (f) the Installation Date of the Smart Metering System is a date on or after the Effective Date,
- (a relevant IHD premises).**

In-Home Display — Operational Requirement

43.21 The licensee must:

- (a) ensure that any In-Home Display provided by it, pursuant to its obligations in standard condition 34 (Provision of an In-Home Display), to a Domestic Customer at any relevant IHD premises is during the Relevant Period configured to operate in such a manner as to comply with the requirement of paragraph 43.23;
- (b) take all reasonable steps to ensure that it both establishes and thereafter maintains a connection through the HAN between the Smart Metering System and any In-Home Display provided by it to the Domestic Customer at the relevant IHD premises that is located within a part of the premises to which the HAN extends; and
- (c) where the In-Home Display is of a type that is capable of being connected through the HAN to the Smart Metering System at the premises at the Specified Frequency Band, ensure that the connection is established and thereafter maintained at the Specified Frequency Band.

43.22 The obligation in paragraph 43.21 is subject to paragraph 43.25.

43.23 Subject to paragraph 43.24, the requirement of this paragraph is that the Domestic Customer can, at any time during the Relevant Period and free of charge, access by means of the In-Home Display all information:

- (a) which is communicated to it from the Smart Metering System across the HAN; and
- (b) which the In-Home Display is required to be capable of displaying in accordance with the requirements of the Version of the IHD Technical Specification in accordance with which the In-Home Display is maintained pursuant to the requirements of paragraph 34.13 of standard condition 34 (Provision of an In-Home Display).

43.24 Except where the Gas Meter forming part of the Smart Metering System is a Prepayment Meter, the In-Home Display need not be configured to operate so as to enable the Domestic Customer to access information which provides details of or relates to:

- (a) the amount of credit (by reference to a sum of money) that may be, or is, available to the Domestic Customer; or
- (b) Outstanding Charges.

Exception to IHD Operational Requirement

43.25 Where the Smart Metering System at the relevant IHD premises:

- (a) was not installed or arranged to be installed by the licensee, the obligation in paragraph 43.21 applies only from such date as is specified in a direction issued by the Secretary of State under this paragraph;
- (b) was installed or arranged to be installed by the licensee, the obligation in paragraph 43.21 applies from the date the licensee is required to fulfil the obligations in paragraph 43.4(c).

PART C: ESTABLISHING AND MAINTAINING A COMMUNICATIONS CONNECTION

Application of Part C

43.26 Part C of this Condition applies, in addition to Part A of this Condition, to the licensee in respect of any Domestic Premises and any Designated Premises at which:

- (a) it is the Relevant Gas Supplier; and
 - (b) there is an installed Smart Metering System,
- (a **SMS premises**).

Establishing and Maintaining a Smart Connection

43.27 Paragraph 43.28 applies where, in respect of any SMS premises, the licensee becomes aware, including, without limitation, through its internal monitoring and reporting processes and procedures, or having received information from the customer at that SMS premises or the DCC, that a Smart Connection:

- (a) has not been established; or
- (b) that had previously been established is no longer being maintained.

43.28 Where this paragraph applies, the licensee must take all reasonable steps to ensure that a Smart Connection is established:

- (c) promptly after the date on which it first became aware of the circumstances described in paragraph 43.27; and
- (d) in any event, within 90 days from such date.

SMS Premises – Additional Requirements

43.29 Paragraph 43.30 applies in respect of any SMS premises:

- (a) at which the installed Smart Metering System is:

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- (i) a SMETS1 Smart Metering System; or
 - (ii) a 2G/3G Smart Metering System; and
- (b) in respect of which a connection is established and maintained in accordance with the requirements of paragraph 43.4 or paragraph 43.28; and
- (c) where:
- (i) the DCC has published a Communication Services Availability Statement which provides that the communication services provided by the DCC in respect of the type of Communications Hub specified in the statement (the **relevant communications services**), will not be available from the date specified in the statement (the **specified date**); and
 - (ii) the type of Communications Hub specified in the statement forms part of the Smart Metering System at the SMS premises.

43.30 Where this paragraph applies, the licensee must take all reasonable steps, including, without limitation, by way of the replacement of any existing device forming part of the Smart Metering System at the SMS premises, to ensure that either the Smart Connection is re-established and maintained or that a new Smart Connection is established and maintained, notwithstanding that the relevant communications services will not be available from the specified date in respect of the Communications Hub (forming part of Smart Metering System at the SMS premises).

PART D G: DEFINITIONS

Definitions and Interpretation

43.31 In this Condition:

2G/3G Smart Metering System	means a Smart Metering System which includes a Communications Hub which is designed to be
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capable of using only second generation (2G) and/or third generation (3G) mobile cellular radio technology to connect to the SM WAN.

Alt HAN Equipment

means any equipment which:

- (a) satisfies the definition of 'Alt HAN Equipment' in standard condition 43 (Smart Metering – The Alt HAN Arrangements); and
- (b) is installed and maintained at premises under and in accordance with the arrangements set out at Section Z of the Smart Energy Code.

Alt HAN Services

means any services which:

- (a) satisfy the definition of 'Alt HAN Services' in standard condition 43 (Smart Metering – The Alt HAN Arrangements); and
- (b) are provided to the licensee under and in accordance with the arrangements set out at Section Z of the Smart Energy Code.

Applicable Date

means, in respect of a relevant premises, the date on which the licensee arranges to fulfil the obligation in paragraph 43.4(c).

Consumer Device

means either:

- (a) an In-Home Display located at the relevant premises; or

(b) any other device located at those premises which:

(i) is capable of providing the Customer with access (whether directly or indirectly) to Customer Information; and

(ii) is capable of connecting through the HAN to a device forming part of the Smart Metering System, and that capability has been so enabled.

**Communications
System**

means a system (or part of it) that can generate, send, receive, store, or otherwise process electronic communications from and to the Smart Metering System.

**Communication
Services Availability
Statement**

has the meaning given to it in paragraph 17.33A of Condition 17 of the DCC Licence.

**Customer
Information**

has the meaning given in paragraph 43.20.

Effective Date

means 14 July 2013.

Enrolment Service

means the service operated by the DCC pursuant to the requirements of paragraphs 17.14 and 17.15 of Part D of Condition 17 of the DCC Licence for the purposes of enrolling a Smart Metering System in accordance with the provisions of the Smart Energy Code.

Mandatory Replacement Meter	Gas	means a Gas Meter that replaces a Gas Meter previously installed at the relevant premises (the 'first meter') where the replacement of the first meter is required for the purposes of complying with any statutory requirement or any provision (other than a provision in standard condition 33) of a Gas Supply Licence.
Micro Business Consumer		has the meaning given to it in standard condition 7A (Supply to Micro Business Consumers).
New Gas Meter		has the meaning given to it in standard condition 33 (Smart Metering System – Roll-out, Installation and Maintenance).
Notified Date		means, in respect of a relevant premises, the date the licensee receives confirmation from the DCC that the SM WAN is available in respect of the relevant premises.
Relevant Period		means: <ul style="list-style-type: none"> (a) the period which commences on the Installation Date of the Smart Metering System at the relevant IHD premises and ends 12 months after that date; or (b) where the HAN Date is later than the Installation Date of the Smart Metering System, the period which

commences on the HAN Date and ends 12 months after that date.

Smart Connection

means a connection of the type referred to in paragraph 43.4(a) and/or 43.4(d) (as the case may be), such that:

- (a) the Smart Metering System can be enrolled under the Enrolment Service;
- (b) communications services are able to be provided under the Smart Energy Code by the DCC, in respect of the Smart Metering System at the SMS premises, such that the licensee is able to:
 - (i) remotely access, from time to time and at any given time, the consumption data held by or stored in the Smart Metering System at the SMS premises; and
 - (ii) enable the Customer at the SMS premises to access the Customer information referred to in paragraph 43.4(e).

Proposed Amendments to DCC Licence

Part J1: Statement on Availability of Communication Services

- 17.33A The Licensee must, as soon as reasonably practicable, prepare and publish a statement which provides information to Energy Suppliers of communication services (as specified and defined in the SEC) which are, as at the date of the statement, provided by the DCC to any Energy Supplier in respect of any SMETS1 Smart Metering System or any 2G/3G Smart Metering System but which the DCC will not be able to provide from the date specified in the statement (a **Communication Services Availability Statement**).
- 17.33B The Licensee must not publish a Communication Services Availability Statement unless and until the requirements of paragraph 17.33C have first been satisfied.
- 17.33C The requirements of this paragraph are that the Licensee has:
- (a) submitted to the Secretary of State a copy of the Communication Services Availability Statement it proposes to publish under paragraph 17.33A; and
 - (b) obtained confirmation in Writing that the Secretary of State does not object to the publication of that Communication Services Availability Statement.
- 17.33D The Licensee must, for the purposes of ensuring that a published Communication Services Availability Statement is a statement that is, at any given time, accurate and up to date, periodically review and publish, having followed the requirements of paragraph 17.33C, an updated Communication Services Availability Statement.

This publication is available from: www.gov.uk/government/consultations/smart-metering-policy-framework-post-2025

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