



UK Health
Security
Agency

Ambulance syndromic surveillance system bulletin (England)

2025 week 20

Key messages

Data reported to: 18 May 2025

During week 20, most indicators remained in line with seasonally expected levels. Calls for allergic reactions increased during the past week.

Syndromic indicators at a glance

Table 1: The current trend (based on previous weeks, not only the current week) and the level (compared to the expected baseline) of each indicator included in this bulletin.

| Indicator | Trend | Level |
|---|------------|---------------------|
| Difficulty breathing (Figure 1) | No trend | Similar baseline |
| Chest pain (Figure 2) | No trend | Similar to baseline |
| Cardiac or respiratory arrest (Figure 3) | No trend | Similar to baseline |
| Impact of heat or cold (Figure 4) | Decreasing | Similar to baseline |
| Headache (Figure 5) | Decreasing | Below baseline |
| Unconscious or passing out (Figure 6) | No trend | Below baseline |
| Collapsed with unknown problem (Figure 7) | No trend | Above baseline |
| Allergic reactions (Figure 8) | Increasing | Above baseline |
| Injuries (Figure 9) | No trend | Above baseline |
| Overdose or ingestion or poisoning (Figure 10) | No trend | Below baseline |

System coverage

Table 2: The number of ambulance Trusts included in surveillance each day during the most recent week.

| Date | Number of ambulance Trusts ¹ |
|-------------|---|
| 12 May 2025 | 10 |
| 13 May 2025 | 10 |
| 14 May 2025 | 10 |
| 15 May 2025 | 10 |
| 16 May 2025 | 10 |
| 17 May 2025 | 10 |
| 18 May 2025 | 10 |

¹ maximum 10 Trusts in England

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About this syndromic surveillance system

This bulletin presents data from the UK Health Security Agency (UKHSA) ambulance syndromic surveillance system.

Syndromic surveillance can be used to:

- assess current trends
- assess current trends and levels compared to historical baselines
- compare trends between age groups/areas

Syndromic surveillance should not be used to:

- estimate total burden or number of 'cases' of a condition (see **Notes and caveats**)
- compare levels between age groups/areas

Fully anonymised, daily ambulance call data are analysed and reported here, to identify and describe trends for a variety of syndromic indicators:

- syndromic indicators include groupings such as difficulty breathing, chest pain and injuries
- syndromic indicators are based on:
 - information gathered during the initial call
 - signs/symptoms and may not be laboratory confirmed
- **Key messages** describes any notable trends nationally (England), and/or by geographical area (based on UKHSA Regions)
- the full list of syndromic indicators reported here, along with their current level and trend, are summarised in **Table 1**
- charts are provided for each syndromic indicator, on a national basis, by geographical area (UKHSA Region). Each chart includes a year of data with:
 - 7-day moving averages (adjusted for weekends and bank holidays) to aid in the identification of trend
 - statistical baselines (where available) to aid in the assessment of level compared to historical expectations

For further information please see the **Notes and caveats** section.

Previous weekly bulletins from this system are available [here](#).

Data quality issues of note this week

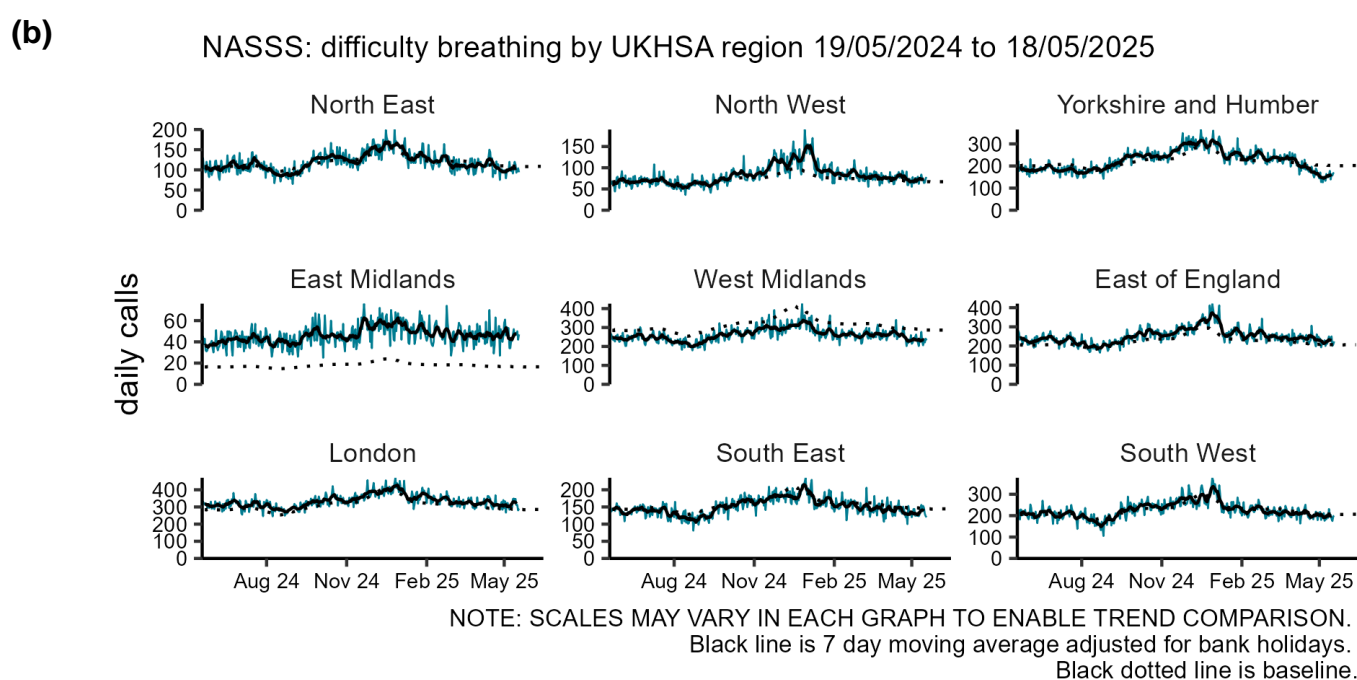
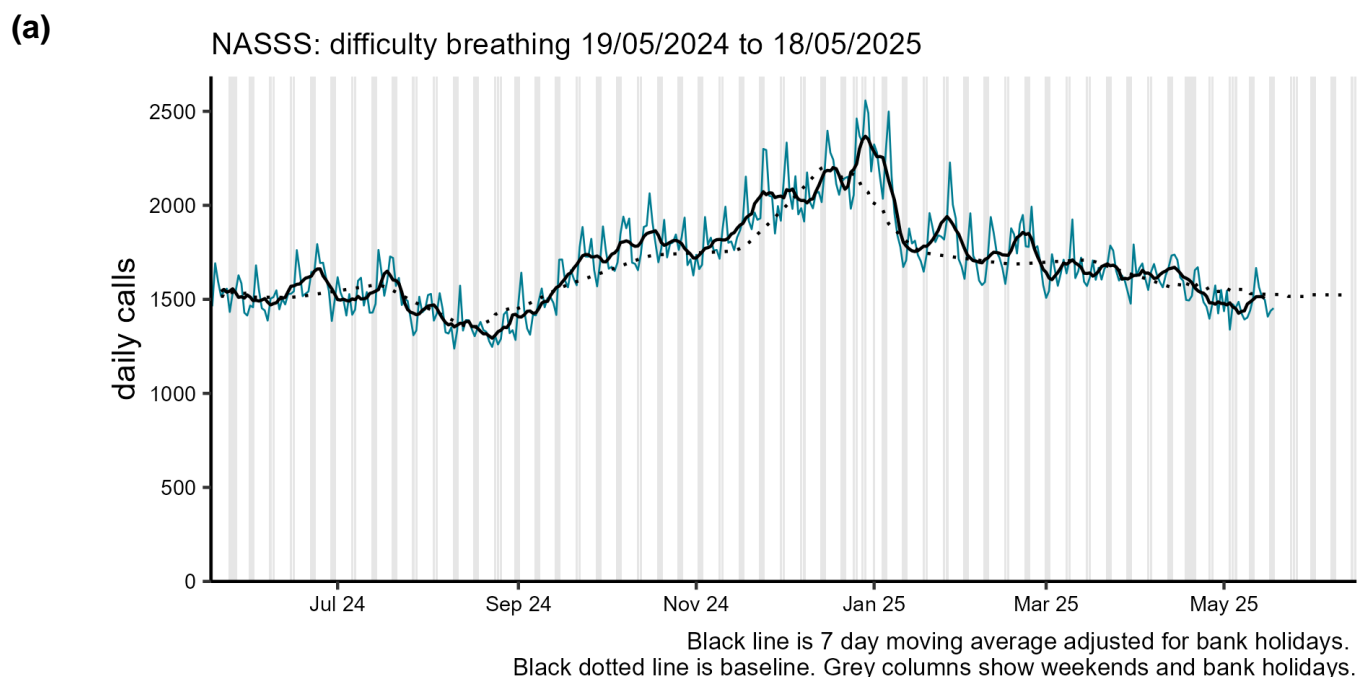
See **Table 2** for the number of Trusts included in the most recent week, indicating where data has not arrived at the time of this report production. All historical data are complete.

Please note that the increase in 'allergic reactions' calls in the North West and East Midlands regions is likely a local change in coding practice. Calls for 'collapse with unknown problem' were also above expected levels but this is likely due to a change in coding practice. These indicators should therefore be interpreted with some caution.

Respiratory conditions

Difficulty breathing

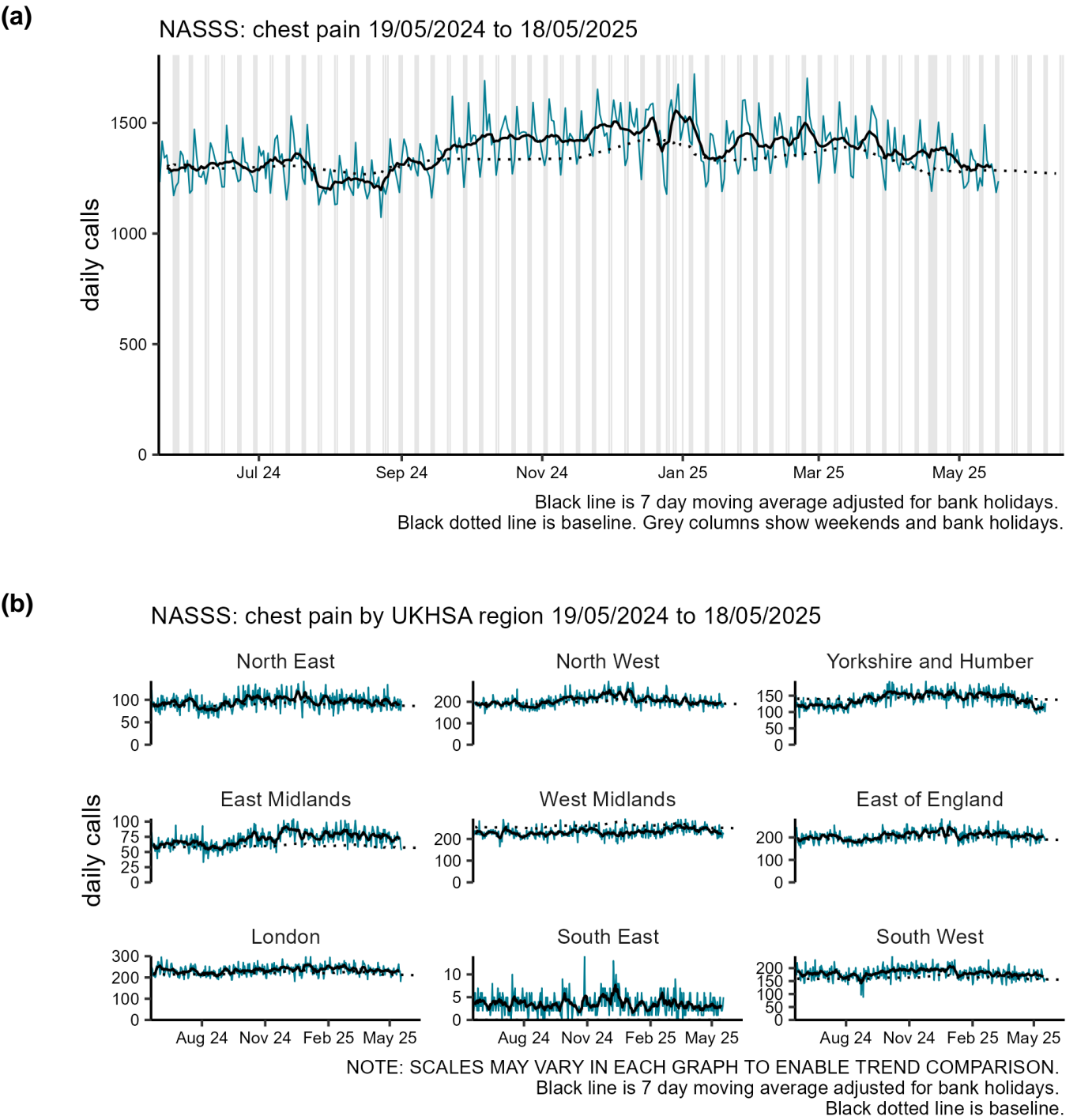
Figure 1: Daily number of difficulty breathing ambulance service calls (and 7-day moving average adjusted for bank holidays), England (a) nationally, (b) by UKHSA Region. Please note there is minimal usage of this syndromic indicator by the East Midlands Ambulance Service before 26th June 2023.



Cardiac conditions

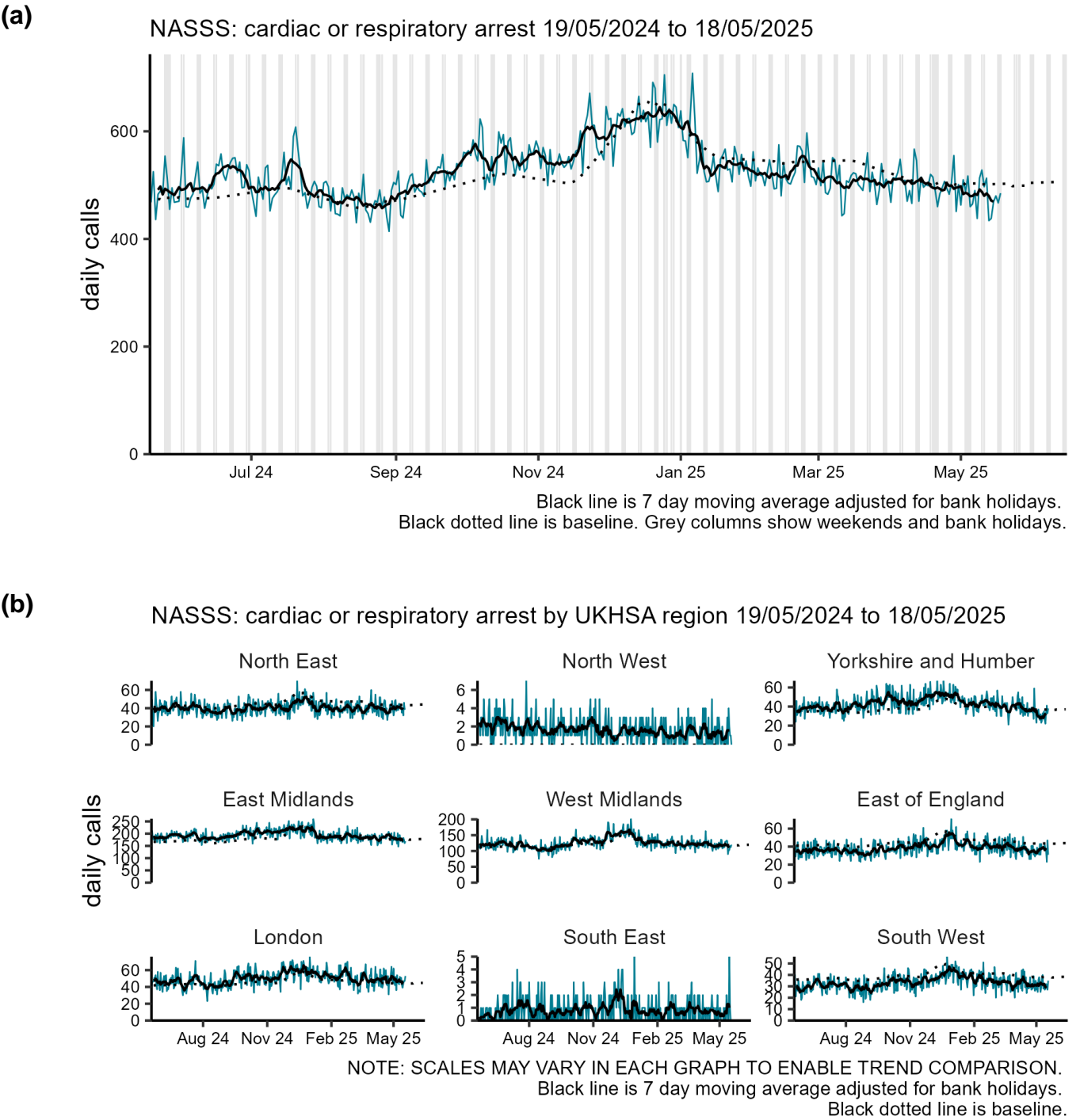
Chest pain

Figure 2: Daily number of chest pain ambulance service calls (and 7-day moving average adjusted for bank holidays), England (a) nationally, (b) by UKHSA Region.



Cardiac or respiratory arrest

Figure 3: Daily number of cardiac or respiratory arrest ambulance service calls (and 7-day moving average adjusted for bank holidays), England (a) nationally, (b) by UKHSA Region. Please note there is minimal usage of this syndromic indicator by the East Midlands Ambulance Service.



Seasonal or environmental conditions

UKHSA and the Met Office operate a weather-health alert system that includes both heat and cold weather alert periods. Syndromic indicators are used to monitor the impact of both extreme hot and cold weather in England during these periods and will routinely be included below (where an appropriate syndromic indicator is available).

[Cold-Health alert](#) period: 1 November to 31 March

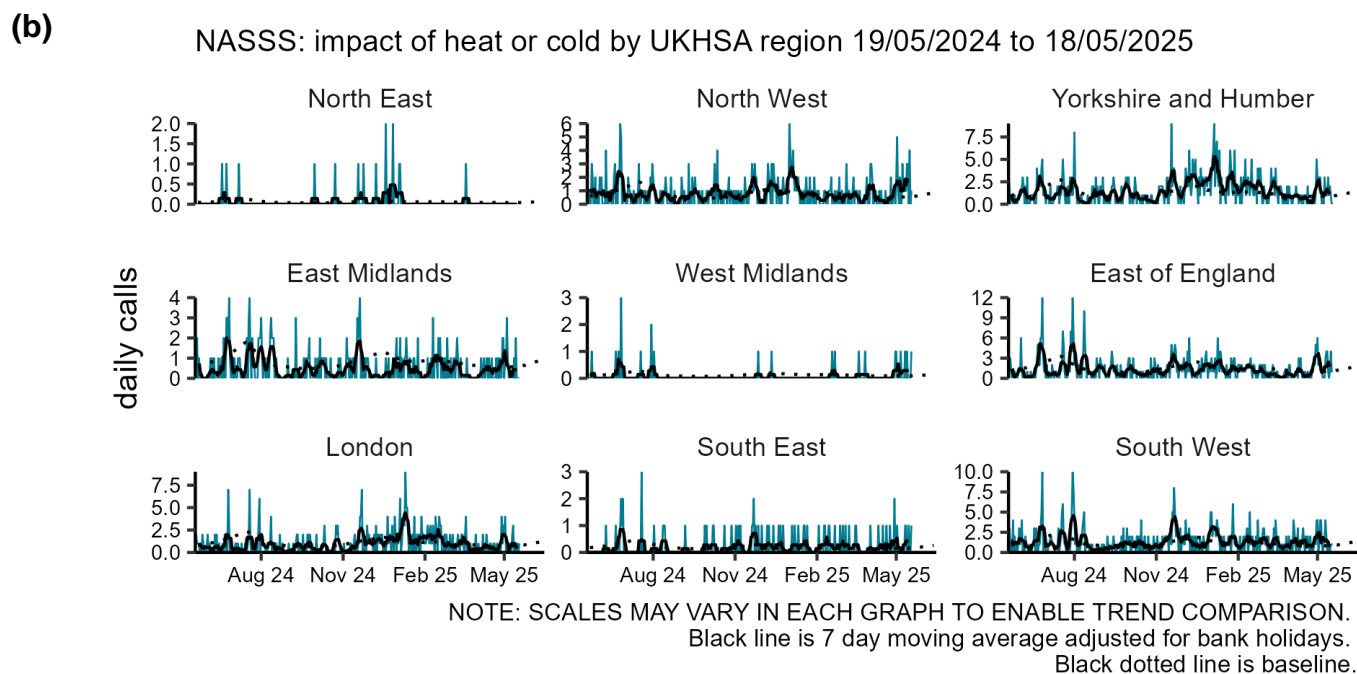
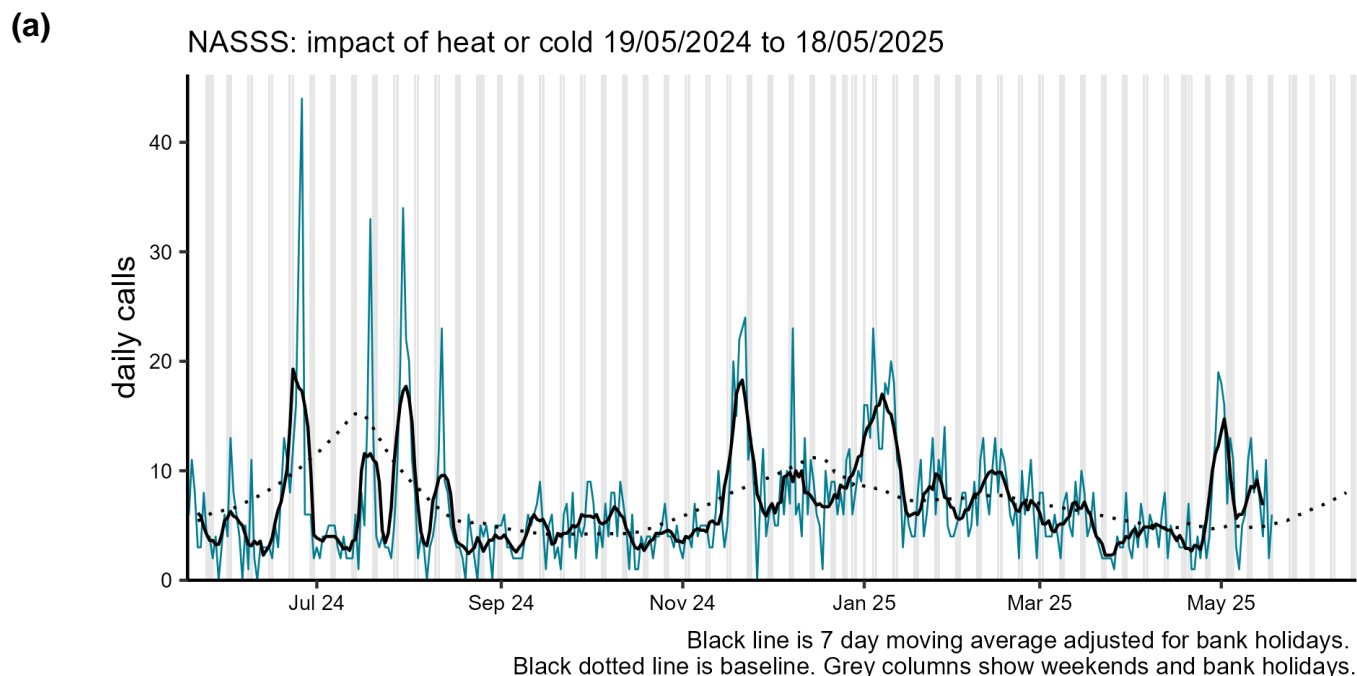
[Heat-Health Alert](#) period: 1 June to 30 September

Highest weather alert during the current reporting week:

No alert issued

Impact of heat or cold

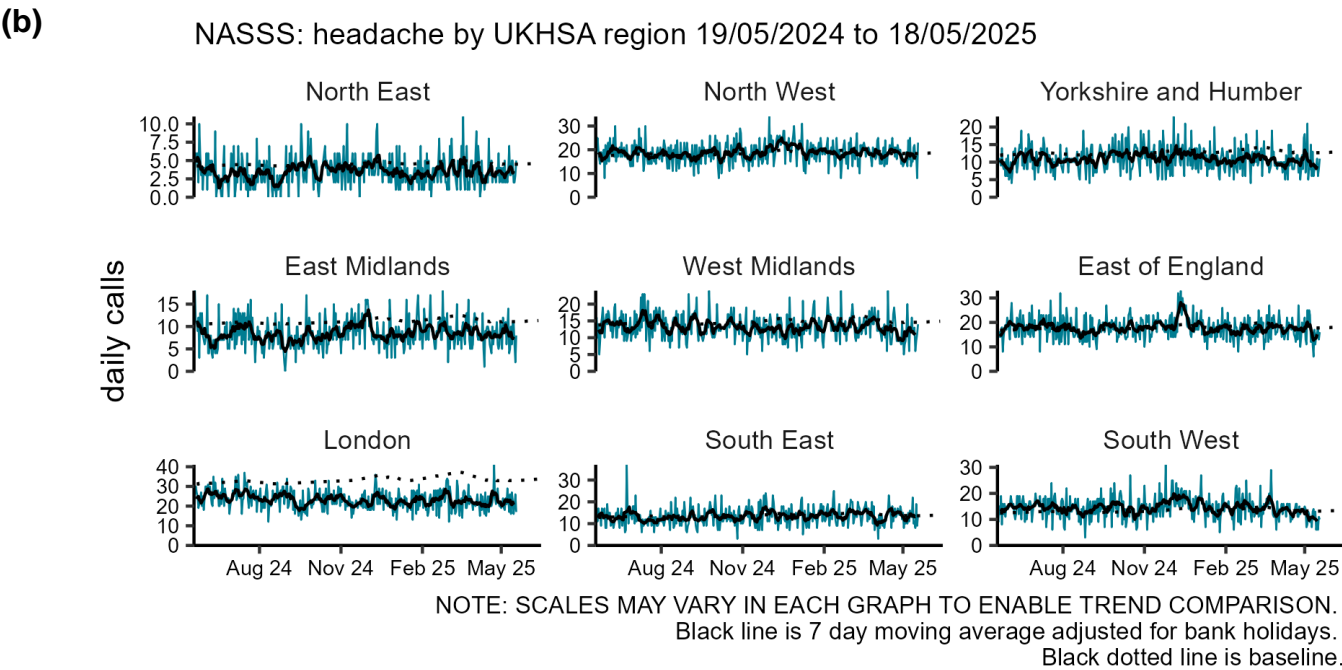
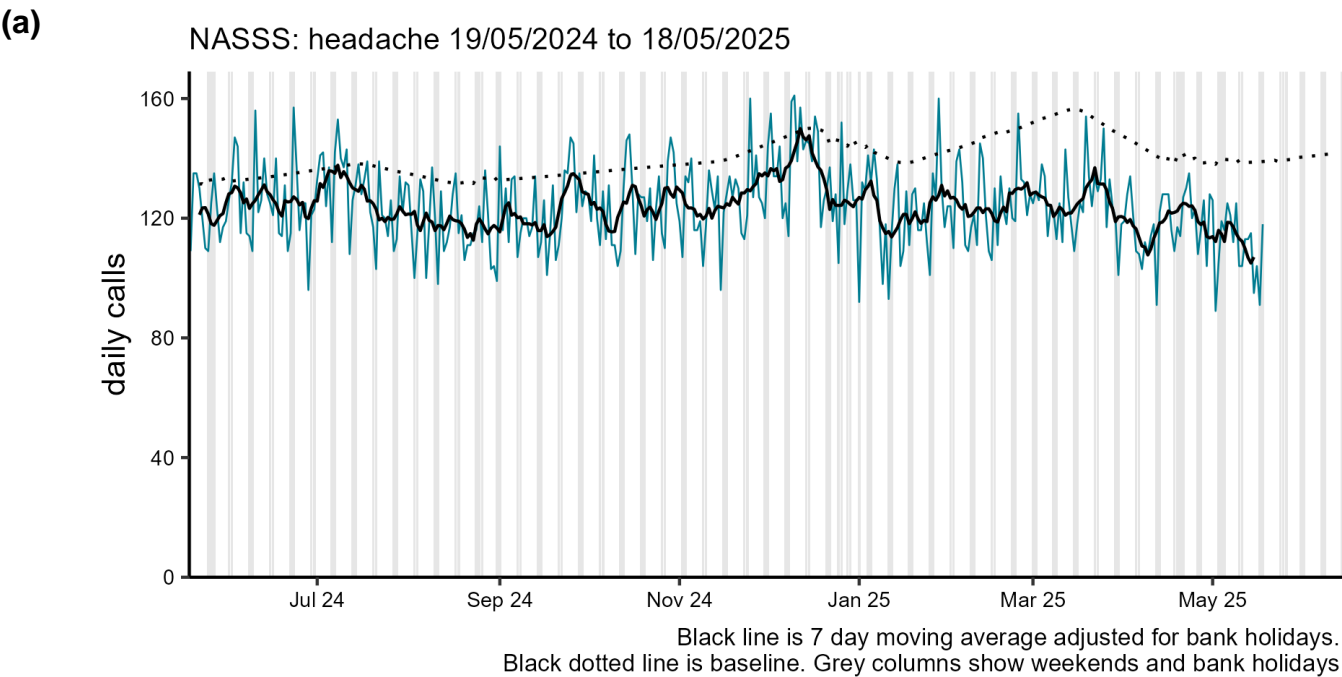
Figure 4: Daily number of heat or cold related ambulance service calls (and 7-day moving average adjusted for bank holidays), England (a) nationally, (b) by UKHSA Region.



Other conditions

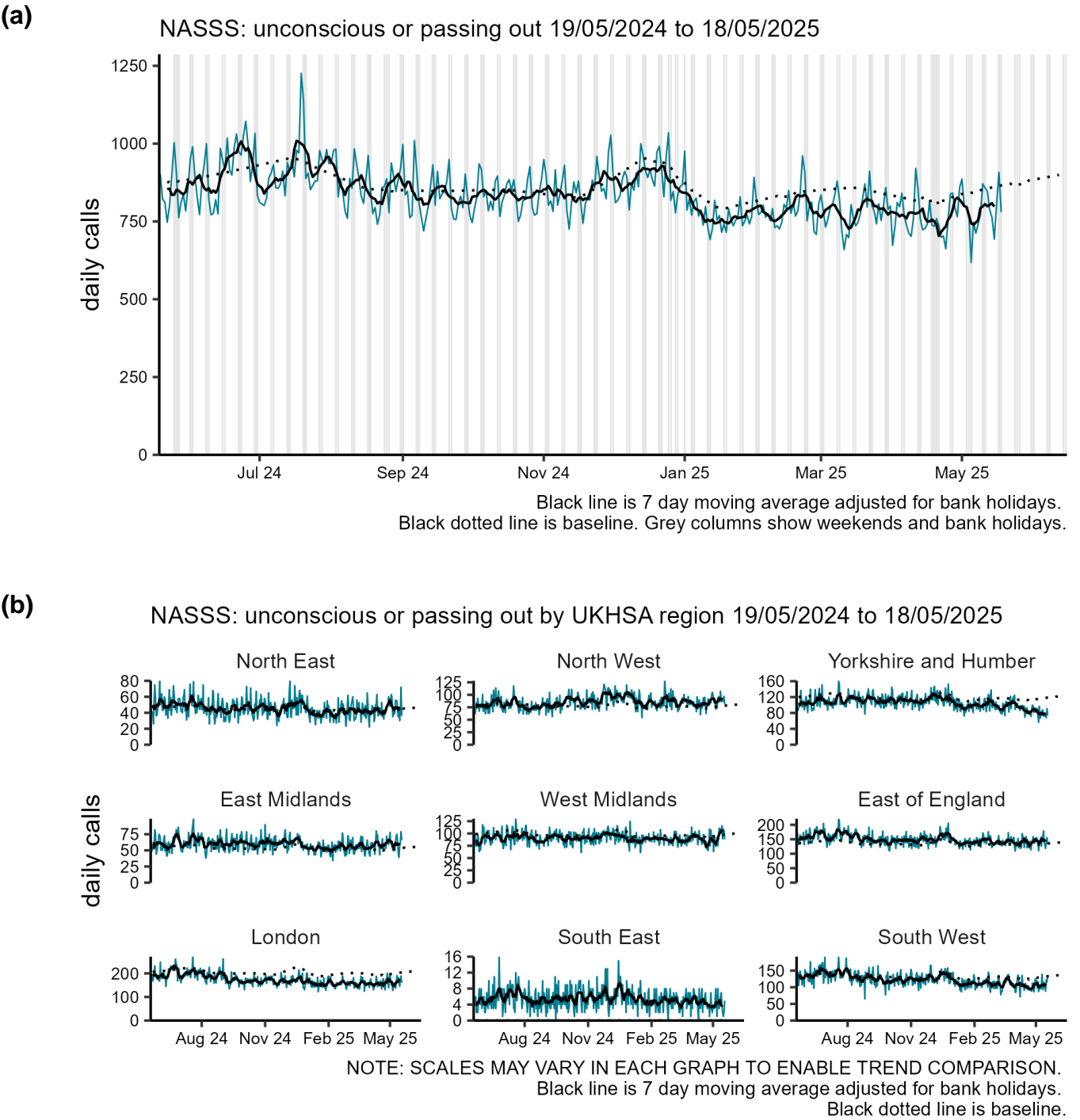
Headache

Figure 5: Daily number of headache ambulance service calls (and 7-day moving average adjusted for bank holidays), England (a) nationally, (b) by UKHSA Region.



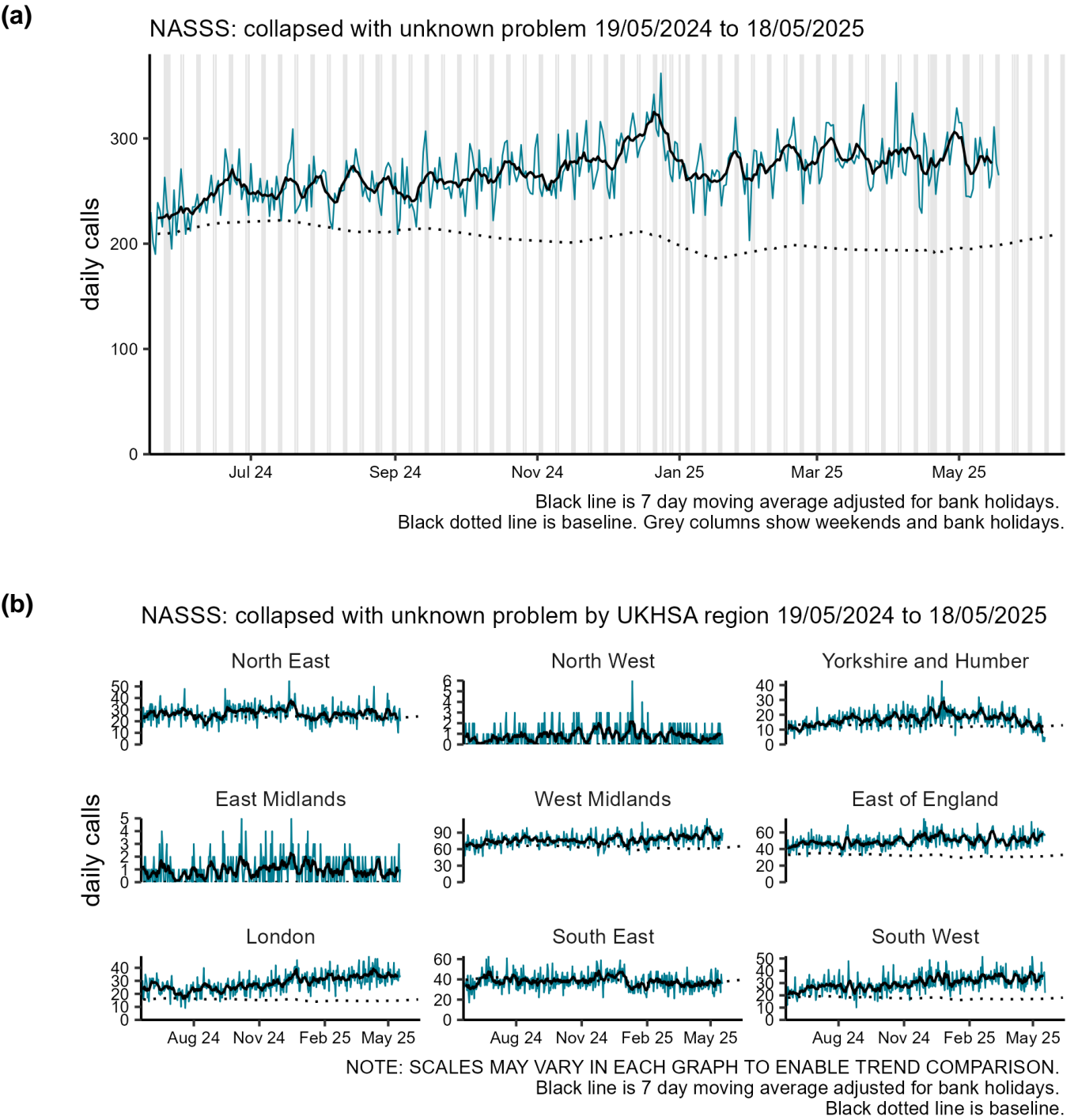
Unconscious or passing out

Figure 6: Daily number of unconscious or passing out ambulance service calls (and 7-day moving average adjusted for bank holidays), England (a) nationally, (b) by UKHSA Region.



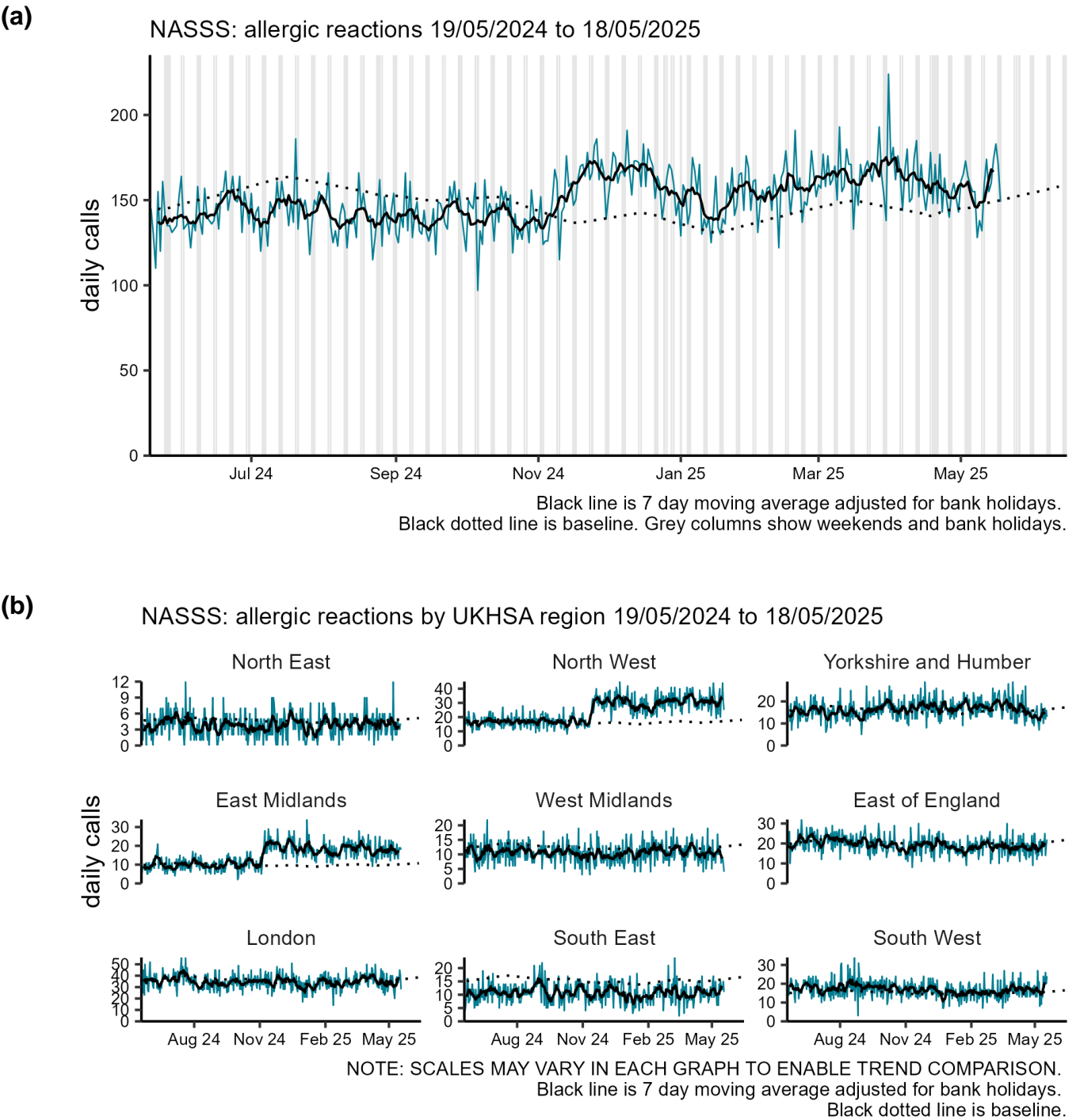
Collapsed with unknown problem

Figure 7: Daily number of collapsed with unknown problem ambulance service calls (and 7-day moving average adjusted for bank holidays), England (a) nationally, (b) by UKHSA Region.



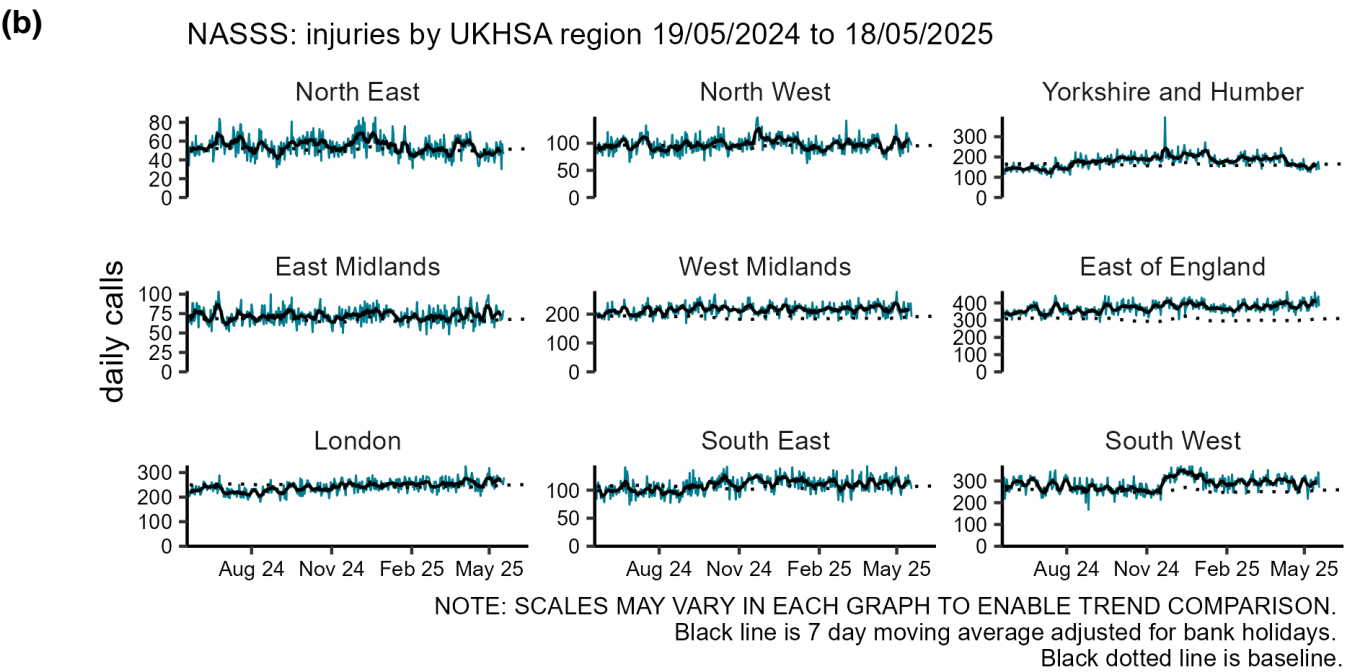
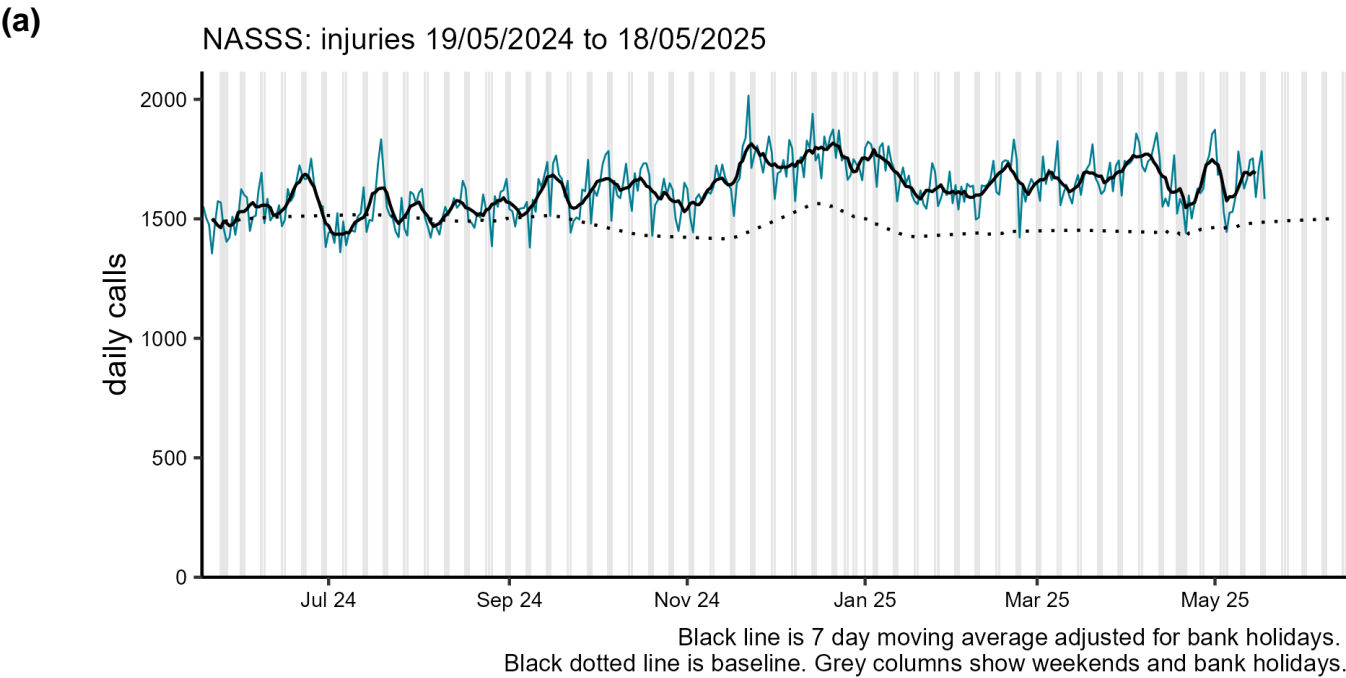
Allergic reactions

Figure 8: Daily number of allergic reactions ambulance service calls (and 7-day moving average adjusted for bank holidays), England (a) nationally, (b) by UKHSA Region.



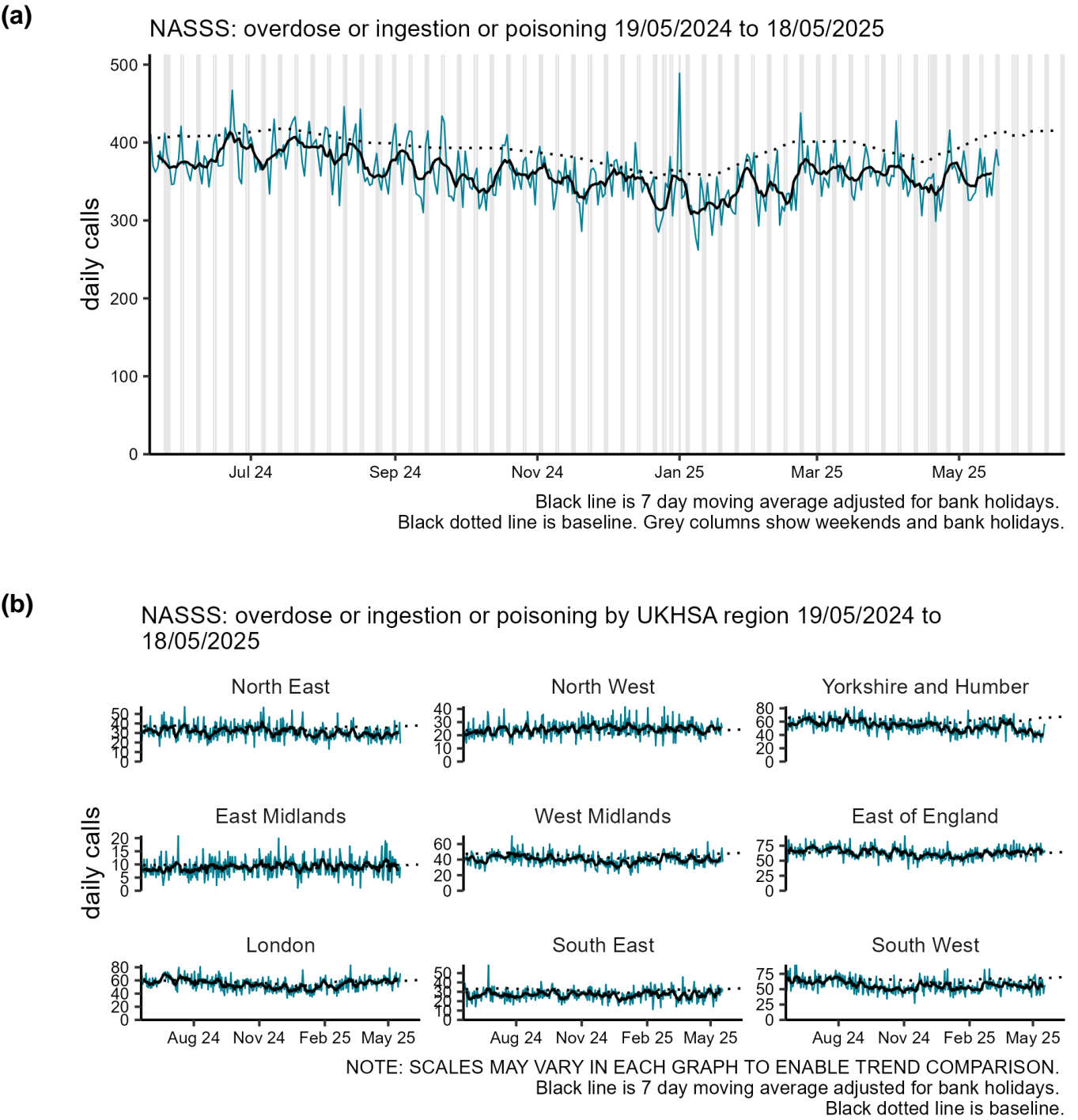
Injuries

Figure 9: Daily number of injury ambulance service calls (and 7-day moving average adjusted for bank holidays), England (a) nationally, (b) by UKHSA Region.



Overdose or poisoning

Figure 10: Daily number of overdose or poisoning ambulance service calls (and 7-day moving average adjusted for bank holidays), England (a) nationally, (b) by UKHSA Region.



Notes and caveats

The following additional caveats apply to the UKHSA ambulance syndromic surveillance system

- the data presented are based on a national syndromic surveillance system:
 - the 10 ambulance trusts in mainland England are included
 - the number of Trusts included each day of the most recent week is included in **Table 2**
 - indicating where data has not arrived at the time of this report production. All historical data are complete
- the signs/symptoms related to each call may be recorded differently by each ambulance Trust
 - there may be minimal usage of some syndromic indicators in some ambulance Trusts due to operational use of certain chief complaint codes
 - the title for each set of syndromic indicator charts will describe which Trusts (if any) are affected
- baselines:
 - were last remodelled May 2023
 - are constructed from historical data since January 2019
 - represent seasonally expected levels of activity
 - take account of any known substantial changes in data collection, population coverage or reporting practices:
 - the COVID-19 pandemic period is excluded

Acknowledgements

We would like to thank:

- North East, North West, Yorkshire, East Midlands, West Midlands, East of England, London, South East Coast, South Central, and South Western NHS ambulance Trusts for submitting anonymised, daily data to this syndromic surveillance system
- the Association of Ambulance Chief Executives for their support in establishing this syndromic surveillance system

About the UK Health Security Agency

UKHSA is responsible for protecting every member of every community from the impact of infectious diseases, chemical, biological, radiological and nuclear incidents and other health threats. We provide intellectual, scientific and operational leadership at national and local level, as well as on the global stage, to make the nation health secure.

UKHSA is an executive agency, sponsored by the Department of Health and Social Care.

www.gov.uk/government/organisations/uk-health-security-agency

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Sustainable Development Goals

