



Homes  
England

Date: 16 July 2024

Our Ref: RFI4806

Tel: 0300 1234 500

Email: [infogov@homesengland.gov.uk](mailto:infogov@homesengland.gov.uk)

[Redacted]  
By Email Only

Dear Sir/Madam

**RE: Request for Information – RFI4806**

Thank you for your request for information which was processed in accordance with the Freedom of Information Act 2000 (FOIA).

You requested the following information:

<b>Q1. Can you please list the number of devices deployed by your organisation for the following?</b>	
<b>Device Type</b>	<b>Number of Devices</b>
Desktop PCs	
Laptops	
Mobile Phones	
Printers	
Multi Functional Devices (MFDs)	
Tablets	
Physical Servers	
Storage Devices (for example: NAS, SAN)	
Networking Infrastructure (for example: Switches, Routers, Interfaces, Wireless Access Points)	
Security Infrastructure (for example: Firewalls, Intrusion Detection Systems (IDS), Virus Monitoring Tools)	





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<b>Q2. Does your organisation plan to procure any of the below enterprise applications or software, if yes, please provide information in the below format.</b>  <b>Please note, if the applications you're planning to procure are not listed below then do mention them separately.</b>	<b>2024/25 Spend/Budget (£000)</b>	<b>2025/26 Spend/Budget (£000)</b>
Content Management System		
Supply Chain Management (SCM)		
Inventory Management Software		
Enterprise Asset Management (EAM) Software		
Business Intelligence Systems		
Other software/apps (mention the name of the software)		

<b>Q3. Do you have any plans to procure End user devices (desktop/laptop/tablet/mobile phones etc)? if yes, please provide information in the below format.</b>	<b>2024/25 Spend/Budget (£000)</b>	<b>2025/26 Spend/Budget (£000)</b>
Desktops		
Laptops		
Mobile Phones		
Tablets and Others (if Others, please specify)		

<b>Q4. Do you have any plans to procure below services/software? if yes, please provide information in the below format.</b>	<b>2024/25 Spend/Budget (£000)</b>	<b>2025/26 Spend/Budget (£000)</b>
Artificial Intelligence (AI)		
Cyber Security		

## Response

We can confirm that we do hold the requested information for Q1. Please see our response below.





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<b>Q1. Can you please list the number of devices deployed by your organisation for the following?</b>	
<b>Device Type</b>	<b>Number of Devices</b>
Desktop PCs	5
Laptops	1335
Mobile Phones	1175
Printers	50
Multi Functional Devices (MFDs)	19
Tablets	703
Physical Servers	15
Storage Devices (for example: NAS, SAN)	1 HCI
Networking Infrastructure (for example: Switches, Routers, Interfaces, Wireless Access Points)	50 switches and 45 WAPS
Security Infrastructure (for example: Firewalls, Intrusion Detection Systems (IDS), Virus Monitoring Tools)	15 firewall & IDA 2 Virus monitoring tools

Please be advised that for Q2 – Q4 we do not hold this information. To conclude that the information is not held, we have searched with our Procurement team who would have the requested information if held.

The FOIA does not oblige a public authority to create information to answer a request if the requested information is not held. The duty under section 1(1) is only to provide the recorded information held.

The full text of section 1 in the legislation can be found here:

<https://www.legislation.gov.uk/ukpga/2000/36/section/1>

## **Advice and Assistance**

We have a duty to provide advice and assistance in accordance with Section 16 of the FOIA. To comply with this duty we are able to confirm that we have no plans to procure any of the software applications, devices, or services specified in your request. We already have live contracts in place and so we do not intend to go out to market at this time.





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## **Right to Appeal**

If you are not happy with the information that has been provided or the way in which your request has been handled, you may request an internal review. You can request an internal review by writing to Homes England via the details below, quoting the reference number at the top of this letter.

Email: [infogov@homesengland.gov.uk](mailto:infogov@homesengland.gov.uk)

Information Governance Team  
Homes England  
Windsor House  
6<sup>th</sup> Floor  
42-50 Victoria Street  
London  
SW1H 0TL  
United Kingdom

Your request for review must be made in writing, explain why you wish to appeal, and be received within 40 working days of the date of this response. Failure to meet this criteria may lead to your request being refused.

Upon receipt, your request for review will be passed to an independent party not involved in your original request. We aim to issue a response within 20 working days.

You may also complain to the Information Commissioner's Office (ICO) however, the Information Commissioner does usually expect the internal review procedure to be exhausted in the first instance.

The Information Commissioner's details can be found via the following link:

<https://ico.org.uk/>

Please note that the contents of your request and this response are also subject to the Freedom of Information Act 2000. Homes England may be required to disclose your request and our response accordingly.

6<sup>th</sup> Floor  
Windsor House  
42 - 50 Victoria Street, Westminster  
London, SW1H 0TL

0300 1234 500  
@HomesEngland  
[www.gov.uk/homes-england](http://www.gov.uk/homes-england)





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Yours sincerely,

**The Information Governance Team**  
For Homes England

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London, SW1H 0TL

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