

Product Safety Report

Candy Heat Pump Tumble Dryer	
Aspect	Details
PSD Number	2505-0143
Product Type	Electrical appliances and equipment – Heat Pump Tumble Dryer
Product Identifiers	Affected Models: - 31900011, CBTD H7A1TE-80/ - 31900013, CTDB H7A1TBE-80/ - 31900526, BCTD H7A1TBE-80 - 31900529, BCTD H7A1TE-80 - 31900537, BCTDH7A1TCEB-80 - 31900538, BKTDH7A1TCEB-80
Product Description	Candy-branded built-in heat pump tumble dryer. Owners can check whether they have an affected product by checking their model number and serial number and following the instructions in the manufacturers' websites.
Country of Origin	Turkey
Counterfeit	No
Risk Type	Fire
Risk Description	The products present a risk of fire as it is possible for an internal short circuit to occur within the tumble dryer during normal use. This can cause the tumble dryer to ignite, causing a fire. The products do not meet the requirements of the Electrical Equipment (Safety) Regulations 2016.
Corrective Measures	The manufacturer has initiated a modification programme. Owners are strongly advised to STOP USING THE PRODUCT IMMEDIATELY and contact the manufacturer to arrange for a modification to take place. The product should not be used until the modification has taken place. If the plug is accessible, switch off and unplug the appliance. For further information, access the Candy product safety notice: Product Safety Issue Candy
Online Marketplace	N/A
Notifier	Office for Product Safety and Standards

The OPSS Product Safety Alerts, Reports and Recalls Site can be accessed at the following link: https://www.gov.uk/guidance/product-recalls-and-alerts