



Homes England

Date: 6 March 2025

Our Ref: RFI5035

Tel: 0300 1234 500

Email: infogov@homesengland.gov.uk

[REDACTED]
By Email Only

Dear [REDACTED]

RE: Request for Information – RFI5035

Thank you for your request for information which was processed in accordance with the Freedom of Information Act 2000 (FOIA).

You requested the following information:

I understand that your annual subscription with Beauhurst is due to expire in Oct 2025 (Contract Reference: HCA001-DN748326-68620011)

Please advise the following:

- Your plans for reviewing the effectiveness of this product?**
- Your plans for reviewing the market, prior to contact renewal to ensure the product is offering appropriate value for money?**
- The job-title and department of the person responsible for the day-to-day use of this product?**

Response

We can confirm that we do hold some of the requested information. We will address each of your questions in turn below.

2nd Floor
The Lumen
St James Boulevard, Newcastle Helix
Newcastle upon Tyne, NE4 5BZ

0300 1234 500
@HomesEngland
www.gov.uk/homes-england





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Your plans for reviewing the effectiveness of this product?

Your plans for reviewing the market, prior to contact renewal to ensure the product is offering appropriate value for money?

We can confirm that Homes England does not hold the information detailed in your request.

To conclude that the information is not held, we have searched with our Market Engagement team who would have the requested information if held.

The FOIA does not oblige a public authority to create information to answer a request if the requested information is not held. The duty under section 1(1) is only to provide the recorded information held.

The full text of section 1 in the legislation can be found here:

<https://www.legislation.gov.uk/ukpga/2000/36/section/1>

Advice and Assistance

We have a duty to provide advice and assistance in accordance with Section 16 of the FOIA. To comply with this duty we are able to confirm that we currently have no plans for review of this product. We can advise that we use the Beauhurst platform on an ongoing basis and it is currently meeting the purpose it was intended for. When the contract is nearing the expiration date, we will then assess and review the product to confirm whether or not it is still meeting our needs, the value of the renewal and what other products are on the market at the time to confirm if it is still fit for purpose and offers value for money.

The job-title and department of the person responsible for the day-to-day use of this product?

We can confirm that the job title and department of the person responsible for the day to day use of this product is Senior Manager, Market Engagement.

Right to Appeal

If you are not happy with the information that has been provided or the way in which your request has been handled, you may request an internal review. You can request an internal review by writing to Homes England via the details below, quoting the reference number at the top of this letter.

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Information Governance Team

Homes England

The Lumen

2nd Floor

St James Boulevard

Newcastle Helix

Newcastle upon Tyne

NE4 5BZ

United Kingdom

Your request for review must be made in writing, explain why you wish to appeal, and be received within 40 working days of the date of this response. Failure to meet this criteria may lead to your request being refused.

Upon receipt, your request for review will be passed to an independent party not involved in your original request. We aim to issue a response within 20 working days.

You may also complain to the Information Commissioner's Office (ICO) however, the Information Commissioner does usually expect the internal review procedure to be exhausted in the first instance.

The Information Commissioner's details can be found via the following link:

<https://ico.org.uk/>

Please note that the contents of your request and this response are also subject to the Freedom of Information Act 2000. Homes England may be required to disclose your request and our response accordingly.

Yours sincerely,

The Information Governance Team
For Homes England

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