



Newsletter

June 2025

Get the latest information about the Local Land Charges (LLC) Programme and local authorities' data migration to the central LLC Register.

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GOV.UK rebrand

GOV.UK is undergoing a rebrand. From 25 June 2025 the black GOV.UK banner will turn blue across all pages.

Various hyperlinks across the website will also be moving such as the hyperlinks currently found on the GOV.UK banner. As a result, your usual method of navigating the site may change.



 **GOV.UK**

Search for local land charges

My account Sign out

Your [feedback](#) (opens in new tab) will help us to improve this service.

[< Back](#)

English | [Cymraeg](#)

Identify a search area

To search for a local land charge, you will need to identify a property or area of land. We call this a search area.

Not all local authority areas are currently available to search on this system. For these areas you will need to contact the local authority.

Search by postcode or street name
For example, 'SE5 9QY' or 'High Street'

By starting a search you agree to our [terms of use](#). For further information about the service see [Practice Guide 79](#).

Continue

Other ways to search for a local land charge

[Search by coordinates](#)

[Search by map](#)

[Search by title number](#)


[Search by INSPIRE ID](#)

Get help

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Service updates


[View release notices](#)



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Ministry of Housing, Communities and Local Government property data pilot

HM Land Registry (HMLR) began a new pilot on 2 June 2025 to investigate how improving access to key property datasets held by local authorities can benefit the home buying and selling process.

Commissioned by the [Ministry of Housing, Communities and Local Government](#) (MHCLG), the pilot will run for 10 months involving up to seven local authorities (LAs) and a small number of customers who are buying/selling homes to understand their experience with the pilot. The primary focus is to understand the impact of providing access to building regulations and highways information. Research suggests these two datasets play a significant role in property search delays – causing transactions to fail and costing buyers around £400 million a year.

This initiative marks an important step toward modernising property data access, improving transaction times, and streamlining the conveyancing process.

We will be sharing more information on the progress of the pilot over the forthcoming weeks. If you have any questions, please contact our Innovation Managers: [Keith Lloyd](#) or [Tricia Hollywood](#)



Ministry of Housing,
Communities &
Local Government



Image: Shutterstock/Dilok Klaisataporn

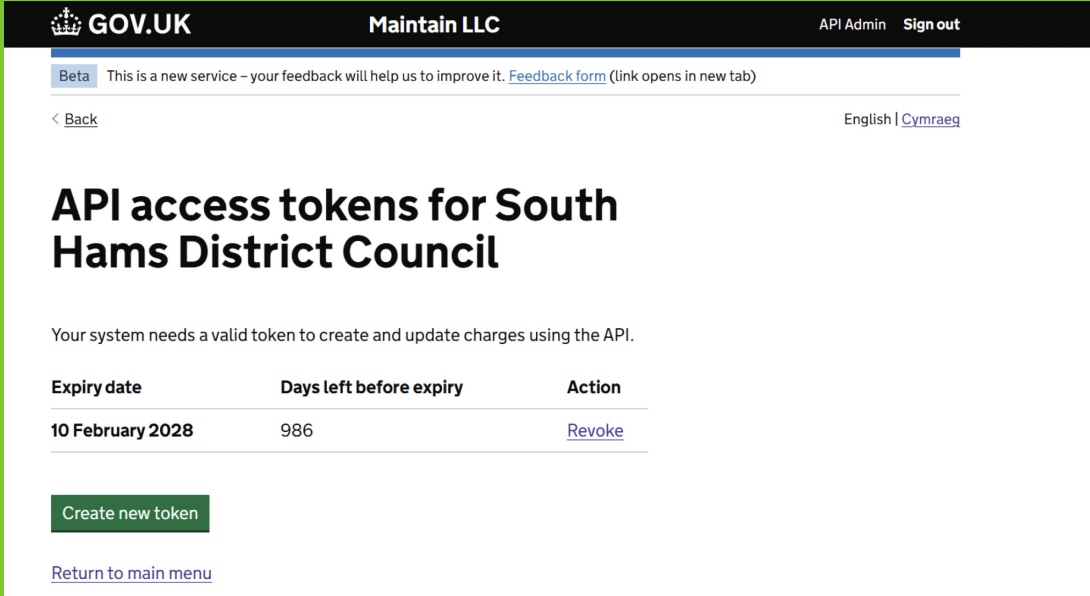
Improving services in the Maintain Local Land Charges service

Revoke and create your API tokens

Local authorities that update the Local Land Charges (LLC) Register using an application programming interface (API) can now monitor, revoke and create API tokens through the Maintain LLC service. Customers with an API admin account can view their authority's token information, including its expiry date by selecting 'Create or revoke API access tokens'.

This new feature eliminates intervention from HM Land Registry and API admin customers will be expected to manage their API tokens accordingly. Notifications will be issued to customers with an API admin account 60 and 30 days prior to the expiry date, followed by a final reminder once the token has expired.

Introducing this form of self-serve releases time and resource into the live service space, allowing relationship managers to provide an even better level of service and support.



The screenshot shows the 'Maintain LLC' API Admin interface for South Hams District Council. The header includes the GOV.UK logo, 'Maintain LLC', and links for 'API Admin' and 'Sign out'. A beta notice is at the top. The main heading is 'API access tokens for South Hams District Council'. Below it, a message states: 'Your system needs a valid token to create and update charges using the API.' A table lists the current token's expiry date as 10 February 2028, with 986 days left, and a 'Revoke' link. A 'Create new token' button is also present. At the bottom, there is a 'Return to main menu' link and a green bar with the text 'Authority token information'.

Expiry date	Days left before expiry	Action
10 February 2028	986	Revoke

'Add a charge' function update

In February's newsletter we mentioned the planned improvements to the 'Add a charge' function in the Maintain LLC service. This update is approaching the final stages of development, and testing will begin shortly.

We are almost ready to share this enhancement with you. More details will follow shortly.

Share your thoughts

We always welcome any feedback on areas of the Maintain LLC service. We recently issued a survey to several customers asking for feedback on our services. If you missed the survey, you can still share your thoughts about recent changes through the feedback form within the service, or by [emailing us](#).

We are committed to continuous improvement and strive to deliver a service that meets your ongoing needs.

Our progress so far video

Watch our latest video which celebrates our most successful quarter to date.

In the video Rhonda Griffiths, Head of Local Land Charges (LLC) Programme Management and Policy, discusses our progress so far and the significant acceleration we've seen in local authority migrations to the national LLC Register.

Watch the 2-minute video [here](#).



Strengthening local authority relationships

From April 2024 to March 2025, 21 local authorities (LA) successfully migrated into live service, of these:

- **71% achieved gold status,**
- **24% were classified as silver,**
- **5% were classified as bronze,**
- **0% require special measures.**

This high standard of quality and timeliness in the first year of migration is a significant achievement for both relationship managers and the LAs involved.

We are responding to your feedback

As part of our ongoing commitment to improve service performance, our team have worked tirelessly over the last year to embed several improvements. The changes are ensuring a smoother transition into live service and delivering a more reliable, accurate service.

Live Service survey – feedback requests include:

- A revised handover pack – now more user-friendly, supporting all elements of live service, not just the initial stages.
- The introduction of the Quality Response Tracker – allows better monitoring of the Local Land Charges Register quality.
- Development of a new live service manual - complements the handover pack, improving guidance.

Better collaboration across departments

Relationship managers and delivery managers are working more closely together to ensure LAs are fully prepared for live service responsibilities when they go live.

- Relationship Managers are now involved in critical planning meetings, discussing potential issues earlier in the delivery plan to mitigate risks.
- Clear expectations, responsibilities and standards are reinforced in a

standardised format. Sharing these earlier in the migration process is helping to build confidence across LA departments that feed into the service.

- The new live service handover pack and manual will make the process even smoother.

Looking ahead

Service Performance Integration (SPI) Team Manager, Dan Williams said **“I’m looking forward to seeing what further efficiencies we can make to live service during the year, as we continue to build and develop our services.”**

As the pace of migrations increases, the SPI team remain committed to delivering a high-quality service that meets all customer needs. To fully understand these needs we will issue our next Live Service survey in September. We encourage all migrated authorities to share their views, so these can be captured, evaluated and incorporated into our delivery plan where possible.



Recent events

COPSO Conference

On 20 May 2025, the Council of Property Search Organisations (CoPSO) annual conference provided a valuable platform to reflect on progress, discuss priorities and explore emerging trends in the search market.

Among the speakers was Rhonda Griffiths, Head of Local Land Charges (LLC) Programme Management and Policy, who gave an update on the LLC Programme, digital planning and the Property Data pilot. Attendees also benefited from live demonstrations of the LLC search service and insight into how the digital data is being used.

Beyond the discussions, the event provided an opportunity to build new connections with industry leaders and learn about the latest developments. CoPSO remains an important stakeholder of the LLC Programme and HM Land Registry. As a prominent market voice, we look forward to their continued engagement, helping to shape future property searches.

UKREiiF

HM Land Registry (HMLR) took an active role in the UK Real Estate Investment and Infrastructure Forum (UKREiiF) on 20–22 May 2025. As a panellist on the UK Government Knowledge Hub, Mark Gray, HMLR Chief Information and Technology Officer joined the Ministry of Housing, Communities and Local Government and Homes England to discuss creating communities. **The Government's 1.5 million homes initiative set the backdrop for conversations about LLC digitisation and HMLR's commitment to a geospatial data approach.**

LLC Programme Director, Mark Kelso alongside LLC Live Service Manager, Nick Boddington spoke at the Digital Transformation in Property: from records to reality session. Discussions focused on opening critical datasets, harnessing AI technology and the broader benefits of transforming paper or electronic data to digital records.



Mark Gray discussing the 1.5 million homes initiative on the UK Government Knowledge Hub panel



Panellists Mark Kelso and Nick Boddington talking all things digital transformation in property



Standout quotes

Pat Richie, Chair of Homes England said:

“HMLR appear to be an unexpectedly positive disruptor in this space as we continue to unlock beneficial digital datasets.”

Nathan Spencer, Managing Director at UKREiif said:

“It’s fantastic to see organisations like HM Land Registry taking a proactive and collaborative approach to digital transformation. Their work through the LLC Programme and wider geospatial initiatives is a great example of how public sector innovation can help unlock housing delivery, enable smarter investment decisions, and ultimately drive long-term value for communities and the economy. Showcasing this kind of leadership and innovation is exactly what UKREiif is about – bringing together the public and private sectors to shape the future of UK development and infrastructure.”

Allison Bradbury, Chair for CoPSO Limited said:

“We extend our gratitude to HM Land Registry for their invaluable support at the CoPSO Conference again this year. Their commitment to providing updates on the Local Land Charges programme is integral to the day and helps foster engagement and collaboration across the industry. Together we are paving the way for a more informed and connected community.”

Upcoming events

Our team is looking forward meeting customers and stakeholders at the upcoming events listed. Along with answering your questions, we will demonstrate the local land charges live search service and our new enhancements.

To register your attendance at any of these events, visit the event organiser's website.



Event	Date	Location
<u>Propertymark One</u>	13 June 2025	London
<u>Property Development Quarterly</u>	17 June 2025	Bedford
<u>Move Reports CPD Event</u>	24 June 2025	Birmingham
<u>LGA Conference</u>	1-3 July 2025	Liverpool
<u>Propertymark</u>	16 September 2025	Manchester
<u>Propertymark</u>	25 September 2025	Leicester
<u>OpenReach Developer Forum</u>	8 October 2025	Birmingham
<u>Property Developer Show</u>	8 October 2025	Leeds
<u>Propertymark</u>	9 October 2025	Kent
<u>Sort Ball / Sort Group</u>	15 October 2025	Manchester
<u>Propertymark</u>	16 October 2025	Sussex
<u>EA Masters Conference</u>	4 November 2025	London
<u>Propertymark</u>	26 November 2025	Newmarket

We are excited to join **Propertymark** at six of their conferences this year. This quote highlights the strong partnership and ongoing collaboration between HM Land Registry and industry stakeholders.

Jason Lee, Head of Commercial at Propertymark said:

“HM Land Registry (HMLR) is a key stakeholder for Propertymark and provides a vital tool for our member agents when working with consumers to buy, sell and rent out property in England and Wales. Through our Regional Conferences, we are enhancing

this partnership. Member agents can understand how to fully utilise HMLR information, and through engaging with our members HMLR receive direct feedback from users, helping to build a service that the sector needs.”

propertymark

We want your feedback!

Have your say! Help us to improve our communications.

We want to make sure this newsletter provides all the information readers want. To give your feedback on your views and preferences about information within the newsletter, please [complete the survey](#).

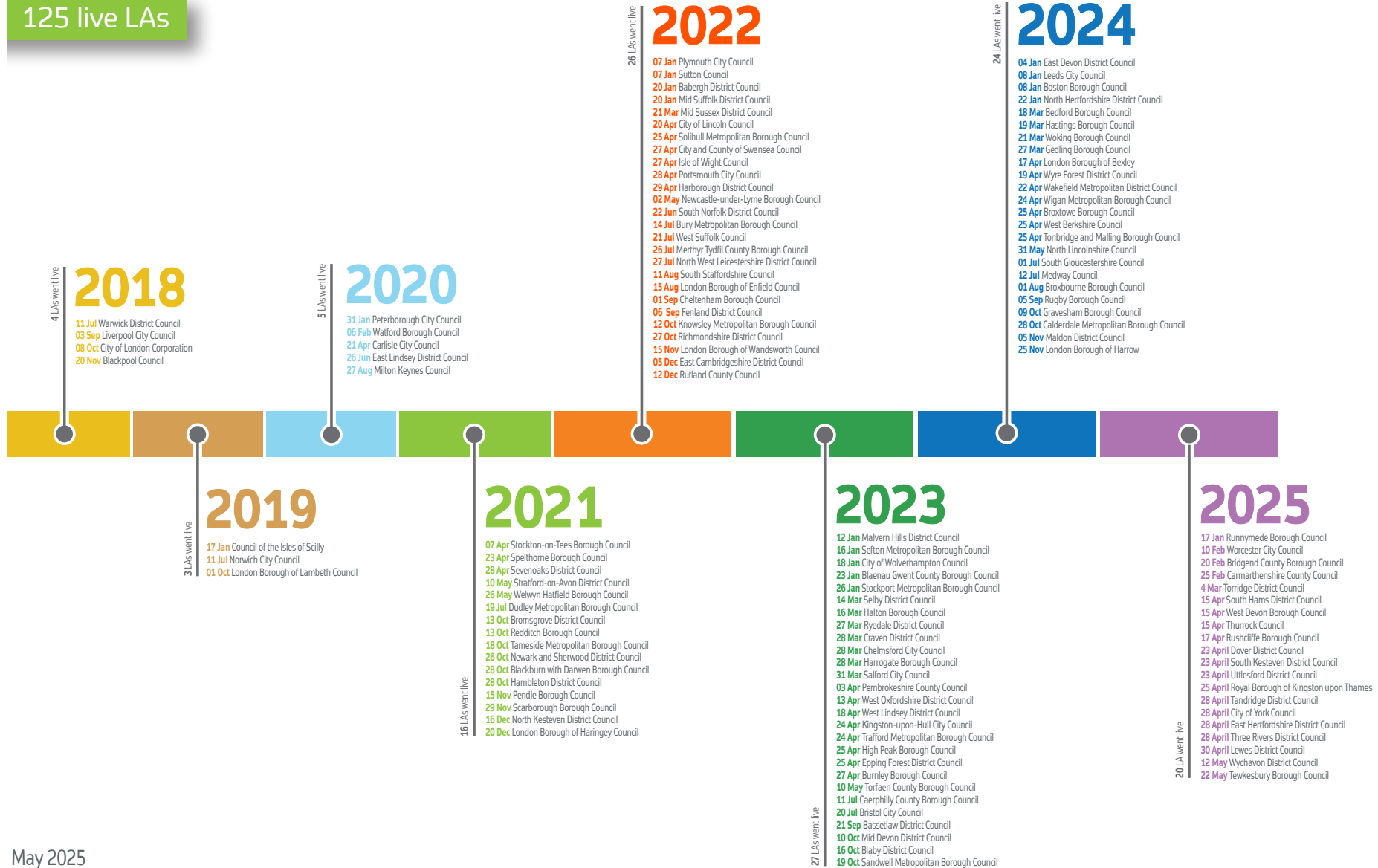
The survey should take less than 10 minutes to complete and your answers will be anonymous.



Local authorities on the register by 31 May 2025

HM Land Registry Local Land Charges Register

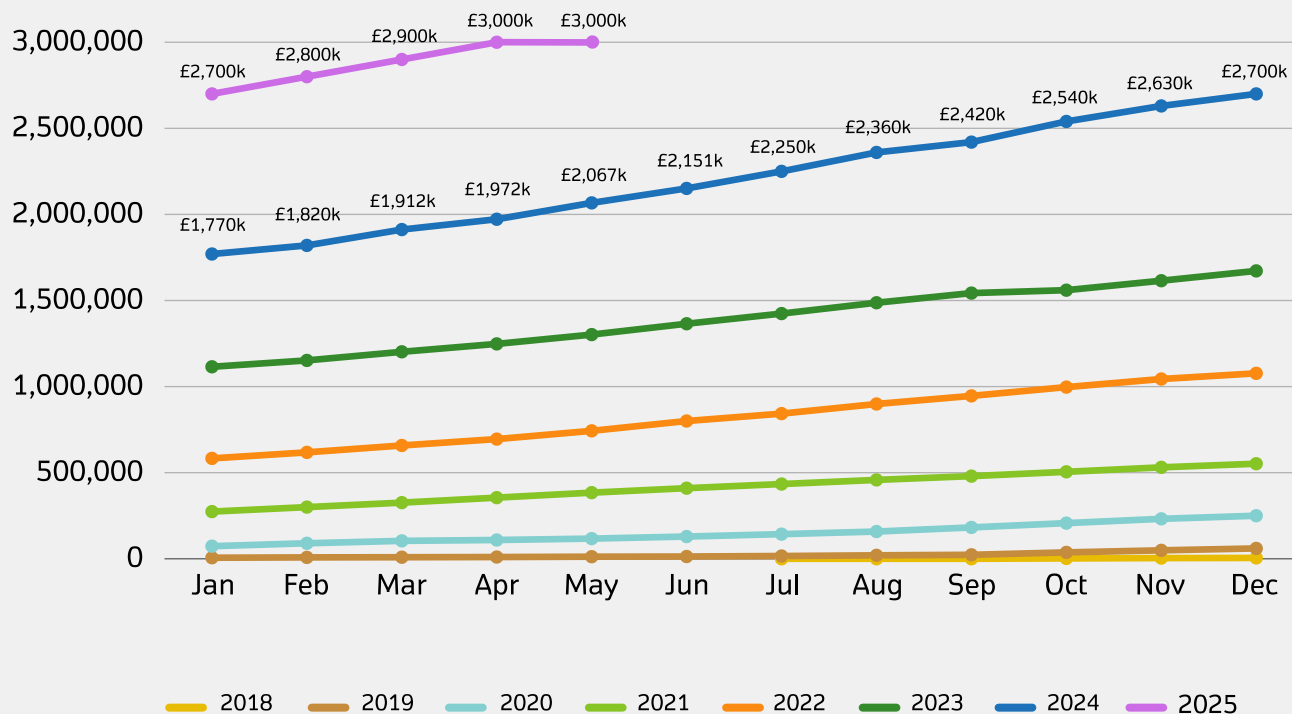
125 live LAs



The national LLC Register cost savings

Since programme launch, the LLC Register has recorded a total cost saving of over **£3million** from searches with customers in migrated areas, saving an average of **12.17 days** to obtain an LLC search result. More than **7.3 million** charges from **125 local authorities** have been **migrated** to the register.

Cost savings since service go live



This graph illustrates the accumulative savings as more local authorities join the national LLC Register

The national LLC Register – total number of searches

Since July 2018,
we have recorded

1,647,871
searches on
the register

Search figure accurate up to the end of the preceding month (May 25)

Kind regards

A handwritten signature in black ink, appearing to read 'R. Griffiths'.

Rhonda Griffiths

Head of Programme Management
and Policy, Local Land Charges

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