



Rural Payments
Agency

Improve Animal Health and Welfare (IAHW) and Annual Health and Welfare Review (AHWR) query form

Important notes

Please use this form to tell us about your query. Complete the form in full including the 'Your information' section. We may need to contact you if we need more information. We will notify you of the outcome once we have completed the work.

To complete the form:

1. Download the form and save it to your computer (if you don't, the 'email' button may not work).
2. Fill in the form and save it again.
3. Email the form to 'ruralpayments@defra.gov.uk', you can use the 'Email form' button on the form to do this. Use 'IAHW query form' in the subject line of the email. For Annual Health and Welfare Review (AHWR) use 'AHWR query form'.

Your information

I am a (select one) customer agent

Business name

Contact name

Contact number

SBI number

Agreement number

Claim number (If applicable)

Details about your query (tick all that apply)

Pre-Application

Agreement

General

Claim

Payment

Tell us about your query

Provide a detailed description of your query.

Please note: only send one form per email, from an email address registered on Rural Payments service.