

The Community Life Survey 2024-25

Who should complete the questionnaire?

We are interested in the views of everyone aged 16 or over in your household. Please read the rest of the information on this page, then turn over the page to start the survey.

How do I fill in the questionnaire?

- 1. Most questions can be answered by putting a cross in the box next to the answer that applies to you, like this: ⊠
 - Or by writing in a number like this:



- 2. Some questions will ask you to: Please cross one box only and some will ask you to: Please cross all boxes that apply.
- 3. Some questions may not apply to you and you will be taken to the next one that does by following an arrow like this: Go to Q43 or a box like this: Go to Q62
- 4. Please try to answer every question that applies to you. If you cannot remember or do not know, please cross the relevant box where shown or leave the question blank.
- 5. If you change your mind about an answer you have given, completely block out the box you have crossed like this, and then put a cross in your preferred box.
- 6. Please use black or blue ink to complete the questionnaire.

Where can I get more information?

☑: communitylifesurvey@veriangroup.com

🕿: 0800 158 2952 (9am-5pm)

Information about how your data is processed and information about your rights in relation to the data we collect is available on the back of the accompanying letter. You can also access our privacy policy at:

www.commlife.co.uk/surveyprivacypolicy.html or by calling 0800 158 2952





Section 1: Al	bout you
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Thank you for choosing to take part in the Community Life Survey. In this first section we would like to find out a little about you and your household.

By 'your household' we mean the group of people (not necessarily related) living at your address who share cooking facilities with you and also share a living room or sitting room or dining area. The information is used to understand the experiences of different groups and will not identify you or anyone in your household.

Q1	Including you, how many people aged 16 or over are currently living in your household? If you live by yourself, please cross 1 → Please cross one box only □ 1
Q2	What is your sex? A question about gender identity will follow Female Male Prefer not to say
Q3	Is the gender you identify with the same as your sex registered at birth? If you do not wish to answer, please cross prefer not to say Yes No - please write in gender identity Prefer not to say

Q4

What is your age?

Prefer not to say

Please write in your age below.

If age provided
Go to Q6

Q5	Wh	nat age band are you in?	?					
		16 to 19		55 to 59				
		20 to 24		60 to 64				
		25 to 29		65 to 69				
		30 to 34		70 to 74				
		35 to 39		75 to 79				
		40 to 44		80 to 84				
		45 to 49		85 or over				
		50 to 54		Prefer not to				
				say				
Q6	Wł	nat is your marital status	;?					
		Please cross <u>one</u> box or		₫				
		Never married and never a civil partnership	lega	lly registered in				
	П	Married © Go to Q8						
	П	In a legally registered civil	part	tnership				
		⇒ Go to Q8	•	·				
		Separated, but still legally						
		Separated, but still legally partnership	in a	Civil				
		Divorced						
	Formerly in a civil partnership which is now legally dissolved							
	☐ Widowed							
		A surviving member of a civil partnership	lega	lly registered				
		Prefer not to say						
Q7		you living with someo	ne i	n this				
	ho	usehold as a couple?						
		Yes						
		No Profer not to say						
	Ц	Prefer not to say						
Q8	Но	w many children aged ເ	ınde	ar 16 currently				
QU		e in your household?	iiiac	i io currently				
)	Please cross <u>one</u> box or	ıly 🛭	₫				
		0		6				
		1		7				
		2		8				
		3		9				
		4		10+				
		5		Prefer not to say				

Section 2: Contact with family and friends

The next few questions are about how often you personally contact your family members and friends. Please do not include any people you live with.

Q9 On average, how often do Please cross one box o	•	ach state	ement 🗷						
	More than once a day	Once a day	2 to 3 times per week	About once a week	About once a fortnight	About once a month	Less often than once a month	Never	Don't know
Meet up in person with family members or friends									
Speak on the phone, or video, or audio call, via the internet with family members or friends?									
Email or write to family members or friends									
Exchange text messages or instant messages with family members or friends									
Costion 2: Volumes many	unida e								
Section 3: Your commu		ır pojak	ahourhe	and Du	noighb	ourboo	d wo m	2020.2	for
The next questions are ab minutes walking distance	_	_		юи. Бу	neignbo	Jurioo	a we n	lean a	iew
Q10 How strongly do you feel you belong to your immediate neighbourhood? ☐ Please cross one box only ☑ ☐ Very strongly ☐ Fairly strongly ☐ Not very strongly ☐ Not at all strongly ☐ Don't know									
Q11 Roughly how many years have you lived in your current neighbourhood? Don't know									
Q12 How often do you chat to your neighbours, more than to just say hello? Please cross one box only On most days Once or twice a week Once or twice a month Less than once a month Never Don't have any neighbours Go to Q14 Don't know									

Q13 How strongly do you agree or disagree with the following statement:	Section 4: Your local area
Generally, I borrow things and exchange favours with my neighbours.	The next questions refer to your wider area. Please think of the area within 15 to
☐ Definitely agree	20 minutes walking distance from your home.
☐ Tend to agree	morne.
☐ Tend to disagree	Q16 Overall, how satisfied or dissatisfied are you with your local area as a place to live?
☐ Definitely disagree	⇒ Please cross <u>one</u> box only 区
	☐ Very satisfied
Q14 To what extent would you agree or disagree	Fairly satisfied
that people in your neighbourhood pull together to improve the neighbourhood?	☐ Neither satisfied nor dissatisfied
⇒ Please cross one box only	Fairly dissatisfied
☐ Definitely agree	☐ Very dissatisfied
☐ Tend to agree	O17 To subot extent do you amon or discuss that
☐ Tend to disagree	Q17 To what extent do you agree or disagree that your local area is a place where people from different backgrounds get on well together?
☐ Definitely disagree	⇒ Please cross one box only 区
☐ Nothing needs improving	☐ Definitely agree
	☐ Tend to agree
045 = 1.11	☐ Tend to disagree
Q15 Thinking about the people who live in this neighbourhood, to what extent do you	☐ Definitely disagree
believe they can be trusted?	☐ There are too few people in the local area
→ Please cross one box only	People in this area are all of the same
■ Many of the people can be trusted	background
Some of the people can be trusted	Q18 Do you think that over the past two years
☐ A few of the people can be trusted	your area has?
None of the people can be trusted	Got better to live in
■ None of the people can be trusted	Got worse to live in
☐ Just moved here	Not changed much (hasn't got better or worse)
☐ Don't know	☐ Have not lived here long enough to say
	Q19 How strongly do you feel you belong to your local area?
	☐ Very strongly
	☐ Fairly strongly
	☐ Not very strongly
	☐ Not at all strongly
	☐ Don't know

Section 5: Local politics and affairs

The next questions are about influencing political decisions and local affairs.

Q20		the last 12 months have you? Please cross <u>all</u> that apply 🗷
		Contacted a local official such as a local councillor, MP, government official, mayor, or public official working for the local council (Please do not include any contact for personal reasons, for example housing repairs or contact through work)
		Attended a public meeting, rally, or taken part in a public demonstration or protest
		Signed a paper petition or an online/e-petition
		None of these Go to Q22
Q21	hav	d over the last 12 months, how often we you done the things you selected at the evious question?
		At least once a week
		Less than once a week but at least once a month
		Less often than once a month
Q22	a c	the last 12 months, have you taken part in onsultation about local services or issues your local area through any of these ways? Please cross all that apply
		Completing a paper or online questionnaire
		Attending a public meeting
		Being involved in a face-to-face or online group
		None of these

Section 6: Activities in your local community

The following questions are about activities in your local community.

		•
Q23		the last 12 months, have you done any of ese things?
	me	ase include any activities you have already ntioned, but not any related to your job.
	⊃ I	Please cross <u>all</u> that apply 区
		Been a local councillor (for local authority, town, or parish)
		Been a school governor
		Been a volunteer special constable or volunteer at a higher rank
		Been a magistrate
		None of these
Q24	bed ded Plea you	d again in the last 12 months, have you en a member of any of the following cision making groups in your local area? ase include online groups and any activities a have already mentioned, but not any ated to your job.
		Please cross <u>all</u> that apply 🗷
		A group making decisions on local health services
		A decision making group set up to regenerate the local area
		A decision making group set up to tackle local crime problems
		A tenants' group decision making committee
		A group making decisions on local education services
		A group making decisions on local services for young people
		Another group making decisions on services in the local community
		None of these
Q25		what extent do you agree or disagree
		nt you personally can influence decisions ecting your local area?
		Definitely agree
		Tend to agree
		Tend to disagree

■ Definitely disagree

Q26 How important is it for you personally to feel to	hat you can in	fluence decisio	ns in your loca	al area?
☐ Very important				
Quite important				
☐ Not very important				
☐ Not at all important				
Section 7: Local facilities				
The next few questions are about facilities i	n vour local	area		
	<i>y</i>			
Q27 For each of the following, please indicate whet from your home, further away but still in your → Please give an answer for each row below. both apply. ✓	local area, or t	here is not one	in your local	area at all.
	Yes, within a 15-20 minute walk from my home	Yes, further away but still in my local area	No, not in my local area at all	Don't know/Not sure
General/grocery shop				
Pub/bar				
Park				
Library				
Restaurant/cafe				
Community centre/hall				
Sports facilities				
Health centre/GP				
Chemist or pharmacy				
Post Office		Ш	Ш	Ш
Place of worship for my faith or religion, such as a church, mosque, temple Please leave blank if you do not have a faith or religion				
Public transport links				
Q28 Generally, how satisfied are you with the local approximation Please cross one box only Please cross one box only	services and a	menities in you	ur local area?	
☐ Very satisfied				
☐ Fairly satisfied				
☐ Neither satisfied nor dissatisfied				
Fairly dissatisfied				
☐ Very dissatisfied				

+ + +

Q29	Which of these local facilities have you visited in person in the last 12 months? ⇒ Please cross all that apply ⊠		Q31	How satisfied or dissatisfied are you with the shops and retailers available in your local area?
				⇒ Please cross one box only
	General/grocery shop			☐ Very satisfied Go to
	☐ Pub/bar			Fairly satisfied Q32
	Park			☐ Neither satisfied nor dissatisfied ☐ ☐ ☐ ☐ ☐ ☐ ☐ ☐ ☐ ☐ ☐ ☐ ☐ ☐ ☐ ☐ ☐ ☐ ☐
	Library			Fairly dissatisfied Go to
	☐ Restaurant/cafe			☐ Very dissatisfied ☐ Q33
	Community centre/hall			There aren't any shops or retailers in my local area Q34
	Sports facilities			ny ioon and
	☐ Health centre/GP		Q32	What are the reasons you are satisfied with the shops and retailers available in your local
	☐ Chemist or pharmacy			area? ◆ Please cross <u>all</u> that apply
	☐ Post Office			Easy to get to
				They have all the basic essentials I need
	Place of worship for my faith or religion, such as a church, mosque, temple			There are a wide range of goods and services to choose from
	☐ Public transport links			Reasonably priced Independent or locally run
	☐ None of these			Some other reason (please write in)
	If you chose 'Library' at Q29, please			Don't know
	answer Q30	4		If you answered Q32 please move on to
020				Section 8
Q30	Over the last 12 months, how often have you visited your local library?	L		
	⇒ Please cross one box only		Q33	What are the reasons you are dissatisfied with the shops and retailers available in your
	At least once a week			local area?
	Less often than once a week but at least once			→ Please cross <u>all</u> that apply □ Limited thesise
	a month			☐ Limited choice ☐ Shops keep closing down in my local area
	Less often than once a month but at least 3 or 4 times a year			☐ Too many chains and not enough independent shops/retailers
	☐ Twice in the last 12 months			Too many other types of business such as hairdressers and coffee bars
	Once in the last 12 months			☐ Too many discount/charity shops
	☐ Don't know			Too expensive
	L DOLL KHOW			Difficult to get to
				Some other reason (please write in)
				Don't know

Section 8: Volunteering

The next questions are about your involvement with groups, clubs or organisations.

Q34		Have you been involved with any of the following groups, clubs or organisations during the last 12 months?									
	witl thro	at's anything you've taken part in, supported, or that you've helped in any way, either on your own or th others. Please exclude giving money or anything that was a requirement of your job or organised rough your employer. Please cross all that apply									
		Children's education/schools (for example, Parent Teacher Associations, School governor, supporting fairs and fundraising, helping in school, running pupils' clubs)		Justice and Human Rights (for example, special constable, magistrate, legal advice centre, victim support, prison visiting or aftercare, justice and peace groups, community or race relations, LGBT groups, national organisations (such as Amnesty							
		Youth/children's activities (outside school) (for example, youth clubs, sports clubs, hobby or cultural groups for children)	П	International)) Local community or neighbourhood groups							
		Education for adults (for example, attending or teaching classes, mentoring, cultural groups, Students Union, College governor)	_	(for example, Tenants' / Residents' Association, Neighbourhood Watch, community group, local pressure group)							
		Sport/exercise (taking part, coaching or going to watch) (for example, sports clubs or groups (such as football, swimming, fishing, golf, keep-		Citizens' Groups (for example, Rotary Club, Lion's Club, Women's Institute (WI), Freemasons) Hobbies, Recreation/Arts/Social clubs (for							
		fit, hiking), Supporter clubs) Religion (for example, attending a place of worship (church, chapel, mosque, temple, synagogue), attending faith-based groups,		example, clubs or groups for the Arts (such as theatres, museums, amateur dramatics, orchestras), hobby or cultural groups (such as local history club, social club)							
		Saturday/Sunday school) Politics (for example, membership of, or involvement with, political groups, serving as		Trade union activity (for example, membership of, or involvement with, a trade union) Other: (please write in)							
		local councillor) Older people (for example, involved with groups, clubs or organisations for older people, such as Age UK, pensioner's clubs, visiting, transporting or representing older people)									
		Health, Disability and Social welfare (for example, medical research charities, hospital visiting, disability groups, social welfare (such as Oxfam, NSPCC, Samaritans, Citizens Advice Bureau), offering respite care, self-help groups (such as Alcoholics Anonymous))		None of these Go to Section 9							
		Safety, First Aid (for example, Red Cross, St. John Ambulance, Life Saving, RNLI, Mountain Rescue, helping after a disaster)									
		The environment, animals (for example, national organisations (such as Greenpeace, National Trust, RSPCA), local conservation groups, preservation societies)									

Q35 In the last 12 months, have you given unpaid help to any of the groups, clubs or organisations you've just selected in any of	Section 9: Unpaid help to other people
the following ways? ⇒ Please cross <u>all</u> that apply	The next section asks about any unpaid
Raising or handling money/taking part in sponsored events	help you as an individual may have given to other people, that is apart from any help given through a group, club
☐ Leading a group/member of a committee	or organisation. This could be help for a
Getting other people involved	friend, neighbour or someone else but not a relative .
 Organising or helping to run an activity or event 	Q37 In the last 12 months, have you done any of
☐ Visiting people	these things, unpaid, for someone who was not a relative?
Pofrianding or montoring popula	⇒ Please cross <u>all</u> that apply
☐ Befriending or mentoring people☐ Giving advice/information/counselling	Keeping in touch with someone who has difficulty getting out and about (visiting in
Secretarial, admin or clerical work	person, telephoning or e-mailing) Doing shopping, collecting pension or paying
Providing transport/driving	bills
Representing	Cooking, cleaning, laundry, gardening or other routine household jobs
☐ Campaigning	Decorating, or doing any kind of home or car repairs
Other practical help (for example, helping out	☐ Babysitting or caring for children
at school, shopping) Any other help	 Sitting with or providing personal care (for example, washing, dressing) for someone who is sick or frail
☐ None of these ⇒ Go to Section 9	Looking after a property or a pet for someone who is away
	☐ Giving advice
Q36 Over the last 12 months, how often have you helped these groups, clubs or organisations?	☐ Writing letters or filling in forms
⇒ Please cross one box only	Representing someone (for example, talking to a council department or to a doctor)
At least once a week	 Transporting or escorting someone (for example, to a hospital or on an outing)
Less than once a week but at least once a month	☐ Anything else
Less than once a month	☐ None of these ⇒ Go to Section 10
	Q38 Over the last 12 months, about how often have you done any of these things?
	⊃ Please cross <u>one</u> box only ⊠
	☐ At least once a week
	Less than once a week but at least once a month
	☐ Less than once a month

+	+	+

Section 10: Attitudes to local area

For the next questions please think generally about your local area.

Q39 How attractive or		your local are	ea?			
Please cross one box only ☑						
☐ Very attractive						
Somewhat attra	active					
☐ Neither attractiv	e not unattracti	ve				
Somewhat una	ttractive					
☐ Very unattractiv	e					
Q40 How much do you ⇒ Please cross on After you have cr	e box per row	×			rected	
	Definitely agree	Tend to agree	Neither agree nor disagree	Tend to disagree	Definitely disagree	Don't know
In five years' time I would like to still be living in my local area						
I would recommend my local area to others as a good place to live						
I am proud to live in my local area						
	Go to	Q41	Go to Q43	Go to	Q42	Go to Q43
It is a safe area and Because of the There are good There is a good	that apply sense of common to live in green and nature are respectful activities and fun the culture, heritage schools transport links range of shops son (please write	nunity here al spaces here and friendly unities nings to do and history of	the local area	in my local are	ea'	



If you answered Q41 please move on to Q43

		involved in your local area
Q42	What are the main reasons you disagree that 'I am proud to live in my local area'	involved in your local area.
	⇒ Please cross <u>all</u> that apply	Q44 How strongly do you agree or
	☐ There is a lack of community here	the following statement: When people in this area get inv
	☐ Safety concerns	local community, they really can way that their area is run.
	☐ There is a lack of green and natural spaces here	☐ Definitely agree
	Some people here can be disrespectful or troublesome	☐ Tend to agree
	☐ There is a lack of good work or job opportunities	☐ Neither agree nor disagree☐ Tend to disagree
	☐ There is a lack of activities and fun things to do	☐ Definitely disagree
	☐ The area is run down	Q45 Have you been involved in any
	☐ The area lacks culture, history or heritage	following activities in the last
	☐ The schools are poor	Please only include those activities unpaid. Please don't include any
	☐ There is a lack of good transport links	you signed a petition but took no
	☐ There is a lack of shops or local facilities	action. Please cross <u>all</u> that apply I
	Some other reason (please write in)	Trying to set up a new service.
		local residents
		Trying to stop the closure of a
	☐ No reason in particular	☐ Trying to stop something else my local area
Q43	How satisfied or dissatisfied are you with the green and natural spaces in your local area?	Running local services on a vo (for example, childcare, youth community centres)
	Please cross one box only ⊠	Organising a community ever
	☐ Very satisfied	a street party)
	☐ Fairly satisfied	Another local issue: (Please crewrite in the space provided)
	☐ Neither satisfied nor dissatisfied	
	Fairly dissatisfied	☐ None of these ᢒ Go to Secti
	☐ Very dissatisfied	046.0.1
	☐ There are no green or natural spaces in my local area	Q46 On how many occasions in the months have you spent time h any of these activities?
		⇒ Please cross <u>one</u> box only B
	☐ Don't know	On one occasion only
		On two or three occasions
		☐ On four or five occasions

The next questions are about getting

Q44	How strongly do you agree or disagree with the following statement:
	When people in this area get involved in their local community, they really can change the way that their area is run.
	☐ Definitely agree
	☐ Tend to agree
	☐ Neither agree nor disagree
	☐ Tend to disagree
	☐ Definitely disagree
Q45	
	following activities in the last 12 months?
	Please only include those activities that were unpaid. Please don't include anything where you signed a petition but took no further action.
	⇒ Please cross <u>all</u> that apply
	Trying to set up a new service/amenity for local residents
	☐ Trying to stop the closure of a service/amenity
	☐ Trying to stop something else happening in my local area
	Running local services on a voluntary l basis (for example, childcare, youth services, parks, community centres)
	Organising a community event (for example, a street party)
	Another local issue: (Please cross the box and write in the space provided)
	☐ None of these ⑤ Go to Section 12
046	On how many occasions in the last 12
Q40	months have you spent time helping with any of these activities?
	⇒ Please cross one box only ⊠
	On one occasion only
	On two or three occasions
	On four or five occasions
	☐ More frequently

Section 12: Local arts and culture

The next questions refer to arts and cultural facilities, groups and events in your local area. Some examples include:

- Facilities such as cinemas, theatres, museums, art galleries, studios, music venues
- Groups or classes such as book clubs, theatre or dance groups, choir or music groups, art or craft classes, film clubs, video games clubs
- Events such as street festivals, musical festivals, carnivals

Q47	Are there opportunities to take part in arts and cultural activities, groups and events in your local area?						
	Yes, lots	Go to					
	Yes, some	Q48					
	── No, none	Go to					
	☐ Don't know	Section 13					

Q48	you gro	er the last 12 months, how often have u taken part in arts and cultural activities, oups and events in your local area? Please cross one box only
		At least once a week
		Less often than once a week but at least once a month
		Less often than once a month but at least 3 or 4 times a year
		Twice in the last 12 months
		Once in the last 12 months
		Not in the last 12 months
		Don't know

Section 13: Local heritage and sports

The next question refers to heritage sites and places of historic interest. Some examples include:

- Ancient monuments or archaeological sites with historic significance (such as a burial site or castle)
- A place that you visited specifically for its historic nature (such as a local historic town, coastline or countryside)
- A building or place with historic or artistic features (such as a public garden, country house, place of worship attended as a visitor, historic civic buildings)
- A place connected with industrial or other local history (such as an old factory, mine or railway, shipwrecks, historic sports venue visited for its heritage)

and	d places of historic interest in your lo	
	Yes, lots	Go to
	Yes, some	Q50
	No, none	Go to
	Don't know	Q51
	are	

Over the last 12 months, how often have you visited heritage sites and places of historic interest in your local area? For places of historic interest please only include places that you visited specifically for their historic nature. ○ Please cross one box only ☑ At least once a week Less often than once a week but at least once a month Less often than once a month but at least 3 or 4 times a year Twice in the last 12 months Once in the last 12 months Not in the last 12 months Don't know	Q54 How often do you take part in sport teams, clubs or classes or exercise at sports facilities in your local area? ⇒ Please cross one box only ⊠ At least once a week Less often than once a week but at least once a month Less often than once a month but at least 3 or 4 times a year Twice in the last 12 months Once in the last 12 months Not in the last 12 months Don't know Q55 Are there opportunities to watch people participate in sports activities or events in your local area?
Q51 Are there opportunities to visit museums or galleries in your local area? Yes, lots Yes, some O52 No, none Don't know O53	Yes, lots Yes, some No, none Don't know Go to Q56
 Q52 How often do you visit museums or galleries in your local area? ⇒ Please cross one box only ☑ At least once a week Less often than once a week but at least once a month Less often than once a month but at least 3 or 4 times a year Twice in the last 12 months Once in the last 12 months Not in the last 12 months Don't know 	 Q56 How often do you watch people participate in sports activities or events in your local area? ⇒ Please cross one box only ☑ At least once a week Less often than once a week but at least once a month Less often than once a month but at least 3 or 4 times a year Twice in the last 12 months Once in the last 12 months Not in the last 12 months Don't know
Are there opportunities to take part in sport teams, clubs or classes or exercise at sports facilities in your local area? Yes, lots Yes, some No, none Don't know Go to Q55	Q56b. Thinking about local news. On average, how often do you watch, read or listen to local news? i.e. TV or radio that covers local news or a local newspaper, in print or online. ○ Please cross one box only ☑ ☐ At least once every 2 weeks ☐ Once a month ☐ Less often ☐ Never ☐ I don't know of any local news providers

Section 14: Wellbeing

The next questions ask about your feelings on aspects of your life. They are included to help measure people's wellbeing and the information produced will not identify you or anyone in your household.

There are no right or wrong answers. For each of these questions please give an answer on a scale of 0 to ten, where 0 is 'not at all' and 10 is 'completely'.

Q57	Overall, h			_	th your	life now	adays?					
	Please	cross <u>o</u>	ne box o	oniy 🗷								
	Not at all satisfied										Completel satisfied	
	0	1	2	3	4	5	6	7	8	9	10	Prefer not to say
Q58	Overall, to			_	eel the t	hings yo	u do in y	our life	are wor	thwhile	?	
	Not at all worthwhile										Complete worthwhil	
	0	1	2	3	4	5	6	7	8	9	10	Prefer not to say
Q59	Overall, h Please Not at all happy	-			yesterda	ny?					Complete happy	у
	0	1	2	3	4	5	6	7	8	9	10	Prefer not to say
O60	Overall, h	ow an	cious did	vou fee	el vestero	dav?						
	⊃ Please											
	Not at all anxious										Completel anxious	у
	0	1	2	3	4	5	6	7	8	9	10	Prefer not to say

Q66 To what extent, if at all, is anti-social Q61 How often do you feel that you lack companionship? behaviour a problem in your local area? ☐ Often ☐ A very big problem Some of the time A fairly big problem ☐ Hardly ever or never ■ Not a very big problem ■ Not a problem at all Prefer not to say Q62 How often do you feel left out? Q67 Which, if any, of the following are a problem in your local area? Often ⇒ Please cross <u>all</u> that apply Some of the time People hanging around or loitering ☐ Hardly ever or never ☐ Street drinking or drunken behaviour Prefer not to say ☐ Vandalism, criminal damage or graffiti Q63 How often do you feel isolated from others? Inconsiderate behaviour such as using a ☐ Often football in inappropriate areas, cycling/ skateboarding in pedestrian areas or ☐ Some of the time inappropriate use of fireworks. ☐ Hardly ever or never Loud music or other loud noise Prefer not to say ☐ Drugs or evidence of drugs Q64 How often do you feel lonely? Public harassment, intimidation or abuse ☐ Often/always Litter or rubbish (including fly tipping) or dog Some of the time fouling Occasionally □ Nuisance neighbours ☐ Hardly ever ☐ Vehicle related anti-social behaviour such ☐ Never as abandoned vehicles, speeding cars or motorcycles, car revving. Prefer not to say Begging Section 15: Anti-social behaviour People committing inappropriate or indecent sexual acts in public or sex work For the next questions please think generally about your local area. Problems with out of control or dangerous dogs Q65 Have you personally experienced or Some other type of anti-social behaviour witnessed any sort of anti-social behaviour in (please write in) your local area in the last 12 months? Anti-social behaviour is any behaviour that causes people nuisance, annoyance, alarm or distress. This can include behaviours that are aggressive or intimidating or that impact upon a person's quality of life. ☐ Yes

☐ No

☐ None of these

Section	16: A	bout y	/ou
		l 💆	

The following questions are about you and your circumstances.

acc	commodation?	this		
Own it outright				
	Own with a mortgage or loan	Q70		
	Part own and part rent (shared ownership)			
	Rent it (with or without housing benefit)	Go to Q69		
	Live here rent-free			
	Don't know	Go to Q70		
	acc	 Own with a mortgage or loan Part own and part rent (shared ownership) Rent it (with or without housing benefit) Live here rent-free 		

	_	
Q69	Wł	no is your landlord?
)	Please cross <u>one</u> box only 区
		The local authority/council /ALMO
		A housing association, RSL, charitable trust or Local Housing Company
		Employer (organisation) of a household member
		Another organisation
		Relative/acquaintance of any current household member from before this tenancy started
		Employer (individual) of a household member
		Another individual private landlord
		Don't know

Q70	Have you used the internet, at home or elsewhere, in the last 12 months?						
	⊃ I	Please cross <u>one</u> box only 🗵					
		Yes					
	Ш	No					
Q71		nat is your ethnic group?					
		Please cross <u>one</u> box only 🗷 ·.					
	Wh						
	Ц	English or Welsh or Scottish or Northern Irish or British					
		Irish					
		Gypsy or Irish Traveller					
		Any other White background					
	Miz	xed / Multiple ethnic groups					
		White and Black Caribbean					
		White and Black African					
		White and Asian					
		Any other mixed or multiple ethnic background					
	Asi	an / Asian British					
		Indian					
		Pakistani					
		Bangladeshi					
		Chinese					
		Any other Asian background					
	Bla	ck / African / Caribbean / Black British					
		African					
	Ξ	Caribbean					
		Any other Black or African or					
	ш	Caribbean background					
	Otl	ner Ethnic Group					
		Arab					
		Any other ethnic group					
		Don't know					
		Prefer not to say					
	-	you selected any 'other' ethnicity at 11, please answer Q72. If not, go to 13.					
Q72	Ple	ase tell us your ethnic group					

Q/3 Are you a citizen of any of the following?	Q// Does your condition or illness reduce your ability to carry out day-to-day activities?
Citizenship means you are entitled to a passport issued by that country	Yes, a lot
⇒ Please cross <u>all</u> that apply	Yes, a little
The United Kingdom (Great Britain and Northern Ireland)	☐ Not at all
Republic of Ireland	_
☐ Any other member state of the European	☐ Prefer not to say
Union Any other country elsewhere in the world	Section 17: Work and employment
Don't know	Section 17: Work and employment
☐ Prefer not to say	The next questions are about your work and employment
Q74 What is your religion?	Q78 What is your current working status?
→ Please cross one box only	⇒ Please cross <u>one</u> box only 🗷
☐ No religion	☐ Working full time (30+hours a week)
 Christian (including Church of England, Catholic, Protestant and all other Christian denominations) 	☐ Working part time (less than 30 hours a week)
☐ Buddhist	On government supported trainingGo to
Hindu	Q79
☐ Jewish	☐ Unemployed and available for work
☐ Muslim	☐ On maternity or paternity leave
Sikh	☐ Retired and not working at all
☐ Any other religion	
☐ Don't know	Full-time education at school, college or University Q88
☐ Prefer not to say	Of Offiversity Quarter
	☐ Looking after home or family
Q75 How is your health in general?	Go to
☐ Very good	Permanently sick or disabled Q79
Good	☐ Doing something else
☐ Fair ☐ Bad	
☐ Very bad	☐ Don't know
☐ Prefer not to say	☐ Prefer not to say
Q76 Do you have any physical or mental health conditions or illnesses lasting or expected to last for 12 months or more? Yes	Q79 Are you at present at school or 6th form college or enrolled on any full-time or part-time education course excluding leisure classes?
□ No Go to	☐ Yes
☐ Don't know Section	□ No
Prefer not to say	



If you are currently in full-time or part-time employment please go to Q80.

If you **are currently** on government supported training, on maternity/paternity leave, retired, in full-time education, or permanently sick or disabled, please go to Q88.

If neither of the above applies to you, please go to Q86.

Q80	In which of these places do you work in your current job? If you have more than one job, please think about the main one. Please cross all that apply ☑ At or from home At one or more workplaces, for example office, shop, hospital or school On the move, for example moving goods or carrying out services Somewhere else (please write in)
	If you work at one or more fixed workplaces (e.g. office, shop, hospital or school), please go to Q81. If you work on the move (e.g. moving goods or carrying out services) or somewhere else, but not at one or more fixed workplaces, please go to Q82. If you only work at or from home, please go to Q83.
Q81	How far away from your home is your workplace? If you have more than one workplace please think about the one you travel to most often. Within a 15-20 minute walk from my home Further away but still in my local area Not in my local area
Q82	How far away from your home do you usually travel when working? Within a 15-20 minute walk from my home Further away but still in my local area Not in my local area
Q83	How far away from your home is the company you work for based? Within a 15-20 minute walk from my home Further away but still in my local area Not in my local area
Q84	How many hours in total do you usually work in a week in your job? Please include both paid and unpaid hours. If you have no usual hours, please give an average. O-10 hours 11-20 hours 21-30 hours 31-40 hours 41-50 hours Don't know

		+					
Q85 The next questions are about he How much of the time do you					olies to v	our ioh?	
⇒ Please cross one box per ro		or the foil	ownig stat	ements ap	ones to y	oui job.	
	All of the time	Most of the time	Some of the time	Hardly ever	Never	Don't know	Prefer not to say
I find my job fulfilling							
I enjoy the type of job I do							
I feel productive when I am working							
I find purpose in my job							
If you answered Q85, please	move or	to Q88					
Q86 These are things which some p following statements apply to		e said ma	kes it diffic	cult for the	n to find	work. Whic	h of the
⇒ Please cross <u>all</u> that apply D	-						
☐ There aren't many jobs where	llive						
☐ I haven't got the skills or quali	ifications I r	need to get	a job or tra	ining place			
☐ I don't know how to go abou	t finding a	job or train	ing place				
☐ There aren't enough available	courses lo	cally to me					
☐ I haven't had enough advice o	or support t	to find a jol	o or training) place			
If I was in a job or studying, I v	would be w	vorse off fir	nancially cor	mpared to no	OW		
☐ I would need to move away fr	rom my loc	al area to f	ind a job I w	ould enjoy			
☐ There are not any interesting j	ob opportu	unities whe	re I live				
☐ There isn't enough public tran	sport wher	re I live for	me to get to	and from v	vork		
Childcare is too expensive for	me to wor	k					
☐ Not many of my friends are w	orking or s	tudying					
☐ I haven't been able to find sui	table childo	care so I car	n work or st	udy			
☐ I'm not interested in getting a	job or stud	dying					
☐ None of these							
Q87 When you think about getting	a job in tl	ne future,	how confi	dent do yo	u feel abo	out:	
⇒ Please cross <u>one</u> box per ro	w 🗷						
		Ve	ery confident	Fairly confid	IDDT	lot very onfident	Not at all confident
Contacting people for advice about getti	ng a job						
Going for a job interview							
Convincing someone you are the best pe	erson for a j	job					
Being prepared to start a new job							

Q88 How confident would you Please cross one box p		of the follow	ing situations	?									
	Very confident	Fairly confident	Neither confident nor unconfident	Not very confident	Not at all confident	Don't know							
Meeting new people													
Working with other people in a team													
Being the leader of a team													
Explaining my ideas clearly													
Speaking in public													
Seeing things from other people's viewpoints													
Expressing myself to others													
Speaking up in a group of people I don't know well													
If you have a partner, pl	ease on to C	189 otherwi	ise an to 090)									
ii you have a partier, pr	case go to q	os, otherwi	ise go to QSC	,									
Q89 What is your partner's cu	_	status?											
	⇒ Please cross <u>one</u> box only 区												
☐ Working full time (30+h	☐ Working full time (30+hours a week)												
☐ Working part time (less	than 30 hours a	a week)											
On government support	ed training												
Unemployed and available	ole for work												
On maternity or paternit	ty leave												
☐ Retired and not working	at all												
Full-time education at so	hool, college o	r University											
Looking after home or f	amily												
Permanently sick or disa	bled												
☐ Doing something else													
☐ Prefer not to say													
Q90 Have you achieved a qual HND or HNC, NVQ level 4				xample degr	ee, foundatio	n degree,							
Yes Go to Section 18	3												
— Na													
□ No													

	Q93 Which of these statements best describes your current financial situation? ⇒ Please cross one box only ☑													
	☐ I am saving a lot													
	☐ I am saving a little													
	☐ I am just manging to make ends meet													
	☐ I am having to draw on savings													
	☐ I am running into debt													
	☐ Don't know													
	☐ Prefer not to say													
Q94	Next a question ab		ı feel about	your life. Ov	erall, how sa	atisfied or di	ssatisfied ar	e you with						
	⇒ Please cross <u>one</u>	e box per rov	v 🗷											
		Very satisfied	Fairly satisfied	Neither satisfied nor dissatisfied	Fairly dissatisfied	Very dissatisfied	Don't know	Prefer not to say						
Your	income													
Your	ob													
Your	health													
Coo	tion 40. Future	wa a a a wala												
Sec	tion 19: Future	research												
	This survey is cond contact you again, the Government or	ucted by Ver with questio	ian, an inde	to this surve	y or to help	with other co	onnected res	earch for						
	This survey is cond contact you again,	ucted by Ver with question r a charity. We keeping a se ntact details wer 'yes', you an	ian, an inde ons relating ould it be o cure record will not be ure giving yo	to this survey kay for us to of your name used for any our permission	y or to help we contact you e, postal add other purpose for us to re-	with other co within the r dress and tele es and will b contact you	nnected respondent two years ephone number destroyed within the r	search for ars? ber for after two next two						
Q95	This survey is cond contact you again, the Government of This will involve us two years. Your conyears. If you answe years to discuss tak	ucted by Ver with question or a charity. We keeping a se ntact details were 'yes', you and ing part in fo	ian, an inde ons relating fould it be o cure record will not be u re giving you ollow-up res	to this survey kay for us to of your name used for any c ur permission earch. You ar	y or to help we contact you e, postal addother purpose for us to rese not agreeing	with other co within the r lress and tele les and will b -contact you ng to take p	ephone num ephone num e destroyed within the r art in any re	search for ars? ber for after two next two search.						

If you said 'Yes' at Q95 or Q96, go to Q97. If you said 'No' to both Q95 and Q96, go to Q100

Q97 If you answered yes to being recontacted for any follow up research, we would like to collect a few contact details from you. Firstly, please enter your full name in the boxes below. First name																					
	Last r	name																			
000	Disse			4	مامدا		la	!					44	£		£ . II			l	_	
Q98	Telep		_		iepno	one n	umb	er in (case	we w	ant t	o con	itact	you t	or an	у топ	ow u	ıp res	earcr	1.	
Q99	Pleas Email		-	ur en	nail a	ddre	ss in	case v	we w	ant t	o con	tact <u>'</u>	you f	or an	y foll	low ι	ıp res	earch	٦.		
Q100		rtant	so p	lease																very our o	
	Please cross one box only 🗵																				

- Yes, all my answers were given honestly and represent my own personal views
- ☐ No



Today's Date

Thank you for completing the questionnaire. Please return it to us in the envelope provided.

As a thank you for this, a £10 shopping voucher will be posted to your address. We aim for you to receive it within 15 working days.

For some participants, the survey questions may have raised uncomfortable or upsetting issues. In the event that you feel upset about any of the topics covered, we want to ensure that you have the contact details of organisations who you can talk to if needed and who can help you.

Please visit www.commlife.co.uk/support for a list of support resources