





Ridstar E-Bikes Q20-Plus, Q20-Mini, E26 Pro and Chargers	
Aspect	Details
Images	 
PSD Number	2506-0011
Product Type	Hobby/sports equipment – Cycles (Powered)
Product Identifiers	Brand: Ridstar E-bike models: Q20-Plus, Q20-Mini, E26 Pro Other product identifiers: XQS0023(1145036), CY-14S5P-YW-1040Wh, 20250118NMB33VXCY5220.
Product Description	A lithium-ion battery-powered bike with wall plug charger.
Country of Origin	China
Counterfeit	Unknown
Risk Level	Serious
Risk Type	Fire
Risk Description	<p>The product presents a serious risk of fire as the charger has poor quality soldering, and the transformer does not meet the minimum requirements for creepage and clearance distances. The plug also does not meet the dimensional requirements of BS 1363 because the distance from the live pin to the outside edge is too small. If the product was left plugged in overnight, the charger and plug could overheat, causing a fire.</p> <p>The products do not meet the requirements of the Supply of Machinery (Safety) Regulations 2008 or the Plugs & Sockets etc. (Safety) Regulations 1994.</p>
Corrective Measures	The import has been rejected at the border.
Online Marketplace	N/A
Notifier	Local Authority Trading Standards