



# **Civil Bulk Upload Service (CBUS)**

## **CNBC Customer Interface Definition**

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## Glossary

Abbreviation	Description
Application	An aspect of the overall Internet Channel that provides specific functionality to users. Court Applications focus on a business process (e.g. MCOL/PCOL) where the business transaction is initiated
ASCII	American Standard Code for Information Interchange
BACS	BACS Payment Schemes Limited
Bureau	An entity that submits requests on behalf of a 3rd party to CBUS
Bulk Requests	A bulk request consists of one or more individual requests to submit a claim, request a judgment, request a warrant and submit a claim status update (see below for definition).
CBUS	Civil Bulk Upload Service
CFT	Civil, Family and Tribunals. The IT systems for this part of the MoJ are managed together and have a common approach to providing online services to the public.
CID	Customer Interface Definition
CJSM	Criminal Justice Secure eMail
Claim response	Form submitted by a defendant in response to a claim. One of Defence, Defence and Counterclaim, Part admission or Acknowledgment of Service. Please note that customers will not be able to retrieve Admission forms via the CBUS service.
Claim Status Update	Request to notify that a claim is discontinued, settled or paid in full
CNBC	Civil National Business Centre
CSV	Comma Separated Values
Customer	The organisation using the CBUS service to submit bulk requests
GCSX	Government Connect Secure Extranet
Government Gateway	Centralised registration service for e-Government services. Used by the MCOL application for user authentication purposes.
GSI	Government Secure Intranet
HMCTS	HM Courts and Tribunal Service
MCOL	Money Claim Online
MoJ	Ministry of Justice
NCP	National Coded Party
OCR	Operational Change Request
Pdf	Portable document format
Service Broker	An entity that passes requests from a 3rd party to CBUS
SOAP	Simple Object Access Protocol
System Gateway	Application that forms part of the CBUS service. Incoming requests can only reach the service via this gateway. It is used to authenticate the submitting system.
URI	Uniform Resource Identifier
URL	Uniform Resource Locator
WSDL	Web Services Description Language
XML	eXtensible Markup Language
XSD	An XML Schema

## Change notes:

Version	Description of changes
5.10	<ol style="list-style-type: none"><li>1. Removed description of previous changes</li><li>2. Updated § 7.3.3 to reflect the reduced number of supported cipher suites as of 1 June 2023.</li><li>3. Updated § 7.3.3 to reflect the previous withdrawal of support for TLS 1.0 and TLS 1.1.</li></ol>
6.0	<ol style="list-style-type: none"><li>1. Removed reference to SDT and replaced with CBUS for non-technical information.</li><li>2. Updated CNBC Customer Insight team email address</li><li>3. References to the I.P. address changed from 51.142.80.185 to 20.26.73.199</li><li>4. Replaced references from Symantec to Digicert</li><li>5. Added further bullet points to sections 6.1, 7.3.1 and 7.3.2</li><li>6. List of cipher suites updated in section 7.3.3</li><li>7. Link to Footnote changed in Section 7.3.3</li><li>8. Appendix I – table entry 21 amended to insert “4XX”</li><li>9. Updated glossary</li><li>10. Updated Money Claim Online screenshots in section 4.2.2</li><li>11. Updated figure 3 in section 5</li><li>12. Updated Digicert screenshot in section 7.3.3</li><li>13. Updated link to date/time information in section 7.4.1</li><li>14. Updated contact telephone number in section 9.1</li><li>15. Updated table in appendix G.9 to reflect fields in response</li><li>16. Moved text above step 46 in appendix H.5 into step 46 so that step is no longer empty</li><li>17. Updated questions 8, 10, 17, 30, 32, 35 and 36 in appendix I. Added question 38.</li></ol>
6.1	<ol style="list-style-type: none"><li>1. Added details of validation of vulnerability fields to Appendix B.1</li><li>2. Updated Appendix E to include details of vulnerability fields added to Claim.xsd. Updated XSD zip file to latest version.</li><li>3. Updated Appendix F.1.4 with details of error codes for vulnerability fields</li><li>4. Updated Appendix F.3.1.5 with errors for vulnerability fields</li><li>5. Updated Appendix G.1 with vulnerability fields</li><li>6. Updated Appendix H.4, step 31 to correct typo in print_certs parameter</li></ol>

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# 1 Introduction

## 1.1 Purpose & Scope

CBUS (Civil Bulk Upload Service) replaces the former SDT (Secure Data Transfer) service. This document has been updated to refer to CBUS but some references to SDT remain for both practical and technical reasons.

The purpose of this document is to provide new Civil National Business Centre (CNBC) customers with instructions on how to submit bulk requests (i.e. claims, judgment and warrant requests etc.) using the HMCTS Civil Bulk Upload Service (CBUS) service. This document is divided into a Business Information section and a Technical Information section, with content being relevant to appropriate stakeholder group.

This document provides:

- A description of the different bulk requests supported by the CBUS service.
- Information about the technical requirements needed to interface with the service.

The document is constructed as follows:

### BUSINESS INFORMATION SECTION

- Overview of service
- Provisioning process – including how CNBC customers will prove connectivity of their system to the CBUS service.
- Timelines and processing timetable
- An overview of how to use MCOL from the perspective of an CBUS customer

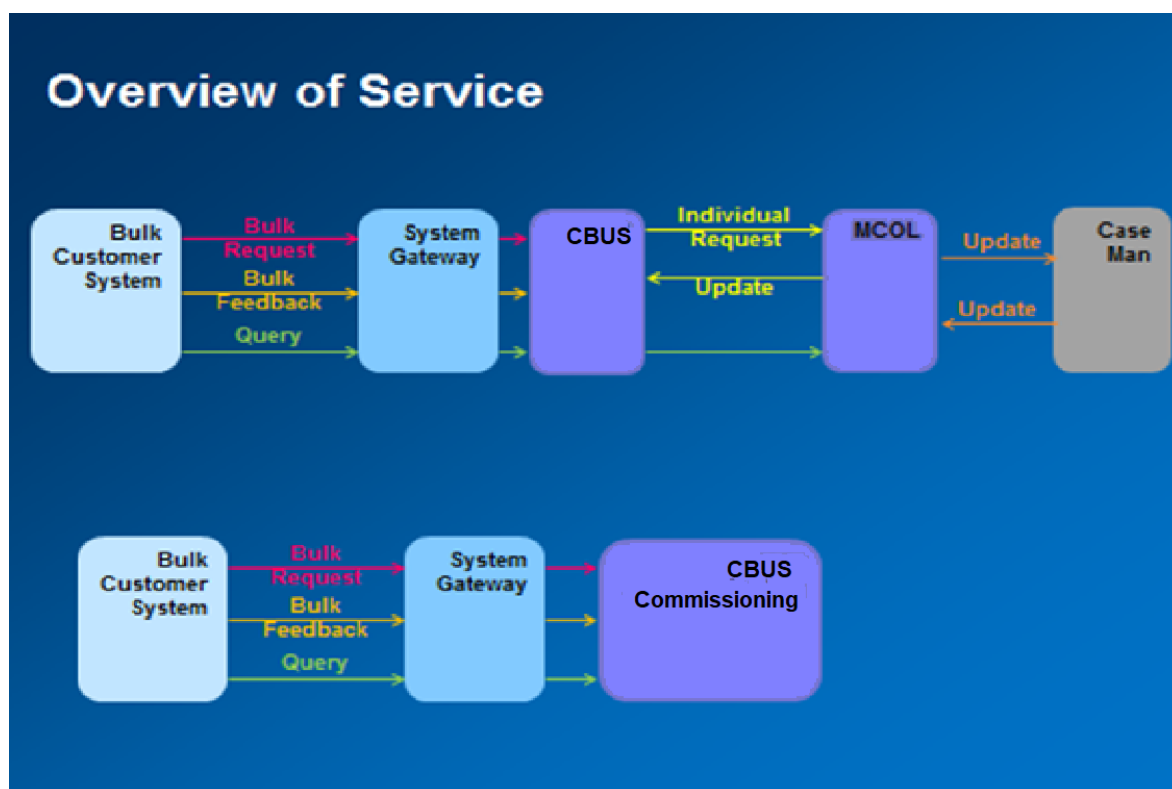
### TECHNICAL INFORMATION SECTION

- Application context for this interface – overview of the interaction between CNBC Customers' systems and the CBUS service
- Submitting Bulk Requests via CBUS – details of how bulk requests can be submitted by CBUS customers and the feedback responses provided
- Operational Service Details
- Validation and error messages
- XSD schemas and XML format of each type of request and feedback

# BUSINESS INFORMATION SECTION

## 2 Overview of service

### 2.1 High level overview



Key aspects of service:

- Secure Web Service:
  - System Certificate required
  - Content & Anti Virus Checking – invalid messages are rejected
- Available 24/7
- Asynchronous business process
- Commissioning Service available

### 2.2 Available workflows for CBUS Customers

The following workflows are available for submitting bulk claims.

1. Use a case management system which supports CBUS
2. Submit individual claims online through MCOL
3. Submit claims on paper through CCMCC

### 2.3 CBUS from a Customer's Perspective

This section describes step-by-step how each of the service request types are processed across the System Gateway, CBUS, MCOL and the court case management applications in the live service. This information plus an understanding of the timetable for processing



between these applications should allow an CBUS customer to work out how and with what frequency they want to interact with the CBUS service. See section 3.2 for more information on what happens when from a court system perspective.

To find out how we handle (or process) your personal information please visit <https://www.gov.uk/government/organisations/hm-courts-and-tribunals-service/about/personal-information-charter#hmcts-privacy-policy>

This section also includes information on what events relating to a claim are visible to CBUS customers on MCOL.

### 2.3.1 Bulk Request Processing

1. The customer's system submits a bulk request to the CBUS service.
2. The System Gateway performs security content inspection on the request. If the request fails this inspection, a response is returned to the submitting system immediately. Note that in the event that a bulk request fails the security content inspection, the only feedback that will be given to the submitter is that the request failed. The reason for failure will not be provided. In some instances no response will be provided – see section 5.3.
3. The System Gateway checks that the certificate included in the request is valid and that the submitting system and customer are known to CBUS. If the request fails this check, where permissible the CBUS service responds to the submitting system with a response of 'Failed' and an error message.
4. The System Gateway checks that the request has a valid format. An immediate response is returned to the submitting system if there is a problem with the format. If the request fails this check, where permissible the CBUS service responds to the submitting system with a response of 'Failed' and an error message.
5. The bulk request is passed to CBUS by the System Gateway. CBUS allocates an CBUS Bulk Reference to the bulk request and stores it on the CBUS database with a status of 'Uploaded'.
6. CBUS performs the following validation:
  - The CBUS customer's User File Reference for the bulk request must not have been used by the CBUS customer for another bulk request within the last 90 days.
  - The number of individual requests included in the bulk request must match the total specified in the bulk request header information.
7. If the CBUS validation fails, a response is given to the submitting system indicating that the bulk request was rejected and the associated details. No further processing takes place.
8. If the CBUS validation is successful the status of the bulk request is set to 'Validated' and a unique CBUS bulk reference is allocated.
9. A response is given to the submitting system indicating that the bulk request was accepted.
10. The individual requests within the accepted bulk request are extracted.
11. For each individual request:
  - CBUS validates that the customer's User Request Reference for each individual request is unique within the bulk request and has not been used by the CBUS customer for another individual request within the last 90 days.

- If the validation fails then the status of the individual request is set to 'Rejected' and the individual request is processed no further.
  - Valid individual requests are submitted to MCOL for validation and processing one by one. The status on each individual request is set to 'Forwarded' as it is submitted to MCOL.
12. MCOL processes requests on a continuous basis and will therefore validate an individual request within a short time after submission. There might be a slight delay if there is a high volume of requests being submitted at the same time.
  13. For requests on cases belonging to pre-existing CNBC customers, as well as requests on cases that have been removed from MCOL as they have been inactive for the MCOL retention period (currently 3 years), a data population process will occur as described in Appendix A - Data Population. In this situation, MCOL will respond back to CBUS with status on the request of 'Awaiting Data' and will wait until the data has been populated before continuing to process the request.
  14. Each individual request received by MCOL undergoes full business validation. MCOL will stop validating the request as soon as it finds an error. If an individual request fails validation the customer should review the request again to see if there are any other errors. Please refer to the XML schemas in Appendix E - XSD schemas and validation and error messages in Appendix B - Validation and Error Messages.
  15. If an individual request fails MCOL validation, MCOL responds to the CBUS request with a status of 'Rejected', providing the error number and description for the error identified as defined in Appendix B - Validation and Error Messages. No further processing of the request is undertaken.
  16. If an individual request passes the MCOL validation, MCOL does the following:
    - Issues a claim or warrant number if the request is for a claim or a warrant
    - Calculates the fee if the request is for a claim or a warrant. The calculated fee will be passed to the HMCTS accounts receivable system for inclusion in the next direct debit payment taken from the customer.
    - Determines the enforcing court if the request is for a warrant.
    - Queues the request for submission to the court case management system at the next scheduled opportunity. See Section 3.1 Processing of Bulk Requests for more information about the batch processing timetable.
    - Responds to CBUS with a status of 'Initially Accepted' providing the claim/warrant number, the fee and the enforcing court as applicable.
  17. At the scheduled time for processing for the individual request type, the request will be picked up by the court case management system. The court case management system will perform its own validation and respond to MCOL indicating whether the request was valid or invalid.
  18. If the court case management system rejects the request, MCOL passes a 'Rejected' response to CBUS for the individual request.
  19. If the court case management system accepts the request, MCOL passes an 'Accepted' response to CBUS for the individual request. For claim requests it will also pass on the issue and service dates for the claim which will have been provided by the court case management system.

### 2.3.2 Request Feedback Processing

The timing and frequency of these requests needs to be considered by each customer in light of the timetable in section 3.1.

1. The customer's system submits a feedback request to CBUS quoting the CBUS Bulk Reference allocated to the required bulk request when it was processed.
2. The System Gateway performs security content inspection on the request. If the request fails this inspection, a response is returned to the submitting system immediately. Note that in the event that a Request Feedback fails the security content inspection, the only feedback that will be given to the submitter is that the request was rejected. The reason for failure will not be provided.
3. The System Gateway checks that the certificate included in the request is valid and that the submitting system and customer are known to CBUS. If the request fails this check, where permissible the CBUS service responds to the submitting system with a response of 'Failed' and an error message.
4. The System Gateway checks that the request has a valid format. An immediate response is returned to the submitting system if there is a problem with the format. If the request fails this check, where permissible the CBUS service responds to the submitting system with a response of 'Failed' and an error message.
5. The request is passed to CBUS by the System Gateway.
6. CBUS generates a response which includes the status of the overall bulk request plus the status of each individual request within the requested bulk request and returns it to the submitting system.

### 2.3.3 Claim Response Request Processing

1. The customer's system submits a claim response query to CBUS specifying the period which they want the query to cover.
2. The System Gateway performs security content inspection on the request. If the request fails this inspection, a response is returned to the submitting system immediately. Note that in the event that a claim response query fails the security content inspection, the only feedback that will be given to the submitter is that the request was rejected. The reason for failure will not be provided.
3. The System Gateway checks that the certificate included in the request is valid and that the submitting system and customer are known to CBUS. If the request fails this check, where permissible the CBUS service responds to the submitting system with a response of 'Failed' and an error message.
4. The System Gateway checks that the request has a valid format. An immediate response is returned to the submitting system if there is a problem with the format. If the request fails this check, where permissible the CBUS service responds to the submitting system with a response of 'Failed' and an error message.
5. The request is passed to CBUS by the System Gateway. Only a certain number of these requests can be processed by MCOL at the same time. If more requests are received than can be accommodated, a response is returned to the submitting system indicating that the request cannot be processed at the current time and that the request should be resubmitted later. No further processing takes place for this request.
6. CBUS passes the request on to MCOL for immediate processing.
7. MCOL generates a list of claim responses input by defendants on MCOL for claims owned by the CBUS customer during the period requested and returns this list to CBUS

in XML format. MCOL will return a maximum of 2,000 claim responses to one of these queries. If processing stops because the maximum number is reached, the response will include an error number and description indicating this.

8. CBUS passes the list back to the submitting system.

#### 2.3.4 Viewing Case Status

With the introduction of the CBUS service, all CBUS customers will have the ability to view details of actions and updates on their own cases. This information will be accessed by the MCOL website.

By selecting a claim from the MCOL homepage, the user can navigate to the Claim Overview page which provides an entry point to claim level navigation options for claimants. Claimants are able to navigate to the following forms dependant on the status of the claim:

- Request a judgment.
- Request a warrant.
- Update claim status.
- Breathing Space
- Make an application to set aside judgment
- Archive claim.
- Unarchive claim.
- Claim summary.
- Judgment summary.
- Warrant summary.
- Application to set aside judgment summary.
- Recent transactions for claimant.
- Delete judgment (only for un-submitted requests made using MCOL).
- Delete warrant (only for un-submitted requests made using MCOL).
- Delete application to set aside judgment (only for un-submitted requests made using MCOL).

## 2.4 Provisioning Process for a New CBUS Customer

#	Description
1	Customer agrees a start date with the HMCTS.
2	HMCTS contacts new customer with preparation check list, which will include confirming how many National Coded Party IDs are required.
3	HMCTS sets up the requested National Coded Party information and then sends a second check list to the new customer.
4	<p>The customer must then confirm that they have:</p> <ul style="list-style-type: none"> <li>A Registered with the Government Gateway for each National Coded Party</li> <li>B Enrolled their organisation as an MCOL customer and supplied their MCOL customer number(s) on the form for each National Coded Party. NOTE these need to be new for the purposes CBUS. These numbers must not have any existing case numbers associated with them.</li> <li>C Signed and posted direct debit mandate with wet signature for each National Coded Party – this needs to be in place before live use of CBUS</li> <li>D Indicated the number of certificates required for both commissioning and production</li> <li>E Signed and posted code of connection with wet signature</li> <li>F Indicated their proposed daily submission schedule</li> </ul> <p>Note for software product suppliers who will not be submitting live requests, hence will only carry out CBUS Commissioning, only D &amp; E are required.</p> <p>Note that the code of connection and direct debit form will be emailed to customers and suppliers. The MCOL direct debit form available through the MCOL website is not appropriate for the purposes of connecting to CBUS.</p>
5	<p>HMCTS will notify the customer of the following information:</p> <ul style="list-style-type: none"> <li>• CBUS ID and the 2 alphanumeric characters allocated to the customer as their unique claim number identifier – one for each MCOL Customer Number</li> <li>• System ID</li> <li>• The URL at which to register the request for the commissioning certificate(s).</li> <li>• Instructions on how to fill in the certificate request form at the URL.</li> </ul>
6	<p>The customer's IT Operations staff will create a certificate signing request (CSR) on each of the service brokers (see section 5.1) upon which a commissioning certificate needs to be stored and then, for each of these, enter the required information at the supplied URL to request the certificates as per the supplied instructions. This information includes:</p> <ul style="list-style-type: none"> <li>• The CSR</li> <li>• The supplied System ID</li> </ul>
7	HMCTS will receive and authorise the customer submitted request(s) for certificates and as a result a certificate will be emailed will be sent to the customer for each requested certificate.
8	The customer's IT Operations staff installs each certificate on the appropriate service broker on which the CSR was generated. They notify HMCTS that they have done this. At this point the customer can start commissioning trials.
9	The customer informs HMCTS by email that their trials are complete and they want to move into live operation at an agreed date and time.
10	HMCTS will notify the customer of the URL at which the request for production certificates can be made, together with an associated set of instructions.
11	The customer's IT Operations staff will create a certificate signing request (CSR) on each of the service brokers upon which a production certificate needs to be stored and then, for each of these, enter the required information at the supplied URL to request the certificates as per the supplied instructions.
12	HMCTS will receive and authorise the customer submitted request(s) for certificates and as a result a certificate will be emailed will be sent to the customer for each requested certificate.

#	Description
13	The customer installs each certificate on the appropriate service broker on which the CSR was generated. They notify HMCTS that they have done this. At this point the customer and HMCTS will confirm the dates upon which the CBUS service will be available to the customer.

A customer will need a certificate for each of their service brokers (see section 5.1) that submit requests to CBUS.

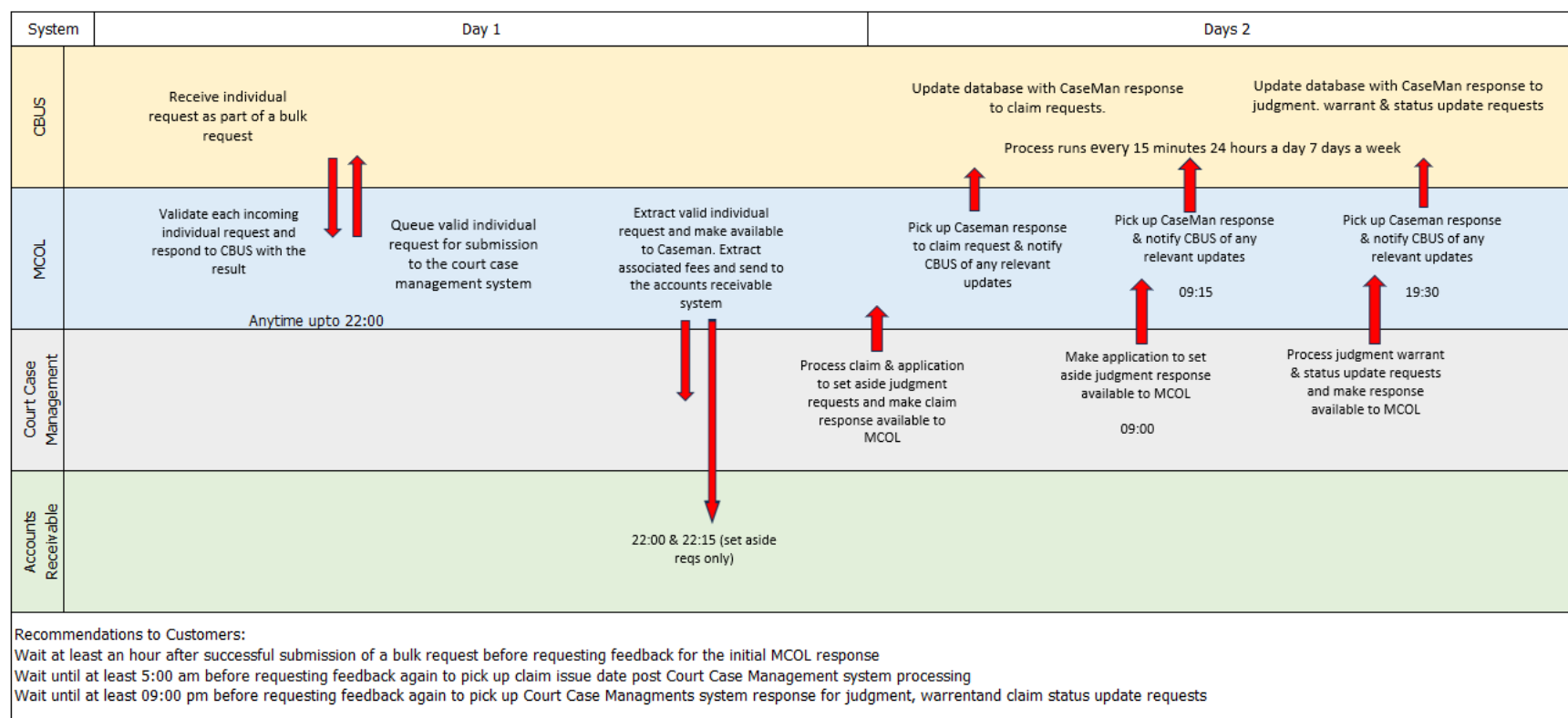
A customer will need to register on the Government Gateway and enrol on MCOL once for each separate customer entity that they want to submit to CBUS as. There is a one-to-one relationship between the MCOL customer and National Coded Party.

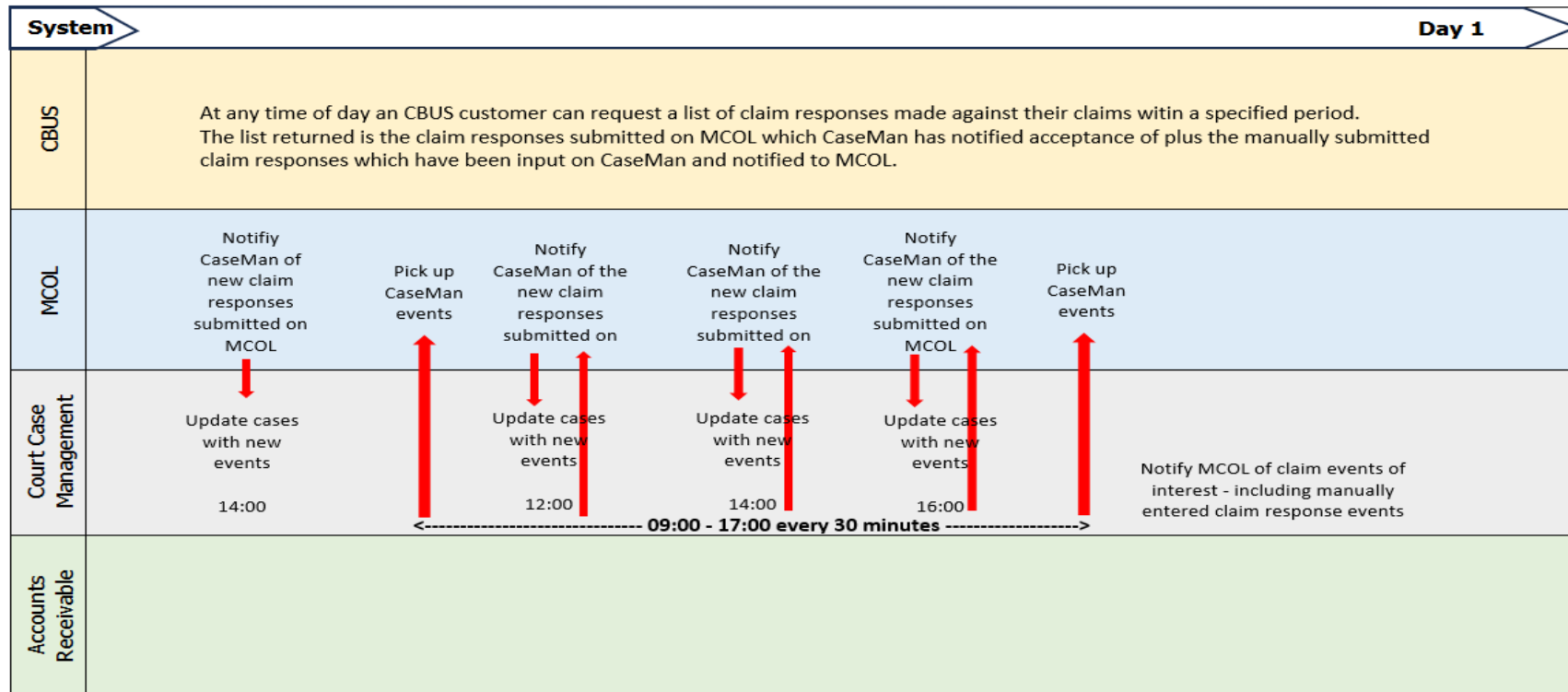
A customer's system can submit to CBUS on behalf of multiple MCOL customers using a single certificate but each bulk request submitted must only contain requests for a single MCOL customer.

## 3 Timetable

### 3.1 Processing of Bulk Requests

The section shows the high level timeline. Where day 2 is referred to, it means the next working day. It is strongly recommended that customers schedule their activity (submission of bulk requests, bulk feedback and queries) according to the time table below as to avoid unnecessary activity on CBUS, as no information will be available in advance of the timeframes stipulated below.





Figures 1a-1b: High level timelines for request processing



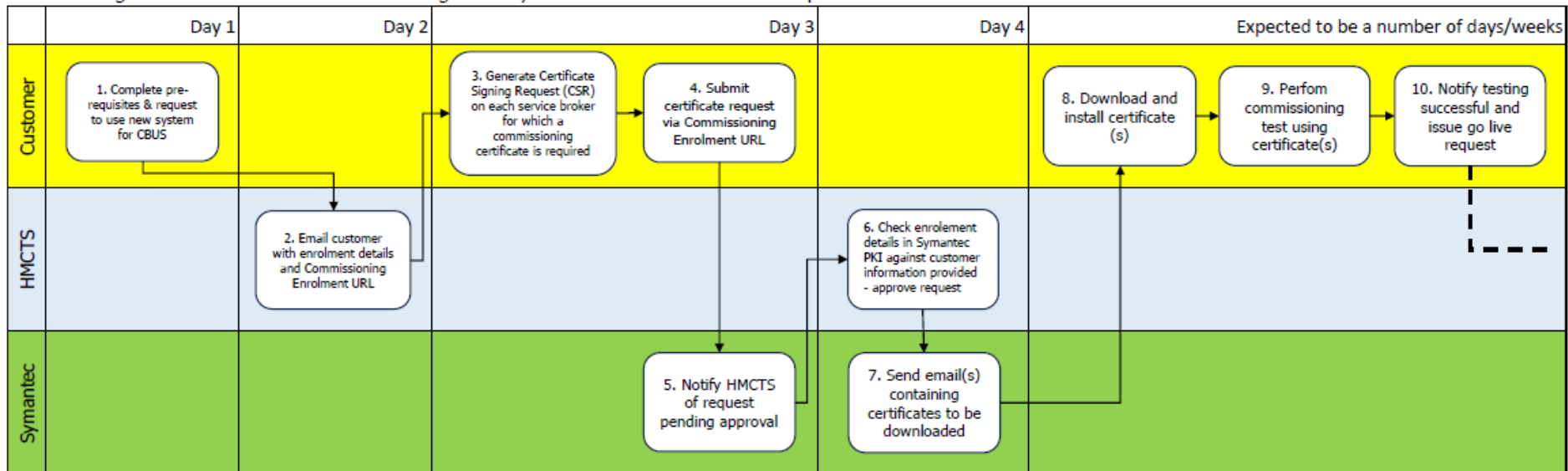
CBUS Feedback Request – time guidance based on batch schedules							
10.00 pm cut off	5.00 am	9.30 am	Mid day	3.00 pm	5.00 pm	9.00 pm	10.00 pm
New claim *		Full feedback including the response from the Court Case Management system available					
New judgment, warrant or claim status update *							Full feedback including the response from the Court Case Management system available
Query – Claim Responses			1 <sup>st</sup> daily batch of MCOL submitted claim responses available	2 <sup>nd</sup> daily batch of MCOL submitted claim responses available	3 <sup>rd</sup> daily batch of MCOL submitted claim responses available	All MCOL and Court Case Management System submitted claim responses available	
Recommendations to Customers: Wait at least an hour after successful submission of a bulk request before requesting feedback for the initial MCOL response Wait until at least 5.00 am before requesting feedback again to pick up claim issue date post Court Case Management system processing Wait until at least 9.00 pm before requesting feedback again to pick up Court Case Management system responses for judgment, warrant and claim status update requests							

Figure 2: High level timeline for feedback requests

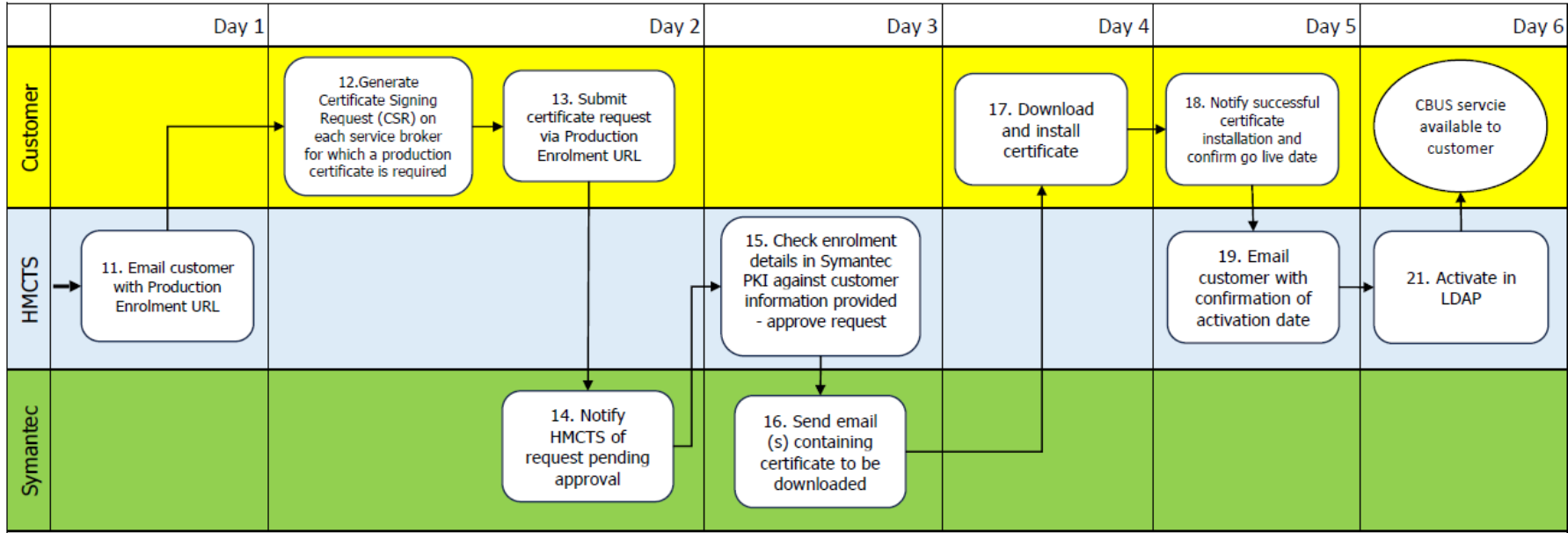
### 3.2 Commissioning and Go-live timeframe

New customers will negotiate a provisioning timetable with CNBC Insight team. The provisioning and go-live steps are described in the two diagrams below. Note that the timelines expressed in these diagrams are the minium number of days expected to be required to achieve cutover to CBUS service. In practice it may take longer – to be agreed and planned with the CNBC Insight Team.

Provisioning Process for new Customers - Page 1. Day numbers show minimum elapsed times.



Provisioning Process for new Customers - Page 2. Day numbers show minimum elapsed times.



## **4 Introduction to using MCOL for CBUS Customers**

### **4.1 MCOL for CBUS Customers**

Claims submitted via Money Claim Online (MCOL) are processed at Northampton Civil National Business Centre (CNBC). MCOL was set up to improve access to justice (in line with government policy) and can be used by claimants to submit money claims online and by defendants to respond to claims submitted by MCOL or CBUS customers.

MCOL is now also used to process the money claim requests received from customers via the CBUS service. When processing bulk requests, the CBUS application forwards valid individual requests to MCOL for validation and processing. Individual requests that pass MCOL validation are stored on the MCOL database and are passed to the court case management system for further processing.

Since the CBUS service went live, once a bulk request has passed MCOL validation, CBUS customers are able to view the status of their submitted requests using the case number. CBUS customers are also able to update claims via the MCOL application and find out details of what claim responses have been filed on their cases.

### **4.2 Accessing MCOL**

CBUS Customers are able to self register for MCOL access via [www.moneyclaim.gov.uk](http://www.moneyclaim.gov.uk).

#### **4.2.1 Prerequisites**

The Ministry of Justice (MoJ) is committed to continually updating and improving MCOL so the site will work with the widest possible range of web browsers. However, please be aware that you may experience compatibility issues with certain web browsers.

As per the last published MCOL User Guide for Claimants the following browsers have been confirmed as being fully compatible with MCOL: Newer versions and most modern browsers should be compatible as well.

- Microsoft Edge
- Firefox
- Opera
- Safari
- Chrome

## 4.2.2 Registering with MCOL

The screenshot shows the Money Claim Online (MCOL) website. At the top, there is a header with the HM Courts & Tribunals Service logo, the text "Money Claim Online", and a version number "Version: [v1.0.5.2.16] | Manage Cookie Preferences | HMCTS Home | User Guide". Below the header, a "Welcome to Money Claim Online" section contains two bullet points: "Money Claim Online (MCOL) is HM Courts & Tribunals Service Internet based service for claimants and defendants." and "Money Claim Online is a convenient and secure way of making or responding to a money claim on the internet." This is followed by a red banner stating "IMPORTANT: YOU MUST READ THIS BEFORE TRYING TO CONTACT THE HELPDISK:". Below this, a paragraph states: "Before you begin using the Money Claim Online Service please make sure you familiarise yourself with the following information:" and lists two links: "MCOL User Guide for Claimants" and "When you have registered with the MCOL website please make a note of the 12 digit User ID and your password. Without this, we may be unable to retrieve the details of your MCOL account so you may not be able to access your accounts in the future." A "Notices" section follows, containing several bullet points: "The Money Claim Online Helpdesk can be contacted on 0300 123 1057. It does experience a high volume of calls so you may wish to consider emailing your query to [MCOLTaskforces@justice.gov.uk](mailto:MCOLTaskforces@justice.gov.uk)."; "If you have received notification that the defendant is in a breathing space, you **must not** issue a new claim or commence enforcement proceedings unless you have permission from the court. If you have already issued a claim you must inform the court (please refer to the [MCOL User Guide for Claimants](#) for details on how to do this)."; "IMPORTANT - If you have already issued a warrant of control and the debtor enters into a Breathing Space, as well as updating your case online, you will also need to contact the County Court executing the warrant in order to prevent bailiffs from taking action. Contact details can be found here <https://www.find-court-tribunal-service.gov.uk>."; "To find out how we handle (or process) your personal information please visit <https://www.gov.uk/government/organisations/hm-courts-and-tribunals-service/about/personal-information-charter#hmcts-privacy-policy>."; and "REMINDER - A Warrant of Control may not be issued for more than £5,000 unless issued under the Consumer Credit Act." Below this, an "Additional Notices" section states: "The Money Claim Online (MCOL) website will be offline for essential maintenance until 14:30 on Saturday, 28th September. Any CBUS submissions received on that day will be automatically re-sent once MCOL is back online, so bulk customers do not need to take any further action." A yellow "Login or Register" banner follows, with the text "Click the Login button below to allow access to Money Claim Online via your Secure Credential Platform account or begin the process of creating an account." and a "Login or Register" button. A "Security Notice" section states: "MCOL uses industry standard cryptography to protect the information you enter into MCOL online." At the bottom, a footer contains the text "Crown copyright material on this site is subject to [Crown Copyright Protection](#) unless otherwise indicated. [Privacy Policy](#)".

Once you have accessed the MCOL website, click on the 'Login or Register' option and you will then be required to register with the Government Gateway (also known as Secure Credential Platform).

GOV.UK Government Gateway

English | [Cymraeg](#)

**Keeping your information secure**

Do not share your Government Gateway user ID and password with anyone else.

## Sign in using Government Gateway

Government Gateway user ID  
This could be up to 12 characters.

Password Show

[Sign in](#)

**New users of Government Gateway**

[Create sign in details](#)

**Problems signing in**

[I have forgotten my password](#)

[I have forgotten my Government Gateway user ID](#)

[Get help with this page](#)

Click on the link 'Create sign in details' and complete the subsequent screens to create your credential accordingly.

You will be asked to provide your email address to which a 'CF' codeword will be sent to you. You enter the codeword and confirm.

Next, you will be asked to record your full name, create a password and set up a recovery word.

If you are registering as an organisation you will still need to provide your own name – you will then be enrolled as administrator on behalf of the organisation. You will be sent by email your Government Gateway user ID (12 digits).

**Please make a note of your password, and user ID as these will be required to log into MCOL. You should also note your memorable word as this may be required if you forget your password or user ID.**

Select the 'Continue' option and you will be returned to MCOL to select your account type.

HM Courts & Tribunals Service  
**Money Claim Online**  
 Version: v10.5.2.14 | 09/03/2016 Home | User Guide

Select Account Type

Your credentials were accepted. Select your account type.

Select the type of MCOL account you would like to create.

To start using the Money Claim Online Service, you must first register. Please choose from one of the following options:

**Individual**

I am an individual who wants to make a claim against someone who owes me money, or I want to respond to a claim made against me.

Register

**Solicitor**

I am a solicitor and wish to register my firm as a user of the MCOL service. Once registered, I will be able to put myself on record as acting for a claimant or defendant on a claim. I will be able to issue claims for money.

Register

**Organisation**

I am an organisation without legal representation that issues claims for money against other parties or makes defense for claims made against me. I wish to register as an MCOL user and issue claims using the online service.

Register

[I do not wish to enrol at this time](#)

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[Privacy Policy](#)

If you are intending to issue claims for money owed to you personally, i.e. not on behalf of a firm or business, then you should register as an **individual**.

If you are going to be issuing a claim for your business or firm, you should register as an **organisation** and select to enrol as an **organisation**.

If you are a solicitor intending to issue claims on behalf of your clients, you should initially register as an **organisation**, and select to enrol as a **solicitor**. You must be registered as a legal representative / solicitor to issue claims on behalf of other people or organisations – you may not represent another person or organisation as a third party.

You will then be required to complete the enrolment form details.

For an individual or an organisation, the details that you input on this page are used to populate the claimant's details on any claims you issue, so please ensure that the details you provide are correct:

If you are intending to issue claims for money owed to you personally, i.e. not on behalf of a firm or business, then you should enrol using your personal details.

If you are going to issue claims for your business or firm, then you should enrol using your business or firm's details.

For a solicitor, the details that you input on this page are used to populate the claimant's representative's details on any claims you issue, so you should enrol using your firm's details.

When you are sure that the details are correct, click 'Enrol'. You will then be given confirmation of your details.

Review the details and note that you have been given an MCOL customer number. **You should also make a note of this number, as it may be required as part of the procedure to reset any of your login details.** You may also be asked for this number if you contact the court for assistance with your account.

You can attempt to recover a lost password via the Government Gateway MCOL login screen but you will need your user ID and memorable word.

When you are ready, click 'Continue' and you will be taken to your MCOL homepage. As claims are added in the future they will be visible on this screen.

**HM Courts & Tribunals Service** **Money Claim Online** You are logged on as Value Statement of Test Solicitor

Version: (v10.5.2.16) [MCOLTS Home](#) | [Home](#) | [User Guide](#) | [User Profile](#) | [User Group Profile](#) | [Log out](#) [Edit Personal Details](#)

**Homepage**

Welcome Test Solicitor to your personal Money Claim Online Homepage.

From this page you can:

- begin new claims
- view and search for claims that you have issued or saved as drafts prior to submission
- respond to a claim made against you and view and search for claims that have been made against you

When you select an individual claim you will be able to view a claim summary page and be able to view/print details of documents that have been submitted online. You will also be able to take certain actions, submit certain documents and pay the fee where applicable online.

**Begin New Claim**

The new claim process should take approximately 20 minutes to complete. Once you start your claim, you can save your progress and return to complete it later.

[Begin New Claim](#)

**Respond to a Claim made against you**

To respond to a claim online, enter your claim number and defence pack password below. You'll find them both in your 'response pack' that's been sent to you in the post.

Claim Number:

Defence Pack Password:

[Respond to Claim](#)

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CaseMan generates the N1 claim forms submitted by CBUS customers. It will use data provided by MCOL to populate all information in the claimant name and address and address for sending documents and payments boxes with the exception of the telephone number which it will pick up from the customer information held on CaseMan. It is therefore important that if you amend your registration details on MCOL (including your telephone number) that you inform the CNBC team so that the information held is consistent as there is nowhere to maintain telephone numbers on MCOL.

MCOL sends data for the 2 address boxes as follows for claims belonging to *CBUS* customers:

- Solicitor customer
  - Claimant name and address as specified by the customer on the incoming claim request made up of name (max length 60), 4 lines of address (max length 30 each) plus a postcode
  - Address for sending documents and payments – registered details for the customer on MCOL made up of name (max length 30), 2 lines of address (max length 30 each) plus a postcode
- Non-solicitor customer
  - Claimant name and address – registered details for the customer on MCOL made up of name (max length 60), 4 lines of address (max length 30 each) plus a postcode
  - Address for sending documents and payments – always blank

MCOL sends data for the 2 address boxes as follows for claims belonging to *MCOL* customers:

- Solicitor customer
  - Claimant name and address as specified by the customer on the MCOL screen made up of name (max length 60), 4 lines of address (max length 30 each) plus a postcode
  - Address for sending documents and payments – registered details for the customer on MCOL made up of name (max length 30), 2 lines of address (max length 30 each) plus a postcode
- Non-solicitor customer
  - Claimant name and address – registered details for the customer on MCOL made up of name (max length 60), 4 lines of address (max length 30 each) plus a postcode



- Address for sending documents and payments – correspondence address as specified by the customer on the MCOL screen made up of name (max length 30), 2 lines of address (max length 30 each) plus a postcode

## 4.3 Using MCOL

### 4.3.1 MCOL Home Page

The screenshot shows the MCOL Home Page for a user logged in as 'Valerie Shabert of Test Solicitor'. The page has a blue header with the HM Courts & Tribunals Service logo and the title 'Money Claim Online'. A navigation bar at the top right includes links for 'Version: 1x10.5.2.10', 'HMCTS Home', 'Home', 'User Guide', 'User Profile', 'User Group Profile', and 'Log out'. Below the header, the page is titled 'Homepage' and welcomes the user. It lists three main actions: 'begin new claims', 'view and search for claims that you have issued or saved as drafts prior to submission', and 'respond to a claim made against you and view and search for claims that have been made against you'. A section titled 'Begin New Claim' explains that the process takes approximately 20 minutes and includes a 'Begin New Claim' button. Another section titled 'Respond to a Claim made against you' instructs the user to enter their claim number and defence pack password, with input fields and a 'Respond to Claim' button. A footer note states: 'Green copyright material on this site is subject to Green Copyright Protection unless otherwise indicated. Copyright 2010'.

### 4.3.2 Editing Registration Details

Clicking on the Edit Registration Details link in the top right hand corner of this screen, takes you to another screen where you can maintain your registration details.

For organisations and solicitors, a link is also provided to set up additional MCOL users. Additional users can be set up as administrators or standard users. It is recommended that more than one user for an organisation is set up as an administrative user on MCOL. This is also the screen where the registered contact details are maintained going forward.

### 4.3.3 MCOL Claim Overview list of events

Below is the Claim Overview screen the CBUS customer will see and a list of events that can be seen in the Claim History part of this screen (3 most recent events listed) or in the full list reached via clicking the Recent Transactions button:

The table below describes the different events that can be seen in the screen above.

Event	Description
You submitted a claim on	Date and time that the claim was submitted on MCOL Date and time format: DD/MM/YYYY at hh:mm:ss
Your claim was issued on	The date the claim was registered as issued in CaseMan Date and time format: DD/MM/YYYY
Your claim was rejected on	The date and time the claim was rejected by CaseMan Date and time format: DD/MM/YYYY at hh:mm:ss
Your claim was transferred to ( <i>court name</i> ) on	Court name to which the claim was transferred and date on which the claim was registered as transferred in CaseMan Date and time format: DD/MM/YYYY
Your claim was struck out on	The date the claim was registered as struck out in CaseMan Date and time format: DD/MM/YYYY
Your claim was reinstated on	The date the claim was registered as reinstated in CaseMan. Note that reinstating a claim reverses the struck out. Date and time format: DD/MM/YYYY
You submitted a judgment against ( <i>defendant</i> ) on	Defendant name from the judgment and date and time that the judgment was processed on MCOL. Date and time format: DD/MM/YYYY at hh:mm:ss.
Your judgment against ( <i>defendant</i> ) was issued on	Defendant name and date that judgment was registered in CaseMan. Date and time format: DD/MM/YYYY.
Your judgment against ( <i>defendant</i> ) was rejected on	Defendant name and date on which CaseMan rejected the judgment request. Date and time format: DD/MM/YYYY.

Event	Description
A bar was put in place for <i>(defendant)</i> on	Defendant name and date on which the bar was registered in CaseMan Date and time format: DD/MM/YYYY.
The bar in place for <i>(defendant)</i> was removed on	Defendant name and date on which the removal of a bar was registered in CaseMan Date and time format: DD/MM/YYYY.
A request to change the payment instalments for <i>(defendant)</i> was submitted on	Defendant name and date on which the application to vary the payment instalments was registered in CaseMan Date and time format: DD/MM/YYYY.
The request to change the payment instalments for <i>(defendant)</i> was refused on	Defendant name and date on which the application to vary the payment instalments was rejected in CaseMan Date and time format: DD/MM/YYYY.
The request to change the payment instalments for <i>(defendant)</i> was granted on	Defendant name and date on which the application to vary the payment instalments was granted in CaseMan Date and time format: DD/MM/YYYY.
The granted request to change the payment instalments for <i>(defendant)</i> was removed on	Defendant name and date on which the application to vary the payment instalments was removed in CaseMan Date and time format: DD/MM/YYYY.
You submitted an application to set aside (remove) judgment for <i>(defendant)</i> on MCOL on	Defendant name and date and time when the application was processed in MCOL. Date and time format: DD/MM/YYYY at hh:mm:ss. This event is only shown if the claimant or their representative submitted the application to set aside judgment.
An application to set aside (remove) judgment against <i>(defendant)</i> was submitted to the court on	Defendant name and date on which the application to set aside a judgment was registered in CaseMan Date and time format: DD/MM/YYYY.
The application to set aside (remove) judgment against <i>(defendant)</i> was granted on	Defendant name and date on which the application to set aside a judgment was granted in CaseMan Date and time format: DD/MM/YYYY.
The application to set aside (remove) judgment against <i>(defendant)</i> was rejected/refused on	Defendant name and date on which the application to set aside a judgment was refused in CaseMan Date and time format: DD/MM/YYYY.
The granted request to set aside (remove) judgment for <i>(defendant)</i> was removed on	Defendant name and date on which the application to set aside a judgment was removed in CaseMan Date and time format: DD/MM/YYYY.
You submitted warrant <i>(warrant number)</i> against <i>(defendant)</i> on	Defendant name from the associated warrant. Warrant number and date and time that the warrant was requested on MCOL. Date and time format: DD/MM/YYYY at hh:mm:ss.
Your warrant <i>(warrant number)</i> against <i>(defendant)</i> was issued on	Defendant name from the associated warrant, Warrant number and the date the warrant is registered as issued in CaseMan. Date and time format: DD/MM/YYYY.
Your warrant <i>(warrant number)</i> against <i>(defendant)</i> was rejected on	Defendant name from the associated warrant. Warrant number and date the warrant was rejected in CaseMan. Date and time format: DD/MM/YYYY.

Event	Description
The final return (result) for your warrant ( <i>warrant number</i> ) against ( <i>defendant</i> ) was received on	Defendant name from the associated warrant. Warrant number and date on which the final return was registered in CaseMan. Date and time format: DD/MM/YYYY
The final return (result) for your warrant ( <i>warrant number</i> ) against ( <i>defendant</i> ) was removed on	Defendant name from the associated warrant. Warrant number and date on which the final return was registered as removed in CaseMan. Date and time format: DD/MM/YYYY
( <i>Defendant</i> ) filed an acknowledgment of service on	Defendant name and date on which the acknowledgment of service was registered in CaseMan. Date and time format: DD/MM/YYYY
( <i>Defendant</i> ) filed a defence on	Defendant name and date on which the defence was registered in CaseMan Date and time format: DD/MM/YYYY
The defence was struck out on	Date on which the defence was registered as struck out in CaseMan. Date and time format: DD/MM/YYYY
( <i>Defendant</i> ) filed a part admission on	Defendant name and date on which the part admission was registered in CaseMan Date and time format: DD/MM/YYYY
( <i>Defendant</i> ) notified the court of a change of address on	Defendant name and date on which the change of address was registered in CaseMan. Date and time format: DD/MM/YYYY
Date of service of ( <i>date</i> ) for ( <i>defendant</i> ) notified on	Defendant name and date on which the date of service was registered in CaseMan Date and time format: DD/MM/YYYY
A claim settled notification for ( <i>defendant</i> ) was submitted on	Defendant and date and time that the claim settled notification was processed in MCOL. Date and time format: DD/MM/YY at hh:mm:ss.
Your notification that the claim was settled for ( <i>defendant</i> ) was accepted on	Defendant and date that the claim being settled was registered in CaseMan Date and time format: DD/MM/YY.
Your notification that the claim was settled for ( <i>defendant</i> ) was rejected on	Defendant and date that the rejection of a settled claim was registered in CaseMan Date and time format: DD/MM/YY.
Notification that the claim was discontinued for ( <i>defendant</i> ) was submitted on	Defendant and date and time that the discontinuation notification was processed on MCOL. Date and time format: DD/MM/YY at hh:mm:ss.
Your notification that the claim was discontinued for ( <i>defendant</i> ) was accepted on	Defendant name and date that the claim being discontinued was registered in CaseMan. Date and time format: DD/MM/YYYY.
Your notification that the claim was discontinued for ( <i>defendant</i> ) was rejected on	Defendant and date that a claim being discontinued was registered as rejected in CaseMan Date and time format: DD/MM/YYYY.

Event	Description
Your notification that the claim was written off for <i>(defendant)</i> was accepted on	Defendant name and date that a claim was registered as written off in CaseMan'. Date and time format: DD/MM/YYYY.
Notification that the claim was fully paid on <i>(date)</i> by <i>(defendant)</i> was submitted on	The paid on date is the date supplied to MCOL with the paid notification. Defendant name from the paid notification and date and time that the claim paid notification was processed in MCOL. Date and time format: DD/MM/YY at hh:mm:ss.
Your notification that the claim was fully paid on <i>(date)</i> for <i>(defendant)</i> was accepted on	Paid date, defendant name and date on which the claim being fully paid was registered in CaseMan Date and time format: DD/MM/YYYY.
Your notification that the claim was fully paid for <i>(defendant)</i> was rejected on	Defendant name and date on which the rejection of the claim being fully paid was registered in CaseMan Date and time format: DD/MM/YYYY.
Notification that the claim has changed ownership from <i>(NCP ID from)</i> to <i>(NCP ID to)</i> was received on	NCP ID from, NCP ID to and date on which the change of ownership was registered in CaseMan Date and time format: DD/MM/YYYY.
Order for stay of settlement was added on	Date event was registered in CaseMan. Date and time format: DD/MM/YYYY
Notification of order for stay of settlement was removed on	Date event was registered in CaseMan. Date and time format: DD/MM/YYYY
DQ sent to <i>(Defendant)</i> on	Date event was registered in CaseMan. Date and time format: DD/MM/YYYY
Notification that DQ was sent to <i>(Defendant)</i> was removed on	Defendant name and date event was registered in CaseMan. Date and time format: DD/MM/YYYY
DQ filed on	Date event was registered in CaseMan. Date and time format: DD/MM/YYYY
Notification of DQ filed removed on	Date event was registered in CaseMan. Date and time format: DD/MM/YYYY
<i>(Defendant)</i> filed a DQ on	Defendant name and date event was registered in CaseMan. Date and time format: DD/MM/YYYY
Your notification that standard breathing space commenced for <i>(defendant)</i> was submitted on	Defendant and date and time that the standard breathing space commenced notification was processed in MCOL. Date and time format: DD/MM/YY at hh:mm:ss.
Your notification that standard breathing space commenced for <i>(defendant)</i> was accepted on	Defendant and date that the standard breathing space commenced notification was registered as accepted in CaseMan Date and time format: DD/MM/YY.
Your notification that standard breathing space commenced for <i>(defendant)</i> was rejected on	Defendant and date that the standard breathing space commenced notification was registered as rejected in CaseMan Date and time format: DD/MM/YY.
Your notification that standard breathing space ceased for <i>(defendant)</i> was submitted on	Defendant and date and time that the standard breathing space ceased notification was processed in MCOL. Date and time format: DD/MM/YY at hh:mm:ss.

Event	Description
Your notification that standard breathing space ceased for ( <i>defendant</i> ) was accepted on	Defendant and date that the standard breathing space ceased notification was registered as accepted in CaseMan Date and time format: DD/MM/YY.
Your notification that standard breathing space ceased for ( <i>defendant</i> ) was rejected on	Defendant and date that the standard breathing space ceased notification was registered as rejected in CaseMan Date and time format: DD/MM/YY.
Your notification that mental health crisis moratorium commenced for ( <i>defendant</i> ) was submitted on	Defendant and date and time that the mental health crisis moratorium commenced notification was processed in MCOL. Date and time format: DD/MM/YY at hh:mm:ss.
Your notification that mental health crisis moratorium commenced for ( <i>defendant</i> ) was accepted on	Defendant and date that the mental health crisis moratorium commenced notification was registered as accepted in CaseMan Date and time format: DD/MM/YY.
Your notification that mental health crisis moratorium commenced for ( <i>defendant</i> ) was rejected on	Defendant and date that the mental health crisis moratorium commenced notification was registered as rejected in CaseMan Date and time format: DD/MM/YY.
Your notification that mental health crisis moratorium ceased for ( <i>defendant</i> ) was submitted on	Defendant and date and time that the mental health crisis moratorium ceased notification was processed in MCOL. Date and time format: DD/MM/YY at hh:mm:ss.
Your notification that mental health crisis moratorium ceased for ( <i>defendant</i> ) was accepted on	Defendant and date that the mental health crisis moratorium ceased notification was registered as accepted in CaseMan Date and time format: DD/MM/YY.
Your notification that mental health crisis moratorium ceased for ( <i>defendant</i> ) was rejected on	Defendant and date that the mental health crisis moratorium ceased notification was registered as rejected in CaseMan Date and time format: DD/MM/YY.

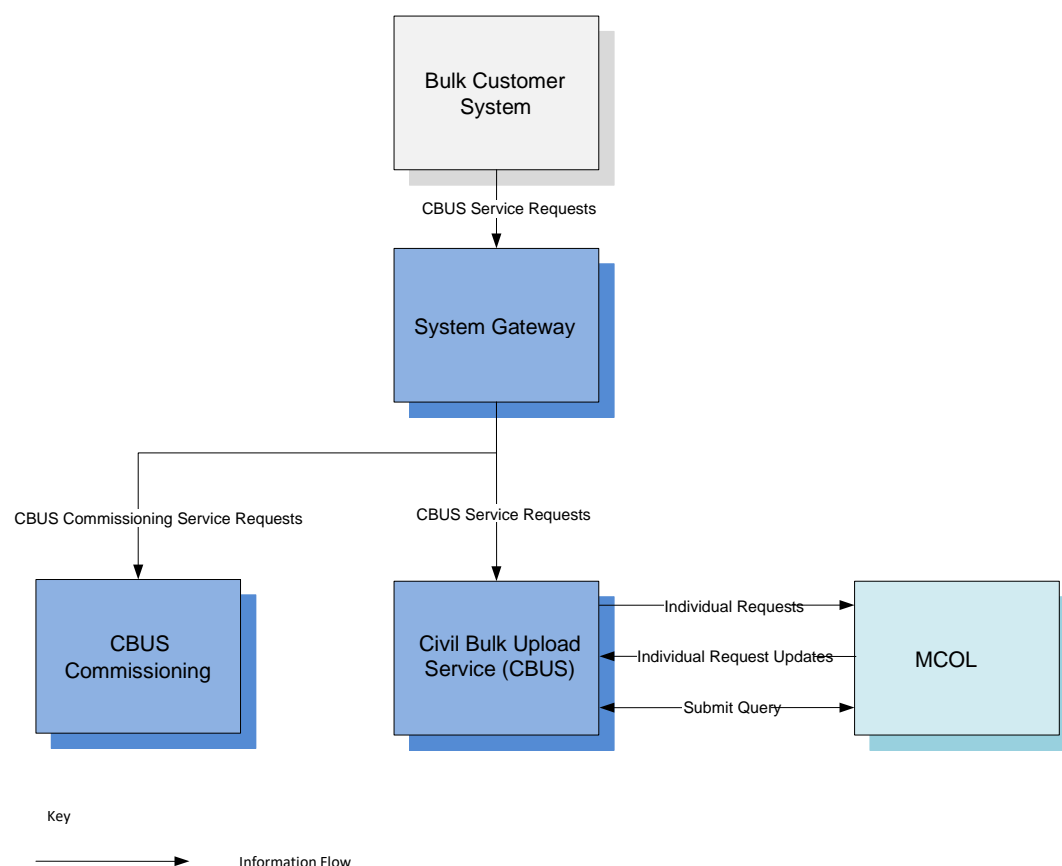
# TECHNICAL INFORMATION SECTION

## 5 Application Context

The CNBC operates a bulk processing facility for civil matters at Northampton. The CNBC processes a large volume of requests from CBUS customers, such as local authorities and large corporate customers including, utility and credit card companies.

Civil Bulk Upload Service (CBUS) service provides authorised customers with the ability to submit bulk requests via a system to system (web services) interface. CBUS customers can also request feedback on the progress of their bulk requests via the same interface. Requests of any type made to CBUS are referred to as CBUS service requests.

Figure 3 provides a high level overview of the components that make up the CBUS service. The CBUS service components are shown in dark blue. The sections below the diagram provide more detailed descriptions of the main elements.



**Figure 3: High Level Component Diagram**

## 5.1 Supported customer architectures

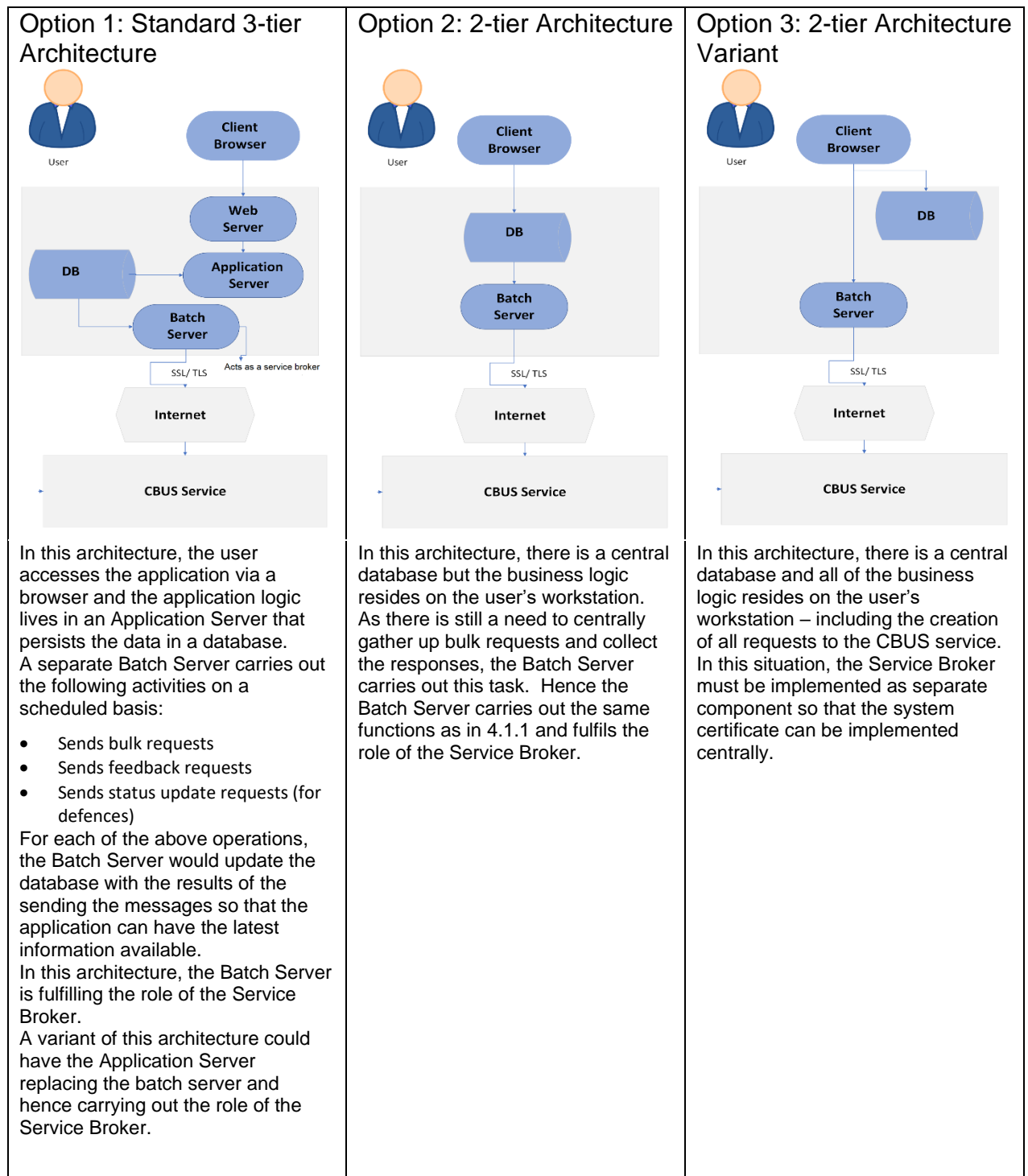


Figure 4: Supported Customer Architectures



## 5.2 CBUS Service Requests

There are three types of CBUS service request that are supported by the CBUS service.

### 5.2.1 Submit Bulk Request

Bulk requests contain one or more individual requests for processing such as submitting a new claim or requesting a judgment.

### 5.2.2 Request Bulk Feedback

An CBUS customer can use this service to request feedback on the progress of a previously submitted bulk request.

### 5.2.3 Submit Query

An CBUS customer can use this service to request a list of claim responses input by defendants using the MCOL system, in response to the customer's claims within a specified time period. NB. Any claim responses sent to CNBC by post will not be available by this method.

## 5.3 System Gateway

All CBUS service requests are initially received by the System Gateway. When a request is received, the System Gateway does the following:

- Checks the content of the request for viruses.
- Authenticates the requesting system by checking the security certificate included with the request. Each submitting system requires a security certificate that is known to the CBUS service in order to submit CBUS service requests. Separate certificates are required for commissioning and live usage.
- Checks that the format of the service request is valid by applying the XSD validation.
- Passes valid requests on to the CBUS application or to the CBUS Commissioning application for processing depending on the request.

See section 2.4 for more detail on how customers are set up to use the CBUS service.

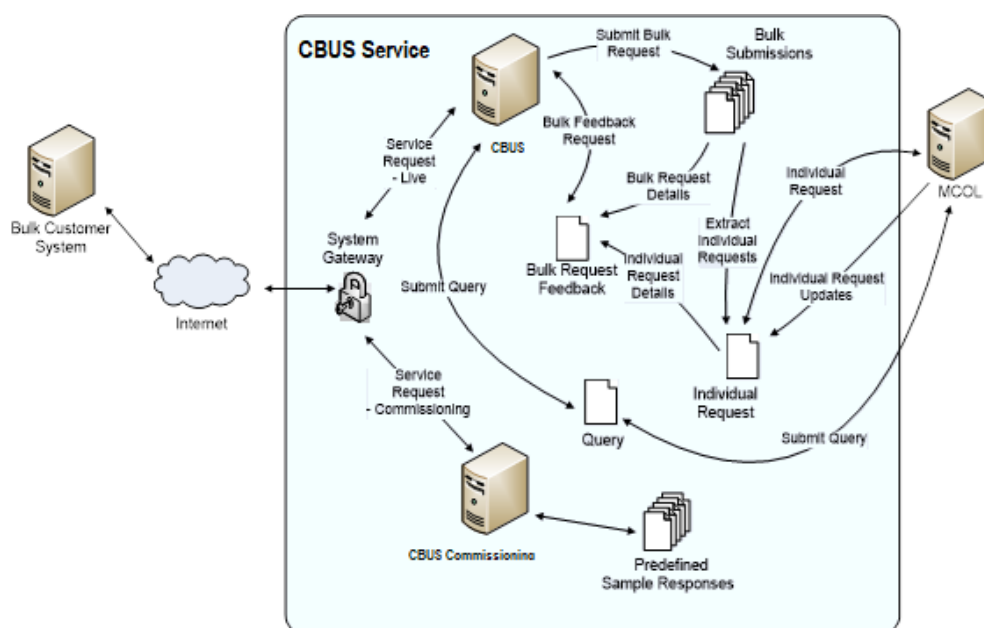
Messages are not accepted by the System Gateway for processing in the following situations:

- Unrecognised certificate - the certificate is not recognised by the System Gateway. No response is returned to the calling system.
- Messages arriving from unknown parties – these are ignored and no response is sent to the originating system.
- Messages failing content checking – these are not processed further and an error message is sent to the originating system. Non-printable ASCII characters are not accepted by the gateway. Hence messages that contain characters with the following codes will be rejected:
  - Any with values between Decimal 0 (hex 00 = NULL) and Decimal 31 (hex 1F = US) inclusive
  - Decimal 127 (Hex 7F = DEL) Note that this means the Tab character (Hex 09) is prohibited.
  - Messages for which the pattern `%[0-9a-fA-F]` causes a match

Messages from known parties but failing validation checks will cause an error message to be sent to the originating system in the format 'Import failed; Error NNNN' where NNNN is a 4 digit code. In the event that your system encounters such an error, please contact the CNBC Helpdesk.

## 5.4 CBUS Application

Figure 5 below shows the components of the CBUS service and the interaction between them.



**Figure 5: Overview of Service Request Processing**

The CBUS application is the recipient of all service requests for the live CBUS service that are accepted by the System Gateway.

The CBUS application processes each of the three service types as follows.

### 5.4.1 Submit Bulk Request

CBUS requests are made up of one or more individual requests of the following types:

- Claim submission
- Judgment request
- Warrant request
- Combined judgment and warrant request
- Claim status update – settled, discontinued or paid in full
- Breathing Space
- Application to set aside judgment<sup>1</sup>.

<sup>1</sup> Not all fields can be supplied to CBUS via a Set Aside request. Therefore, this request type is not recommended to be used. See Appendix B.6

There can be a mixture of individual request types within a single bulk request. When the CBUS application receives a bulk request, it validates the customer supplied reference on the bulk request. It also checks that the number of individual requests in the bulk request matches the total in the bulk request header information. If the reference on the bulk request or the record count is invalid then the bulk request is rejected.

If the bulk request passes the validation, the CBUS application:

- Assigns an CBUS bulk reference to the bulk request
- Stores the bulk request on the CBUS database
- Responds synchronously to the submitting system quoting the allocated CBUS bulk reference and indicating that the bulk request was accepted.
- Breaks down the bulk request into the individual requests and validates the User Request Reference on each request. If the User Request Reference is invalid, the individual request is rejected and no further processing of it takes place.
- If the User Request Reference is valid, forwards the individual request to MCOL for processing.
- Receives a synchronous response from MCOL indicating whether MCOL accepted the individual request or not and records that response on the CBUS database.

See section 2.3.1 and Appendix B - Validation and Error Messages for more detail on how service requests of this type are processed and validated.

#### 5.4.2 Request Bulk Feedback

This service request allows an CBUS customer to find out the outcome of the processing of a previously submitted bulk request, both at the overall bulk request level and for each individual request that was included in the bulk request.

The feedback, provided by the CBUS application, is based on the information in the CBUS database and is provided in a synchronous response to the submitting system.

CBUS customers can submit a bulk feedback request for a previously submitted bulk request for up to 90 days after the request was submitted. The feedback request must include the CBUS Bulk Reference allocated to the bulk request by CBUS at the time that it was processed.

A bulk request can have one of two statuses:

- Validated – the request has passed the CBUS validation prior to the forwarding of the individual requests to MCOL.
- Completed – processing of all the individual requests by CBUS, MCOL and the court case management system is completed.

An individual request can have one of six statuses:

- Received – the individual request has been validated successfully by CBUS
- Forwarded – the individual request has been forwarded by CBUS to MCOL for processing

- Rejected – the individual request has been rejected either by CBUS or by MCOL or by the court case management system.
- Initially Accepted – the individual request has been accepted by MCOL but feedback is still awaited from the court case management system.
- Accepted – the request has been accepted by MCOL and the court case management system.
- Awaiting data - When a request for retrieval of pre-existing CNBC claim data (not issued by CBUS) is triggered by an CBUS individual request. See Appendix A - Data Population.

See section 2.3.2 for more detail on how service requests of this type are processed.

#### 5.4.3 Submit Query

An CBUS customer can use this service to request a list of all claim responses to the CBUS customer's claims submitted by defendants on MCOL during the requested time period.

The query is forwarded to MCOL for processing. The results of the query are provided synchronously by MCOL to the CBUS application and on to the submitting system.

See section 2.3.4 for more detail on how service requests of this type are processed.

### 5.5 CBUS Commissioning

The CBUS Commissioning application is provided to enable CBUS customers to prove their system interfaces correctly with the new CBUS service prior to live use.

The CBUS Commissioning application is the recipient of all service requests for the commissioning environment that are accepted by the System Gateway. It does not store any data from the submitted requests.

The CBUS Commissioning application processes each of the three service types as follows:

#### 5.5.1 Submit Bulk Request

When the CBUS Commissioning application receives a bulk request, it responds indicating acceptance of the bulk request and provides an CBUS Bulk Reference. The CBUS Bulk Reference quoted will be one of those listed in Appendix F.1.

The individual requests within the bulk request are not forwarded anywhere by the CBUS Commissioning application.

#### 5.5.2 Request Bulk Feedback

A set of published CBUS Bulk References, with associated sample bulk request feedback is available in the CBUS Commissioning application. Feedback cannot be provided to bulk requests submitted previously to the CBUS Commissioning application by an CBUS customer as no data is stored by the CBUS Commissioning application.

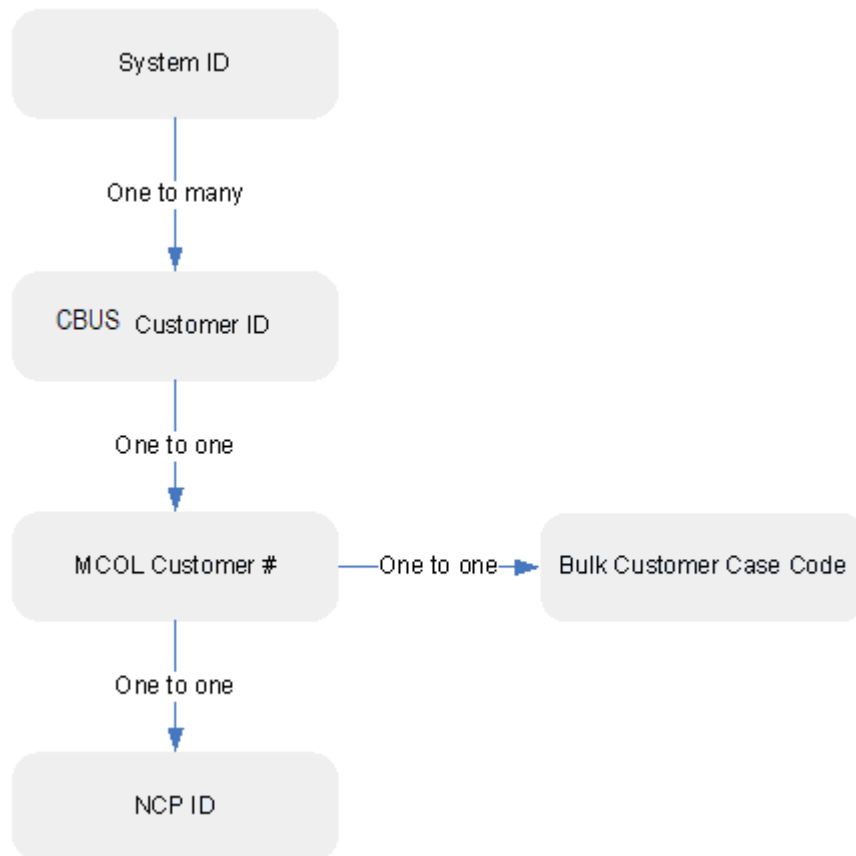
The sample bulk request feedback has been defined to include examples of the full set of possible responses for submitted bulk requests. The same responses are defined in Appendix F.1

### 5.5.3 Submit Query

A single sample claim response query response is available in the CBUS Commissioning application.

The sample response is defined in Appendix F.2.

## 5.6 Identifiers in CBUS



**Figure 6 Identifier Relationships**

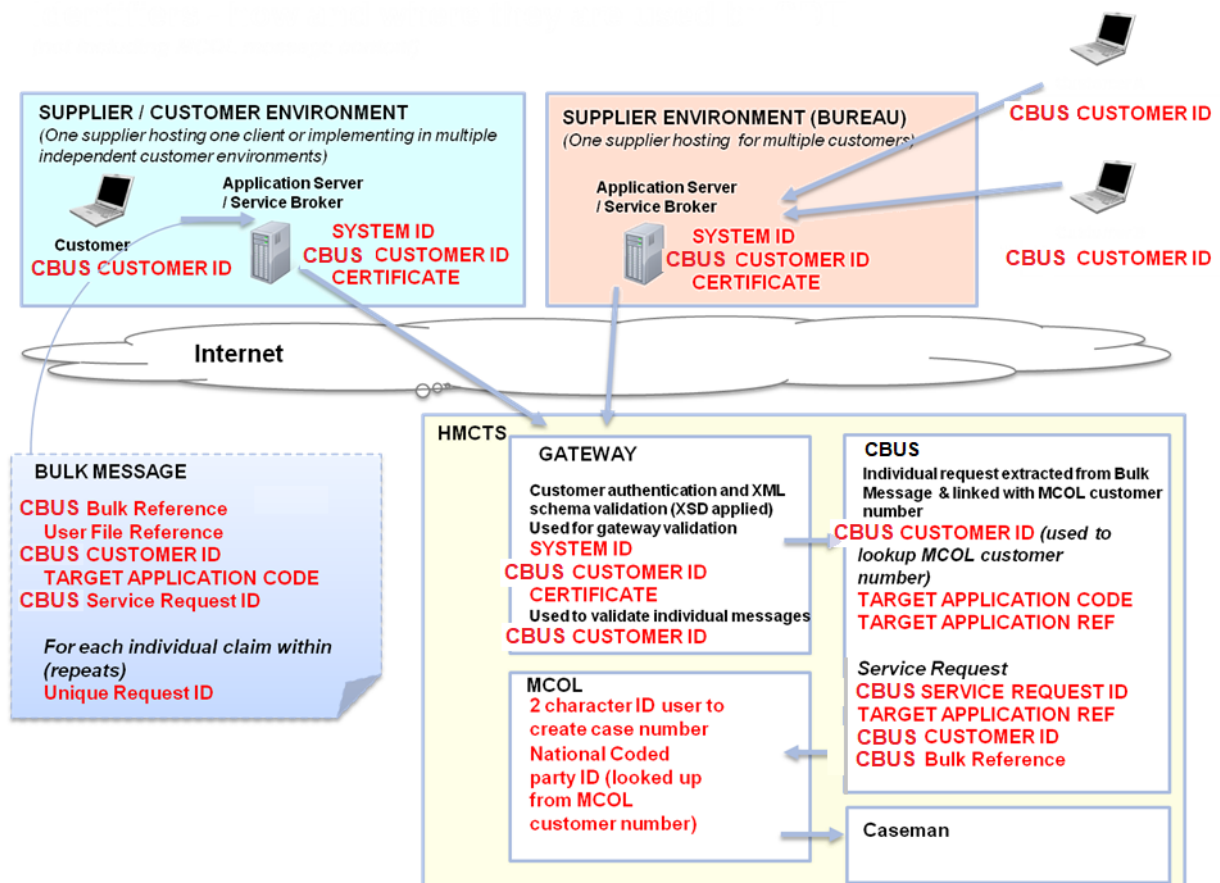


Figure 7: Diagram showing how identifiers are used by each system

## 5.7 Service principles

The service is expected to be used within the following constraints in order to eliminate non-productive consumption of resources:

- Bulk requests can be sent at any time. The cut off for processing requests is 22:00. These requests will then be processed by approximately midday as per current MCOL service expectations.
- Requests for case numbers should occur no earlier than 1 hour after submission of bulk request.
- Requests for full feedback should occur no earlier than 21:00 the next business day after submission of a bulk request.
- Requests for status update should occur no more than every 30 minutes as the Court Case Management System only updates every 30 minutes.
- Claim and warrant bulk requests submitted to CBUS and accepted by MCOL will be paid by direct debit only.

## 6 CBUS Request Formats

### 6.1 CBUS Service Requests & URLs

The CBUS service is accessed via the following URLs:

- CBUS is accessed via [sdt.justice.gov.uk](https://sdt.justice.gov.uk) on port 443 (20.26.73.199)
- CBUS Commissioning is accessed via [commissioning.sdt.justice.gov.uk](https://commissioning.sdt.justice.gov.uk) on port 443 (20.26.73.199)

The end point to be used for CBUS live is:

- <https://sdt.justice.gov.uk/producers/service/sdtapi>

The end point to be used for CBUS Commissioning is:

- <https://commissioning.sdt.justice.gov.uk/producers-comx/service/sdtapi>

All web services will use the SOAP messaging protocol, secured by Transport Layer Security and the use of client certificates.

The web services server:

- Specifies a single HTTP URL entry point for all web service actions.
- Conforms to the SOAP v1.2 specification.
- Conforms to the agreed WSDL definition.
- Returns a HTTP 200 response to signify successful message completion.
- Returns an HTTP 400 response to signify the request exceeds the maximum size permitted.
- Returns an HTTP 404 response to signify that an invalid SOAP action has been specified.
- Returns an HTTP 429 response to signify that the maximum number of requests permitted from a single source in the permitted time period has been exceeded.
- Returns an HTTP 5XX response to indicate a processing error with a SOAP specification compliant SOAP Fault. This includes details of the specific error code and description within the SOAPFault faultdetail element.

Service requests must adhere to the defined XML formats (see section Appendix E - XSD schemas, WSDL & Sample Invoices for the XSDs and for the WSDL).

### 6.2 Bulk Request Processing Responses

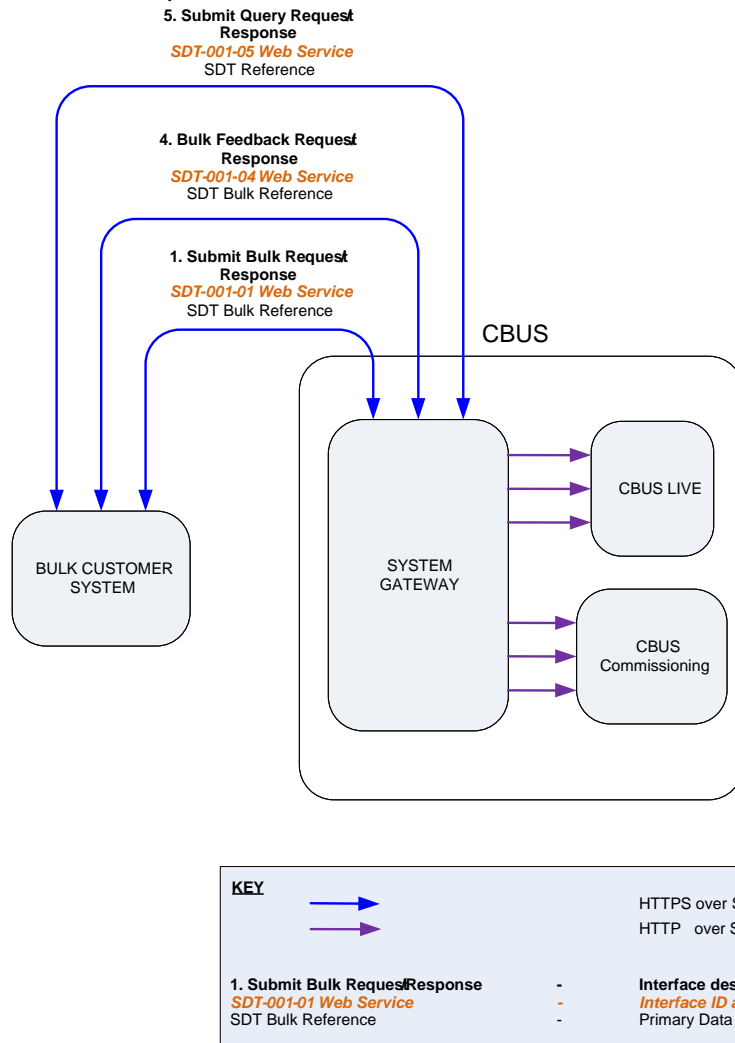
Bulk request processing provides updated feedback at the various stages of processing as described in section 2.3. The table below summarises what feedback is given when.

Processing Stage	Description	Feedback
Security content inspection	Bulk requests are checked for viruses and other content level criteria before being accepted by the CBUS service	An immediate response is provided to indicate whether a bulk request was accepted or rejected by the System Gateway for submission to the CBUS application.  If successful the Bulk Request is passed to the CBUS service for validation.  If unsuccessful, the reason for failure will not be provided.
CBUS validation	<p>Bulk request level:</p> <ul style="list-style-type: none"> <li>The bulk request is validated to ensure it conforms to the defined formats.</li> <li>The supplied user reference is checked for duplication within a 90 day period.</li> </ul> <p>Individual request level:</p> <ul style="list-style-type: none"> <li>The supplied user request reference is checked for duplication within the bulk request and within 90 day period.</li> </ul>	<p>An immediate response is provided to the submitting system to indicate whether a bulk request conforms to the defined formats and whether the user file reference passes validation in CBUS.</p> <p>Feedback can be requested for the individual requests contained within a Bulk Request at any time within the processing cycle.</p>
MCOL processing	Further format checks are made on each individual request and full MCOL business validation is applied.	<p>Feedback can be requested for the individual requests contained within a Bulk Request at any time within the processing cycle. The CBUS application is notified of the results of the MCOL validation.</p> <p>For valid requests, details for individual requests are also made available in the CBUS application for inclusion of feedback requests as follows:</p> <p>Claims – claim number and fee</p> <p>Warrants – warrant number, fee and enforcing court.</p>
Court case management system processing	The individual requests are validated by the court case management system.	<p>Feedback can be requested for the individual requests contained within a Bulk Request at any time within the processing cycle. The court case management system notifies MCOL of the result of its validation. MCOL passes that result on to the CBUS application.</p> <p>For valid claim requests, the issue date and service date are made available in the CBUS application for inclusion in feedback requests.</p>



## 7 Interface Specification

The following section covers the interfaces that the CBUS service will expose to the external CBUS Customer Systems. It also covers the interfaces the CBUS application would require MCOL to expose.



**Figure 8 – CBUS Interfaces: Customer System – CBUS Service**

Note – Only arrows in **blue** are applicable interfaces to CBUS Customer systems.

### 7.1 CBUS Interfaces

The interfaces between the CBUS Customer System and CBUS shown in Figure 8 above are explained below.

1. The CBUS Customer System sends a Submit Bulk Request message to the System Gateway. The System Gateway forwards these to the CBUS System. CBUS synchronously acknowledges the successful submission of a Bulk Request by issuing a unique CBUS Bulk Reference. The CBUS Bulk Reference is sent back in the response to the Customer System via the System Gateway.
2. The Customer System sends a Request Bulk Feedback message to the System Gateway, specifying a CBUS Bulk Reference. This request is forwarded to the CBUS system for fulfilment, and the requested Bulk Feedback is returned synchronously. The

Bulk Feedback response is sent back synchronously to the Customer System via the System Gateway.

3. The Customer System sends a Submit Query message to the System Gateway. The System Gateway synchronously forwards this request to the CBUS System. CBUS returns the response to the Customer System via the System Gateway.

## 7.2 CBUS Commissioning Interfaces

The interfaces between the Customer System & CBUS Commissioning System shown in Figure 8 above are explained below.

4. The Customer System sends a Submit Bulk Request message to the System Gateway. The System Gateway forwards these to the CBUS Commissioning System. The CBUS Commissioning system synchronously acknowledges the request by issuing a static response. The response is sent back to the Customer System via the System Gateway.
5. The Customer System sends a Request Bulk Feedback message to the System Gateway, specifying a CBUS Bulk Reference. This request is forwarded to the CBUS Commissioning system for fulfilment, and the requested static sample Bulk Feedback is returned synchronously. The Bulk Feedback response is sent back synchronously to the Customer System via the System Gateway.
6. The Customer System sends a Submit Query message to the System Gateway. The System Gateway synchronously forwards this request to the CBUS Commissioning system. CBUS Commissioning returns the static sample response to the Customer System via the System Gateway.

## 7.3 Web Services

All web services will use the SOAP messaging protocol, secured by Transport Layer Security and the use of client certificates.

### 7.3.1 Web service client responsibilities

The CBUS customer systems have the following web service client responsibilities.

The web service client MUST:

- Utilise HTTPS for all communication.
- Provide a valid SOAP v1.2 Message.
- Conform to the WSDL definition for all SOAP requests.
- Specify the SOAP Action within the HTTP header relating to the web service target.
- Wait for an HTTP response for a mutually agreed time period (note this is not to be an infinite blocking wait).
- Accept a HTTP 200 response to signify successful message completion.
- Accept an HTTP 400 response signifying that the request exceeds the maximum size permitted.
- Accept an HTTP 404 response signifying that an invalid SOAP action has been specified.
- Accept an HTTP 429 response signifying that the maximum number of requests permitted from a single source in the permitted time period has been exceeded.
- Accept a HTTP 5XX response as indicating a processing error.

### 7.3.2 Web service server responsibilities

The CBUS & Commissioning applications have web service server responsibilities.

The web services server must:

- Utilise TLS for all communication.
- Specify a single HTTP URL entry point for all web service actions.
- Conform to the SOAP v1.2 Specification.
- Conform to the agreed WSDL definition.
- Return a HTTP 200 response to signify successful message completion.
- Return an HTTP 400 response to signify the request exceeds the maximum size permitted.
- Return an HTTP 404 response to signify that an invalid SOAP action has been specified.
- Return an HTTP 429 response to signify that the maximum number of requests permitted from a single source in the permitted time period has been exceeded.
- Return an HTTP 5XX response to indicating a processing error with a SOAP specification compliant SOAP Fault. Include details of the specific error code and description within the SOAPFault faultdetail element.

### 7.3.3 Certificates

In order for a web service to be initiated by a client, a client certificate will be need to be installed on the outbound server making the SSL connection to CBUS (acting as service broker – refer to section 5.1 for more detail). It is anticipated that for the majority of customers up to 2 certificates for CBUS commissioning and up to 4 for the live service will be adequate (covering disaster recovery and resilience). Where there is a specific use case requiring additional certificates this will be evaluated by the project team on a case by case basis.

Customers will be issued this certificate for download as part of the provisioning process. Each customer will need to generate the Certificate Signing Request (CSR) in order request the certificate. The process for creating a Certificate Signing Request will differ depending on the customer local environment. The expectation is that the operations team responsible for manages the IT infrastructure for the customer systems will hold the expertise required to create the Certificate Signing Request. There are no specific parameters that need to be set for the Certificate Signing Request. When you receive the certificate, you will receive the client side certificate as well as the root certificate of the Certificate Authority that issues it. You will likely need to install both of these to establish a connection.

The certificate is used for mutual authentication in order to establish the SSL connection. Once the connection has been established, the certificate is not used within the XML message and web service call.



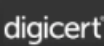
The following cipher suites are currently supported by CBUS (note: CBUS doesn't currently support FIPS mode):

Cipher suite name (with OpenSSL equivalent) <sup>2</sup>	FIPS mode enabled	Protocols	Exchange	Encryption	Hash
TLS_ECDHE_RSA_WITH_AES_256_GCM_SHA384 (ECDHE-RSA-AES256-GCM-SHA384)	No	TLS 1.2	ECDH	AES	SHA2
TLS_ECDHE_RSA_WITH_AES_128_GCM_SHA256 (ECDHE-RSA-AES128-GCM-SHA256)	No	TLS 1.2	ECDH	AES	SHA2
TLS_ECDHE_RSA_WITH_AES_256_CBC_SHA384 (ECDHE-RSA-AES256-SHA384)	No	TLS 1.2	ECDH	AES	SHA2
TLS_ECDHE_RSA_WITH_AES_128_CBC_SHA256 (ECDHE-RSA-AES128-SHA256)	No	TLS 1.2	ECDH	AES	SHA2
TLS_ECDHE_RSA_WITH_AES_256_CBC_SHA (ECDHE-RSA-AES256-SHA)	No	TLS 1.0, TLS 1.1, TLS 1.2	ECDH	AES	SHA1
TLS_ECDHE_RSA_WITH_AES_128_CBC_SHA (ECDHE-RSA-AES128-SHA)	No	TLS 1.0, TLS 1.1, TLS 1.2	ECDH	AES	SHA1
TLS_DHE_RSA_WITH_AES_256_GCM_SHA384 (DHE-RSA-AES256-GCM-SHA384)	No	TLS 1.2	DH	AES	SHA2
TLS_DHE_RSA_WITH_AES_128_GCM_SHA256 (DHE-RSA-AES128-GCM-SHA256)	No	TLS 1.2	DH	AES	SHA2
TLS_DHE_RSA_WITH_AES_256_CBC_SHA (DHE-RSA-AES256-SHA)	No	TLS 1.0, TLS 1.1, TLS 1.2	DH	AES	SHA1
TLS_DHE_RSA_WITH_AES_128_CBC_SHA (DHE-RSA-AES128-SHA)	No	TLS 1.0, TLS 1.1, TLS 1.2	DH	AES	SHA1
TLS_RSA_WITH_AES_256_GCM_SHA384 (AES256-GCM-SHA384)	No	TLS 1.2	RSA	AES	SHA2
TLS_RSA_WITH_AES_128_GCM_SHA256 (AES128-GCM-SHA256)	No	TLS 1.2	RSA	AES	SHA2
TLS_RSA_WITH_AES_256_CBC_SHA256 (AES256-SHA256)	No	TLS 1.2	RSA	AES	SHA2
TLS_RSA_WITH_AES_128_CBC_SHA256 (AES128-SHA256)	No	TLS 1.2	RSA	AES	SHA2
TLS_RSA_WITH_AES_256_CBC_SHA (AES256-SHA)	No	TLS 1.0, TLS 1.1, TLS 1.2	RSA	AES	SHA1
TLS_RSA_WITH_AES_128_CBC_SHA (AES128-SHA)	No	TLS 1.0, TLS 1.1, TLS 1.2	RSA	AES	SHA1
TLS_ECDHE_ECDSA_WITH_AES_256_GCM_SHA384 (ECDHE-ECDSA-AES256-GCM-SHA384)	No	TLS 1.2	ECDH	AES	SHA2

<sup>2</sup> OpenSSL name equivalents found in <https://docs.openssl.org/master/man1/openssl-ciphers/>

Cipher suite name (with OpenSSL equivalent) <sup>2</sup>	FIPS mode enabled	Protocols	Exchange	Encryption	Hash
TLS_ECDHE_ECDSA_WITH_AES_128_GCM_SHA256 (ECDHE-ECDSA-AES128-GCM-SHA256)	No	TLS 1.2	ECDH	AES	SHA2
TLS_ECDHE_ECDSA_WITH_AES_256_CBC_SHA384 (ECDHE-ECDSA-AES256-SHA384)	No	TLS 1.2	ECDH	AES	SHA2
TLS_ECDHE_ECDSA_WITH_AES_128_CBC_SHA256 (ECDHE-ECDSA-AES128-SHA256)	No	TLS 1.2	ECDH	AES	SHA2
TLS_ECDHE_ECDSA_WITH_AES_256_CBC_SHA (ECDHE-ECDSA-AES256-SHA)	No	TLS 1.0, TLS 1.1, TLS 1.2	ECDH	AES	SHA1
TLS_ECDHE_ECDSA_WITH_AES_128_CBC_SHA (ECDHE-ECDSA-AES128-SHA)	No	TLS 1.0, TLS 1.1, TLS 1.2	ECDH	AES	SHA1
TLS_DHE_DSS_WITH_AES_256_CBC_SHA256 (DHE-DSS-AES256-SHA256)	No	TLS 1.2	DH	AES	SHA2
TLS_DHE_DSS_WITH_AES_128_CBC_SHA256 (DHE-DSS-AES128-SHA256)	No	TLS 1.2	DH	AES	SHA2
TLS_DHE_DSS_WITH_AES_256_CBC_SHA (DHE-DSS-AES256-SHA)	No	TLS 1.0, TLS 1.1, TLS 1.2	DH	AES	SHA1
TLS_DHE_DSS_WITH_AES_128_CBC_SHA (DHE-DSS-AES128-SHA)	No	TLS 1.0, TLS 1.1, TLS 1.2	DH	AES	SHA1
TLS_RSA_WITH_3DES_EDE_CBC_SHA (DES-CBC3-SHA)	No	TLS 1.0, TLS 1.1, TLS 1.2	RSA	3DES	SHA1
TLS_DHE_DSS_WITH_3DES_EDE_CBC_SHA (DHE-DSS-DES-CBC3-SHA)	No	TLS 1.0, TLS 1.1, TLS 1.2	DH	3DES	SHA1

Example of online form used to request certificate. The link to this form will be provided to customers as part of the provisioning process described in section 2.4.

English

Enroll:

Enrollment information

Next steps

### Verify your information

Verify that the information associated with your certificate is correct, and complete any required fields.

\* DNS Name / System ID

?

Additional DNS Names

Enter one or more DNS names separated with a "," as a delimiter.

\* Email

Note: Email address is case-sensitive. It must exactly match the email address configured in your email client.

\* Company Name

Comments

?

☒ Paste CSR

☐ Upload CSR

\* Paste CSR below:

?

If you have any questions, contact your certificate administrator

[mojmcalsupport@cgi.com](mailto:mojmcalsupport@cgi.com)

\* Required information

Continue

Legal Notices | Privacy

© 2024 DigiCert, Inc. All rights reserved.

Field	Type	Comments
DNS Name / System ID	Alphanumeric	A unique identifier for each certificate for the customers system. Provided to the customer by HMCTS, based on system ID below.
Additional DNS Names	Alphanumeric	Not required
Email		Enter the email address to which the certificate should be sent once issued
Company Name	Alphanumeric	This will be used to validate that the request has come from the correct party.

Field	Type	Comments
Comments	Alphanumeric	Optional.
CSR		Either paste your CSR into this field or upload a file containing the required information.

All certificates require renewal on an annual basis. HMCTS will contact you before the certificate expiry date and notify you of the need to renew.

## 7.4 Message interface Specification

### 7.4.1 SDT-001-01 Submit Bulk Request & Response

Direction of Invocation: Customer System → CBUS

The Customer System sends a Submit Bulk Request message for processing by MCOL.

#### 7.4.1.1 Submit Bulk Request

Parameter	Format	Mand- atory	Data Type	Description
bulkRequest/header				
sdtCustomerId	Length 8	Y	xs:long	Unique identifier of the CBUS customer.
targetApplicationId	Length 4	Y	xs:string	Unique Identifier to distinguish MCOL, the bulk requests intended for. e.g. MCOL
requestCount	maxInclusive 2000	Y	xs:long	Number of requests per file. Must be provided by the customer system.
customerReference	minLength 1 maxLength 32 pattern: [0-9a-zA-Z_-]+	Y	xs:string	File Reference. Name of the bulk file. Must be unique per request. Must not have been used previously in the last 90 days.
This is followed by one or more sets of the following:				
requests/request/ requestType	maxLength 50	Y	xs:string	Type of request for Target application. One of: <ul style="list-style-type: none"> <li>• mcolClaim</li> <li>• mcolJudgment</li> <li>• mcolWarrant</li> <li>• mcolJudgmentWarrant</li> <li>• mcolClaimStatusUpdate</li> <li>• mcolSetAside</li> <li>• mcolBreathingSpace</li> </ul>
Requests/request/ requestId	minLength 1 maxLength 24 pattern: [0-9a-zA-Z_-]+	Y	xs:string	Request identifier. Must be unique per request. Must not have been used previously in the last 90 days.

Parameter	Format	Mand- atory	Data Type	Description
<MCOL request>		Y		Request details for Target application. Target app request for MCOL one of: mcolClaim (see Appendix G.1) mcolJudgment (see Appendix G.2) mcolClaimStatusUpdate (see Appendix G.5) mcolWarrant (see Appendix G.3) mcolJudgmentWarrant (see Appendix G.4) mcolSetAside (see Appendix G.6) mcolBreathingSpace (see Appendix G.7)

#### 7.4.1.2 Submit Bulk Request Response

If the Bulk Request passes format validation, a unique CBUS Bulk Reference is allocated and returned by CBUS. If the Bulk Request failed format validation, a message is returned by CBUS with the rejection details and no further processing takes place.

For CBUS Commissioning, a response is returned to the Customer System with a pre-defined sample static CBUS Bulk Reference.

For both types of CBUS Services, the response is returned to the Customer system synchronously via the System Gateway.

Parameter	Format	Mand- atory	Data Type	Description
bulkResponse				
status/code		Y	xs:string	Response status. Either Ok or Error
status/error/code	minLength 1 maxLength 32	N	xs:string	Error code. Populate only if status/code is 'Error'
status/error/description	minLength 1 maxLength 255	N	xs:string	Error message. Populate only if status/code is 'Error'
customerReference	minLength 1 maxLength 32	Y	xs:string	The same as Reference received from Submit BulkRequest



Parameter	Format	Mand-atory	Data Type	Description
sdt BulkReference	Length 29	N	xs:string	Unique reference Generated by CBUS. Populate only if status/code is 'Ok' This should be used to request Bulk Feedback.
submittedDate		Y	xs:dateTime	Date/Time when CBUS received the request. For format refer <a href="https://www.w3schools.com/xml/schema_dtypes_date.asp">https://www.w3schools.com/xml/schema_dtypes_date.asp</a>
sdtService		Y	xs:string	Specifies if the response is coming from Commissioning or Production. Either SDT or SDT Commissioning
requestCount		Y	Xs:long	Number of requests specified in bulkRequest.

#### 7.4.2 SDT-001-04 Request Bulk Feedback & Response

Direction of Invocation: Customer System → CBUS

##### 7.4.2.1 Request Bulk Feedback

The Customer System sends a Request Bulk Feedback message for the Bulk Request with the specified CBUS Bulk Reference.

Parameter	Format	Mand-atory	Data Type	Description
bulkFeedbackRequest/header				
sdt CustomerId	Length 8	Y	xs:long	Unique identifier of the CBUS customer.
sdt BulkReference	Length 29	Y	xs:string	Unique identifier generated by CBUS for the bulk request.

##### 7.4.2.2 Request Bulk Feedback Response

CBUS returns a response to the Customer system with the Bulk Feedback information requested.

For CBUS Commissioning, a response is returned to the Customer System containing a set of pre-defined sample Bulk Request Feedback associated to the specified CBUS Bulk Reference.

For both types of CBUS Services, the response is returned to the Customer system synchronously via the System Gateway.

Parameter	Format	Mand-atory	Data Type	Description
bulkFeedbackResponse/bulkRequestStatus				

Parameter	Format	Mand- atory	Data Type	Description
status/code		Y	xs:string	Response status. Either Ok or Error
status/error/code	minLength 1 maxLength 32	N	xs:string	Error code. Populate only if status/code is 'Error'
status/error/ description	minLength 1 maxLength 255	N	xs:string	Error message. Populate only if status/code is 'Error'
customerReference	minLength 1 maxLength 32	N	xs:string	The same as Reference received from original Submit BulkRequest
sdtBulkReference	Length 29	Y	xs:string	Unique reference supplied in the request.
submittedDate		N	xs:dateTime	The date and time stamp when the Bulk request was submitted.
sdtService		Y	xs:string	Specifies if the response is coming from Commissioning or Production. Either SDT or SDT Commissioning.
requestCount		N	xs:long	The count of requests received in the Bulk Submit.
bulkStatus/code		N	xs:string	Status of the Bulk request. One of Validated or Completed
bulkStatus/error/ code	minLength 1 maxLength 32	N	xs:string	Error code.
bulkStatus/error/ description	minLength 1 maxLength 255	N	xs:string	Error message.
bulkFeedbackResp onse/responses		N		Response for each individual request present in original BulkSubmit.
bulkFeedbackResponse/responses/response				
requestType	maxLength 50	Y	xs:string	Request type supplied in original request.
requestId	minLength 1	Y	xs:string	Request Id supplied in original request

Parameter	Format	Mand- atory	Data Type	Description
status/code		Y	xs:string	Response status. One of: <ul style="list-style-type: none"> <li>• Received</li> <li>• Forwarded</li> <li>• Initially Accepted</li> <li>• Awaiting Data</li> <li>• Accepted</li> <li>• Rejected</li> </ul>
status/error/code	minLength 1 maxLength 32	N	xs:string	Error code. Populate only if status/code is 'Rejected'
status/error/ description	minLength 1 maxLength 255	N	xs:string	Error message. Populate only if status/code is 'Rejected'
responseDetail		N		Response details received from MCOL refer to Appendix G.9

### 7.4.3 SDT-001-05 Submit Query Request & Response

Direction of Invocation: Customer System → CBUS

#### 7.4.3.1 Submit Query Request

The Customer System sends a Submit Query message for processing by the specified Target Application.

Parameter	Format	Mand- atory	Data Type	Description
submitQueryRequest/header				
sdtCustomerId	Length 8	Y	xs:long	Unique identifier of the CBUS customer.
targetApplicationId	Length 4	Y	xs:string	Unique Identifier to distinguish MCOL, the request is intended for. e.g. MCOL MCOL
queryReference	minLength 1 maxLength 20	N	xs:string	Used only in the context of the Commissioning Application. Identifies which Commissioning Application response is required. Ignored on Production requests.
submitQueryRequest				
criteria		Y		Generic criteria consisting of one criterion.
submitQueryRequest/criteria/criterion				
criteriaType	maxLength 50	Y	xs:string	Type of criterion for Target application. For MCOL, set to mcolDefenceCriteria

Parameter	Format	Mand- atory	Data Type	Description
<MCOL criteria>		Y		Criteria details for Target application. For details refer to Appendix G.8

### 7.4.3.2 Submit Query Response

CBUS returns a response containing the details retrieved from MCOL to the Customer System via the System Gateway.

For CBUS Commissioning, a response is returned to the Customer System containing a pre-defined sample static Submit Query response associated to the specified queryReference.

For both types of CBUS Service, the response is returned to the Customer system synchronously via the System Gateway.

Parameter	Format	Mand-atory	Data Type	Description
submitQueryResponse				
status/code		Y	xs:string	Response status. Either Ok or Error
status/error/code	minLength 1 maxLength 32	N	xs:string	Error code. Populate only if status/code is 'Error'
status/error/ description	minLength 1 maxLength 255	N	xs:string	Error message. Populate only if status/code is 'Error'
sdtCustomerId	Length 8	Y	xs:long	Same as received in original request.
sdtService		Y	xs:string	Specifies if the response is coming from Commissioning or Production. Either SDT or SDT Commissioning.
resultCount		Y	xs:nonNegativeInteger	Total number of results to follow.
Results		Y		Query results. Refer to Appendix G.10

## 8 XML Conventions used by CBUS

### 8.1 Escape Sequences

There are a number of characters that have special meaning in XML. These have to be replaced by the correct escape sequences. For example the “&” has to be treated in this way, see example below:

“Smith & Jones” will be exported as “Smith **&amp;** Jones”

The following characters will be processed in this way:

**&** **&amp;**;  
' **&**apos;

Note that the list of characters that are accepted as valid in free text fields are:

a-z A-Z 0-9 - + . , £ @ ? ' ( ) / % \_ & ! : and space

Please note that although the colon is now allowed, a colon followed immediately by an equals sign (:=) is not allowed. Currently this would not be allowed anyway as the equals sign is not allowed but should that ever change then := would still be disallowed specifically.

### 8.2 Error Detection

The order of validation applied to incoming messages is as follows:

1. The Gateway validates the connection request and confirms that the content of the messages are acceptable from a security perspective. Any invalid messages from an XSD perspective will be rejected with an error 1004. Other Gateway errors are described in Appendix H.7 Troubleshooting.
2. MCOL carries out business level validation as described in Appendix B - Validation and Error Messages.
3. CaseMan carries out further business level validation. See Appendix B.9 - Court Case Management Validation.

### 8.3 XSD Date

CBUS will return a timezone in each date field supplied as per the following example:

```
<ns1:submittedDate>2014-09-24T15:46:34.596+01:00</ns1:submittedDate>
```

Note that the XML supplied by CBUS commissioning doesn't include a timezone

## 8.4 Name Space Definitions

### 8.4.1 Introduction

The XML schema supported by CBUS for submitting bulk claims, feedback requests and query requests is based upon a hierarchy of xsd files. Each tag in a submitted message needs to be associated with the xsd file that defines the tag and this is achieved using a namespace definition.

There are four ways in which a tag can use a namespace to identify the corresponding xsd definition that applies to the tag. These are:

1. Global definition with associated prefix (see § 8.4.4.1)
2. Inline definition with associated prefix (see § 8.4.4.2)
3. Inline definition with no associated prefix (see § 8.4.4.3)
4. Global definition with no associated prefix (see § 8.4.4.4)

In processing individual requests within bulk messages and query requests to send them to MCOL, CBUS has to transform the message received from the customer and, in doing so, cater for the four different methods of namespace definition. It should be noted that these different namespace definition styles can be combined in different ways. This section describes the different combinations of namespace definitions that have been tested with CBUS and hence are supported by HMCTS. (See § 8.4.2 below.)

CBUS uses the same logic for processing messages that are received from MCOL in order to send information back to the customers in the form of feedback request responses and the response to a query request. This paper also describes the way in which these response messages are formatted from a namespace perspective. (See § 8.4.3 below.)

### 8.4.2 Validated Combinations of Namespace Definitions

In determining which combinations of namespace definitions should be validated, the different message types should be considered.

#### 8.4.2.1 Bulk Requests

Bulk requests use the following xsd files for which a namespace is required:

- Claim.xsd
- ClaimStatusUpdate.xsd
- Judgment.xsd
- Warrant.xsd
- Base.xsd
- SetAside.xsd
- BreathingSpace.xsd

However a bulk message is actually a collection of individual requests that need to be submitted one at a time to MCOL and, from a namespace processing perspective, it is these individual requests that need to be considered in terms of what valid combinations are supported.

Each of the individual requests uses tags that are defined in the associated xsd file or in the base xsd. This means that the number of combinations of namespace definitions is limited. The following combinations have been tested in CBUS and are therefore

supported. Other combinations are not guaranteed to be supported and may result in the request not being accepted if used.

For the table below the following conventions are followed:

- A *parent* element comprises a set of elements all defined in the same xsd file
- A *child* element is a component of a *parent* element but it may, itself be a *parent*
- A *top-level parent* element is the highest level *parent* element in a hierarchy of elements that are in the same xsd file.

Individual Message Tags	Base Tags
Global namespace with associated prefix – all tags use prefix	Global namespace with associated prefix – all tags use prefix
Global namespace with associated prefix – all tags use prefix	Global namespace with no prefix – no tags use inline definition
Global namespace with associated prefix – all tags use prefix	Inline namespace without prefix – namespace declared for each <i>top-level parent</i> element – but not for any <i>child element</i> belonging to the <i>top-level parent</i> element's hierarchy
Global namespace with associated prefix – all tags use prefix	Inline namespace with associated prefix declared for each <i>top-level parent</i> element. Each <i>child element</i> belonging to the <i>top-level parent</i> element's hierarchy making use of the associated prefix.
Global namespace with no prefix – no tags use inline definition	Global namespace with associated prefix – all tags use prefix
Inline namespace with associated prefix – all tags use prefix	Global namespace with associated prefix – all tags use prefix
Global Namespace without prefix – no tags defined inline	Inline namespace without prefix – namespace declared for each <i>top-level parent</i> element – but not for any <i>child element</i> belonging to the <i>top-level parent</i> element's hierarchy
Inline namespace without prefix – namespace declared for each <i>top-level parent</i> element – but not for any <i>child element</i> belonging to the <i>top-level parent</i> element's hierarchy	Global Namespace without prefix – no tags defined inline
Inline namespace with associated prefix declared for each <i>top-level parent</i> element – with each <i>child element</i> belonging to the <i>top-level parent</i> element's hierarchy making use of the associated prefix.	

#### 8.4.2.2 Status Requests

Status requests use the following xsd files for which a namespace is required:

- SubmitQueryRequest.xsd
- Base.xsd

The same rules apply as for a Bulk request as described in the table.



## 8.4.3 Namespace Definition in Response Messages Generated by CBUS

### 8.4.3.1 BulkFeedback Response

All the elements in the responseDetails will have inline namespaces defined with their own prefixes similar to the example in § 8.4.4.2.

In addition to the prefixed namespace definitions, when the response to a feedback request includes a status code of “Initially Accepted”, then an additional inline non-prefixed namespace definition will be added that is unused by any of the elements in the message. This unused namespace definition uses the URI “http://ws.sdt.moj.gov.uk/2013/sdt/targetApp/SubmitQueryRequestSchema”. An example of this is provided below:

```
<bfresp:response requestId="S3_12091259" requestType="mcolclaim">
  <bfresp:responseDetail>
    <ns10:mcolResponseDetail
xmlns="http://ws.sdt.moj.gov.uk/2013/sdt/targetApp/SubmitQueryRequestSche
ma"
xmlns:ns10="http://ws.sdt.moj.gov.uk/2013/sdt/BulkFeedbackResponseSchema"
>
      <ns11:claimNumber
xmlns:ns11="http://ws.sdt.moj.gov.uk/2013/mcol/ResponseDetailSchema">A4YH
5734</ns11:claimNumber>
      <ns11:fee
xmlns:ns11="http://ws.sdt.moj.gov.uk/2013/mcol/ResponseDetailSchema">1850
0</ns11:fee>
    </ns10:mcolResponseDetail>
  </bfresp:responseDetail>
  <bfresp:status code="Initially Accepted"/>
</bfresp:response>
```

### 8.4.3.2 Status Query Responses

The status queries will now contain inline namespace with prefix for the element defendantResponse and no other redundant namespace definitions, as shown below.

```
<ns3:mcolDefenceDetail
xmlns:ns3="http://ws.sdt.moj.gov.uk/2013/sdt/SubmitQueryResponseSchema">
  <ns2:claimNumber
xmlns:ns2="http://ws.sdt.moj.gov.uk/2013/mcol/QuerySchema">A4XE5536</ns2:
claimNumber>
    <ns2:defendantResponse defendantId="1"
xmlns:ns2="http://ws.sdt.moj.gov.uk/2013/mcol/QuerySchema">
      <ns2:filedDate>2014-08-07Z</ns2:filedDate>
      <ns2:eventCreatedDateOnMcol>2014-08-
07T09:31:34.490Z</ns2:eventCreatedDateOnMcol>
      <ns2:raisedOnMcol>true</ns2:raisedOnMcol>
      <ns2:responseType>PA</ns2:responseType>
    </ns2:defendantResponse>
  </ns3:mcolDefenceDetail>
```

## 8.4.4 Specification of Namespace Definitions with Associated Examples

### 8.4.4.1 Global namespace with associated prefix

A global namespace definition with an associated prefix has a definition for the namespace in the envelope and an associated *prefix* and subsequently each element name is of the form *prefix:tag*. As follows:

```
...
<soap:Envelope xmlns:prefix="URI">
...
<prefix:tag>value or lower hierarchy</prefix:tag>
...
```

An example of this use is provided below.

```
<?xml version="1.0" encoding="UTF-8"?>
<soap:Envelope xmlns:soap="http://www.w3.org/2003/05/soap-envelope"
xmlns:bul="http://ws.sdt.moj.gov.uk/2013/sdt/BulkFeedbackRequestSchema">
  <soap:Header/>
  <soap:Body>
    <bul:bulkFeedbackRequest>
      <bul:header>
        <bul:sdtCustomerId>100000001</bul:sdtCustomerId>
        <bul:sdtBulkReference>MCOL-20140904134011-
000000001</bul:sdtBulkReference>
      </bul:header>
    </bul:bulkFeedbackRequest>
  </soap:Body>
</soap:Envelope>
```

### 8.4.4.2 Inline namespace with associated prefix

An inline namespace definition with an associated prefix has no definition for the namespace in the envelope definition but still uses a *prefix*, which is defined inline as on the first element for which the namespace needs to be defined. As follows:

```
...
<soap:Envelope>
...
<prefix:tag xmlns:prefix="URI">value or lower hierarchy</prefix:tag>
...
```

An example of this use is provided below.

```
<?xml version="1.0" encoding="UTF-8"?>
<soap:Envelope xmlns:soap="http://www.w3.org/2003/05/soap-envelope">
  <soap:Header/>
  <soap:Body>
    <bul:bulkFeedbackRequest
xmlns:bul="http://ws.sdt.moj.gov.uk/2013/sdt/BulkFeedbackRequestSchema">
      <bul:header>
        <newns:sdtCustomerId
xmlns:newns="http://ws.sdt.moj.gov.uk/2013/sdt/BulkFeedbackRequestSchema"
>100000001</newns:sdtCustomerId>
```

```

        <bul:sdtBulkReference>MCOL-20140904134011-
000000001</bul:sdtBulkReference>
    </bul:header>
</bul:bulkFeedbackRequest>
</soap:Body>
</soap:Envelope>

```

#### 8.4.4.3 In-line name space without prefix

An inline namespace definition without an associated prefix has no definition for the namespace in the envelope definition doesn't use a prefix but the namespace is defined inline on the first element for which the namespace needs to be defined. As follows:

```

...
<soap:Envelope>
...
<tag xmlns ="URI">value or lower hierarchy</tag>
...

```

An example of this use is provided below.

```

<?xml version="1.0" encoding="UTF-8"?>
<soap:Envelope xmlns:soap="http://www.w3.org/2003/05/soap-envelope">
    <soap:Header/>
    <soap:Body>
        <bulkFeedbackRequest
xmlns="http://ws.sdt.moj.gov.uk/2013/sdt/BulkFeedbackRequestSchema">
            <header>
                <sdtCustomerId>100000001</sdtCustomerId>
                <sdtBulkReference>MCOL-20140904134011-
000000001</sdtBulkReference>
            </header>
        </bulkFeedbackRequest>
    </soap:Body>
</soap:Envelope>

```

#### 8.4.4.4 Global namespace without prefix

A global namespace definition with no associated prefix has a definition for the namespace in the envelope definition (there can be only one of these). Each element that is defined in the global namespace therefore doesn't need prefix. As follows:

```
...  
<soap:Envelope xmlns="URI">  
...  
<tag>value or lower hierarchy</tag>  
...
```

An example of this use is provided below.

```
<?xml version="1.0" encoding="UTF-8"?>  
<soap:Envelope xmlns:soap="http://www.w3.org/2003/05/soap-envelope"  
xmlns="http://ws.sdt.moj.gov.uk/2013/sdt/BulkFeedbackRequestSchema">  
  <soap:Header/>  
  <soap:Body>  
    <bulkFeedbackRequest>  
      <header>  
        <sdtCustomerId>100000001</sdtCustomerId>  
        <sdtBulkReference>MCOL-20140904134011-  
000000001</sdtBulkReference>  
      </header>  
    </bulkFeedbackRequest>  
  </soap:Body>  
</soap:Envelope>
```

## 9 Operational Service Details

### 9.1 Support for CBUS Customers

If you have any queries please contact:

Telephone: 0300 123 1056

Email: [CNBC.Insight@justice.gov.uk](mailto:CNBC.Insight@justice.gov.uk)

### 9.2 Direct Debit Facilities

The payment of fees for CBUS claims, warrants and applications to set aside judgment can only be made by direct debit.

The claimant may choose weekly or monthly invoicing.

Where monthly invoicing is required, the claimant may choose to receive this in hard copy format through the postal system or electronically (automatically provided in both xml and pdf formats) via email to the address specified in your direct debit application form.

Where weekly invoicing is required, these will be despatched to the claimant in electronic format only.

Monthly Invoicing	Weekly Invoicing
Invoice period runs from the first to the last day of each month.	Invoice period runs from the Monday to the Sunday of each week (Week 1).
Transactions processed on third business day of the following month.	Transactions processed on the Monday / Tuesday of the following week (Week 2).
Invoice generated and sent to claimant at close of play on the third business day of the new month or shortly thereafter.	Invoice generated and sent to claimant at close of play on the Tuesday or shortly thereafter (Week 2).
Funds need to be in place prior to the 24 <sup>th</sup> day of the new month.	Funds need to be in place by the Thursday (Week 2).
Funds taken on the 24 <sup>th</sup> of each month or shortly thereafter.	Funds taken on the Friday (Week 2).

The direct debit application and mandate forms should be obtained via request to the [CNBC.Insight@justice.gov.uk](mailto:CNBC.Insight@justice.gov.uk) email account.

A sample XML and PDF invoice is included in Appendix E - XSD schemas, WSDL & Sample Invoices

# Appendix A - Data Population

## A.1 Summary

The data population process will be triggered on a case by case basis as certain activities occur on MCOL. This process will collect case data from the Court Case Management System within 20 minutes of the trigger firing.

## A.2 MCOL Trigger Points

Requests for data retrieval from the Court Case Management System will be made in the following situations on MCOL:

1. An CBUS request is received for action on a case that is not present in MCOL.
2. The Court Case Management System notifies MCOL of one of the following events on a case that is not present in MCOL.

Event Description
Acknowledgment of Service
Acknowledgment of Service rejected (MCOL submitted) or errored off
Discontinued status reset to null
Case transferred
Defendant change of address
Defence
Defence & Counterclaim
Discontinued
Defence struck out
Date of service change
Defence & Counterclaim rejected (MCOL submitted) or errored off
Defence rejected (MCOL submitted) or errored off
Final return of warrant
Final return of warrant errored off
Settled status reset to null
Bar lifted on defendant
Bar set on defendant
Judgment entered
Judgment rejected (MCOL submitted)
Struck Out status reset to null
Case struck out
N24 order for stay of settlement
DQ sent
DQ filed
N24 general sanctions order
N24 order for stay of settlement errored off
DQ sent errored off
DQ filed errored off
N24 general sanctions order errored off
Paid

Event Description
Paid status reset to null
Part Admission
Part Admission rejected (MCOL submitted) or errored off
Application to vary order granted or determined
Application to vary order errored off
Application to vary order refused
Application to vary order
Application to set aside granted or 'In Error'
Application to set aside errored off
Application to set aside refused
Application to set aside
Settled
Warrant issued
Warrant rejected (MCOL submitted)
Standard Breathing Space Commences
Standard Breathing Space Ceases
Mental Health Crisis Moratorium Commences
Mental Health Crisis Moratorium Ceases

**Table 1: Events notified to MCOL which will trigger data retrieval**

### A.3 Population validation

The Court Case Management System will check:

- That a case exists with a matching case number.
- That the case belongs to a CBUS customer as opposed to an MCOL customer using the NCP ID on the case.
- The case data as follows:
  - Confirm that judgments are only against a defendant (or a joint judgment against both defendants).
  - Confirm that the case has a claimant and one or two defendants.
  - Confirm warrants are only against a single defendant.
  - Confirm that the claim is for a specified amount.
  - Confirm that the particulars of claim text does not exceed 1080 characters in CaseMan.

If the case requested passes all of the checks above, the data will be sent back to MCOL. MCOL will store the data and instruct CBUS to resubmit the original request so that it can be processed.

If the case requested fails any of the checks above, the associated request will be rejected and the reason supplied back to CBUS. The error number returned is error 46 and the error message is 'Case data could not be populated:' plus the reason as defined in the table below:

Reason for Failure	Description
NOT BULK CUSTOMER	Customer number does not match the number on the population request

Reason for Failure	Description
TRANSFER ISSUE	Case status is 'TRANSFERRED' meaning it is stuck in between courts
INVALID CLAIM TYPE	Case type is not CLAIM - SPEC ONLY
INVALID AMOUNT CLAIMED	The amount claimed on the case is greater than £99,999.99
BLANK ISSUE DATE	Date of issue of the case is NULL
INVALID PARTICULARS OF CLAIM	The length of the particulars of claim field is greater than 1,080 characters
NON-EXISTANT CASE	Case does not exist on CaseMan
WARRANT AGAINST TWO DEFENDANTS	A warrant exists on the case that is recorded against two defendants
INVALID NUMBERS OF CLAIMANT PARTIES	There is no claimant or more than 1 claimant party on the case
INVALID NUMBERS OF DEFENDANT PARTIES	There is no defendant or more than 2 defendant parties on the case
INVALID CASE - Judgment against claimant found	Judgment exists against the Claimant



## Appendix B - Validation and Error Messages

The CBUS application and MCOL apply XSD validation to incoming requests. Errors that are picked up by the XSD validation are shown with XSD in the Error No. column in the validation tables below. The specific responses to the CBUS customer in these circumstances will be determined during detailed design and added to this document when known.

MCOL applies validation (as described for each type of request below) to each request received. Validation of an individual request will stop once the first error is encountered:

### B.1 Claim Request

Field	Validation	Error No.	Error message
Claim reference	Must not be longer than 24 characters and must not consist of just spaces.	xsd	
Claimant name	Must not be present if MCOL customer is not enrolled as a solicitor.	4	'Claimant details provided in error.'
	Mandatory if MCOL customer is enrolled as a solicitor.	5	'Claimant details are missing.'
	Must not be longer than 60 characters and must not consist of just spaces.	xsd	
	Must be present if any of the claimant address or postcode fields are present.	xsd	
Claimant address line 1	Mandatory if MCOL customer is enrolled as a solicitor.	xsd	
	Must not be longer than 30 characters and must not consist of just spaces.	xsd	
Claimant address line 2	Mandatory if MCOL customer is enrolled as a solicitor.	xsd	
	Must not be longer than 30 characters and must not consist of just spaces.	xsd	
Claimant address line 3	Must not be longer than 30 characters.	xsd	
Claimant address line 4	Must not be longer than 30 characters.	xsd	

Field	Validation	Error No.	Error message
Claimant postcode	Must not be longer than 8 characters.	xsd	
Claimant correspondence name <sup>3</sup>	Must not be present if MCOL customer is enrolled as a solicitor.	6	'Claimant correspondence details provided in error.'
	Must not be longer than 30 characters and must not consist of just spaces.	xsd	
	Must be present if any of the correspondence address or postcode fields are present.	7	'Claimant correspondence details are missing.'
Claimant correspondence address line 1 <sup>3</sup>	Must be present if claimant correspondence name is populated.	xsd	
	Must not be longer than 30 characters and must not consist of just spaces.	xsd	
Claimant correspondence address line 2 <sup>3</sup>	Must be present if claimant correspondence name is populated.	xsd	
	Must not be longer than 30 characters and must not consist of just spaces.	xsd	
Claimant correspondence postcode <sup>3</sup>	Must not be longer than 8 characters.	xsd	
Defendant 1 name	Must be present.	xsd	
	Must not be longer than 60 characters and must not consist of just spaces.	xsd	
Defendant 1 address line 1	Must be present.	xsd	

---

<sup>3</sup> Please note that these fields ('Claimant correspondence name', 'Claimant correspondence address line 1', 'Claimant correspondence address line 2' and 'Claimant correspondence postcode') are not currently utilised by MCOL and should be omitted.

Field	Validation	Error No.	Error message
	Must not be longer than 30 characters and must not consist of just spaces.	xsd	
Defendant 1 address line 2	Must be present.	xsd	
	Must not be longer than 30 characters and must not consist of just spaces..	xsd	
Defendant 1 address line 3	Must not be longer than 30 characters.	xsd	
Defendant 1 address line 4	Must not be longer than 30 characters.	xsd	
Defendant 1 postcode	Must be present.	xsd	
	Must be in England or Wales <sup>4</sup>	8	'First defendant's postcode is not in England or Wales.'
Defendant 2 name	Must be present if any of the defendant 2 address or postcode fields are present.	xsd	
	Must not be longer than 60 characters and must not consist of just spaces.	xsd	
	If present cannot be identical to Defendant 1 name.	9	'Second defendant cannot have an identical name to the first defendant.'
Defendant 2 address line 1	Must be present if Defendant 2 name present	xsd	
	Must not be longer than 30 characters and must not consist of just spaces.	xsd	
Defendant 2 address line 2	Must be present if Defendant 2 name present.	xsd	
	Must not be longer than 30 characters and must not consist of just spaces.	xsd	
Defendant 2 address line 3	Must not be longer than 30 characters	xsd	
Defendant 2 address line 4	Must not be longer than 30 characters	xsd	

---

<sup>4</sup> It is possible that the postcode might be in England or Wales but has not been defined to MCOL yet. Please contact CNBC if that is the case, see section 9.1 for contact details.

Field	Validation	Error No.	Error message
Defendant 2 postcode	Must be present if Defendant 2 name is present.	xsd	
	If present must be in England or Wales <sup>3</sup>	10	'Second defendant's postcode is not in England or Wales.'
Send particulars separately? <sup>5</sup>	Must be present.	xsd	
Reserve the right to claim interest?	Must be present.	xsd	
Date money became owed (owedDate) <sup>6</sup>	Must not be present if the answer to the "Reserve the right to claim interest?" question is false.	11	'Interest data is only required if the right to claim interest is reserved.'
	Must be a valid date if present.	xsd	
	Must be present if the answer to the "Reserve the right to claim interest?" question is true.	12	'Interest data is required if the right to claim interest is reserved.'
	If present then date must be in the past.	13	'Date money became owed is invalid – it must be in the past.'
Date you are issuing the claim <sup>6</sup>	Must not be present if the answer to the "Reserve the right to claim interest?" question is false.	11	'Interest data is only required if the right to claim interest is reserved.'
	Must be a valid date if present.	xsd	
	Must be present if the answer to the "Reserve the right to claim interest?" question is true.	12	'Interest data is required if the right to claim interest is reserved.'
	If present then date must be later than the date the money became owed.	14	'Date you are issuing the claim must be after the date the money became owed.'

<sup>5</sup> The following text is auto-inserted at the bottom of the claim particulars if the answer to the send particulars separately question is yes: "I will provide the defendant with separate, detailed particulars within 14 days after service of the claim form."

<sup>6</sup> These fields are used to populate the required values in the following text which is auto-inserted at the bottom of the claim particulars if the answer to the right to claim interest question is yes: "The claimant claims interest under section 69 of the County Courts Act 1984 at the rate of 8% a year from dd/mm/yyyy to dd/mm/yyyy on £99,999.99 and also interest at the same rate up to the date of judgment or earlier payment at a daily rate of £99,999.99."

Field	Validation	Error No.	Error message
Claim amount (interest) <sup>6</sup>	Must not be present if the answer to the “Reserve the right to claim interest?” question is false.	11	‘Interest data is only required if the right to claim interest is reserved.’
	Must be present if the answer to the “Reserve the right to claim interest?” question is true.	12	‘Interest data is required if the right to claim interest is reserved.’
	Must be a valid amount.	xsd	
	If present cannot be greater than the maximum claim amount system parameter (currently set to GBP 99,999.99).	15	‘Claim amount (interest) cannot be greater than the maximum claim amount allowed.’
Daily rate of interest up to the date of judgment <sup>6</sup>	Must not be present if the answer to the “Reserve the right to claim interest?” question is false.	11	‘Interest data is only required if the right to claim interest is reserved.’
	Must be present if the answer to the “Reserve the right to claim interest?” question is true.	12	‘Interest data is required if the right to claim interest is reserved.’
	Must be a valid amount.	xsd	
	If present cannot be greater than GBP 99,999.99	16	‘Daily rate of interest up to the date of judgment must not be greater than GBP 9,999.99.’
Claim particulars <sup>7</sup>	At least one line must be present	xsd	

---

<sup>7</sup> To include a blank line in the claim particulars, include an occurrence of particulars that only includes a space e.g. <cla:particulars> </cla:particulars> at the required position.

Field	Validation	Error No.	Error message
	Maximum number of lines (of up to 45 characters in length) varies depending on the answer to the "Send particulars separately?" and the "Reserve the right to claim interest?" questions. If the answer to both questions is false then the maximum number of lines allowed is 24. If the answer to the "Send particulars separately?" question is true then the maximum number of lines is reduced by 3. If the answer to the "Reserve the right to claim interest?" question is true then the maximum number of lines is reduced by (a further) 6.	17	'Maximum number of lines for the claim particulars exceeded.'
	Each line must have a maximum of 45 characters	xsd	
Amount claimed	Must be present.	xsd	
	Must be a valid amount.	xsd	
	Cannot be greater than the maximum claim amount system parameter (currently set to GBP 99,999.99)	18	'Amount claimed cannot be greater than the maximum claim amount allowed.'
Solicitor's costs	Can only be present if the MCOL customer is enrolled as a solicitor or is HMRC	19	'Solicitor's costs can only be claimed by customers enrolled as a solicitor on MCOL.'
	Must be a valid amount.	xsd	
	If present cannot be greater than the maximum solicitor's costs on claim parameter (currently set to GBP 99,999.99).	20	'Solicitor's costs cannot be greater than the maximum solicitor's costs allowed.'

Field	Validation	Error No.	Error message
	<p>Cost entered must not be greater than the maximum allowed for the amount claimed in the table of solicitor's claim fees system parameters. HMRC has their own set of values in the HMRC claim fees system parameters.</p> <p>If the MCOL customer is enrolled as a solicitor, the values are currently set to</p> <p>Less than or = £25 maximum £0</p> <p>More than £25 and less than or = £500 maximum £50</p> <p>More than £500 and less than or = £1,000 maximum £70</p> <p>More than £1,000 and less than or = £5,000 maximum £80</p> <p>More than £5,000 maximum £100)</p> <p>If the MCOL customer is HMRC, the values are currently set to</p> <p>Less than or = £25 maximum £0</p> <p>More than £25 and less than or = £500 maximum £33</p> <p>More than £500 and less than or = £1,000 maximum £47</p> <p>More than £1,000 and less than or = £5,000 maximum £53</p> <p>More than £5,000 and less than or = £15,000 maximum £67</p> <p>More than £15,000 and less than or = £50,000 maximum £90</p> <p>More than £50,000 maximum £113)</p>	21	'Costs too high for the amount claimed.'

Is claimant or witness on behalf of claimant vulnerable?	Must be present if the vulnerable claimant or witness on behalf of claimant section is included	xsd	
	Must be either true or false	xsd	
	Must be set to true if vulnerability details have been provided	107	Details of vulnerable claimant or witness on behalf of claimant have been provided, but the claimant or witness on behalf of claimant has not been identified as vulnerable
Vulnerability details	Must be present if the answer to the “Is claimant or witness on behalf of claimant vulnerable?” question is true	106	Claimant or witness on behalf of claimant has been identified as vulnerable but no details have been provided
	Must not be present if the answer to the “Is claimant or witness on behalf of claimant vulnerable?” question is false	107	Details of vulnerable claimant or witness on behalf of claimant have been provided, but the claimant or witness on behalf of claimant has not been identified as vulnerable
	Must not be longer than 150 characters and must not consist of just spaces	xsd	
Statement of truth flag	Must be present	xsd	
	Must be true	xsd	
Statement of truth signature	Must be present	xsd	
	Must not be longer than 30 characters and must not consist of just spaces.	xsd	

## B.2 Judgment Request

Field	Validation	Error No.	Error message
Claim number	Must be present.	xsd	
	Must not be longer than 8 characters.	xsd	
	Claim on MCOL must belong to the submitting customer.	23	‘Specified claim does not belong to the requesting customer.’



Field	Validation	Error No.	Error message
	<p>Claim must be in a state to allow a judgment request. A judgment request is allowed if all of the following are true:</p> <ol style="list-style-type: none"> <li>1. The status of the Claim is either Issued or Part Admission</li> <li>2. There is no part entered judgment request on MCOL for the specified defendant (or either defendant if a joint judgment request).</li> <li>3. Judgment has not been requested already for the specified defendant (or either defendant if a joint judgment request) or, if it has, it has either been rejected or had an application to set aside granted.</li> <li>4. The Court Case Management system has not notified acceptance of a claim paid/discontinued/written off notification for the requested defendant (or either defendant if a joint judgment request).</li> </ol>	24	'This judgment request is invalid on the referenced claim.'
Joint judgment	Must be present.	xsd	
	Must be false if only 1 defendant on the claim.	25	'Joint judgment cannot be requested for a claim with only 1 defendant.'
Defendant ID	Must be 1, 2 if present.	xsd	
	Must not be present if joint judgment is true	27	'Defendant ID must not be specified on a joint judgment request.'
	Must be present if joint judgment is false	22	'Defendant ID must be specified if not a joint judgment.'
	Cannot be 2 if only 1 defendant on the claim	28	'Defendant 2 is specified but there is only 1 defendant on the claim.'
Judgment type	Must be present.	xsd	
	Must be A or D.	xsd	

Field	Validation	Error No.	Error message
	<p>If D (judgment by default) then both the following must be true:</p> <ul style="list-style-type: none"> <li>there is no bar in force for the requested defendant for the claim and the defendant. If this is a joint judgment request then this must be true for both defendants.</li> <li>the status of the claim is Issued.</li> </ul> <p>If A (judgment by admission) then the following must be true:  Either there is no bar in force for the requested defendant. If this is a joint judgment request then this must be true for both defendants.  Or the status of the claim is Part Admission and the judgment request is for the defendant(s) who have submitted a part admission. If this is a joint judgment request then this must be true for both defendants.</p>	24	'This judgment request is invalid on the referenced claim.'
	<p>If D (judgment by default) then the following must be true:  None of the defendants are in active breathing space, i.e.:</p> <ul style="list-style-type: none"> <li>Have a 'BS' event (standard breathing space commences) that is not followed by a subsequent 'BC' event (standard breathing space ceases)</li> <li>Have an 'MH' event (mental health crisis moratorium commences) that is not followed by a subsequent 'MC' event (mental health crisis moratorium ceases)</li> </ul>	103	A party on the case is currently in active Breathing Space
	<p>If D (judgment by default) then one of the following must be true for the requested defendant. If joint judgment has been requested, then one of the rules must apply to each of the defendants although not necessarily the same rule:</p> <ul style="list-style-type: none"> <li>No acknowledgment of service event has been notified by the court case management system for the defendant, no event indicating a change of date of service for the defendant has been received and at least 19 days have passed since the claim issue date.</li> </ul> <p>If the claim issue date plus 19 days falls on a Saturday then add a further 2 days to the number of days that must have passed.</p>	29	'Not enough days have passed since date of service to allow judgment by default.'

Field	Validation	Error No.	Error message
	<p>If the claim issue date plus 19 days falls on a Sunday then add a further 1 day to the number of days that must have passed.</p> <ul style="list-style-type: none"> <li>No acknowledgment of service event has been notified by the court case management system for the defendant, an event indicating a change to the date of service has been received for the defendant and at least 14 days have passed since the new date of service.</li> </ul> <p>If the new date of service plus 14 days falls on a Saturday then add a further 2 days to the number of days that must have passed.</p> <p>If the new date of service plus 14 days falls on a Sunday then add a further 1 day.</p> <ul style="list-style-type: none"> <li>An acknowledgment of service event has been notified by the court case management system for the defendant, no event indicating a change of date of service for the defendant has been received and at least 33 days have passed since the claim issue date.</li> </ul> <p>If the claim issue date plus 33 days falls on a Saturday then add a further 2 days to the number of days that must have passed.</p> <p>If the claim issue date plus 33 days falls on a Sunday then add a further 1 day to the number of days that must have passed.</p> <ul style="list-style-type: none"> <li>An acknowledgment of service event has been notified by the court case management system for the defendant, an event indicating a change to the date of service has been received for the defendant and at least 28 days have passed since the new date of service.</li> </ul> <p>If the new date of service plus 28 days falls on a Saturday then add a further 2 days to the number of days that must have passed.</p>		

Field	Validation	Error No.	Error message
	If the new date of service plus 28 days falls on a Sunday then add a further 1 day to the number of days that must have passed.		
Particulars sent question	Must be True if the if the answer to the question "Send particulars separately?" on the claim was true.	30	'Particulars of claim have not been sent separately as specified on the claim.'
	Must be False or not present if the if the answer to the question "Send particulars separately?" on the claim was false. N.B. for judgments requested for claims that were submitted using the old cjsm bulk submission method this should always be false or not present.	31	'It was not specified on the claim that the particulars of claim would be sent separately.'
Defendant 1 address line 1	Must be present if any of the other defendant 1 address lines or the postcode are present.	xsd	
	Must not be longer than 30 characters and must not consist of just spaces.	xsd	
Defendant 1 address line 2	Must be present if Defendant 1 address line 1 is present.	xsd	
	Must not be longer than 30 characters and must not consist of just spaces.	xsd	
Defendant 1 address line 3	Must not be longer than 30 characters.	xsd	
Defendant 1 address line 4	Must not be longer than 30 characters.	xsd	
Defendant 1 postcode	Must be present if Defendant 1 address line 1 is present.	xsd	
	Must not be longer than 8 characters.	xsd	
	If present must be in England or Wales <sup>8</sup>	32	'Postcode for defendant is not in England or Wales.'
Defendant 1 date of birth	If specified must be a valid date.	xsd	

<sup>8</sup> It is possible that the postcode might be in England or Wales but has not been defined to MCOL yet. Please contact CNBC if that is the case, see section 9.1 for contact details.

Field	Validation	Error No.	Error message
	If specified must be in the past.	33	'Defendant's date of birth must be in the past.'
Defendant 2 address line 1	Must not be present if only 1 defendant on the claim	34	'Address for second defendant cannot be specified as there is only 1 defendant on the claim.'
	Must not be present if Joint Judgment is false.	35	'Address for second defendant cannot be specified as this is not a joint judgment request.'
	Must not be longer than 30 characters and must not consist of just spaces.	xsd	
	Must be present if any of the other defendant 2 address lines or postcode are present.	xsd	
Defendant 2 address line 2	Must be present if Defendant 2 address line 1 is present.	xsd	
	Must not be longer than 30 characters and must not consist of just spaces.	xsd	
Defendant 2 address line 3	Must not be longer than 30 characters.	xsd	
Defendant 2 address line 4	Must not be longer than 30 characters.	xsd	
Defendant 2 postcode	Must be present if Defendant 2 address line 1 is present.	xsd	
	If present must not be longer than 8 characters	xsd	
	If present must be in England or Wales <sup>7</sup>	36	'Postcode for second defendant is not in England or Wales.'
Defendant 2 date of birth	Must not be present if only 1 defendant on the claim	37	'Date of birth for second defendant cannot be specified as there is only 1 defendant on the claim.'
	Must not be present if Joint Judgment is false.	38	'Date of birth for second defendant cannot be specified as this is not a joint judgment request.'
	If present must be a valid date.	xsd	
	If present date must be in the past.	39	'Second defendant's date of birth must be in the past.'

Field	Validation	Error No.	Error message
Payment schedule Schedule Type	Must be present	xsd	
	Must be by instalment, immediately or paid in full by.	xsd	
Instalment amount	Must not be present unless payment schedule is by instalment.	xsd	
	Must be present if payment schedule is by instalment.	xsd	
	If present must be a valid amount.	xsd	
	If present must be less than the full claim amount.	44	'Instalment amount must be less than the full claim amount.'
Instalment frequency	Must not be present unless payment schedule is by instalment.	xsd	
	Must be present if payment schedule is by instalment.	xsd	
	If present must be W, F or M.	xsd	
In full by date	Must not be present unless payment schedule is paid in full by.	xsd	
	Must be present if payment schedule is paid in full by.	xsd	
	If present must be a valid date	xsd	
	If present must be in the future and not tomorrow.	49	'Paid in full date must be in the future but not tomorrow.'
Interest since date of claim	Must not be present if this is a request for a judgment by admission following a part admission.	52	'Interest cannot be specified when requesting a judgment by admission following a part admission.'
	If present must be a valid amount.	xsd	
	If present must not be greater than the maximum interest on judgment system parameter (currently set to GBP 100,000)	51	'Interest since date of claim must not be greater than the maximum allowed.'
Solicitor's costs on judgment	Can only be present if the MCOL customer is enrolled as a solicitor or HMRC.	19	'Solicitor's costs can only be claimed by customers enrolled as a solicitor on MCOL.'
	If present must be a valid amount.	xsd	

Field	Validation	Error No.	Error message
	<p>If the MCOL customer is enrolled as a solicitor, costs entered must not be greater than the maximum allowed for the total amount claimed in the table of solicitor's judgment fees system parameters where the total amount claimed is the amount of claim + interest since date of claim + court fees from claim + solicitor's costs on issuing claim. This varies depending on whether the judgment is by admission or default.</p> <p>For judgment type A (by admission) currently set to:</p> <p>Less than or = £25 maximum £0  More than £25 and less than or = £5,000 maximum £40  More than £5,000 maximum £55.</p> <p>For judgment type D (by default) currently set to:</p> <p>Less than or = £25 maximum £0  More than £25 and less than or = £5,000 maximum £25  More than £5,000 maximum £35.</p> <p>If the MCOL customer is HMRC, costs entered must not be greater than the maximum allowed for the total amount claimed (as defined above) in the table of judgment fees for HMRC system parameters.</p> <p>Currently set to:</p> <p>Less than or = £5,000 maximum £15  More than £5,000 maximum £20.</p>	54	'Costs must not be greater than the maximum allowed for the amount claimed.'
Deducted amount	If present must be a valid amount.	xsd	
	If present must not be greater than the maximum deduction on judgment system parameter (currently set to GBP 999,999.99).	55	'Deducted amount must not be greater than the maximum deduction allowed.'

Field	Validation	Error No.	Error message
	<p>Must not result in a negative judgment total where:  For a judgment by admission following a part admission  Judgment total = amount of claim admitted + claim court fees + claim legal costs + solicitor's costs on entering judgment – deducted amount paid since issue.</p> <p>Otherwise  Judgment total = amount of claim + interest since date of claim + calculated court fees for claim + solicitor's costs on issuing claim + solicitor's costs on entering judgment - deducted amount paid since issue</p>	56	'Deducted amount results in negative judgment total.'
Claim amount admitted	Must only be present if this is a request for a judgment by admission following a part admission.	90	'Claim admitted amount can only be specified when requesting a judgment by admission following a part admission.'
	Must be present if this is a request for a judgment by admission following a part admission	91	'Claim admitted amount must be specified when requesting a judgment by admission following a part admission.'
	If present must be a valid amount.	xsd	
	If present must not be zero.	98	'Claim amount admitted cannot be zero.'
	Must not be greater than the amount of claim from the claim.	97	'Claim amount admitted cannot be greater than the original claim amount, including interest up to date of claim but not legal costs or court fees.'
Legal costs	Must only be present if this is a request for a judgment by admission following a part admission.	92	'Claim legal costs can only be specified when requesting a judgment by admission following a part admission.'
	Must be present if this is a request for a judgment by admission following a part admission and the MCOL customer is enrolled as a solicitor or HMRC (flagged on customer record).	93	'Claim legal costs must be specified when requesting a judgment by admission following a part admission.'
	Can only be present if the MCOL customer is enrolled as a solicitor or HMRC (flagged on customer record).	96	'Claim legal costs can only be claimed by customers enrolled as a solicitor on MCOL.'
	If present must be a valid amount, this could be zero.	xsd	
Court fees	Must only be present if this is a request for a judgment by admission following a part admission.	94	'Claim court fees can only be specified when requesting a judgment by admission following a part admission.'



Field	Validation	Error No.	Error message
	Must be present if this is a request for a judgment by admission following a part admission.	95	'Claim court fees must be specified when requesting a judgment by admission following a part admission.'
	If present must be a valid amount, this could be zero.	xsd	
Payee name	Must be present if any of the other payee fields are present	xsd	
	If present must not be longer than 70 characters and must not consist of just spaces	xsd	
Payee address line 1	Must be present if payee name present	xsd	
	If present must not be longer than 35 characters and must not consist of just spaces	xsd	
Payee address line 2	Must be present if payee name present	xsd	
	If present must not be longer than 35 characters and must not consist of just spaces	xsd	
Payee address line 3	If present must not be longer than 35 characters	xsd	
Payee address line 4	If present must not be longer than 35 characters	xsd	
Payee address line 5	If present must not be longer than 35 characters	xsd	
Payee postcode	If present must not be longer than 8 characters	xsd	
Payee telephone number	If present must not be longer than 14 characters	xsd	
	Must consist of numbers and hyphens if present, no spaces are allowed.	xsd	
Payee reference	If present must not be longer than 24 characters	xsd	
Payee dx number	If present must not be longer than 35 characters and must not consist of just spaces	xsd	
Payee fax number	If present must not be longer than 24 characters and must not consist of just spaces	xsd	
Payee email	If present must not be longer than 254 characters and must not consist of just spaces	xsd	
Payee pcm	If present must not be longer than 2 characters and must not consist of just spaces	xsd	

Field	Validation	Error No.	Error message
Payee bank account number	If present must not be longer than 8 characters and must not consist of just spaces	xsd	
Payee account holder	If present must not be longer than chars 70 characters and must not consist of just spaces	xsd	
Payee bank sort code	If present must not be longer than 8 characters and must not consist of just spaces	xsd	
Payee bank name	If present must not be longer than 30 characters and must not consist of just spaces	xsd	
Payee bank info-1	If present must not be longer than 30 characters and must not consist of just spaces	xsd	
Payee bank info-2	If present must not be longer than 30 characters and must not consist of just spaces	xsd	
Payee slip codeline 1	If present must not be longer than 58 characters and must not consist of just spaces	xsd	
Payee slip codeline 2	If present must not be longer than 58 characters and must not consist of just spaces	xsd	
Payee giro account number	If present must not be longer than 8 characters and must not consist of just spaces	xsd	
Payee giro trans code 1	If present must not be longer than 9 characters and must not consist of just spaces	xsd	
Payee giro trans code 2	If present must not be longer than 9 characters and must not consist of just spaces	xsd	
Payee giro apacs trans code	If present must not be longer than 2 characters and must not consist of just spaces	xsd	
Statement of truth flag	Must be present	xsd	
	Must be true	xsd	
Statement of truth signature	Must be present	xsd	
	Must not be longer than 30 characters and must not consist of just spaces	xsd	

### B.2.1 Clarification pertaining to the amount fields in the judgment request

This section has been added to clarify how the amount elements in a judgment request are used to aid understanding of how they should be populated.

xsd element name		N225 – see below	Comment
claimAmount Admitted		Position 1	Only supply on requests for judgment by admission following a part admission This will be the claim amount from the claim details for other types of judgment requests
interest		Position 2	Not to be supplied on requests for judgment by admission following a part admission Otherwise supply if relevant
courtFee		Position 3	Only supply on requests for judgment by admission following a part admission This will be taken from the claim details for other types of judgment requests
legalCosts		Position 4	Only supply on requests for judgment by admission following a part admission This will be taken from the claim details for other types of judgment requests
solicitorCost		Position 5	Supply if relevant and if you are registered as a solicitor on MCOL
deductedAmount		Position 6	Supply if relevant

This is an extract from the N225 form which is the paper equivalent of the CBUS judgment request.

#### D Judgment details

I would like the defendant to be ordered to pay:

- ☐ immediately
- ☐ by instalments of £  per month
- ☐ in full by

Amount of claim as admitted (including interest at date of issue)	①
Interest since date of claim (if any) Period from <input type="text"/> to <input type="text"/> Rate <input type="text"/> %	②
Court fees shown on claim	③
Legal Representative's costs (if any) on issuing claim	④
<b>Sub Total</b>	
Legal Representative's costs (if any) on entering judgment	⑤
<b>Sub Total</b>	
Deduct amount (if any) paid since issue	⑥
<b>Amount payable by defendant</b>	⑦

The table below shows the source of the data for an CBUS judgment request which is **NOT** for a judgment by admission following a part admission.

The data that is sourced from the claim xsd will actually pick the data up from the MCOL database but if the claim was submitted using CBUS, it is where the MCOL data would have come from.

	Source		
Position	xsd	element	Comments
1	claim	claimAmount	
2	judgment	interest	
3	Calculated by MCOL		Court fee for the specified claim amount
4	claim	solicitorCost	
5	judgment	solicitorCost	
6	judgment	deductedAmount	
7	Calculated by MCOL		1 + 2 + 3 + 4 + 5 - 6

The table below shows the source of the data for an CBUS judgment request which **is** a judgment by admission following a part admission.

	Source		
Position	xsd	element	Comments
1	judgment	claimAmountAdmitted	
2	judgment	interest	
3	judgment	courtFee	
4	judgment	legalCost	
5	judgment	solicitorCost	
6	judgment	deductedAmount	
7	Calculated by MCOL		1 + 2 + 3 + 4 + 5 - 6

## B.2.2 Clarification pertaining to the population of address and date of birth fields in the judgment request

This section has been added to clarify how the defendant and date of birth elements should be populated.

In the judgment request xsd there are elements to provide an optional address and/or date of birth for up to 2 defendants. These elements should be provided in relation to the defendant(s) in respect of whom the judgment request is being made (as opposed to the defendants included on the claim). For example:

Judgment request for	Judgment request elements				
	defendantId	defendant1Address	defendant1DateOfBirth	defendant2Address	defendant2DateOfBirth
Defendant on a single defendant claim	1	Populate if required	Populate if required	-	-
Defendant 1 from claim on a 2 defendant claim	1	Populate if required with address for defendant 1 from the claim	Populate if required for defendant 1 from the claim	-	-
Defendant 2 from claim on a 2 defendant claim	2	Populate if required with address for defendant 2 from the claim	Populate if required for defendant 2 from the claim	-	-
Defendant 1 and 2 from claim on a 2 defendant claim		Populate if required with address for defendant 1 from the claim	Populate if required for defendant 1 from the claim	Populate if required with address for defendant 2 from the claim	Populate if required for defendant 2 from the claim

### B.3 Warrant Request

Field	Validation	Error No.	Error message
Claim number	Must be present.	xsd	
	Must not be longer than 8 characters.	xsd	
	Claim on MCOL must belong to the submitting customer.	23	'Specified claim does not belong to the requesting customer.'
	<p>A warrant request is allowed if both the following are true:</p> <ol style="list-style-type: none"> <li>1. Either the Claim status is Issued or Part Admission</li> <li>2. Either no warrant exists for any defendant on the claim (regardless of which one the warrant request is for) or all warrants for all defendants are either rejected or actioned or expired.</li> </ol> <p>Note - for a warrant to be rejected or actioned or expired, the warrant must be either be in state of rejected or issued.If it is in a state of issued then either:</p> <ul style="list-style-type: none"> <li>• a final return must have been received for the warrant (actioned)</li> <li>• or, if no final return has been received, it must be more than a year since the issue date for the warrant (expired).</li> </ul>	57	'This warrant request is invalid on the referenced claim.'
Defendant ID	Must be present.	xsd	
	Must be 1 or 2.	xsd	
	Cannot be 2 if only 1 defendant on the claim	28	'Defendant 2 is specified but there is only 1 defendant on the claim.'
	<p>A bar must not have been put on the case for this defendant</p> <p>If the warrant request is not part of a combined judgment and warrant request:</p>	58	'Warrant cannot be requested for this defendant.'

Field	Validation	Error No.	Error message
	<ul style="list-style-type: none"> <li>• there must be a judgment in a state of Issued for the specified defendant or a joint one.</li> <li>• there must be no outstanding application to vary order for the judgment unless it has been refused.</li> <li>• there must be no application to set aside the judgment either made (unless it has been refused) or granted.</li> <li>• if the claim state is Part Admission, the warrant must be in respect of a judgment by admission</li> </ul> <p>If the warrant request is part of a combined judgment and warrant request and the claim state is Part Admission, the judgment part of the request must be for a judgment by admission.</p> <p>The court case management system must not have notified MCOL that the claim has been paid/discontinued/written off for this defendant on a 2 defendant claim.</p> <p>In addition, for the warrant request to be valid then sufficient time must have elapsed since the judgment was issued for this defendant (or the joint judgment).</p> <p>The exact calculation of sufficient time will depend on what data was entered in the payment schedule section of the judgment. If there has been an application to vary order granted then the payment schedule data is taken from the granted application otherwise the data is taken from the judgment request:</p> <ul style="list-style-type: none"> <li>• If the judgment was due to be paid immediately then sufficient time has elapsed</li> <li>• If the judgment was due to be paid in full by a specified date then that date must have passed</li> <li>• If the payment schedule data is being taken from the judgment and the judgment was due to be paid in instalments the number of days in a single instalment period must have elapsed. The number of days in a single instalment period is 7 for weekly, 14 for fortnightly and 30 for monthly.</li> </ul>		



Field	Validation	Error No.	Error message
	<ul style="list-style-type: none"> <li>If the payment schedule data is being taken from a granted application to vary or from a judgment manually entered on the court case management system and judgment was due to be paid in instalments then the first payment date notified by the court case management system must have passed.</li> </ul>		
Defendant address line 1	Must be present if any of the other defendant 1 address lines or the postcode are present.	xsd	
	Must not be longer than 30 characters and must not consist of just spaces.	xsd	
Defendant address line 2	Must be present if Defendant 1 address line 1 is not blank.	xsd	
	Must not be longer than 30 characters and must not consist of just spaces.	xsd	
Defendant address line 3	Must not be longer than 30 characters.	xsd	
Defendant address line 4	Must not be longer than 30 characters.	xsd	
Defendant postcode	Must be present if Defendant 1 address line 1 is present.	xsd	
	Must not be longer than 8 characters.	xsd	
	If present must be in England or Wales. <sup>9</sup>	32	'Postcode for defendant is not in England or Wales.'
	If no address is specified for the defendant in this warrant request, the latest address already supplied for the defendant (either in the judgment request or, if no address was supplied in the judgment request, in the claim request) must include a postcode that is in England or Wales	89	'Address previously supplied for the defendant is not in England or Wales.'
Balance due at date of request	Must be present	xsd	

<sup>9</sup> It is possible that the postcode might be in England or Wales but has not been defined to MCOL yet. Please contact CNBC if that is the case, see section 9.1 for contact details.

Field	Validation	Error No.	Error message
	Must be a valid amount.	xsd	
	Must be positive and be between the minimum warrant balance system parameter (currently set to £5.00) and the maximum warrant balance system parameter (currently set to £1,500,000) inclusive.	60	'Balance due at date of request must be greater than the minimum amount allowed and not greater than the maximum allowed.'
	<p>Must not be greater than the judgment total where judgment total is calculated as follows:</p> <p>If the judgment was manually entered on the court case management system then this must not be greater than the total field notified by the court case management system.</p> <p>If the judgment was entered via MCOL (including CBUS requests) then:</p> <p style="padding-left: 40px;">If the judgment is a judgment by admission following a part admission (i.e. judgment is by admission and the status of the claim is Part Admission), the judgment is for the defendant who has submitted a part admission and the judgment was submitted subsequent to the part admission being notified) then the judgment total is the judgment amount field specified on the CBUS request.</p> <p style="padding-left: 40px;">Otherwise the judgment total is the debt amount on judgment (i.e. amount of claim + interest since date of claim + court fees + solicitor's costs on issuing claim + solicitor's costs on entering judgment – deducted amount paid since issue).</p>	61	'Balance due at date of request must not be greater than the judgment total.'
Warrant amount	Must be present.	xsd	
	If present must be a valid amount.	xsd	
	<p>Must not be less than the minimum warrant amount system parameter (currently set to £50.00) or 1 monthly instalment or 2 fortnightly instalments or 4 weekly instalments whichever is the greater. The source of the instalment information is as described for the payment schedule data above.</p> <p>Must not be greater than the balance due at date of request.</p>	62	'Warrant amount must not be less than the minimum warrant amount and not greater than the balance due at date of request.'

Field	Validation	Error No.	Error message
	Amount of warrant + issue fee + solicitor's costs must not be more than the maximum total warrant amount system parameter (currently set to £1,500,000).	63	'Amount of warrant plus issue fee plus solicitor's costs are greater than the maximum total warrant allowed.'
Solicitor's costs	Can only be present if the MCOL customer is enrolled as a solicitor.	19	'Solicitor's costs can only be claimed by customers enrolled as a solicitor on MCOL.'
	Can only be present if solicitor's costs were included on the claim.	64	'Solicitor's costs can only be included on the warrant if they were included on the claim.'
	If present must be a valid amount.	xsd	
	Must be zero if the amount of warrant is less than or equal to the minimum warrant amount for solicitor's costs (currently set to £25.00).	65	'Solicitor's costs included on the warrant when the warrant amount is too small.'
	Cannot be greater than the maximum value allowed which is held in the system parameter maximum solicitor costs on warrant (currently £2.25).	66	'Solicitor's costs must not be greater than the maximum allowed.'
	None of the defendants are in active breathing space, i.e.: <ul style="list-style-type: none"> <li>Have a 'BS' event (standard breathing space commences) that is not followed by a subsequent 'BC' event (standard breathing space ceases)</li> <li>Have an 'MH' event (mental health crisis moratorium commences) that is not followed by a subsequent 'MC' event (mental health crisis moratorium ceases)</li> </ul>	103	A party on the case is currently in active Breathing Space
Additional information	If present must not be longer than 120 characters and must not consist of just spaces	xsd	
Statement of truth flag	Must be present	xsd	
	Must be true	xsd	
Statement of truth signature	Must be present	xsd	
	Must not be longer than 30 characters and must not consist of just spaces	xsd	

## B.4 Combined Judgment and Warrant Request

Validation for a combined judgment and warrant request is specified in sections B.2 and B.3 plus the following rule:

Field	Validation	Error No.	Error message
Claim number and Defendant ID	Claim number and defendant ID must be the same in the judgment and the warrant parts of the request.	26	'Claim and defendant information must be consistent for a combined judgment and warrant request.'

## B.5 Claim Status Update

Field	Validation	Error No.	Error message
Claim number	Must be present.	xsd	
	Must not be longer than 8 characters.	xsd	
	Claim on MCOL must belong to the submitting customer.	23	'Specified claim does not belong to the requesting customer.'
	Claim must have a status of Issued, Defence or Part Admission.	67	'This claim status update is invalid on the referenced claim.'
	There must be no pre-existing status updates for the whole claim.	42	'Claim status update already submitted for this claim.'
	There must be no active judgment for any defendant for a type 'DI' (discontinued) notification where a defendant has not been specified in the request.	84	'Update type of Discontinued not allowed once judgment has been issued.'
Type of update	Must be present	xsd	
	Must be discontinued (DI), paid (MP) or settled (WD).	xsd	
Defendant ID	Must be 1 or 2 if present.	xsd	
	Can only be 1 or 2 if there are 2 defendants on the claim.	68	'Defendant number specified for a claim with a single defendant.'
	Must not be present if type of update is paid and there is no active judgment on the claim for either defendant. If type of update is paid and the defendant ID is 1 or 2 there must be an active judgment for the specified defendant.	45	'Defendant cannot be specified on a paid update pre-judgment.'
	There must be no pre-existing claim status updates for the requested defendant unless the previous update was rejected by the court case management system.	70	'Invalid status update requested for this defendant.'
	If 1 or 2 and type of update is discontinued, there must be no active judgment for the defendant specified	84	'Update type of Discontinued not allowed once judgment has been issued.'

Field	Validation	Error No.	Error message
	If there is an active judgment for the defendant then the judgment must not have had an application to set it aside made (unless it has been subsequently refused) or granted.	83	'No updates allowed to claim following application to set judgment aside.'
Paid in full date	Must not be present unless type of update is paid	71	'Paid in full date specified in error.'
	Must be present if type of update is paid	72	'Paid in full date missing.'
	If present must be a valid date.	xsd	
	If present must not be in the future	73	'Paid in full date not in the future.'
Compliant to section 38 of CPR	Must not be true unless type of update is discontinued	40	'Compliance to section 38 of CPR specified in error.'
	Must be true if type of update is discontinued	41	'Compliance to section 38 of CPR must be true if discontinued update is requested.'

## B.6 Application to Set Aside Judgment

Note that the following fields are not available to be submitted within a Set Aside request and for this reason, it is not recommended that Set Aside requests are submitted:

- Phone Number
- Fax Number
- DX Number
- Email
- Name of applicant's legal representative's firm
- Position or office held

If you require to submit a Set Aside, please continue to use the MCOL website.

Field	Validation	Error No.	Error message
Claim number	Must be present.	xsd	
	Must not be longer than 8 characters.	xsd	
	Claim on MCOL must belong to the submitting customer.	23	'Specified claim does not belong to the requesting customer.'
	Either the claim status is Issued or Part Admission	47	'This application to set aside judgment is invalid on the referenced claim.'
Defendant ID	Must be present.	xsd	
	Must be 1 or 2.	xsd	
	Cannot be 2 if only 1 defendant on the claim	28	'Defendant 2 is specified but there is only 1 defendant on the claim.'
	A judgment must exist in a state of Issued for the defendant specified.	48	'There is no active judgment for this application to set aside judgment.'

Field	Validation	Error No.	Error message
	There is no application to set aside the judgment already submitted using MCOL or CBUS which has not been accepted or rejected by CaseMan yet. There is no application to set aside the judgment already made which has not been rejected or refused.		
	A claim status update acceptance has not been notified by CNBC for the defendant If the claim status is Part Admission, the judgment for the selected defendant must be a judgment by admission	53	'Application to set aside cannot be made for the requested defendant.'
Applicant type	Must be present	xsd	
	Must be one of 'C', 'D', 'L' or 'O'		
Other detail	Must not be longer than 53 characters and must not consist of just spaces	xsd	
	Must be present if applicant type is 'O'	59	'Other detail must be specified if applicant type is Other.'
	Must not be present if applicant type is not 'O'	76	'Other detail must not be specified if applicant type is not Other.'
Representing	Must not be longer than 34 characters and must not consist of just spaces.	xsd	
	Must be present if applicant type is 'L'	85	'Representing who must be specified if applicant type is Legal Representative.'
Order and details	Must be present and must not consist of just spaces.	xsd	
	Must not be longer than 3,000 characters.	xsd	
Application handling	Must be one of 'AH', 'WH' or 'TH'	xsd	
Hearing time – hours	If present must be a valid amount	xsd	
	If present must be a positive integer amount between 0 and 999 inclusive.	xsd	
Hearing time – minutes	If present must be a valid amount	xsd	
	If present must be a positive integer amount between 0 and 59 inclusive.	xsd	
Agreed by all	Can only be present if either hours or minutes are present.	xsd	



Field	Validation	Error No.	Error message
	Must be true or false	xsd	
Trial details	Must not be longer than 34 characters and must not consist of just spaces	xsd	
Level of judge	Must not be longer than 34 characters and must not consist of just spaces	xsd	
Serving target	Must not be longer than 34 characters and must not consist of just spaces	xsd	
Service address line 1	Must not be longer than 30 characters and must not consist of just spaces	xsd	
	Must only be present if serving target is specified.	86	'Service address should only be supplied if serving target is specified.'
Service address line 2	Must not be longer than 30 characters and must not consist of just spaces	xsd	
	Must only be present if serving target is specified.	86	'Service address should only be supplied if serving target is specified.'
Service address line 3	Must not be longer than 30 characters	xsd	
	Must only be present if serving target is specified.	86	'Service address should only be supplied if serving target is specified.'
Service address line 4	Must not be longer than 30 characters	xsd	
	Must only be present if serving target is specified.	86	'Service address should only be supplied if serving target is specified.'
Service postcode	Must not be longer than 8 characters	xsd	
	Must only be present if serving target is specified.	86	'Service address should only be supplied if serving target is specified.'
Supporting information	Must be one or more of 'WS', 'SC' or 'EV'	xsd	
Evidence	If present must not be longer than 8,000 characters and must not consist of just spaces	xsd	
	Must be present if supporting information is 'EV'	87	'Evidence must be provided if supporting information choice is 'EV'.'
Statement of truth flag	Must be present	xsd	
	Must be true	xsd	
Statement of truth signature	Must be present	xsd	

Field	Validation	Error No.	Error message
	Must not be longer than 30 characters and must not consist of just spaces.	xsd	

## B.7 Breathing Space

Field	Validation	Error No.	Error message
Claim number	Must be present.	xsd	
	Must not be longer than 8 characters.	xsd	
	Claim on MCOL must belong to the submitting customer.	23	'Specified claim does not belong to the requesting customer.'
	Claim must have a status of Issued, Defence or Part Admission.	99	"This breathing space request is invalid on the referenced claim."
Type of update	Must be present	xsd	
	Must be Standard Breathing Space Commences ("BS"), Standard Breathing Space Ceases ("BC"), Mental Health Crisis Moratorium Commences ("MH") or Mental Health Crisis Moratorium Ceases ("MC")	xsd	
Defendant ID	Must be 1 or 2.	xsd	
	Cannot be 2 if only 1 defendant on the claim.	28	'Defendant 2 is specified but there is only 1 defendant on the claim.'
	Cannot specify a commencement type for defendant if defendant is already in active breathing space	100	The defendant is already in active Breathing Space
	Cannot specify a ceasing type for defendant if defendant is not in active breathing space	101	The defendant is not currently in active Breathing Space
	Ceasing type specified for defendant must match the commencing type	102	Incorrect Breathing Space ceasing event type

## B.8 Claim Response Query

Field	Validation	Error No.	Error message
Target Application Customer ID	Must be present.	xsd	
	MCOL customer number must exist on MCOL.	1	'Unknown MCOL customer number specified'.
	MCOL customer number must have an NCP ID and an CBUS customer case code assigned to it.	2	'MCOL customer number specified has not been set up for CBUS use on MCOL'.
From Date & Time	Must be a valid date and time.	xsd	
To Date & Time	Must be a valid date and time.	xsd	
	To date and time must be after the bulk request return period start from date and time.	74	'To Date and Time must be later than From Date and Time.'
-	More than 2,000 results found to return. First 2,000 are returned with this error message,	78	'Results truncated - maximum number allowed reached'.

## B.9 Court Case Management Validation

Judgment requests, warrant requests and claim status updates are further validated when they are notified to the court case management system, CaseMan, by MCOL. Should any of these checks fail, the individual request will be marked as Rejected on CBUS with error number 75 and an error message of “Rejected by CCBC - rejection number” concatenated with a numeric code indicating the reason why CaseMan rejected the notification. The meaning of the numeric codes is shown in the table below:

Numeric Code	Error message
5	Supplied name does not match defendant's name
6	Case status is set (e.g. paid, transferred, stayed etc.)
7	Judgment not entered or set to paid/set aside
8	A bar on judgment/enforcement is in place - contact CNBC
9	A party on the case is currently in active Breathing Space
24	Type cannot be Discontinued or Settled as judgment already exists
26	The defendant is already in active Breathing Space
27	The defendant is not currently in active Breathing Space
28	Cannot be paid for this defendant, judgment not entered
32	Incorrect Breathing Space ceasing event type
33	The judgment against this defendant is already paid
41	Related joint judgment failed
46	Joint indicator set but Case has only one defendant
48	Quoted Case Number does not exist on system
50	Valid judgment already exists
51	14 days not passed since service
52	Payee details incomplete
82	Judgment Amount exceeds Amount Claimed on Claim Form
83	Claim Form has not been served
84	More than 2 requests found for this Case

<b>Numeric Code</b>	<b>Error message</b>
85	Date of final payment is earlier than judgment date
86	Payee Telephone Number is not numeric
92	Acknowledgment of Service filed and time for Defence not expired
97	Judgment status is not active or 'VARIED'
98	Application to set aside is already applied for or granted
99	Missing MCOL Reference

Note: when a request for a judgment by default is received by CaseMan, if the case has a status of Stay in CaseMan, the request will be rejected by the CaseMan validation (error 6). If the request is for a judgment by admission and the case has a status of Stay in CaseMan, the judgment request will be allowed by the CaseMan validation and the stay will be automatically lifted.

## B.10 Case Activity Matrix

The table below specifies what activities can be performed electronically using MCOL or CBUS on a case (across the top) dependant on what has already occurred (down the side). This is based on a single defendant case.

			Claim Status updates							
			Single defndt (2 defndt case)	Whole Case						
	Request Judgment	Request a warrant	Paid	Paid	Discontinued	Settled	Acknowledge Service	Submit Defence	Submit Part Admission	Breathing Space
Claim in Issued status	Yes	No	No	Yes	Yes	Yes	Yes	Yes	Yes	Yes
Claim with a judgment	No	Yes	Yes	Yes	No	Yes	No	No	No	Yes
Claim with a judgment, application to set aside made	No	No	Yes	Yes	No	Yes	No	No	No	Yes
Claim with a judgment, application to set aside granted	Yes	No	No	Yes	Yes	Yes	Yes	Yes	Yes	Yes
Claim with a judgment, application to set aside refused	No	Yes	Yes	Yes	No	Yes	No	No	No	Yes
Claim with a judgment, application to vary made	No	No	Yes	Yes	No	Yes	No	No	No	Yes

			Claim Status updates							
			Single defndt (2 defndt case)	Whole Case						
	Request Judgment	Request a warrant	Paid	Paid	Discontinued	Settled	Acknowledge Service	Submit Defence	Submit Part Admission	Breathing Space
Claim with a judgment, application to vary granted	No	Yes	Yes	Yes	No	Yes	No	No	No	Yes
Claim with a judgment, application to vary refused	No	Yes	Yes	Yes	No	Yes	No	No	No	Yes
Claim with a judgment and a warrant	No	Only if previous warrant is rejected, fulfilled or expired	Yes	Yes	No	Yes	No	No	No	Yes
Bar on defendant	Judgment by admission only and when a Part Admission event exists	No	Yes	Yes	Yes	Yes	No	No	No	Yes



			Claim Status updates							
			Single defndt (2 defndt case)	Whole Case						
	Request Judgment	Request a warrant	Paid	Paid	Discontinued	Settled	Acknowledge Service	Submit Defence	Submit Part Admission	Breathing Space
Claim with acknowledgment of service	Yes	No	Yes	Yes	Yes	Yes	No	Yes	Yes	Yes
Claim with defence (Defence status)	No	No	Yes	Yes	Yes	Yes	No	No	No	Yes
Claim with part admission (Part Admission status)	Judgment by admission only	Only for judgments by admission	Yes	Yes	Yes	Yes	No	No	No	Yes
Claim in Paid status	No	No	No	No	No	No	Yes	Yes	Yes	No
Claim in Discontinued status	No	No	No	No	No	No	Yes	Yes	Yes	No
Claim in Settled status	No	No	No	No	No	No	Yes	Yes	Yes	No
Claim in Transferred status	No	No	No	No	No	No	No	No	No	No
Claim in Struck out status	No	No	No	No	No	No	No	No	No	No

## Appendix C - Rejected Bulk Requests

The table below provides a summary of the different stages at which a bulk request or its constituent individual requests can be rejected during processing with guidance on recommended CBUS customer follow up actions.

Validation Stage	Description	Notification Method	CBUS Feedback	Customer Action
Security content inspection	Bulk requests are checked for viruses, spam, data loss, key words and other content level criteria before being accepted by the CBUS service.	Immediate response is provided by the CBUS service in the response from the CBUS service to the bulk request.	The reason for failure will not be provided.	
System Gateway validation	The bulk request does not conform to the defined formats.	Immediate response is provided by the CBUS service in the response from the CBUS service to the bulk request.	XML file validation failed – no further breakdown will be provided.	Resolve issues with submitted bulk request format.
CBUS bulk request validation	<p>The supplied user reference for the bulk request has already been used by the CBUS customer within the 90 day retention period.</p> <p>Or the number of individual requests included in the bulk request does not match the number specified in the bulk request header.</p> <p>Or CBUS system component error, SOAP exception, system error, customer not setup to send service request messages to MCOL, or invalid CBUS Customer ID.</p>	Immediate response is provided by the CBUS service in the response from the CBUS service to the bulk request.	<p>Bulk request status marked as 'Failed'.</p> <p>Specific error messages included in the feedback.</p>	Resubmit entire bulk request with a unique user reference if appropriate i.e. it was not a duplicate submission.

Validation Stage	Description	Notification Method	CBUS Feedback	Customer Action
CBUS individual request validation	Duplicate user request reference detected within the bulk request Or the supplied user request reference has already been used within the 90 day retention period.	The CBUS application passes this information to the customer when feedback is requested.	Individual request status marked as "Rejected" with the following reason "Duplicate user request reference submitted"	Resubmit the individual request if appropriate i.e. it was not a duplicate submission. The remaining individual requests in the original bulk request which passed this validation stage will continue to be processed.
MCOL individual request validation	Individual request rejected by MCOL	MCOL notifies the CBUS application of the outcome of the validation. The CBUS application passes this information to the customer when feedback is requested.	Individual request status marked as "Rejected" with reason from MCOL – see Appendix B - Validation and Error Messages.	Review error and resubmit the individual request if appropriate.
Court case management validation	Individual request rejected by the court case management system	The court case management system notifies MCOL of the outcome of its validation. MCOL notifies the CBUS application and the CBUS application passes this information to the customer when feedback is requested.	Individual request status marked as "Rejected" with reason from MCOL – see Appendix B - Validation and Error Messages.	Review error and resubmit the individual request if appropriate.

In addition to validation failing at one of the stages above, the CBUS service can return the following errors for technical reasons:

Error	Description of error and advice if you encounter it
TAR_APP_ERROR	The target application encountered a problem when processing your Submit Query request. Please contact CNBC for assistance, see section 9.1 for contact details.
TAR_APP_BUSY	The Target Application is currently busy and cannot process your Submit Query request. Please try again later.
SDT_INT_ERROR	The CBUS system encountered a problem when processing your Submit Query request. Please contact CNBC for assistance, see section 9.1 for contact details.

The CBUS service accepts a maximum of 10 requests in a 2 minute period from a single source (IP address).

## Appendix D - Responses on Individual Requests

This section details the information held in CBUS for the different types of individual requests at the different stages of processing. This data is included in the feedback provided on request to the submitting system. There is a standard set of fields available but not all of them are relevant for each type of request.

### D.1 Claim request

#### D.1.1 Processed by MCOL but not by the court case management system

Field	Valid Request	Invalid Request
Status	'Initially Accepted'	'Rejected'
Error number	Blank	Error number from the table in B.1
Error message	Blank	Error message from the table in B.1
Claim number	Claim number generated for the claim	Blank
Issue date	Blank	Blank
Service date	Blank	Blank
Judgment entered date	Blank	Blank
First payment date	Blank	Blank
Warrant number	Blank	Blank
Enforcing court code	Blank	Blank
Enforcing court name	Blank	Blank
Fee	Fee calculated for the claim	Blank
Judgment/Warrant status	Blank	Blank

#### D.1.2 Processed by MCOL and the court case management system

Field	Valid Request	Invalid Request
Status	'Accepted'	'Rejected'
Error number	Blank	75 – see list in section B.9
Error message	Blank	"Rejected by CCBC - rejection number" plus the rejection number returned by the court case management system
Claim number	Claim number generated for the claim	Blank
Issue date	Issue date notified by court case management system	Blank
Service date	Issue date plus 5 days. If this falls on a Saturday a further 2 days is added. If it falls on a Sunday a further day is added.	Blank
Judgment entered date	Blank	Blank
First payment date	Blank	Blank
Warrant number	Blank	Blank
Enforcing court code	Blank	Blank
Enforcing court name	Blank	Blank

Field	Valid Request	Invalid Request
Fee	Fee calculated for the claim	Blank
Judgment/Warrant status	Blank	Blank

## D.2 Judgment request

### D.2.1 Processed by MCOL but not by the court case management system

Field	Valid Request	Invalid Request
Status	'Initially Accepted'	'Rejected'
Error number	Blank	Error number from the table in B.2
Error message	Blank	Error message from the table in B.2
Claim number	Blank	Blank
Issue date	Blank	Blank
Service date	Blank	Blank
Judgment entered date	Blank	Blank
First payment date	Set based on paymentScheduleType in the incoming judgment request: If paymentScheduleType is inFullByPayment then this is set to fullByDate from the request. If paymentScheduleType is instalment then this is set to the date the request was processed by MCOL plus a number of days dependant on instalmentFrequencyType from the request as follows: <ul style="list-style-type: none"> <li>instalmentFrequencyType = W add 7 days</li> <li>instalmentFrequencyType = F add 15 days</li> <li>instalmentFrequencyType = M add 1 month</li> </ul> If paymentScheduleType is immediatePayment then blank.	Blank
Warrant number	Blank	Blank
Enforcing court code	Blank	Blank
Enforcing court name	Blank	Blank
Fee	Blank	Blank
Judgment/Warrant status	Blank	Blank

## D.2.2 Processed by MCOL and by the court case management system

Field	Valid Request	Invalid Request
Status	'Accepted'	'Rejected'
Error number	Blank	75 – see list in section B.9
Error message	Blank	"Judgment: rejected by CCBC - rejection number" plus the rejection number returned by the court case management system
Claim number	Blank	Blank
Issue date	Blank	Blank
Service date	Blank	Blank
Judgment entered date	Judgment entered date notified by court case management system	Blank
First payment date	Set based on paymentScheduleType in the incoming judgment request: If paymentScheduleType is inFullByPayment then this is set to fullByDate from the request. If paymentScheduleType is instalment then this is set to the date the request was processed by MCOL plus a number of days dependant on instalmentFrequencyType from the request as follows: <ul style="list-style-type: none"> <li>instalmentFrequencyType = W add 7 days</li> <li>instalmentFrequencyType = F add 15 days</li> <li>instalmentFrequencyType = M add 1 month</li> </ul> If paymentScheduleType is immediatePayment then blank.	Blank
Warrant number	Blank	Blank
Enforcing court code	Blank	Blank
Enforcing court name	Blank	Blank
Fee	Blank	Blank
Judgment/Warrant status	"Judgment accepted by CCBC"	"Judgment rejected by CCBC"

## D.3 Warrant request

### D.3.1 Processed by MCOL but not by the court case management system

Field	Valid Request	Invalid Request
Status	'Initially Accepted'	'Rejected'
Error number	Blank	Error number from the table in B.3
Error message	Blank	Error message from the table in B.3
Claim number	Blank	Blank
Issue date	Blank	Blank
Service date	Blank	Blank
Judgment entered date	Blank	Blank
First payment date	Blank	Blank
Warrant number	Warrant number generated for the warrant request	Blank
Enforcing court code	Court code derived for the warrant request	Blank
Enforcing court name	Court name derived for the warrant request	Blank
Fee	Fee calculated for the warrant request	Blank
Judgment/Warrant status	Blank	Blank



### D.3.2 Processed by MCOL and by the court case management system

Field	Valid Request	Invalid Request
Status	'Accepted'	'Rejected'
Error number	Blank	75 – see list in section B.9
Error message	Blank	"Warrant: rejected by CCBC - rejection number" plus the rejection number returned by the court case management system
Claim number	Blank	Blank
Issue date	Issue date notified by court case management system	Blank
Service date	Blank	Blank
Judgment entered date	Blank	Blank
First payment date	Blank	Blank
Warrant number	Warrant number generated for the warrant request	Blank
Enforcing court code	Court code derived for the warrant request	Blank
Enforcing court name	Court name derived for the warrant request	Blank
Fee	Fee calculated for the warrant request	Blank
Judgment/Warrant status	"Warrant accepted by CCBC"	"Warrant rejected by CCBC"

## D.4 Combined Judgment and Warrant request

### D.4.1 Processed by MCOL but not by the court case management system

Field	Valid Request	Invalid Request
Status	'Initially Accepted' – both parts of the request must be valid.	'Rejected'
Error number	Blank	Error number from the table in B.2 or B.3
Error message	Blank	Error message from the table in B.2 or B.3
Claim number	Blank	Blank
Issue date	Blank	Blank
Service date	Blank	Blank
Judgment entered date	Blank	Blank

Field	Valid Request	Invalid Request
First payment date	Set based on paymentScheduleType in the incoming judgment request: If paymentScheduleType is inFullByPayment then this is set to fullByDate from the request. If paymentScheduleType is instalment then this is set to the date the request was processed by MCOL plus a number of days dependant on instalmentFrequencyType from the request as follows: <ul style="list-style-type: none"> <li>instalmentFrequencyType = W add 7 days</li> <li>instalmentFrequencyType = F add 15 days</li> <li>instalmentFrequencyType = M add 1 month</li> </ul> If paymentScheduleType is immediatePayment then blank.	Blank
Warrant number	Warrant number generated for the warrant request	Blank
Enforcing court code	Court code derived for the warrant request	Blank
Enforcing court name	Court name derived for the warrant request	Blank
Fee	Fee calculated for the warrant request	Blank
Judgment/Warrant status	Blank	If the error was detected in the judgment data then set to 'Judgment Request error'. If the error was in the warrant data then set to 'Warrant Request error'.

#### D.4.2 Processed by MCOL, judgment request processed by the court case management system but not the warrant request

Field	Valid Request	Invalid Request
Status	'Accepted'	'Rejected'
Error number	Blank	75 – see list in section B.9
Error message	Blank	"Judgment: rejected by CCBC - rejection number" plus the rejection number returned by the court case management system
Claim number	Blank	Blank
Issue date	Blank	Blank
Service date	Blank	Blank
Judgment entered date	Judgment entered date notified by court case management system	Blank

Field	Valid Request	Invalid Request
First payment date	Set based on paymentScheduleType in the incoming judgment request: If paymentScheduleType is inFullByPayment then this is set to fullByDate from the request. If paymentScheduleType is instalment then this is set to the date the request was processed by MCOL plus a number of days dependant on instalmentFrequencyType from the request as follows: <ul style="list-style-type: none"> <li>instalmentFrequencyType = W add 7 days</li> <li>instalmentFrequencyType = F add 15 days</li> <li>instalmentFrequencyType = M add 1 month</li> </ul> If paymentScheduleType is immediatePayment then blank.	Blank
Warrant number	Warrant number generated for the warrant request	Blank
Enforcing court code	Court code derived for the warrant request	Blank
Enforcing court name	Court name derived for the warrant request	Blank
Fee	Fee calculated for the warrant request	Blank
Judgment/Warrant status	"Judgment accepted by CCBC"	"Judgment rejected by CCBC"

#### D.4.3 Processed by MCOL, judgment request accepted by the court case management system and the warrant request processed by the court case management system

Field	Valid Request	Invalid Request
Status	'Accepted'	'Rejected'
Error number	Blank	75 – see list in section B.9
Error message	Blank	"Warrant: rejected by CCBC - rejection number" plus the rejection number returned by the court case management system
Claim number	Blank	Blank
Issue date	Issue date notified by court case management system	Blank
Service date	Blank	Blank
Judgment entered date	Judgment entered date notified by court case management system	Blank

Field	Valid Request	Invalid Request
First payment date	Set based on paymentScheduleType in the incoming judgment request: If paymentScheduleType is inFullByPayment then this is set to fullByDate from the request. If paymentScheduleType is instalment then this is set to the date the request was processed by MCOL plus a number of days dependant on instalmentFrequencyType from the request as follows: <ul style="list-style-type: none"> <li>instalmentFrequencyType = W add 7 days</li> <li>instalmentFrequencyType = F add 15 days</li> <li>instalmentFrequencyType = M add 1 month</li> </ul> If paymentScheduleType is immediatePayment then blank.	Blank
Warrant number	Warrant number generated for the warrant request	Blank
Enforcing court code	Court code derived for the warrant request	Blank
Enforcing court name	Court name derived for the warrant request	Blank
Fee	Fee calculated for the warrant request	Blank
Judgment/Warrant status	"Judgment accepted by CCBC. Warrant accepted by CCBC."	"Judgment accepted by CCBC. Warrant rejected by CCBC."

#### D.4.4 Processed by MCOL, judgment request rejected by the court case management system and the warrant request processed by the court case management system

Field	Valid Request	Invalid Request
Status	'Rejected'	'Rejected'
Error number	75	75 – see list in section B.9
Error message	"Judgment: rejected by CCBC - rejection number" plus the rejection number returned by the court case management system	"Judgment: rejected by CCBC - rejection number" nn "Warrant: rejected by CCBC – rejection number" nn. Where nn is replaced by the relevant rejection number returned by the court case management system
Claim number	Blank	Blank
Issue date	Blank	Blank
Service date	Blank	Blank
Judgment entered date	Blank	Blank
First payment date	Blank	Blank
Warrant number	Warrant number generated for the warrant request	Blank
Enforcing court code	Court code derived for the warrant request	Blank
Enforcing court name	Court name derived for the warrant request	Blank
Fee	Fee calculated for the warrant request	Blank
Judgment/Warrant status	"Judgment rejected by CCBC. Warrant accepted by CCBC."	"Judgment rejected by CCBC. Warrant rejected by CCBC."

## D.5 Claim Status Update

### D.5.1 Processed by MCOL but not by the court case management system

Field	Valid Request	Invalid Request
Status	'Initially Accepted'	'Rejected'
Error number	Blank	Error number from the table in 0
Error message	Blank	Error message from the table in 0
Claim number	Blank	Blank
Issue date	Blank	Blank
Service date	Blank	Blank
Judgment entered date	Blank	Blank
First payment date	Blank	Blank
Warrant number	Blank	Blank
Enforcing court code	Blank	Blank
Enforcing court name	Blank	Blank
Fee	Blank	Blank
Judgment/Warrant status	Blank	Blank

## D.5.2 Processed by MCOL and by the court case management system

Field	Valid Request	Invalid Request
Status	'Accepted'	'Rejected'
Error number	Blank	75 – see list in section B.9
Error message	Blank	"Rejected by CCBC - rejection number" plus the rejection number returned by the court case management system
Claim number	Blank	Blank
Issue date	Blank	Blank
Service date	Blank	Blank
Judgment entered date	Blank	Blank
First payment date	Blank	Blank
Warrant number	Blank	Blank
Enforcing court code	Blank	Blank
Enforcing court name	Blank	Blank
Fee	Blank	Blank
Judgment/Warrant status	Blank	Blank

## D.6 Application to Set Aside Judgment

Note that not all fields can be supplied to CBUS via a Set Aside request. Therefore, this request type is not recommended to be used. See Appendix B.6

### D.6.1 Processed by MCOL but not by the court case management system

Field	Valid Request	Invalid Request
Status	'Initially Accepted'	'Rejected'
Error number	Blank	Error number from the table in 0
Error message	Blank	Error message from the table in 0
Claim number	Blank	Blank
Issue date	Blank	Blank
Service date	Blank	Blank
Judgment entered date	Blank	Blank
First payment date	Blank	Blank
Warrant number	Blank	Blank
Enforcing court code	Blank	Blank
Enforcing court name	Blank	Blank
Fee	Fee calculated for the application to set aside judgment	Blank
Judgment/Warrant status	Blank	Blank

## D.6.2 Processed by MCOL and by the court case management system

Field	Valid Request	Invalid Request
Status	'Accepted'	'Rejected'
Error number	Blank	75 – see list in section B.9
Error message	Blank	"Rejected by CCBC - rejection number" plus the rejection number returned by the court case management system
Claim number	Blank	Blank
Issue date	Issue date notified by court case management system	Blank
Service date	Blank	Blank
Judgment entered date	Blank	Blank
First payment date	Blank	Blank
Warrant number	Blank	Blank
Enforcing court code	Blank	Blank
Enforcing court name	Blank	Blank
Fee	Fee calculated for the application to set aside judgment	Blank
Judgment/Warrant status	Blank	Blank

## D.7 Breathing Space

### D.7.1 Processed by MCOL but not by the court case management system

Field	Valid Request	Invalid Request
Status	'Initially Accepted'	'Rejected'
Error number	Blank	Error number from the table in 0
Error message	Blank	Error message from the table in 0
Claim number	Blank	Blank
Issue date	Blank	Blank
Service date	Blank	Blank
Judgment entered date	Blank	Blank
First payment date	Blank	Blank
Warrant number	Blank	Blank
Enforcing court code	Blank	Blank
Enforcing court name	Blank	Blank
Fee	Blank	Blank
Judgment/Warrant status	Blank	Blank

### D.7.2 Processed by MCOL and by the court case management system

Field	Valid Request	Invalid Request
Status	'Accepted'	'Rejected'
Error number	Blank	75 – see list in section B.9

Field	Valid Request	Invalid Request
Error message	Blank	"Rejected by CCBC - rejection number" plus the rejection number returned by the court case management system
Claim number	Blank	Blank
Issue date	Blank	Blank
Service date	Blank	Blank
Judgment entered date	Blank	Blank
First payment date	Blank	Blank
Warrant number	Blank	Blank
Enforcing court code	Blank	Blank
Enforcing court name	Blank	Blank
Fee	Blank	Blank
Judgment/Warrant status	Blank	Blank



# Appendix E - XSD schemas, WSDL & Sample Invoices

The changes described to the XSD files listed below are the changes made since the versions supplied in CID v6.0.

## E.1 Files Added

None

## E.2 Files Removed

None.

## E.3 Files Modified

Indicates whether field was Added (A), Removed (R) or Modified (M)

### E.3.1 Claim.xsd

Field	Type (A/R/M)	Change Description
claimantWitnessVulnerableType	A	<p>Added : new type for claimant or witness on behalf of claimant vulnerable information. This consists of two fields: isVulnerable and vulnerableDetails</p> <pre>&lt;xs:complexType name="claimantWitnessVulnerableType"&gt;   &lt;xs:sequence&gt;     &lt;xs:element name="isVulnerable" type="xs:boolean" /&gt;     &lt;xs:element name="vulnerableDetails" minOccurs="0"&gt;       &lt;xs:simpleType&gt;         &lt;xs:restriction base="base:sdtNonBlankStringType"&gt;           &lt;xs:minLength value="1" /&gt;           &lt;xs:maxLength value="150" /&gt;         &lt;/xs:restriction&gt;       &lt;/xs:simpleType&gt;     &lt;/xs:element&gt;   &lt;/xs:sequence&gt; &lt;/xs:complexType&gt;</pre>
claimType	M	<p>Added a new element in sequence to optionally accept claimant or claimant on behalf of witness is vulnerable information</p> <pre>&lt;xs:element name="claimantWitnessVulnerable" type="tns:claimantWitnessVulnerableType" minOccurs="0"/&gt;</pre>

### E.3.2 XSD zip file

The attached zip file contains the following folders and files:

File	Description
electronic invoice/THE T E STING PARTNERSHIP_01082014.pdf	Sample PDF invoice
electronic invoice/THE T E STING PARTNERSHIP_01082014.xml	Sample xml invoice
wsdl/SdtEndpointDist.wsdl	wsdl definition file
xsd/BulkRequestResponse/BulkSubmitRequest.xsd	xsd for submitting a bulk request
xsd/BulkRequestResponse/BulkSubmitResponse.xsd	xsd for response to bulk request
xsd/RequestBulkFeedback/BulkFeedbackRequest.xsd	xsd for submitting a feedback request
xsd/RequestBulkFeedback/BulkFeedbackResponse.xsd	xsd for response to feedback request
xsd/RootXSDs/Base.xsd	xsd for objects common to all requests
Xsd/RootXSDs/BreathingSpace.xsd	
xsd/RootXSDs/Claim.xsd	xsd for claim individual request
xsd/RootXSDs/ClaimStatusUpdate.xsd	xsd for claim status update individual request
xsd/RootXSDs/Judgment.xsd	xsd for judgment individual request
xsd/RootXSDs/McolQuery.xsd	xsd for status query
xsd/RootXSDs/McolResponseDetail.xsd	xsd for response to status query
xsd/RootXSDs/Warrant.xsd	xsd for warrant individual request
xsd/RootXSDs/setAside.xsd	xsd for application to set aside judgment <sup>10</sup>
xsd/RootXSDs/SubmitQueryRequestResponse/SubmitQueryRequest.xsd	xsd for submitting a status query request
xsd/RootXSDs/SubmitQueryRequestResponse/SubmitQueryResponse.xsd	xsd for response to status query request
PD.3987 CBUS WS Contract Client Change Summary v2.4.docx	Document describing change history of WSDL and XSDs for CBUS. Latest version is 2.4



PD.3987 CBUS WS Contract Client v2.4.zip

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<sup>10</sup> Not all fields can be supplied to CBUS via a Set Aside request. Therefore, this request type is not recommended to be used. See Appendix B.6

## Appendix F - CBUS Commissioning Feedback

This section contains the Bulk Feedback and Submit Query Responses that will be returned by the CBUS Commissioning application.

Where 'N/A' is shown against a field in the tables below it means that there is no data for that field in the response.

### F.1 CBUS Bulk Feedback

The Bulk Feedback contains a range of responses that cover at least one of each type of positive and negative feedback reason that can be expected to be provided by the CBUS application.

CBUS Bulk Reference	Description
MCOL_20130722000000_A00000001	Feedback for a Bulk Feedback request for MCOL as the target application where the Submit Bulk Request did not contain any successfully validated Individual Requests.
MCOL_20130722000000_B00000001	Feedback for a Bulk Feedback request for MCOL as the target application sent shortly after the Submit Bulk Request was successfully uploaded. Individual Requests have been processed by CBUS, but have not all been forwarded onto the Target Application.
MCOL_20130722000000_B00000002	Feedback for a Bulk Feedback request for MCOL as the target application after the Submit Bulk Request was successfully uploaded. Processing of all Individual Requests has been completed (by the Target Application and any subsequent downstream application).
MCOL_20130722000000_C00000001	Feedback for a Bulk Feedback request containing all defined error messages for MCOL as the target application. Note a full list of MCOL error messages can be found in Appendix B - Validation and Error Messages.

Note that the target application response detail included contains generic data as opposed to data contained in any Bulk Requests that a customer might have submitted to the CBUS Commissioning service.

### F.1.1 Bulk Feedback for MCOL\_20130722000000\_A00000001

**Bulk feedback test purpose:** Bulk feedback request for a Bulk Request that did not contain any successfully validated Individual Requests.

bulkRequestStatus:

Attribute Name	Value
status/code	Ok
customerReference	USER_FILE_REFERENCE_A1
sdtBulkReference	MCOL_20130722000000_A00000001
submittedDate	2013-07-22T13:00:00
sdtService	SDT Commissioning
requestCount	1
bulkStatus/code	Completed

Individual requests in the bulk feedback and their test purpose:

requestId	Purpose
USER_REQUEST_ID_A1	Rejected by CBUS as its user request identifier has been used before in the last 90 days.

responses:

requestId	requestType	status/code	error/code	error/description	responseDetail	
USER_REQUEST_ID_A1	mcolClaim	Rejected	DUP_CUST_REQID	Duplicate User Request Identifier submitted USER_REQUEST_ID_A1.	claimNumber	N/A
					issueDate	N/A
					serviceDate	N/A
					judgmentEnteredDate	N/A
					firstPaymentDate	N/A
					warrantNumber	N/A
					enforcingCourtCode	N/A
					enforcingCourtName	N/A
					fee	N/A
					judgmentWarrantStatus	N/A

### F.1.2 Bulk Feedback for MCOL\_20130722000000\_B00000001

**Bulk feedback test purpose:** Bulk feedback request sent shortly after the Bulk Request was successfully uploaded.

bulkRequestStatus:

Attribute Name	Value
status/code	Ok
customerReference	USER_FILE_REFERENCE_B1
sdtBulkReference	MCOL_20130722000000_B00000001
submittedDate	2014-01-22T13:00:00
sdtService	SDT Commissioning
requestCount	19
bulkStatus/code	Validated

Individual requests in the bulk feedback and their test purpose:

requestId	Purpose
USER_REQUEST_ID_B1a	Rejected by CBUS as its user request identifier has been used before in the last 90 days.
USER_REQUEST_ID_B1b	Rejected by CBUS as the same user request identifier has been used twice within the same Bulk Request.
USER_REQUEST_ID_B2	Accepted by CBUS but rejected by the target application (MCOL) during initial business validation. Request is for a new claim. The error code and associated message generated by MCOL is included in the feedback provided by CBUS.
USER_REQUEST_ID_B3	Accepted by CBUS and initial validation successful on target application (MCOL). The results of further processing by downstream systems are still awaited. Request is for a new judgment.
USER_REQUEST_ID_B4	Accepted by CBUS and initial validation successful on target application (MCOL). The results of further processing by downstream systems are still awaited. Request is for a claim status update.
USER_REQUEST_ID_B5	Accepted by CBUS but rejected by the target application (MCOL) during initial business validation. Request is for a new judgment. The error code and associated message generated by MCOL is included in the feedback provided by CBUS.
USER_REQUEST_ID_B6	Accepted by CBUS and initial validation successful on target application (MCOL). The results of further processing by downstream systems are still awaited. Request is for a new warrant.
USER_REQUEST_ID_B7	Accepted by CBUS and initial validation successful on target application (MCOL). The results of further processing by downstream systems are still awaited.

requestId	Purpose
	Request is for a new combined judgment and warrant.
USER_REQUEST_ID_B8	Accepted by CBUS but rejected by the target application (MCOL) during initial business validation. Request is for a claim status update. The error code and associated message generated by MCOL is included in the feedback provided by CBUS.
USER_REQUEST_ID_B9	Accepted by CBUS but rejected by the target application (MCOL) during initial business validation. Request is for a new warrant. The error code and associated message generated by MCOL is included in the feedback provided by CBUS.
USER_REQUEST_ID_B10	Accepted by CBUS but rejected by the target application (MCOL) during initial business validation. Request is for a new combined judgment and warrant. The error code and associated message generated by MCOL is included in the feedback provided by CBUS.
USER_REQUEST_ID_B11	Accepted by CBUS and initial validation successful on target application (MCOL). The results of further processing by downstream systems are still awaited. Request is for a new claim.
USER_REQUEST_ID_B12	Accepted by CBUS and forwarded to the target application (MCOL) but no response has been received yet from MCOL. Request is for a new warrant.
USER_REQUEST_ID_B13	Accepted by CBUS and forwarded to the target application (MCOL). MCOL has returned a response indicating that the case data for the request is not yet available on MCOL. Request is for a new judgment.
USER_REQUEST_ID_B14	Accepted by CBUS but has not yet been forwarded to the target application (MCOL). Request is for a new claim.
USER_REQUEST_ID_B15	Accepted by CBUS but has not yet been forwarded to the target application (MCOL). Request is for a new judgment.
USER_REQUEST_ID_B16	Accepted by CBUS but has not yet been forwarded to the target application (MCOL). Request is for an application to set aside.
USER_REQUEST_ID_B17	Accepted by CBUS and initial validation successful on target application (MCOL). The results of further processing by downstream systems are still awaited. Request is for a breathing space notification.

responses:

requestId	requestType	status/code	error/code	error/description	responseDetail	
USER_REQUEST_ID_B1a	mcolClaim	Rejected	DUP_CUST_REQID	Duplicate User Request Identifier submitted USER_REQUEST_ID_B1a.	claimNumber	N/A
					issueDate	N/A
					serviceDate	N/A
					judgmentEnteredDate	N/A
					firstPaymentDate	N/A
					warrantNumber	N/A
					enforcingCourtCode	N/A
					enforcingCourtName	N/A
					fee	N/A
USER_REQUEST_ID_B1b	mcolJudgment	Rejected	DUPLD_CUST_REQID	Unique Request Identifier has been specified more than once within the originating Bulk Request.	judgmentWarrantStatus	N/A
					claimNumber	N/A
					issueDate	N/A
					serviceDate	N/A
					judgmentEnteredDate	N/A
					firstPaymentDate	N/A
					warrantNumber	N/A
					enforcingCourtCode	N/A
					enforcingCourtName	N/A
USER_REQUEST_ID_B1b	mcolJudgment	Rejected	DUPLD_CUST_REQID	Unique Request Identifier has been	fee	N/A
					judgmentWarrantStatus	N/A



requestId	requestType	status/code	error/code	error/description	responseDetail	
				specified more than once within the originating Bulk Request.	serviceDate	N/A
					judgmentEnteredDate	N/A
					firstPaymentDate	N/A
					warrantNumber	N/A
					enforcingCourtCode	N/A
					enforcingCourtName	N/A
					fee	N/A
					judgmentWarrantStatus	N/A
USER_REQUEST_ID_B2	mcolClaim	Rejected	8	First defendant's postcode is not in England or Wales.	claimNumber	N/A
					issueDate	N/A
					serviceDate	N/A
					judgmentEnteredDate	N/A
					firstPaymentDate	N/A
					warrantNumber	N/A
					enforcingCourtCode	N/A
					enforcingCourtName	N/A
					fee	N/A
					judgmentWarrantStatus	N/A
USER_REQUEST_ID_B3	mcolJudgment	Initially Accepted	N/A	N/A	claimNumber	N/A
					issueDate	N/A
					serviceDate	N/A
					judgmentEnteredDate	N/A
					firstPaymentDate	2014-02-14
					warrantNumber	N/A

requestId	requestType	status/code	error/code	error/description	responseDetail	
					enforcingCourtCode	N/A
					enforcingCourtName	N/A
					fee	N/A
					judgmentWarrantStatus	N/A
USER_REQUEST_ID_B4	mcolClaimStatus Update	Initially Accepted	N/A	N/A	claimNumber	N/A
					issueDate	N/A
					serviceDate	N/A
					judgmentEnteredDate	N/A
					firstPaymentDate	N/A
					warrantNumber	N/A
					enforcingCourtCode	N/A
					enforcingCourtName	N/A
					fee	N/A
					judgmentWarrantStatus	N/A
USER_REQUEST_ID_B5	mcolJudgment	Rejected	24	This judgment request is invalid on the referenced claim.	claimNumber	N/A
					issueDate	N/A
					serviceDate	N/A
					judgmentEnteredDate	N/A
					firstPaymentDate	N/A
					warrantNumber	N/A
					enforcingCourtCode	N/A
					enforcingCourtName	N/A
					fee	N/A
					judgmentWarrantStatus	N/A

requestId	requestType	status/code	error/code	error/description	responseDetail	
USER_REQUEST_ID_B6	mcolWarrant	Initially Accepted	N/A	N/A	claimNumber	N/A
					issueDate	N/A
					serviceDate	N/A
					judgmentEnteredDate	N/A
					firstPaymentDate	N/A
					warrantNumber	0Z000150
					enforcingCourtCode	127
					enforcingCourtName	BIRMINGHAM
					fee	10000
					judgmentWarrantStatus	N/A
USER_REQUEST_ID_B7	mcolJudgment Warrant	Initially Accepted	N/A	N/A	claimNumber	N/A
					issueDate	N/A
					serviceDate	N/A
					judgmentEnteredDate	N/A
					firstPaymentDate	2014-03-03
					warrantNumber	0Z000151
					enforcingCourtCode	127
					enforcingCourtName	BIRMINGHAM
					fee	10000
					judgmentWarrantStatus	N/A
USER_REQUEST_ID_B8	mcolClaimStatus Update	Rejected	67	This claim status update is invalid on the referenced claim.	claimNumber	N/A
					issueDate	N/A
					serviceDate	N/A
					judgmentEnteredDate	N/A

requestId	requestType	status/code	error/code	error/description	responseDetail	
					firstPaymentDate	N/A
					warrantNumber	N/A
					enforcingCourtCode	N/A
					enforcingCourtName	N/A
					fee	N/A
					judgmentWarrantStatus	N/A
USER_REQUEST_ID_B9	mcolWarrant	Rejected	28	Defendant 2 is specified but there is only 1 defendant on the claim.	claimNumber	N/A
					issueDate	N/A
					serviceDate	N/A
					judgmentEnteredDate	N/A
					firstPaymentDate	N/A
					warrantNumber	N/A
					enforcingCourtCode	N/A
					enforcingCourtName	N/A
					fee	N/A
					judgmentWarrantStatus	N/A
USER_REQUEST_ID_B10	mcolJudgment Warrant	Rejected	24	This judgment request is invalid on the referenced claim.	claimNumber	N/A
					issueDate	N/A
					serviceDate	N/A
					judgmentEnteredDate	N/A
					firstPaymentDate	N/A
					warrantNumber	N/A
					enforcingCourtCode	N/A

requestId	requestType	status/code	error/code	error/description	responseDetail	
					enforcingCourtName	N/A
					fee	N/A
					judgmentWarrantStatus	Judgment Request error
USER_REQUEST_ID_B11	mcolClaim	Initially Accepted	N/A	N/A	claimNumber	A0ZZ0045
					issueDate	N/A
					serviceDate	N/A
					judgmentEnteredDate	N/A
					firstPaymentDate	N/A
					warrantNumber	N/A
					enforcingCourtCode	N/A
					enforcingCourtName	N/A
					fee	21000
					judgmentWarrantStatus	N/A
USER_REQUEST_ID_B12	mcolWarrant	Forwarded	N/A	N/A	claimNumber	N/A
					issueDate	N/A
					serviceDate	N/A
					judgmentEnteredDate	N/A
					firstPaymentDate	N/A
					warrantNumber	N/A
					enforcingCourtCode	N/A
					enforcingCourtName	N/A
					fee	N/A
					judgmentWarrantStatus	N/A

requestId	requestType	status/code	error/code	error/description	responseDetail	
USER_REQUEST_ID_B13	mcolJudgment	Awaiting Data	N/A	N/A	claimNumber	N/A
					issueDate	N/A
					serviceDate	N/A
					judgmentEnteredDate	N/A
					firstPaymentDate	N/A
					warrantNumber	N/A
					enforcingCourtCode	N/A
					enforcingCourtName	N/A
					fee	N/A
					judgmentWarrantStatus	N/A
USER_REQUEST_ID_B14	mcolClaim	Received	N/A	N/A	claimNumber	N/A
					issueDate	N/A
					serviceDate	N/A
					judgmentEnteredDate	N/A
					firstPaymentDate	N/A
					warrantNumber	N/A
					enforcingCourtCode	N/A
					enforcingCourtName	N/A
					fee	N/A
					judgmentWarrantStatus	N/A
USER_REQUEST_ID_B15	mcolJudgment	Received	N/A	N/A	claimNumber	N/A
					issueDate	N/A
					serviceDate	N/A

requestId	requestType	status/code	error/code	error/description	responseDetail	
					judgmentEnteredDate	N/A
					firstPaymentDate	N/A
					warrantNumber	N/A
					enforcingCourtCode	N/A
					enforcingCourtName	N/A
					fee	N/A
					judgmentWarrantStatus	N/A
USER_REQUEST_ID_B16	mcolSetAside	Initially Accepted	N/A	N/A	claimNumber	N/A
					issueDate	N/A
					serviceDate	N/A
					judgmentEnteredDate	N/A
					firstPaymentDate	N/A
					warrantNumber	N/A
					enforcingCourtCode	N/A
					enforcingCourtName	N/A
					fee	5000
USER_REQUEST_ID_B17	mcolBreathingSpace	Initially Accepted	N/A	N/A	judgmentWarrantStatus	N/A
					claimNumber	N/A
					issueDate	N/A
					serviceDate	N/A
					judgmentEnteredDate	N/A
					firstPaymentDate	N/A
					warrantNumber	N/A
					enforcingCourtCode	N/A

requestId	requestType	status/code	error/code	error/description	responseDetail	
					enforcingCourtName	N/A
					fee	N/A
					judgmentWarrantStatus	N/A



### F.1.3 Bulk Feedback for MCOL\_20130722000000\_B00000002

**Bulk feedback test purpose:** Bulk Feedback request sent the day after the Bulk Request was successfully uploaded and processing of all Individual Requests have been completed by the target application and any downstream applications.

bulkRequestStatus

Attribute Name	Value
status/code	Ok
customerReference	USER_FILE_REFERENCE_B2
sdtBulkReference	MCOL_20130722000000_B00000002
submittedDate	2014-01-22T13:00:00
sdtService	SDT Commissioning
requestCount	19
bulkStatus/code	Completed

Individual requests in the bulk feedback and their test purpose

requestId	Purpose
USER_REQUEST_ID_B1a	Rejected by CBUS as its user request identifier has been used before in the last 90 days.
USER_REQUEST_ID_B1b	Rejected by CBUS as the same user request identifier has been used twice within the same Bulk Request.
USER_REQUEST_ID_B2	Accepted by CBUS but rejected by the target application (MCOL) during initial business validation. Request is for a new claim.
USER_REQUEST_ID_B3	Accepted by CBUS, initial validation successful on target application (MCOL) but rejected by downstream system (CaseMan). Request is for a new judgment.
USER_REQUEST_ID_B4	Accepted by CBUS, initial validation successful on target application (MCOL) and processed successfully by downstream system (CaseMan). Request is for a claim status update.
USER_REQUEST_ID_B5	Accepted by CBUS but rejected by the target application (MCOL) during initial business validation. Request is for a new judgment.
USER_REQUEST_ID_B6	Accepted by CBUS, initial validation successful on target application (MCOL) and processed successfully by downstream system (CaseMan). Request is for a new warrant.
USER_REQUEST_ID_B7	Accepted by CBUS, initial validation successful on target application (MCOL) and processed successfully by downstream system (CaseMan). Request is for a new combined judgment and warrant.
USER_REQUEST_ID_B8	Accepted by CBUS but rejected by the target application (MCOL) during initial business validation. Request is for a claim status update.
USER_REQUEST_ID_B9	Accepted by CBUS but rejected by the target application (MCOL) during initial business validation. Request is for a new warrant.
USER_REQUEST_ID_B10	Accepted by CBUS but rejected by the target application (MCOL) during initial business validation.

requestId	Purpose
	Request is for a new combined judgment and warrant.
USER_REQUEST_ID_B11	Accepted by CBUS, initial validation successful on target application (MCOL) and processed successfully by downstream system (CaseMan). Request is for a new claim.
USER_REQUEST_ID_B12	Accepted by CBUS, initial validation successful on target application (MCOL) and processed successfully by downstream system (CaseMan). Request is for a new warrant.
USER_REQUEST_ID_B13	Accepted by CBUS, initial validation successful on target application (MCOL) and processed successfully by downstream system (CaseMan). Request is for a new judgment.
USER_REQUEST_ID_B14	Accepted by CBUS, initial validation successful on target application (MCOL) and processed successfully by downstream system (CaseMan). Request is for a new claim.
USER_REQUEST_ID_B15	Accepted by CBUS, but rejected by target application (MCOL) during xml format validation. Request is for a new judgment.
USER_REQUEST_ID_B16	Accepted by CBUS, initial validation successful on target application (MCOL) and processed successfully by downstream system (CaseMan). Request is for an application to set aside.
USER_REQUEST_ID_B17	Accepted by CBUS, initial validation successful on target application (MCOL) and processed successfully by downstream system (CaseMan). Request is for a breathing space notification.

## Responses

requestId	requestType	status/code	error/code	error/description	responseDetail	
USER_REQUEST_ID_B1a	mcolClaim	Rejected	DUP_CUST_REQID	Duplicate User Request Identifier submitted USER_REQUEST_ID_B1a.	claimNumber	N/A
					issueDate	N/A
					serviceDate	N/A
					judgmentEnteredDate	N/A
					firstPaymentDate	N/A
					warrantNumber	N/A
					enforcingCourtCode	N/A
					enforcingCourtName	N/A
					fee	N/A
USER_REQUEST_ID_B1b	mcolJudgment	Rejected	DUPLD_CUST_REQID	Unique Request Identifier has been specified more than once within the originating Bulk Request.	judgmentWarrantStatus	N/A
					claimNumber	N/A
					issueDate	N/A
					serviceDate	N/A
					judgmentEnteredDate	N/A
					firstPaymentDate	N/A
					warrantNumber	N/A
					enforcingCourtCode	N/A
					enforcingCourtName	N/A
USER_REQUEST_ID_B1b	mcolJudgment	Rejected	DUPLD_CUST_REQID	Unique Request Identifier has been specified more than once within the originating Bulk Request.	fee	N/A
					judgmentWarrantStatus	N/A
					claimNumber	N/A
					issueDate	N/A
					serviceDate	N/A
					judgmentEnteredDate	N/A
					firstPaymentDate	N/A
					warrantNumber	N/A
					enforcingCourtCode	N/A

requestId	requestType	status/code	error/code	error/description	responseDetail	
					enforcingCourtName	N/A
					fee	N/A
					judgmentWarrantStatus	N/A
USER_REQUEST_ID_B2	mcolClaim	Rejected	8	First defendant's postcode is not in England or Wales.	claimNumber	N/A
					issueDate	N/A
					serviceDate	N/A
					judgmentEnteredDate	N/A
					firstPaymentDate	N/A
					warrantNumber	N/A
					enforcingCourtCode	N/A
					enforcingCourtName	N/A
					fee	N/A
USER_REQUEST_ID_B3	mcolJudgment	Rejected	75	Rejected by CCBC - rejection number 6.	judgmentWarrantStatus	N/A
					claimNumber	N/A
					issueDate	N/A
					serviceDate	N/A
					judgmentEnteredDate	N/A
					firstPaymentDate	N/A
					warrantNumber	N/A
					enforcingCourtCode	N/A
					enforcingCourtName	N/A
USER_REQUEST_ID_B4	mcolClaimStatus Update	Accepted	N/A	N/A	fee	N/A
					judgmentWarrantStatus	N/A
					claimNumber	N/A
					issueDate	N/A
					serviceDate	N/A
					judgmentEnteredDate	N/A
					firstPaymentDate	N/A
					warrantNumber	N/A

requestId	requestType	status/code	error/code	error/description	responseDetail	
					enforcingCourtCode	N/A
					enforcingCourtName	N/A
					fee	N/A
					judgmentWarrantStatus	N/A
USER_REQUEST_ID_B5	mcolJudgment	Rejected	24	This judgment request is invalid on the referenced claim.	claimNumber	N/A
					issueDate	N/A
					serviceDate	N/A
					judgmentEnteredDate	N/A
					firstPaymentDate	N/A
					warrantNumber	N/A
					enforcingCourtCode	N/A
					enforcingCourtName	N/A
					fee	N/A
					judgmentWarrantStatus	N/A
USER_REQUEST_ID_B6	mcolWarrant	Accepted	N/A	N/A	claimNumber	N/A
					issueDate	2014-01-23
					serviceDate	N/A
					judgmentEnteredDate	N/A
					firstPaymentDate	N/A
					warrantNumber	0Z000150
					enforcingCourtCode	127
					enforcingCourtName	BIRMINGHAM
					fee	10000
USER_REQUEST_ID_B7	mcolJudgment Warrant	Accepted	N/A	N/A	judgmentWarrantStatus	Warrant accepted by CCBC
					claimNumber	N/A
					issueDate	2014-01-23
					serviceDate	N/A

requestId	requestType	status/code	error/code	error/description	responseDetail	
					judgmentEnteredDate	2014-01-23
					firstPaymentDate	2014-03-03
					warrantNumber	0Z000151
					enforcingCourtCode	127
					enforcingCourtName	BIRMINGHAM
					fee	10000
					judgmentWarrantStatus	Judgment accepted by CCBC. Warrant accepted by CCBC
USER_REQUEST_ID_B8	mcolClaimStatus Update	Rejected	67	This claim status update is invalid on the referenced claim.	claimNumber	N/A
					issueDate	N/A
					serviceDate	N/A
					judgmentEnteredDate	N/A
					firstPaymentDate	N/A
					warrantNumber	N/A
					enforcingCourtCode	N/A
					enforcingCourtName	N/A
					fee	N/A
					judgmentWarrantStatus	N/A
USER_REQUEST_ID_B9	mcolWarrant	Rejected	28	Defendant 2 is specified but there is only 1 defendant on the claim.	claimNumber	N/A
					issueDate	N/A
					serviceDate	N/A
					judgmentEnteredDate	N/A
					firstPaymentDate	N/A
					warrantNumber	N/A
					enforcingCourtCode	N/A

requestId	requestType	status/code	error/code	error/description	responseDetail	
					enforcingCourtName	N/A
					fee	N/A
					judgmentWarrantStatus	N/A
USER_REQUEST_ID_B10	mcolJudgment Warrant	Rejected	24	This judgment request is invalid on the referenced claim.	claimNumber	N/A
					issueDate	N/A
					serviceDate	N/A
					judgmentEnteredDate	N/A
					firstPaymentDate	N/A
					warrantNumber	N/A
					enforcingCourtCode	N/A
					enforcingCourtName	N/A
					fee	N/A
					judgmentWarrantStatus	Judgment Request error
USER_REQUEST_ID_B11	mcolClaim	Accepted	N/A	N/A	claimNumber	A0ZZ0045
					issueDate	2014-01-23
					serviceDate	2014-01-28
					judgmentEnteredDate	N/A
					firstPaymentDate	N/A
					warrantNumber	N/A
					enforcingCourtCode	N/A
					enforcingCourtName	N/A
					fee	21000
					judgmentWarrantStatus	N/A

requestId	requestType	status/code	error/code	error/description	responseDetail	
USER_REQUEST_ID_B12	mcolWarrant	Accepted	N/A	N/A	claimNumber	N/A
					issueDate	2014-01-23
					serviceDate	N/A
					judgmentEnteredDate	N/A
					firstPaymentDate	N/A
					warrantNumber	0Z000152
					enforcingCourtCode	127
					enforcingCourtName	BIRMINGHAM
					fee	10000
					judgmentWarrantStatus	Warrant accepted by CCBC
USER_REQUEST_ID_B13	mcolJudgment	Accepted	N/A	N/A	claimNumber	N/A
					issueDate	N/A
					serviceDate	N/A
					judgmentEnteredDate	2014-01-23
					firstPaymentDate	2014-02-21
					warrantNumber	N/A
					enforcingCourtCode	N/A
					enforcingCourtName	N/A
					fee	N/A
					judgmentWarrantStatus	Judgment accepted by CCBC
USER_REQUEST_ID_B14	mcolClaim	Accepted	N/A	N/A	claimNumber	A0ZZ0046



requestId	requestType	status/code	error/code	error/description	responseDetail	
					issueDate	2014-01-23
					serviceDate	2014-01-28
					judgmentEnteredDate	N/A
					firstPaymentDate	N/A
					warrantNumber	N/A
					enforcingCourtCode	N/A
					enforcingCourtName	N/A
					fee	34000
					judgmentWarrantStatus	N/A
USER_REQUEST_ID_B15	mcolJudgment	Rejected	CUST_XML_ERR	"Individual Request format could not be processed by the Target Application. Please check the data and resubmit the request, or contact 'CBUS Contact Details' for assistance."	claimNumber	N/A
					issueDate	N/A
					serviceDate	N/A
					judgmentEnteredDate	N/A
					firstPaymentDate	Null
					warrantNumber	N/A
					enforcingCourtCode	N/A
					enforcingCourtName	N/A
					fee	N/A
					judgmentWarrantStatus	Judgment accepted by CCBC
USER_REQUEST_ID_B16	mcolSetAside	Accepted	N/A	N/A	claimNumber	N/A
					issueDate	2014-01-23
					serviceDate	N/A
					judgmentEnteredDate	N/A

requestId	requestType	status/code	error/code	error/description	responseDetail	
					firstPaymentDate	N/A
					warrantNumber	N/A
					enforcingCourtCode	N/A
					enforcingCourtName	N/A
					fee	5000
					judgmentWarrantStatus	N/A
USER_REQUEST_ID_B17	mcolBreathingSpace	Accepted	N/A	N/A	claimNumber	N/A
					issueDate	N/A
					serviceDate	N/A
					judgmentEnteredDate	N/A
					firstPaymentDate	N/A
					warrantNumber	N/A
					enforcingCourtCode	N/A
					enforcingCourtName	N/A
					fee	N/A
					judgmentWarrantStatus	N/A

#### F.1.4 Bulk Feedback for MCOL\_20130722000000\_C00000001

**Bulk feedback test purpose:** Bulk Feedback request containing all the error messages defined for the target application MCOL CBUS.

bulkRequestStatus:

Attribute Name	Value
status/code	Ok
customerReference	USER_FILE_REFERENCE_c1
sdtBulkReference	MCOL_20130722000000_C00000001
submittedDate	2014-01-22T13:00:00
sdtService	SDT Commissioning
requestCount	108
bulkStatus/code	Completed

Individual requests in the bulk feedback and their test purpose:

Each response within the feedback represents one of the errors that MCOL as a target application for CBUS requests can return. Please see the table below for the detail.

responses:

requestId	requestType	status/code	error/ code	error/description	responseDetail
USER_REQUEST_ID_c1	mcolClaim	Rejected	1	Unknown MCOL customer number specified.	All null
USER_REQUEST_ID_c2	mcolClaim	Rejected	2	MCOL customer number specified has not been set up for CBUS use on MCOL.	All null
USER_REQUEST_ID_c3	mcolClaim	Rejected	3	Direct debit facility is not available.	All null
USER_REQUEST_ID_c4	mcolClaim	Rejected	4	Claimant details provided in error.	All null
USER_REQUEST_ID_c5	mcolClaim	Rejected	5	Claimant details are missing.	All null
USER_REQUEST_ID_c6	mcolClaim	Rejected	6	Claimant correspondence details provided in error.	All null
USER_REQUEST_ID_c7	mcolClaim	Rejected	7	Claimant correspondence details are missing.	All null
USER_REQUEST_ID_c8	mcolClaim	Rejected	8	First defendant's postcode is not in England or Wales.	All null
USER_REQUEST_ID_c9	mcolClaim	Rejected	9	Second defendant cannot have an identical name to the first defendant.	All null
USER_REQUEST_ID_c10	mcolClaim	Rejected	10	Second defendant's postcode is not in England or Wales.	All null
USER_REQUEST_ID_c11	mcolClaim	Rejected	11	Interest data is only required if the right to claim interest is reserved.	All null
USER_REQUEST_ID_c12	mcolClaim	Rejected	12	Interest data is required if the right to claim interest is reserved.	All null
USER_REQUEST_ID_c13	mcolClaim	Rejected	13	Date money became owed is invalid – it must be in the past.	All null

requestId	requestType	status/code	error/ code	error/description	responseDetail
USER_REQUEST_ID_c14	mcolClaim	Rejected	14	Date you are issuing the claim must be after the date the money became owed.	All null
USER_REQUEST_ID_c15	mcolClaim	Rejected	15	Claim amount (interest) cannot be greater than the maximum claim amount allowed.	All null
USER_REQUEST_ID_c16	mcolClaim	Rejected	16	Daily rate of interest since judgment must not be greater than GBP 9,999.99.	All null
USER_REQUEST_ID_c17	mcolClaim	Rejected	17	Maximum number of lines for the claim particulars exceeded.	All null
USER_REQUEST_ID_c18	mcolClaim	Rejected	18	Amount claimed cannot be greater than the maximum claim amount allowed.	All null
USER_REQUEST_ID_c19	mcolClaim	Rejected	19	Solicitor's costs can only be claimed by customers enrolled as a solicitor on MCOL.	All null
USER_REQUEST_ID_c20	mcolClaim	Rejected	20	Solicitor's costs cannot be greater than the maximum solicitor's costs allowed.	All null
USER_REQUEST_ID_c21	mcolClaim	Rejected	21	Costs too high for the amount claimed.	All null
USER_REQUEST_ID_c22	mcolJudgment	Rejected	22	Defendant ID must be specified if not a joint judgment.	All null
USER_REQUEST_ID_c23	mcolJudgment	Rejected	23	Specified claim does not belong to the requesting customer.	All null
USER_REQUEST_ID_c24	mcolJudgment	Rejected	24	This judgment request is invalid on the referenced claim.	All null
USER_REQUEST_ID_c25	mcolJudgment	Rejected	25	Joint judgment cannot be requested for a claim with only 1 defendant.	All null

requestId	requestType	status/code	error/ code	error/description	responseDetail
USER_REQUEST_ID_c26	mcolJudgmentWarrant	Rejected	26	Claim and defendant information must be consistent for a combined judgment and warrant request.	All null
USER_REQUEST_ID_c27	mcolJudgment	Rejected	27	Defendant ID must not be specified on a joint judgment request.	All null
USER_REQUEST_ID_c28	mcolJudgment	Rejected	28	Defendant 2 is specified but there is only 1 defendant on the claim.	All null
USER_REQUEST_ID_c29	mcolJudgment	Rejected	29	Not enough days have passed since date of service to allow judgment by default.	All null
USER_REQUEST_ID_c30	mcolJudgment	Rejected	30	Particulars of claim have not been sent separately as specified on the claim.	All null
USER_REQUEST_ID_c31	mcolJudgment	Rejected	31	It was not specified on the claim that the particulars of claim would be sent separately.	All null
USER_REQUEST_ID_c32	mcolJudgment	Rejected	32	Postcode for defendant is not in England or Wales.	All null
USER_REQUEST_ID_c33	mcolJudgment	Rejected	33	Defendant's date of birth must be in the past.	All null
USER_REQUEST_ID_c34	mcolJudgment	Rejected	34	Address for second defendant cannot be specified as there is only 1 defendant on the claim.	All null
USER_REQUEST_ID_c35	mcolJudgment	Rejected	35	Address for second defendant cannot be specified as this is not a joint judgment request.	All null
USER_REQUEST_ID_c36	mcolJudgment	Rejected	36	Postcode for second defendant is not in England or Wales.	All null
USER_REQUEST_ID_c37	mcolJudgment	Rejected	37	Date of birth for second defendant cannot be specified	All null

requestId	requestType	status/code	error/ code	error/description	responseDetail
				as there is only 1 defendant on the claim.	
USER_REQUEST_ID_c38	mcolJudgment	Rejected	38	Date of birth for second defendant cannot be specified as this is not a joint judgment request.	All null
USER_REQUEST_ID_c39	mcolJudgment	Rejected	39	Second defendant's date of birth must be in the past.	All null
USER_REQUEST_ID_c40	mcolClaimStatus Update	Rejected	40	Compliance to section 38 of CPR specified in error.	All null
USER_REQUEST_ID_c41	mcolClaimStatus Update	Rejected	41	Compliance to section 38 of CPR must be true if discontinued update is requested.	All null
USER_REQUEST_ID_c42	mcolClaimStatus Update	Rejected	42	Claim status update already submitted for this claim.	All null
USER_REQUEST_ID_c44	mcolJudgment	Rejected	44	Instalment amount must be less than the full claim amount.	All null
USER_REQUEST_ID_c45	mcolClaimStatus Update	Rejected	45	Defendant cannot be specified on a paid update pre-judgment.	All null
USER_REQUEST_ID_c46	mcolJudgment	Rejected	46	Case data could not be populated: INVALID PARTICULARS OF CLAIM.	All null
USER_REQUEST_ID_c47	mcolSetAside	Rejected	47	This application to set aside judgment is invalid on the referenced claim.	All null
USER_REQUEST_ID_c48	mcolSetAside	Rejected	48	There is no active judgment for this application to set aside judgment.	All null
USER_REQUEST_ID_c49	mcolJudgment	Rejected	49	Paid in full date must be in the future but not tomorrow.	All null

requestId	requestType	status/code	error/ code	error/description	responseDetail
USER_REQUEST_ID_c50	mcolJudgment	Rejected	50	Interest specified but right to claim interest was not reserved on the claim.	All null
USER_REQUEST_ID_c51	mcolJudgment	Rejected	51	Interest since date of claim must not be greater than the maximum allowed.	All null
USER_REQUEST_ID_c52	mcolJudgment	Rejected	52	Interest cannot be specified when requesting a judgment by admission following a part admission.	All null
USER_REQUEST_ID_c52b	mcolJudgment	Rejected	DUPLD_CUST_REQID	Unique Request Identifier has been specified more than once within the originating Bulk Request.	All null
USER_REQUEST_ID_c52b	mcolJudgment	Rejected	DUPLD_CUST_REQID	Unique Request Identifier has been specified more than once within the originating Bulk Request.	All null
USER_REQUEST_ID_c53	mcolSetAside	Rejected	53	Application to set aside cannot be made for the requested defendant(s).	
USER_REQUEST_ID_c54	mcolJudgment	Rejected	54	Costs must not be greater than the maximum allowed for the amount claimed.	All null
USER_REQUEST_ID_c55	mcolJudgment	Rejected	55	Deducted amount must not be greater than the maximum deduction allowed.	All null
USER_REQUEST_ID_c56	mcolJudgment	Rejected	56	Deducted amount results in negative judgment total.	All null
USER_REQUEST_ID_c57	mcolWarrant	Rejected	57	This warrant request is invalid on the referenced claim.	All null
USER_REQUEST_ID_c58	mcolWarrant	Rejected	58	Warrant cannot be requested for this defendant.	All null



requestId	requestType	status/code	error/ code	error/description	responseDetail
USER_REQUEST_ID_c59	mcolSetAside	Rejected	59	Other detail must be specified if applicant type is Other.	
USER_REQUEST_ID_c60	mcolWarrant	Rejected	60	Balance due at date of request must be greater than the minimum amount allowed and not greater than the maximum allowed.	All null
USER_REQUEST_ID_c61	mcolWarrant	Rejected	61	Balance due at date of request must not be greater than the judgment total.	All null
USER_REQUEST_ID_c62	mcolWarrant	Rejected	62	Warrant amount must not be less than the minimum warrant amount and not greater than the balance due at date of request.	All null
USER_REQUEST_ID_c63	mcolWarrant	Rejected	63	Amount of warrant plus issue fee plus solicitor's costs are greater than the maximum total warrant allowed.	All null
USER_REQUEST_ID_c64	mcolWarrant	Rejected	64	Solicitor's costs can only be included on the warrant if they were included on the claim.	All null
USER_REQUEST_ID_c65	mcolWarrant	Rejected	65	Solicitor's costs included on the warrant when the warrant amount is too small.	All null
USER_REQUEST_ID_c66	mcolWarrant	Rejected	66	Solicitor's costs must not be greater than the maximum allowed.	All null
USER_REQUEST_ID_c67	mcolClaimStatus Update	Rejected	67	This claim status update is invalid on the referenced claim.	All null
USER_REQUEST_ID_c68	mcolClaimStatus Update	Rejected	68	Defendant number specified for a claim with a single defendant.	All null

requestId	requestType	status/code	error/ code	error/description	responseDetail	
USER_REQUEST_ID_c69	mcolClaimStatus Update	Rejected	69	Defendant cannot be specified for an update type of Settled or Discontinued.	All null	
USER_REQUEST_ID_c70	mcolClaimStatus Update	Rejected	70	Invalid status update requested for this defendant.	All null	
USER_REQUEST_ID_c71	mcolClaimStatus Update	Rejected	71	Paid in full date specified in error.	All null	
USER_REQUEST_ID_c72	mcolClaimStatus Update	Rejected	72	Paid in full date missing.	All null	
USER_REQUEST_ID_c73	mcolClaimStatus Update	Rejected	73	Paid in full date cannot be in the future.	All null	
USER_REQUEST_ID_c75a	mcolClaim	Rejected	75	Rejected by CCBC - rejection number 24.	All null	
USER_REQUEST_ID_c75b	mcolJudgment	Rejected	75	Judgment: Rejected by CCBC - rejection number 6.	All null	
USER_REQUEST_ID_c75c	mcolWarrant	Rejected	75	Warrant: Rejected by CCBC - rejection number 6.	All null	
USER_REQUEST_ID_c75d	mcolJudgment Warrant	Rejected	75	Judgment: Rejected by CCBC - rejection number 6.	claimNumber	N/A
					issueDate	N/A
					serviceDate	N/A
					judgmentEnteredDate	N/A
					firstPaymentDate	N/A
					warrantNumber	N/A
					enforcingCourtCode	N/A
					enforcingCourtName	N/A
					fee	N/A
					judgmentWarrantStatus	Judgment rejected by CCBC.
USER_REQUEST_ID_c75e	mcolJudgment	Rejected	75		claimNumber	N/A

requestId	requestType	status/code	error/ code	error/description	responseDetail	
	Warrant			Judgment: Rejected by CCBC - rejection number 6. Warrant: Rejected by CCBC - rejection number 6.	issueDate	N/A
					serviceDate	N/A
					judgmentEnteredDate	N/A
					firstPaymentDate	N/A
					warrantNumber	N/A
					enforcingCourtCode	N/A
					enforcingCourtName	N/A
					fee	N/A
					judgmentWarrantStatus	Judgment rejected by CCBC. Warrant rejected by CCBC.
USER_REQUEST_ID_c75f	mcolClaimStatus Update	Rejected	75	Rejected by CCBC - rejection number 6.	All null	
USER_REQUEST_ID_c75g	mcolSetAside	Rejected	75	Rejected by CCBC - rejection number 97.		
USER_REQUEST_ID_c75h	mcolBreathingSpace	Rejected	75	Rejected by CCBC - rejection number 9.	All null	
USER_REQUEST_ID_c75i	mcolBreathingSpace	Rejected	75	Rejected by CCBC - rejection number 26.	All null	
USER_REQUEST_ID_c75j	mcolBreathingSpace	Rejected	75	Rejected by CCBC - rejection number 27.	All null	
USER_REQUEST_ID_c75k	mcolBreathingSpace	Rejected	75	Rejected by CCBC - rejection number 32.	All null	
USER_REQUEST_ID_c76	mcolSetAside	Rejected	76	Other detail must not be specified if applicant type is not Other.		
USER_REQUEST_ID_c83	mcolClaimStatus Update	Rejected	83	No updates allowed to claim following application to set judgment aside.	All null	

requestId	requestType	status/code	error/ code	error/description	responseDetail
USER_REQUEST_ID_c84	mcolClaimStatus Update	Rejected	84	Update type of Discontinued not allowed once judgment has been issued.	All null
USER_REQUEST_ID_c85	mcolSetAside	Rejected	85	Representing who must be specified if applicant type is Legal Representative.	
USER_REQUEST_ID_c86	mcolSetAside	Rejected	86	Service address should only be supplied if serving target is specified.	
USER_REQUEST_ID_c87	mcolSetAside	Rejected	87	Evidence must be provided if supporting information choice is 'EV'.	
USER_REQUEST_ID_c89	mcolWarrant	Rejected	89	Address previously supplied for the defendant is not in England or Wales.	All null
USER_REQUEST_ID_c90	mcolJudgment	Rejected	90	Claim amount admitted can only be specified when requesting a judgment by admission following a part admission.	All null
USER_REQUEST_ID_c91	mcolJudgment	Rejected	91	Claim amount admitted must be specified when requesting a judgment by admission following a part admission.	All null
USER_REQUEST_ID_c92	mcolJudgment	Rejected	92	Claim legal costs admitted can only be specified when requesting a judgment by admission following a part admission.	All null
USER_REQUEST_ID_c93	mcolJudgment	Rejected	93	Claim legal costs must be specified when requesting a judgment by admission following a part admission.	All null

requestId	requestType	status/code	error/ code	error/description	responseDetail
USER_REQUEST_ID_c94	mcolJudgment	Rejected	94	Claim court fees can only be specified when requesting a judgment by admission following a part admission.	All null
USER_REQUEST_ID_c95	mcolJudgment	Rejected	95	Claim court fees must be specified when requesting a judgment by admission following a part admission.	All null
USER_REQUEST_ID_c96	mcolJudgment	Rejected	96	Claim legal costs can only be claimed by customers enrolled as a solicitor on MCOL.	All null
USER_REQUEST_ID_c97	mcolJudgment	Rejected	97	Claim amount admitted cannot be greater than the original claim amount, including interest up to date of claim but not legal costs or court fees.	All null
USER_REQUEST_ID_c98	mcolJudgment	Rejected	98	Claim amount admitted cannot be zero.	All null
USER_REQUEST_ID_c99	mcolBreathingSpace	Rejected	99	This breathing space request is invalid on the referenced claim.	All null
USER_REQUEST_ID_c100	mcolBreathingSpace	Rejected	100	The defendant is already in active Breathing Space.	All null
USER_REQUEST_ID_c101	mcolBreathingSpace	Rejected	101	The defendant is not currently in active Breathing Space.	All null
USER_REQUEST_ID_c102	mcolBreathingSpace	Rejected	102	Incorrect Breathing Space ceasing event type.	All null
USER_REQUEST_ID_c103	mcolBreathingSpace	Rejected	103	A party on the case is currently in active breathing space.	All null
USER_REQUEST_ID_c106	mcolClaim	Rejected	106	Claimant or witness on behalf of claimant has been identified as vulnerable but no details have been provided	All null

requestId	requestType	status/code	error/ code	error/description	responseDetail
USER_REQUEST_ID_c107	mcolClaim	Rejected	107	Details of claimant or witness on behalf of claimant have been provided, but the claimant or witness on behalf of claimant has not been identified as vulnerable	All null

## F.2 CBUS Submit Query Response

The Submit Query Responses contain representative results for queries directed at MCOL as the target application MCOL.

The table below lists the query responses available in the CBUS Commissioning service.

Note that the query response detail contains generic data as opposed to data in any way related to previously submitted Bulk Requests that a customer might have submitted to the CBUS Commissioning service.

### F.2.1 Submit Query References

queryReference	Description
MCOLDefence1	Response to a Submit Query request with criterionType mcolDefenceCriteria consisting of 5 rows, containing the full range of claim responses.
MCOLDefence2	Response to a Submit Query request with criterionType mcolDefenceCriteria consisting of zero rows.
MCOLDefence3	Response to a Submit Query request with criterionType mcolDefenceCriteria consisting of 10 rows, containing all defined events where the actual number of results exceeds the maximum number defined in MCOL. N.B. this is an example, the actual maximum is 2000.
MCOLDefence4	Response to a Submit Query request with criterionType mcolDefenceCriteria consisting of zero rows, covering the scenario where an unknown MCOL customer number has been specified.
MCOLDefence5	Response to a Submit Query request with criterionType mcolDefenceCriteria consisting of zero rows, covering the scenario where the specified MCOL customer has not been set up for CBUS use on MCOL.
MCOLDefence6	Response to a Submit Query request with criterionType mcolDefenceCriteria consisting of zero rows, covering the scenario where the specified from date and time is greater than the specified to date and time.

The Submit Query responses contain a range of responses that cover at least one of each type of event feedback that can be expected to be provided by MCOL. Note a full list of the MCOL responses and error messages can be found in Appendix B - Validation and Error Messages.

## F.2.2 Submit Query response for MCOLDefence1

**Query response test purpose:** response to a Submit Query request covering the different types of MCOL claim responses that can be returned.

submitQueryResponse:

Attribute Name	Value
status/code	Ok
sdtCustomerId	Same as submitQueryRequest/header/sdtCustomerId
sdtService	SDT Commissioning
resultCount	6

mcollDefenceDetail:

claim Number	defendantId	filedDate	eventCreatedDateOn Mcol	raisedOn Mcol	response Type	defence
A0ZZ1234	1	2013-12-18	2013-12-19T10:04:21	True	DE	'MCOL entered defence text defendant 1'
A0ZZ1234	2	2013-12-18	2013-12-19T10:45:58	True	DE	'MCOL entered defence text defendant 2'
A0ZZ1235	1	2013-12-19	2013-12-19T12:04:21	False	PA	Not present
A0ZZ1236	1	2013-12-19	2013-12-19T13:32:09	False	DC	Not present
A0ZZ1237	1	2013-12-19	2013-12-19T13:56:47	False	DC	Not present
A0ZZ1238	1	2013-12-19	2013-12-19T14:04:23	True	AS	Not present

## F.2.3 Submit Query response for MCOLDefence2

**Query response test purpose:** response to a Submit Query request where zero claim responses are returned by MCOL.

submitQueryResponse:

Attribute Name	Value
status/code	Error
sdtCustomerId	Same as submitQueryRequest/header/sdtCustomerId
sdtService	SDT Commissioning
resultCount	0
error/code	77
error/description	No claim response notifications found for requested period.



## F.2.4 Submit Query response for MCOLDefence3

**Query response test purpose:** response to a Submit Query request where MCOL has identified a set of results exceeding the maximum number allowed to be returned. In this example, the maximum number of defences to be returned to CBUS is 10 therefore the first 10 rows only are returned in the response.

submitQueryResponse:

Attribute Name	Value
status/code	Error
sdtCustomerId	Same as submitQueryRequest/header/sdtCustomerId
sdtService	SDT Commissioning
resultCount	10
error/code	78
error/description	Results truncated – maximum number allowed reached.

mcolDefenceDetail:

claimNumber	defendantId	filedDate	eventCreatedDateon Mcol	raisedOn Mcol	response Type	defence
A0ZZ00DE	1	2014-01-02	2014-01-02T10:04:21	False	DE	Not present
A0ZZ00C5	1	2014-01-02	2014-01-02T11:45:01	False	PA	Not present
A0ZZ00FE	1	2014-01-02	2014-01-03T14:21:17	False	DC	Not present
A0ZZ00HH	1	2014-01-02	2014-01-03T18:03:22	False	DE	Not present
A0ZZ00HH	2	2014-01-02	2014-01-03T09:55:19	False	DC	Not present
A0ZZ00HE	1	2014-01-03	2014-01-03T14:31:42	False	DE	Not present
A0ZZ00H8	1	2014-01-03	2014-01-03T14:31:42	False	DE	Not present
A0ZZ00HK	1	2014-01-03	2014-01-03T15:12:54	False	PA	Not present
A0ZZ0018	1	2014-01-03	2014-01-03T16:02:46	False	DC	Not present
A0ZZ2349	1	2014-01-03	2014-01-03T17:16:15	False	DC	Not present

### F.2.5 Submit Query response for MCOLDefence4

**Query response test purpose:** response to a Submit Query request where an unknown MCOL customer number has been specified.

submitQueryResponse:

Attribute Name	Value
status/code	Error
sdtCustomerId	Same as submitQueryRequest/header/sdtCustomerId
sdtService	SDT Commissioning
resultCount	0
error/code	1
error/description	Unknown MCOL customer number specified.

### F.2.6 Submit Query response for MCOLDefence5

**Query response test purpose:** response to a Submit Query request where the specified MCOL customer has not been set up for CBUS.

submitQueryResponse:

Attribute Name	Value
status/code	Error
sdtCustomerId	Same as submitQueryRequest/header/sdtCustomerId
sdtService	SDT Commissioning
resultCount	0
error/code	2
error/description	MCOL customer number specified has not been set up for CBUS use on MCOL.

### F.2.7 Submit Query response for MCOLDefence6

**Query response test purpose:** response to a Submit Query request where the specified from date and time is greater than the specified to date and time.

submitQueryResponse:

Attribute Name	Value
status/code	Error
sdtCustomerId	Same as submitQueryRequest/header/sdtCustomerId
CBUSService	SDT Commissioning
resultCount	0
error/code	74
error/description	To Date and Time must be later than From Date and Time.

## F.3 Commissioning Response xml

### F.3.1 Bulk Feedback

#### F.3.1.1 Requesting Bulk Feedback

The following xml will validly request feedback from CBUS. When using this xml to request feedback from CBUS commissioning, be sure to edit the SDT bulk reference field to match the response that you require.

```
<soap:Envelope xmlns:soap="http://www.w3.org/2003/05/soap-envelope"
xmlns:bul="http://ws.sdt.moj.gov.uk/2013/sdt/BulkFeedbackRequestSchema">
  <soap:Header/>
  <soap:Body>
    <bul:bulkFeedbackRequest>
      <bul:header>
        <bul:sdtCustomerId>12345678</bul:sdtCustomerId>
        <bul:sdtBulkReference>MCOL_20130722000000_A00000001</bul:sdtBulkReference>
      </bul:header>
    </bul:bulkFeedbackRequest>
  </soap:Body>
</soap:Envelope>
```

#### F.3.1.2 MCOL\_20130722000000\_A00000001 Response

```
<soap:Envelope xmlns:soap="http://www.w3.org/2003/05/soap-envelope"
xmlns:base="http://ws.sdt.moj.gov.uk/2013/sdt/BaseSchema"
xmlns:breq="http://ws.sdt.moj.gov.uk/2013/sdt/BulkRequestSchema"
xmlns:bresp="http://ws.sdt.moj.gov.uk/2013/sdt/BulkResponseSchema"
xmlns:bfreq="http://ws.sdt.moj.gov.uk/2013/sdt/BulkFeedbackRequestSchema"
xmlns:bfresp="http://ws.sdt.moj.gov.uk/2013/sdt/BulkFeedbackResponseSchema"
xmlns:qreq="http://ws.sdt.moj.gov.uk/2013/sdt/SubmitQueryRequestSchema"
xmlns:qresp="http://ws.sdt.moj.gov.uk/2013/sdt/SubmitQueryResponseSchema">
  <soap:Body>
    <bfresp:bulkFeedbackResponse>
      <bfresp:bulkRequestStatus>
        <base:status code="Ok"/>
        <bfresp:customerReference>USER_FILE_REFERENCE_A1</bfresp:customerReference>
        <bfresp:sdtBulkReference>MCOL_20130722000000_A00000001</bfresp:sdtBulkReference>
        <bfresp:submittedDate>2013-07-22T13:00:00+01:00</bfresp:submittedDate>
        <bfresp:sdtService>SDT Commissioning</bfresp:sdtService>
        <bfresp:requestCount>1</bfresp:requestCount>
        <bfresp:bulkStatus code="Completed"/>
      </bfresp:bulkRequestStatus>
      <bfresp:responses>
        <bfresp:response requestId="USER_REQUEST_ID_A1" requestType="mcolClaim">
          <bfresp:responseDetail/>
          <bfresp:status code="Rejected">
            <base:error>
              <base:code>DUP_CUST_REQID</base:code>
              <base:description>Duplicate User Request Identifier submitted
USER_REQUEST_ID_A1.</base:description>
            </base:error>
          </bfresp:status>
        </bfresp:response>
      </bfresp:responses>
    </bfresp:bulkFeedbackResponse>
  </soap:Body>
</soap:Envelope>
```

#### F.3.1.3 MCOL\_20130722000000\_B00000001 Response

```
<soap:Envelope xmlns:soap="http://www.w3.org/2003/05/soap-envelope"
xmlns:base="http://ws.sdt.moj.gov.uk/2013/sdt/BaseSchema"
xmlns:breq="http://ws.sdt.moj.gov.uk/2013/sdt/BulkRequestSchema"
xmlns:bresp="http://ws.sdt.moj.gov.uk/2013/sdt/BulkResponseSchema"
xmlns:bfreq="http://ws.sdt.moj.gov.uk/2013/sdt/BulkFeedbackRequestSchema"
xmlns:bfresp="http://ws.sdt.moj.gov.uk/2013/sdt/BulkFeedbackResponseSchema"
xmlns:qreq="http://ws.sdt.moj.gov.uk/2013/sdt/SubmitQueryRequestSchema"
xmlns:qresp="http://ws.sdt.moj.gov.uk/2013/sdt/SubmitQueryResponseSchema">
```

```

<soap:Body>
  <bfresp:bulkFeedbackResponse>
    <bfresp:bulkRequestStatus>
      <base:status code="Ok"/>
      <bfresp:customerReference>USER_FILE_REFERENCE_B1</bfresp:customerReference>
      <bfresp:sdtBulkReference>MCOL_20130722000000_B00000001</bfresp:sdtBulkReference>
      <bfresp:submittedDate>2014-01-22T13:00:00Z</bfresp:submittedDate>
      <bfresp:sdtService>SDT Commissioning</bfresp:sdtService>
      <bfresp:requestCount>19</bfresp:requestCount>
      <bfresp:bulkStatus code="Validated"/>
    </bfresp:bulkRequestStatus>
    <bfresp:responses>
      <bfresp:response requestId="USER_REQUEST_ID_B1a" requestType="mcolClaim">
        <bfresp:responseDetail/>
        <bfresp:status code="Rejected">
          <base:error>
            <base:code>DUP_CUST_REQID</base:code>
            <base:description>Duplicate User Request Identifier submitted
USER_REQUEST_ID_B1a.</base:description>
          </base:error>
        </bfresp:status>
      </bfresp:response>
      <bfresp:response requestId="USER_REQUEST_ID_B1b" requestType="mcolJudgment">
        <bfresp:responseDetail/>
        <bfresp:status code="Rejected">
          <base:error>
            <base:code>DUPLD_CUST_REQID</base:code>
            <base:description>Unique Request Identifier has been specified more
than once within the originating Bulk Request.</base:description>
          </base:error>
        </bfresp:status>
      </bfresp:response>
      <bfresp:response requestId="USER_REQUEST_ID_B1b" requestType="mcolJudgment">
        <bfresp:responseDetail/>
        <bfresp:status code="Rejected">
          <base:error>
            <base:code>DUPLD_CUST_REQID</base:code>
            <base:description>Unique Request Identifier has been specified more
than once within the originating Bulk Request.</base:description>
          </base:error>
        </bfresp:status>
      </bfresp:response>
      <bfresp:response requestId="USER_REQUEST_ID_B2" requestType="mcolClaim">
        <bfresp:responseDetail/>
        <bfresp:status code="Rejected">
          <base:error>
            <base:code>8</base:code>
            <base:description>First defendant's postcode is not in England or
Wales.</base:description>
          </base:error>
        </bfresp:status>
      </bfresp:response>
      <bfresp:response requestId="USER_REQUEST_ID_B3" requestType="mcolJudgment">
        <bfresp:responseDetail>
          <ind:mcolResponseDetail
xmlns:ind="http://ws.sdt.moj.gov.uk/2013/sdt/BulkFeedbackResponseSchema"
xmlns:mresp="http://ws.sdt.moj.gov.uk/2013/mcol/ResponseDetailSchema">
            <mresp:firstPaymentDate>2014-02-14</mresp:firstPaymentDate>
          </ind:mcolResponseDetail>
        </bfresp:responseDetail>
        <bfresp:status code="Initially Accepted"/>
      </bfresp:response>
      <bfresp:response requestId="USER_REQUEST_ID_B4"
requestType="mcolClaimStatusUpdate">
        <bfresp:responseDetail/>
        <bfresp:status code="Initially Accepted"/>
      </bfresp:response>
      <bfresp:response requestId="USER_REQUEST_ID_B5" requestType="mcolJudgment">
        <bfresp:responseDetail/>
        <bfresp:status code="Rejected">
          <base:error>
            <base:code>24</base:code>
            <base:description>This judgment request is invalid on the referenced
claim.</base:description>
          </base:error>
        </bfresp:status>
      </bfresp:response>
    </bfresp:responses>
  </bfresp:bulkFeedbackResponse>

```

```

        <bfresp:response requestId="USER_REQUEST_ID_B6" requestType="mcolWarrant">
            <bfresp:responseDetail>
                <ind:mcolResponseDetail
xmlns:ind="http://ws.sdt.moj.gov.uk/2013/sdt/BulkFeedbackResponseSchema"
xmlns:mresp="http://ws.sdt.moj.gov.uk/2013/mcol/ResponseDetailsSchema">
                    <mresp:warrantNumber>0Z000150</mresp:warrantNumber>
                    <mresp:enforcingCourtCode>127</mresp:enforcingCourtCode>
                    <mresp:enforcingCourtName>BIRMINGHAM</mresp:enforcingCourtName>
                    <mresp:fee>10000</mresp:fee>
                </ind:mcolResponseDetail>
            </bfresp:responseDetail>
            <bfresp:status code="Initially Accepted"/>
        </bfresp:response>
        <bfresp:response requestId="USER_REQUEST_ID_B7"
requestType="mcolJudgmentWarrant">
            <bfresp:responseDetail>
                <ind:mcolResponseDetail
xmlns:ind="http://ws.sdt.moj.gov.uk/2013/sdt/BulkFeedbackResponseSchema"
xmlns:mresp="http://ws.sdt.moj.gov.uk/2013/mcol/ResponseDetailsSchema">
                    <mresp:firstPaymentDate>2014-03-03</mresp:firstPaymentDate>
                    <mresp:warrantNumber>0Z000151</mresp:warrantNumber>
                    <mresp:enforcingCourtCode>127</mresp:enforcingCourtCode>
                    <mresp:enforcingCourtName>BIRMINGHAM</mresp:enforcingCourtName>
                    <mresp:fee>10000</mresp:fee>
                </ind:mcolResponseDetail>
            </bfresp:responseDetail>
            <bfresp:status code="Initially Accepted"/>
        </bfresp:response>
        <bfresp:response requestId="USER_REQUEST_ID_B8"
requestType="mcolClaimStatusUpdate">
            <bfresp:responseDetail/>
            <bfresp:status code="Rejected">
                <base:error>
                    <base:code>67</base:code>
                    <base:description>This claim status update is invalid on the referenced
claim.</base:description>
                </base:error>
            </bfresp:status>
        </bfresp:response>
        <bfresp:response requestId="USER_REQUEST_ID_B9" requestType="mcolWarrant">
            <bfresp:responseDetail/>
            <bfresp:status code="Rejected">
                <base:error>
                    <base:code>28</base:code>
                    <base:description>Defendant 2 is specified but there is only 1
defendant on the claim.</base:description>
                </base:error>
            </bfresp:status>
        </bfresp:response>
        <bfresp:response requestId="USER_REQUEST_ID_B10"
requestType="mcolJudgmentWarrant">
            <bfresp:responseDetail>
                <ind:mcolResponseDetail
xmlns:ind="http://ws.sdt.moj.gov.uk/2013/sdt/BulkFeedbackResponseSchema"
xmlns:mresp="http://ws.sdt.moj.gov.uk/2013/mcol/ResponseDetailsSchema">
                    <mresp:judgmentWarrantStatus>Judgment Request
error</mresp:judgmentWarrantStatus>
                </ind:mcolResponseDetail>
            </bfresp:responseDetail>
            <bfresp:status code="Rejected">
                <base:error>
                    <base:code>24</base:code>
                    <base:description>This judgment request is invalid on the referenced
claim.</base:description>
                </base:error>
            </bfresp:status>
        </bfresp:response>
        <bfresp:response requestId="USER_REQUEST_ID_B11" requestType="mcolClaim">
            <bfresp:responseDetail>
                <ind:mcolResponseDetail
xmlns:ind="http://ws.sdt.moj.gov.uk/2013/sdt/BulkFeedbackResponseSchema"
xmlns:mresp="http://ws.sdt.moj.gov.uk/2013/mcol/ResponseDetailsSchema">
                    <mresp:claimNumber>A0ZZ0045</mresp:claimNumber>
                    <mresp:fee>21000</mresp:fee>
                </ind:mcolResponseDetail>
            </bfresp:responseDetail>
            <bfresp:status code="Initially Accepted"/>

```

```

        </bfresp:response>
        <bfresp:response requestId="USER_REQUEST_ID_B12" requestType="mcolWarrant">
            <bfresp:responseDetail/>
            <bfresp:status code="Forwarded"/>
        </bfresp:response>
        <bfresp:response requestId="USER_REQUEST_ID_B13" requestType="mcolJudgment">
            <bfresp:responseDetail/>
            <bfresp:status code="Awaiting Data"/>
        </bfresp:response>
        <bfresp:response requestId="USER_REQUEST_ID_B14" requestType="mcolClaim">
            <bfresp:responseDetail/>
            <bfresp:status code="Received"/>
        </bfresp:response>
        <bfresp:response requestId="USER_REQUEST_ID_B15" requestType="mcolJudgment">
            <bfresp:responseDetail/>
            <bfresp:status code="Received"/>
        </bfresp:response>
        <bfresp:response requestId="USER_REQUEST_ID_B16" requestType="mcolSetAside">
            <bfresp:responseDetail>
                <ind:mcolResponseDetail
xmlns:ind="http://ws.sdt.moj.gov.uk/2013/sdt/BulkFeedbackResponseSchema"
xmlns:mresp="http://ws.sdt.moj.gov.uk/2013/mcol/ResponseDetailSchema">
                    <mresp:fee>5000</mresp:fee>
                </ind:mcolResponseDetail>
            </bfresp:responseDetail>
            <bfresp:status code="Initially Accepted"/>
        </bfresp:response>
        <bfresp:response requestId="USER_REQUEST_ID_B17"
requestType="mcolBreathingSpace">
            <bfresp:responseDetail/>
            <bfresp:status code="Initially Accepted"/>
        </bfresp:response>
    </bfresp:responses>
</bfresp:bulkFeedbackResponse>
</soap:Body>
</soap:Envelope>

```

### F.3.1.4 MCOL\_20130722000000\_B00000002 Response

```

<soap:Envelope xmlns:soap="http://www.w3.org/2003/05/soap-envelope"
xmlns:base="http://ws.sdt.moj.gov.uk/2013/sdt/BaseSchema"
xmlns:breq="http://ws.sdt.moj.gov.uk/2013/sdt/BulkRequestSchema"
xmlns:bresp="http://ws.sdt.moj.gov.uk/2013/sdt/BulkResponseSchema"
xmlns:bfreq="http://ws.sdt.moj.gov.uk/2013/sdt/BulkFeedbackRequestSchema"
xmlns:bfresp="http://ws.sdt.moj.gov.uk/2013/sdt/BulkFeedbackResponseSchema"
xmlns:qreq="http://ws.sdt.moj.gov.uk/2013/sdt/SubmitQueryRequestSchema"
xmlns:qresp="http://ws.sdt.moj.gov.uk/2013/sdt/SubmitQueryResponseSchema">
    <soap:Body>
        <bfresp:bulkFeedbackResponse>
            <bfresp:bulkRequestStatus>
                <base:status code="Ok"/>
                <bfresp:customerReference>USER FILE REFERENCE B2</bfresp:customerReference>
                <bfresp:sdtBulkReference>MCOL_20130722000000_B00000002</bfresp:sdtBulkReference>
                <bfresp:submittedDate>2014-01-22T13:00:00Z</bfresp:submittedDate>
                <bfresp:sdtService>SDT Commissioning</bfresp:sdtService>
                <bfresp:requestCount>19</bfresp:requestCount>
                <bfresp:bulkStatus code="Completed"/>
            </bfresp:bulkRequestStatus>
            <bfresp:responses>
                <bfresp:response requestId="USER_REQUEST_ID_B1a" requestType="mcolClaim">
                    <bfresp:responseDetail/>
                    <bfresp:status code="Rejected">
                        <base:error>
                            <base:code>DUP_CUST_REQID</base:code>
                            <base:description>Duplicate User Request Identifier submitted
USER_REQUEST_ID_B1a.</base:description>
                        </base:error>
                    </bfresp:status>
                </bfresp:response>
                <bfresp:response requestId="USER_REQUEST_ID_B1b" requestType="mcolJudgment">
                    <bfresp:responseDetail/>
                    <bfresp:status code="Rejected">
                        <base:error>
                            <base:code>DUPLD_CUST_REQID</base:code>

```

```

        <base:description>Unique Request Identifier has been specified more
than once within the originating Bulk Request.</base:description>
    </base:error>
</bfresp:status>
</bfresp:response>
<bfresp:response requestId="USER_REQUEST_ID_B1b" requestType="mcolJudgment">
    <bfresp:responseDetail/>
    <bfresp:status code="Rejected">
        <base:error>
            <base:code>DUPLD_CUST_REQID</base:code>
            <base:description>Unique Request Identifier has been specified more
than once within the originating Bulk Request.</base:description>
        </base:error>
    </bfresp:status>
</bfresp:response>
<bfresp:response requestId="USER_REQUEST_ID_B2" requestType="mcolClaim">
    <bfresp:responseDetail/>
    <bfresp:status code="Rejected">
        <base:error>
            <base:code>8</base:code>
            <base:description>First defendant's postcode is not in England or
Wales.</base:description>
        </base:error>
    </bfresp:status>
</bfresp:response>
<bfresp:response requestId="USER_REQUEST_ID_B3" requestType="mcolJudgment">
    <bfresp:responseDetail/>
    <bfresp:status code="Rejected">
        <base:error>
            <base:code>75</base:code>
            <base:description>Rejected by CCBC - rejection number
6.</base:description>
        </base:error>
    </bfresp:status>
</bfresp:response>
<bfresp:response requestId="USER_REQUEST_ID_B4"
requestType="mcolClaimStatusUpdate">
    <bfresp:responseDetail/>
    <bfresp:status code="Accepted"/>
</bfresp:response>
<bfresp:response requestId="USER_REQUEST_ID_B5" requestType="mcolJudgment">
    <bfresp:responseDetail/>
    <bfresp:status code="Rejected">
        <base:error>
            <base:code>24</base:code>
            <base:description>This judgment request is invalid on the referenced
claim.</base:description>
        </base:error>
    </bfresp:status>
</bfresp:response>
<bfresp:response requestId="USER_REQUEST_ID_B6" requestType="mcolWarrant">
    <bfresp:responseDetail>
        <ind:mcolResponseDetail
xmlns:ind="http://ws.sdt.moj.gov.uk/2013/sdt/BulkFeedbackResponseSchema"
xmlns:mresp="http://ws.sdt.moj.gov.uk/2013/mcol/ResponseDetailSchema">
            <mresp:issueDate>2014-01-23</mresp:issueDate>
            <mresp:warrantNumber>0Z000150</mresp:warrantNumber>
            <mresp:enforcingCourtCode>127</mresp:enforcingCourtCode>
            <mresp:enforcingCourtName>BIRMINGHAM</mresp:enforcingCourtName>
            <mresp:fee>10000</mresp:fee>
            <mresp:judgmentWarrantStatus>Warrant accepted by
CCBC</mresp:judgmentWarrantStatus>
        </ind:mcolResponseDetail>
    </bfresp:responseDetail>
    <bfresp:status code="Accepted"/>
</bfresp:response>
<bfresp:response requestId="USER_REQUEST_ID_B7"
requestType="mcolJudgmentWarrant">
    <bfresp:responseDetail>
        <ind:mcolResponseDetail
xmlns:ind="http://ws.sdt.moj.gov.uk/2013/sdt/BulkFeedbackResponseSchema"
xmlns:mresp="http://ws.sdt.moj.gov.uk/2013/mcol/ResponseDetailSchema">
            <mresp:issueDate>2014-01-23</mresp:issueDate>
            <mresp:judgmentEnteredDate>2014-01-23</mresp:issueDate>
            <mresp:firstPaymentDate>2014-03-03</mresp:firstPaymentDate>
            <mresp:warrantNumber>0Z000151</mresp:warrantNumber>
            <mresp:enforcingCourtCode>127</mresp:enforcingCourtCode>

```

```

        <mresp:enforcingCourtName>BIRMINGHAM</mresp:enforcingCourtName>
        <mresp:fee>10000</mresp:fee>
        <mresp:judgmentWarrantStatus>Judgment accepted by CCBC. Warrant
accepted by CCBC</mresp:judgmentWarrantStatus>
        </ind:mcolResponseDetail>
    </bfresp:responseDetail>
    <bfresp:status code="Accepted"/>
</bfresp:response>
    <bfresp:response requestId="USER_REQUEST_ID_B8"
requestType="mcolClaimStatusUpdate">
        <bfresp:responseDetail/>
        <bfresp:status code="Rejected">
            <base:error>
                <base:code>67</base:code>
                <base:description>This claim status update is invalid on the referenced
claim.</base:description>
            </base:error>
        </bfresp:status>
    </bfresp:response>
    <bfresp:response requestId="USER_REQUEST_ID_B9" requestType="mcolWarrant">
        <bfresp:responseDetail/>
        <bfresp:status code="Rejected">
            <base:error>
                <base:code>28</base:code>
                <base:description>Defendant 2 is specified but there is only 1
defendant on the claim.</base:description>
            </base:error>
        </bfresp:status>
    </bfresp:response>
    <bfresp:response requestId="USER_REQUEST_ID_B10"
requestType="mcolJudgmentWarrant">
        <bfresp:responseDetail>
            <ind:mcolResponseDetail
xmlns:ind="http://ws.sdt.moj.gov.uk/2013/sdt/BulkFeedbackResponseSchema"
xmlns:mresp="http://ws.sdt.moj.gov.uk/2013/mcol/ResponseDetailSchema">
                <mresp:judgmentWarrantStatus>Judgment Request
error</mresp:judgmentWarrantStatus>
            </ind:mcolResponseDetail>
        </bfresp:responseDetail>
        <bfresp:status code="Rejected">
            <base:error>
                <base:code>24</base:code>
                <base:description>This judgment request is invalid on the referenced
claim.</base:description>
            </base:error>
        </bfresp:status>
    </bfresp:response>
    <bfresp:response requestId="USER_REQUEST_ID_B11" requestType="mcolClaim">
        <bfresp:responseDetail>
            <ind:mcolResponseDetail
xmlns:ind="http://ws.sdt.moj.gov.uk/2013/sdt/BulkFeedbackResponseSchema"
xmlns:mresp="http://ws.sdt.moj.gov.uk/2013/mcol/ResponseDetailSchema">
                <mresp:claimNumber>A0ZZ0045</mresp:claimNumber>
                <mresp:issueDate>2014-01-23</mresp:issueDate>
                <mresp:serviceDate>2014-01-28</mresp:serviceDate>
                <mresp:fee>21000</mresp:fee>
            </ind:mcolResponseDetail>
        </bfresp:responseDetail>
        <bfresp:status code="Accepted"/>
    </bfresp:response>
    <bfresp:response requestId="USER_REQUEST_ID_B12" requestType="mcolWarrant">
        <bfresp:responseDetail>
            <ind:mcolResponseDetail
xmlns:ind="http://ws.sdt.moj.gov.uk/2013/sdt/BulkFeedbackResponseSchema"
xmlns:mresp="http://ws.sdt.moj.gov.uk/2013/mcol/ResponseDetailSchema">
                <mresp:issueDate>2014-01-23</mresp:issueDate>
                <mresp:warrantNumber>0Z000152</mresp:warrantNumber>
                <mresp:enforcingCourtCode>127</mresp:enforcingCourtCode>
                <mresp:enforcingCourtName>BIRMINGHAM</mresp:enforcingCourtName>
                <mresp:fee>10000</mresp:fee>
                <mresp:judgmentWarrantStatus>Warrant accepted by
CCBC</mresp:judgmentWarrantStatus>
            </ind:mcolResponseDetail>
        </bfresp:responseDetail>
        <bfresp:status code="Accepted"/>
    </bfresp:response>
    <bfresp:response requestId="USER_REQUEST_ID_B13" requestType="mcolJudgment">

```



```

        <bfresp:responseDetail>
          <ind:mcolResponseDetail
xmlns:ind="http://ws.sdt.moj.gov.uk/2013/sdt/BulkFeedbackResponseSchema"
xmlns:mresp="http://ws.sdt.moj.gov.uk/2013/mcol/ResponseDetailSchema">
            <mresp:judgmentEnteredDate>2014-01-23</mresp:issueDate>
            <mresp:firstPaymentDate>2014-02-21</mresp:firstPaymentDate>
            <mresp:judgmentWarrantStatus>Judgment accepted by
CCBC</mresp:judgmentWarrantStatus>
          </ind:mcolResponseDetail>
        </bfresp:responseDetail>
        <bfresp:status code="Accepted"/>
      </bfresp:response>
      <bfresp:response requestId="USER_REQUEST_ID_B14" requestType="mcolClaim">
        <bfresp:responseDetail>
          <ind:mcolResponseDetail
xmlns:ind="http://ws.sdt.moj.gov.uk/2013/sdt/BulkFeedbackResponseSchema"
xmlns:mresp="http://ws.sdt.moj.gov.uk/2013/mcol/ResponseDetailSchema">
            <mresp:claimNumber>A0ZZ0046</mresp:claimNumber>
            <mresp:issueDate>2014-01-23</mresp:issueDate>
            <mresp:serviceDate>2014-01-28</mresp:serviceDate>
            <mresp:fee>34000</mresp:fee>
          </ind:mcolResponseDetail>
        </bfresp:responseDetail>
        <bfresp:status code="Accepted"/>
      </bfresp:response>
      <bfresp:response requestId="USER_REQUEST_ID_B15" requestType="mcolJudgment">
        <bfresp:responseDetail/>
        <bfresp:status code="Rejected">
          <base:error>
            <base:code>CUST_XML_ERR</base:code>
            <base:description>Individual Request format could not be processed by
the Target Application. Please check the data and resubmit the request, or contact 'SDT
Contact Details' for assistance.</base:description>
          </base:error>
        </bfresp:status>
      </bfresp:response>
      <bfresp:response requestId="USER_REQUEST_ID_B16" requestType="mcolSetAside">
        <bfresp:responseDetail>
          <ind:mcolResponseDetail
xmlns:ind="http://ws.sdt.moj.gov.uk/2013/sdt/BulkFeedbackResponseSchema"
xmlns:mresp="http://ws.sdt.moj.gov.uk/2013/mcol/ResponseDetailSchema">
            <mresp:issueDate>2014-01-23</mresp:issueDate>
            <mresp:fee>5000</mresp:fee>
          </ind:mcolResponseDetail>
        </bfresp:responseDetail>
        <bfresp:status code="Accepted"/>
      </bfresp:response>
      <bfresp:response requestId="USER_REQUEST_ID_B17"
requestType="mcolBreathingSpace">
        <bfresp:responseDetail/>
        <bfresp:status code="Accepted"/>
      </bfresp:response>
    </bfresp:responses>
  </bfresp:bulkFeedbackResponse>
</soap:Body>
</soap:Envelope>

```

### F.3.1.5 MCOL\_20130722000000\_C00000001 Response

```

<soap:Envelope xmlns:soap="http://www.w3.org/2003/05/soap-envelope"
xmlns:base="http://ws.sdt.moj.gov.uk/2013/sdt/BaseSchema"
xmlns:breq="http://ws.sdt.moj.gov.uk/2013/sdt/BulkRequestSchema"
xmlns:bresp="http://ws.sdt.moj.gov.uk/2013/sdt/BulkResponseSchema"
xmlns:bfreq="http://ws.sdt.moj.gov.uk/2013/sdt/BulkFeedbackRequestSchema"
xmlns:bfresp="http://ws.sdt.moj.gov.uk/2013/sdt/BulkFeedbackResponseSchema"
xmlns:greq="http://ws.sdt.moj.gov.uk/2013/sdt/SubmitQueryRequestSchema"
xmlns:qresp="http://ws.sdt.moj.gov.uk/2013/sdt/SubmitQueryResponseSchema">
  <soap:Body>
    <bfresp:bulkFeedbackResponse>
      <bfresp:bulkRequestStatus>
        <base:status code="Ok"/>
        <bfresp:customerReference>USER_FILE_REFERENCE_C1</bfresp:customerReference>
        <bfresp:sdtBulkReference>MCOL_20130722000000_C00000001</bfresp:sdtBulkReference>
        <bfresp:submittedDate>2014-01-22T13:00:00Z</bfresp:submittedDate>
        <bfresp:sdtService>SDT Commissioning</bfresp:sdtService>
      </bfresp:bulkRequestStatus>
    </bfresp:bulkFeedbackResponse>
  </soap:Body>
</soap:Envelope>

```

```

        <bfresp:requestCount>108</bfresp:requestCount>
        <bfresp:bulkStatus code="Completed"/>
    </bfresp:bulkRequestStatus>
    <bfresp:responses>
        <bfresp:response requestId="USER_REQUEST_ID_c1" requestType="mcolClaim">
            <bfresp:responseDetail/>
            <bfresp:status code="Rejected">
                <base:error>
                    <base:code>1</base:code>
                    <base:description>Unknown MCOL customer number
specified.</base:description>
                </base:error>
            </bfresp:status>
        </bfresp:response>
        <bfresp:response requestId="USER_REQUEST_ID_c2" requestType="mcolClaim">
            <bfresp:responseDetail/>
            <bfresp:status code="Rejected">
                <base:error>
                    <base:code>2</base:code>
                    <base:description>MCOL customer number specified has not been set up
for SDT use on MCOL.</base:description>
                </base:error>
            </bfresp:status>
        </bfresp:response>
        <bfresp:response requestId="USER_REQUEST_ID_c3" requestType="mcolClaim">
            <bfresp:responseDetail/>
            <bfresp:status code="Rejected">
                <base:error>
                    <base:code>3</base:code>
                    <base:description>Direct debit facility is not
available.</base:description>
                </base:error>
            </bfresp:status>
        </bfresp:response>
        <bfresp:response requestId="USER_REQUEST_ID_c4" requestType="mcolClaim">
            <bfresp:responseDetail/>
            <bfresp:status code="Rejected">
                <base:error>
                    <base:code>4</base:code>
                    <base:description>Claimant details provided in
error.</base:description>
                </base:error>
            </bfresp:status>
        </bfresp:response>
        <bfresp:response requestId="USER_REQUEST_ID_c5" requestType="mcolClaim">
            <bfresp:responseDetail/>
            <bfresp:status code="Rejected">
                <base:error>
                    <base:code>5</base:code>
                    <base:description>Claimant details are missing.</base:description>
                </base:error>
            </bfresp:status>
        </bfresp:response>
        <bfresp:response requestId="USER_REQUEST_ID_c6" requestType="mcolClaim">
            <bfresp:responseDetail/>
            <bfresp:status code="Rejected">
                <base:error>
                    <base:code>6</base:code>
                    <base:description>Claimant correspondence details provided in
error.</base:description>
                </base:error>
            </bfresp:status>
        </bfresp:response>
        <bfresp:response requestId="USER_REQUEST_ID_c7" requestType="mcolClaim">
            <bfresp:responseDetail/>
            <bfresp:status code="Rejected">
                <base:error>
                    <base:code>7</base:code>
                    <base:description>Claimant correspondence details are
missing.</base:description>
                </base:error>
            </bfresp:status>
        </bfresp:response>
        <bfresp:response requestId="USER_REQUEST_ID_c8" requestType="mcolClaim">
            <bfresp:responseDetail/>
            <bfresp:status code="Rejected">
                <base:error>

```

```

        <base:code>8</base:code>
        <base:description>First defendant's postcode is not in England or
Wales.</base:description>
    </base:error>
</bfresp:status>
</bfresp:response>
<bfresp:response requestId="USER_REQUEST_ID_c9" requestType="mcolClaim">
    <bfresp:responseDetail/>
    <bfresp:status code="Rejected">
        <base:error>
            <base:code>9</base:code>
            <base:description>Second defendant cannot have an identical name to the
first defendant.</base:description>
        </base:error>
    </bfresp:status>
</bfresp:response>
<bfresp:response requestId="USER_REQUEST_ID_c10" requestType="mcolClaim">
    <bfresp:responseDetail/>
    <bfresp:status code="Rejected">
        <base:error>
            <base:code>10</base:code>
            <base:description>Second defendant's postcode is not in England or
Wales.</base:description>
        </base:error>
    </bfresp:status>
</bfresp:response>
<bfresp:response requestId="USER_REQUEST_ID_c11" requestType="mcolClaim">
    <bfresp:responseDetail/>
    <bfresp:status code="Rejected">
        <base:error>
            <base:code>11</base:code>
            <base:description>Interest data is only required if the right to claim
interest is reserved.</base:description>
        </base:error>
    </bfresp:status>
</bfresp:response>
<bfresp:response requestId="USER_REQUEST_ID_c12" requestType="mcolClaim">
    <bfresp:responseDetail/>
    <bfresp:status code="Rejected">
        <base:error>
            <base:code>12</base:code>
            <base:description>Interest data is required if the right to claim
interest is reserved.</base:description>
        </base:error>
    </bfresp:status>
</bfresp:response>
<bfresp:response requestId="USER_REQUEST_ID_c13" requestType="mcolClaim">
    <bfresp:responseDetail/>
    <bfresp:status code="Rejected">
        <base:error>
            <base:code>13</base:code>
            <base:description>Date money became owed is invalid - it must be in the
past.</base:description>
        </base:error>
    </bfresp:status>
</bfresp:response>
<bfresp:response requestId="USER_REQUEST_ID_c14" requestType="mcolClaim">
    <bfresp:responseDetail/>
    <bfresp:status code="Rejected">
        <base:error>
            <base:code>14</base:code>
            <base:description>Date you are issuing the claim must be after the date
the money became owed.</base:description>
        </base:error>
    </bfresp:status>
</bfresp:response>
<bfresp:response requestId="USER_REQUEST_ID_c15" requestType="mcolClaim">
    <bfresp:responseDetail/>
    <bfresp:status code="Rejected">
        <base:error>
            <base:code>15</base:code>
            <base:description>Claim amount (interest) cannot be greater than the
maximum claim amount allowed.</base:description>
        </base:error>
    </bfresp:status>
</bfresp:response>
<bfresp:response requestId="USER_REQUEST_ID_c16" requestType="mcolClaim">

```

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        <bfresp:responseDetail/>
        <bfresp:status code="Rejected">
            <base:error>
                <base:code>16</base:code>
                <base:description>Daily rate of interest since judgment must not be
greater than GBP 9,999.99.</base:description>
            </base:error>
        </bfresp:status>
    </bfresp:response>
    <bfresp:response requestId="USER_REQUEST_ID_c17" requestType="mcolClaim">
        <bfresp:responseDetail/>
        <bfresp:status code="Rejected">
            <base:error>
                <base:code>17</base:code>
                <base:description>Maximum number of lines for the claim particulars
exceeded.</base:description>
            </base:error>
        </bfresp:status>
    </bfresp:response>
    <bfresp:response requestId="USER_REQUEST_ID_c18" requestType="mcolClaim">
        <bfresp:responseDetail/>
        <bfresp:status code="Rejected">
            <base:error>
                <base:code>18</base:code>
                <base:description>Amount claimed cannot be greater than the maximum
claim amount allowed.</base:description>
            </base:error>
        </bfresp:status>
    </bfresp:response>
    <bfresp:response requestId="USER_REQUEST_ID_c19" requestType="mcolClaim">
        <bfresp:responseDetail/>
        <bfresp:status code="Rejected">
            <base:error>
                <base:code>19</base:code>
                <base:description>Solicitor's costs can only be claimed by customers
enrolled as a solicitor on MCOL.</base:description>
            </base:error>
        </bfresp:status>
    </bfresp:response>
    <bfresp:response requestId="USER_REQUEST_ID_c20" requestType="mcolClaim">
        <bfresp:responseDetail/>
        <bfresp:status code="Rejected">
            <base:error>
                <base:code>20</base:code>
                <base:description>Solicitor's costs cannot be greater than the maximum
solicitor's costs allowed.</base:description>
            </base:error>
        </bfresp:status>
    </bfresp:response>
    <bfresp:response requestId="USER_REQUEST_ID_c21" requestType="mcolClaim">
        <bfresp:responseDetail/>
        <bfresp:status code="Rejected">
            <base:error>
                <base:code>21</base:code>
                <base:description>Costs too high for the amount
claimed.</base:description>
            </base:error>
        </bfresp:status>
    </bfresp:response>
    <bfresp:response requestId="USER_REQUEST_ID_c22" requestType="mcolJudgment">
        <bfresp:responseDetail/>
        <bfresp:status code="Rejected">
            <base:error>
                <base:code>22</base:code>
                <base:description>Defendant ID must be specified if not a joint
judgment.</base:description>
            </base:error>
        </bfresp:status>
    </bfresp:response>
    <bfresp:response requestId="USER_REQUEST_ID_c23" requestType="mcolJudgment">
        <bfresp:responseDetail/>
        <bfresp:status code="Rejected">
            <base:error>
                <base:code>23</base:code>
                <base:description>Specified claim does not belong to the requesting
customer.</base:description>
            </base:error>
        </bfresp:status>
    </bfresp:response>

```

```

        </bfresp:status>
    </bfresp:response>
    <bfresp:response requestId="USER_REQUEST_ID_c24" requestType="mcolJudgment">
        <bfresp:responseDetail/>
        <bfresp:status code="Rejected">
            <base:error>
                <base:code>24</base:code>
                <base:description>This judgment request is invalid on the referenced
claim.</base:description>
            </base:error>
        </bfresp:status>
    </bfresp:response>
    <bfresp:response requestId="USER_REQUEST_ID_c25" requestType="mcolJudgment">
        <bfresp:responseDetail/>
        <bfresp:status code="Rejected">
            <base:error>
                <base:code>25</base:code>
                <base:description>Joint judgment cannot be requested for a claim with
only 1 defendant.</base:description>
            </base:error>
        </bfresp:status>
    </bfresp:response>
    <bfresp:response requestId="USER_REQUEST_ID_c26"
requestType="mcolJudgmentWarrant">
        <bfresp:responseDetail/>
        <bfresp:status code="Rejected">
            <base:error>
                <base:code>26</base:code>
                <base:description>Claim and defendant information must be consistent
for a combined judgment and warrant request.</base:description>
            </base:error>
        </bfresp:status>
    </bfresp:response>
    <bfresp:response requestId="USER_REQUEST_ID_c27" requestType="mcolJudgment">
        <bfresp:responseDetail/>
        <bfresp:status code="Rejected">
            <base:error>
                <base:code>27</base:code>
                <base:description>Defendant ID must not be specified on a joint
judgment request.</base:description>
            </base:error>
        </bfresp:status>
    </bfresp:response>
    <bfresp:response requestId="USER_REQUEST_ID_c28" requestType="mcolJudgment">
        <bfresp:responseDetail/>
        <bfresp:status code="Rejected">
            <base:error>
                <base:code>28</base:code>
                <base:description>Defendant 2 is specified but there is only 1
defendant on the claim.</base:description>
            </base:error>
        </bfresp:status>
    </bfresp:response>
    <bfresp:response requestId="USER_REQUEST_ID_c29" requestType="mcolJudgment">
        <bfresp:responseDetail/>
        <bfresp:status code="Rejected">
            <base:error>
                <base:code>29</base:code>
                <base:description>Not enough days have passed since date of service to
allow judgment by default.</base:description>
            </base:error>
        </bfresp:status>
    </bfresp:response>
    <bfresp:response requestId="USER_REQUEST_ID_c30" requestType="mcolJudgment">
        <bfresp:responseDetail/>
        <bfresp:status code="Rejected">
            <base:error>
                <base:code>30</base:code>
                <base:description>Particulars of claim have not been sent separately as
specified on the claim.</base:description>
            </base:error>
        </bfresp:status>
    </bfresp:response>
    <bfresp:response requestId="USER_REQUEST_ID_c31" requestType="mcolJudgment">
        <bfresp:responseDetail/>
        <bfresp:status code="Rejected">
            <base:error>

```

```

        <base:code>31</base:code>
        <base:description>It was not specified on the claim that the
particulars of claim would be sent separately.</base:description>
    </base:error>
</bfresp:status>
</bfresp:response>
<bfresp:response requestId="USER_REQUEST_ID_c32" requestType="mcolJudgment">
    <bfresp:responseDetail/>
    <bfresp:status code="Rejected">
        <base:error>
            <base:code>32</base:code>
            <base:description>Postcode for defendant is not in England or
Wales.</base:description>
        </base:error>
    </bfresp:status>
</bfresp:response>
<bfresp:response requestId="USER_REQUEST_ID_c33" requestType="mcolJudgment">
    <bfresp:responseDetail/>
    <bfresp:status code="Rejected">
        <base:error>
            <base:code>33</base:code>
            <base:description>Defendant's date of birth must be in the
past.</base:description>
        </base:error>
    </bfresp:status>
</bfresp:response>
<bfresp:response requestId="USER_REQUEST_ID_c34" requestType="mcolJudgment">
    <bfresp:responseDetail/>
    <bfresp:status code="Rejected">
        <base:error>
            <base:code>34</base:code>
            <base:description>Address for second defendant cannot be specified as
there is only 1 defendant on the claim.</base:description>
        </base:error>
    </bfresp:status>
</bfresp:response>
<bfresp:response requestId="USER_REQUEST_ID_c35" requestType="mcolJudgment">
    <bfresp:responseDetail/>
    <bfresp:status code="Rejected">
        <base:error>
            <base:code>35</base:code>
            <base:description>Address for second defendant cannot be specified as
this is not a joint judgment request.</base:description>
        </base:error>
    </bfresp:status>
</bfresp:response>
<bfresp:response requestId="USER_REQUEST_ID_c36" requestType="mcolJudgment">
    <bfresp:responseDetail/>
    <bfresp:status code="Rejected">
        <base:error>
            <base:code>36</base:code>
            <base:description>Postcode for second defendant is not in England or
Wales.</base:description>
        </base:error>
    </bfresp:status>
</bfresp:response>
<bfresp:response requestId="USER_REQUEST_ID_c37" requestType="mcolJudgment">
    <bfresp:responseDetail/>
    <bfresp:status code="Rejected">
        <base:error>
            <base:code>37</base:code>
            <base:description>Date of birth for second defendant cannot be
specified as there is only 1 defendant on the claim.</base:description>
        </base:error>
    </bfresp:status>
</bfresp:response>
<bfresp:response requestId="USER_REQUEST_ID_c38" requestType="mcolJudgment">
    <bfresp:responseDetail/>
    <bfresp:status code="Rejected">
        <base:error>
            <base:code>38</base:code>
            <base:description>Date of birth for second defendant cannot be
specified as this is not a joint judgment request.</base:description>
        </base:error>
    </bfresp:status>
</bfresp:response>
<bfresp:response requestId="USER_REQUEST_ID_c39" requestType="mcolJudgment">

```

```

        <bfresp:responseDetail/>
        <bfresp:status code="Rejected">
            <base:error>
                <base:code>39</base:code>
                <base:description>Second defendant's date of birth must be in the
past.</base:description>
            </base:error>
        </bfresp:status>
    </bfresp:response>
    bfresp:response requestId="USER_REQUEST_ID_c40" requestType="mcolclaimStatusUpdate">
        <bfresp:responseDetail/>
        <bfresp:status code="Rejected">
            <base:error>
                <base:code>40</base:code>
                <base:description>Compliance to section 38 of CPR specified in
error.</base:description>
            </base:error>
        </bfresp:status>
    </bfresp:response>
    bfresp:response requestId="USER_REQUEST_ID_c41" requestType="mcolClaimStatusUpdate">
        <bfresp:responseDetail/>
        <bfresp:status code="Rejected">
            <base:error>
                <base:code>41</base:code>
                <base:description>Compliance to section 38 of CPR must be true if
discontinued update is requested.</base:description>
            </base:error>
        </bfresp:status>
    </bfresp:response>
    <bfresp:response requestId="USER_REQUEST_ID_c42"
requestType="mcolClaimStatusUpdate">
        <bfresp:responseDetail/>
        <bfresp:status code="Rejected">
            <base:error>
                <base:code>42</base:code>
                <base:description>Claim status update already submitted for this
claim.</base:description>
            </base:error>
        </bfresp:status>
    </bfresp:response>
    <bfresp:response requestId="USER_REQUEST_ID_c44" requestType="mcolJudgment">
        <bfresp:responseDetail/>
        <bfresp:status code="Rejected">
            <base:error>
                <base:code>44</base:code>
                <base:description>Instalment amount must be less than the full claim
amount.</base:description>
            </base:error>
        </bfresp:status>
    </bfresp:response>
    <bfresp:response requestId="USER_REQUEST_ID_c45"
requestType="mcolClaimStatusUpdate">
        <bfresp:responseDetail/>
        <bfresp:status code="Rejected">
            <base:error>
                <base:code>45</base:code>
                <base:description>Defendant cannot be specified on a paid update pre-
judgment.</base:description>
            </base:error>
        </bfresp:status>
    </bfresp:response>
    <bfresp:response requestId="USER_REQUEST_ID_c46" requestType="mcolJudgment">
        <bfresp:responseDetail/>
        <bfresp:status code="Rejected">
            <base:error>
                <base:code>46</base:code>
                <base:description>Case data could not be populated: INVALID PARTICULARS
OF CLAIM.</base:description>
            </base:error>
        </bfresp:status>
    </bfresp:response>
    <bfresp:response requestId="USER_REQUEST_ID_c47" requestType="mcolSetAside">
        <bfresp:responseDetail/>
        <bfresp:status code="Rejected">
            <base:error>
                <base:code>47</base:code>

```

```

        <base:description>This application to set aside judgment is invalid on
the referenced claim.</base:description>
    </base:error>
</bfresp:status>
</bfresp:response>
<bfresp:response requestId="USER_REQUEST_ID_c48" requestType="mcolSetAside">
    <bfresp:responseDetail/>
    <bfresp:status code="Rejected">
        <base:error>
            <base:code>48</base:code>
            <base:description>There is no active judgment for this application to
set aside judgment.</base:description>
        </base:error>
    </bfresp:status>
</bfresp:response>
<bfresp:response requestId="USER_REQUEST_ID_c49" requestType="mcolJudgment">
    <bfresp:responseDetail/>
    <bfresp:status code="Rejected">
        <base:error>
            <base:code>49</base:code>
            <base:description>Paid in full date must be in the future but not
tomorrow.</base:description>
        </base:error>
    </bfresp:status>
</bfresp:response>
<bfresp:response requestId="USER_REQUEST_ID_c50" requestType="mcolJudgment">
    <bfresp:responseDetail/>
    <bfresp:status code="Rejected">
        <base:error>
            <base:code>50</base:code>
            <base:description>Interest specified but right to claim interest was
not reserved on the claim.</base:description>
        </base:error>
    </bfresp:status>
</bfresp:response>
<bfresp:response requestId="USER_REQUEST_ID_c51" requestType="mcolJudgment">
    <bfresp:responseDetail/>
    <bfresp:status code="Rejected">
        <base:error>
            <base:code>51</base:code>
            <base:description>Interest since date of claim must not be greater than
the maximum allowed.</base:description>
        </base:error>
    </bfresp:status>
</bfresp:response>
<bfresp:response requestId="USER_REQUEST_ID_c52" requestType="mcolJudgment">
    <bfresp:responseDetail/>
    <bfresp:status code="Rejected">
        <base:error>
            <base:code>52</base:code>
            <base:description>Interest cannot be specified when requesting a
judgment by admission following a part admission.</base:description>
        </base:error>
    </bfresp:status>
</bfresp:response>
<bfresp:response requestId="USER_REQUEST_ID_c53" requestType="mcolSetAside">
    <bfresp:responseDetail/>
    <bfresp:status code="Rejected">
        <base:error>
            <base:code>53</base:code>
            <base:description>Application to set aside cannot be made for the
requested defendant(s).</base:description>
        </base:error>
    </bfresp:status>
</bfresp:response>
<bfresp:response requestId="USER_REQUEST_ID_c52b" requestType="mcolJudgment">
    <bfresp:responseDetail/>
    <bfresp:status code="Rejected">
        <base:error>
            <base:code>DUPLD_CUST_REQID</base:code>
            <base:description>Unique Request Identifier has been specified more
than once within the originating Bulk Request.</base:description>
        </base:error>
    </bfresp:status>
</bfresp:response>
<bfresp:response requestId="USER_REQUEST_ID_c52b" requestType="mcolJudgment">
    <bfresp:responseDetail/>

```



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        <bfresp:status code="Rejected">
            <base:error>
                <base:code>DUPLD_CUST_REQID</base:code>
                <base:description>Unique Request Identifier has been specified more
than once within the originating Bulk Request.</base:description>
            </base:error>
        </bfresp:status>
    </bfresp:response>
    <bfresp:response requestId="USER_REQUEST_ID_c54" requestType="mcolJudgment">
        <bfresp:responseDetail/>
        <bfresp:status code="Rejected">
            <base:error>
                <base:code>54</base:code>
                <base:description>Costs must not be greater than the maximum allowed
for the amount claimed.</base:description>
            </base:error>
        </bfresp:status>
    </bfresp:response>
    <bfresp:response requestId="USER_REQUEST_ID_c55" requestType="mcolJudgment">
        <bfresp:responseDetail/>
        <bfresp:status code="Rejected">
            <base:error>
                <base:code>55</base:code>
                <base:description>Deducted amount must not be greater than the maximum
deduction allowed.</base:description>
            </base:error>
        </bfresp:status>
    </bfresp:response>
    <bfresp:response requestId="USER_REQUEST_ID_c56" requestType="mcolJudgment">
        <bfresp:responseDetail/>
        <bfresp:status code="Rejected">
            <base:error>
                <base:code>56</base:code>
                <base:description>Deducted amount results in negative judgment
total.</base:description>
            </base:error>
        </bfresp:status>
    </bfresp:response>
    <bfresp:response requestId="USER_REQUEST_ID_c57" requestType="mcolWarrant">
        <bfresp:responseDetail/>
        <bfresp:status code="Rejected">
            <base:error>
                <base:code>57</base:code>
                <base:description>This warrant request is invalid on the referenced
claim.</base:description>
            </base:error>
        </bfresp:status>
    </bfresp:response>
    <bfresp:response requestId="USER_REQUEST_ID_c58" requestType="mcolWarrant">
        <bfresp:responseDetail/>
        <bfresp:status code="Rejected">
            <base:error>
                <base:code>58</base:code>
                <base:description>Warrant cannot be requested for this
defendant.</base:description>
            </base:error>
        </bfresp:status>
    </bfresp:response>
    <bfresp:response requestId="USER_REQUEST_ID_c59" requestType="mcolSetAside">
        <bfresp:responseDetail/>
        <bfresp:status code="Rejected">
            <base:error>
                <base:code>59</base:code>
                <base:description>Other detail must be specified if applicant type is
Other.</base:description>
            </base:error>
        </bfresp:status>
    </bfresp:response>
    <bfresp:response requestId="USER_REQUEST_ID_c60" requestType="mcolWarrant">
        <bfresp:responseDetail/>
        <bfresp:status code="Rejected">
            <base:error>
                <base:code>60</base:code>
                <base:description>Balance due at date of request must be greater than
the minimum amount allowed and not greater than the maximum allowed.</base:description>
            </base:error>
        </bfresp:status>

```

```

</bfresp:response>
<bfresp:response requestId="USER_REQUEST_ID_c61" requestType="mcolWarrant">
  <bfresp:responseDetail/>
  <bfresp:status code="Rejected">
    <base:error>
      <base:code>61</base:code>
      <base:description>Balance due at date of request must not be greater
than the judgment total.</base:description>
    </base:error>
  </bfresp:status>
</bfresp:response>
<bfresp:response requestId="USER_REQUEST_ID_c62" requestType="mcolWarrant">
  <bfresp:responseDetail/>
  <bfresp:status code="Rejected">
    <base:error>
      <base:code>62</base:code>
      <base:description>Warrant amount must not be less than the minimum
warrant amount and not greater than the balance due at date of request.</base:description>
    </base:error>
  </bfresp:status>
</bfresp:response>
<bfresp:response requestId="USER_REQUEST_ID_c63" requestType="mcolWarrant">
  <bfresp:responseDetail/>
  <bfresp:status code="Rejected">
    <base:error>
      <base:code>63</base:code>
      <base:description>Amount of warrant plus issue fee plus solicitor's
costs are greater than the maximum total warrant allowed.</base:description>
    </base:error>
  </bfresp:status>
</bfresp:response>
<bfresp:response requestId="USER_REQUEST_ID_c64" requestType="mcolWarrant">
  <bfresp:responseDetail/>
  <bfresp:status code="Rejected">
    <base:error>
      <base:code>64</base:code>
      <base:description>Solicitor's costs can only be included on the warrant
if they were included on the claim.</base:description>
    </base:error>
  </bfresp:status>
</bfresp:response>
<bfresp:response requestId="USER_REQUEST_ID_c65" requestType="mcolWarrant">
  <bfresp:responseDetail/>
  <bfresp:status code="Rejected">
    <base:error>
      <base:code>65</base:code>
      <base:description>Solicitor's costs included on the warrant when the
warrant amount is too small.</base:description>
    </base:error>
  </bfresp:status>
</bfresp:response>
<bfresp:response requestId="USER_REQUEST_ID_c66" requestType="mcolWarrant">
  <bfresp:responseDetail/>
  <bfresp:status code="Rejected">
    <base:error>
      <base:code>66</base:code>
      <base:description>Solicitor's costs must not be greater than the
maximum allowed.</base:description>
    </base:error>
  </bfresp:status>
</bfresp:response>
<bfresp:response requestId="USER_REQUEST_ID_c67"
requestType="mcolClaimStatusUpdate">
  <bfresp:responseDetail/>
  <bfresp:status code="Rejected">
    <base:error>
      <base:code>67</base:code>
      <base:description>This claim status update is invalid on the referenced
claim.</base:description>
    </base:error>
  </bfresp:status>
</bfresp:response>
<bfresp:response requestId="USER_REQUEST_ID_c68"
requestType="mcolClaimStatusUpdate">
  <bfresp:responseDetail/>
  <bfresp:status code="Rejected">
    <base:error>

```

```

        <base:code>68</base:code>
        <base:description>Defendant number specified for a claim with a single
defendant.</base:description>
    </base:error>
</bfresp:status>
</bfresp:response>
<bfresp:response requestId="USER_REQUEST_ID_c69"
requestType="mcolClaimStatusUpdate">
    <bfresp:responseDetail/>
    <bfresp:status code="Rejected">
        <base:error>
            <base:code>69</base:code>
            <base:description>Defendant cannot be specified for an update type of
Settled or Discontinued.</base:description>
        </base:error>
    </bfresp:status>
</bfresp:response>
<bfresp:response requestId="USER_REQUEST_ID_c70"
requestType="mcolClaimStatusUpdate">
    <bfresp:responseDetail/>
    <bfresp:status code="Rejected">
        <base:error>
            <base:code>70</base:code>
            <base:description>Invalid status update requested for this
defendant.</base:description>
        </base:error>
    </bfresp:status>
</bfresp:response>
<bfresp:response requestId="USER_REQUEST_ID_c71"
requestType="mcolClaimStatusUpdate">
    <bfresp:responseDetail/>
    <bfresp:status code="Rejected">
        <base:error>
            <base:code>71</base:code>
            <base:description>Paid in full date specified in
error.</base:description>
        </base:error>
    </bfresp:status>
</bfresp:response>
<bfresp:response requestId="USER_REQUEST_ID_c72"
requestType="mcolClaimStatusUpdate">
    <bfresp:responseDetail/>
    <bfresp:status code="Rejected">
        <base:error>
            <base:code>72</base:code>
            <base:description>Paid in full date missing.</base:description>
        </base:error>
    </bfresp:status>
</bfresp:response>
<bfresp:response requestId="USER_REQUEST_ID_c73"
requestType="mcolClaimStatusUpdate">
    <bfresp:responseDetail/>
    <bfresp:status code="Rejected">
        <base:error>
            <base:code>73</base:code>
            <base:description>Paid in full date cannot be in the
future.</base:description>
        </base:error>
    </bfresp:status>
</bfresp:response>
<bfresp:response requestId="USER_REQUEST_ID_c75a" requestType="mcolClaim">
    <bfresp:responseDetail/>
    <bfresp:status code="Rejected">
        <base:error>
            <base:code>75</base:code>
            <base:description>Rejected by CCBC - rejection number
24.</base:description>
        </base:error>
    </bfresp:status>
</bfresp:response>
<bfresp:response requestId="USER_REQUEST_ID_c75b" requestType="mcolJudgment">
    <bfresp:responseDetail/>
    <bfresp:status code="Rejected">
        <base:error>
            <base:code>75</base:code>
            <base:description>Judgment: Rejected by CCBC - rejection number
6.</base:description>

```

```

        </base:error>
      </bfresp:status>
    </bfresp:response>
    <bfresp:response requestId="USER_REQUEST_ID_c75c" requestType="mcolWarrant">
      <bfresp:responseDetail/>
      <bfresp:status code="Rejected">
        <base:error>
          <base:code>75</base:code>
          <base:description>Warrant: Rejected by CCBC - rejection number
6.</base:description>
        </base:error>
      </bfresp:status>
    </bfresp:response>
    <bfresp:response requestId="USER_REQUEST_ID_c75d"
requestType="mcolJudgmentWarrant">
      <bfresp:responseDetail>
        <ind:mcolResponseDetail
xmlns:ind="http://ws.sdt.moj.gov.uk/2013/sdt/BulkFeedbackResponseSchema"
xmlns:mresp="http://ws.sdt.moj.gov.uk/2013/mcol/ResponseDetailSchema">
          <mresp:judgmentWarrantStatus>Judgment rejected by
CCBC</mresp:judgmentWarrantStatus>
        </ind:mcolResponseDetail>
      </bfresp:responseDetail>
      <bfresp:status code="Rejected">
        <base:error>
          <base:code>75</base:code>
          <base:description>Judgment: Rejected by CCBC - rejection number
6.</base:description>
        </base:error>
      </bfresp:status>
    </bfresp:response>
    <bfresp:response requestId="USER_REQUEST_ID_c75e"
requestType="mcolJudgmentWarrant">
      <bfresp:responseDetail>
        <ind:mcolResponseDetail
xmlns:ind="http://ws.sdt.moj.gov.uk/2013/sdt/BulkFeedbackResponseSchema"
xmlns:mresp="http://ws.sdt.moj.gov.uk/2013/mcol/ResponseDetailSchema">
          <mresp:judgmentWarrantStatus>Judgment rejected by CCBC. Warrant
rejected by CCBC.</mresp:judgmentWarrantStatus>
        </ind:mcolResponseDetail>
      </bfresp:responseDetail>
      <bfresp:status code="Rejected">
        <base:error>
          <base:code>75</base:code>
          <base:description>Judgment: Rejected by CCBC - rejection number 6.
Warrant: Rejected by CCBC - rejection number 6.</base:description>
        </base:error>
      </bfresp:status>
    </bfresp:response>
    <bfresp:response requestId="USER_REQUEST_ID_c75f"
requestType="mcolClaimStatusUpdate">
      <bfresp:responseDetail/>
      <bfresp:status code="Rejected">
        <base:error>
          <base:code>75</base:code>
          <base:description>Rejected Bulk by CCBC - rejection number
6.</base:description>
        </base:error>
      </bfresp:status>
    </bfresp:response>
    <bfresp:response requestId="USER_REQUEST_ID_c75g" requestType="mcolSetAside">
      <bfresp:responseDetail/>
      <bfresp:status code="Rejected">
        <base:error>
          <base:code>75</base:code>
          <base:description>Rejected by CCBC - rejection number
97.</base:description>
        </base:error>
      </bfresp:status>
    </bfresp:response>
    <bfresp:response requestId="USER_REQUEST_ID_c75h"
requestType="mcolBreathingSpace">
      <bfresp:responseDetail/>
      <bfresp:status code="Rejected">
        <base:error>
          <base:code>75</base:code>

```

```

        <base:description>Rejected by CCBC - rejection number
9.</base:description>
    </base:error>
  </bfresp:status>
</bfresp:response>
<bfresp:response requestId="USER_REQUEST_ID_c75i"
requestType="mcolBreathingSpace">
  <bfresp:responseDetail/>
  <bfresp:status code="Rejected">
    <base:error>
      <base:code>75</base:code>
      <base:description>Rejected by CCBC - rejection number
26.</base:description>
    </base:error>
  </bfresp:status>
</bfresp:response>
<bfresp:response requestId="USER_REQUEST_ID_c75j"
requestType="mcolBreathingSpace">
  <bfresp:responseDetail/>
  <bfresp:status code="Rejected">
    <base:error>
      <base:code>75</base:code>
      <base:description>Rejected by CCBC - rejection number
27.</base:description>
    </base:error>
  </bfresp:status>
</bfresp:response>
<bfresp:response requestId="USER_REQUEST_ID_c75k"
requestType="mcolBreathingSpace">
  <bfresp:responseDetail/>
  <bfresp:status code="Rejected">
    <base:error>
      <base:code>75</base:code>
      <base:description>Rejected by CCBC - rejection number
32.</base:description>
    </base:error>
  </bfresp:status>
</bfresp:response>
<bfresp:response requestId="USER_REQUEST_ID_c76" requestType="mcolSetAside">
  <bfresp:responseDetail/>
  <bfresp:status code="Rejected">
    <base:error>
      <base:code>76</base:code>
      <base:description>Other detail must not be specified if applicant type
is not Other.</base:description>
    </base:error>
  </bfresp:status>
</bfresp:response>
<bfresp:response requestId="USER_REQUEST_ID_c83"
requestType="mcolClaimStatusUpdate">
  <bfresp:responseDetail/>
  <bfresp:status code="Rejected">
    <base:error>
      <base:code>83</base:code>
      <base:description>No updates allowed to claim following application to
set judgment aside.</base:description>
    </base:error>
  </bfresp:status>
</bfresp:response>
<bfresp:response requestId="USER_REQUEST_ID_c84"
requestType="mcolClaimStatusUpdate">
  <bfresp:responseDetail/>
  <bfresp:status code="Rejected">
    <base:error>
      <base:code>84</base:code>
      <base:description>Update type of Discontinued not allowed once judgment
has been issued.</base:description>
    </base:error>
  </bfresp:status>
</bfresp:response>
<bfresp:response requestId="USER_REQUEST_ID_c85" requestType="mcolSetAside">
  <bfresp:responseDetail/>
  <bfresp:status code="Rejected">
    <base:error>
      <base:code>85</base:code>
      <base:description>Representing who must be specified if applicant type
is Legal Representative.</base:description>

```

```

        </base:error>
      </bfresp:status>
    </bfresp:response>
    <bfresp:response requestId="USER_REQUEST_ID_c86" requestType="mcolSetAside">
      <bfresp:responseDetail/>
      <bfresp:status code="Rejected">
        <base:error>
          <base:code>86</base:code>
          <base:description>Service address should only be supplied if serving
target is specified.</base:description>
        </base:error>
      </bfresp:status>
    </bfresp:response>
    <bfresp:response requestId="USER_REQUEST_ID_c87" requestType="mcolSetAside">
      <bfresp:responseDetail/>
      <bfresp:status code="Rejected">
        <base:error>
          <base:code>87</base:code>
          <base:description>Evidence must be provided if supporting information
choice is 'EV'.</base:description>
        </base:error>
      </bfresp:status>
    </bfresp:response>
    <bfresp:response requestId="USER_REQUEST_ID_c89" requestType="mcolWarrant">
      <bfresp:responseDetail/>
      <bfresp:status code="Rejected">
        <base:error>
          <base:code>89</base:code>
          <base:description>Address previously supplied for the defendant is not
in England or Wales.</base:description>
        </base:error>
      </bfresp:status>
    </bfresp:response>
    <bfresp:response requestId="USER_REQUEST_ID_c90" requestType="mcolJudgment">
      <bfresp:responseDetail/>
      <bfresp:status code="Rejected">
        <base:error>
          <base:code>90</base:code>
          <base:description>Claim amount admitted can only be specified when
requesting a judgment by admission following a part admission.</base:description>
        </base:error>
      </bfresp:status>
    </bfresp:response>
    <bfresp:response requestId="USER_REQUEST_ID_c91" requestType="mcolJudgment">
      <bfresp:responseDetail/>
      <bfresp:status code="Rejected">
        <base:error>
          <base:code>91</base:code>
          <base:description>Claim amount admitted must be specified when
requesting a judgment by admission following a part admission.</base:description>
        </base:error>
      </bfresp:status>
    </bfresp:response>
    <bfresp:response requestId="USER_REQUEST_ID_c92" requestType="mcolJudgment">
      <bfresp:responseDetail/>
      <bfresp:status code="Rejected">
        <base:error>
          <base:code>92</base:code>
          <base:description>Claim legal costs admitted can only be specified when
requesting a judgment by admission following a part admission.</base:description>
        </base:error>
      </bfresp:status>
    </bfresp:response>
    <bfresp:response requestId="USER_REQUEST_ID_c93" requestType="mcolJudgment">
      <bfresp:responseDetail/>
      <bfresp:status code="Rejected">
        <base:error>
          <base:code>93</base:code>
          <base:description>Claim legal costs must be specified when requesting a
judgment by admission following a part admission.</base:description>
        </base:error>
      </bfresp:status>
    </bfresp:response>
    <bfresp:response requestId="USER_REQUEST_ID_c94" requestType="mcolJudgment">
      <bfresp:responseDetail/>
      <bfresp:status code="Rejected">
        <base:error>

```

```

        <base:code>94</base:code>
        <base:description>Claim court fees can only be specified when
requesting a judgment by admission following a part admission.</base:description>
    </base:error>
</bfresp:status>
</bfresp:response>
<bfresp:response requestId="USER_REQUEST_ID_c95" requestType="mcolJudgment">
    <bfresp:responseDetail/>
    <bfresp:status code="Rejected">
        <base:error>
            <base:code>95</base:code>
            <base:description>Claim court fees must be specified when requesting a
judgment by admission following a part admission.</base:description>
        </base:error>
    </bfresp:status>
</bfresp:response>
<bfresp:response requestId="USER_REQUEST_ID_c96" requestType="mcolJudgment">
    <bfresp:responseDetail/>
    <bfresp:status code="Rejected">
        <base:error>
            <base:code>96</base:code>
            <base:description>Claim legal costs can only be claimed by customers
enrolled as a solicitor on MCOL.</base:description>
        </base:error>
    </bfresp:status>
</bfresp:response>
<bfresp:response requestId="USER_REQUEST_ID_c97" requestType="mcolJudgment">
    <bfresp:responseDetail/>
    <bfresp:status code="Rejected">
        <base:error>
            <base:code>97</base:code>
            <base:description>Claim amount admitted cannot be greater than the
original claim amount, including interest up to date of claim but not legal costs or court
fees.</base:description>
        </base:error>
    </bfresp:status>
</bfresp:response>
<bfresp:response requestId="USER_REQUEST_ID_c98" requestType="mcolJudgment">
    <bfresp:responseDetail/>
    <bfresp:status code="Rejected">
        <base:error>
            <base:code>98</base:code>
            <base:description>Claim amount admitted cannot be
zero.</base:description>
        </base:error>
    </bfresp:status>
</bfresp:response>
<bfresp:response requestId="USER_REQUEST_ID_c99"
requestType="mcolBreathingSpace">
    <bfresp:responseDetail/>
    <bfresp:status code="Rejected">
        <base:error>
            <base:code>99</base:code>
            <base:description>This breathing space request is invalid on the
referenced claim.</base:description>
        </base:error>
    </bfresp:status>
</bfresp:response>
<bfresp:response requestId="USER_REQUEST_ID_c100"
requestType="mcolBreathingSpace">
    <bfresp:responseDetail/>
    <bfresp:status code="Rejected">
        <base:error>
            <base:code>100</base:code>
            <base:description>The defendant is already in active Breathing
Space.</base:description>
        </base:error>
    </bfresp:status>
</bfresp:response>
<bfresp:response requestId="USER_REQUEST_ID_c101"
requestType="mcolBreathingSpace">
    <bfresp:responseDetail/>
    <bfresp:status code="Rejected">
        <base:error>
            <base:code>101</base:code>
            <base:description>The defendant is not currently in active Breathing
Space.</base:description>
        </base:error>
    </bfresp:status>
</bfresp:response>

```

```

        </base:error>
      </bfresp:status>
    </bfresp:response>
    <bfresp:response requestId="USER_REQUEST_ID_c102"
requestType="mcolBreathingSpace">
      <bfresp:responseDetail/>
      <bfresp:status code="Rejected">
        <base:error>
          <base:code>102</base:code>
          <base:description>Incorrect Breathing Space ceasing event
type.</base:description>
        </base:error>
      </bfresp:status>
    </bfresp:response>
    <bfresp:response requestId="USER_REQUEST_ID_c103"
requestType="mcolBreathingSpace">
      <bfresp:responseDetail/>
      <bfresp:status code="Rejected">
        <base:error>
          <base:code>103</base:code>
          <base:description>A party on the case is currently in active breathing
space.</base:description>
        </base:error>
      </bfresp:status>
    </bfresp:response>
    <bfresp:response requestId="USER_REQUEST_ID_c106" requestType="mcolClaim">
      <bfresp:responseDetail/>
      <bfresp:status code="Rejected">
        <base:error>
          <base:code>106</base:code>
          <base:description>Claimant or witness on behalf of claimant has been
identified as vulnerable but no details have been provided</base:description>
        </base:error>
      </bfresp:status>
    </bfresp:response>
    <bfresp:response requestId="USER_REQUEST_ID_c107" requestType="mcolClaim">
      <bfresp:responseDetail/>
      <bfresp:status code="Rejected">
        <base:error>
          <base:code>107</base:code>
          <base:description>Details of vulnerable claimant or witness on behalf
of claimant have been provided, but the claimant or witness on behalf of claimant has not
been identified as vulnerable</base:description>
        </base:error>
      </bfresp:status>
    </bfresp:response>
  </bfresp:responses>
</bfresp:bulkFeedbackResponse>
</soap:Body>
</soap:Envelope>

```

## F.3.2 Submit Query

### F.3.2.1 Query Request

The following xml will validly query CBUS. When using this xml to query CBUS commissioning, be sure to edit the query reference field to match the response that you require.

```

<soap:Envelope xmlns:soap="http://www.w3.org/2003/05/soap-envelope"
xmlns:sub="http://ws.sdt.moj.gov.uk/2013/sdt/SubmitQueryRequestSchema"
xmlns:quer="http://ws.sdt.moj.gov.uk/2013/mcol/QuerySchema">
  <soap:Header/>
  <soap:Body>
    <sub:submitQueryRequest>
      <sub:header>
        <sub:sdtCustomerId>12345678</sub:sdtCustomerId>
        <sub:targetApplicationId>mcol</sub:targetApplicationId>
        <sub:queryReference>MCOLDefence1</sub:queryReference>
      </sub:header>
      <sub:criteria>
        <sub:criterion criteriaType="mcolDefenceCriteria">
          <sub:mcolDefenceCriteria>

```



```

                <quer:fromDate>2013-08-01T00:00:00</quer:fromDate>
                <quer:toDate>2013-08-31T00:00:00</quer:toDate>
            </sub:mcolDefenceCriteria>
        </sub:criterion>
    </sub:criteria>
</sub:submitQueryRequest>
</soap:Body>
</soap:Envelope>

```

### F.3.2.2 MCOLDefence1 Response

```

<soap:Envelope xmlns:soap="http://www.w3.org/2003/05/soap-envelope"
xmlns:base="http://ws.sdt.moj.gov.uk/2013/sdt/BaseSchema"
xmlns:breq="http://ws.sdt.moj.gov.uk/2013/sdt/BulkRequestSchema"
xmlns:bresp="http://ws.sdt.moj.gov.uk/2013/sdt/BulkResponseSchema"
xmlns:bfreq="http://ws.sdt.moj.gov.uk/2013/sdt/BulkFeedbackRequestSchema"
xmlns:bfresp="http://ws.sdt.moj.gov.uk/2013/sdt/BulkFeedbackResponseSchema"
xmlns:greq="http://ws.sdt.moj.gov.uk/2013/sdt/SubmitQueryRequestSchema"
xmlns:qresp="http://ws.sdt.moj.gov.uk/2013/sdt/SubmitQueryResponseSchema">
    <soap:Body>
        <qresp:submitQueryResponse>
            <base:status code="Ok"/>
            <qresp:sdtCustomerId>12345678</qresp:sdtCustomerId>
            <qresp:sdtService>SDT Commissioning</qresp:sdtService>
            <qresp:resultCount>6</qresp:resultCount>
            <qresp:results>
                <sub:mcolDefenceDetail
xmlns:sub="http://ws.sdt.moj.gov.uk/2013/sdt/SubmitQueryResponseSchema"
xmlns:mquer="http://ws.sdt.moj.gov.uk/2013/mcol/QuerySchema">
                    <mquer:claimNumber>A0ZZ1234</mquer:claimNumber>
                    <mquer:defendantResponse defendantId="1">
                        <mquer:filedDate>2013-12-18</mquer:filedDate>
                        <mquer:eventCreatedDateOnMcol>2013-12-
19T10:04:21</mquer:eventCreatedDateOnMcol>
                        <mquer:raisedOnMcol>true</mquer:raisedOnMcol>
                        <mquer:responseType>DE</mquer:responseType>
                        <mquer:defence>MCOL entered defence text defendant 1</mquer:defence>
                    </mquer:defendantResponse>
                </sub:mcolDefenceDetail>
                <sub:mcolDefenceDetail
xmlns:sub="http://ws.sdt.moj.gov.uk/2013/sdt/SubmitQueryResponseSchema"
xmlns:mquer="http://ws.sdt.moj.gov.uk/2013/mcol/QuerySchema">
                    <mquer:claimNumber>A0ZZ1234</mquer:claimNumber>
                    <mquer:defendantResponse defendantId="2">
                        <mquer:filedDate>2013-12-18</mquer:filedDate>
                        <mquer:eventCreatedDateOnMcol>2013-12-
19T10:45:58</mquer:eventCreatedDateOnMcol>
                        <mquer:raisedOnMcol>true</mquer:raisedOnMcol>
                        <mquer:responseType>DE</mquer:responseType>
                        <mquer:defence>MCOL entered defence text defendant 2</mquer:defence>
                    </mquer:defendantResponse>
                </sub:mcolDefenceDetail>
                <sub:mcolDefenceDetail
xmlns:sub="http://ws.sdt.moj.gov.uk/2013/sdt/SubmitQueryResponseSchema"
xmlns:mquer="http://ws.sdt.moj.gov.uk/2013/mcol/QuerySchema">
                    <mquer:claimNumber>A0ZZ1235</mquer:claimNumber>
                    <mquer:defendantResponse defendantId="1">
                        <mquer:filedDate>2013-12-19</mquer:filedDate>
                        <mquer:eventCreatedDateOnMcol>2013-12-
19T12:04:21</mquer:eventCreatedDateOnMcol>
                        <mquer:raisedOnMcol>false</mquer:raisedOnMcol>
                        <mquer:responseType>PA</mquer:responseType>
                    </mquer:defendantResponse>
                </sub:mcolDefenceDetail>
                <sub:mcolDefenceDetail
xmlns:sub="http://ws.sdt.moj.gov.uk/2013/sdt/SubmitQueryResponseSchema"
xmlns:mquer="http://ws.sdt.moj.gov.uk/2013/mcol/QuerySchema">
                    <mquer:claimNumber>A0ZZ1236</mquer:claimNumber>
                    <mquer:defendantResponse defendantId="1">
                        <mquer:filedDate>2013-12-19</mquer:filedDate>
                        <mquer:eventCreatedDateOnMcol>2013-12-
19T13:32:09</mquer:eventCreatedDateOnMcol>
                        <mquer:raisedOnMcol>false</mquer:raisedOnMcol>
                        <mquer:responseType>DC</mquer:responseType>
                    </mquer:defendantResponse>
                </sub:mcolDefenceDetail>
            </qresp:results>
        </qresp:submitQueryResponse>
    </soap:Body>
</soap:Envelope>

```

```

        </sub:mcolDefenceDetail>
        <sub:mcolDefenceDetail
xmlns:sub="http://ws.sdt.moj.gov.uk/2013/sdt/SubmitQueryResponseSchema"
xmlns:mquer="http://ws.sdt.moj.gov.uk/2013/mcol/QuerySchema">
            <mquer:claimNumber>A0ZZ1237</mquer:claimNumber>
            <mquer:defendantResponse defendantId="1">
                <mquer:filedDate>2013-12-19</mquer:filedDate>
                <mquer:eventCreatedDateOnMcol>2013-12-
19T13:56:47</mquer:eventCreatedDateOnMcol>
                <mquer:raisedOnMcol>false</mquer:raisedOnMcol>
                <mquer:responseType>DC</mquer:responseType>
            </mquer:defendantResponse>
        </sub:mcolDefenceDetail>
        <sub:mcolDefenceDetail
xmlns:sub="http://ws.sdt.moj.gov.uk/2013/sdt/SubmitQueryResponseSchema"
xmlns:mquer="http://ws.sdt.moj.gov.uk/2013/mcol/QuerySchema">
            <mquer:claimNumber>A0ZZ1238</mquer:claimNumber>
            <mquer:defendantResponse defendantId="1">
                <mquer:filedDate>2013-12-19</mquer:filedDate>
                <mquer:eventCreatedDateOnMcol>2013-12-
19T14:04:23</mquer:eventCreatedDateOnMcol>
                <mquer:raisedOnMcol>true</mquer:raisedOnMcol>
                <mquer:responseType>AS</mquer:responseType>
            </mquer:defendantResponse>
        </sub:mcolDefenceDetail>
    </qresp:results>
</qresp:submitQueryResponse>
</soap:Body>
</soap:Envelope>

```

### F.3.2.3 MCOLDefence2 Response

```

<soap:Envelope xmlns:soap="http://www.w3.org/2003/05/soap-envelope"
xmlns:base="http://ws.sdt.moj.gov.uk/2013/sdt/BaseSchema"
xmlns:breq="http://ws.sdt.moj.gov.uk/2013/sdt/BulkRequestSchema"
xmlns:bresp="http://ws.sdt.moj.gov.uk/2013/sdt/BulkResponseSchema"
xmlns:bfreq="http://ws.sdt.moj.gov.uk/2013/sdt/BulkFeedbackRequestSchema"
xmlns:bfresp="http://ws.sdt.moj.gov.uk/2013/sdt/BulkFeedbackResponseSchema"
xmlns:qreq="http://ws.sdt.moj.gov.uk/2013/sdt/SubmitQueryRequestSchema"
xmlns:qresp="http://ws.sdt.moj.gov.uk/2013/sdt/SubmitQueryResponseSchema">
    <soap:Body>
        <qresp:submitQueryResponse>
            <base:status code="Error">
                <base:error>
                    <base:code>77</base:code>
                    <base:description>No claim response notifications found for requested
period.</base:description>
                </base:error>
            </base:status>
            <qresp:sdtCustomerId>12345678</qresp:sdtCustomerId>
            <qresp:sdtService>SDT Commissioning</qresp:sdtService>
            <qresp:resultCount>0</qresp:resultCount>
            <qresp:results/>
        </qresp:submitQueryResponse>
    </soap:Body>
</soap:Envelope>

```

### F.3.2.4 MCOLDefence3 Response

```

<soap:Envelope xmlns:soap="http://www.w3.org/2003/05/soap-envelope"
xmlns:base="http://ws.sdt.moj.gov.uk/2013/sdt/BaseSchema"
xmlns:breq="http://ws.sdt.moj.gov.uk/2013/sdt/BulkRequestSchema"
xmlns:bresp="http://ws.sdt.moj.gov.uk/2013/sdt/BulkResponseSchema"
xmlns:bfreq="http://ws.sdt.moj.gov.uk/2013/sdt/BulkFeedbackRequestSchema"
xmlns:bfresp="http://ws.sdt.moj.gov.uk/2013/sdt/BulkFeedbackResponseSchema"
xmlns:qreq="http://ws.sdt.moj.gov.uk/2013/sdt/SubmitQueryRequestSchema"
xmlns:qresp="http://ws.sdt.moj.gov.uk/2013/sdt/SubmitQueryResponseSchema">
    <soap:Body>
        <qresp:submitQueryResponse>
            <base:status code="Error">
                <base:error>
                    <base:code>78</base:code>
                    <base:description>Results truncated - maximum number allowed
reached.</base:description>
                </base:error>
            </base:status>
        </qresp:submitQueryResponse>
    </soap:Body>
</soap:Envelope>

```

```

        </base:error>
    </base:status>
    <qresp:sdtCustomerId>12345678</qresp:sdtCustomerId>
    <qresp:sdtService>SDT Commissioning</qresp:sdtService>
    <qresp:resultCount>10</qresp:resultCount>
    <qresp:results>
        <sub:mcolDefenceDetail
xmlns:sub="http://ws.sdt.moj.gov.uk/2013/sdt/SubmitQueryResponseSchema"
xmlns:mquer="http://ws.sdt.moj.gov.uk/2013/mcol/QuerySchema">
            <mquer:claimNumber>A0ZZ00DE</mquer:claimNumber>
            <mquer:defendantResponse defendantId="1">
                <mquer:filedDate>2014-01-02</mquer:filedDate>
                <mquer:eventCreatedDateOnMcol>2014-01-
02T10:04:21</mquer:eventCreatedDateOnMcol>
                <mquer:raisedOnMcol>>false</mquer:raisedOnMcol>
                <mquer:responseType>DE</mquer:responseType>
            </mquer:defendantResponse>
        </sub:mcolDefenceDetail>
        <sub:mcolDefenceDetail
xmlns:sub="http://ws.sdt.moj.gov.uk/2013/sdt/SubmitQueryResponseSchema"
xmlns:mquer="http://ws.sdt.moj.gov.uk/2013/mcol/QuerySchema">
            <mquer:claimNumber>A0ZZ00C5</mquer:claimNumber>
            <mquer:defendantResponse defendantId="1">
                <mquer:filedDate>2014-01-02</mquer:filedDate>
                <mquer:eventCreatedDateOnMcol>2014-01-
02T11:45:01</mquer:eventCreatedDateOnMcol>
                <mquer:raisedOnMcol>>false</mquer:raisedOnMcol>
                <mquer:responseType>PA</mquer:responseType>
            </mquer:defendantResponse>
        </sub:mcolDefenceDetail>
        <sub:mcolDefenceDetail
xmlns:sub="http://ws.sdt.moj.gov.uk/2013/sdt/SubmitQueryResponseSchema"
xmlns:mquer="http://ws.sdt.moj.gov.uk/2013/mcol/QuerySchema">
            <mquer:claimNumber>A0ZZ00FE</mquer:claimNumber>
            <mquer:defendantResponse defendantId="1">
                <mquer:filedDate>2014-01-02</mquer:filedDate>
                <mquer:eventCreatedDateOnMcol>2014-01-
03T14:21:17</mquer:eventCreatedDateOnMcol>
                <mquer:raisedOnMcol>>false</mquer:raisedOnMcol>
                <mquer:responseType>DC</mquer:responseType>
            </mquer:defendantResponse>
        </sub:mcolDefenceDetail>
        <sub:mcolDefenceDetail
xmlns:sub="http://ws.sdt.moj.gov.uk/2013/sdt/SubmitQueryResponseSchema"
xmlns:mquer="http://ws.sdt.moj.gov.uk/2013/mcol/QuerySchema">
            <mquer:claimNumber>A0ZZ00HH</mquer:claimNumber>
            <mquer:defendantResponse defendantId="1">
                <mquer:filedDate>2014-01-02</mquer:filedDate>
                <mquer:eventCreatedDateOnMcol>2014-01-
03T18:03:32</mquer:eventCreatedDateOnMcol>
                <mquer:raisedOnMcol>>false</mquer:raisedOnMcol>
                <mquer:responseType>DE</mquer:responseType>
            </mquer:defendantResponse>
        </sub:mcolDefenceDetail>
        <sub:mcolDefenceDetail
xmlns:sub="http://ws.sdt.moj.gov.uk/2013/sdt/SubmitQueryResponseSchema"
xmlns:mquer="http://ws.sdt.moj.gov.uk/2013/mcol/QuerySchema">
            <mquer:claimNumber>A0ZZ00HH</mquer:claimNumber>
            <mquer:defendantResponse defendantId="2">
                <mquer:filedDate>2014-01-02</mquer:filedDate>
                <mquer:eventCreatedDateOnMcol>2014-01-
03T09:55:19</mquer:eventCreatedDateOnMcol>
                <mquer:raisedOnMcol>>false</mquer:raisedOnMcol>
                <mquer:responseType>DC</mquer:responseType>
            </mquer:defendantResponse>
        </sub:mcolDefenceDetail>
        <sub:mcolDefenceDetail
xmlns:sub="http://ws.sdt.moj.gov.uk/2013/sdt/SubmitQueryResponseSchema"
xmlns:mquer="http://ws.sdt.moj.gov.uk/2013/mcol/QuerySchema">
            <mquer:claimNumber>A0ZZ00HE</mquer:claimNumber>
            <mquer:defendantResponse defendantId="1">
                <mquer:filedDate>2014-01-03</mquer:filedDate>
                <mquer:eventCreatedDateOnMcol>2014-01-
03T14:31:42</mquer:eventCreatedDateOnMcol>
                <mquer:raisedOnMcol>>false</mquer:raisedOnMcol>
                <mquer:responseType>DE</mquer:responseType>
            </mquer:defendantResponse>
        </sub:mcolDefenceDetail>
    </qresp:results>

```

```

        </sub:mcolDefenceDetail>
        <sub:mcolDefenceDetail
xmlns:sub="http://ws.sdt.moj.gov.uk/2013/sdt/SubmitQueryResponseSchema"
xmlns:mquer="http://ws.sdt.moj.gov.uk/2013/mcol/QuerySchema">
            <mquer:claimNumber>A0ZZ00H8</mquer:claimNumber>
            <mquer:defendantResponse defendantId="1">
                <mquer:filedDate>2014-01-03</mquer:filedDate>
                <mquer:eventCreatedDateOnMcol>2014-01-
03T14:31:42</mquer:eventCreatedDateOnMcol>
                <mquer:raisedOnMcol>>false</mquer:raisedOnMcol>
                <mquer:responseType>DE</mquer:responseType>
            </mquer:defendantResponse>
        </sub:mcolDefenceDetail>
        <sub:mcolDefenceDetail
xmlns:sub="http://ws.sdt.moj.gov.uk/2013/sdt/SubmitQueryResponseSchema"
xmlns:mquer="http://ws.sdt.moj.gov.uk/2013/mcol/QuerySchema">
            <mquer:claimNumber>A0ZZ00HK</mquer:claimNumber>
            <mquer:defendantResponse defendantId="1">
                <mquer:filedDate>2014-01-03</mquer:filedDate>
                <mquer:eventCreatedDateOnMcol>2014-01-
03T15:12:54</mquer:eventCreatedDateOnMcol>
                <mquer:raisedOnMcol>>false</mquer:raisedOnMcol>
                <mquer:responseType>PA</mquer:responseType>
            </mquer:defendantResponse>
        </sub:mcolDefenceDetail>
        <sub:mcolDefenceDetail
xmlns:sub="http://ws.sdt.moj.gov.uk/2013/sdt/SubmitQueryResponseSchema"
xmlns:mquer="http://ws.sdt.moj.gov.uk/2013/mcol/QuerySchema">
            <mquer:claimNumber>A0ZZ0018</mquer:claimNumber>
            <mquer:defendantResponse defendantId="1">
                <mquer:filedDate>2014-01-03</mquer:filedDate>
                <mquer:eventCreatedDateOnMcol>2014-01-
03T16:02:46</mquer:eventCreatedDateOnMcol>
                <mquer:raisedOnMcol>>false</mquer:raisedOnMcol>
                <mquer:responseType>DC</mquer:responseType>
            </mquer:defendantResponse>
        </sub:mcolDefenceDetail>
        <sub:mcolDefenceDetail
xmlns:sub="http://ws.sdt.moj.gov.uk/2013/sdt/SubmitQueryResponseSchema"
xmlns:mquer="http://ws.sdt.moj.gov.uk/2013/mcol/QuerySchema">
            <mquer:claimNumber>A0ZZ2349</mquer:claimNumber>
            <mquer:defendantResponse defendantId="1">
                <mquer:filedDate>2014-01-03</mquer:filedDate>
                <mquer:eventCreatedDateOnMcol>2014-01-
03T17:16:15</mquer:eventCreatedDateOnMcol>
                <mquer:raisedOnMcol>>false</mquer:raisedOnMcol>
                <mquer:responseType>DC</mquer:responseType>
            </mquer:defendantResponse>
        </sub:mcolDefenceDetail>
    </qresp:results>
</qresp:submitQueryResponse>
</soap:Body>
</soap:Envelope>

```

### F.3.2.5 MCOLDefence4 Response

```

<soap:Envelope xmlns:soap="http://www.w3.org/2003/05/soap-envelope"
xmlns:base="http://ws.sdt.moj.gov.uk/2013/sdt/BaseSchema"
xmlns:breq="http://ws.sdt.moj.gov.uk/2013/sdt/BulkRequestSchema"
xmlns:bresp="http://ws.sdt.moj.gov.uk/2013/sdt/BulkResponseSchema"
xmlns:bfreq="http://ws.sdt.moj.gov.uk/2013/sdt/BulkFeedbackRequestSchema"
xmlns:bfresp="http://ws.sdt.moj.gov.uk/2013/sdt/BulkFeedbackResponseSchema"
xmlns:greg="http://ws.sdt.moj.gov.uk/2013/sdt/SubmitQueryRequestSchema"
xmlns:qresp="http://ws.sdt.moj.gov.uk/2013/sdt/SubmitQueryResponseSchema">
    <soap:Body>
        <qresp:submitQueryResponse>
            <base:status code="Error">
                <base:error>
                    <base:code>1</base:code>
                    <base:description>Unknown MCOL customer number specified.</base:description>
                </base:error>
            </base:status>
            <qresp:sdtCustomerId>12345678</qresp:sdtCustomerId>
            <qresp:sdtService>SDT Commissioning</qresp:sdtService>
            <qresp:resultCount>0</qresp:resultCount>
        </qresp:submitQueryResponse>
    </soap:Body>
</soap:Envelope>

```

```

    <qresp:results/>
  </qresp:submitQueryResponse>
</soap:Body>
</soap:Envelope>

```

### F.3.2.6 MCOLDefence5 Response

```

<soap:Envelope xmlns:soap="http://www.w3.org/2003/05/soap-envelope"
xmlns:base="http://ws.sdt.moj.gov.uk/2013/sdt/BaseSchema"
xmlns:breq="http://ws.sdt.moj.gov.uk/2013/sdt/BulkRequestSchema"
xmlns:bresp="http://ws.sdt.moj.gov.uk/2013/sdt/BulkResponseSchema"
xmlns:bfreq="http://ws.sdt.moj.gov.uk/2013/sdt/BulkFeedbackRequestSchema"
xmlns:bfresp="http://ws.sdt.moj.gov.uk/2013/sdt/BulkFeedbackResponseSchema"
xmlns:qreq="http://ws.sdt.moj.gov.uk/2013/sdt/SubmitQueryRequestSchema"
xmlns:qresp="http://ws.sdt.moj.gov.uk/2013/sdt/SubmitQueryResponseSchema">
  <soap:Body>
    <qresp:submitQueryResponse>
      <base:status code="Error">
        <base:error>
          <base:code>2</base:code>
          <base:description>MCOL customer number specified has not been set up for SDT
use on MCOL.</base:description>
        </base:error>
      </base:status>
      <qresp:sdtCustomerId>12345678</qresp:sdtCustomerId>
      <qresp:sdtService>SDT Commissioning</qresp:sdtService>
      <qresp:resultCount>0</qresp:resultCount>
      <qresp:results/>
    </qresp:submitQueryResponse>
  </soap:Body>
</soap:Envelope>

```

### F.3.2.7 MCOLDefence6 Response

```

<soap:Envelope xmlns:soap="http://www.w3.org/2003/05/soap-envelope"
xmlns:base="http://ws.sdt.moj.gov.uk/2013/sdt/BaseSchema"
xmlns:breq="http://ws.sdt.moj.gov.uk/2013/sdt/BulkRequestSchema"
xmlns:bresp="http://ws.sdt.moj.gov.uk/2013/sdt/BulkResponseSchema"
xmlns:bfreq="http://ws.sdt.moj.gov.uk/2013/sdt/BulkFeedbackRequestSchema"
xmlns:bfresp="http://ws.sdt.moj.gov.uk/2013/sdt/BulkFeedbackResponseSchema"
xmlns:qreq="http://ws.sdt.moj.gov.uk/2013/sdt/SubmitQueryRequestSchema"
xmlns:qresp="http://ws.sdt.moj.gov.uk/2013/sdt/SubmitQueryResponseSchema">
  <soap:Body>
    <qresp:submitQueryResponse>
      <base:status code="Error">
        <base:error>
          <base:code>74</base:code>
          <base:description>To Date and Time must be later than From Date and
Time.</base:description>
        </base:error>
      </base:status>
      <qresp:sdtCustomerId>12345678</qresp:sdtCustomerId>
      <qresp:sdtService>SDT Commissioning</qresp:sdtService>
      <qresp:resultCount>0</qresp:resultCount>
      <qresp:results/>
    </qresp:submitQueryResponse>
  </soap:Body>
</soap:Envelope>

```

# Appendix G - MCOL specific web service field definitions

## G.1 Claim Input

The following table shows the fields included in an individual claim request that may be included in a bulk request.

Name	Format	M/O	Data type	Note
requestType	Max 50 chars	M	xsd:string	mcolClaim
claimantReference	Max 24 chars	O	xsd:string	
claimant				minOccurs="0"
claimant/name	Max 60 chars	O	xsd:string	
claimant/address				
claimant/address/line1	Max 30 chars	O	xsd:string	
claimant/address/line2	Max 30 chars	O	xsd:string	
claimant/address/line3	Max 30 chars	O	xsd:string	minOccurs="0"
claimant/address/line4	Max 30 chars	O	xsd:string	minOccurs="0"
claimant/address/postcode	Max 8 chars	O	xsd:string	minOccurs="0"
claimantCorrespondence				minOccurs="0"
claimantCorrespondence/name	Max 30 chars	O	xsd:string	
claimantCorrespondence/address				
claimantCorrespondence/address/line1	Max 30 chars	O	xsd:string	
claimantCorrespondence/address/line2	Max 30 chars	O	xsd:string	
claimantCorrespondence/address/postcode	Max 8 chars	O	xsd:string	minOccurs="0"
defendant1				
defendant1/name	Max 60 chars	M	xsd:string	
defendant1/address				
defendant1/address/line1	Max 30 chars	M	xsd:string	
defendant1/address/line2	Max 30 chars	M	xsd:string	
defendant1/address/line3	Max 30 chars	O	xsd:string	minOccurs="0"
defendant1/address/line4	Max 30 chars	O	xsd:string	minOccurs="0"
defendant1/address/postcode	Max 8 chars	M	xsd:string	
defendant2				minOccurs="0"

Name	Format	M/O	Data type	Note
defendant2/name	Max 60 chars	O	xsd:string	
defendant2/address				
defendant2/address/line1	Max 30 chars	O	xsd:string	
defendant2/address/line2	Max 30 chars	O	xsd:string	
defendant2/address/line3	Max 30 chars	O	xsd:string	minOccurs="0"
defendant2/address/line4	Max 30 chars	O	xsd:string	minOccurs="0"
defendant2/address/postcode	Max 8 chars	O	xsd:string	
sendParticularsSeparately	Boolean	M	xsd:boolean	
reserveRightToClaimInterest	Boolean	M	xsd:boolean	
interest				minOccurs="0"
interest/dailyAmount	Amount	O	xsd:unsignedLong	In pence
interest/owedDate	Date	O	xsd:date	
interest/claimDate	Date	O	xsd:date	
interest/claimAmountInterestBase	Amount	O	xsd:unsignedLong	In pence
claimAmount	Amount	M	xsd:unsignedLong	In pence
solicitorCost	Amount	O	xsd:unsignedLong	minOccurs="0"
particulars	Max 24 x 45 chars	M	xsd:string	minOccurs="1" maxOccurs="24"
claimantWitnessVulnerable				minOccurs="0"
claimantWitnessVulnerable/isVulnerable	Boolean	M	xsd:boolean	
claimantWitnessVulnerable/vulnerableDetails	Max 150 chars	O	xsd:string	minOccurs="0"
sotSignature				
sotSignature/flag	Boolean	M	xsd:boolean	
sotSignature/name	Max 30 chars	M	xsd:string	

## G.2 Judgment Request Input

The following table show the fields included in an individual judgment request that may be included in a bulk request.

Name	Format	M/O	Data type	Note
requestType	Max 50 chars	M	xsd:string	mcolJudgment
claimNumber	Max 8 chars	M	xsd:string	
jointJudgment	Boolean	M	xsd:boolean	
judgmentType	A or D	M	xsd:string	
sentParticularsSeparately	Boolean	O	xsd:boolean	minOccurs="0"
defendantID	1, 2 or blank	O	xsd:string	minOccurs="0"
defendant1Address				minOccurs="0"
defendant1Address/line1	Max 30 chars	O	xsd:string	

Name	Format	M/O	Data type	Note
defendant1Address/line2	Max 30 chars	O	xsd:string	
defendant1Address/line3	Max 30 chars	O	xsd:string	minOccurs="0"
defendant1Address/line4	Max 30 chars	O	xsd:string	minOccurs="0"
defendant1Address/postcode	Max 8 chars	O	xsd:string	
defendant1DateOfBirth	Date	O	xsd:date	minOccurs="0"
defendant2Address				minOccurs="0"
defendant2Address/line1	Max 30 chars	O	xsd:string	
defendant2Address/line2	Max 30 chars	O	xsd:string	
defendant2Address/line3	Max 30 chars	O	xsd:string	minOccurs="0"
defendant2Address/line4	Max 30 chars	O	xsd:string	minOccurs="0"
defendant2Address/postcode	Max 8 chars	O	xsd:string	
defendant2DateOfBirth	Date	O	xsd:date	minOccurs="0"
paymentSchedule				
paymentSchedule/inFullByPayment				choice
paymentSchedule/inFullByPayment/fullByDate	Date	O	xsd:date	
paymentSchedule/instalment				choice
paymentSchedule/instalment/amount	Amount	O	xsd:unsignedLong	
paymentSchedule/instalment/frequency	W, F or M	O	xsd:string	
paymentSchedule/immediatePayment				choice
interest	Amount	O	xsd:unsignedLong	minOccurs="0"
solicitorCost	Amount	O	xsd:unsignedLong	minOccurs="0"
deductedAmount	Amount	O	xsd:unsignedLong	minOccurs="0"
claimAmountAdmitted	Amount	O	xsd:unsignedLong	minOccurs="0"
courtFee	Amount	O	xsd:unsignedLong	minOccurs="0"
legalCosts	Amount	O	xsd:unsignedLong	minOccurs="0"
payee				minOccurs="0"
payee/name	Max 70 chars	O	xsd:string	
payee/address				
payee/address/line1	Max 35 chars	O	xsd:string	
payee/address/line2	Max 35 chars	O	xsd:string	
payee/address/line3	Max 35 chars	O	xsd:string	minOccurs="0"
payee/address/line4	Max 35 chars	O	xsd:string	minOccurs="0"
payee/address/line5	Max 35 chars	O	xsd:string	minOccurs="0"
payee/address/postcode	Max 8 chars	O	xsd:string	minOccurs="0"
payee/telephoneNumber	Max 14 chars	O	xsd:string	minOccurs="0"
payee/dxNumber	Max 35 chars	O	xsd:string	minOccurs="0"
payee/faxNumber	Max 24 chars	O	xsd:string	minOccurs="0"
payee/email	Max 254 chars	O	xsd:string	minOccurs="0"
payee/pcm	Max 2 chars	O	xsd:string	minOccurs="0"
payee/reference	Max 24 chars	O	xsd:string	minOccurs="0"
payee/bankAccountNumber	Max chars 8	O	xsd:string	minOccurs="0"
payee/bankAccountHolder	Max chars 70	O	xsd:string	minOccurs="0"
payee/bankSortCode	Max chars 8	O	xsd:string	minOccurs="0"
payee/bankName	Max chars 30	O	xsd:string	minOccurs="0"



Name	Format	M/O	Data type	Note
payee/bankInfo1	Max chars 30	O	xsd:string	minOccurs="0"
payee/bankInfo2	Max chars 30	O	xsd:string	minOccurs="0"
payee/slipCodeline_1	Max chars 58	O	xsd:string	minOccurs="0"
payee/slipCodeline_2	Max chars 58	O	xsd:string	minOccurs="0"
payee/giroAccountNo	Max chars 8	O	xsd:string	minOccurs="0"
payee/giroTransCode1	Max chars 9	O	xsd:string	minOccurs="0"
payee/giroTransCode2	Max chars 9	O	xsd:string	minOccurs="0"
payee/ apacsTransCode	Max chars 2	O	xsd:string	minOccurs="0"
sotSignature				
sotSignature/flag	Boolean	M	xsd:boolean	
sotSignature/name	Max 30 chars	M	xsd:string	

## G.3 Warrant Request Input

The following table show the fields included in an individual warrant request that may be included in a bulk request.

Name	Format	M/O	Data type	Note
requestType	Max 50 chars	M	xsd:string	mcolWarrant
claimNumber	Max 8 chars	M	xsd:string	
defendantID	1 or 2	M	xsd:string	
defendantAddress				minOccurs="0"
defendantAddress/line1	Max 30 chars	O	xsd:string	
defendantAddress/line2	Max 30 chars	O	xsd:string	
defendantAddress/line3	Max 30 chars	O	xsd:string	minOccurs="0"
defendantAddress/line4	Max 30 chars	O	xsd:string	minOccurs="0"
defendantAddress/postcode	Max 8 chars	O	xsd:string	
balanceOfDebt	Amount	M	xsd:unsignedLong	
warrantAmount	Amount	M	xsd:unsignedLong	
solicitorCost	Amount	O	xsd:unsignedLong	minOccurs="0"
additionalNotes	Max 120 chars	O	xsd:string	minOccurs="0"
sotSignature				
sotSignature/flag	Boolean	M	xsd:boolean	
sotSignature/name	Max 30 chars	M	xsd:string	

## G.4 Combined Judgment & Warrant Request Input

A combined judgment and warrant request is the concatenation of a judgment and warrant as described in G.2 and G.3 above.

## G.5 Claim Status Update Input

The following table show the fields included in an individual claim status update that may be included in a bulk request.

Name	Format	M/O	Data type	Note
requestType	Max 50 chars	M	xsd:string	mcolClaimStatusUpdate
claimNumber	Max 8 chars	M	xsd:string	
defendantID	1 or 2 or blank	M	xsd:string	minOccurs="0"
notificationType	Must be 'DI', 'MP' or 'WD'	M	xsd:string	
paidInFullDate	Date	O	xsd:date	minOccurs="0"
section38Compliance	Boolean	O	xsd:boolean	minOccurs="0"

## G.6 Application to Set Aside Judgment Input

The following table show the fields included in an application to set aside judgment <sup>11</sup> that may be included in a bulk request.

Name	Format	M/O	Data type	Note
requestType	Max 50 chars	M	xsd:string	mcolSetAside
claimNumber	Max 8 chars	M	xsd:string	
defendantID	1 or 2 or blank	M	xsd:string	minOccurs="0"
applicantType	'C', 'D', 'L' or 'O'	M	xsd:string	
applicantType/otherDetail	Max 53 chars	O	xsd:string	minOccurs="0"
applicantType/representing	Max 34 chars	O	xsd:string	minOccurs="0"
orderAndDetails	Max 3000 chars	M	xsd:string	
applicationHandling	'AH', 'WH' or 'TH'	M	xsd:string	
hearingTimeEstimates				minOccurs="0"
hearingTimeEstimates/hours	Min 0, max 999	O	xsd:integer	
hearingTimeEstimates/minutes	Min 0, max 59	O	xsd:integer	
hearingTimeEstimates/agreedByAll		O	xsd:boolean	
trialDetails	Max 34 chars	O	xsd:string	minOccurs="0"
judgeLevel	Max 34 chars	O	xsd:string	minOccurs="0"
servingTarget				minOccurs="0"
servingTarget/serveApplicationTo	Max 34 chars	O	xsd:string	minOccurs="0"
servingTarget/serviceAddress				minOccurs="0"
servingTarget/serviceAddress/line1	Max 30 chars	O	xsd:string	
servingTarget/serviceAddress/line2	Max 30 chars	O	xsd:string	
servingTarget/serviceAddress/line3	Max 30 chars	O	xsd:string	minOccurs="0"
servingTarget/serviceAddress/line4	Max 30 chars	O	xsd:string	minOccurs="0"
servingTarget/serviceAddress/postcode	Max 8 chars	O	xsd:string	minOccurs="0"
inSupport				
inSupport/supportingInformation	'WS', 'SC' or 'EV'	M	xsd:string	maxOccurs="3"
inSupport/evidence	Max 8000 chars	O	xsd:string	minOccurs="0"
sotSignature				
sotSignature/flag	Boolean	M	xsd:boolean	
sotSignature/name	Max 30 chars	M	xsd:string	

<sup>11</sup> Not all fields can be supplied to CBUS via a Set Aside request. Therefore, this request type is not recommended to be used. See Appendix B.6

## G.7 Breathing Space Input

The following table show the fields included in an individual claim status update that may be included in a bulk request.

Name	Format	M/O	Data type	Note
requestType	Max 50 chars	M	xs:string	mcolBreathingSpace
claimNumber	Max 8 chars	M	xs:string	
breathingSpaceNotificationType	Must be "BS", "BC", "MH" or "MC"	M	xs:string	
defendantId	1 or 2	M	xs:string	

## G.8 Submit Query - Claim Response Details Request

The following table show the MCOL specific fields included in the Submit Query request for the MCOL claim response query.

Name	Format	M/O	Data type	Note
criterionType	maxLength 50	M	xsd:string	mcolDefenceCriteria
<b>mcolDefenceCriteria</b>				
fromDate	Date and time	M	xsd:dateTime	
toDate	Date and time	M	xsd:dateTime	

## G.9 Bulk Feedback Request Response

The following table show the fields included for each individual request in the reply to a bulk Feedback request.

Name	Format	M/O	Data type	Note
requestId	Max 40 chars	M	xsd:string	
requestType	Max 50 chars	M	xsd:string	mcolBreathinSpace, mcolClaim, mcolClaimStatusUpdate, mcolJudgment, mcolJudgmentWarrant, mcolSetAside, mcolWarrant
code		M	xsd:string	Accepted, Awaiting Data, Initially Accepted, Rejected or Error
error				minOccurs="0"
error/code	Max 32 chars	O	xsd:string	
error/description	Max 255 chars	O	xsd:string	
<b>mcolResponseDetail</b>				
claimNumber	Max 8 chars	O	xsd:string	minOccurs="0"
issueDate	Date	O	xsd:date	minOccurs="0"
serviceDate	Date	O	xsd:date	minOccurs="0"
judgmentEnteredDate	Date	O	xsd:date	minOccurs="0"
firstPaymentDate	Date	O	xsd:date	minOccurs="0"
warrantNumber	Max 8 chars	O	xsd:string	minOccurs="0"
enforcingCourtCode	Max 3 chars	O	xsd:string	minOccurs="0"
enforcingCourtName	Max 40 chars	O	xsd:string	minOccurs="0"
Fee	Amount	O	xsd:unsignedLong	minOccurs="0"
judgmentWarrantStatus	Max 255 chars	O	xsd:string	minOccurs="0"

## G.10 Submit Query - Claim Response Details Request Reply

The following table show the MCOL specific fields included in the reply to the MCOL claim response details query.

Name	Format	M/O	Data type	Note
mcColDefenceDetail				minOccurs="0"
mcColDefenceDetail/claimNumber	Max char 8	M	xsd:string	
mcColDefenceDetail/defendant/filedDate	Date	M	xsd:date	
mcColDefenceDetail/defendant/eventCreatedDateOnMcol	Date and Time	M	xsd:dateTime	
mcColDefenceDetail/defendant/raisedOnMcol	Boolean	M	xsd:boolean	
mcColDefenceDetail/defendantResponse/responseType		M	xsd:string	AS (Acknowledgment of service) DE (Defence) DC (Defence and counterclaim) or PA (Part admission)
mcColDefenceDetail/defendantResponse/defence	Max 8000 chars	O	xsd:string	minOccurs="0"
mcColDefenceDetail/defendant/defendantID	1 or 2	M	xsd:string	

# Appendix H - CBUS Connection Guide

## H.1 Purpose

This guide provides instructions on how to establish a connection to CBUS Commissioning and CBUS by first creating a Certificate Signing Request (CSR), then installing the certificate and verifying the ability to connect to CBUS Commissioning from your environment. This process assumes you are installing onto a Windows based server or client machine, or a UNIX/LINUX machine. We strongly recommend that you follow these steps first in order to verify ability to successfully connect to CBUS Commissioning.

Once a successful connection has been demonstrated, you can repeat the process in your actual development environment using desired architecture and operating system, following the steps below as a guide.

The guide is divided into three sections:

- Create CSR
- Retrieve and install the certificate
- Verify ability to connect to CBUS Commissioning

## H.2 Create CSR (for Unix/Linux)

*if using Windows skip to step #5*

1. Verify OpenSSL is already installed on the machine. This can be verified by running the command.

```
openssl version -v    If it is not install from www.openssl.org
```

2. Create a configuration file for openssl containing following, replacing the X#####\_01 with your SYSTEM ID (starts with C or P), which was provided to you by email from the CBUS inbox email address. If you have requested more than one certificate enter subsequent ones as =X#####\_02, =X#####\_03... etc up to the number of certificates you have been issued:

```
#####  
[ req ]  
default_bits = 2048  
prompt = no  
encrypt_key = no  
default_md = sha256  
distinguished_name = dn  
  
[ dn ]  
CN= X#####_##  
O.OU=Commissioning  
1.OU=MULTI-ALLOWED  
#####
```

Save the above file as mycsr.cnf

3. Execute following command:

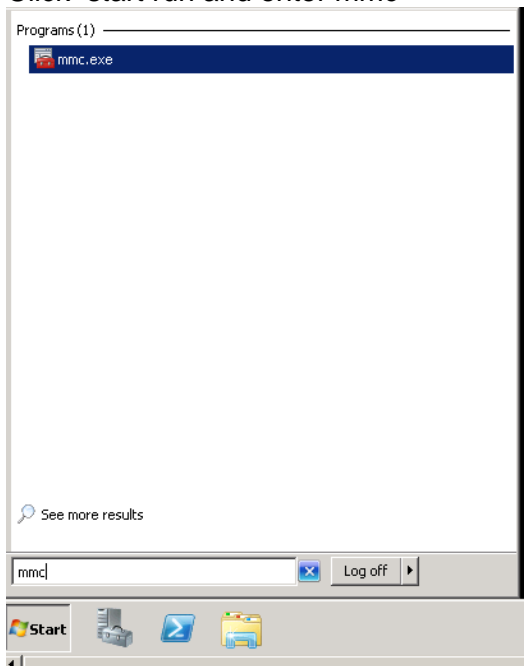
```
openssl req -new -config mycsr.cnf -keyout myPrivate.key -out my.csr
```

This will create two files in the current directory.

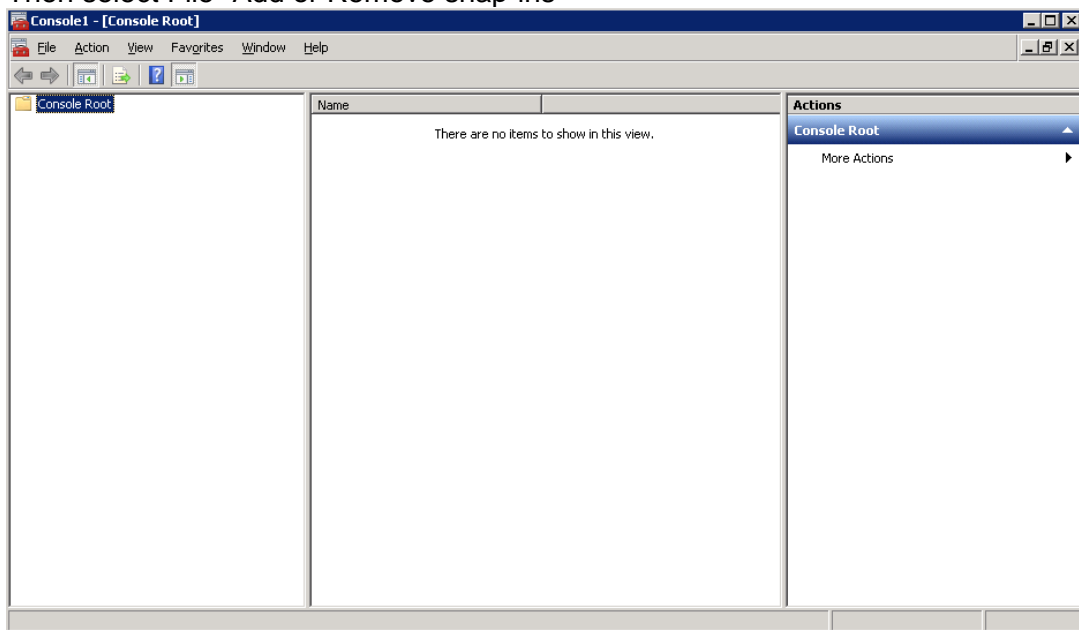
- a. my.csr – this will contain your Offline Certificate Request
  - b. myPrivate.key – this will contain your private key. Keep this for future conversion and use.
4. You will need to copy the my.csr file to a location which can be accessed by a computer running windows as the next steps require Internet Explorer. Once copied proceed to step 27.

### H.3 Create CSR (for Windows)

5. Logon to the server/client you wish to obtain a certificate for.
6. Click start run and enter mmc

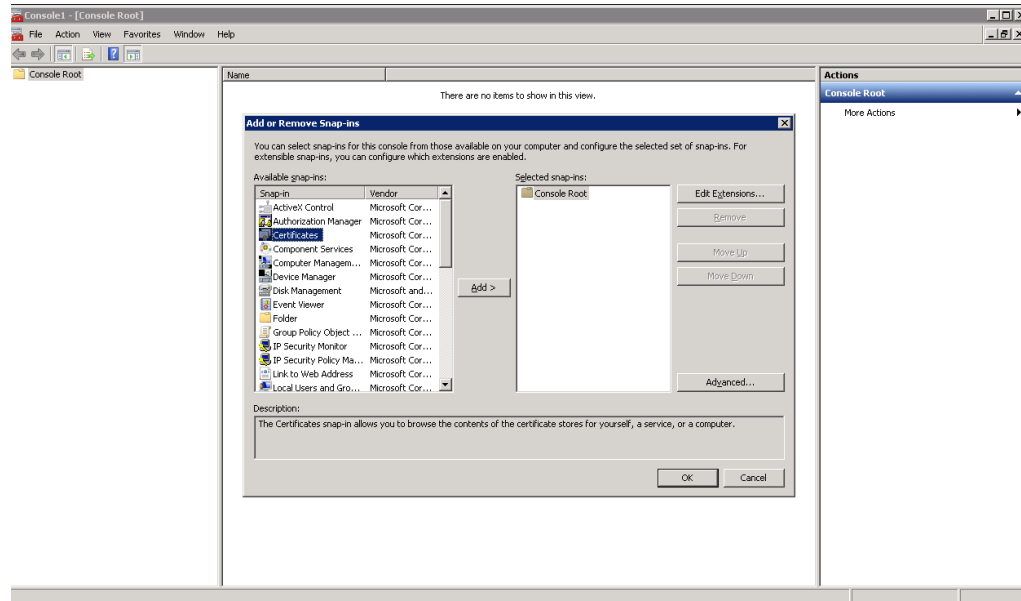


7. Then select File- Add or Remove snap-ins

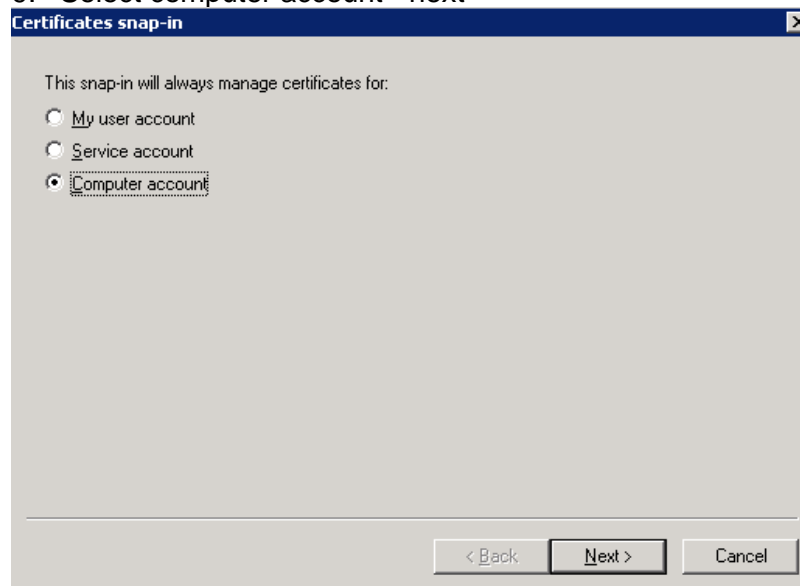




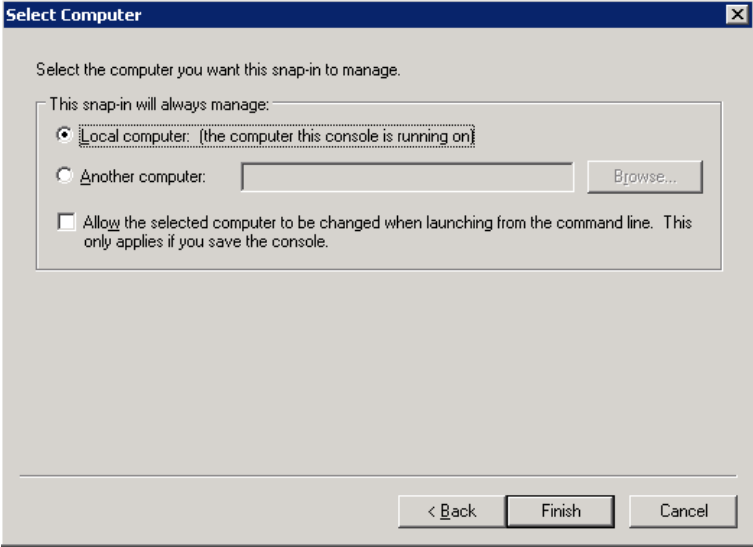
8. Then select Certificates – Add – then ok



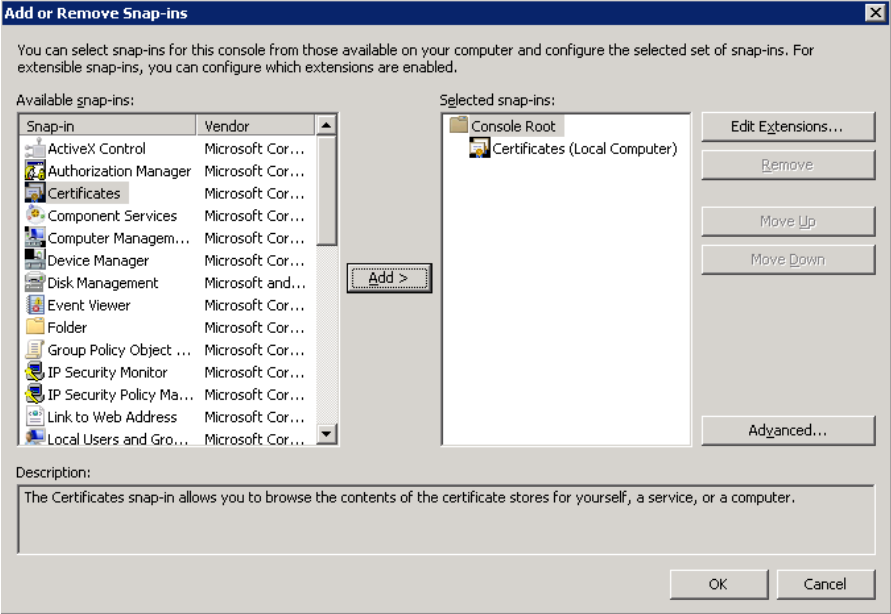
9. Select computer account - next



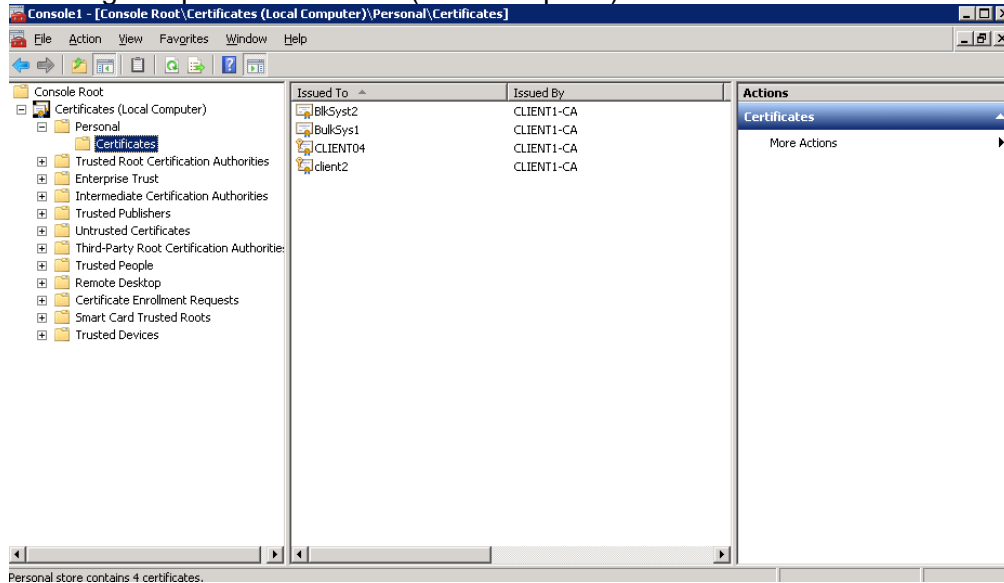
10. Then select local computer



11. Click Finish and click OK

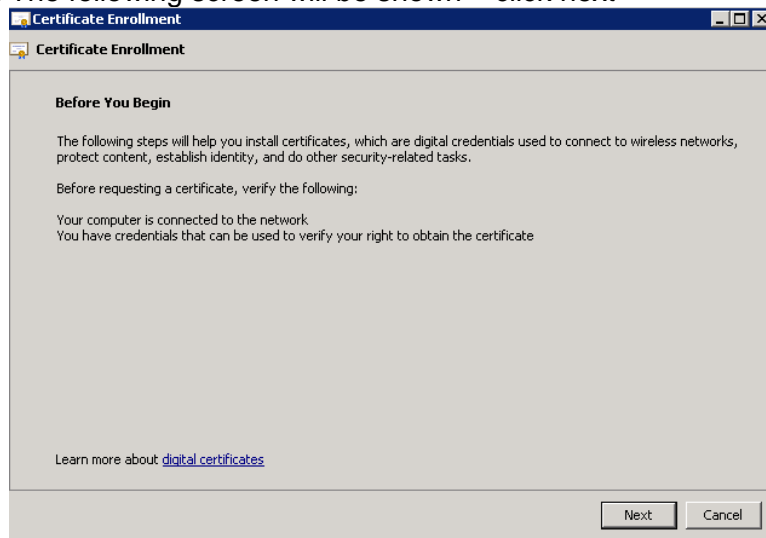


12. Then right expand Certificates (local computer) – Personal

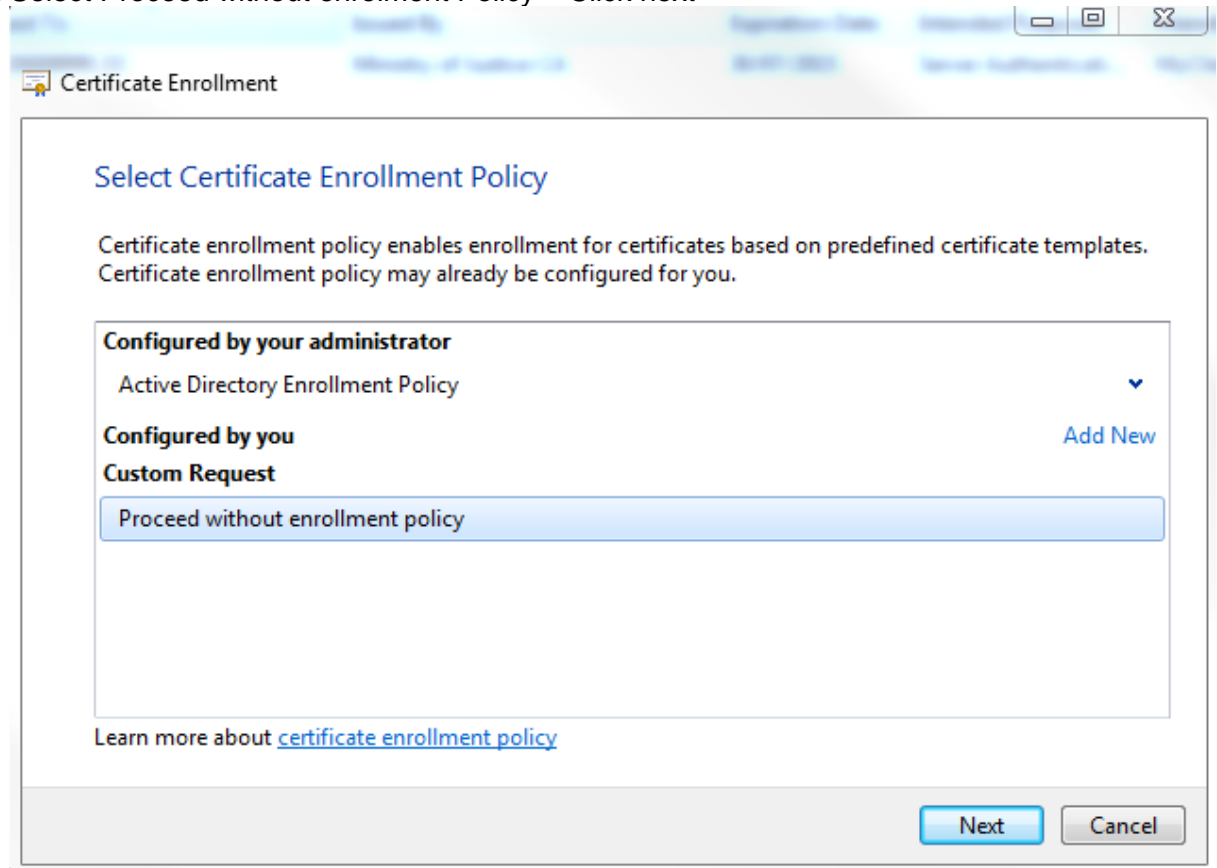


13. Right click on certificates (or personal if no certificate have been loaded) – All Tasks – Advanced Operations – Create Custom Request

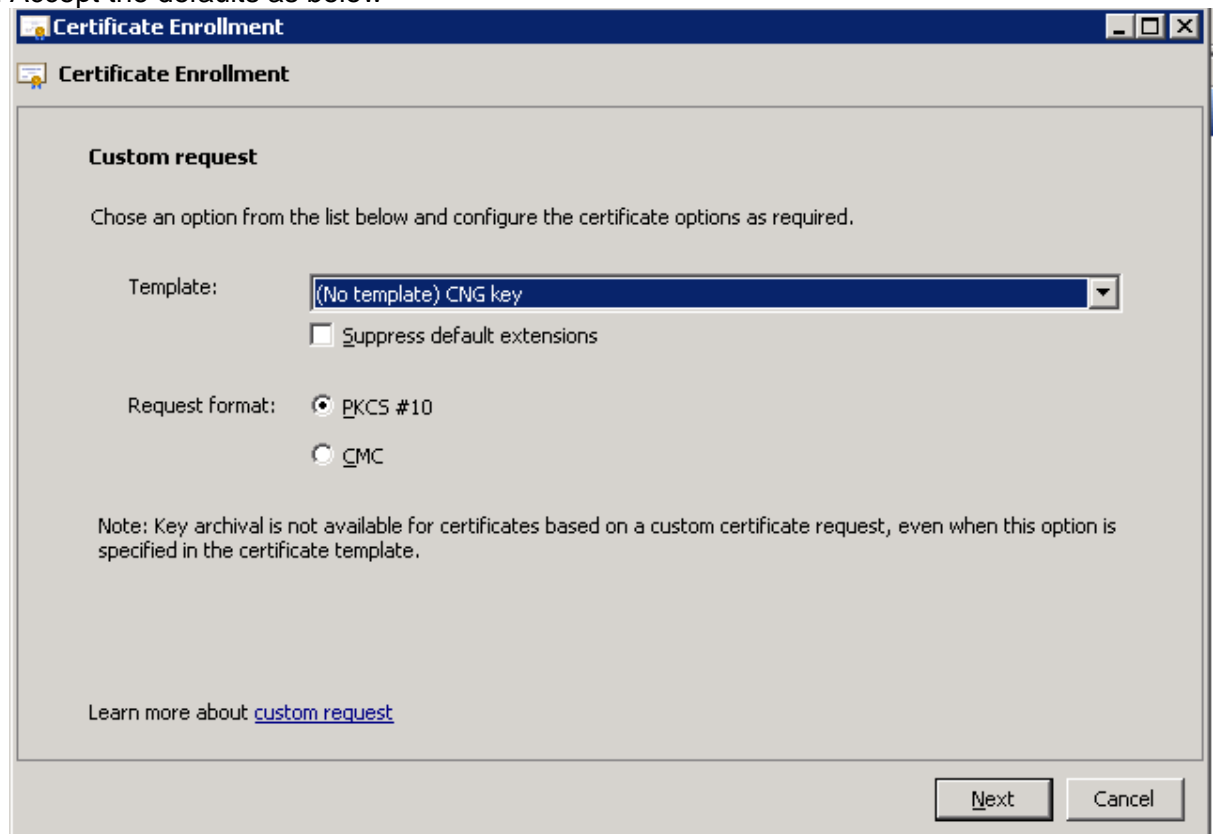
14. The following screen will be shown – click next



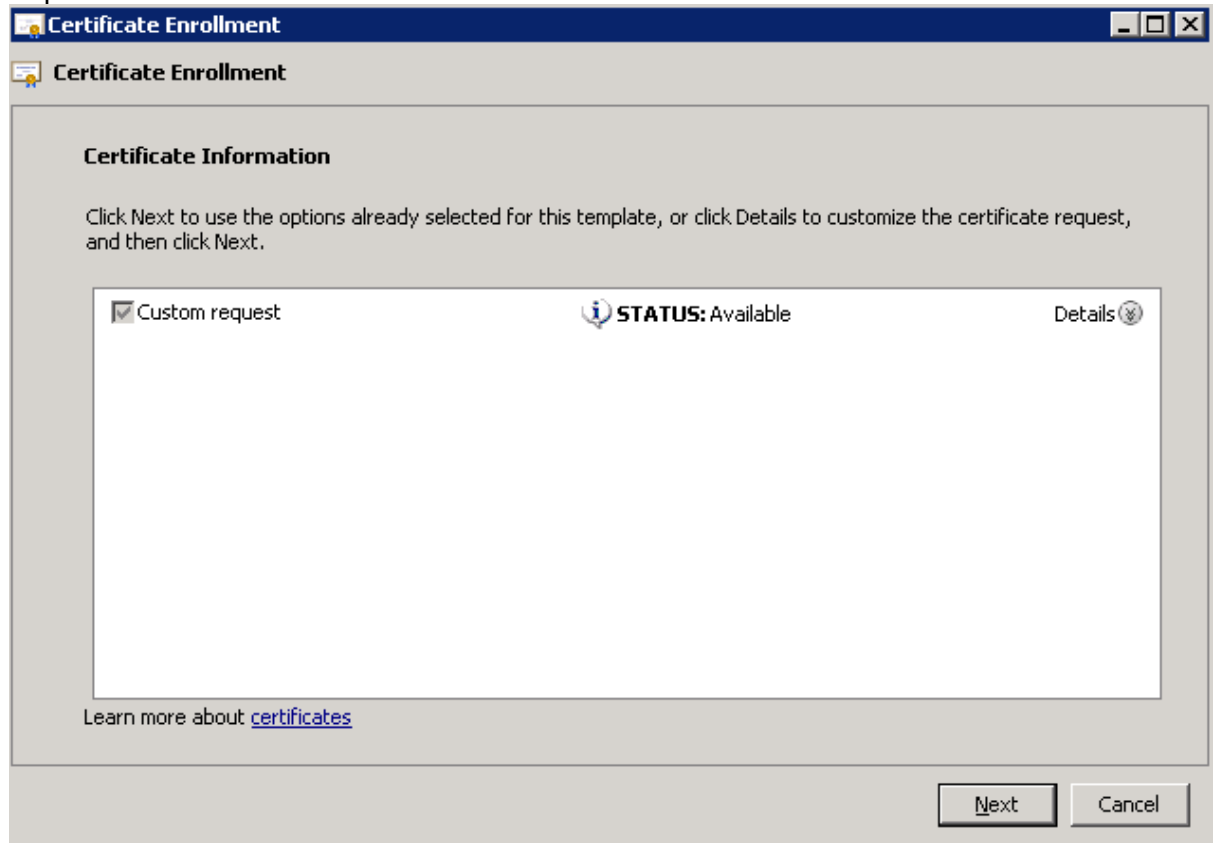
15. Select Proceed without enrolment Policy – Click next



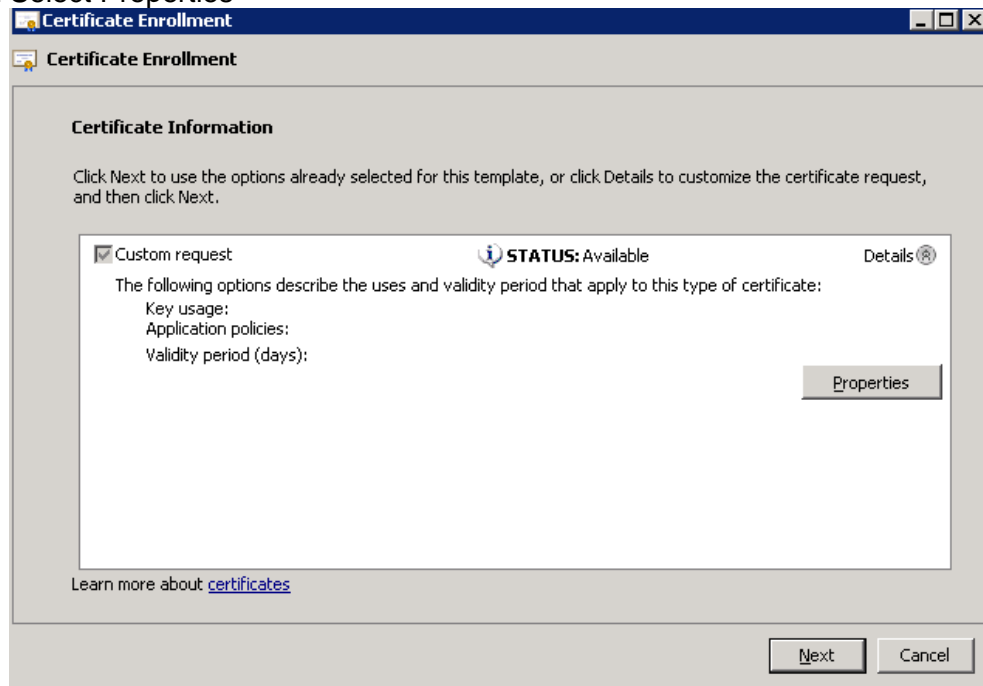
16. Accept the defaults as below



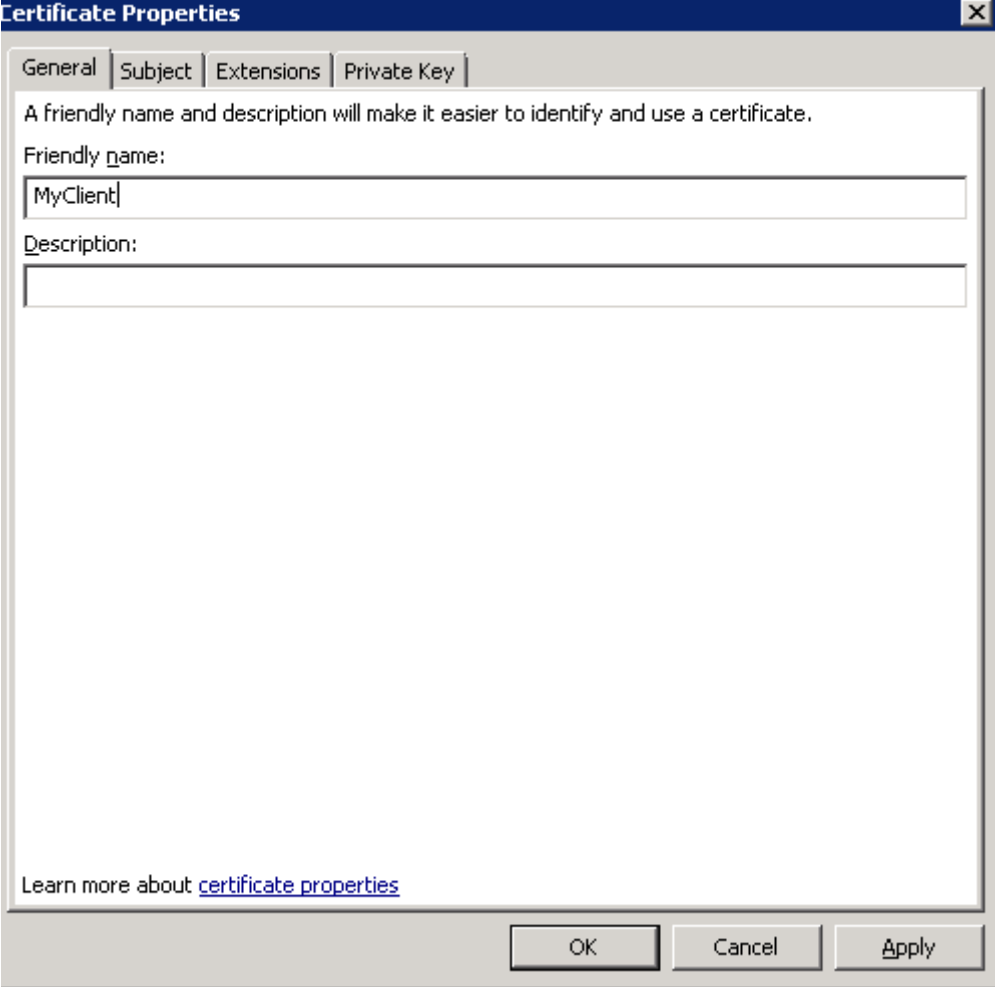
17. Expand the Details section



18. Select Properties



19. Enter a friendly name and description



The image shows a Windows-style dialog box titled "Certificate Properties". It has four tabs: "General", "Subject", "Extensions", and "Private Key". The "General" tab is selected. Inside the dialog, there is a text area with the instruction: "A friendly name and description will make it easier to identify and use a certificate." Below this, there are two input fields. The first is labeled "Friendly name:" and contains the text "MyClient". The second is labeled "Description:" and is currently empty. At the bottom left, there is a link that says "Learn more about [certificate properties](#)". At the bottom right, there are three buttons: "OK", "Cancel", and "Apply".

20. In the Subject name Type Full DN enter into the value field the following

CN=@#####\_01,OU=Commissioning,OU=MULTI-ALLOWED, once entered click Add to copy it across. If you have been issued more than one certificate enter each as =@#####\_02, =@#####\_03... etc up to the number of certificates you have been issued.

NOTE =@##### should be replaced with your SYSTEM ID.  
NOTE if you are requesting a production certificate use OU=Production instead of OU=Commissioning

**Certificate Properties** [X]

General Subject Extensions Private Key

The subject of a certificate is the user or computer to which the certificate is issued. You can enter information about the types of subject name and alternative name values that can be used in a certificate.

Subject of certificate  
The user or computer that is receiving the certificate

Subject name:

Type:  
Full DN

Add >

< Remove

Value:

CN =CTC00001\_02  
OU=Commissioning  
OU=MULTI-ALLOWED

Alternative name:

Type:  
Directory name

Add >

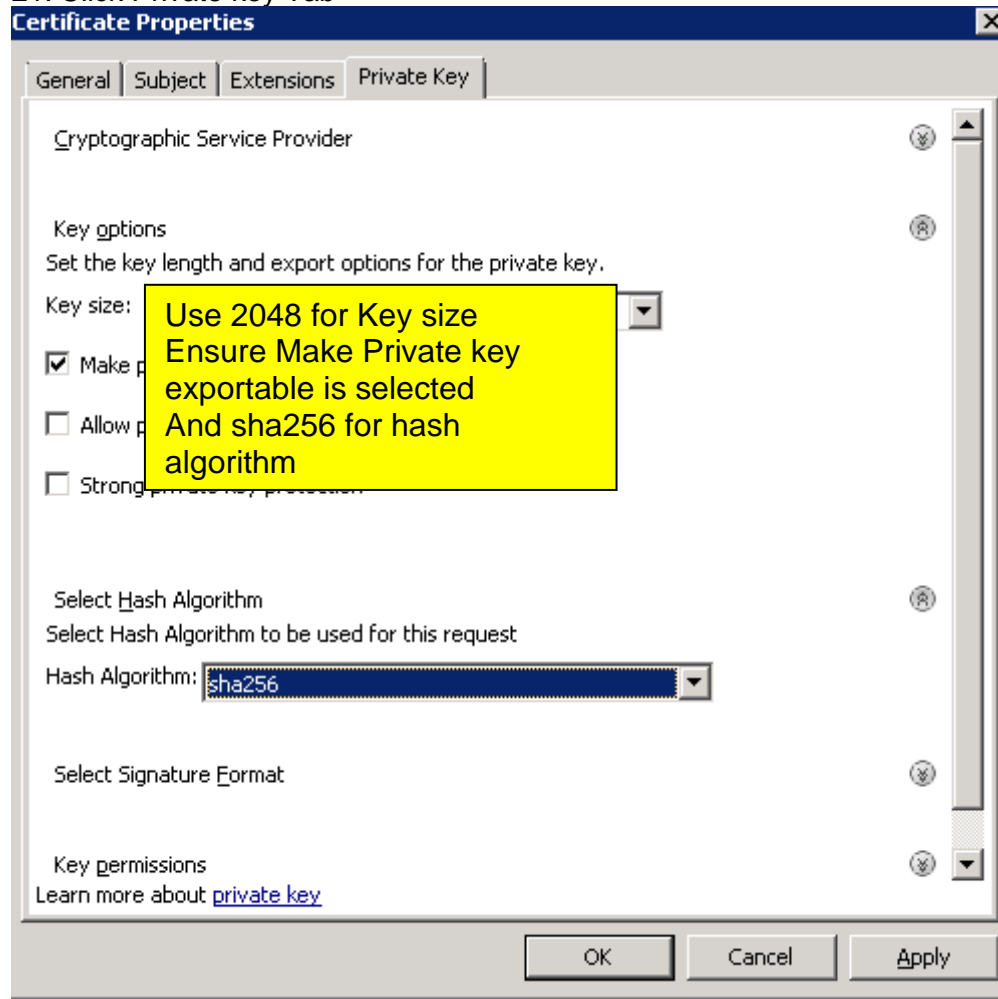
< Remove

Value:

Learn more about [subject name](#)

OK Cancel Apply

21. Click Private key Tab



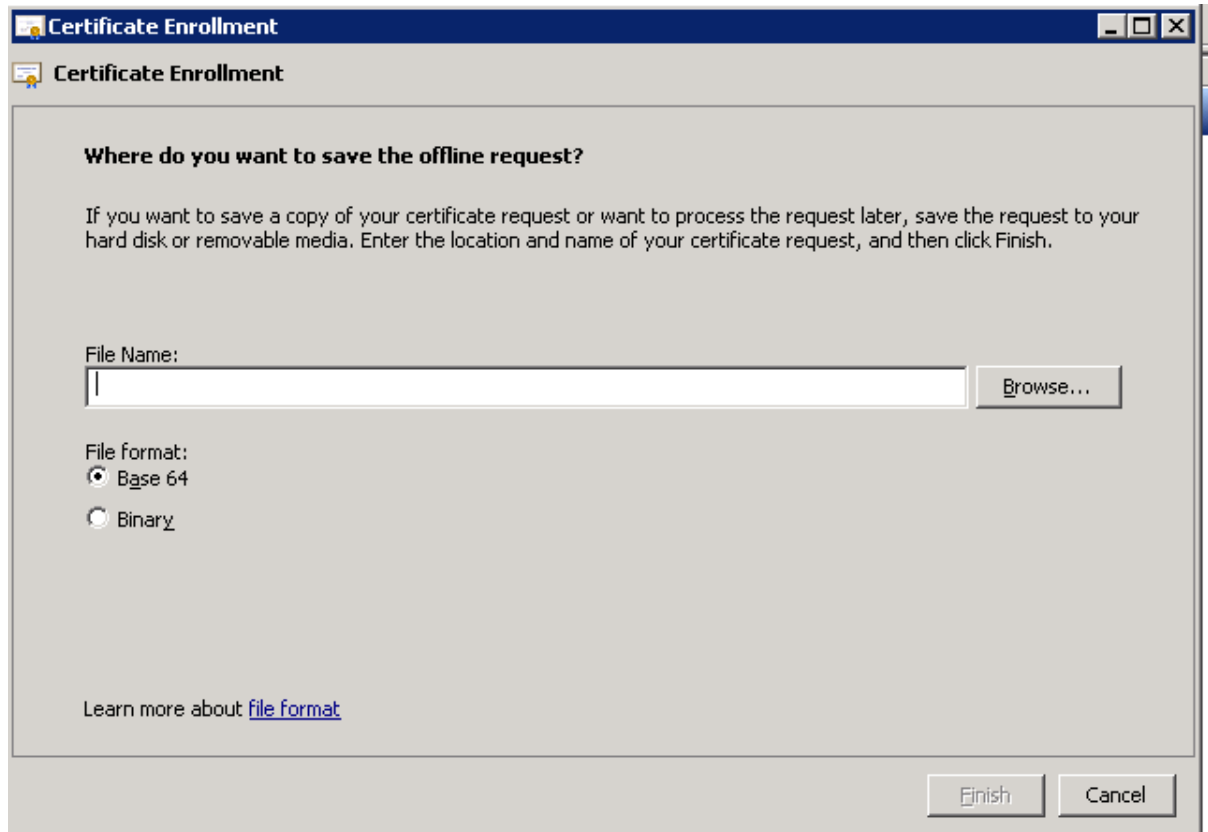
22. Select Select hash algorithm and change to sha256

23. Click Apply and then OK

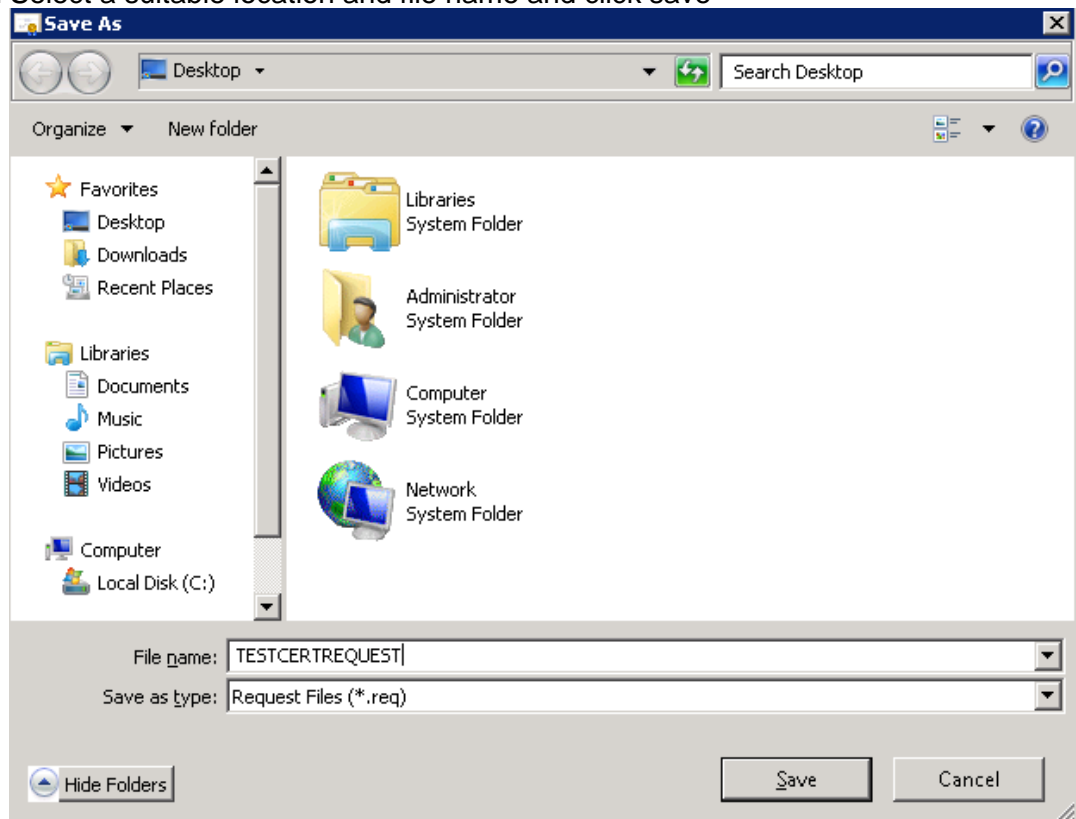
24. Click Next



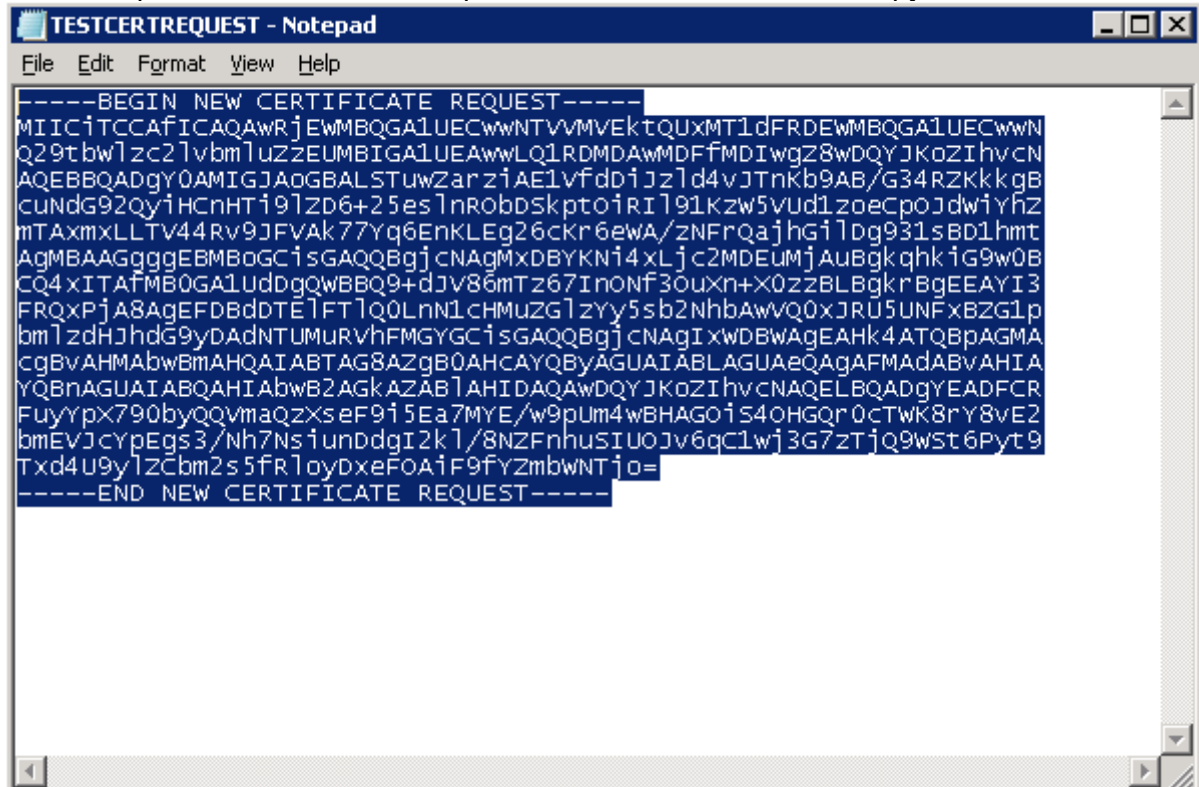
25. Leave BASE 64 selected



26. Select a suitable location and file name and click save



27. Now open the saved file in notepad and select all the text and copy the selection.



28. Launch internet explorer to the Digicert site and request your certificate – using the text above to paste into the request.

BE SURE TO INPUT YOUR SYSTEM ID FROM THE EMAIL (provided to you from [CNBC.Insight@justice.gov.uk](mailto:CNBC.Insight@justice.gov.uk) mailbox) WHERE REQUESTED, IT BEGINS WITH THE LETTER C (for commissioning) or P (for production)

For a production certificate the URL is:

```
https://pki.symauth.com/certificate-  
service?ac=384591&pf=2.16.840.1.113733.1.16.1.5.1.2.33638457
```

For a commissioning certificate the URL is:

```
https://pki.symauth.com/certificate-  
service?ac=384591&pf=2.16.840.1.113733.1.16.1.5.1.2.32319185
```

29. Once you have your certificate via email from Digicert proceed to next section

## H.4 Retrieve and install the certificate for Unix/Linux

*for Windows skip to step 33*

30. The certificate will be emailed to the address that you entered at the Digicert site. The certificate will be supplied as text, which you need to copy and place into a file on your UNIX/Linux system. This certificate is in PKCS #7 format (which allows Root CA along with your certificate.) We shall assume that the file name is certificate.p7k.

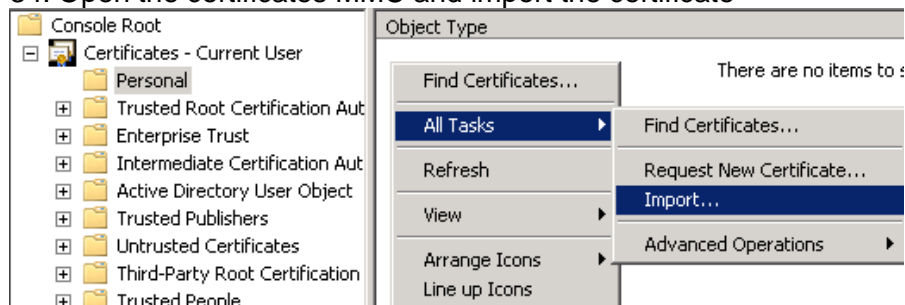
31. At this point you can/will need to convert the file you've created to a format appropriate to the implementation of your application as follows:

Implementation	Format	Command to convert
a. Java	PEM	<code>openssl pkcs7 -print_certs -in <b>certificate.p7k</b> -out <b>certificate.pem</b></code>
b. SOAP UI using Linux	PFX	<ul style="list-style-type: none"> <li>Convert to PEM first <code>openssl pkcs7 -print_certs -in <b>certificate.p7k</b> -out <b>certificate.pem</b></code></li> <li>Convert PEM encoded file and private key to PKCS #12/PFX <code>openssl pkcs12 -export -in certificate.pem -inkey myPrivate.key -out certificate.pfx</code></li> </ul> <p>This step will ask you to enter password and confirm password. This password will be needed to use the generated pfx certificate.</p>

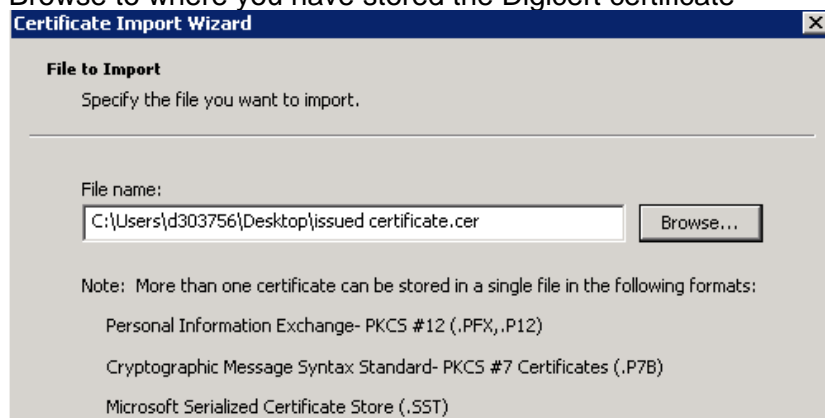
32. If you are running Linux you can test connection using SOAP UI, proceed to step 46. SOAP UI does not exist for UNIX so you will need to verify using CURL or another method. If you need assistance with this please contact the CNBC Helpdesk, see section 9.1 for contact details. Retrieve and install the certificate for Windows

33. From your client machine install the issued certificate

34. Open the certificates MMC and import the certificate



35. Browse to where you have stored the Digicert certificate



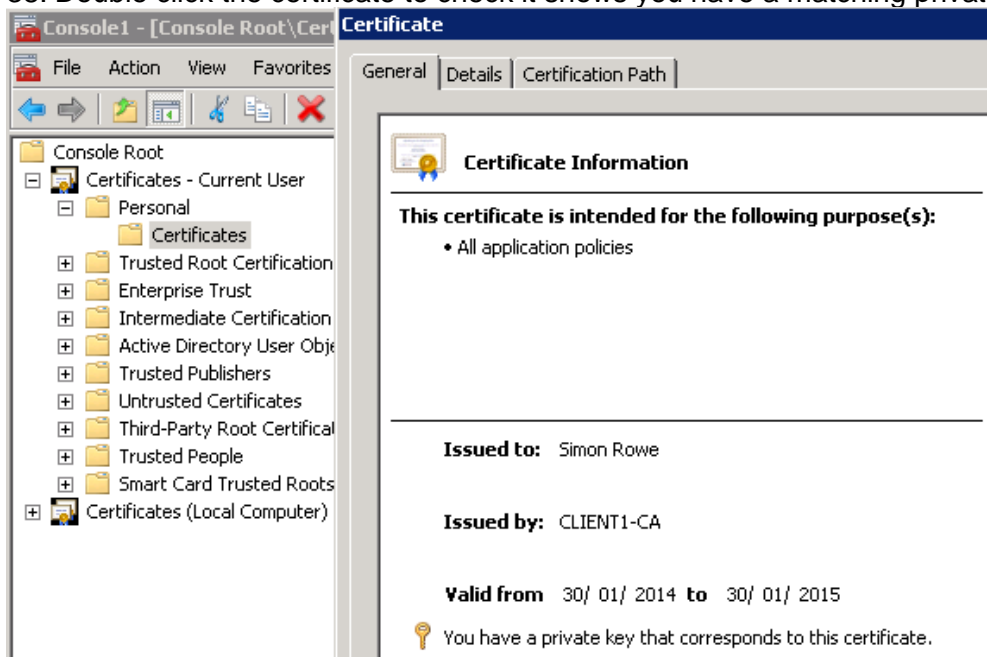
36. Place certificate in your personal store



37. Click Next and Finish



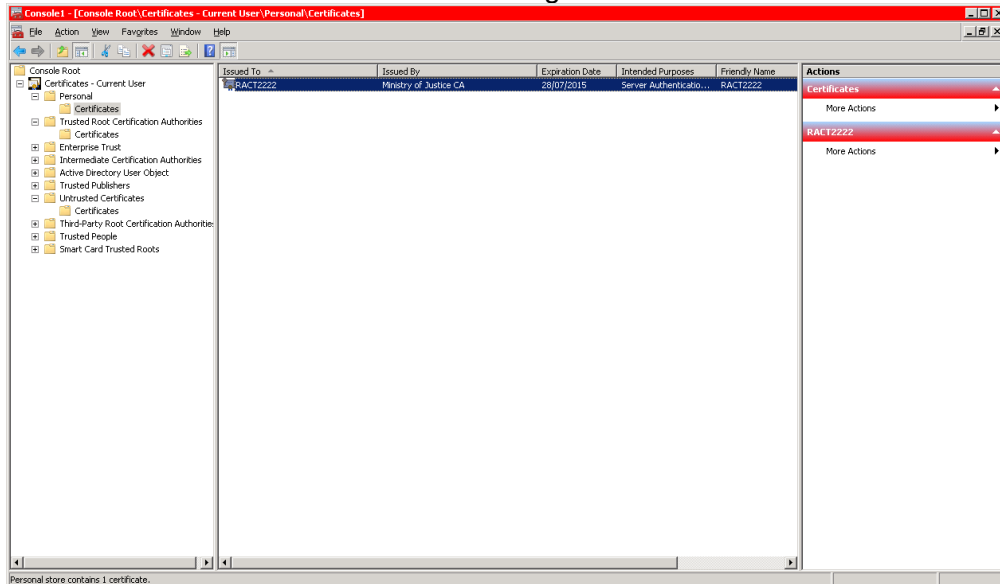
38. Double click the certificate to check it shows you have a matching private key.



39. You should now import the rootca certicate – but there will be no private key and it should be stored in the Trusted Root Certification Authorities

40. Now you need to export the personal certificate with its private key

41. From mmc select the certificate and right click



42. Select all-tasks export



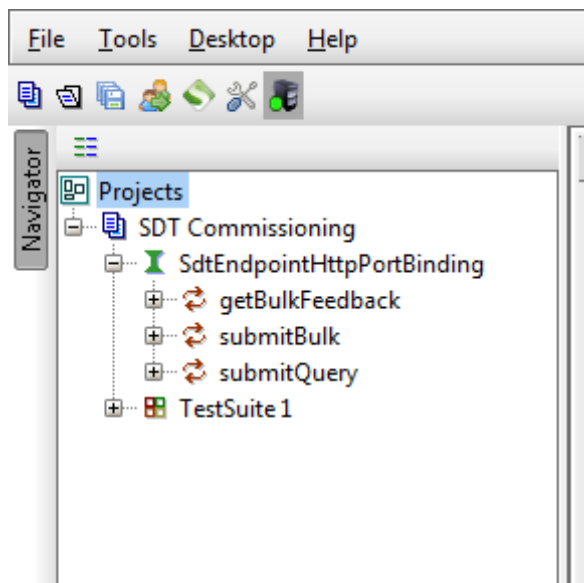
43. And when prompted select export the private key



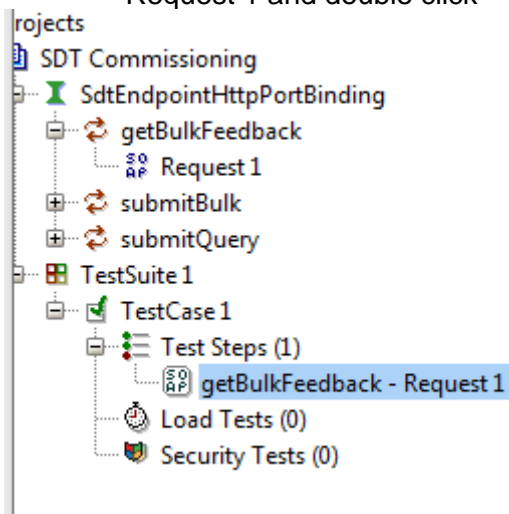
44. Then you will be prompted for a password – this will be used in soapui
45. Select the file format Personal Information exchange and save in a suitable location.

## H.5 Verify ability to connect to CBUS Commissioning

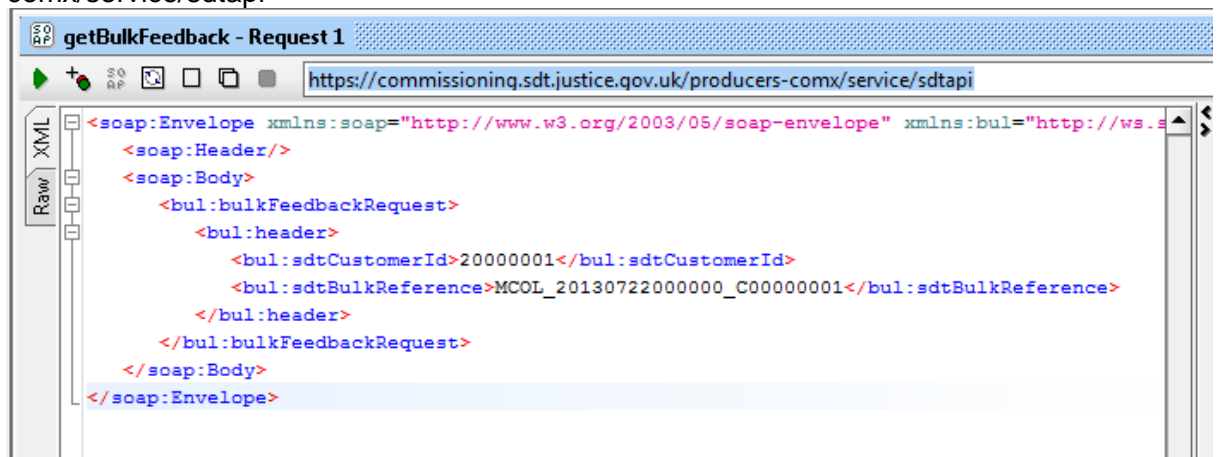
46. Download version 4.0.1 of SOAP UI at  
<https://www.soapui.org/downloads/soapui/soapui-os-older-versions/>
47. Once loaded go to File > New SOAP Project
48. Enter a Project Name and browse to the location where you have stored the WSDL, choose OK. If you do not have the WSDL see troubleshooting section at the end of this guide for an embedded zip file containing the WSDL. You should then see something like this:



49. Go to file, preference, SSL Settings, KeyStore – Browse and select the certificate you exported in step 36. It should have a .pfx extension.
50. In the KeyStore password enter the password used in step 37 (or step 31 for Linux)
51. Select requires client authentication tick box
52. Expand the getBulkFeedback messagetype in the Navigator until you see Request1. Right click and select Add to TestCase and select create new test suite in the drop down.
53. Expand the newly created TestSuite > TestCase1 >Test Steps > getBulkFeedback – Request 1 and double click



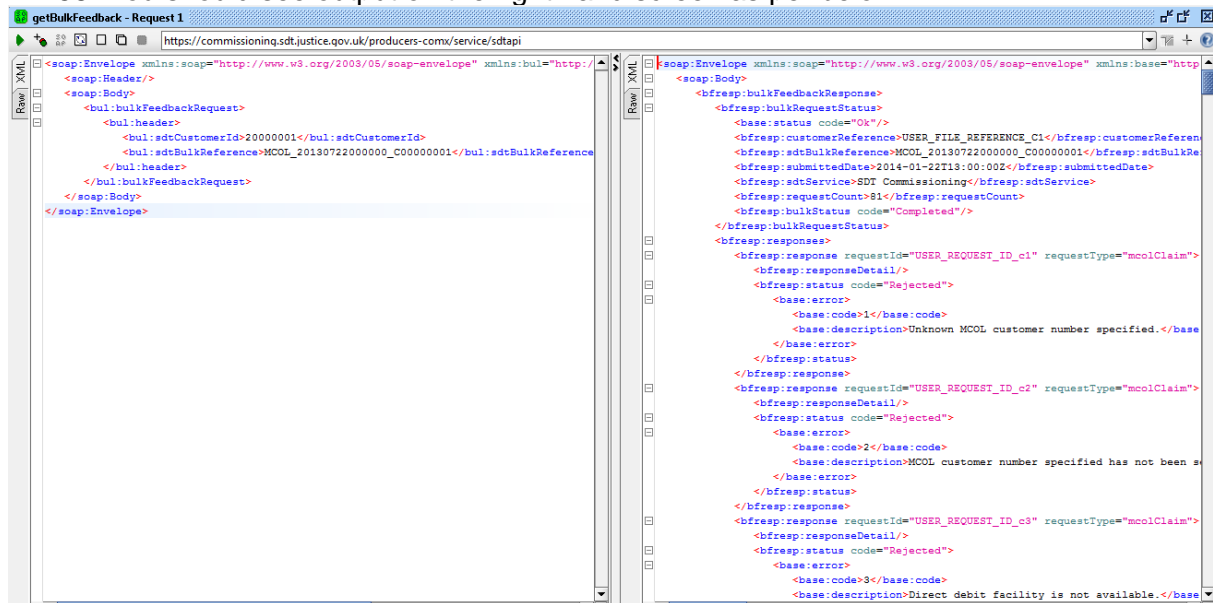
54. In the URL bar of the window that opens, click the drop down and select [add new endpoint..]
55. Paste the following URL <https://commissioning.sdt.justice.gov.uk/producers-comx/service/sdtapi>



56. Modify the <bul:sdtCustomerID> line to match the customer ID that you have been given and modify the <bul:sdtBulkReference> to MCOL\_20130722000000\_C00000001

57. Click the Green arrow on the top left of the window

58. You should see output on the right hand screen as per below:



59. The content on the right is the response from the CBUS Commissioning server. If you see this then you have verified that you have been able to successfully connect to CBUS Commissioning using your certificate and supplied credentials. If you do not see this check below for common errors and troubleshooting tips, or contact the CBUS helpdesk at [CNBC.Insight@justice.gov.uk](mailto:CNBC.Insight@justice.gov.uk)

## H.6 Transitioning to CBUS Live

60. Once you have completed CBUS Commissioning trials to your satisfaction please notify [CNBC.Insight@justice.gov.uk](mailto:CNBC.Insight@justice.gov.uk) and they will send you a new Digicert URL to request your live certificate. They will also revoke your commissioning certificates if requested at this time. You can also re-request them at a later date should they be needed. Once you receive the email with the Digicert URL repeat steps 1 through 38, however in step 16 use OU=Production instead of OU=Commissioning. The end point for live is <https://sdt.justice.gov.uk/producers/service/sdtapi>

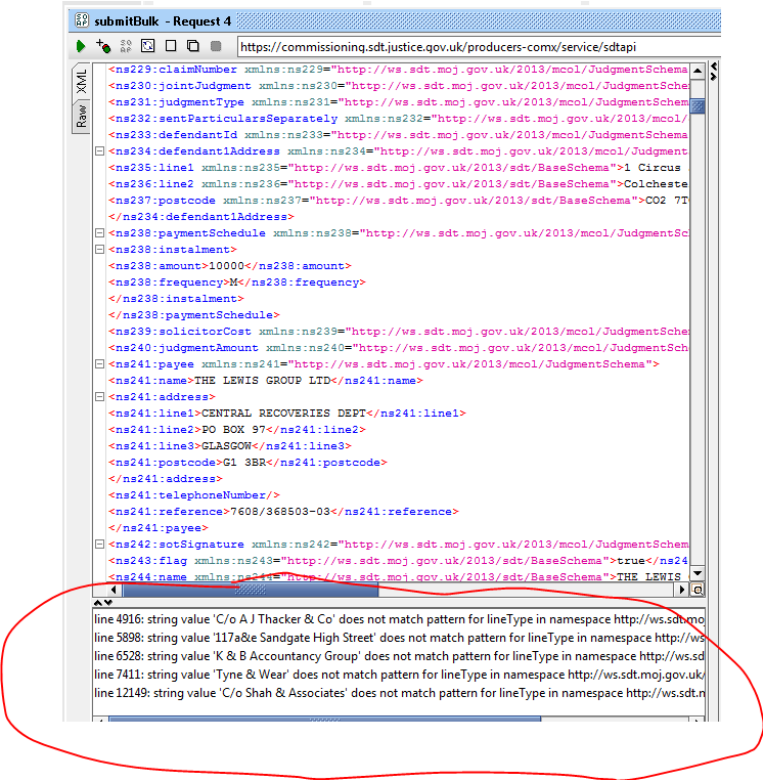
## H.7 Troubleshooting




SOAP UI error message		
1.	The status of the message processing is : Import failed:Error 1000	System Identifier not authorised to connect. This usually occurs if you are trying to use your production certificate before your go-live date.



SOAP UI error message		
2.	The status of the message processing is : Import failed:Error 1001	<p>Message fails threatening content checking. Some aspect of the XML code is triggering this error.</p> <p>Some common reasons:</p> <ul style="list-style-type: none"> <li>TAB characters are not allowed so firstly please check your code to ensure all TAB characters are removed.</li> <li>This error can also be returned if a message has a MIME type attachment. This is not supported and will generate a 1001 error. Please refer to Q23 for sample code to resolve this in Visual Basic.</li> <li>Another possible cause of this error is the use of double commas in a message which the gateway will reject.</li> <li>Also please ensure you use specify <b>content type application/soap+xml</b> in your code.</li> </ul> <p>If none of the above resolve the issue please send the code to <a href="mailto:CNBC.Insight@justice.gov.uk">CNBC.Insight@justice.gov.uk</a> so it can be checked.</p>
3.	The status of the message processing is : Import failed:Error 1002	CBUS Customer Information missing
4.	<p>The status of the message processing is : Import failed:Error 1003</p> <p>Or</p> <p>SOAP fault Fault:MessageBlocked</p>	This occurs when you have entered an incorrect sdtCustomerID. You must ensure that the sdtCustomerID used for all messages is identical to the one supplied to you for CBUS Commissioning or Production.
5.	The status of the message processing is : Import failed:Error 1004	<p>This error occurs when the XML is not passing schema validation.</p> <p>Examples include:</p> <ul style="list-style-type: none"> <li>Request bulk feedback request which is not equal to 29 valid characters.</li> <li>Tags with Null specified as "". Do not include the tags for that element at all if you want to send NULL (for an optional field).</li> </ul>
6.	The status of the message processing is : Import failed:Error 1005	No response from CBUS Service
7.	The status of the message processing is : Import failed:Error 1006	Outbound message failed XML validation
8.	SSLPeerUnverifiedException: peer not authenticated	This can occur if you are accessing through a Proxy server. Downloading version 4.0.1 of SOAP UI and inputting your proxy settings will resolve this. Later versions of SOAP UI have a bug which prevents it working through a Proxy.
9.	SSLHandshakeException: Received fatal alert: handshake_failure	There could be a problem with the certificate, you may need to generate another .CSR but contact CNBC, see section 9.1 for contact details, if you receive this as there are other reasons why this could occur.

<b>SOAP UI error message</b>		
10.	<p>SOAP Response – FAILED Unexpected element: CDATA.</p> <p>Or</p> <p>Failed to set localAddress to...</p> <p>Or</p> <p>UnknownHostException</p>	<p>There is likely a problem in the URL or you haven't entered the correct endpoint. Make sure this is set to <a href="https://commissioning.sdt.justice.gov.uk/producers-comx/service/sdtapi">https://commissioning.sdt.justice.gov.uk/producers-comx/service/sdtapi</a></p> <p>This can also occur if your network connection is intermittent or having other issues. To resolve try using a different network connection.</p>
11.	java.net.SocketException: Connection reset	This occurs when the wrong certificate is referenced, or the path to the certificate in SOAP UI SSL Preferences is wrong.
12.	<p>BULK_REF_INVALID ID</p> <p>There is no Bulk Request submission associated with your account for the supplied CBUS Bulk Reference xxxx</p>	<p>Request bulk feedbacks will only work in CBUS Commissioning for the following sdtBulkReferences</p> <p>MCOL_20130722000000_A00000001,  MCOL_20130722000000_B00000001,  MCOL_20130722000000_B00000002,  MCOL_20130722000000_C00000001,</p>
13.	Would CBUS system be fixed to return the error as SOAP fault instead of error cases?	Due to security considerations SOAP faults will not be returned by CBUS. Only the four digit errors (as outlined in question 1-8 above) will be returned.

SOAP UI error message		
14.	How can I validate my XML?	<p>In SOAP UI paste your code into a new or existing message <b>of the appropriate type</b> (steps 45-47 in guide), then right click on the code and select “validate”. Any validation errors will be displayed in the window underneath the code.</p>  <p>NOTE – not all validation issues will be caught using this method, for the most comprehensive test you should actually submit the message via SOAP UI. If a 1004 error occurs then there are still validation issues.</p>
15.	What is the latest WSDL and XSD?	See Appendix E - XSD schemas, WSDL & Sample Invoices
16.	Errors requesting .CSR including permissions errors	This often occurs with Windows Server 2003. The easiest fix is to generate the .csr on any laptop or client computer running windows 7 or 8 and then copy the .pfx file over to the server once generated. The CSR does not need to be generated on the server it will ultimately be installed on.
17.	Are the character limits inclusive of any escape sequences?	No, the special characters such as apostrophe and ampersand that are written as &apos; and &amp; are only treated as one character as far as the character limits in the XML are concerned.

Visual Basic .NET development specific issues and code samples		
18.	How do I import certificate?	<p>This code can be adapted to import the certificate using visual basic .NET.</p> <pre> X509Certificate2 thpCert = new X509Certificate2(); thpCert.Import(@"C:\path\cert.pfx", "xxxxx", X509KeyStorageFlags.UserKeySet); sdtClient.ClientCredentials.ClientCertificate.Certificate = thpCert; </pre>
19.	<p>What binding should I use / errors with binding?</p> <p>Could not create SSL/TLS secure channel'</p>	<p>You cannot use a wshttpbinding because it requires the certificate to encrypt the message which is not what is required, and while the basichttpbinding allows you to use the certificate to encrypt the transport only and leave the message plain text it doesn't allow for SOAP 1.2 so a custom binding must be used instead. This sample binding may require additional configuration.</p> <p>Sample code for custom binding:</p>  <pre> 1 &lt;?xml version="1.0" encoding="utf-8" ?&gt; 2 &lt;configuration&gt; 3   &lt;startup&gt; 4     &lt;supportedRuntime version="v4.0" sku=".NETFramework,Version=v4.5" /&gt; 5   &lt;/startup&gt; 6   &lt;system.serviceModel&gt; 7     &lt;bindings&gt; 8       &lt;customBinding&gt; 9         &lt;binding name="SdtEndpointHttpPortBinding"&gt; 10          &lt;textMessageEncoding messageVersion="Soap12" /&gt; 11          &lt;security authenticationMode="CertificateOverTransport" /&gt; 12          &lt;httpsTransport useDefaultWebProxy="false" requireClientCertificate="true" /&gt; 13        &lt;/binding&gt; 14      &lt;/customBinding&gt; 15    &lt;/bindings&gt; 16    &lt;client&gt; 17      &lt;endpoint address="https://commissioning.sdt.justice.gov.uk/producers-comx/service/sdtapi" 18        binding="customBinding" bindingConfiguration="SdtEndpointHttpPortBinding" 19        contract="CCBC.ISdtEndpointPortType" name="SdtEndpointPort" /&gt; 20    &lt;/client&gt; 21  &lt;/system.serviceModel&gt; 22 &lt;/configuration&gt; </pre>
20.	Is there any other sample code I can use to demonstrate a successful connection?	<p>The following files contain sample code in visual basic</p> <div style="display: flex; justify-content: space-around; align-items: center;">   </div> <div style="display: flex; justify-content: space-around; align-items: center;"> <span>Module1.vb.txt</span> <span>App.config.txt</span> </div> <hr/> <p>'Module1.vb.txt'</p> <pre> Imports System.ServiceModel Imports System.Security.Cryptography.X509Certificates Imports System.Net Imports SDT_Comx.sdt  Module Module1      Sub Main()         Try             Dim service As New SdtEndpointPortTypeClient              service.ClientCredentials.ClientCertificate.SetCertificate(StoreLocation.LocalMachine,   StoreName.My,   X509FindType.FindBySerialNumber,   "294BAD495D780E9B452D766EED77BAE6")             service.Open()             Dim request As New bulkFeedbackRequestType             Dim header As New headerType1             header.sdtCustomerId = 10000001             header.sdtBulkReference = "MCOL_20130722000000_B00000001"             request.header = header             service.getBulkFeedback(request)             service.Close()         Catch ex As Exception </pre>

Visual Basic .NET development specific issues and code samples		
		<pre> MsgBox(ex.StackTrace) End Try End Sub  End Module </pre> <hr/> <p>'app.config.txt'</p> <pre> &lt;?xml version="1.0" encoding="utf-8" ?&gt; &lt;configuration&gt;   &lt;startup&gt;     &lt;supportedRuntime version="v4.0" sku=".NETFramework,Version=v4.5" /&gt;   &lt;/startup&gt;   &lt;system.serviceModel&gt;     &lt;bindings&gt;       &lt;customBinding&gt;         &lt;binding name="SdtEndpointHttpPortBinding"&gt;           &lt;textMessageEncoding messageVersion="Soap12" /&gt;           &lt;security authenticationMode="CertificateOverTransport" /&gt;           &lt;httpsTransport useDefaultWebProxy="false" requireClientCertificate="true" /&gt;         &lt;/binding&gt;       &lt;/customBinding&gt;     &lt;/bindings&gt;     &lt;client&gt;       &lt;endpoint address="https://commissioning.sdt.justice.gov.uk/producers-comx/service/sdtapi"         binding="customBinding"         bindingConfiguration="SdtEndpointHttpPortBinding"         contract="sdt.ISdtEndpointPortType" name="SdtEndpointPort" /&gt;     &lt;/client&gt;   &lt;/system.serviceModel&gt; &lt;/configuration&gt; </pre>
21.	Invalid provider type specified	In some environments when developing in visual basic and visual studio this error can occur. Customers have been successful by recreating .CSR process but using an alternate flow in step 16. Please pick "legacy" certificate in this step 16 and re-request certificate if you encounter this error.
22.	<p>A first chance exception of type 'System.Security.Cryptography.CryptographicException' occurred in mscorlib.dll</p> <p>Or other issues using VB.NET such as TLS channel connection</p>	<p>In certain VB.NET and OS combinations you will need to delete the following line out of the app.config file:</p> <pre> &lt;security authenticationMode="CertificateOverTransport" /&gt; </pre>
23.	1001 error – how can I resolve?	<p>This often occurs when using MIME type attachments which are not supported (see Q2 for other possibilities). The following code may help:</p> <p>This code connects to https url and uses certificate pushed XML as string and receives response.</p> <p>The content type should be "application/soap+xml; charset=UTF-8"</p> <pre> Imports System.IO Imports System.Net Imports System.Security.Cryptography.X509Certificates Imports System.Text Imports System.Xml </pre>

## Visual Basic .NET development specific issues and code samples

Module SDTComxTest

```

Sub Main()

    Dim xmlString As String
    Dim theCert As New X509Certificate2("c:\mine\my-00001015.pfx", "password123", X509KeyStorageFlags.UserKeySet)

    xmlString = "<soap:Envelope
xmlns:soap='\"http://www.w3.org/2003/05/soap-envelope\""
xmlns:bul='\"http://ws.sdt.moj.gov.uk/2013/sdt/BulkFeedbackRequestSche
ma\""> <soap:Header/><soap:Body><bul:bulkFeedbackRequest>
<bul:header><bul:sdtCustomerId>19000003</bul:sdtCustomerId><bul:sdtBu
lkReference>MCOL_20130722000000_A00000001</bul:sdtBulkReference>
</bul:header></bul:bulkFeedbackRequest> </soap:Body></soap:Envelope>"

    Dim endpointURL As String =
"\"https://commissioning.sdt.justice.gov.uk/producers-
comx/service/sdtapi\""
    Dim responseString As String = ""

    Dim httpReq As HttpWebRequest =
WebRequest.Create(endpointURL)
    Dim encoding As New UTF8Encoding
    Dim buffer() As Byte = encoding.GetBytes(xmlString)
    Dim responseMessage As String

    httpReq.AllowWriteStreamBuffering = False
    httpReq.Method = "POST"
    httpReq.ContentType = "application/soap+xml; charset=UTF-8"
    httpReq.ContentLength = buffer.Length

    httpReq.ClientCertificates.Add(theCert)

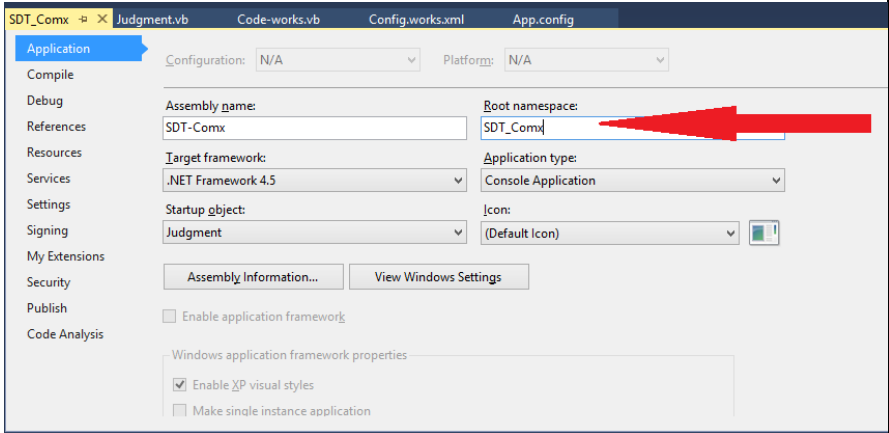
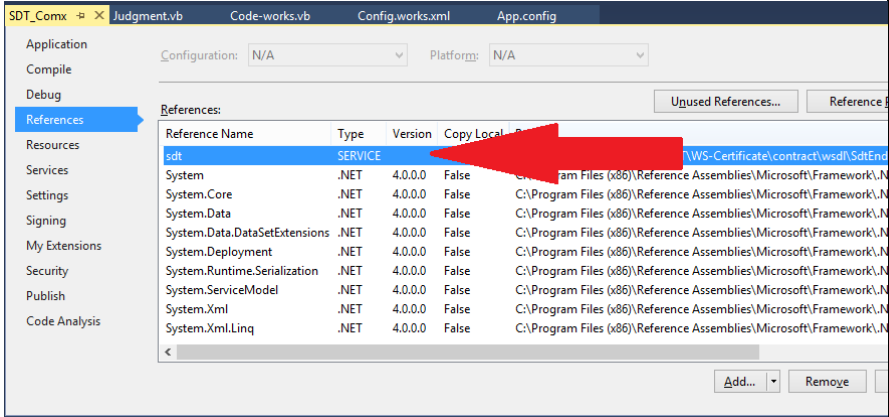
    Dim httpReqWriter As Stream = httpReq.GetRequestStream
    httpReqWriter.Write(buffer, 0, buffer.Length)
    httpReqWriter.Close()

    Dim httpRespReader As New
StreamReader(httpReq.GetResponse.GetResponseStream)

    responseMessage = httpRespReader.ReadToEnd
    If responseMessage.IndexOf("1000") > 0 Then
        MsgBox("System Identifier not authorised to connect")
    ElseIf responseMessage.IndexOf("1001") > 0 Then
        MsgBox("Message fails threatening content checking")
    ElseIf responseMessage.IndexOf("1002") > 0 Then
        MsgBox("SDT Customer Information missing")
    ElseIf responseMessage.IndexOf("1003") > 0 Then
        MsgBox("SDT Customer not authorised to connect")
    ElseIf responseMessage.IndexOf("1004") > 0 Then
        MsgBox("Message fails schema validation")
    Else
        Dim doc As New XmlDocument()
        doc.LoadXml(responseMessage)

        Dim sw As New StringWriter()
        Dim xmlFormatter As New XmlTextWriter(sw)
        xmlFormatter.Formatting = Formatting.Indented
        doc.WriteTo(xmlFormatter)
        xmlFormatter.Flush()
        Console.WriteLine(sw.ToString())
        Console.ReadLine()
    End If
End Sub

```

Visual Basic .NET development specific issues and code samples		
		<p>End If</p> <p>End Sub</p> <p>End Module</p>
24.	What is SDTComx.sdt in the sample code?	<p>The following command is used to reference the WSDL.</p> <p><b>Imports</b> SDT_Comx.sdt</p> <p>1. The customer should replace SDT_Comx with their vb project project Root namespace as shown by the red arrow below</p>  <p>2. Replace sdt with their service reference name as shown by the red arrow below</p> 
UNIX/LINUX development specific issues and code samples		
25.	What CURL command can I use to establish a connection?	<p><b>Note the use of -H "Content-Type:application/soap+xml"</b></p> <pre>curl --verbose --ssl --key my-key.pem --cert my-cert.pem --cacert my-ca.pem -H "Content-Type:application/soap+xml" --connect-timeout 10 --max-time 5 -s --show-error</pre>

**Visual Basic .NET development specific issues and code samples**

		<pre>-X POST -d "@/path/to/file" <a href="https://commissioning.sdt.justice.gov.uk/producers-comx/service/sdtapi">https://commissioning.sdt.justice.gov.uk/producers-comx/service/sdtapi</a></pre> <p>In the version of the CURL I tried, for some reason the -d @/path/to/file did not work. Hence I tried using the SOAP message in string and received successful response. see below</p> <pre>curl --verbose --ssl --key my-key.pem --cert my-cert.pem --cacert my-ca.pem -H "Content-Type:application/soap+xml" --connect-timeout 10 --max-time 5 -s --show-error -X POST -d "&lt;?xml version='1.0' encoding='UTF-8'?&gt;&lt;soap:Envelope xmlns:soap='http://www.w3.org/2003/05/soap-envelope' xmlns:bul='http://ws.sdt.moj.gov.uk/2013/sdt/BulkFeedbackRequestSchema'&gt;&lt;soap:Header/&gt;&lt;soap:Body&gt;&lt;bul:bulkFeedbackRequest&gt;&lt;bul:header&gt; &lt;bul:sdtCustomerId&gt;19000003&lt;/bul:sdtCustomerId&gt;&lt;bul:sdtBulkReference&gt;MCOL_20130722000000_A00000001&lt;/bul:sdtBulkReference&gt;&lt;/bul:header&gt;&lt;/bul:bulkFeedbackRequest&gt;&lt;/soap:Body&gt;&lt;/soap:Envelope&gt;" <a href="https://commissioning.sdt.justice.gov.uk/producers-comx/service/sdtapi">https://commissioning.sdt.justice.gov.uk/producers-comx/service/sdtapi</a></pre>
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# Appendix I - Business Questions / Frequently Asked questions (FAQ)

*Please note that HMCTS is not able to advise on which solutions are most appropriate for a given customer environment or provide in-depth support with development of customer systems. Any software required to establish a connection to the CBUS service and then send it messages will need to be developed or procured by the CBUS customers and their suppliers. We would recommend referring to the Customer Interface Document (CID) which is intended to be the customer facing documentation to aid in development for incorporating CBUS into your system.*

*This FAQ is provided to share responses to queries received by the CBUS mailbox as of time of publication of this version of the CID which may be of use to all customers and IT suppliers seeking to develop CBUS for use by their own systems.*

#	Query	Reply
<b>Certificates and establishing connection to the Gateway</b>		
1.	Is the system restricted by IP address or will our staff be able the CBUS from anywhere on the internet?	In order for a web service to be initiated by a client, a client certificate will need to be installed on the outbound server making the SSL connection to CBUS. It is the certificate that restricts the connection to CBUS.
2.	What is the URL, port and IP for CBUS and CBUS Commissioning?	<p>The CBUS service is accessed via the following URLs:</p> <ul style="list-style-type: none"> <li>• CBUS is accessed via sdt.justice.gov.uk on port 443 (20.26.73.199)</li> <li>• CBUS Commissioning is accessed via commissioning.sdt.justice.gov.uk on port 443 (20.26.73.199)</li> </ul> <p>The end point to be used for CBUS live is:  <a href="https://sdt.justice.gov.uk/producers/service/sdtapi">https://sdt.justice.gov.uk/producers/service/sdtapi</a></p> <p>The end point to be used for CBUS Commissioning is:  <a href="https://commissioning.sdt.justice.gov.uk/producers-comx/service/sdtapi">https://commissioning.sdt.justice.gov.uk/producers-comx/service/sdtapi</a></p>
3.	With regard to certificates, how are terminal services/citrix servers handled, would one shared certificate be able to be used by all users of that server?	Certificates are specifically for the outbound node of each server making a connection to CBUS (acting as a service broker). In your scenario, on the assumption that you only have one terminal services/Citrix server, which holds the services making the outbound connection, you could establish a connection using one certificate.
4.	What type of security certificate is to be used? Is it a digital signature or SSL certificate Or any other?	It is a client side certificate that will be used to establish a secure SSL tunnel. You will be issued this certificate for download, but you will need to generate the Certificate Signing Request (CSR) yourself.

#	Query	Reply
5.	How do I create a Certificate Signing Request?	The process for creating a Certificate Signing Request will differ depending on your local environment. The expectation is that the IT department or IT supplier for customer systems will hold the expertise required to create the Certificate Signing Request. The "Creating a certificate request in a Windows environment v7.docx" will provide some helpful steps.
6.	Do we need to know the <b>keyStore</b> , <b>KeyStoreType</b> and <b>KeyStorePassword</b> information?	There is no specific information for these or any other parameters that needs to go into your Certificate Signing Request.
7.	How many certificates will the client have, one or many?	For the majority of clients we envisage up to 2 for commissioning and up to 4 for live service will be adequate (covering disaster recovery and resilience). Where there is a specific use case requiring additional certificates this will be evaluated by the project team on a case by case basis.
8.	Does client have any certificate as of now and can they be shared with product suppliers?	IT suppliers providing software solutions for CBUS to clients can request certificates for the commissioning service without involving any clients, however certificates for the CBUS live service can only be issued to customers. A customer can elect to share or provide this certificate to their IT supplier if they choose.
9.	Is any third party certificate Authority information are used in web service call?	The certificate is used only to establish the SSL connection. Once the connection has been established, the certificate is not used within the XML message and web service call.
10.	Can a single certificate enable many systems/users to log one or many bulk cases and check for status updates? Would this certificate be shared among all systems/users?	A single certificate can support multiple clients. Each certificate is associated with a SYSTEM ID identifying one system that connects to CBUS. Each unique customer has a CUSTOMER ID. and multiple CUSTOMER IDs can be associated with a single SYSTEM ID and certificate. One certificate allows many users to access CBUS using the same system, provided it is installed on a server acting as the service broker. Each customer system must route its claim/XML message through the service broker according to one of the three architecture options described in the CID. Software modifications on each customers workstation will be necessary to generate and sent messages to the service broker, which then forwards them to CBUS.
11.	How long do certificates last for?	1 year
12.	Will you also be publishing the Server Certificates (for commissioning and live systems to be added as trusted certificates in our application's key store for the correct SSL handshake)? How can we obtain these certificates?	When you receive the certificate, you will receive the client side certificate as well as the root certificate of the Certificate Authority that issues it. You will need to install both of these to establish a connection.
<b>Submitting claims, feedback requests, queries and validation</b>		
13.	In previous correspondence it was rumoured that there would no longer be limits to some of the text fields within the XML, but the xsd document implies there will continue to be restrictions. Can you confirm please?	Text field limitations are as described in the CID (Appendix I) and XSDs for each field.

#	Query	Reply
14.	<p>How do I correct an error for a claim that has otherwise passed all validation and has been successfully submitted, or resubmit a claim?</p> <p><i>e.g.) I am still not clear how we correct an error where XML is otherwise ok (e.g. submit a scottish postcode – error no 8). If this arrives as part of batch 1234 with individual ID 4567 then gets corrected with new ID 8901 and we request an update on batch 1234 how do we prevent another error 8 code being returned for request 4567, which the documentation implies we would get?</i></p>	<p>CBUS does not provide a facility to correct or amend the details of a claim once submitted successfully (where otherwise passed all validation). You may wish to contact the CNBC Helpdesk (0300 123 1056 ) for assistance regarding amending the details of the claim on a case by case basis. This is a manual process and is not done through CBUS.</p> <p>In the example batch 1234 will always contain error 8 for requestID 4567. In order to correct request 4567 it will need to be resubmitted as part of a new claim (say batch 9999 and claim 8901). You would then check status as part of the new batch 9999 which will give you a status for 8901.</p>
15.	Is direct debit mandatory and is it the only method payment for new claims?	Yes Direct Debit is mandatory for all claims and it is now the only method of payment.
16.	Can the content of fields in the XML message contain line breaks or carriage returns?	No they should not. MCOL will ignore any line breaks or carriage returns.
17.	Are there any sample XML and XSD files?	The xml that will be returned by the commissioning system is included in Appendix F - CBUS Commissioning Feedback This includes an example of each type of response that can be expected from CBUS.
18.	Fields specifying an amount, for instance 9999.99, according the XSD will not validate due to the field type being “integer”, which will not allow entry of a decimal point. How should we account for this?	All fields specifying an amount are in <b>pence</b> and therefore cannot include a decimal.
19.	How are the request IDs derived? Do they need to be unique?	RequestID is the customer supplied unique identifier for each individual request that makes up the bulk request. In the files provided in the CID the CustomerReference is ORG_NJ5050 (made up by customer) and the individual requestID in the Org_Claim file is NJ5050 which is also made up by the customer. There is only one claim in this file. The format can be set by customer as long as it less than 32 characters and does not contain any special characters. The only implication is the reference must be unique within 90 days (both individual requestID and CustomerReference)
20.	Can we use SOAP 1.1 instead of SOAP 1.2 (which CBUS officially supports?)	CBUS only officially supports the SOAP 1.2 protocol. 1.2 is supposed to be backwards compatible with 1.1, but there may be some configuration changes required.
21.	Can 1XX, 3XX, 4XX or 5XX (other than type 500) responses be returned and do they require handling by software solutions?	Only HTTP 200, 4XX and 5XX error responses as specified in CID need to be considered.
22.	Is there a mapping file which shows the relationship between fields in the current emailed .CSV file and the XML input files?	The field names within the XML should facilitate mapping to the existing CSV. Section 1.2 “Differences between CBUS and Secure Email processes” also lists the changes.

#	Query	Reply
23.	<p>The following fields appear to be new in CBUS and do not correspond to an existing field in the secure email .CSV, what are these and how should I populate them?</p> <ul style="list-style-type: none"> <li>• SotSignature Flag</li> <li>• SotSignature Name</li> <li>• Send Particulars Separately</li> </ul>	<p>These are new fields required by Court procedures. Sot is an abbreviation for Statement of Truth. SotSignature Flag is a Boolean and will need to be set as True or the claim will be rejected. SotSignature Name is the name that will be printed in the signature box on the N1 form that is sent to the defendant.</p> <p>Send Particulars Separately is also a Boolean to indicate whether you are going to send the particulars of the claim directly to the defendant.</p> <p>The validation rules for these fields are described in Appendix G - MCOL specific web service field definitions.</p>
24.	Frequency direct debits will be collected, one per batch or can they be grouped e.g. weekly?	There is a choice of weekly or monthly.
25.	What invoicing method is in place for our internal reconciliation, will we receive an invoice for each direct debit collection? Will this break down payments to our individual cases or just include the batch "User Reference"?	Electronic invoicing will be used and will contain a complete breakdown of fees against each case in XML format.
26.	<p>How is interest calculated and how do I use the fields below with regards to calculating interest?</p> <ul style="list-style-type: none"> <li>• reserveRightToClaimInterest</li> <li>• interest/dailyAmount</li> <li>• interest/claimAmountInterestBase</li> <li>• interest/owedDate</li> <li>• interest/claimDate</li> <li>• claimAmount</li> </ul>	<p>These fields are ONLY used to populate the required values in the following text which is auto-inserted at the bottom of the claim particulars if the answer to the right to claim interest question is true:</p> <p>"The claimant claims interest under section 69 of the County Courts Act 1984 at the rate of 8% a year from dd/mm/yyyy [<i>interest/owedDate</i>] to dd/mm/yyyy [<i>interest/claimDate</i>] on £99,999.99 [<i>interest/claimAmountInterestBase</i>] and also interest at the same rate up to the date of judgment or earlier payment at a daily rate of £99,999.99 [<i>interest/dailyAmount</i>]"</p>
27.	What if I want to enter contractual interest or a different interest to the standard 8%?	In this situation you should leave the fields in Q26 above blank and make sure "reserveRightToClaimInterest" is set to False. In the claims particulars use the free text to establish the particulars of the interest you are intending to charge.
28.	If, for example, you had submitted ten claims as part of a bulk submission, how would you request feedback on just one of the claims in the bulk submission?	You would request feedback for all 10 as part of the bulk feedback request. This would return the status of all 10 individual claims.
29.	<p>Could you confirm what each of the 4 possible defendant response codes relate to?</p> <p>AS, DE, DC, PA</p>	See G.10.

#	Query	Reply
30.	What should I do if I get a time out when submitting a bulk file to CBUS?	<p>Wait for at least 2 minutes before resubmitting the same file with the same references. If your system is set to automatically retry submissions, ensure it uses the same reference when resending. If the first file is delayed but eventually goes through, and you resend the submission with a new reference number, you will end up with duplicate claims. If the first submission is successful, the second (with the same reference number) will be rejected as a duplicate, but CBUS will provide the reference allocated to the bulk request in its response.</p> <p>To reduce the likelihood of timeouts, customers are recommended to include a maximum of 500 individual requests in a bulk request.</p>
<b>Access to Commissioning System and Go-Live timetable</b>		
31.	Is there a test system that we can use to test our changes? If so, how can we get access to this system and what procedures do we need to follow to sign up etc?	The CBUS commissioning environment is the test system for CBUS. Please refer to section 2.4 for further detail of the provisioning process.
32.	I am a product supplier/bureau that will be supporting 5 customers (each with own NCP and MCOL number), what are my options for CBUS Commissioning and go-live?	<p>The key consideration for CBUS the number of unique case management systems exist across your customer base. If there is a single shared system, it must be hosted and accessible by all 5 customers. Should all 5 customers intend to use a single case management system (each with their own login), with only one server interfacing with CBUS and accessible to all, the group can be registered with a single System ID and can share one set of certificates. They could undergo one commissioning trial and go-live simultaneously, but this is not mandatory. This setup is known as a bureau service. Each business would maintain a separate National Coded Party ID, MCOL ID and customer ID to differentiate claims. Customers should note that feedback for claims issued against a specific NCP ID and CBUS ID must be requested for that same NCP ID and CBUS ID, as it will not be available to other CBUS IDs.</p> <p>If each of the five customers have a separate instance, or unique installation on own server, then each will need their own set of certificates and will need to go through commissioning and go live separately, each having a unique MCOL id, National Coded Party ID, CBUS ID and Customer ID.</p>

#	Query	Reply
33.	<p>Do we sign up as 1 provider for our customers with 1 certificate or do they sign up separately with separate certificates?</p> <p>OR</p> <p>What is the process for an IT Supplier to obtain the necessary credentials, for the commissioning system, so that we can test our solution prior to releasing it to market?</p>	<p>We have assumed that you would like to go through a validation process before you engage with your customers. As such, you would need to apply for own certificate and systemID using own development environment for the purpose of development and testing using the CBUS Commissioning system. For the purposes of only the commissioning system you will <b>not</b> need to register on the Government Gateway or MCOL as you will not be submitting any live data. All you will need is a systemID, CBUS Customer ID and commissioning certificate. Customers will apply for own certificates and we would expect them to go through commissioning trials using own certificates as well.</p>
34.	<p>How do we validate “content” of our XML submissions and test those through the MCOL and case management systems? Will we have to wait for one of our first customers to commence live submissions?</p>	<p>The commissioning system does not support MCOL or Caseman validation of message content. As there is no test instance of MCOL and Caseman, the only way to validate the content (business contextual information) of your xml messages is to submit to the live service, which you will only be able to do as (or on behalf of) a customer. The earliest date for this would be the earliest date one of your customers completes commissioning trials and goes live with the service.</p>
35.	<p>If we commit to a go-live date do we still have the option of using a paper based format as an interim solution?</p> <p>OR</p> <p>What provision is there for clients not using the CBUS solution. Is there a manual submission process to enter claims etc?</p>	<p>Yes – both paper submission of individual claims and submission via MCOL remain options ,regardless of whether go-live has occurred. Please do not use the same MCOL account that you have registered for use with CBUS. Once your CBUS account is live, you will not be able to transfer claims from one MCOL account to another, which means you will not be able to progress MCOL claims through the bulk service (CBUS).</p>
36.	<p>We already have a government gateway account, can this be used for setting up our MCOL account? The instructions in the CID only show the process with the creation of a new Gateway account. If not will creating a new gateway account disrupt the existing services we access via our existing account?</p>	<p>If you have registered as an organisation, you can simply select the MCOL service. However, if you have registered as an individual or agent then you will need to register again as an organisation. Doing so will not affect your existing account. Please ensure that your current Government Gateway account has not been used to issue claims via MCOL. If it has, you will need to create a new Government Gateway account for the Civil Bulk Upload Service.</p>
37.	<p>Confirm the email address to be used for any queries whether technical or operational.</p>	<p><a href="mailto:CNBC.Insight@justice.gov.uk">CNBC.Insight@justice.gov.uk</a></p>
38.	<p>Can I stop a bulk file from being processed?</p>	<p>No, the process is automated, and your claim, judgment, warrant, or paid file cannot be halted. You will incur the relevant fees and must handle the consequences, such as withdrawing a claim and writing to the defendant.</p>

## Document Control

Information Sources			
Source ID	Description	Author	Date
1.	Secure Data Transfer Functional Specification	Shu-Yee Yin	26.07.13
2.	MCOL Functional Specification	Hilary Tudor	08.07.13
3.	MCOL Data Population Specification	Raymond Sebuwufu	02.08.13
4.	SDT Provisioning	Hilary Tudor	02.08.13
5	MCOL user guide	CNBC	13.05.13

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