General Product Safety Regulations 2005

REQUIREMENT TO WARN

Date: 01/08/2025

To: Haier Smart Home UK & I Ltd ('you') (Registered company number: 02521528)

Of: 302 Bridgwater Place, Birchwood, Warrington, WA3 6XG

The Office for Product Safety and Standards ('**OPSS**') acts as the Secretary of State to enforce the General Product Safety Regulations 2005 ('the 2005 Regulations').

This Notice is served under regulation 13 of the 2005 Regulations.

This Notice has effect throughout the United Kingdom.

PART A - Description of Products

This Notice applies to all Heat Pump Tumble Dryers that have been modified as part of Haier's original corrective action programme ('**Products**'), comprised of:

Products:

BAUMATIC	BBTD H7A1TE-80	HOOVER	HTDBWH7A1TCE-80/
BAUMATIC	BBTDH7A1TE-80	HOOVER	HBTDWH7A1TCE-80/
CANDY	CBTD H7A1TE-80/	HOOVER	BHTD H7A1TCE-80
CANDY	CTDB H7A1TBE-80/	HOOVER	BHTDH7A1TCEB-80
CANDY	BCTD H7A1TBE-80	HOOVER	BATDH7A1TCEB-80
CANDY	BCTD H7A1TE-80	HOOVER	BATD H7A1TCE-80
CANDY	BCTDH7A1TCEB-80	HOOVER	BATD H7A1TCER-80
CANDY	BKTDH7A1TCEB-80	IBERNA	BITD H7A1TE-80
HAIER	HDBI H7A2TBEX-80	IBERNA	BITDH7A1TE-80
HAIER	HDB4 H7A2TBERX80	CAPLE	TDi4001
CAPLE	TDi4000	MONTPELLIER	MIHP70
MONTPELLIER	MIHP75	LAMONA	LAM8875
LAMONA	LAM8876	LAMONA	LAM8877
LAMONA	LAM8878	LAMONA	LAM8879

PART B - Grounds for Service

- OPSS considers you are the producer of the Products.
- OPSS has reasonable grounds to believe that the Products are dangerous products, in that they could pose risks for certain persons.
- OPSS considers the Products pose a risk of fire as it is possible for an internal short circuit to occur within the Products during normal use. This can cause the Products to ignite, causing a fire.
- OPSS considers that from the information presently available, including the Corrective Action Plan records you have provided:
 - o some Products have not been modified to a satisfactory standard; and
 - in some instances, it is not possible to determine whether Products have been modified effectively.
- Due to the urgency these circumstances present, it is not feasible for OPSS to provide you with an opportunity to formally submit your views in advance of serving this Notice.

PART C - Action Required

In respect of the Products, you are required to do the following, at your own expense:

- (1) Where and to the extent it is practicable to do so, inform all persons who could be subject to the risks referred to in Part B, as well as those persons to whom you have supplied the Products that:
 - o The Products present a risk of fire that could result in death or injury.
 - They should stop using the Products.
 - They should contact the manufacturer.

This should be communicated immediately, and in a format appropriate to the circumstances of the persons who could be subject to the risks referred to in Part B, as well as those persons to whom you have supplied the Products.

(2) Publish warnings on your business websites and external consumer communications which include clear information about the risks the Products present, the advice to stop using the Products and contact the manufacturer. This should be published immediately.

PART D - Consequences of non-compliance

It is an offence (regulation 20(4) of the 2005 Regulations) to contravene or to fail to comply with a requirement imposed by this Notice. A person guilty of an offence is liable:

- On summary conviction, to a fine or to imprisonment not exceeding three months, or to both.
- On conviction on indictment, to a fine not exceeding £20,000 or imprisonment for a term not exceeding twelve months, or to both.

You (or another person having an interest in the product to which this Notice relates) have the right to appeal this Notice. You may apply for an order to vary or set aside the terms of this Notice within 21 days, beginning with the day on which this Notice is served.

Any such application may be made by way of complaint to any magistrates' court in England, Wales or Northern Ireland, or by summary application to the sheriff in Scotland.

PART F - Publication

You are advised that OPSS publishes summary details on our website of enforcement actions taken, including Requirements to Warn, in line with the approach set out in section 2 of our Enforcement Policy, which is available at: www.gov.uk/government/publications/safety-and-standards-enforcement-enforcement-policy.

Summary details of this Notice will be published imminently at: www.gov.uk/government/publications/opss-enforcement-actions

PART G – Additional information

You are invited to submit any views on the service of this Notice by writing to OPSS using the contact details provided at the end of this Notice.

Your sincerely,

Sarah A. Smth

Sarah Smith

Deputy Chief Executive, Regulation

Contact details: Geraldine McCarthy

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