



## Tackling Loneliness with Transport Evaluation Appendix C

Authors: The National Centre for Social Research (Alexander Martin, Frances Shipsey, Dr Kathryn Yates, Adriana D'Arcy, Florence Trégan, Robyn Bennetto, Rachael Owen, Dr Sokratis Dinos) & RSM UK Consulting LLP (Ali Nur, Inna Yordanova, Ella Cowin, Dave Innes, Liam Kearney-Fitzgerald, Kieran Jones, Jenny Irwin)

**Prepared for: The Department for Transport (DfT)** 

## Appendix C Fund map

This appendix presents a map of the Fund as it was understood at the time of writing the evaluation plan. Please note that, in some instances, delivery partners (the green box) delivered all projects under the pilot (the pink box); whereas others delivered one or more, but not all.

Part 1.

| Pilot Name                                 | Community Transport Association                                                                                                                                                                                                                                                                 | Age UK                                                                                                                                                                                                                                | TfWM                                                                             | Devon County Council                                                                                                                                                                                                                                     | National Autistic<br>Society                                                                                                                                                                                                                      | Community Action<br>Hampshire                                                                                                                                    |
|--------------------------------------------|-------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|---------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|----------------------------------------------------------------------------------|----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|---------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| Delivery<br>Partners/<br>Onward<br>Funding | 1. Age UK Trafford 2. Bassetlaw 3. Beacon 4. Beverley 5. CT Calderdale 6. Community First 7. Compaid 8. Darlington 9. DCT 10.MCT 11.Mojatu 12.Nidderdale 13.North Norfolk CT 14.Otterley Action 15.SCA Transport Services 16.Sedcat 17.South Central Community Transport 18.Swan Advice Network | 1. Age UK Wiltshire 2. Age UK Worcester and Malvern Hills 3. Age UK Richmond 4. Age UK Calderdale and Kirklees 5. Age UK Rotherham 6. Age UK North, South and West Dorset 7. Age UK Stockport 8. Age UK East Anglia 9. Living Streets | 1. Community Transport Group 2. Mojatu 3. Shencare                               | <ol> <li>Devon Communities         Together</li> <li>Devon &amp; Cornwall Rail         Partnerships</li> <li>One Northern Devon</li> <li>WestBank Community         Health and Care.</li> </ol>                                                          | 1. Transport provider 1 2. Transport provider 2 3. Transport provider 3 4. Transport provider 4 5. Transport provider 5 6. Transport provider 6 7. Transport provider 7 8. Transport provider 8 9. Transport provider 9 10. Transport provider 10 | 1. Good Neighbours Network 2. Age Concern Hampshire 3. MHA Hampshire                                                                                             |
| Projects<br>within pilots                  | Not applicable                                                                                                                                                                                                                                                                                  | Travelling companions                                                                                                                                                                                                                 | Mobile bus units     Community     meeting spaces     Door-to-door     transport | <ol> <li>Publicity campaign</li> <li>Specialised "travel trainers" – for unconfident travellers</li> <li>"Chatty Bus"</li> <li>"With Rail"</li> <li>Driver awareness training</li> <li>Community grants fund</li> <li>Community rail projects</li> </ol> | Creating an online, interactive training module for travel providers' frontline staff to improve their awareness, understanding and knowledge of autism.                                                                                          | 1. Pilot A – "GO TO" (Electric bike community delivery service from Good Neighbours Network). 2. Pilot B – "Sustainable Transport" (Schemes to support people to |

| Pilot Name                                             | Community Transport Association | Age UK                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                 | TfWM                                                                     | Devon County Council                                                                                                                                                                                                                                                                                                                                                                                                                                                                         | National Autistic<br>Society | Community Action<br>Hampshire                                                                                                                    |
|--------------------------------------------------------|---------------------------------|----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|--------------------------------------------------------------------------|----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|------------------------------|--------------------------------------------------------------------------------------------------------------------------------------------------|
|                                                        |                                 |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                        |                                                                          | <ul><li>8. "Nature on Prescription Pilot"</li><li>9. Door-to-door transport</li></ul>                                                                                                                                                                                                                                                                                                                                                                                                        |                              | independently use public transport) 3. Pilot C – "Community Cars" (Paid-for environmentally friendly electric community car and minibus schemes) |
| Main<br>activities as<br>stated in<br>CMD<br>templates | Not applicable                  | <ol> <li>Discussing goals, and monitoring progress towards achieving them</li> <li>Discussing concerns and barriers to achieving goals</li> <li>Discussing any travel-related progress achieved since last session</li> <li>Completing practice journey</li> <li>Introducing other support services available (i.e. walking groups)</li> <li>Discussing any relevant transport related COVID guidance</li> <li>Assisting with confidence barriers (i.e. support on alleviating anxieties, developing skills to begin making journeys independently)</li> <li>Assisting with digital barriers (i.e. support on accessing timetables and transport maps, applying for travel pass, buying tickets online)</li> <li>Assisting with physical barriers (i.e. support with strength, balance, and fitness improvements)</li> <li>Supporting with understanding of specific public</li> </ol> | 1. Mobile bus units 2. Community meeting space 3. Door-to-door transport | <ol> <li>Travel training</li> <li>Chatty bus journey</li> <li>Chatty train journey</li> <li>Travel buddy journey</li> <li>Social prescription journey</li> <li>On board activity</li> <li>Attending an activity club</li> <li>Attending a community outreach event</li> <li>Attending an arranged social outing</li> <li>Attending employment interview</li> <li>Attending training or adult education</li> <li>Attending medical appointment</li> <li>Visiting friends/relatives</li> </ol> | Not applicable               | 1. Medical appointment 2. Benefits/legal appointment 3. Shopping 4. Social/Exercise 5. Religious gathering 6. Friends/family                     |

| Pilot Name | Community Transport Association | Age UK                                                                                                                                                                                                                                                                                                                     | TfWM | Devon County Council | National Autistic<br>Society | Community Action<br>Hampshire |
|------------|---------------------------------|----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|------|----------------------|------------------------------|-------------------------------|
|            |                                 | transportation (i.e. accessing busses/trains, booking and using taxis)  11. Supporting with understanding of local area and local transport systems (i.e. nearest bus stop, transport routes and connections)  12. Supporting with understanding of specific active transportation (i.e. reviewing walking/cycling routes) |      |                      |                              |                               |

## Part 2.

| Pilot Name                                 | Leeds Older People's Forum                                                                                                                                                                                                                                                                                | Vista                                                                                          | Volunteering Matters                                      | Community Rail Network                                                                                                                                                                                                                                                   | Bikeworks         | Living Streets |
|--------------------------------------------|-----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|------------------------------------------------------------------------------------------------|-----------------------------------------------------------|--------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|-------------------|----------------|
| Delivery<br>Partners/<br>Onward<br>Funding | <ol> <li>Shine (Leeds) Limited</li> <li>Aireborough Voluntary         Services to the Elderly         (AVSED)</li> <li>Bramley Elderly Action</li> <li>The Conservation Volunteers         (Hollybush)</li> <li>Carers Leeds</li> <li>Cross Gates and District         Good Neighbours' Scheme</li> </ol> | Not applicable                                                                                 | Not applicable                                            | Community Rail Network     Community Rail     Lancashire     Sevemside and     Gloucestershire CRPs     National youth charity –     Catch 22                                                                                                                            | Not applicable    | Not applicable |
| Projects<br>within pilots                  | 1. Grand Days Out 2. Friendly Buses 3. UberHealth 4. Taxi app 5. Age Friendly/Dementia Friendly taxi service 6. The Great Outdoors 7. Cycle with Confidence 8. Neighbourhood Car 9. Carers Connecting 10.Men's Matters 11.Shared Outings 12.Let's Talk Transport                                          | Aim of the pilot is to improve the accessibility of public transport for people with sightloss | Minibus transport service     A tuk-tuk transport service | Activities will include rail-<br>based excursions, travel<br>confidence-building,<br>creative activities and youth-<br>led projects to help young<br>people create feelings of<br>ownership towards rail and<br>transport, raise aspirations,<br>and build social links. | Ride-side-by-side | Not applicable |

| Pilot Name    | Leeds Older People's Forum | Vista          | Volunteering Matters | Community Rail Network        | Bikeworks               | Living Streets       |
|---------------|----------------------------|----------------|----------------------|-------------------------------|-------------------------|----------------------|
| Main          | Group outing               | Not applicable | Not applicable       | 1. Arts workshop              | 1. Cycle 'Taxi' Journey | Social Walking group |
| activities as | 2. Happy Cab rider         |                |                      | 2. Public transport trips and | 2. Cycle 'Taxi' Taster  | 2. Infrastructure    |
| stated in     | 3. Uber taxi journeys      |                |                      | tours                         |                         | discussion group     |
| CMD           | 4. Public bus travel       |                |                      | 3. Celebration event          |                         |                      |
| templates     | 5. Cycling                 |                |                      | 4. Station event              |                         |                      |
|               | 6. Outdoor walks           |                |                      | 5. School workshop            |                         |                      |
|               | 7. Digital inclusion       |                |                      |                               |                         |                      |
|               | 8. Consultation and        |                |                      |                               |                         |                      |
|               | conversations              |                |                      |                               |                         |                      |

