



The Insolvency
Service

Information Rights Team
The Insolvency Service
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www.gov.uk/insolvency-service

Our ref: FOI25/26-011

Date: 16 May 2025

Dear [REDACTED]

Re: Freedom of Information Act 2000 (FOIA) Request

Thank you for your email of 22 April 2025 in which you requested from the Insolvency Service (the agency):

"I have identified a potential call-off contract awarded by The Insolvency Service, but I can't find details of the framework agreement it was awarded from.

I have attached an Excel file that contains the information I am looking at. The last two columns ("Title of framework used" and "Further framework info") is where I am missing information. Please could you provide the name of the specific framework agreement or DPS used here. If there is any further info which you think would help me locate the framework agreement (e.g., a link to the framework's Contract Finder or FTS listing, the framework provider, or a widely-used reference number such as CCS's RM codes), please use the final column for this.

Please note that I have identified this contract as a possible call-off contract, so there is a chance it is not a call-off. It could be, for instance, procured directly (without being called off from a framework agreement), or could be itself a notice of the establishment of a framework agreement. Therefore I would kindly ask you to specify in this instance what kind of procurement was used in the "Title of framework used" column.

I have provided the title, description, the publication date, and procedure type used to award the potential call-off, as well as a URL link to the call-off in question and a unique reference ID for the potential call-off."

Your request has been dealt with under the Freedom of Information Act 2000 (FOIA).

I can confirm the agency holds the information that you have requested, and it is attached to this email.

Complaints

If you are not satisfied with the response we have provided to you and would like us to reconsider our decision by way of an internal review (IR), please contact our Information Rights team within 40 working days of this letter at foi@insolvency.gov.uk or by post at:

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The Insolvency Service
3rd Floor
Cannon House
18 Priory Queensway
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United Kingdom

You also have the right to contact the Information Commissioner's Office (ICO) if you wish for them to investigate any complaint you may have regarding our handling of your request. However, please note that the ICO is likely to expect an IR to have been completed in the first instance.

Yours sincerely

Information Rights Team
The Insolvency Service

The Department for Business and Trade, Official Receivers and the Adjudicator are Data Controllers in respect of personal data processed by the Insolvency Service. For the details about how personal data is processed by the agency, please see the full Insolvency Service Personal Information Charter here:
<https://www.gov.uk/government/organisations/insolvency-service/about/personal-information-charter>