

## **HLPAS-Specific Information**

This document contains:

1. acts of assistance for In-Court Duty Schemes
2. corresponding and neighbouring Housing and Debt Procurement Areas
3. HLPAS Area Guide

### **1. ACTS OF ASSISTANCE FOR IN COURT DUTY SCHEMES**

<b>HLPAS Area</b>	<b>Courts Covered in HLPAS</b>	<b>Acts of assistance available for In Court Duty Scheme for 12 months</b>
Hereford, Worcester	Hereford, Worcester, Kidderminster and Redditch	448

### **2. CORRESPONDING AND NEIGHBOURING HOUSING AND DEBT PROCUREMENT AREAS**

<b>HLPAS Area</b>	<b>Corresponding LAA Housing and Debt Procurement Area</b>	<b>Local Authorities included in the Procurement Area</b>	<b>Neighbouring Housing and Debt Procurement Areas</b>
Hereford, Worcester	Herefordshire & Worcestershire	Bromsgrove District Council  Herefordshire Council  Malvern Hills District Council  Redditch Borough Council  Worcester City Council  Wychavon District Council  Wyre Forest District Council	Shropshire  Staffordshire  Dudley  Birmingham  Solihull  Warwickshire  Gloucestershire  South East Wales  Central Wales

### 3. HLPAS AREA GUIDES

#### **Housing Loss Prevention Advice Service (HLPAS): Hereford, Worcester (including Kidderminster Redditch)**

This HLPAS Guide provides information on the In-Court Duty Scheme stage of the Worcester, Hereford HLPAS from 1 October 2025.

#### **About the court location(s) in this HLPAS area**

The court location(s) to be served in this HLPAS area:

<b>Listing Courts covered by HLPAS</b>	<b>Address</b>	<b>Current Possession Listing Days</b>
Hereford County Court and Family Court	Hereford Justice Centre Bath Street Hereford HR1 2HE	Alternate Tuesdays
Worcester Combined Court	The Shirehall Foregate Street Worcester WR1 1EQ	Every Friday
<b>Alternative Hearing Venues</b>	<b>Address</b>	<b>Current Possession Listing Days</b>
Kidderminster Magistrates Court	Comberton Place Kidderminster DY10 1QQ	Alternate Mondays
Redditch Magistrates Court	Redditch Magistrates' Court Grove Street Worcs Redditch B98 8DB	Alternate Mondays

Sitting pattern is as follow:

<b>Sitting pattern</b>	<b>Week 1</b>	<b>Week 2</b>
Worcester	X	X
Hereford	X	
Kidderminster		X
Redditch	X	

Applicants will be awarded a number of Matter Starts to deliver Early Legal Advice in each full Schedule period. For this contract and Schedules, the volume of Matter starts to be issued are as follows:

Schedule dates	Volume of Early Legal Advice Matter Starts
1 October 2025 – 31 August 2026	138
1 September 2026 – 30 June 2027	125

Details of the acts of assistance which will be issued to Providers to deliver the In-Court Duty Scheme for this HLPAS is set out in Section 1 of this HLPAS Specific Information.

#### Early Legal Advice volumes of Clients advised by the HLPAS Provider:

	Early Legal Advice Claims	
Time Period	Aug 2023 – Aug 2024	Aug 2024 – March 2025
Volume of cases	30	26

#### In-Court volumes in this HLPAS Area<sup>1</sup>

The tables below indicate historical data:

#### Acts of Assistance are numbers of clients advised by the HPCDS or HLPAS Provider:

Scheme	Acts of Assistance undertaken by the previous HPCDS and HLPAS Provider		
Time Period	Oct 2022 – Sep 2023	Oct 2023 – Sep 2024	Oct 2024 – April 2025
Worcester (Hereford, Kidderminster, Redditch)	234	314	151

Historic Listing Information is the number of possession cases listed and represents the maximum number of clients potentially eligible for HLPAS advice: <sup>2</sup>

Court	Time period	Total number of Listings <sup>3</sup>	Listing Information – Types of Hearing			
			Mortgage	Accelerated Landlord	Private Landlord	Social Landlord
Worcester Combined Court	Q1 – Q4 2021	823	149	78	206	390
	Q1 – Q4 2022	1377	294	213	242	628
	Q1 – Q4 2023	1610	288	226	179	917

<sup>1</sup> Acts of Assistance data is drawn from the Legal Aid Agency's internal Management Information. Listing information is taken from HMCTS court listing data available at [Mortgage and landlord possession statistics - GOV.UK \(www.gov.uk\)](https://www.gov.uk/mortgage-and-landlord-possession-statistics)

<sup>2</sup> The number of matters is indicative of footfall in the court and clients eligible for the HLPAS service. However, clients may opt to not utilise the HLPAS Service for a variety of reasons.

<sup>3</sup> Claims listed and warrants

	Q1 – Q4 2024	2149	412	266	250	1221
	Q1 2025	552	145	86	78	243

Court	Time period	Total number of Listings <sup>4</sup>	Listing Information – Types of Hearing			
			Mortgage	Accelerated Landlord	Private Landlord	Social Landlord
Hereford County Court and Family Court	Q1 – Q4 2021	120	33	10	32	45
	Q1 – Q4 2022	247	56	43	59	89
	Q1 – Q4 2023	263	57	41	57	108
	Q1 – Q4 2024	386	111	61	60	154
	Q1 2025	110	25	17	19	49

*All information relating to the volume and value of work included within the HLPAS Guide is based on information available to the LAA including information that has been reported by HPCDS/HLPAS Providers. This information should not be relied upon by prospective bidders. The LAA gives no guarantees or warranties regarding the accuracy of any information or regarding the actual volume or value of any HLPAS Contract Work during the contract period or any subsequent extension.*

---

<sup>4</sup> Claims listed and warrants