




Villeroy & Boch Kiddy Bears Children's Glass Collection	
Aspect	Details
Images	
PSD Number	2507-0069
Product Type	Kitchen/cooking accessories – Set of glasses
Product Identifiers	Brand: Villeroy & Boch Affected item numbers: 14-8665-7458, 14-8664-7458, 14-8673-7458, 14-8674-7458 Product names: Hungry as a Bear, Happy as a Bear, Roar like a Lion and Walk like an Elephant.
Product Description	Children's glass tumblers with printed designs sold in sets of two.
Country of Origin	Germany
Counterfeit	No
Risk Level	Not provided
Risk Type	Injuries
Risk Description	The product presents a risk of injuries as the tumblers can break and fracture if pressure is applied to the glass from the inside. This is due to excess tension in the glass used. If the glass were to break whilst in use, the user may receive cuts or injuries. The products do not meet the requirements of the General Product Safety Regulations 2005.
Corrective Measures	The products have been recalled from end users. Owners of the affected glasses should stop use immediately and return to Villeroy & Boch free of charge by post for a full refund. No receipt is required. Should you have any queries, please contact the Villeroy & Boch customer services team on 00800 6864 8110 (freephone), or via email on service.uk@villeroy-boch.com . For further details, please access the Villeroy & Boch recall notice here: https://www.villeroy-boch.co.uk/product-recall .
Online Marketplace	Amazon
Notifier	Office for Product Safety and Standards.