



Sustainable Farming Incentive (SFI) Query form

Important notes

Please use this form to tell us about your query. Complete the form in full including the 'Your information' section. We may need to contact you if we need more information. We will notify you of the outcome once we have completed the work.

To complete the form:

1. Download the form and save it to your computer (if you don't, the 'email' button may not work).
2. Fill in the form and save it again.
3. Email the form to 'ruralpayments@defra.gov.uk', you can use the 'Email form' button on the form to do this. Download the form and open in a PDF reader (if you don't, the 'email' button may not work). Depending on your query, use the correct subject header, for SFI use 'SFI Query form', for Annual Welfare Health Review (AHWR) use 'AHWR Query form'.

Your information

I am a (select one) Customer Agent

Business name

Contact name

Contact number

SBI number

Application/Agreement Reference (If applicable)

Details about your query (tick all that apply)

Pre-Application

Agreement

General

Application

Payment

AHWR

Description of customer query

Please provide a detailed description of the exact nature of your queries and/or concerns.

Please note: only send one form per email, from an email address registered on Rural Payments service.