

Remediable Service Statement (RSS) Delivery Update

We previously highlighted the technical complexities of the remedy, which extend beyond the Armed Forces Pension Scheme and have impacted delivery timelines. As a result, we were unable to meet the original 1 April 2025 deadline for all members, and delayed certain cohorts until 30 September 2025.

As of May 2025, 66,000 RSSs have been issued, and we expect to issue a further 40,500 by September 2025. Some members with more complex circumstances will not receive their RSS by 30 September 2025 and those affected will be written to as outlined in this note.

This update outlines the latest position and those affected.

Immediate Choice Members (Benefits in Payment Before 1 October 2023)

Your RSS will allow you to choose between continuing with your current benefits or opting for alternative benefits for the Remedy period (1 April 2015 to 31 March 2022). You will continue to receive your current benefits in the meantime.

If you choose alternative benefits, any payments due will be backdated with interest to ensure you receive the full value owed.

If your RSS is likely to be delayed beyond September 2025, we will notify you by the end of July 2025 with an explanation and revised timeline. Members affected by further delays will receive their RSS between 30 September 2025 and 31 March 2026.

Deferred Members (No Longer Serving, No Benefits in Payment)

As a deferred member eligible for the 2015 Pension Remedy, your RSS will compare Legacy and AFPS 15 pension benefits for the Remedy period (1 April 2015 to 31 March 2022). This statement is for information only, as you will make your choice when benefits become payable.

All deferred members will receive a letter by the end of August 2025 advising of a potential delay to their RSS. Most deferred members who are categorised as non-complex will receive their RSS by 30 September 2025, with all remaining non-complex RSSs issued by 31 December 2025. For complex cases, RSSs will be issued by 31 March 2026.

Please ensure your address details are up to date to receive your RSS. Updates can be sent to:

Joint Personnel Administration Centre (JPAC)

Mail Point 480
Kentigern House
65 Brown Street
Glasgow
G2 8EX
Phone: 0800 085 360

If you are due to reach your deferred pension age before 31 March 2026, you will receive your RSS in time to make your election.

Active Members (Still Serving)

If you are still serving and eligible for the 2015 Pension Remedy, your RSS will compare Legacy and AFPS 15 pension benefits for the Remedy period (1 April 2015 to 31 March 2022) and your entire service. These statements, issued annually, are current snapshots and not forecasts.

The vast majority of Active Member RSSs were issued prior to April 2025. All remaining non-complex RSSs will be issued by 31 December 2025. Complex cases will be completed by 31 March 2026.

Information will be published on MODNET to provide additional details to serving members about when they should expect to receive their RSS, including a comprehensive list of scenarios which might result in a delay to your RSS.

Once issued, you will be notified via JPA Workflow, and the RSS will be available in the “My Money” section. No action is required until your benefits become payable.

Approximately six months before leaving service, you will receive an RSS inviting you to make your election. If complexities delay this, there will be no impact on the payment of your benefits. You may claim your pension based on your Legacy scheme while awaiting your RSS and election decision.

For more details, see the [RSS User Guide - Deferred Choice](#).

We apologise for any inconvenience caused by these delays and assure you we are working hard to expedite the process.