




Robotic Massage Cushion	
Aspect	Details
Images	
PSD Number	2507-0082
Product Type	Electrical appliances and equipment – Chair Massager
Product Identifiers	Model: JB-100B (Massager), DEL-XT121 (Adaptor) Barcode: S500051000529109408
Product Description	Electric massage seat for use in cars.
Country of Origin	China
Counterfeit	Unknown
Risk Level	High
Risk Type	Electric shock
Risk Description	<p>The product presents a high risk of electric shock as the transformer is poorly constructed and fails to meet the minimum creepage and clearance distances. The internal build quality also required improvement and featured poor quality soldering with wires soldered directly to the PCB. Over time, these inadequate internal connections may loosen, causing the product to become live. The user may receive an electric shock.</p> <p>The product does not meet the requirements of the Electrical Equipment (Safety) Regulations 2016 and the Plugs &amp; Sockets etc. (Safety) Regulations 1994.</p>
Corrective Measures	The import has been rejected at the border
Online Marketplace	N/A
Notifier	Local Authority Trading Standards



Office for Product  
Safety & Standards

# Product Safety Report