## The Housing and Regeneration Agency



Date: 23 December 2024

Our Ref: RFI4969 Tel: 0300 1234 500

Email: infogov@homesengland.gov.uk

By Email Only

Dear

#### RE: Request for Information - RFI4969

Thank you for your request for information which was processed in accordance with the Freedom of Information Act 2000 (FOIA).

You requested the following information:

Please can you provide me with the available email addresses and names of the associated building contractor firms installing bathrooms throughout social and affordable housing projects since 2022.

#### Response

We can confirm that Homes England does not hold the information detailed in your request.

To conclude that the information is not held, we have searched with our Affordable Homes team who would have the requested information if held.

The FOIA does not oblige a public authority to create information to answer a request if the requested information is not held. The duty under section 1(1) is only to provide the recorded information held.

The full text of section 1 in the legislation can be found here:

https://www.legislation.gov.uk/ukpga/2000/36/section/1

The Lumen 2nd Floor St James Boulevard Newcastle upon Tyne NE4 5BZ

0300 1234 500 @HomesEngland www.gov.uk/homes-england



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#### **Advice and Assistance**

We have a duty to provide advice and assistance in accordance with Section 16 of the FOIA. To comply with this duty we are able to confirm Home England does not capture information on building contractors. We therefore cannot provide this information. You may wish to contact Registered Providers and housebuilders directly.

#### Right to Appeal

If you are not happy with the information that has been provided or the way in which your request has been handled, you may request an internal review. You can request an internal review by writing to Homes England via the details below, quoting the reference number at the top of this letter.

Email: infogov@homesengland.gov.uk

Information Governance Team
Homes England
The Lumen
2<sup>nd</sup> Floor
St James Boulevard
Newcastle Helix
Newcastle upon Tyne
NE4 5BZ
United Kingdom

Your request for review must be made in writing, explain why you wish to appeal, and be received within 40 working days of the date of this response. Failure to meet this criteria may lead to your request being refused.

Upon receipt, your request for review will be passed to an independent party not involved in your original request. We aim to issue a response within 20 working days.

You may also complain to the Information Commissioner's Office (ICO) however, the Information Commissioner does usually expect the internal review procedure to be exhausted in the first instance.

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The Information Commissioner's details can be found via the following link:

### https://ico.org.uk/

Please note that the contents of your request and this response are also subject to the Freedom of Information Act 2000. Homes England may be required to disclose your request and our response accordingly.

Yours sincerely,

The Information Governance Team

For Homes England

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