



The Insolvency
Service

Information Rights Team
The Insolvency Service
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foi@insolvency.gov.uk
www.gov.uk/insolvency-service

Our ref: FOI24/25-178
Date: 9 April 2025

Dear [REDACTED]

Re: Freedom of Information Act 2000 (FOIA) Request

Thank you for your email of 17 March 2025 in which you requested from the Insolvency Service (the agency):

"I would like to know more about how UK regulatory bodies are using Generative AI.

Under the Freedom of Information Act 2000 (FOIA), I would like to know the following:

- 1. Are staff within your regulatory body under a general instruction to use AI or Generative AI tools to assist your work?*
- 2. Is your regulatory body currently using AI tools or Generative AI tools to assist your work?*
- 3. What is your regulatory body's budget for Generative AI tools?*
- 4. Can you name the AI tools that your regulatory body uses?*
- 5. Does your regulatory body have an AI strategy?*
- 6. If your regulatory body does not have an AI strategy, is it planning to have an AI strategy?"*

Your request has been dealt with under the Freedom of Information Act 2000 (FOIA).

I can confirm the agency holds the information that you have requested, and I have provided answers to your questions below.

1. Are staff within your regulatory body under a general instruction to use AI or Generative AI tools to assist your work?

Staff are under no general instruction to use AI or Generative AI tools.

2. Is your regulatory body currently using AI tools or Generative AI tools to assist your work?

Yes.

3. What is your regulatory body's budget for Generative AI tools?

The 2024-25 budget for Generative AI tools is £54,000.00.

4. Can you name the AI tools that your regulatory body uses?

MS Copilot for web, MS365 Copilot, Adobe Acrobat Pro, Vyond, ChatGPT.

5. Does your regulatory body have an AI strategy?

No, we are currently following wider Government AI Strategies.

6. If your regulatory body does not have an AI strategy, is it planning to have an AI strategy?

Yes.

Complaints

If you are not satisfied with the response we have provided to you and would like us to reconsider our decision by way of an internal review (IR), please contact our Information Rights team within 40 working days of this letter at foi@insolvency.gov.uk or by post at:

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United Kingdom

You also have the right to contact the Information Commissioner's Office (ICO) if you wish for them to investigate any complaint you may have regarding our handling of your request. However, please note that the ICO is likely to expect an IR to have been completed in the first instance.

Yours sincerely

Information Rights Team
The Insolvency Service

The Department for Business and Trade, Official Receivers and the Adjudicator are Data Controllers in respect of personal data processed by the Insolvency Service. For the details about how personal data is processed by the agency, please see the full Insolvency Service Personal Information Charter here:
<https://www.gov.uk/government/organisations/insolvency-service/about/personal-information-charter>