



The Insolvency
Service

Information Rights Team
The Insolvency Service
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www.gov.uk/insolvency-service

Our ref: FOI24/25-179

Date: 9 April 2025

Dear [REDACTED]

Re: Freedom of Information Act 2000 (FOIA) Request

Thank you for your email of 18 March 2025 in which you requested from the Insolvency Service (the agency):

"I wish to submit a request to the organisation around their hosting contract(s) with 3rd party providers.

You may have received the same request in the past and this information sent has now expired and I require an update as soon as possible for the following.

The type of contract I wish to see is below:

- 1. Dedicated hosting- Managed environment*
- 2. Co-Location- hosting allows a business to still own their own server equipment; however, instead of storing it in their own data centre, they instead are able to store it in rented space in a colocation hosting centre.*
- 3. Cloud Hosting- Cloud hosting services provide hosting for websites on virtual servers, which pull their computing resources from extensive underlying networks of physical web servers.*

Not all of these will be applicable to the organisation.

For the different types of hosting services, can you provide me with the following information:

- 1. Type of hosting – Dedicated, Co-Location, Cloud Hosting, Other?*
- 2. Who is the supplier of the contract? If possible can you also provide me with the name of the vendor, if applicable?*
- 3. What is the annual contract value for each contract?*
- 4. What type of cloud environment?*

Private Cloud- a distinct and secure cloud based environment in which only the specified client can operate.

Public Cloud - where cloud services are provided in a virtualized environment, constructed using pooled shared physical resources, and accessible over a public network such as the internet.

Hybrid- integrated cloud service utilising both private and public clouds to perform distinct functions within the same organisation.

5. *What is the original start date of the contract agreement? If there are more than one contract please provide me with the start date for each contract.*
6. *What is the actual expiry date of the contract agreement? If there are more than one contract please provide me with the expiry date for each contract.*
7. *When will the organisation plan to review this contract? If there are more than one contract please provide me with the review date for each contract.*
8. *What is the contract period in years? Please include whether the agreement has any extension periods?*
9. *What services are provided under the contract? Please do not put hosting information such as web hosting, file storage, hosted application. The more information the better,*
10. *Can you please provide me with the contract officer responsible for this contract? Complete contact details if possible name, title, contact email and number."*

Your request has been dealt with under the Freedom of Information Act 2000 (FOIA).

I can confirm the agency holds the information that you have requested, and I have provided answers to your questions below.

The agency has two Azure Hosting Contracts.

Contract 1:

1. Type of hosting – Dedicated, Co-Location, Cloud Hosting, Other?

We have a dedicated tenancy within Azure. Azure is cloud hosting and provided by Microsoft.

2. Who is the supplier of the contract?

<https://www.contractsfinder.service.gov.uk/Notice/e26eb5cf-6ef9-4874-8f34-55b20a36cbe6>

3. What is the annual contract value for each contract?

<https://www.contractsfinder.service.gov.uk/Notice/e26eb5cf-6ef9-4874-8f34-55b20a36cbe6>

4. What type of cloud environment?

Private Cloud

5. What is the original start date of the contract agreement?

<https://www.contractsfinder.service.gov.uk/Notice/e26eb5cf-6ef9-4874-8f34-55b20a36cbe6>

6. What is the actual expiry date of the contract agreement?

<https://www.contractsfinder.service.gov.uk/Notice/e26eb5cf-6ef9-4874-8f34-55b20a36cbe6>

7. When will the organisation plan to review this contract?

August 2025

8. What is the contract period in years?

<https://www.contractsfinder.service.gov.uk/Notice/e26eb5cf-6ef9-4874-8f34-55b20a36cbe6>

9. What services are provided under the contract?

<https://www.contractsfinder.service.gov.uk/Notice/e26eb5cf-6ef9-4874-8f34-55b20a36cbe6>

10. Can you please provide me with the contract officer responsible for this contract?

Commercial Team - commercial@insolvency.gov.uk

Contract 2:

1. Type of hosting – Dedicated, Co-Location, Cloud Hosting, Other?

We have a dedicated tenancy within Azure. Azure is cloud hosting and provided by Microsoft.

2. Who is the supplier of the contract?

Please refer to Contracts Finder Publication

- [Microsoft Azure Managed Service, Subscription and Licensing - Contracts Finder](#)

3. What is the annual contract value for each contract?

Please refer to Contracts Finder Publication

- [Microsoft Azure Managed Service, Subscription and Licensing - Contracts Finder](#)

4. What type of cloud environment?

Private Cloud

5. What is the original start date of the contract agreement?

Please refer to Contracts Finder Publication

- [Microsoft Azure Managed Service, Subscription and Licensing - Contracts Finder](#)

6. What is the actual expiry date of the contract agreement?

Please refer to Contracts Finder Publication

- [Microsoft Azure Managed Service, Subscription and Licensing - Contracts Finder](#)

7. When will the organisation plan to review this contract?

October 2027.

8. What is the contract period in years?

Please refer to Contracts Finder Publication

- [Microsoft Azure Managed Service, Subscription and Licensing - Contracts Finder](#)

9. What services are provided under the contract?

Please refer to Contracts Finder Publication

- Microsoft Azure Managed Service, Subscription and Licensing - Contracts Finder

10. Can you please provide me with the contract officer responsible for this contract?

Commercial Team - commercial@insolvency.gov.uk

Because this information in questions 2,3,5,6, 8 and 9 are reasonably accessible to you the agency is not obliged to provide you with a separate copy of the information pursuant to the exemption at section 21 of FOIA.

Complaints

If you are not satisfied with the response we have provided to you and would like us to reconsider our decision by way of an internal review (IR), please contact our Information Rights team within 40 working days of this letter at foi@insolvency.gov.uk or by post at:

Information Rights Team
The Insolvency Service
3rd Floor
Cannon House
18 Priory Queensway
Birmingham
B4 6FD
United Kingdom

You also have the right to contact the Information Commissioner's Office (ICO) if you wish for them to investigate any complaint you may have regarding our handling of your request. However, please note that the ICO is likely to expect an IR to have been completed in the first instance.

Yours sincerely

Information Rights Team
The Insolvency Service

The Department for Business and Trade, Official Receivers and the Adjudicator are Data Controllers in respect of personal data processed by the Insolvency Service. For the details about how personal data is processed by the agency, please see the full Insolvency Service Personal Information Charter here:
<https://www.gov.uk/government/organisations/insolvency-service/about/personal-information-charter>